



The Honourable Scott Emerson MP  
Minister for Transport and Main Roads

Our ref: PET 11969

Your ref: 10.4 Petitions

2 APR 2014

Mr Neil Laurie  
The Clerk of the Parliament  
Parliament House  
George Street  
Brisbane Qld 4000

Dear Mr Laurie

I refer to a petition number 2229-14 lodged with the Legislative Assembly by Dr Alex Douglas MP, Member for Gaven on 5 March 2014, about Nerang bus service changes implemented as part of the south-east Queensland Bus Network Review.

The review is part of the Queensland Government's plan to improve the frequency, reliability and affordability of the public transport system. One of the key drivers for the review is to ensure that the Department of Transport and Main Roads is using available resources efficiently and remove duplication. This will allow fares to be kept as low as possible.

I acknowledge the petition comment regarding the reduced hours of operation for bus services in Nerang. The recent changes that have been made in the Nerang area are based on TransLink's analysis of route performance. Some services in the area were identified as performing poorly, carrying an average of less than seven passengers per trip. Where routes have been removed or their span of hours reduced, those resources have been redirected to areas of greater need and to address long standing on-time running issues impacting many parts of the Gold Coast region.

TransLink will continue to monitor the performance of the bus routes to ensure that it is providing an efficient and reliable service that meets the needs of the broader community.

Yours sincerely

Scott Emerson MP  
Minister for Transport and Main Roads

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