

2016 – 17 Budget Estimates Volume of Additional Information

**Education, Tourism, Innovation and Small
Business Committee**

August 2016

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Education, Tourism, Innovation and Small Business Committee Estimates Meeting

Wednesday 15 June 2016, 9.05am

Room Committee Room 2, Parliamentary Annexe

Present: Mr Scott Stewart MP (Chair)
Miss Verity Barton MP (Deputy Chair)
Mr Mark Boothman MP
Mr Rick Williams MP
Mr Steve Dickson MP
Mr Bruce Saunders MP

In attendance: Ms Sue Cawcutt, Research Director
Ms Maureen Coorey, Principal Research Officer

The chair welcomed Mr Williams MP, who was appointed to the committee yesterday.

1 Correspondence register

The register of correspondence from 16 May to 7 June 2016 had been circulated.

Resolved: *That the incoming correspondence from 16 May to 7 June 2016 is accepted and the outgoing correspondence is endorsed.*

Moved: Mr Bruce Saunders MP

Seconded: Mr Rick Williams MP

2 Proposed Estimates Timetable and the proposed Estimates Hearing Schedule

A briefing paper on estimates had been circulated which included a draft estimates timetable and draft estimates schedule. The committee considered the draft timetable and draft schedule and a discussion ensued. Miss Barton MP and Mr Dickson MP requested more time to consider the draft timetable and draft schedule and the committee agreed to schedule another meeting.

3 Proposed approach to procedural matters

The committee discussed the procedural matters and draft resolutions circulated as part of the briefing paper on estimates.

Resolved: *That the committee adopts the procedural matters and draft resolutions circulated in attachment 3 of the estimates briefing paper.*

Moved: Mr Scott Stewart MP

Seconded: Miss Verity Barton MP

Close: The meeting closed at 9.25am.

Next meeting: Friday 17 June, 8.30am

Certified correct on this 18 day of JULY 2016

Scott Stewart MP
Chair



Education, Tourism, Innovation and Small Business Committee Estimates Meeting

Friday 17 June 2016, 8.37am

Room Committee Room 2, Parliamentary Annexe

Present: Mr Scott Stewart MP (Chair)
Miss Verity Barton MP (Deputy Chair)
Mr Mark Boothman MP
Mr Rick Williams MP
Mr Steve Dickson MP

Apology Mr Bruce Saunders MP

In attendance: Ms Sue Cawcutt, Research Director

Proposed Estimates Timetable and the proposed Estimates Hearing Schedule

The draft estimates timetable and draft hearing schedule originally circulated in advance of the 15 June 2016 meeting were accepted.

Resolved: *That the committee adopts the draft estimates timetable and the draft hearing schedule for 26 July 2016.*

Moved: Mr Steve Dickson MP

Seconded: Mr Rick Williams MP

Amendments to Schedule 7 of the Standing Orders

Miss Barton sought confirmation that the recent amendments to the list of chief executives of who may be directly questioned at Estimates did not affect the committee. The research director confirmed this.

Close: The meeting closed at 8.41am.

Next meeting: Tuesday 26 July 2016, 8.45am

Certified correct on this 11 day of August 2016

Scott Stewart MP
Chair



Education, Tourism, Innovation and Small Business Committee Estimates Meeting

Tuesday 26 July 2016, 8:45am

Room A35, Parliament House

Present: Mr Scott Stewart MP (Chair)
Miss Verity Barton MP (Deputy Chair)
Mr Mark Boothman MP
Mr Rick Williams MP
Mr Steve Dickson MP
Mr Bruce Saunders MP

In attendance: Ms Sue Cawcutt, Research Director
Ms Maureen Coorey, Principal Research Officer

1. Previous Minutes

The draft minutes of the meeting of 17 June 2016 had been circulated.

Resolved: *That the minutes of the meeting held on 17 June 2016 are confirmed.*

Moved: Mr Steve Dickson MP

Seconded: Mr Mark Boothman MP

2. Correspondence

The correspondence from the Member for Bundamba seeking leave to attend the hearing had been circulated.

Resolved: *That the incoming correspondence from the Member for Bundamba is accepted.*

Moved: Miss Verity Barton MP

Seconded: Mr Bruce Saunders MP

3. Procedural Issues

A discussion on procedural issues ensued.

Close: The meeting closed at 8:50am.

Next meeting: Monday 8 August at 4:30pm by teleconference.

Certified correct on this 11 day of August 2016

Scott Stewart MP
Chair



Education, Tourism, Innovation and Small Business Committee Estimates Meeting

Thursday 11 August 2016, 11:18am
Teleconference, Room 5.01a Parliamentary Annexe

Present: Mr Scott Stewart MP (Chair)
Miss Verity Barton MP (Deputy Chair)
Mr Mark Boothman MP
Mr Rick Williams MP
Mr Steve Dickson MP
Mr Bruce Saunders MP

In attendance: Mr Neil Laurie, Clerk of Parliament
Ms Bernice Watson, Committee Office Manager
Mr Karl Holden, Acting Research Director
Ms Maureen Coorey, Principal Research Officer

1. Previous Minutes

The draft minutes of the meeting of 26 July 2016 had been circulated.

Resolved: *That the minutes of the meeting held on 26 July 2016 are confirmed.*

Moved: Mr Rick Williams MP

Seconded: Miss Verity Barton MP

2. Correspondence

A letter from Dr Jim Watterston, Director-General, Department of Education and Training, was circulated.

Resolved: *That the incoming correspondence from Dr Watterston be accepted and approved for publication.*

Moved: Mr Steve Dickson MP

Seconded: Mr Bruce Saunders MP

3. Questions taken on notice

Answers to questions taken on notice during the hearing had been circulated to the committee.

Resolved: *That the answers to questions taken on notice be authorised for publication.*

Moved: Mr Bruce Saunders MP

Seconded: Mr Mark Boothman MP

4. Draft report

The Chair's draft report had been circulated. The Committee discussed the Chair's draft report.

Proposed Resolution: *That the Committee adopt the report's Recommendation that: The Committee has recommended that the proposed expenditure be agreed to by the Legislative Assembly without amendment.*

Moved: Mr Rick Williams MP

Seconded: Mr Bruce Saunders MP

Ayes Mr Scott Stewart MP, Mr Rick Williams MP, Mr Bruce Saunders MP

Noes Miss Verity Barton MP, Mr Mark Boothman MP, Mr Steve Dickson MP

Pursuant to section 91C of the *Parliament of Queensland Act 2001*, the motion was decided in the negative.

The committee agreed to discuss the Chair's draft report section by section.

Section 1 The Committee agreed that the section remain unchanged.

Section 2 The Committee agreed to omit the Recommendation and include the following text:

Resolved: *The Committee could not reach agreement on whether the proposed expenditure, as detailed in the Appropriation Bill 2016 for the Committee's areas of responsibility, be agreed to by the Legislative Assembly without amendment.*

Moved: Miss Verity Barton MP

Seconded: Mr Mark Boothman MP

Sections 3 – 6 The Committee agreed to omit the Government's budget highlights and expenditures in sections 3, 4, 5 and 6.

Resolved: *That the Chair's draft report, as amended, be adopted as the report of the Committee.*

Moved: Miss Verity Barton MP

Seconded: Mr Steve Dickson MP

Statements of Reservation

The Chair informed members that any Statements of Reservation or Dissenting Reports must be provided to the Committee's Research Director by 5:00pm today.

Additional Information

The Committee agreed to table the Volume of Additional Information.

Resolved: *That the Volume of Additional Information be tabled with the report.*

Moved: Mr Rick Williams MP

Seconded: Miss Verity Barton MP

5. Other Business

Close: The meeting closed at 11:40am.

Certified correct on this 12 day of August 2016



Karl Holden
Acting Research Director

Correspondence

Correspondence for Estimates 2016/17
<ul style="list-style-type: none">• Letter from Leader of the Opposition received 16 May 2016 requesting leave for Members attendance• Letter from Member for Bundamba received 1 July 2016 requesting leave to attend.



Office of the Leader of the Opposition

Mineral House
Level 7,
41 George Street
PO Box 15057
City East QLD 4002

20 May, 2016

Mr Scott Stewart
Chair
Education, Tourism, Innovation and Small Business Committee
Parliament House
George Street
BRISBANE QLD 4000

Email: etisbc@parliament.qld.gov.au

Dear Mr Stewart

Pursuant to Section 181 [e] of the Standing Rules and Orders of the Legislative Assembly I write to you today to seek leave for the following Non-Government Members of Parliament to attend the public Estimates hearings of the Education, Tourism, Innovation and Small Business Committee, scheduled for 26 July, 2016:

- Tim Nicholls, Member for Clayfield
- Deb Frecklington, Member for Nanango
- Jeff Seeney, Member for Callide
- Tracy Davis, Member for Aspley
- Jon Krause, Member for Beaudesert
- John-Paul Langbroek, Member for Surfers Paradise
- Tarnya Smith, Member for Mount Ommaney
- Scott Emerson, Member for Indooroopilly

Kind Regards

A handwritten signature in black ink, appearing to read "Tim Nicholls", with a stylized flourish at the end.

TIM NICHOLLS MP
Leader of the Opposition

Jo-Ann Miller MP

State Member for Bundamba
PO Box 122 GOODNA Q 4300
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Chair Mr Scott Stewart MP
Education, Tourism, Innovation and Small Business Committee

etisbc@parliament.qld.gov.au

Dear Chair, *Scott*

I am writing to seek leave to appear at your Estimates Committee to ask questions of the Ministers in relation to their portfolios.

I understand that the Education, Tourism, Innovation and Small Business Committee is meeting on the 26th of July.

I would be grateful if you could advise your decision as soon as possible please.

Best wishes,

Jo Ann Miller

Jo-Ann Miller MP

Jo-Ann gets things done



twitter @JoAnnMillerMP

Pre-hearing questions on notice and answers

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 1

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

I refer to Page 16 of the Department of Education and Training Service Delivery Statement outlines the total departmental budget summary for 2016-17 against 2015-16 actuals, and I ask: can the Minister provide details and costings of all Government advertising and communications in the Education portfolio since 1 July 2015?

ANSWER:

Advertising is used to inform Queenslanders about the services and initiatives within the Education Portfolio.

The Education Portfolio advertising expenditure represents 0.004% of the total departmental budget allocation.

In the 2015–16 financial year, state-funded advertising for the Education Portfolio (including regions) totalled \$366,000 for campaigns including the *Every day counts* campaign, *Bullying. No Way!* campaign, Domestic and Family Violence Video Advertisement, Autism Hub advertising, *Creative Generation State Schools Onstage* advertising, and the *Which way. Your pathway* site.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 2

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

I refer to Pages 4 and 7 of the Department of Education and Training SDS which discuss the school maintenance program, and I ask - can the Minister provide details on all outstanding maintenance projects for Queensland Schools, including:

- a) The total overall cost of outstanding maintenance projects for Queensland schools as at 31 March 2016;
- b) The total overall cost of outstanding maintenance projects for Queensland school as at 1 July 2015; and
- c) The individual overall cost for the top 20 Queensland schools with the most expensive maintenance projects still outstanding as at 31 March 2016, including a breakdown of what is required for each individual maintenance project?

ANSWER:

I refer the committee to media reports on Thursday, 14 July 2016 that covered this issue in great detail.

The Palaszczuk Government inherited a \$260 million backlog of school maintenance from the former Newman LNP Government and we have made significant progress at addressing this issue. I can advise the total overall cost of maintenance liability for Queensland schools as at 1 July 2015 was estimated at \$214 million. As at 31 March 2016 the estimated amount was \$187 million, representing a total reduction of more than \$70 million from the former LNP Government's backlog.

In this year's State Budget, I announced a record \$780 million four-year investment in state school maintenance. The 2016-17 State Budget represents an investment of \$186.1 million for state school maintenance, which includes \$73 million for the School Infrastructure Enhancement Program.

Schools prioritise identified maintenance at a local level and address with available maintenance funding according to need. It should be noted that school maintenance requirements fluctuate as works are performed and maintenance jobs removed, or as new maintenance needs are identified.

As I explained last year, following the Queensland Audit Office's Performance Audit on Maintenance in Public Schools tabled on 26 March 2015, the Department of Education and Training is implementing new approaches to school maintenance.

Rather than looking at annual assessments, the Department is adopting an Annual Life Cycle Assessment (ALCA) approach in conjunction with a whole-of-Government approach, being driven by the Department of Housing and Public Works, which will look at 10 year life cycles. This means that maintenance projects will no longer be considered in isolation, but from a long-term whole of school perspective. Under the new asset life cycle approach schools will be able to plan more efficiently. On this basis, projects are no longer considered as outstanding; rather they feed into a whole-of-school process to ensure the most efficient allocation of maintenance funds.

The individual overall cost of the top 20 Queensland schools in terms of recorded maintenance liability as at 31 March 2016 is: Roma State College – Middle, \$2,696,000; Doomadgee State College, \$2,419,000; Heatley Secondary College, \$1,815,000; Cavendish Road State High School, \$1,691,000; Kirwan State High School, \$1,304,000; Labrador State School, \$1,231,000; Gladstone State High School, \$1,117,000; Tully State School, \$1,110,000; Redlynch State College, \$1,098,000; Winton State School, \$1,072,000; MacGregor State School, \$1,062,000; Keebra Park State High School, \$1,014,000; Longreach School of Distance Education, \$1,007,000; Bundaberg State High School, \$993,000; Balmoral State High School, \$992,000; Albany Creek State School, \$962,000; Ironside State School, \$949,000; Lowood State High School, \$943,000; Hervey Bay Special School, \$940,000; Roma State College – Senior, \$936,000. All costs and prices shown are indicative only, and are not to be considered as quotations.

It should also be noted the cost of delivering maintenance in remote and regional locations can be up to twice the cost of delivering the same works in metropolitan areas.

I am advised that more than 80 pages of data would be required to provide a further breakdown of maintenance project requirements for all 20 schools listed above. I encourage the committee if they would like to obtain this additional information that they contact my office to arrange a more detailed briefing.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 3

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

I refer to Page 16 of the Department of Education and Training SDS which outlines the total departmental budget summary for 2016-17 against 2015-16 actuals and I ask - can the Minister provide details of any external consultants or advisers contracted by either the Minister's Office or the Department in 2015/16, including:

- a) the name of consultants contracted;
- b) the purpose of each consultancy;
- c) the cost of each consultancy;
- d) if tenders or expressions of interest were called for or invited for each of the consultancies; and,
- e) if the answer to [d] is negative, why not?

ANSWER:

I can advise the committee that no consultants were hired by me or my office.

External consultants are engaged by the Department of Education and Training where appropriate skills are not available within the Queensland public sector or where an independent view or opinion is required. The Department of Education and Training spent \$2.35 million (including GST) for the Education portfolio on consultancies from 1 July 2015 to 30 June 2016.

The largest and most significant consultancy was for the review to fix the LNP's child protection reporting system implemented in 2013.

Consultancies include:

- External review of the Student Protection Reporting module in the OneSchool System (Deloitte) \$1,153,000 (including GST). This was a 'Sole-supplier' appointment to support urgent review initiated in the interests of student safety.

- Review of financial controls to identify system enhancements and improve controls (Ernst & Young) \$281,000 (including GST). Engaged under Queensland Government Chief Procurement Office (QGCPO) Professional Services Contract 878-13.
- Project/Program Governance Review. Review of project/program management governance and assurance processes (Ernst & Young) \$517,000 (including GST). Engaged under QGCPO Professional Services Contract 878-13.
- Rural and Remote Incentives Review (BDO (QLD) Pty Ltd) \$129,000 (including GST). This is part of our Government's commitment to look at new ways to attract more teachers and school leaders to work in rural and remote communities through incentive measures. Engaged under QGCPO Professional Services Contract 878-13.
- School Improvement Optimisation. As part of our Government's commitment to continuous improvement in education in all schools, we have strengthened the School Improvement Unit. To inform the work we are doing with our schools, we have not only been reviewing the Department of Education and Training's school improvement strategies, but also have engaged The Learning First group for \$509,000 (including GST) to provide our School Improvement Unit with contemporary advice on world's best practice.

Figures are rounded above \$'000, and are based on information available as at 5 July 2016 with final expenditure figures published as part of the Department's Annual Report later this year.

Less than 0.003 per cent of the total education budget for 2015-16 was expended on consultants.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 4

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

I refer to Page 7 of the Department of Education and Training SDS which outlines the 2016-17 service area highlights, including the commitment to hire up to 875 additional teachers, and I ask - can the Minister provide details on the number of claims by teachers lodged with and accepted by WorkCover Queensland between 1 January 2015 and 30 June 2016 where the nature of injury resulted from an assault by a person/persons, and in doing so also identify where the alleged offender was a student?

ANSWER:

I refer the committee to media reports on 23 June 2016 which covered this matter extensively.

The Department of Education and Training takes the safety and welfare of its staff extremely seriously, with healthy working and learning environments a key priority. The Department is committed to maintaining high standards of behaviour in Queensland state schools.

A review of WorkCover claims indicates that there have been 174 accepted claims lodged by teachers between 1 January 2015 and 30 June 2016 where the nature of injury has been coded by WorkCover Queensland as “being assaulted by a person or persons” and where the alleged offender was a student.

This number represents a claim lodgement rate of less than half of one per cent (0.37%) of the 48,458 teachers in Queensland.

State schools outline the expected standards of behaviour for students at each school and the consequences of inappropriate behaviour through the school’s Responsible Behaviour Plan for Students. The Plan is formulated in consultation with teachers, parents and students and reflects the values and needs of the whole school community.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 5

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

I refer to Page 8 of the Department of Education and Training SDS which outlines service standards for school education and I ask - can the Minister provide information relating to investigations into alleged breaches of the NAPLAN assessment rules between 1 January 2015 to 31 March 2016, including:

- a) the outcomes of any finalised investigations in that period;
- b) how the matter was dealt with; and
- c) the impact of alleged breaches on student outcomes?

ANSWER:

I am advised that there is no evidence of any alleged breach where any actual benefit was obtained or reflected in the students' results.

I am advised between 1 January 2015 and 31 March 2016, the Department of Education and Training finalised 10 investigations. Three were not substantiated, four were substantiated and recommended for local management only and three were capable of substantiation and referred to the Department's Workforce Relations area for consideration of disciplinary action. I'm advised that one investigation is ongoing. For information regarding alleged breaches at non-state schools, I refer the committee to the Queensland Curriculum and Assessment Authority.

The Department takes a strong stance regarding teachers breaching the strict NAPLAN testing protocol and those found to be responsible are dealt with accordingly. The vast majority of teachers involved in NAPLAN testing performed in an exemplary manner. In 2015, more than 220,000 Queensland students sat NAPLAN tests. Out of these, there were only 14 alleged breaches of NAPLAN, affecting only a very small number of students and schools across Queensland.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 6

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

I refer to Page 8 of the Department of Education and Training SDS which outlines service standards for school education, and I ask - can the Minister provide:

1. a list of all meetings the Minister has held with either the Department and/or stakeholders involving exclusion and suspension policies of the Department since 1 July 2015;
2. the number of exclusions from Queensland State Schools between 1 January 2015 and 31 March 2016, including how many of these related to children in the State's care; and
3. the number of suspensions (short and long term) from Queensland State Schools between 1 January 2015 and 31 March 2016, including how many of these related to children in the State's care?

ANSWER:

I refer the committee to publicly available data regarding school disciplinary absences on the Department of Education and Training's website:

<http://education.qld.gov.au/schools/statistics/absences.html>

I also refer the committee to media reports on Friday 24 June that covered this issue.

I regularly meet with the Department regarding issues within my portfolio and have had discussions in relation to exclusions and suspensions. I have also met with Regional Directors and directly with school principals across Queensland.

There were 1809 exclusion incidents recorded in Queensland State Schools between 1 January 2015 and 31 March 2016, of which 67 related to children in the State's care.

There were 82,274 suspension incidents (79,241 short suspensions and 3033 long suspensions) recorded in Queensland State Schools between 1 January 2015 and 31 March 2016, of which 3353 (3216 short suspensions and 137 long suspensions) related to children in the State's care.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 7

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

I refer to Page 20 of the Department of Education and Training SDS which outlines staffing, and I ask - can the Minister provide, by classification and level:

- a) the number of Department of Education employees broken down by state school and/or region;
- b) how many of the employees contained in [a] are classified as permanent - broken down by state school and/or region; and
- c) how many of the employees contained in [a] are classified as temporary - broken down by state school and/or region?

ANSWER:

We are employing an extra 875 full-time equivalent teachers above growth in Queensland state schools.

The LNP government's change to the methodology of staffing reduced the allocation of teachers to state schools by 500 staff.

The number of school-based permanent and temporary employees broken down by region and occupation as per the Quarter 1 2016 MOHRI are below.

Region	FTE	
	Permanent	Temporary
Central Queensland	5,056.49	660.63
Cleaners	346.21	15.36
School based staff	479.26	134.89
Teacher Aides	627.33	254.03
Teachers	3,603.69	256.35
Darling Downs South West	4,560.04	963.84
Cleaners	352.65	14.6
School based staff	461.15	141.43
Teacher Aides	667.48	273.64
Teachers	3,078.76	534.17

Far North Qld	3,600.83	904.07
Cleaners	238.72	8.74
School based staff	354.47	214.99
Teacher Aides	414.78	231.33
Teachers	2,592.86	449.01
Metropolitan	12,591.95	3,478.72
Cleaners	882.44	29.06
School based staff	1,104	442
Teacher Aides	1,481.46	802.08
Teachers	9,123.74	2,205.43
North Coast	10,557.99	2,131.12
Cleaners	709.76	31.62
School based staff	930.08	255.88
Teacher Aides	1,385.75	486.14
Teachers	7,532.40	1,357.48
North Qld	3,544.12	637.82
Cleaners	254.37	9.48
School based staff	331.98	97.95
Teacher Aides	418.47	226.35
Teachers	2,539.30	304.04
South East	9,676.14	2,847.36
Cleaners	664.53	34.15
School based staff	841	416
Teacher Aides	1,172.33	506.22
Teachers	6,997.86	1,891.46

Notes:

MOHRI data usually reports employees in their substantive or primary position, and continues to count employees on long-term paid leave. This means that many acting placements for permanent employees may not be visible; and temporary back-fill for employees on leave may result in inflated headcount and FTE counts in contrast to budget utilisation.

Rounding of FTE has been performed to two decimal places.

School based staff in the category above includes Building Services Managers, schools officers and administrative staff.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 8

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

I refer to Page 16 of the Department of Education and Training SDS outlines the total Departmental budget summary for 2016-17 against 2015-16 actuals, and I ask: can the Minister provide a detailed list of list all reviews undertaken by the Department since 1 July 2015 to current date, including:

- a) the name or title of the review;
- b) the date/estimated date of release of the review's findings; and,
- c) the cost incurred in conducting the review / or the cost-to-date of ongoing reviews?

ANSWER:

The Department of Education and Training has a range of reviews across all service delivery areas and supporting services.

These reviews are to ensure that we continue to deliver high quality services, respond to emerging issues and drive improvement across the department.

More than \$1.1 million, or a third of total review costs, was spent to review and fix the former LNP Government's implementation of the OneSchool Student Protection Module in 2013.

In addition to the information already provided in Question on Notice 3, I am advised the attached table (Attachment 1) includes other reviews conducted by the Department of Education and Training.

Delivery Date	Review	Description	Cost
September 2015	Review the Living Away From Home Allowance Scheme	A review the Living Away From Home Allowance Scheme to ensure it is serving the best interests of children from isolated areas, their families and the Queensland education system.	Internal
February 2016	Review of the Central Governing Body (CGB) Model	Review is to assess whether the current model best supports the current and anticipated future needs of kindergarten services under the QKFS. It is the first review of this funding model since it started in 2010.	\$140,000
February 2016	Review of Finance Reporting Functions for Infrastructure	A review of financial budget and reporting practices for the Department's infrastructure budget.	\$154,000
April – June 2016	Review of the management, operation and use of the DET policy framework	A focussed review of the management, operation and use of the department's policy framework including the Policy and Procedures Register (PPR).	\$58,000
June 2016	Research Translation and Engagement Project (PricewaterhouseCoopers)	A short-term independent review delivered an internal report with options for improved translation and engagement for education and training research, including communication strategies targeted at various audiences.	\$83,000
July 2016	Review of the <i>Connect</i> Religious Instruction Materials	The purpose of the review of the Connect RI materials is to determine if they are consistent with legislation and DET policy / procedures, including the Religious Instruction policy statement.	Internal
December 2016	Review the way science, technology, engineering and mathematics (STEM) subjects are taught in state schools	Review existing practices in the teaching of STEM subjects to determine effective approaches that could be scaled up in Queensland schools. The Queensland University of Technology (QUT) is undertaking a review of partnership models to build teacher capability.	\$37,000
2016	Employee Accommodation	An Employee Accommodation Review Working Group to review employee accommodation incentives.	Internal
2016	Review of School Administrative and Support Staff (ROSAS)	Review of the model used to allocate administration and support staff (an election commitment made under the Letting Teachers Teach Policy Statement).	\$174,000
1 July 2015 to 21 July 2016	School Reviews	The Department of Education and Training regularly reviews the performance of all Queensland state schools including Independent Public Schools, special schools and Outdoor and Environmental Education Centres to ensure they are achieving great outcomes for students. State schools are reviewed at least every four years.	Internal

* Figures are rounded above \$'000

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 9

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP) —

QUESTION:

I refer to page 4 of the Tourism SDS in relation to Tourism and Events Queensland and ask – What was the final cost of producing and publishing the Queensland Tourism Investment Guide for 2016 and are there still plans to release a separate Chinese language version of the Guide?

ANSWER:

I thank the committee for the question. The cost to Tourism and Events Queensland for production and publishing of the Queensland Tourism Investment Guide was nil.

The Chinese language version of the Guide has already been released.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 10

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP) —

QUESTION:

I refer to page 36 of the Tourism SDS in relation to RTO funding for 2016-2019 and ask –
Can the Minister provide an update of what the new partnership arrangements are, including funding allocations, grants and whether the funding is guaranteed across the forward estimates and how does this compare to the previous funding arrangements?

ANSWER:

On taking office, the Palaszczuk Government inherited a black hole in funding for Tourism and Events Queensland (TEQ) as the previous LNP Government had cut \$188 million from the forward estimates. In contrast, the Palaszczuk Government is providing funding certainty to the tourism industry.

The \$21 million Tourism Network Funding Program 2016-19 delivers a three-year funding commitment to Queensland's regional tourism organisations (RTO) from 2016-17 through to 2018-19. This is the first time that RTOs have had funding continuity.

The annual funding allocation under the Tourism Network Funding Program 2016-19 is \$7 million, which is consistent with the total annual funding allocation under TEQ's former Core and Contestable Grant programs.

Unlike under the previous government that never committed funding over forward estimates, the Palaszczuk Government, through the Tourism Network Funding Program 2016-19, has provided RTOs a multi-year investment to ensure funding certainty and allow for longer term planning. Under this program, each year RTOs will receive a consistent annual allocation.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 11

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

With reference to page 20 of the SDS, how has the Queensland Government delivered early years education to Queensland children since 2007?

ANSWER:

I thank the Committee for the question.

The Palaszczuk Government is committed to ensuring every Queensland child has the opportunity to access a quality early childhood education program in the years before they make the journey to Prep.

The Palaszczuk Government has focussed on improving access, subsidising cost so that programs are affordable for families, and providing additional financial and program support for children with disability, children in vulnerable circumstances and children living in rural and remote communities.

Queensland now has more than 2900 early childhood education and care services operating under the National Quality Framework so families have a wide choice of service type and confidence that their child's service is regulated under national standards.

In 2009, the Bligh Government committed to all children having access to kindergarten in the year before school and this commitment has seen overall participation rates rise from only 29% in 2008 to over 95% currently.

This success can be contributed to several initiatives including the introduction of the Queensland Kindergarten Funding Scheme by the Bligh Government in 2010. The Scheme provides over \$140 million per annum in subsidies to kindergarten providers to ensure all children have the chance to attend kindergarten.

The Palaszczuk Government continues to fund approximately \$20 million per annum to specifically support services in rural, remote and high growth communities. These services include integrated Early Years Centres, family support and early childhood education programs.

This year, the Palaszczuk Government is trialling the Remote Kindergarten Pilot which is providing kindergarten from state schools in 11 communities which do not have a kindergarten program. This is in response to parents facing tough conditions in remote communities and on advice from the Isolated Children's Parents Association that eKindy is not always an option for hard working parents in isolated circumstances.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 12

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

With reference to page 8 of the SDS, is Queensland making progress in Closing the Gap on Indigenous education outcomes?

ANSWER:

I thank the Committee for the question.

Queensland state schools have made a strong and significant contribution to Closing the Gap in Year 12 certification.

Queensland celebrated some of the highest enrolment and retention rates of Indigenous students in Australia. In 2015, 90.8% of Indigenous state schools students completing Year 12 received a Queensland Certificate of Education (QCE) and 94.9% received either a QCE or Queensland Certificate of Individual Achievement. Each of these achievements represents a 5% narrowing of the gap from the previous year.

The Prime Minister's Closing the Gap report confirmed Queensland has shown the largest improvements in reading and numeracy achievements for Indigenous children, with significant improvement in seven of the eight NAPLAN tests from 2008 to 2015.

In 2015-16, Queensland exceeded its SDS targets for Indigenous students at or above the National Minimum Standard for Year 3 Writing, Year 5 Numeracy, Year 7 Reading and Numeracy, and Year 9 Numeracy. In 2016-17, we have set the bar higher and are confident in exceeding the new SDS targets for these areas.

In 2016, the Department of Education and Training will continue to build on these outcomes. Through Advancing Education, we are committed to setting our students up for success as global citizens by celebrating and valuing Aboriginal and Torres Strait Islander cultures and languages.

The Department has employed various strategies to improve education for Indigenous students in urban areas, at central, regional and school levels. For example, as part of Advancing Education, we have employed specialist English as an Additional Language or Dialect coaches across Queensland to help improve the reading of disadvantaged students and Indigenous students.

Solid Pathways, an initiative supporting high achieving Indigenous students for continued academic success, is being expanded across Queensland in 2016. This initiative offers students online classes in critical and creative thinking, workshops, camps and extension activities that align with the Australian Curriculum to support their tertiary aspirations.

In addition, the Deadly Science project commenced at Nudgee Beach Environmental Education Centre in 2011, and is being expanded across Queensland in 2016. Through the delivery of courses such as Indigenous Land Management, the project provides students with the opportunity to gain foundation skills in literacy and numeracy and increase employment prospects by learning in real world contexts, enriching culture and connecting to the local community.

Students' leadership skills are also developed through the Indigenous Student Ambassadors Program which provides Indigenous Year 11 and 12 students with school leadership opportunities. This program creates a sense of positive Indigenous identity throughout school communities and nurtures a sense of belonging for Indigenous students and their families.

These strategies and others, along with the success achieved in 2015, have positioned our education system to take on new challenges in 2016 and to continue to make significant progress towards Closing the Gap.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 13

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

With reference to page 35 of the SDS, how is the Department of Education and Training preparing to shift to NAPLAN online?

ANSWER:

I thank the Committee for the question.

The Department of Education and Training is well advanced in preparing to shift to NAPLAN online; however, Queensland will not sign up Year 3 students to online writing tests before we see the research that proves it works.

Parents still expect their children to learn handwriting in the early years.

There is not enough evidence that an online typed test for 8 year olds is the best way to show a student's writing ability.

Canberra needs to understand that Queensland has unique challenges when it comes to delivering NAPLAN online with more than 1000 of our schools in regional and remote parts of the state.

Queensland will not commit to a rollout that disadvantages any student. Nevertheless, the department has developed a detailed plan for students, staff and schools to transition to NAPLAN online.

From August 2016 up to 100 pilot schools will participate in trialling the online platform and undertake readiness activities. The students from these pilot schools will undertake the NAPLAN tests online in May 2017.

Student readiness focuses on supporting students to be confident ICT users and skilled in reading and writing digital texts, manipulating objects and navigating on screen.

Staff readiness focuses on supporting teachers to align how they teach with how they assess learning; encourages the use of digital teaching practices; and online assessment. A detailed ICT Skills Guide has been developed for teachers which highlights opportunities where ICT skills could be developed when implementing the Australian curriculum.

Schools are also being supported to train NAPLAN coordinators and test administrators to use the NAPLAN online assessment platform and system.

School readiness focuses on assessing schools' network and infrastructure requirements through the school technical readiness tool. The Australian Curriculum, Assessment and Reporting Authority has provided schools with detailed technical requirements for NAPLAN Online.

It is currently planned that students in state and non-state schools across Queensland will transition to doing their NAPLAN tests online over the next three years.

Queensland non-state and state school sectors, in conjunction with the Queensland Curriculum Assessment Authority, have commenced training school leaders and NAPLAN co-ordinators for the trial. The pilot schools have been technically assessed to ensure they have sufficient devices, WiFi and bandwidth for the trial.

Following the pilot, more schools will be able to opt-in and move to NAPLAN online in 2018.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 14

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

With reference to page 30 of the SDS, what is the capital work and recurrent funding allocations for each education region across Queensland?

ANSWER:

I thank the Committee for the question.

This year, the Palaszczuk Government delivered a record \$9.1 billion education budget. The allocation of recurrent funding is delivered to schools based on their Day 8 student enrolment figures and to support all students on the basis of individual need.

The table below shows the nominal allocation of capital works funding by regions as aligned to the Government's Regional Action Plans.

	Capital Works (including expensed component)
Queensland Treasury region	\$'000
Brisbane	33,525
Darling Downs	9,441
Far North	27,478
Fitzroy	7,229
Gold Coast	50,274
Logan - Beaudesert	3,722
Ipswich	17,889
Mackay	7,723
Outback	0
Sunshine Coast	45,847
Townsville	23,095
Wide Bay	500
State-wide	240,936
Total	467,659

Notes:

- (1) State-wide aggregated capital funds are allocated to specific projects as the financial year progresses, and as such, these projects are not separately identified in the budget papers.
- (2) Capital works amounts shown include both capital expenditure (shown in Budget Paper 3) and the component that is expensed.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 15

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

With reference to page 20 of the SDS, how many teacher aide hours does the Department support?

ANSWER:

I thank the Committee for the question.

Teacher aides are highly valued members of school staff providing outstanding support to students and teachers across the state. Teacher aides are allocated to schools according to Day 8 enrolments each year and 282,481 teacher aide hours per week were allocated to support prep, primary, secondary and special needs students in state schools in 2016. This represents an additional 26,569 teacher aide hours per week to support Queensland students over 2013 allocations.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 16

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

Minister, I refer to page 3 of the SDS and the reference to the document *Advancing Education – an action plan for education in Queensland*. The document encourages schools to engage and collaborate with parents to support students' learning. How is your Department supporting parent bodies to promote parental engagement with Queensland schools?

ANSWER:

I thank the Committee for the question.

The Palaszczuk Government recognises the vital importance of working with parents to build positive school communities and improve their children's learning.

Research shows us that increased parental engagement leads to improved educational outcomes for their children.

The Palaszczuk Government is working with parental bodies in all education sectors in Queensland to increase parental engagement.

The Department of Education and Training's *Parent and Community Engagement Framework* provides a range of resources designed to strengthen school, parent and community engagement. This Framework is being revitalised to provide contemporary examples of how schools are effectively engaging and collaborating with parents for the benefit of students.

The Department has a partnership agreement with P&Cs Qld – the peak parent body representing the interests of state school parents and citizens' (P&C) associations throughout Queensland. Under the terms of this agreement, the Department funds P&Cs Qld to provide support, guidance, policy advice and professional development to P&C Association members across the State.

The Department also has three year agreements with the Queensland Independent Schools Parent Network (QISPN) and the Federation of Parents and Friends Association of Catholic Schools. Funding is provided to both organisations to support new strategies for parental engagement in the independent and Catholic education sectors respectively.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 17

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

Minister I refer to page 7 of the SDS and the reference to 875 additional teachers beyond growth that the Palaszczuk has committed to over this term of government. Can the Minister provide advice by electorate as to the number of additional teachers (subject to enrolment fluctuations) that are estimated to be provided over this term of government?

ANSWER:

I thank the Committee for the question.

The Palaszczuk Government committed to boosting teacher numbers by 2500 over three years and as part of this commitment our *Extra Teachers* initiative is delivering 875 additional teachers over three years. These extra teachers are over and above those required for enrolment growth and are ensuring that Queensland state schools are even better positioned to provide high quality, individualised education for young Queenslanders.

This \$152 million initiative aims to deliver at least 290 additional full-time equivalent (FTE) teacher positions each year, from 2016 to 2018. Every state primary, secondary and special school will benefit from this initiative.

Extra Teachers prioritises the allocation of these additional teacher FTEs by providing for the employment of specialist teachers in secondary schools, putting downward pressure on class sizes and relieving pressure on teachers and principals. This initiative is complemented by the *Supporting Students* election commitment that is delivering 45 additional guidance officer FTEs or equivalent to schools with more than 500 secondary students from 2016 to 2018.

A working group comprising senior departmental staff, principals' associations and senior officers of the Queensland Teachers' Union developed the following allocation model and provided the three-year indicative allocations to schools to support their planning. Final allocations under the *Extra Teachers* initiative will be confirmed each year as part of the Day 8 staffing process.

The following schedule provides the indicative 875 *Extra Teacher* initiative allocations by electorate, from 2016 to 2018.

Indicative 875 Extra Teachers FTE Allocations by Electorate – 2016, 2017, 2018

State Electorate	Indicative Total FTE 2016–2018
Albert	17.119
Algeria	7.075
Ashgrove	8.299
Aspley	7.924
Barron River	8.854
Beaudesert	11.385
Brisbane Central	6.998
Broadwater	6.357
Buderim	7.075
Bulimba	5.262
Bundaberg	11.428
Bundamba	18.071
Burdekin	12.679
Burleigh	5.170
Burnett	7.116
Cairns	10.273
Callide	12.513
Caloundra	11.113
Capalaba	7.752
Chatsworth	7.685
Clayfield	6.701
Cleveland	10.166
Condamine	11.526
Cook	16.780
Coomera	14.894
Currumbin	10.196
Dalrymple	14.376
Everton	9.673
Ferny Grove	5.844
Gaven	6.964
Gladstone	14.352
Glass House	8.528
Greenslopes	12.616
Gregory	12.345
Gympie	10.910
Hervey Bay	8.515
Hinchinbrook	8.511
Inala	9.400
Indooroopilly	7.237
Ipswich	11.903
Ipswich West	10.594
Kallangur	13.700
Kawana	12.253
Keppel	9.612

State Electorate	Indicative Total FTE 2016–2018
Lockyer	10.492
Logan	11.572
Lytton	9.961
Mackay	10.380
Mansfield	9.015
Maroochydore	5.880
Maryborough	9.529
Mermaid Beach	7.646
Mirani	13.518
Moggill	8.983
Morayfield	13.625
Mount Coot-tha	6.831
Mount Isa	10.181
Mount Ommaney	8.331
Mudgeeraba	9.800
Mulgrave	14.463
Mundingburra	8.432
Murrumba	12.782
Nanango	14.860
Nicklin	11.817
Noosa	6.653
Nudgee	7.238
Pine Rivers	5.107
Pumicestone	10.641
Redcliffe	8.323
Redlands	6.179
Rockhampton	8.109
Sandgate	8.730
South Brisbane	10.263
Southern Downs	10.876
Southport	6.987
Springwood	8.821
Stafford	3.308
Stretton	9.946
Sunnybank	10.949
Surfers Paradise	6.133
Thuringowa	11.061
Toowoomba North	9.228
Toowoomba South	7.917
Townsville	8.831
Warrego	13.536
Waterford	10.755
Whitsunday	7.723
Woodridge	13.438
Yeerongpilly	4.518

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 18

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP) —

QUESTION:

Page 36 of the SDS refers to strengthening Queensland's events calendar. Can the Minister outline what new events have been secured in 2015-16?

ANSWER:

Tourism and Events Queensland (TEQ) continually works to strengthen Queensland's events calendar through strategic event acquisition and event value optimisation, investing in events that have the greatest potential to drive visitors to, and expenditure within, Queensland.

In 2015-16, TEQ supported 45 major events and 79 destination events. These events contributed approximately \$356 million in direct and incremental spending to Queensland's economy and approximately 1.6 million visitor nights.

The Palaszczuk Government, through TEQ, has secured a number of new events that will deliver future benefits to Queensland including the:

- Ballet Preljocaj in Brisbane in 2016
- IRONMAN Asia-Pacific Championship (2016-2018) as an extension to the Cairns Airport Adventure Festival
- Medieval Power: Symbols and Splendour international exclusive exhibition in Brisbane in 2015-16
- NRL Regular Fixture Double Header in Brisbane in 2016
- 2017 Rugby League World Cup Grand Final, one of two semi-finals and six pool matches.

During this time, TEQ has also renewed a number of key sporting and lifestyle events for the State including the:

- Birdsville Races in 2016
- Cairns Amateurs in 2016
- Gympie Music Muster in 2016
- Toowoomba Carnival of Flowers in 2016
- V8 Supercars: Castrol Gold Coast 600 and the Castrol EDGE Townsville 400 from 2017-19.

In 2015-16, via three funding rounds, the Queensland Destination Events Program awarded \$3.46 million for a total of 78 destination events being held between 29 February 2016 and 8 October 2017.

The Toowoomba Carnival of Flowers from 2015 and the Mount Isa Mines Rotary Rodeo from 2016 have been elevated to Queensland's major event calendar in recognition of their continued growth and outcomes for the tourism industry, after being previously supported under the Queensland Destination Events Program.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 19

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

With reference to page 36 of the SDS, what were the findings of TEQ's research that has informed the new approach to Queensland marketing?

ANSWER:

The Palaszczuk Government is committed to growing tourism and creating jobs in Queensland. In the 2016-17 Queensland Budget, the Palaszczuk Government continues to deliver for tourism in Queensland. By continuing the four year \$400 million funding guarantee for Tourism and Events Queensland (TEQ) and delivering the new \$33.5 million *Advance Queensland: Connecting with Asia Strategy*, Queensland can maximise tourism growth opportunities and create new tourism jobs.

As the State's lead marketing, destination and experience development and major events agency, TEQ seeks to deliver economic and social benefits for Queensland by growing the tourism and events industry. TEQ delivers marketing activities targeting consumers from key domestic and international markets which aim to increase visitation and expenditure across the State.

TEQ's new marketing approach is based on the insights identified from key consumer research studies undertaken by TEQ since 2014 and are the result of more than 500 hours of direct one-to-one consumer contact via face-to-face interviews and forums, as well as more than 5500 online interviews in Australia and New Zealand.

The research shows that TEQ will present a stronger platform to inspire, engage and attract more visitors to the State through elevating the exposure of Queensland as the master brand and focusing on visitor experiences.

This is an exciting opportunity for the State to capitalise on its growing tourism industry and TEQ will work collaboratively with the destinations and industry in the delivery of the new strategy.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 20

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

With reference to page 4 of the SDS, how is the Department of Tourism, Major Events, Small Business and the Commonwealth Games contributing to the Government's election commitment to host an annual tourism industry forum, what are the plans for a 2017 event?

ANSWER:

The next annual tourism industry forum is the *DestinationQ* Forum which will be held in Mackay on 25 October 2016.

The *DestinationQ* Forum is the flagship event for industry and government to engage on key issues facing the Queensland tourism industry and is a cornerstone of the *DestinationQ* industry-government partnership.

In its Growth for Tourism Guarantee election document, the Queensland Government committed to “ensure stability and consistency in the Queensland tourism sector by supporting a yearly forum for the tourism industry”.

To date, the structure of the forum has included plenary sessions and concurrent workshops or master classes and catered to an audience of 350-400 delegates from industry and government.

Each forum has had a specific theme and engaged industry and government in collective priority setting.

In 2015, feedback from the Queensland Tourism Industry Council (QTIC) and industry operators indicated they highly valued the forum.

Planning for the 2016 *DestinationQ* Forum has been undertaken in conjunction with Tourism and Events Queensland and QTIC.

The 2016 *DestinationQ* Forum's steering committee and working group are currently considering concepts for the forum that will be informed by a number of consultation activities as well as the Premier's Connecting with Asia Forum which is scheduled to be held in Cairns in late August 2016.

The *DestinationQ* Forum, which is to be held at the Mackay Entertainment and Convention Centre, is expected to focus on the critical areas for action over the next one to three years to provide government and industry with the best return on investment for the sector.

The forum will provide practical and useful information and tools that participants can use in their business. It will also include networking opportunities with Ministers, keynote speakers and concurrent breakout sessions.

Registrations are proposed to open by August 2016.

Planning for the 2017 forum will commence in early 2017.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 1

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

I refer to page 14 of the Science, Information Technology and Innovation SDS and corporate expenditure of the Department and ask –

How much has been spent in 2015/16 and allocated in 2016/17 on corporate branding for Advance Queensland and the initiatives that form part of that program, including logo design, websites, slogans and other marketing related activities?

ANSWER:

In 2015-16 the Department of Science, Information Technology and Innovation spent \$0.220 million on communication and engagement activities for Advance Queensland.

Expenditure on these Advance Queensland communications and engagement activities has produced:

- Over 900 applications to Advance Queensland programs
- 76 submissions to the Johnson & Johnson Innovation Quick Fire Challenge
- The combined Advance Queensland Facebook and Twitter post reach has surpassed 4.7 million, while the Advance Queensland hashtag reach is over 3 million.
- The Advance Queensland website has seen 118,764 unique visitors since its launch last year.

The Advance Queensland website was developed and continues to be managed by existing resources within the Department of Science, Information Technology and Innovation and the Department of the Premier and the Cabinet.

In addition, \$0.177 million was expended to develop, design and implement an international campaign for the Hot DesQ program. This program aims to attract international and interstate entrepreneurial talent to boost Queensland's startup ecosystem and broaden our global connections.

The Hot DesQ campaign is profiling Queensland's competitive advantage of proximity to the Asia Pacific region and capability in key industries to attract world-class entrepreneurial talent; and showcasing innovative Queensland startups and entrepreneurs to the world.

TimeLooper is the first Hot DesQ recipient, having competed with 1000 international startups to get to the final 20 at TechCrunch Disrupt Startup Battlefield in New York in May 2016. TimeLooper is the developer of a smartphone app which allows tourists to turn back the clock to relive the world's most amazing historical events.

The 2016-17 budget administered by the Department of Science, Information Technology and Innovation for Advance Queensland communications and events is up to \$300,000 inclusive of advertising and branding. An additional \$255,000 has been allocated to continue the campaign for the HotDesQ program.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 2

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

I refer to page 19 of the Science, Information Technology and Innovation SDS regarding the Australian Institute of Tropical Health and Medicine funding and ask – When does funding for this initiative cease and has there been an evaluation of the funding allocated by the Department?

ANSWER:

The Queensland Government committed \$42.12 million to establish the Australian Institute of Tropical Health and Medicine, in conjunction with James Cook University, at three locations in Tropical North Queensland – Townsville, Cairns and Thursday Island.

\$34.32 million will be used to construct infrastructure across the three nodes: \$21.49 million for Townsville; \$6.5 million for Cairns; and \$6.33 million for Thursday Island. \$7.8 million will be used to support operational and research activities. In May 2014, the Australian Government committed an additional \$42 million toward the Institute.

Based on current construction timetables managed by James Cook University it is expected the Queensland Government funding for the Australian Institute of Tropical Health and Medicine will be fully paid by the end of 2017.

To 30 June 2016, the State of Queensland has paid a total of \$31.99 million in the following amounts toward the construction of the Australian Institute of Tropical Health and Medicine buildings and in providing operational support:

- Townsville \$21.09 million of a total \$21.49 million allocated
- Cairns \$2.5 million of a total \$6.5 million allocated
- Thursday Island \$2.0 million of a total \$6.33 million allocated
- \$6.4 million of \$7.8 million allocated for operational support.

Payment of the final tranches of operational support funding, totalling \$1.4 million, is expected to be completed in the 2016–17 financial year.

The construction programs in Townsville and Cairns are jointly funded by the Queensland Government and the Australian Government and are managed by James Cook University.

Payments for construction projects are paid on the meeting of agreed construction milestones. James Cook University estimates the following practical completion dates:

- AITHM Building and Translational Research Facility in Townsville – 24 August 2016
- AITHM Tropical Health Research Training Facility in Cairns in late 2017
- AITHM Research and Training Facility on Thursday Island in March 2017.

There has been no evaluation of the funding by the department as the construction phase of the AITHM is still underway.

Research activity has been taking place under the banner of the AITHM since July 2013. James Cook University provides annual reports to the department which include Key Performance Indicator reporting.

To date, James Cook University has exceeded annual reporting targets across all fields including external funding secured, publications, community engagement events and identification of potential translational research outcomes.

Key Performance Indicator reporting will continue during the term of the funding contract with the department. That is, for Australian Institute of Tropical Health and Medicine activities during the period July 2013 to 2018.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 3

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

I refer to page 79 of the Budget Measures regarding the Accelerate Advance Queensland programs and ask – Can the Minister outline the parameters of each of these three initiatives and how they will be evaluated?

ANSWER:

The Queensland Government is committed to accountability, transparency and achieving value for money. Programs under Advance Queensland are targeted initiatives to unlock business potential, strengthen our existing industries and foster new ones, and harness innovation to grow our regions.

In reference to the parameters for programs specifically mentioned in this question - the Regional Innovation Hubs will encourage innovation in regional Queensland by connecting local efforts, leveraging key regional strengths, and lifting the capability of innovative local firms. Each region will have different capability requirements and hub activities will be tailored to individual needs.

The Platform Technology program will encourage the development and deployment of platform technologies in existing and emerging industries. A range of technologies will be considered, with a key focus on differentiating Queensland's competitive advantages.

The Industry Accelerators program will encourage the development of innovative products and services in Queensland, be aligned with major industries and will be expected to engage with industry supply chains and potential investors.

These Advance Queensland programs are being designed and delivered in close consultation with key stakeholders and commercial experts. As with other Advance Queensland programs, these programs will be evaluated through a comprehensive range of qualitative and quantitative methods to determine the program impacts.

Evaluation of Advance Queensland programs will be undertaken to measure the short, medium and long term impacts, and the direct, indirect and induced benefits of our innovation agenda. Evaluation has been built into program design.

The Queensland Government is committed to adopting best practice evaluation methodologies. This will include a mix of evaluation methods to assess impact and value for money. These methods may include in-depth case studies and interviews, surveys of benefiting firms, econometric analysis, and other low-cost experimental techniques that draw on latest private sector approaches.

It will be important to assess external factors affecting the achievement of outputs and outcomes.

Tracking the macro performance of Queensland's innovation system will also be a key part of the overall approach to monitoring performance. It is intended to adopt a scorecard approach, with macro-level indicators used to complement assessments of program performance.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 4

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

I refer to page 79 of the Budget Measures regarding funding for the One Stop Shop initiative and ask:

What evaluation has been conducted on this trial, to date, will there be further funding for this initiative across the forward estimates, or does the project cease at the end of 2016/17?

ANSWER:

The One Stop Program is being evaluated by assessing a number of key measures including the growth in online transactions available, the percentage of customers choosing to use online over other channels, website visits to www.qld.gov.au and customer satisfaction with new face-to-face service delivery options.

The results of the program to date and options for future customer service transformation beyond 2016-17 are currently being considered by government. While options are under consideration, \$10.925 million has been allocated to continue service improvements in 2016-17.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 5

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

I refer to page 42 of the Science, Information Technology and Innovation SDS in relation to CITEC and ask:

- (a) What is being done to improve the measure of customer satisfaction (42.8%) for the coming year; and
- (b) how is customer satisfaction measured?

ANSWER:

(a)

CITEC ICT's 2016-17 Business Plan outlines customer satisfaction as one of its key focus areas for the next financial year.

Results from the 2015-16 survey highlighted three key priorities for CITEC ICT customers:

1. Reliability of the service
2. Price of services provided
3. Response to service related incidents.

While committed to continuous improvement across its entire service delivery model, CITEC ICT will specifically target these three elements to improve customer satisfaction during 2016-17.

Reliability of the service

The number one priority for the vast majority of customers was 'Reliability of the service' which scored a satisfaction rating of 77.8%. This result is already quite high, however CITEC ICT will continue to:

- invest in resiliency to ensure that all technology investments allow for continuous improvement in service reliability

- leverage industry-proven capabilities to assist clients to optimise their business systems
- invest in and support its people to think innovatively and explore different ways to maximise service reliability.

Price of services provided

Customers ranked 'Price of services provided' as their second highest priority. CITEC ICT will review pricing across its entire product suite in 2016-17 and commit to 'better than market' prices on all offerings. To achieve this, CITEC ICT will:

- continue to diligently manage costs by leveraging supply chain networks and, wherever possible, pass savings back to clients
- continue to improve contractual arrangements with vendors to ensure that the relationships are focused on value for money, continuous improvement and high availability
- focus on turning spare capacity into new economy of scale offerings
- review and improve business processes to reduce waste and rework
- invest in and support its people to explore new ways to create value for money.

Response to service related incidents

The third highest-ranked priority in the customer survey was 'Response to service related incidents'. Whilst CITEC ICT scored a satisfaction rating of 84% on this element it will continue to maintain its strong commitment to service reliability and responsiveness to emergency situations during 2016-17.

In addition to reliability and responsiveness, CITEC ICT will focus on root cause elimination - preventing unexpected incidents with identified root causes from recurring.

As part of CITEC's customer service improvement initiatives, significant work is underway to improve customer relationship management. This has included new contact information and protocols, and increased engagement with client agencies, notably in relation to incident management. In quarter one 2016/17, CITEC ICT will launch a new consolidated client website to improve communications and provide access to the full range of CITEC service offerings

(b)

CITEC ICT's customer satisfaction rating is measured using the results of its annual client survey. The survey is conducted in line with the Department of the Premier and Cabinet's 'Better Practice Guideline for Measuring Client Satisfaction' and contains questions on timeliness, ease of access, staff, quality, outcome and overall satisfaction as well as additional questions on specific service areas. The survey is sent as an email link to the full database of CITEC ICT clients.

While the survey seeks feedback on a range of elements including reliability, value, responsiveness, client engagement, accuracy and emergency support, the measurement reported in the 2016-17 SDS is based on the results of a single question – “Overall, how satisfied are you with the service provided by CITEC ICT over the past 12 months”.

Respondents select from a 5 point scale where 1 = extremely dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied and 5 = extremely satisfied. The customer satisfaction rating is then calculated as the net proportion of customers responding 4 or 5 out of 5.

In this year’s survey, 42.8% of respondents rated 4 or 5 out of 5. A high percentage of respondents, 28.6%, answered ‘3 – neutral’ and 28.6% answered ‘2 - dissatisfied’. No respondents advised they were ‘1 - very dissatisfied’. This result is consistent with research outlined in the ‘Better Practice Guideline for Measuring Client Satisfaction’ that indicates that results to a question on overall satisfaction can tend “towards a middling score”.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 6

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

I refer to page 51 of the Science, Information Technology and Innovation SDS in relation to Queensland Shared Services staffing levels and ask:

- a. how are staff contracted in this area;
- b. what is the ratio of frontline staff compared with the total headcount;
- c. are there any current vacancies; and
- d. regarding the reduction of 20 staff in 2015/16, were these permanent, temporary or contracted positions?

ANSWER:

- a. QSS has a mix of permanent, temporary and casual employment arrangements, as well as a small number of temporary contract arrangements. Contract arrangements are used where specialist technical skills are required on a short term basis – as may be the case to support system upgrades.
- b. QSS is a shared service provider of corporate transactional services to government departments.

While QSS enables agencies to focus on frontline service delivery and achieving their respective portfolio priorities, its functions and the employees are not classified as 'frontline'.

- c. Yes.
- d. The reduction represented a mix of permanent and temporary positions.

As a cost recovery entity which charges agencies on a fee-for-service basis, QSS's resource requirements and costs can fluctuate for a number of reasons.

This may include changes in customer demand or the introduction of new technology as outlined in the Service Delivery Statement (Note 2) which identified the reduction

in 2015-16 FTE and budgeted FTE for 2016-17 as due to 'automation of services and a decline in service demand including return of services to clients'.

Accordingly, over any given 12 month period the QSS workforce profile will be dynamic.

In some cases, the reduction in QSS FTE has been the result of transitioning staff to new roles in line agencies or service areas.

For example, in 2015–16, QSS successfully transitioned nine staff to work for Smart Service Queensland, as well as another five staff to Queensland Treasury as part of a change in service arrangements.

QSS will continue to adjust its resource requirements to best meet its current and future service delivery needs, and in accordance with the government's employment policy and legislative requirements.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 7

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

I refer to page 5 of the Science, Information Technology and Innovation SDS in relation to the Open Data initiative and ask:

What new data sets are being released to stimulate opportunities for start-ups, entrepreneurs, researchers, local business and community organisations in the digital economy?

ANSWER:

Since August 2015, 361 new data sets have been released on the open data portal, bringing the total to over 2071 data sets.

The 2015 census of Queensland flora is a new data set published on the portal by the Department of Science, Information Technology and Innovation which provides names, distributions and status of Queensland plants. This and other flora and fauna datasets are widely used by researchers and community groups. It has been republished on a number of other websites such as 'Research Data Australia' and the 'Atlas of Living Australia' whose data is also accessible via a number of popular mobile applications.

This data set has been viewed almost 1000 times on the portal and many other third party websites and mobile apps.

A number of new datasets were published this year by the Department of Transport and Main Roads and featured at their Open Data Showcase held in April. The showcase was attended by several start-ups, university students and local SMEs. The new data sets released at the showcase included traffic flow, public transport ticketing and tidal data. These and other new transport datasets have been viewed over 3500 times since they were published.

We've also seen some existing datasets increase their popularity. The historic immigration indexes published by Queensland State Archives have been incorporated into the popular

ancestry.com.au website. This data can be easily searched and integrated using the tools available on this web application.

Monthly page views of the portal have increased by nearly 13% in 2016 indicating the Open Data community is increasing its use and becoming more engaged.

New opportunities to engage are being pursued. Recently a user survey has been released to the Open Data portal to seek feedback on demand for data and portal improvements. Optional user registration on the portal will allow users to be notified when new and updated data is published. Departments will continue to be involved in events such as the Department of Transport and Main Road's Open Data showcase for more targeted engagement with the Open Data community.

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EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 8

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

I refer to page 79 of the Budget Measures in relation the commitment of \$15M over two years to improve mobile phone coverage and ask: what locations will be allocated for funding as part of this program?

ANSWER:

The Queensland Government's \$15 million commitment will be used to leverage Australian Government co-funding in Round 2 of the Mobile Black Spot Program.

To be eligible for funding under the mobile black spot program, applicants have to be a national mobile network operator (i.e. Telstra, Vodafone, Optus).

A range of criteria are taken into account when determining locations that can be funded under the Australian Government Mobile Black Spot Program. The primary determining factors are coverage benefits (that is the number of dwellings and kilometres of highway coverage), alongside cost and any co-contributions from other parties (state government, councils etc.)

In order for a location to be eligible for Mobile Black Spot Program funding it must have been reported to the Australian Government and captured in the *mobile black spot location* database. The Australian Government accepted nominations from any party – individuals, businesses, industry groups, councils etc. There are 1793 Queensland locations registered in the database.

The Queensland Government worked with local governments to identify community priorities (from within the 1793 registered locations) and consulted with mobile network operators to seek feedback on viability, cost estimates and eligibility of locations. A shortlist of locations for state co-funding support was identified in consultation with mobile network operators, and included in their submissions to the Commonwealth which closed on July 14.

The locations to be funded under Round 2 are expected to be announced by the Australian Government in late 2016 and will roll out over the next two years.

We are not in a position to discuss which locations have co-funding support at this stage, since this information is subject to the Australian Government's competitive selection process. Furthermore, mobile operators require (as part of non-disclosure agreements) that this information remain confidential during the application process.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 9

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

With reference to \$21.8 million of internal reallocations being used to set up the Office of Small Business, and also being directed to other programs like the Business Industry Portal (Budget Measures, page 90): can the Minister separately identify all programs which have had funds reallocated towards these measures, including the total cost and for what purpose?

ANSWER:

The Department of Tourism, Major Events, Small Business and the Commonwealth Games (DTESB) has reallocated \$21.8 million over three years of existing funding to the Office of Small Business.

The Office of Small Business primarily consists of existing staff from the former Small Business and Business Online Solutions Divisions within DTESB. These two divisions have been consolidated into the Office of Small Business to provide a coordinated approach to the development and delivery of Queensland Government programs and services targeted at small business, championing small business and driving implementation of the *Advancing Small Business Queensland Strategy 2016-2020*.

The \$21.8 million (over three years) in realigned funding was previously allocated as follows:

- \$21 million over three years in employee expenses for staff in the Small Business and Business Online Solutions Divisions; and
- \$0.8 million over three years in supplies and services to operate the Small Business and Business Online Solutions Divisions.

The \$21.8 million forms part of the overall budget for the Office of Small Business which also includes the \$22.7 million of new funding. The Office of Small Business is responsible for the delivery of the Advancing Small Business Strategy, Business Queensland (Business and Industry Portal) and the new and expanded programs as outlined in the Strategy.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 10

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE
ASKED THE MINISTER FOR INNOVATION, SCIENCE AND THE DIGITAL ECONOMY
AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP) —

QUESTION:

With reference to the Queensland Small Business Advisory Council (SDS page 6), can the Minister provide a list identifying all requests made directly to the Queensland Small Business Advisory Council on:

- 1) Identified small business issues; and
- 2) Proposed small business assistance programs and policies?

ANSWER:

The Queensland Small Business Advisory Council (QSBAC) provides a forum for a broad cross section of small business representatives to provide advice to the Minister.

Members have provided direct advice at QSBAC meetings regarding identified small business issues to the previous Chair of the Council. The issues raised during these discussions centred on five key themes including, small business vision and strategy, small business capability, small business support and connection, regulation and compliance and opportunities for small business.

Since I have assumed responsibility for Chairing QSBAC, discussions have included practical issues facing small businesses, for example access to tender opportunities, access to information and support at the right time and improving the way Government communicates and engages with small businesses. These discussions are important and help the Queensland Government to understand the priorities and issues facing the small business community.

QSBAC has received a number of briefings on important topics, including:

- innovation and the Advancing Queensland policy agenda and programs
- online business services and the business transformation project currently being undertaken by the Department of Tourism, Major Events, Small Business and the Commonwealth Games
- updates on the 2016 Queensland Small Business Week
- updates on small business programs such as the Home-based Business and Mentoring for Growth programs respectively.

The input of QSBAC members resulting from these discussions and briefings was important in informing the development of the *Advancing Small Business Queensland Strategy 2016-2020* and contributed to shaping the new direction that the Government is taking in delivering support for small businesses across the State.

Consultation with QSBAC confirmed the key themes of the 2016 Queensland Small Business Week and supported the decision to move the week to May to better align with other Government and industry events being held in the first half of 2016.

There have been two issues directly raised with me which have been referred to QSBAC for future consideration, both of which related to insurance matters.

By leveraging the Advance Queensland agenda to create jobs, diversify the economy and harness innovation, the Strategy is part of the Palaszczuk Government's plan to create an environment where Queensland is the place for small businesses to start, grow and employ.

The Queensland Budget 2016-17 invested an additional \$225 million to accelerate Advance Queensland, taking the total investment to \$405 million. Included under the accelerating Advance Queensland package was \$22.7 million over three years to support the *Advancing Small Business Queensland Strategy 2016-2020*.

The Strategy includes the following program investments:

- \$2.2 million per annum for an expanded Entrepreneurs of Tomorrow program
- \$2 million per annum to deliver the Small Business Digital Capability Grants program
- \$1 million per annum to deliver an Accelerate Small Business Grants program
- \$0.8 million per annum to expand the Mentoring for Growth program and introduce Monthly Mentor Chats, Survive to 5 and Evolve to Thrive programs.

Through the Strategy, the Queensland Government is committed to advocating for small business and supporting the QSBAC so that it can provide advice and solutions to Government on small business issues and opportunities.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 11

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

In reference to page 3 of the SDS, would the Minister please provide an update on how the Advance Queensland Knowledge Transfer Partnerships program is providing support to business?

ANSWER:

A highly skilled workforce is essential to economic growth fuelled by new ideas. The Palaszczuk Government is focussed on building a stronger, diversified economy and creating the knowledge-based jobs of the future.

The \$8 million Knowledge Transfer Partnerships (KTP) program aims to:

- encourage closer collaboration between industry and universities
- support and encourage innovation and productivity improvements
- create knowledge-based jobs in Queensland.

Innovation can add real value to Small to Medium Enterprises that may have good ideas, but lack the time and resources to implement them. Many graduates have the high-level research skills needed for innovation, but need opportunities to apply them.

The KTP program provides up to \$50,000 (excluding GST) for businesses, which apply in partnership with universities, to employ a graduate on a specific project to help build business capacity, enhance profitability and create jobs. The funding covers two-thirds of the costs of employing the graduate.

Graduates are embedded in the business for six to 12 months to help deliver the nominated project. Honours, Masters, and PhD graduates use their specialised skills and knowledge to assist businesses to further develop and implement new technologies and models, and scale up business activities.

In Round 1, 21 small businesses and 6 universities were funded. These are across Queensland including regional locations, totalling more than \$1.1 million (excluding GST). This is 21 collaborative partnerships formed and 21 graduate positions created.

One example of the significant partnerships from the Round 1 process is the Hear and Say Centre partnering with the Queensland University of Technology to create a next-generation prosthetic ear for children using advanced 3D computer modelling and printing technology.

Round 2 outcomes will be announced shortly.

Queensland's regions are also benefiting from this program. For example:

- The Mackay GP Superclinic is partnering with Central Queensland University to develop an online program which allows clinical patients to enter their details on a smartphone beforehand, saving time for both staff and patients.
- Townsville Engineering Industries is partnering with James Cook University to develop low cost wireless sensors to monitor equipment and reduce downtime, primarily in the mining and sugar industries.

This government remains committed to supporting business, building the new economy, and creating jobs, and will continue to support Queensland innovation and entrepreneurship through the KTP program.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 12

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

Could the Minister provide examples of some of the research and PhD grants that have been awarded through the Advance Queensland program?

ANSWER:

The first round of PhD and fellowship grants under the Palaszczuk Government's Advance Queensland initiative are supporting some fascinating projects that will help Queensland and Queenslanders.

The \$405 million Advance Queensland initiative supports leading researchers through two PhD programs and two fellowships programs.

The Advance Queensland PhD Scholarships program supports suitably qualified applicants in undertaking innovative PhD research at a Queensland university. The awards are top-up scholarships valued at up to \$45,000 over three years. In April this year the government announced 12 PhD Scholars, representing an investment of \$540,000 over three years.

Nine of the 12 PhD Scholars are women, and their research projects cover a diverse spread of science, including:

- Mrs Rena Cruz from the Queensland University of Technology's Institute of Health and Biomedical Innovation, who will develop novel 3D bioprinting processes to make prosthetic ears for children with Microtia. Microtia is a disease that affects the development of one or both ears, and can have a significant impact on hearing.
- Miss Bettina Glasl, originally from Austria, will undertake her PhD at James Cook University in Townsville. Bettina will evaluate the potential for some organisms on the Great Barrier Reef, such as corals, sponges, seaweeds and seagrasses, to act as biological indicators of reef health. It is hoped that these indicator species can be incorporated into Reef management plans.

- Miss Nadia Campagnolo from Griffith University on the Gold Coast will investigate the association between diet and chronic fatigue syndrome for her PhD research. The research will identify if modern diets are linked to chronic fatigue syndrome, and if dietary interventions can reduce the severity of the disease.

The Advance Queensland Research Fellowships program supports two levels of fellowships, based on the career stage of the researcher. Early-career fellowships support researchers with up to five years post-PhD research experience, and these awards assist emerging researchers in establishing their professional reputations. The second category of fellowships is the mid-career fellowships. These awards support researchers with five to ten years post-PhD research experience, and assists them building their professional experience in leading small research teams.

Early-career fellows receive \$180,000 over three years and mid-career fellows receive \$300,000 over three years. This funding must be matched by partnering organisations. The Queensland Government recently announced 25 early-career and 16 mid-career research fellowships. This investment of \$9.3 million over three years leverages over \$12.2 million in partner funding, and will deliver outcomes in areas such as developing cleaner, renewable energy technologies; improving health services; protecting our biodiversity and improving agricultural practices and outcomes.

The humble spinifex plant is the basis of two fellowships awarded to the University of Queensland's Australian Institute for Bioengineering and Nanotechnology.

Dr Nasim Amiralian has been awarded an early-career research fellowship to look at ways of using spinifex nanofibres to create strong, durable and extra thin latex products such as surgical gloves and condoms. With condoms and surgical gloves, for example, the thickness of these latex products can be reduced to an ultra-thin dimension without any sacrifice in strength or durability.

The Queensland Government is also investing in projects that will help scientists develop innovative solutions to problems threatening the health of the Great Barrier Reef.

Dr David Blondeau-Patissier, from the CSIRO's Aquatic Remote Sensing Group, has been awarded an early-career Research Fellowship to develop an automated process for detecting oil pollution in the Great Barrier Reef. He will use the latest satellite technology to develop strategies to help relevant agencies better manage responses to oil pollution.

Fellowship funding has also been awarded to support a range of disaster management innovations, including 'Star Wars' type bomb detection technology to help combat terror. Dr Paul Shaw from the University of Queensland will develop a novel approach for the detection of hidden explosives and improvised explosive devices. Dr Shaw's research will focus on improving the sensitivity of materials which detect the trace vapours emitted by

explosive substances. This material can be used in portable bomb 'sniffing' devices with the potential to save lives.

As part of our investment in health research, Dr Paul Giacomini from the Australian Institute of Tropical Health and Medicine at James Cook University in Cairns has been awarded a mid-career research fellowship to pursue his interest in parasitic worms for managing coeliac disease. Parasitic worms are able to survive in the human gut by altering our immune response, which is perfect for treating coeliac disease - which is an autoimmune disorder. The funding will enable Dr Giacomini to isolate the particular worm proteins that produce the anti-inflammatory effect. Ultimately Dr Giacomini hopes to produce a therapy that is pill-based, which will be more palatable to patients than the idea of being infected with worms.

The Advance Queensland PhD Scholarships and Research Fellowships provide the foundation to support leading research in the state. However, the Palaszczuk government has also made a concerted effort to assist Aboriginal and Torres Strait Islander researchers, and I am particularly excited to support the first recipients of these new programs.

The first recipient of an Aboriginal and Torres Strait Islander PhD Scholarship, valued at \$120,000 over three years, is Mr Troy Meston. Mr Meston's research will help Indigenous students in the classroom, and improve their digital literacy. The research will also provide our teachers with a way to measure the progress and true potential of Aboriginal and Torres Strait Islander learners in the classroom. The digital assessment tool that Mr Meston intends to develop will build upon Indigenous learning strengths and provide a culturally relevant and seamless learning experience for these students. Mr Meston will work in collaboration with the Australian Council for Educational Research (ACER) to develop the new assessment tool.

The first recipient of an Aboriginal and Torres Strait Islander Research Fellowship, valued at \$240,000 over three years, is Dr Cass Hunter from the CSIRO. Dr Hunter's research will assist Torres Strait communities by giving them better tools to manage the environment and natural resources. Dr Hunter's work will bring together the vast amount of data that exists on the region into an integrated and effective platform that will help these communities and various management agencies in the north to manage natural resources more effectively.

A complete list of the projects recently funded is available on the Advance Queensland website.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 13

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

What measures has the Palaszczuk Government put in place to reduce the red tape burden on Queensland small business? (SDS page 6).

ANSWER:

The Palaszczuk Government is committed to reducing the regulatory burden impacting on small businesses in Queensland.

Over the last 12 months, the Government has implemented a range of measures to establish a balanced regulatory environment in Queensland that is conducive to strong, profitable and globally competitive businesses.

In April 2015, the Palaszczuk Government established the Queensland Productivity Commission, which includes the Office of Best Practice Regulation (OBPR).

OBPR plays an important role in providing regulatory advice and guidance to Queensland Government agencies which in turn supports economic growth and productivity.

In August 2015, the Government established the Red Tape Reduction Advisory Council (RTRAC) to assist in identifying red tape hot spots impacting on small business.

RTRAC is finalising a review of three industry sectors – hospitality (cafes/restaurants), agriculture (fruit growing) and manufacturing (light manufacturing), and will deliver a report by September 2016 which outlines recommendations for action by Government to make it easier to do business in Queensland.

In June 2016, the Government released the *Advancing Small Business Queensland Strategy 2016-2020* (the Strategy), which has a focus on advocacy, enabling and empowering small business to start, grow and employ.

Under the Strategy, RTRAC will be provided additional support to undertake research to identify red tape issues impacting small business and deliver recommendations to Government on how to simplify compliance. The Strategy also commits the Queensland Government to release an annual update on how it is making compliance easier and reducing red tape for business.

The Queensland Small Business Champion will be established to provide a voice for small business and to bring, for example, regulatory issues that are hindering business growth and productivity to the attention of the Government.

Through amendments to the *Retail Shop Leases Act 1994* (the Act), the Palaszczuk Government has cut red tape for the retail sector and enhanced protections for small retail tenants. These amendments have improved the operational efficiency and effectiveness of the Act, and provide more flexibility for retail tenants.

The Government has also worked closely with the National Heavy Vehicle Regulator to cut red tape for the construction industry, by removing the requirement for permits to operate cranes, concrete pumps and other special purpose vehicles on state-controlled roads.

This reform will remove approximately 1,600 permits each year in Queensland and deliver nearly \$55 million in benefits to construction businesses in Queensland over the next 20 years.

The Palaszczuk Government has made it easier for primary producers through landmark reforms to biosecurity legislation.

The *Biosecurity Act 2014*, which came into effect from 1 July 2016, repealed six former Acts, amended three other Acts and made consequential amendments to several other Acts to create a single Act for biosecurity.

This streamlined legislation reduces the number of regulations with which small businesses in the agriculture sector are required to comply, provides further compliance assistance to small businesses covered under the Act and introduces more risk-based and less prescriptive approaches to biosecurity regulation.

The Department of Tourism, Major Events, Small Business and the Commonwealth Games (DTESB) is helping to reduce business red tape by transforming how it delivers services to customers through the Business Transformation Program.

Under the Business Transformation Program, DTESB is working with local governments and other Queensland Government agencies to transition paper based licence and application forms to online Smart Forms.

Smart Forms make it easier for businesses to deal with Government and help make businesses more competitive in the future.

During 2015-16 a total of more than 85000 online transactions were submitted using the Smart Forms platform which is more than double the amount in the previous year.

These actions demonstrate the commitment of the Palaszczuk Government to delivering red tape reforms that make it easier for small business to start, grow and employ.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 14

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

What measures has the Palaszczuk Government put in place through the Advance Queensland program to attract start-ups to Queensland?

ANSWER:

The Palaszczuk Government has allocated \$8 million for the Hot DesQ startup attraction program to attract international and interstate entrepreneurs to Queensland. Hot DesQ provides funding of up to \$100,000 (excluding GST) for these entrepreneurs to relocate their ideas, entrepreneurial talent, and business ventures to our state.

The intent of this program, to attract new entrepreneurial talent to Queensland, was identified by the local startup industry as a key element to build a vibrant startup ecosystem.

This program was developed collaboratively with the startup sector and the Startup Working Group, which is comprised of some of the state's key entrepreneurial leaders, to ensure its design would maximise outcomes for local startups and Queensland.

Startups and entrepreneurs across the state will have unique access to our incoming startups' networks and experiences, as they have the opportunity to be embedded in a range of Hot DesQ Host organisations in Townsville, Gold Coast, Ipswich, Sunshine Coast, Brisbane, Cairns and Toowoomba.

The global Hot DesQ campaign is attracting world-class talent by showcasing Queensland's successful and inspiring startup community, and profiling our industry strengths, as well as the benefits of our proximity to Asia Pacific.

Once located in Queensland, Hot DesQ recipients can access State and Federal Government support and the R&D tax credit to help them grow and create jobs for Queensland.

The Hot DesQ campaign has already generated an exciting level of interest, and has been profiled at global startup events such as TechCrunch Disrupt New York and London Technology Week.

Applications for Hot DesQ are currently open until 31 July 2016.

Queensland has just welcomed the first international recipient, TimeLooper. TimeLooper brings with them the expertise and connections from their established presence in New York, London and Turkey to the Queensland startup ecosystem. Using Brisbane as their southern-hemisphere base, TimeLooper will be able to leverage off the tourism and historical opportunities that Queensland presents for their business and access Asian markets..

There are a number of other Advance Queensland programs that will build our vibrant startup ecosystem and attract startups to Queensland. These include the Young Starters' Fund and the Queensland Startup Events and Activities fund, aimed at encouraging events and activities to build capability and connections, as well as the establishment of the new Startup Precinct and the Regional Innovation Hubs program.

Advance Queensland is also providing increased access to capital and grant funding to help startups commercialise, grow their business and enter new markets through the \$10 million Ignite Ideas Fund and the \$40 million Business Development Fund.

Attracting investment and building capability in our industry is also a key attractor to world-class entrepreneurial talent. The Palaszczuk Government has recently increased the Advance Queensland commitment to \$405 million which includes investment attraction and industry building programs such as the additional \$9 million for Industry Accelerators and the \$40 million Industry Attraction Fund.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 15

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

Can the Minister provide an update on Queensland Small Business Week? (SDS page 6).

ANSWER:

I am pleased to provide the Committee with an update on what was a successful 2016 Queensland Small Business Week that ran from 16 to 21 May.

Queensland Small Business Week celebrated the contribution of small business to the Queensland economy, community and lifestyle and showcased the commitment, efforts and passion of our State's largest group of employers.

With 104 registered activities and events held across Queensland, more than 5,000 people directly benefited. These registered events and activities were delivered by local councils, chambers of commerce, individual businesses and Queensland Government agencies.

Beyond acknowledging small business, this year a high priority was placed on events to build the capacity of small businesses with four key themes underpinning the week:

- collaboration and partnerships
- innovation and entrepreneurship
- identifying and seizing opportunities
- preparing for digital disruption.

In line with these themes, I hosted four Fit for Change workshops and plenary events in Toowoomba, Cairns, Rockhampton and Logan respectively. Supported by more than 50 small business experts, participants at Fit for Change events were able to discuss small business pain points including financial, people, tribes (customers), succession planning, digital innovation and forward thinking.

The week started on Monday 16 May with a Women in Small Business networking breakfast on the Gold Coast attended by the Premier and Minister for the Arts and members of Cabinet. It is important that we encourage more women to start and grow their business, and will be doing so with a targeted initiative as part of our *Advancing Small Business Queensland Strategy 2016-2020*.

I was also proud to host the launch of 2016 Queensland Small Business Week at a gala event here in Brisbane on 16 May, with more than 150 guests in attendance.

Like previous years, networking remains the most important reason people attended events during the week. Other reasons for attending included gaining new ideas and inspiration and gaining a better understanding of business support available.

In terms of drawing attention to our State's small businesses, the week received strong media coverage with more than 202 media mentions reaching a combined audience of over 6.7 million. This included 37 television mentions.

More than 2.4 million people were reached through social media and there were more than 22,000 comments, likes, retweets, shares and link clicks. The #QLDsmallBiz was trending on Twitter in Brisbane on Monday, 16 May 2016.

In addition to the events that I hosted, there were a large number of aligned events run by third party event hosts. These events included webinars, workshops, expos, presentations and networking. Events were held from Cairns to the Gold Coast and as far west as Mount Isa. The majority of third party event hosts were new to hosting events and had not been part of previous Queensland Small Business Weeks.

I enjoyed meeting with small business owners and operators over the course of the week, and hearing directly from them about their experiences. I am pleased that the Queensland Government has committed to delivering Queensland Small Business Week in 2017 and I look forward to it being as successful as 2016.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 16

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

Page 5 of the DSITI SDS refers to the fostering of innovation across regional Queensland. Could the Minister advise how regional Queensland is benefitting from the Advance Queensland package?

ANSWER:

Queensland is one of the most geographically varied and dispersed states in Australia and Advance Queensland is focused on driving innovation and job creation in Queensland's regional areas.

From the beginning, Advance Queensland has had a strong regional focus. After the initiative was launched, I led briefings across the state to let regional Queenslanders know what we were doing, why, and how they could be involved.

I was extremely impressed with the innovative flair of our regions. This was on display when the Government supported fifty regional entrepreneurs and start-ups to attend the Advance Queensland Innovation and Investment Summit in April this year.

There are a number of programs already launched which assist regional businesses to deliver productivity growth, drive job creation and promote collaboration. Entrepreneurial activities are or have been supported through the Young Starters Fund, and the Start-up Events and Activities Fund – fostering the start-up state from Cairns to Currumbin. Innovate Queensland has conducted workshops on innovation capability from Ayr to Airlie Beach and Mt Isa to Maryborough.

A number of successful regional recipients have already benefitted from Advance Queensland programs. Recently, we announced the first regional recipient of the Business Development Fund, JESI Management Solutions from Townsville will receive \$500,000 in funding to partner with Future Now Ventures to continue product development in innovative end-to-end journey management software. The company's innovative end-to-

end journey management software enables employers to safeguard their employees whenever travelling, regardless of where they are in the world.

In March 2016, when I released the Regional Queensland Start-up Ecosystem Report, I highlighted the potential value of start-up ecosystems across Regional Queensland. The report identified Cairns as having the highest start-up rate per capita outside South East Queensland.

This shows that there is already a lot of work happening in our regions with some exciting new technologies and innovations that will contribute to the growth of local industries and jobs.

In the recently announced Accelerating Advance Queensland budget statement, the Palaszczuk Government has shown its commitment to continue to support and grow Queensland's regions with an investment of an additional \$49.5 million in this budget for regional innovation.

This includes \$6 million over three years that will be used to support regional innovation hubs across Queensland to assist innovation by connecting local efforts, leverage key regional strengths, and lift the capability of innovative local firms.

This program will work with locally based proponents to amplify existing efforts by building localised communities of practice that are connected by place, leadership and learning.

This will ensure our regions have the tools to provide local solutions to global social and business challenges – ensuring their industries and businesses remain competitive to drive growth in local economies and jobs.

Our government remains committed to building the new economy and creating jobs by supporting Queensland innovation and entrepreneurship.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 17

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

Can the Minister please outline the services offered by the Office of Small Business? (SDS page 6).

ANSWER:

A core element of the *Advancing Small Business Queensland Strategy 2016-2020* is the creation of the Office of Small Business within the Department of Tourism, Major Events, Small Business and the Commonwealth Games (DTESB).

The Office of Small Business will have a focus on helping facilitate greater connection between business and government by supporting the activities of the Queensland Small Business Advisory Council and the Red Tape Reduction Advisory Council. The Office of Small Business will prepare an annual update on the state of small business in Queensland and how the Queensland Government is streamlining compliance and making it easier for business to do business.

The Office of Small Business will deliver a suite of programs and services from the *Advancing Small Business Queensland Strategy 2016-2020*. The Office will be responsible for designing and delivering programs including the Small Business Digital Grants, Accelerate Small Business Grants, Small Business Entrepreneurs Grants, initiatives that support women and Aboriginal and Torres Strait Islander people to start and grow a small business, and will assist small business with Queensland Government procurement.

An expanded Mentoring for Growth program will be delivered to support stronger small businesses, with new initiatives including Monthly Mentor Chats, the Survive to 5 program and Evolve to Thrive seminars also being delivered by the Office of Small Business.

The Office of Small Business will continue to deliver online business services offered through Business Queensland online (Business and Industry Portal) and will drive continuous improvements that enhance the services provided to customers.

Aligned to the Office of Small Business will be the Small Business Champion, who will provide a voice for small business and ensure Queensland is providing input into the national small business agenda. This will ensure Queensland provides input into Australian Government policies, programs and funding decisions as part of the national small business agenda.

The Office of Small Business will also promote a coordinated approach to service delivery and informed decision making through the linking of government agencies. This will allow for better coordination and targeting of government services and program delivery and result in government having a greater impact on small business success.

Ultimately, it's about making it easier for small businesses to do business and connect with government as part of positioning Queensland as the place for small business to start, grow and employ.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 18

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

Would the Minister provide an update on the management of ICT programs and projects as reference on page 10 of the SDS, including the ICT Dashboard?

ANSWER:

Through the application of best-practice ICT program and project management the Department of Science, Information Technology and Innovation (DSITI) is supporting the delivery of the government's digital transformation agenda.

DSITI has lead a number of key whole-of-government actions including:

- enabling a connected, integrated government through regional connectivity initiatives and addressing information exchange barriers between government agencies
- supporting government agencies to adopt emerging service delivery models including as-a-service and cloud-based business solutions
- simplifying the way the ICT industry does business with government by progressing a refreshed ICT contracting framework
- contributing to the growth of the digital and knowledge economy through improved ICT workforce planning and supporting Queensland Government employees to develop new skills and transition to new ways of working.

The implementation of the Government Wireless Network was completed across South East Queensland last month. The multi-award winning team delivered the program of work on time, with minimal disruption to agency operations and under budget – saving \$1.441 million in program costs due to effective project management, collective leadership effort from public safety agencies and an innovative technical solution design.

The department continues to lead the implementation of the ICT shared services solution into the new 1 William Street, the way of the future for a working government that moves away from a 'siloed' approach to an environment of collaboration, mobility and agility. The

program has been receiving a positive feedback and national interest – notably for the modern approach applied to the procurement process, and the ease of testing of the new technology.

The Queensland Government is contributing a further \$15 million to leverage the Australian Government Mobile Black Spots Program. This additional investment will deliver significant service delivery, public safety and economic benefits for Queensland. The Department of Science, Information Technology and Innovation is managing the telecommunications arrangement that ensures the new and upgraded mobile towers are established, with 15 Round 1 projects now completed.

All Queensland Government departments publish ICT project related information to the public facing Queensland Government ICT Dashboard website, managed by the Queensland Government Chief Information Office. External transparency of ICT projects is provided through the use of the ICT Dashboard which is designed to cover all significant ICT projects and understand how they are tracking.

On 16 May 2016, the Queensland Government ICT Dashboard was expanded to include a list of ICT tenders at the various stages of the tender lifecycle. This information is drawn from the Queensland Government QTenders website. As the dashboard continues to evolve and improve, Queenslanders will have improved visibility of government ICT investments.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 19

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

How is the Queensland Government providing a stronger advocacy voice for small business at the State and Federal levels as mentioned in the SDS at page 3?

ANSWER:

The Palaszczuk Government is committed to advocating for the State's small businesses.

The Queensland Budget 2016-17 allocated an additional \$225 million to accelerate Advance Queensland, increasing the initial \$180 million investment to \$405 million to create the jobs of the future, diversify the economy and harness innovation. As part of the accelerating Advance Queensland package, \$22.7 million over three years was provided to support the Advancing Small Business Queensland Strategy 2016-20 (the Strategy).

The Strategy was launched on 24 June 2016 and includes as a key action, the establishment of an advocacy function to provide a voice for small business and act as the primary interface between the Queensland and Australian Governments.

Queensland has not had a dedicated advocacy role for small business since the abolition of the Office of the Queensland Business Commissioner in mid-2012. This has meant that Queensland has not been able to contribute to, and influence, the national small business agenda.

Small businesses throughout the State deserve to be fully represented at the national level, including at meetings involving the Australian Small Business and Family Enterprise Ombudsman and other State small business commissioners. It is critical that Queensland joins this forum and participates in discussions that relate to small business policy and program development.

In response to these needs, the Palaszczuk Government has established the role of the Queensland Small Business Champion.

The function of the Queensland Small Business Champion will be to listen to the views of small business and ensure that those views are heard by Government as well as ensuring that small business interests are a focal point of policy and program design. The Queensland Small Business Champion will work with the Office of Small Business to improve connectivity between small business, key stakeholders and across the Queensland Government so that matters of concern to small business are raised at the right level.

The Queensland Small Business Champion will represent Queensland's small businesses at the national level and develop productive relationships with the Australian Small Business and Family Enterprise Ombudsman and State small business commissioners. The Small Business Champion will also engage with peak industry bodies that represent small business, including the Chamber of Commerce and Industry Queensland and the Council of Small Business Australia.

The Queensland Government has received support for establishing the position with Ms Kate Carnell AO, Australian Small Business and Family Enterprise Ombudsman releasing a media statement on 27 June 2016 welcoming the new role. Ms Carnell said the new Queensland Small Business Champion would provide another strong voice for small businesses in the State, adding *"The more voices we have standing up for small businesses the better, and I look forward to working with the Small Business Champion to do all we can to ensure small businesses in Queensland have every opportunity to innovate, expand and employ"*.

The process to appoint the Queensland Small Business Champion is underway.

The Palaszczuk Government is committed to ensuring that the State's small businesses have an advocate that gives them a strong voice at the state and national level and looks forward to engaging the Queensland Small Business Champion soon.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 20

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

Page 10 of the SDS refers to the Palaszczuk Government's investment in upgrading mobile phone coverage in Queensland? Could the Minister provide an overview of the program?

ANSWER:

The provision of telecommunications services is an Australian Government responsibility.

Providing appropriate, reliable telecommunications to the regions is often not commercially viable without funding assistance from governments, councils and major industry operators. The Queensland Government plays a vital role in ensuring the state has access to world class digital infrastructure.

In 2015, the Australian Government's Mobile Black Spot Programme (MBSP) Round 1 provided \$100 million of co-investment funding to improve mobile coverage across Australia. The Queensland Government committed \$10 million to Round 1 and as a result we were able to leverage a total package of \$53.85 million for the state.

Queensland will get significant improvements in mobile coverage with 68 new or upgraded mobile towers to be funded across 45 different councils.

As of 30 June 2016, 15 sites are now on-air, with another 15 sites planned for the 2016-17 financial year.

In 2016, the Australian Government announced a further \$60 million of co-investment funding for a Round 2 of the Mobile Black Spot Programme.

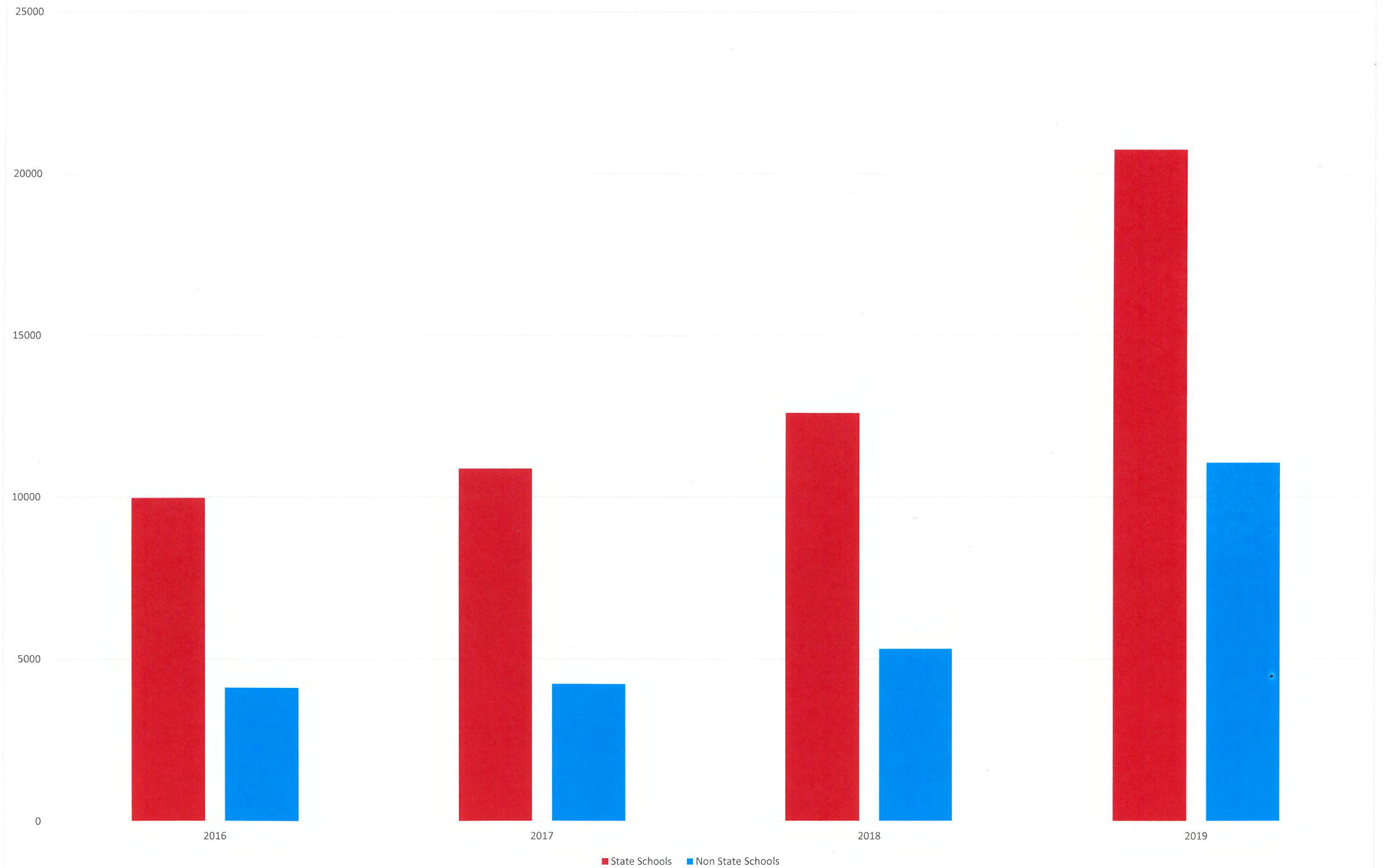
The Palaszczuk Government has allocated a further \$15 million to leverage MBSP Round 2 to further improve vital telecommunications across regional Queensland. Applications for Round 2 closed on 14 July and we expect to hear the results later this year.

Our commitment to addressing mobile blackspots will bring significant public safety, service delivery and economic benefits. In addition, the Palaszczuk Government will produce Queensland's first ever Digital Infrastructure Strategy in early 2017. World class digital communications are essential to underpin the Government's Advance Queensland vision to create innovation-led growth and the knowledge-based jobs of the future.

Documents tabled at hearing 26 July 2016

Documents tabled at the hearing – 26 July 2016
Tabled by Hon Kate Jones MP, Minister for Education and Minister for Tourism and Major Events - State School and Non-State School Annual Growth
Tabled by Ms Tracy Davis MP, Shadow Minister for Education – Correspondence to the Premier and Police Minister dated 29 December 2015, 28 January 2016 and 1 June 2016 - Aurukun
Tabled by Mr Jon Krause MP, Shadow Minister for Tourism, Sport and Racing at a public hearing on 26 July 2016. - Courier Mail articles dated 16 July 2016 regarding the Rugby World Cup
Tabled by Mrs Tarnya Smith MP, Shadow Minister for Science, Innovation and the Digital Economy - Joint Statement, Media Release - Premier and Minister for the Arts and Minister for Innovation, Science and The Digital Economy and Minister for Small Business
Tabled by Hon Leeanne Enoch MP, Minister for Innovation, Science and the Digital Economy and Minister for Small Business - Queensland Shared Services client agencies

State School and Non-State School Annual Growth



The Premier
Hon Anastacia Palaszczuk
C/- P.O. Box 15185
City East, Qld. 4002

Via email: premier@ministerial.qld.gov.au

CC:

Hon Bill Byrne, Minister for Police

Hon Curtis Pitt, Treasurer and Minister for Aboriginal and Torres Strait Islander Partnerships

Member for Cook, Billy Gordon

29 December, 2015

Dear Hon Premier,

Firstly, I would like to express my appreciation to you and to our Member for Cook Billy Gordon for supporting our request for more on-the-ground police squads in Aurukun during this time of dreadful unrest.

While all is quiet as I write now at 9:30am, 29 December, we have had a traumatic night. A horde of men, ranging in age from children as young as 10 years and up, armed with spears, knives, machetes and axes, raised hell through the night. All night we could hear the screaming, the chasing, banging and smashing of property, first at a distance and coming closer to my street and then my house. The police didn't attend last night however they did come to speak with me briefly this morning and I gave them a list of perpetrators. The older men encouraged a 16 year old to smash my power box. We are left without power. It's my understanding that before today, no arrests had been made. Today however, members of our family were arrested, and none of the other people who have been brandishing weapons have been stopped. Our families are now left with out men in their homes. I have 10 family members living with me in my house, including very little ones. We will remain bunkered down until we can be assured that we are safe to venture out. I fear for my life and that of my family.

We need to know that we are safe to go to the shop, to our community services and to our school next term without fear of recrimination. Premier I work at the school and need to know that this is safe for all children and those who work there.

Premier, the existing structural leadership, the Council, is doing nothing to discourage the senseless fighting. The Council must set an example or its powers removed. We simply cannot accept Wik people destroying properties. We really need your help.

Today we need to speak of peace. Our community leadership must now call for a stop to this violence. My people – Yunkaporta, Wolmby, Poochamunka, Koowarta, are a small voice compared with the Woolla, Kerindun, Landis and Pamtoonda families. Culturally we are all connected, however my families are only a small mob of reform leaders, up against very large families persisting with this violence. This is not the Wik way Premier. We cannot have our children exposed to this behaviour.

There are two immediate solutions that I would urge you to consider:

1. A meeting of cultural leaders to make a plan for peace, which is then supported by the local Police and Council.

2. An investigation into the death of Joshua Koowarta. While one arrest has been made with regard to this murder, it is a strong belief amongst the community that there are others who should be held accountable for this crime that has left a beautiful family without their father who was a cultural and loving man.

3. For our Law and Order to take this situation seriously and not be influenced by structural leaders. The police must arrest all perpetrators with weapons.

The Wik nation is a strong and polite peoples. We do not condone this behaviour that has been allowed to reign. Before the wet season the structural leadership and police were turning a blind eye to alcohol in our community. We believe that the previous government enabled the free flow of alcohol into our town. While the community is sober at present due to roads being cut off, long term need a dry community of peace.

We also need proper jobs, for our people to be in work, and setting a good example for their young ones. This wave of property damage must be quickly remedied. Our people must be strongly encouraged to take pride in their homes. Our leadership needs to encourage everyone to sign up to MPower and Pride of Place and to start looking after ourselves, and each other.

We cannot have our children growing up in violence. My grandson Jarrod, on the Youth Orbit Program, is in South Australia working in a meat factory. On the phone to me he speaks of a bright future with plans to buy a house and a boat. His world is growing bigger which brings tears of relief and joy to my eyes Premier.

I urge you to consider meeting with a group of Wik ladies to share our hopes, dreams, and solutions:

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

We are all urging our men and women to lie low and not to fight back but rather to pursue peaceful talks. All community Elders must do the same. Elders must be empowered to drive community led solutions.

We live in fear at the moment of the sun going down. We are sitting helpless waiting for nightfall, which brings the fighting.

Again Premier I urge you to help us by calling a meeting of cultural Elders. I do not have access to email and have asked my friend [REDACTED] in Cairns to help me to reach out to you by sending this letter. I am worrying for the mothers and the little ones.

With "Enyan" (peace),

[REDACTED]

Wik Elder

[REDACTED]

To:
The Hon Anastacia Palazczuk MP
Premier of Queensland
PO Box 15185
City East Qld 4002

Via: Email and post

CC
The Hon Curtis Pitt MP
Treasurer, Minister for Aboriginal and Torres Strait Islander Partnerships and Minister for Sport
The Hon William Byrne MP
Minister for Police, Fire and Emergency Services and Minister for Corrective Services

28 January, 2016

Dear Premier,

We are writing to convey our gratitude to you and your government for the attention you have provided to our community during a time of dreadful unrest, and to call upon you to support a family-based approach towards long-term peace.

As you know it is fairly standard practice for governments and their bureaucrats to react too hastily and impose knee-jerk solutions upon communities. With great respect Premier we urge that you find the space to listen to our family-based approach to this 'people' problem our community faces in Aurukun.

The primary responsibility for the social wellbeing and behaviour of our community members lies with our families to ensure the appropriate conduct of our people. It is important that our children see a family led response to these disturbing scenes of intimidation on our streets in recent months.

Many family leader representatives have been talking about our responsibilities and the power within us to re-establish peace and authority within our families that make up our clans and our community. We believe in fact that it is only family leadership that will correct community behaviour in the longer term.

We recognise the very effective work of our Community Meditation Team however the current structure does not enable early intervention. The project is reactive, only able to act when a problem has already arisen. We believe that connecting our family based approach with a proactive mediation approach we can prevent undue escalation of issues.

Our clans have demonstrated capacity to deal with conflict through our work on our homelands – 'Thum noohgm'. We established a family-based approach, setting clear rules for behaviour, and consequences for breaches in conduct. We would like to apply this family-based approach, in connection with the Community Mediation Project to our current crisis.

Through the family-based approach we could consider tools, new ideas that may be presented by government, Council or other institutions. We believe that it is critical that Police, Council and other institutions support us by enforcing the principles developed during our process.

Premier it is our job to teach our children how to walk in this world and it is essential that we need develop a family-based structure and process to deal with our problems and future, and that this is recognised and supported by governments.

A group of Wik women have indicated their support for this approach as we collectively agree that we have the responsibility to deal to fix the community problems that we face.

We would appreciate an opportunity to meet with yourself and relevant ministers at your soonest convenience in Aurukun to discuss how you could support this process that we intend to get underway as early as next week. This group would include: [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

The first step in our process will be to call a gathering of family representatives from Apalech, Winchinam, Sara, Putch and Wanam clans to discuss our responsibilities to our children and identify how clans and families can exercise their authority to extinguish the rogue behaviour within.

Premier, more than \$200,000 in deliberate damage to home power boxes has left many of us without electricity since Christmas. There have been no consequences for this inexcusable conduct.

While we are building our process it is important that the Police are committed to enforcing the rule of law – applying it equally and consistently to all community members displaying socially inappropriate behaviour.

Our families will take strength from your faith and support as we work to build the community rules for future peace and security.

Yours sincerely,

[REDACTED]
Chair APN, Director on Ngan Aak Kunch
and CYLC Board Member
[REDACTED]

[REDACTED]
Aurukun Mediation Project
[REDACTED]

Subject:

FW: Aurukun Violence

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
Subject: Aurukun Violence

Dear Police Minister Byrne and Police Commissioner Stewart,

We are Wik Women of Aurukun and urgently request a meeting with you in Brisbane on Friday.

We are a small band of cultural women, leaders and elders focussed on peace solutions and are increasing anxious about the ongoing tensions in Aurukun.

We are urging our families to NOT engage in violence and to turn their back on provocation. We feel the need to share some very concerning conduct that we feel you could reasonably put an end to.

Our immediate concerns are as follows:

- Young men being released from Lotus Glen are being mobbed and attacked when they arrive home on the plane. They are welcomed by a large and aggressive crowd.
- Police officers are inducing our men to engage in "fair fights", and despite our boys declining, they persist in encouraging them out of their home to fight. The officers jokingly shape up to one another making the act seem harmless.
- We want the QPS to enforce a zero tolerance approach to fighting. Wik people are strong but they never in the past fought until alcohol was introduced to our community. Despite our women and elders resisting the introduction of the canteen we now have to deal with its consequences on our community that has also suffered higher than 90% unemployment for 40 years. On behalf of women and children we insist that the QPS enforces a zero tolerance to fighting and 'punching' as does the rest of our state with its one punch law.
- We would urge that the local officers desist in providing lollies to the audience/bystanders that gather at fights.
- We urge that police arrest those brandishing weapons publicly with a charge of public nuisance. At the moment this behaviour is being passed over.

With us on Friday will be [REDACTED] a witness to the "fair fight" provocation by local officers.

We appreciate your busy schedule and this late request. We do not often come to Brisbane and are here to explore a family engagement model as we are serious about improving the lives of our children. Unfortunately our Elders are unable to travel but this request to meet with you comes with their blessing.

Yours sincerely,

[REDACTED]
[REDACTED]
Women of the Wik Nation

Aspley Electorate Office

Subject: FW: Big Worries for Aurukun School

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Dear Premier,

I am a Wik women, mother of six children, and I work full time in Aurukun. I have three boys (11,9,5 years old) at the Cape York Academy and two one year old twin girls. I also have a 13 year old daughter at boarding school at Charters Towers doing very well. I am very distressed about what the government is doing with our school.

The violence and dysfunction in our community has nothing to do with what is happening with our children or our school. They are learning very well.

When we moved back to Aurukun from the Mornington Island State School three years ago my eldest son's learning went shooting high. [REDACTED] is in year six and does higher learning extension work. When we moved from Mornington his literacy and numeracy and spelling and reading and writing went shooting up. His confidence grew in himself and his confidence grew in his learning. He is now more independent. As a mother I am very proud about how hard he is working. He will be going to boarding school next year and this situation without proper schooling will most certainly hold him back. Your solution at the moment is not a solution. You are not thinking of our children. They must come first.

He is also very disappointed that he will miss band camp. He plays the saxophone in the Cape York Academy band and has been so excited about band camp in July.

I read a terrible story in the Koori Mail newspaper with the headline "Hell on Earth". I don't think you could understand how hurt I was to read that about my community. The problem in Aurukun has nothing to do with the school and no one thought it was until you came for your meeting with the Mayor. I can't help but think that you have created this terrible worry for us. The school and in the classroom, everything is all good.

I am very proud of my children and my family. I want the best for them. I don't want to move from family but will move from Aurukun if we don't have the school we need for our children.

Thank you for your time. I hope you can hear my concerns and open our school as soon as possible without any changes to the learning.

Yours sincerely,

[REDACTED]
[REDACTED]

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✉ khull@blueskymedia.com.au
☎ 0417 07 3659
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CAM WINS TICKET TO BRING HIS GOLD CLASS TO BRISBANE



TROPHY WORTH GRABBING: Australia's World Cup heroes Johnathan Thurston and Cam Smith celebrate victory with coach Tim Sheens.

World comes home

EXCLUSIVE
PAUL MALONE
@pmalone_cmail

BRISBANE will host the 2017 Rugby League World Cup final and one of the two semi-finals.

On the day after Western Australia announced its 2019 State of Origin match coup, *The Courier-Mail* can reveal Brisbane's Suncorp Stadium will stage the December 2, 2017, final.

It is the second successive Rugby League World Cup final available to Australia to be held in the stadium, and the State Government believes it shows it does want to be a serious player in the major sports event market.

The State Government and

Tourism and Events Queensland will also soon escalate talks for Brisbane to host the 2019 NRL grand final while Sydney's ANZ Stadium is redeveloped.

Cairns and Townsville will host three World Cup pool matches each, including a double-header each, when the tournament starts in October 2017.

The State Government and TEQ see greater tourism value in paying to host events such as the 2019 NRL grand final and the 2017 World Cup, which will bring supporters of England and Wales to Australia.

Suncorp Stadium's 52,500 capacity means these matches offer more benefit to the Queensland hotel and enter-

tainment industries than an Origin match dominated by ticket buyers who live in the southeast.

Tourism and Major Events Minister Kate Jones said Queensland had scored the major games of the World Cup, reinforcing the state's standing as the home of rugby league.

It is not known ahead of Tuesday's official draw in Brisbane whether the city's semi-final at Suncorp Stadium, which had a capacity crowd for the 2008 World Cup final, will be scheduled to involve Australia or not.

"This is a major coup and will focus the attention of millions of rugby league fans on Queensland," Jones said.

"The games at Suncorp are expected to sell out attracting tens of thousands of interstate and international visitors and generate up to 120,000 visitor nights for Queensland.

"The World Cup's biggest games (will) drive visitation, supports jobs and foster pride in our state."

Townsville's 1300SMILES Stadium will host a pool-stage clash between Fiji and the United States, and a double-header pitting a European qualifying team against the US, and Fiji against a European qualifier.

Cairns will host a double-header including an all-European match and a Scotland-Tonga match, plus a stand-alone Samoa-Scotland clash.

The NRL signed an agreement with the WA Government to play the second match of the 2019 series at Perth's new 60,000-seat stadium without giving the Queensland and NSW Governments a chance to bid for the game of the 2019 series.

With Melbourne to game in 2018, Brisbane and Sydney will stage one each in both 2018 and 2019.

Sports industry sources estimate the WA Government may have had to pay as much as \$8 million to win the contract, but NRL commissioner Michael Bennett said the figure was not that high.

Bennett said the hire for the match was "several millions of dollars".



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**EXCLUSIVE
PAUL MALONE**

QUEENSLAND will become
the centre of the rugby league
world in 2017, with Suncorp
Stadium to host the final of
next year's World Cup.

FULL STORY, P93

Media release

JOINT STATEMENT

Premier and Minister for the Arts

The Honourable Anastacia Palaszczuk

Minister for Innovation, Science and the Digital
Economy and Minister for Small Business

The Honourable Leeanne Enoch



Advance Queensland funding to advance remotely piloted aircraft tech in Queensland

One hundred new aerospace industry jobs will be created in Queensland as a result of the Palaszczuk Government's \$1m investment in drone technology. Premier Anastacia Palaszczuk today announced the State Government was providing \$1 million in Advance Queensland funding in a first-of-its kind partnership with global aerospace giant The Boeing Company, in conjunction with Boeing subsidiary Insitu Pacific, Shell's QGC project, Telstra and locally based small to medium-sized enterprises providing industry and technical expertise.

The funding will develop and test cutting-edge Remotely Piloted Aircraft Systems (RPAS) technologies for adoption by critical industries including LNG, agriculture, mining, energy, telecommunications, search and rescue and environmental management.

"The project aims to capitalise on the capabilities inherent in drones to carry out remote-monitoring and inspection of key infrastructure and data analysis to allow for better decision-making," Ms Palaszczuk said.

"Drone technology has the capability of introducing greater efficiencies in a range of Queensland industries and we want to make sure our state develops an industry that delivered jobs as part of this process."

Technologies to be developed comprise an improved airspace situational awareness prototype system that will enable safe RPAS operations over a broad area and enhanced data analytics tools.

Innovation Minister Leeanne Enoch said the project was the first cab off the rank for the Palaszczuk Government's recently announced \$10 million Advance Queensland Platform Technology Program.

"This aims to test and develop platform technologies – groups of technologies which form a base to take the next technological leap – in areas where Queensland has scientific knowledge and emerging industry strength."

Ms Enoch said 50 per cent of the jobs created were expected to be in Queensland SMEs in both rural and urban areas.

Director of Phantom Works International, Boeing Defence Space and Security Dr Shane Arnott said Boeing's track record of aerospace innovation made the company a natural choice for this project.

"Boeing is excited to bring our 100 years of aerospace innovation to this important project," Dr Arnott said.

"Working with the Queensland Government and our partners Insitu Pacific, QGC, Telstra and the SMEs, this really is a best-of-Queensland team dedicated to developing technology that can have a truly global impact."

Shell's Vice President QGC Tony Nunan said the project had already partnered with Boeing in developing the world's first commercial use of beyond-line-of-sight RPAS in its gas field operations.

"QGC is proud to be introducing into the project's operations an emerging technology that will benefit both the resources and agriculture sectors," Mr Nunan said.

"Landowners will benefit, over time, from fewer visits to their properties while QGC and the community will benefit from reduced driving and piloted flying."

More than a third of Australia's RPAS industry is located in Queensland with a number of companies offering RPAS capabilities from aerial photography and surveying, to product development and providing training for RPAS operators, with applications across a range of sectors, including agriculture, mining, oil and gas and environmental applications, such as reef management and feral animal control.

The global market for Remotely Piloted Aircraft was valued at US\$10.1 billion in 2015 and is expected to account for US\$14.9 billion by 2020.

The \$10 million Advance Queensland Platform Technology Program is part of the Queensland Government's \$405 million Advance Queensland initiative, which aims to transform Queensland into a knowledge-based economy and help create the jobs of the future.

The Palaszczuk Government is currently compiling a 10-year aerospace roadmap and action plan with the goal of making Queensland the hub of the multi-billion dollar Asia-Pacific aerospace industry. Aerospace is the technology and support systems that enables flight of all civil and military aircraft—aeroplanes, helicopters and remotely piloted aircraft.

Video of a Boeing Insitu ScanEagle in operation for QGC (courtesy of QGC) - [Vimeo](https://vimeo.com/qgcinfo) (external site)
(<https://vimeo.com/qgcinfo>)

Media contact:	Premier Palaszczuk's Office:	0488 996 667
	Minister Enoch's Office:	0438 830 201

Question on Notice 2

Queensland Shared Services client agencies

Aurion ACE Solution

1. Department of the Premier and Cabinet
2. Queensland Treasury
3. Department of Aboriginal and Torres Strait Islander Partnerships
4. Department of Agriculture and Fisheries
5. Department of Communities, Child Safety and Disability Services
6. Department of Energy and Water Supply
7. Department of Environment and Heritage Protection
8. Department of Housing and Public Works
9. Department of Infrastructure, Local Government and Planning
10. Department of Justice and Attorney-General
11. Department of National Parks, Sport and Racing
12. Department of Natural Resources and Mines
13. Department of Science, Information Technology and Innovation
14. Department of State Development
15. Department of Tourism, Major Events, Small Business and the Commonwealth Games
16. Anti-Discrimination Commission of Queensland (DJAG is head agency)
17. Electoral Commission of Queensland (DJAG is head agency)
18. Legal Aid Queensland (DJAG is head agency)

Aurion QPS (will be upgraded during 2016-17)

19. Queensland Police Service
20. Public Safety Business Agency

Lattice Solution (subject to planned/proposed migration to Aurion 2016-17, 2017-18)

21. Queensland Fire and Emergency Services
22. Queensland Ambulance Services (part of QHealth)
23. Queensland Corrective Services (part of DJAG)

SAP HR Solution (not the subject of an upgrade project this year)

24. Department of Transport and Main Roads

Answers to questions taken on notice at hearing 26 July 2016

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

QUESTION TAKEN ON NOTICE

No. 1

ASKED ON 26 JULY 2016

MR NICHOLLS ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

Can the Minister provide a list of the major events to receive funding from Tourism and Events Queensland in the 2016-17 financial year separated by the event and the amount?

ANSWER:

As at 26 July, Tourism and Events Queensland (TEQ) will support the following major events in 2016-17:

Australian Festival of Chamber Music, Castrol EDGE Townsville 400, Coates Hire Ipswich Super Sprint, Gold Coast Airport Marathon, NRL Telstra Premiership Round 17 – South Sydney Rabbitohs vs North Queensland Cowboys, Toyota AFL Premiership Round 17 – Western Bulldogs vs Gold Coast SUNS, Gympie Music Muster, Snow White by Ballet Preljocaj, Birdsville Races, Carlton Mid Cairns Amateurs Carnival, IRONMAN 70.3 World Championship, Qantas Wallabies vs South Africa Rugby Test, Coates Hire Coolangatta Gold, Castrol Gold Coast 600, Noosa Triathlon Multi Sport Festival, Jupiters Pan Pacific Masters Games, Touch Football Bundaberg Cup, Australian PGA Championship, Woodford Folk Festival, Jeep Magic Millions Carnival, Sales and Raceday, CMC Music Awards, CMC Rocks QLD, Mooloolaba Triathlon Festival, Mountain Bike National Championships, Oceania Mountain Bike Championships, World Science Festival Brisbane, Quiksilver Pro Gold Coast and Roxy Pro Gold Coast, Australian Surf Life Saving Championships, BMX National Championships, Jewel World Triathlon Gold Coast and Gold Coast Triathlon – Luke Harrop Memorial, Blues on Broadbeach Music Festival, TOTAL BWF Sudirman Cup 2017, Magic Millions National Sale, Noosa Ultimate Sports Festival, Cairns Airport Adventure Festival, Toowoomba Carnival of Flowers, NetFest.

This list does not include events currently in negotiations for renewal or new acquisitions under negotiation.

As the CEO of TEQ outlined at the Estimates hearing, TEQ's financial contribution is commercially sensitive and strictly commercial-in-confidence.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

2016 ESTIMATES

QUESTION TAKEN ON NOTICE

Asked on 26 July 2016

THE EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE ASKED THE MINISTER FOR EDUCATION AND MINISTER FOR TOURISM AND MAJOR EVENTS (HON KATE JONES MP)—

QUESTION:

How many assaults on teachers by students occurred in state schools? They do not have to have reached the WorkCover level. How many reported assaults were perpetrated on teachers?

ANSWER:

The Department of Education and Training takes physical misconduct in schools extremely seriously and strongly supports its principals in taking decisive action when dealing with any incident that occurs at their school.

I am advised by the Department that it does not maintain specific data pertaining to 'assaults' rather it keeps a record of incidents related to physical misconduct.

As I outlined in my response to Estimates Question on Notice 6, there were 1809 exclusion incidents. I am advised by the Department that of these exclusions, 176 related to physical misconduct involving an adult.

It should be noted that these cases relate to physical misconduct involving any adult at the school – this could include teachers, other staff or in some cases another adult not employed by a school such as a parent. The information provided is in terms of aggregate counts of incidents. This data does not represent the outcomes of any related appeal decisions. Recommendations for exclusions may result in an exclusion or be set aside through an appeals process.

99 per cent of students in state schools are good students. They are students who come to school to learn, to engage and they are lifting their circumstances through education.

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

QUESTION TAKEN ON NOTICE

No. 1

ASKED ON 26 JULY 2016

MR EMERSON ASKED THE MINISTER FOR INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

[In relation to small businesses in Queensland] Can you tell me how many people are employed in those 406,000 small businesses?

ANSWER:

Based on the Australian Government Treasury 2014 Small Business Data Card, small businesses employ approximately 43 per cent of the private sector workforce.

The Queensland Government relies on data sourced from the Australian Bureau of Statistics (ABS). Information on small business numbers and associated data can be viewed at:

<http://www.abs.gov.au/websitedbs/D3310114.nsf/home/Services+we+provide+to+small+business>

EDUCATION, TOURISM, INNOVATION AND SMALL BUSINESS COMMITTEE

QUESTION TAKEN ON NOTICE

No. 2

ASKED ON 26 JULY 2016

MR EMERSON ASKED THE MINISTER FOR INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON LEEANNE ENOCH MP)—

QUESTION:

[In relation to the 25% payroll tax rebate for employers who employ apprentices and trainees] How many small businesses can take advantage of the payroll tax threshold?

ANSWER:

Queensland has a highly competitive payroll tax regime, with the lowest rate of payroll tax in Australia and an exemption threshold that is higher than New South Wales, Victoria, South Australia and Western Australia.

The payroll tax threshold is designed to ensure small businesses are subject to either no, or a minimal, payroll tax liability.

The Office of State Revenue has advised that information regarding the number of small businesses that either pay payroll tax, or can take advantage of the threshold, is not collected as businesses are not required to report on the number of employees that make up their payroll.

Question on Notice

Asked on 26 July 2016

MRS MILLER ASKED THE MINISTER FOR INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON L ENOCH)—

[In relation to Advance Queensland and the \$180 million worth of funding over three years.] Can you get me some examples of the multiplier?

ANSWER:

The development of Advance Queensland programs has been informed by the implementation of equivalent innovation programs from leading international jurisdictions.

Examples of the impacts and multiplier benefits identified by other jurisdictions include:

- UK Knowledge Transfer Partnership (KTP) programme - every £1 of grant funding invested by sponsors is delivering a return of £7.50 to £8 to the UK economy¹.
- US Small Business Innovation Research (SBIR) program - SBIR funded companies generated five times as many new jobs as non-SBIR funded firms over a 10-year period ².
- UK *Smart* funding - Businesses participating in a research survey forecast a return by 2017 of £5 for every £1 invested in *Smart* funding in 2011 to 2012 and 2012 to 2013³.
- Startup Chile - \$100 million in capital raised and more than 1,500 jobs created by over 1,200 startups attracted from 72 countries through the program⁴.
- Evaluation of the Technology Strategy Board (UK) Collaborative Research and Development programs showed the programs generated net additional Gross Value Added (GVA) of £6.71 for each £1 invested, and 8900 net direct jobs with a further 4,450 through the wider supply chain through investment of £195 million.
- EU Research funding - 19,000 jobs across the United Kingdom, £1.86 billion for the UK economy and contributes more than £1 billion to GDP generated through EU research funding⁵.

¹ A study by Warwick Economics & Development commissioned by Innovate UK
<https://www.gov.uk/government/news/reports-highlight-economic-impact-of-business-innovation-fundin> (first published 14 October 2015), Innovate UK, 2015

² "Secrets" of the world's largest seed capital fund, David Connell, 2006

³ <https://www.gov.uk/government/news/reports-highlight-economic-impact-of-business-innovation-funding>, (first published 14 October 2015), Innovate UK, 2015

⁴ <https://www.gsb.stanford.edu/insights/building-startup-ecosystem-one-entrepreneurs-playbook>, July 2015

⁵ *Economic impact on the UK of EU research funding to UK universities*, Universities UK, 2016

- Independent modelling by Deloitte of \$1.42 billion of Smart State investment found a return on investment of between \$4.53 - \$5.94 of Gross State Product for every \$1 invested. On a conservative scenario, this investment was forecast to create or sustain 24,000 jobs.⁶

⁶ Return on DEEDI's *Smart State* innovation investment, Deloitte, 13 June 2010

Question on Notice

Asked on 26 July 2016

MRS SMITH ASKED THE MINISTER FOR INNOVATION, SCIENCE AND THE DIGITAL ECONOMY AND MINISTER FOR SMALL BUSINESS (HON L ENOCH)—

Is the Director-General aware of any instances in which the department has been invoiced for the supply of materials or services, yet investigations have found the materials or services have not been supplied?

ANSWER:

The department typically receives requests for payment through a tax invoice in regard to the procurement of materials, goods and services and also for payment of grant funds to approved grants recipients. In regard to the question, it seems to indicate instances involving the procurement of materials and services rather than the provision of a grant. With respect to procurement of materials, goods and services, there are currently no investigations underway regarding materials, goods and services invoiced and not received.

For the benefit of the Committee, with respect to the invoicing for payment of grant funds, there is one instance that the Director-General is aware of where an invoice was received for a grant and subsequent to the payment, the recipient was unable to deliver to the grants criteria. Under standard departmental processes, arrangements are in place to recover the outstanding grant funding.