



Minister for Transport and Main Roads

Our ref: PET36874

Your ref: PET3325-20

17 June 2020

1 William Street Brisbane 4000

GPO Box 2644 Brisbane

Queensland 4001 Australia

Telephone +61 7 3719 7300

Email transportandmainroads@ministerial.qld.gov.au

Website www.tmr.qld.gov.au

Mr Neil Laurie
The Clerk of the Parliament
Parliament House
George Street
BRISBANE QLD 4000

Dear Mr Laurie

I refer to petition number 3325-20 lodged with the Legislative Assembly by Mr Duncan Pegg MP, Member for Stretton on 19 May 2020 about vehicle registration payment terms for licenced motor dealers.

I acknowledge the petitioner's request to make the option of a three-month registration term available to licenced motor dealers in Queensland when they are selling a vehicle. I note the advice that New South Wales and Victoria provide this option to licenced motor dealers.

I can advise that, in Queensland generally, the only available terms for new registrations are six and twelve months, while there are more payment term options for registration renewals. The Department of Transport and Main Roads (TMR) offers three-month and one-month registration renewal terms to most customers. However, most customers wishing to access these shorter renewal terms need to enrol online in TMR's direct debit service and agree to receive correspondence from TMR electronically, including their Vehicle Registration Renewal Notice.

Many of TMR's online services, including direct debit payments, require a higher level of security authentication. These services are not yet available to vehicles with an organisation listed as the registered operator, such as licenced dealers. This is because TMR needs to ensure the person accessing the service is authorised to do so, given the possible flow-on effects if the transaction performed is not authorised.

Our business customers, including dealers, can avoid this issue and still sign up for one- or three-month renewals by registering an authorised individual as the second registered operator. TMR is currently investigating enhancements to authentication processes to allow organisations to use more online services.

I trust this information is of assistance.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Mark Bailey', with a long, sweeping underline that extends to the right.

MARK BAILEY MP
Minister for Transport and Main Roads