# Update from The May 2025 DG Meeting



4 June 2025

In the spirit of ongoing dialogue and accuracy, we wanted to provide an update to our recent post. After sharing our summary of the meeting with the Director-General, the DG reached out to offer some minor clarifications on specific points. We appreciate this engagement and have revised the text below to reflect this, ensuring you have the most complete picture of the discussions.

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# Case Support Workers and Paralegals - Permanency

These vital positions have been extended to June 2025, but the fight for permanency is ongoing. Members made it clear that CSWs and Paralegals are the glue holding teams together, especially in maintaining community connection and continuity of service. The DG acknowledged the value of these roles and is keen to continue the conversation. Following your union has been engaging in discussions on the importance of these positions and will have more updates on this in the coming days or weeks.

### **Beenleigh Magistrates Court Concerns**

Members have raised concerns about significant pressure and complexity resulting from decisions being made at the Beenleigh Magistrates Court. Union members have asked the DG to provide resourcing and support for CSOs in the region to manage this complexity.

### **Child Protection Litigation Model**

We've asked for clarity on the status of the long-awaited CPLM review. We've made it clear: Consultation is essential in shaping a workable model. That we know the red-tape that is created with duplication of services and this needs to be considered.

# **UNIFY Implementation**

The feedback from members has been resounding (so far): UNIFY is not meeting your needs. Our survey so far has shown an approval rating of just 1.79/10. Staff report that training has been inadequate, and many are still relying on ICMS for day-to-day work.

