



Hon Lawrence Springborg MP
Minister for Health

19 SEP 2013

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Mr Neil Laurie
Clerk of the Parliament
Queensland Parliamentary Service
George Street
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Dear Mr Laurie

I write in response to your letter regarding the petition number 2049-13, tabled in Parliament on 20 August 2013, in relation to changes to the staff profile in the Metro North Hospital and Health Service (MNHHS).

The redesign of services is part of MNHHS' strategy to find innovative ways of continuing to deliver care within the funding allocated to the hospital. The first priority remains excellence in patient care.

The role of the Metro North Hospital and Health Board (the Board) is to develop and oversee the strategic direction of MNHHS. Managing day to day operations of MNHHS hospitals and facilities, including service redesign, is the responsibility of the executive leadership team.

As per the industrial framework, any process of service redesign includes consultation with affected staff members by appropriate senior staff within the organisation.

The Board hosts regular staff forums at all hospitals and facilities to meet with staff and provide them with an opportunity to provide feedback and raise issues of concern. The Board held a community engagement forum early this month where Board members met with members of the community and representatives from key consumer groups to discuss the arrangements and future direction of MNHHS.

The Board will continue to meet with staff and engage with community consumers in line with its commitment to involving consumers in health care service delivery.

I trust this information is of assistance to the petitioners.

Yours sincerely



LAWRENCE SPRINGBORG MP
Minister for Health