



The Honourable Scott Emerson MP  
Minister for Transport and Main Roads

Our ref: PP1864-12

Your ref: Petitions

| 7 JUN 2012

Mr Neil Laurie  
The Clerk of the Parliament  
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Dear Mr Laurie

I refer to a petition number 1864-12 lodged with the Legislative Assembly by Mr Peter Dowling MP, Member for Redlands on 15 February 2012, about the *go* card facilities at Victoria Point.

Since the launch of the *go* card in 2008, the TransLink Transit Authority has had tremendous success with usage across the service area now accounting for more than 80% of trips on buses trains and ferries.

With this in mind, TransLink utilises a number of channels to distribute *go* cards and supporting services to its customers. Local businesses who are interested in becoming a *go* card retailer can complete an expression of interest form that is available on the TransLink website at [www.translink.com.au](http://www.translink.com.au).

There are significant costs to install and operate top-up facilities and therefore the rollout of additional devices is prioritised by a number of criteria developed with a community and service value focus. As such, TransLink has limited the rollout of additional retail devices to prioritised locations.

TransLink acknowledges the request for a retail based top-up facility at Victoria Point Shopping Centre Newsagency and this request has been noted for consideration in future third party network expansion plans.

In the interim, customers in the Victoria Point area can top-up at the Town Centre News Victoria Point, located in the adjacent shopping complex or purchase preloaded \$20 *go* cards from Victoria Point West Licensed Post Office at 34 Bunker Road.

*Go* card users can also top-up online, onboard non-Brisbane Transport bus services, by phoning the TransLink Call Centre on 13 12 30 or by registering for auto-top-up.

Yours sincerely

Scott Emerson MP  
Minister for Transport and Main Roads