



Hon Rachel Nolan MP
Member for Ipswich



**Queensland
Government**

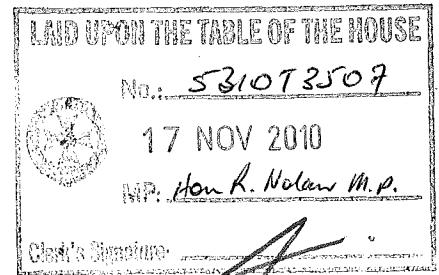
Our ref: MC51095

Your ref: Petitions

Minister for Transport

16 NOV 2010

Mr Neil Laurie
The Clerk of the Parliament
Parliament House
Corner Alice and George Streets
Brisbane Qld 4000



Dear Mr Laurie *Neil*

I refer to a petition number 1502-10 lodged with the Legislative Assembly by Mr Steve Kilburn MP, Member for Chatsworth, on 4 August 2010 about *go* card top-up facilities at Carina.

There are over 520 places across the South East Queensland for customers to buy a *go* card (at selected newsagents, 7 Elevens, all staffed rail stations and new ticketing machines at selected busway stations), and over 1000 places to top-up a *go* card (at selected newsagents, 7 Elevens, selected rail and busway stations and onboard non-Brisbane Transport buses). Customers can also top-up their *go* card over the phone on 13 12 30, online at www.translink.com.au or set up the auto top-up functionality.

Due to the unprecedented customer take up of the *go* card in early 2010, the TransLink Transit Authority is systematically reassessing the entire network to identify areas requiring additional buy and top-up facilities.

I am pleased to advise that Carina News has been chosen to receive one of 23 new Ticket Office Terminals (TOT) to be rolled out across the TransLink service area. TOTs allow the customer to buy, top-up, register, obtain a refund and change the expiry date on *go* cards. The TOT at Carina News was recently installed and is now in service.

I trust this information is of assistance.

Yours sincerely

RACHEL NOLAN MP
Minister for Transport

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