



TERMS & CONDITIONS

CANCELLATIONS

We appreciate that circumstances may change which could make it necessary for a booking to be cancelled. The following conditions will apply:

- More than 72 hours – Full refund
- 72 – 24 hours – Client may change the date of booking with no fee
- Less than 24 hours – No refund available

ENTRY REQUIREMENTS

Guests to Parliament House are welcome to enter the premises primarily for the purpose of attending the event they have purchased tickets for. Please be aware that:

- Parliamentary venues are smoke-free environments
- Use of video, photographic and recording devices are prohibited throughout the Parliamentary Precinct, except as determined by the Manager of Catering Services and within the confines of the event venue.
- Guests are not permitted to access any other areas of the Precinct aside from the designated event spaces and associated facilities.

SECURITY REQUIREMENTS

Security arrangements apply for all visitors to Parliament House.

- All attendees to be scanned by Security on arrival
- All guests are required to provide Photo ID; an authorised Parliamentary Officer will be responsible for verifying ID

RESPONSIBLE SERVICE OF ALCOHOL

POLICY STATEMENT

- The Parliamentary Service (through Catering Services) has a policy to serve patrons/guests in a responsible, friendly and professional manner.
- Management and staff support the Responsible Service and Supply of Alcohol.
- Staff abide by all relevant legislation relating to the service and supply of liquor (in particular the consumption of alcohol in moderation) and receive on-going staff training in the Responsible Service of Alcohol.

Intoxication

- The Parliamentary Service will not engage in or support any practice that encourages the rapid or excessive consumption of liquor.
- Licensing laws prohibit liquor supply to the disorderly and/or unduly intoxicated. Patrons/guests showing signs of undue intoxication or disorderly behaviour will be refused service and/or asked to leave the precinct. The Parliamentary Service reserves the right to define "intoxication" for this purpose.



PARKING

Parking may be available depending upon the date and time of your event.

- No parking is available within business hours
- Limited parking is available during evenings and weekends

No responsibility is taken for any loss or damage in relation to vehicles parked on the precinct.

MENU VARIATIONS

Although every effort is made to maintain menu items as printed, variations may occur.

DIETARY REQUIREMENTS & ALLERGIES

Although we will make every effort to accommodate the dietary requirements of guests at Parliament House, we must acknowledge that there are some circumstances in which deviation from the menu is not possible.

- Due to the 'shared plate' nature of Cooking School, dietary requirements (including allergies) cannot be accommodated unless specifically stated in the class description
- Our kitchens are multi-purpose, therefore all dishes may contain traces of nuts and gluten

If you are attending an event other than Cooking School, please feel free to contact one of our representatives to discuss whether your dietary requirement can be catered for.