



The Honourable Scott Emerson MP
Minister for Transport and Main Roads

Our ref: PET 10687

Your ref: Petitions

8 APR 2013

Mr Neil Laurie
The Clerk of the Parliament
Parliament House
George Street
Brisbane Qld 4000

Dear Mr Laurie

I refer to petition numbers 2043-13 and 2072-13 lodged with the Legislative Assembly by Mr Dale Shuttleworth MP, Member for Ferny Grove on 6 March 2013 about *go* card top up facilities in the Ferny Grove and Arana Hills areas.

I can advise that TransLink has existing *go* card reseller's located in the Arana Hills and Ferny Grove areas, including the NewsXpress located at Kmart Plaza, corner Patricks Road and Dawsons Parade, as well as facilities at Grovely Rail Station, Oxford Park Rail Station and Keperra Rail Station. Customers may also purchase and top-up their *go* card on-line at www.translink.com.au or by phoning TransLink on 13 12 30.

TransLink has noted the requests of the petitioner for future consideration, however, these areas are not currently prioritised for the installation of additional full service retail-based *go* card facilities, given the high costs of installing *go* card equipment and the current outlets in the area.

The government is currently investigating if a third party network could be used for *go* card recharges. This could potentially provide a lower cost option for government and increase the number of retail outlets available for public transport users. However, a number of compatibility and security issues will need to be resolved before this can occur.

In the meantime, interested retailers may wish to consider applying to become a *go* card Reseller whereby they would have the opportunity to sell preloaded *go* cards – enabling TransLink customers to purchase new *go* cards from their stores.

Yours sincerely


Scott Emerson MP
Minister for Transport and Main Roads

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