

Question on Notice

No. 1567

Asked on Tuesday 15 October 2019

MR M BERKMAN ASKED MINISTER FOR TRANSPORT AND MAIN ROADS (HON M BAILEY)—

QUESTION:

With reference to fare revenue and patronage numbers from the Translink go card network—

Will the Minister advise, reported separately for peak services and off-peak services for each of the last three financial years the (a) the total number of trips and the total revenue from these trips and (b) the breakdown of revenue and trip numbers by fare type (i.e. adult or concession)?

ANSWER:

I thank the Member for Maiwar for the question.

The Palaszczuk Government has taken strong action to make public transport affordable and accessible for South East Queensland (SEQ) commuters. Over the past three years, patronage has grown over 6.9 per cent and revenue has increased 1.1 per cent. The increase in revenue is mainly due to growth in passenger trips, which were largely offset by the introduction of Fairer Fares policies in December 2016.

Fairer Fares has provided much needed fare relief across SEQ by introducing new concessions for job seekers, asylum seekers and veterans, with up to 112,000 people each week now benefiting from the new 'eight and 50' policy introduced by the Palaszczuk Government. This means an additional 32,000 people per week benefit—enough to fill 711 urban buses—over the 80,000 people who previously accessed the 'nine and free' arrangements in the 12 months prior to Fairer Fares being implemented. These initiatives have also delivered more than \$191 million in savings, as at August 2019, for Queensland public transport users across the entire SEQ network.

The Palaszczuk Government is also delivering a \$371 million ticketing system, which will revolutionise public transport state-wide, from Coolangatta to Cairns. The new system will allow commuters to pay for public transport via contactless credit or debit cards, devices such as smart phones and smart watches, as well as the current cash and go card payment options. The new system will include bank-grade security, and will be rolled out across all 18 regional markets, in addition to SEQ.

It took a Labor Government to modernise and integrate ticketing across SEQ, with the Palaszczuk Government now delivering the infrastructure, Fairer Fares, and the world-class ticketing system Queensland needs to continue to make public transport more attractive into the future.

Total passenger trips over this period were 549.97 million. Approximately \$1.06 billion, excluding GST, was collected on the SEQ public transport network between the 2016–17 and 2018–19 financial years.

Patronage and revenue split by peak and off-peak and passenger category over the past three years.

Fare Type	Peak		Off-Peak		Total	
	Passenger Trips	Fare Revenue Ex GST	Passenger Trips	Fare Revenue Ex GST	Passenger Trips	Fare Revenue Ex GST
Adult	156,028,095	\$489,513,222	126,839,335	\$304,845,378	282,867,429	\$794,358,600
Seekers	980,975	\$1,208,797	1,915,200	\$1,836,932	2,896,175	\$3,045,729
Child	12,372,488	\$11,715,496	15,178,506	\$22,887,139	27,550,993	\$34,602,635
Concession Single	2,652,261	\$6,732,302	7,627,477	\$19,329,179	10,279,738	\$26,061,481
Gold Repat	152,531	\$234,131	141,530	\$203,008	294,061	\$437,139
Pensioner	9,259,860	\$11,135,802	22,485,620	\$22,834,318	31,745,480	\$33,970,120
School	18,147,736	\$18,970,070	20,900,436	\$26,677,792	39,048,172	\$45,647,861
Senior	6,241,987	\$9,011,503	20,680,216	\$25,030,560	26,922,203	\$34,042,063
Tertiary Student	28,966,548	\$39,308,536	53,347,836	\$51,148,671	82,314,384	\$90,457,208
Counts	16,710,081	-	29,343,383	-	46,053,463	-
Total	251,512,562	\$587,829,859	298,459,539	\$474,792,977	549,972,098	\$1,062,622,836

* Please note there may be slight variances in total amounts due to rounding.

* Count keys do not define an exact passenger type.