

Hon John Mickel MP Member for Logan

Our ref: MC37124

Your ref: Petitions

## Queensland Government LAD UPON THE TABLE OF THE HOUSE No.: 5208 T 3 7 3 1 Minister for Transport, Trade, Employment and Industrial Relations Clark's Signature: Market 3017109

## 2 8 JUL 2009

Mr Neil Laurie The Clerk of the Parliament Queensland Parliamentary Service Parliament House George St Brisbane Qld 4000

Dear Mr Laurie

Thank you for forwarding petition number 1006-08 to me, as required by the Standing Orders of the Queensland Legislative Assembly. Please table this response in the Legislative Assembly on my behalf.

I am pleased to advise petitioners and the petition's Sponsoring Member, Mrs Julie Atwood MP, that on 29 June this year, I announced changes to the TransLink go card fare structure and frequent user scheme that will ensure current Ten Trip Saver customers will not be financially disadvantaged by changing to go card.

The new go card fare structure provides at least 20% discount on all travel; this is effectively the same discount that has been provided on Ten Trip Savers. When the new fare structure comes into effect on 4 August 2008, TransLink customers travelling more than 11 zones will receive an even higher fare discount. These new discounted fares will apply to every journey taken using a go card, so even very infrequent travellers will be eligible for the base discounted fare – equivalent to the current Ten Trip Saver pricing model.

For frequent travellers, the new go card frequent user scheme will offer an additional 50% reduction on top of the already discounted go card base fare, with no zone or mode restrictions on travel.

As the Ten Trip Saver ticket may only be used on Brisbane Transport bus services and Brisbane City Council ferries, and may only be used within the number of zones nominated at time of purchase, the *go* card offers customers much more flexibility. The *go* card allows customers to travel across the whole 23 zone TransLink network using any TransLink bus, ferry or train service, without having to buy any additional paper tickets.

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Once the new go card fare structure takes effect on 4 August, I am confident that petitioners will be satisfied that the card represents a cost-competitive way to pay for travel, with the added bonus of offering customers a variety of methods for topping up their card balance, including online and over the phone, as well as at fare machines at QR Limited stations and at selected go card agents in each TransLink region.

I trust this information is of assistance.

Yours sincerely

OHN MICKEL MP

Minister for Transport, Trade,

**Employment and Industrial Relations**