

From: Belinda Drew  
 To: Melinda Rabbitt  
 Subject: For Dee Spinks  
 Date: Wednesday, 4 June 2025 12:46:35 PM  
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Queensland Legislative Assembly	
Number: 5825T2003	
11 DEC 2025	Tabled <input checked="" type="checkbox"/>
MP: Hon Dick	By Leave <input type="checkbox"/>
Clerk's Signature: 	

Please ask Dee to respond with an outcome on discussions internally and confirmation that the record has been corrected.

### Update from our Recent DG Meeting.

We also wanted to update you on our recent meeting with the Director-General and departmental leaders regarding key issues raised by members across the state. Your feedback continues to guide our advocacy and push for real solutions. Here's what was discussed:

### Case Support Workers and Paralegals – Permanency

These vital positions have been extended to June 2025, but the fight for permanency is ongoing. Members made it clear that CSWs and Paralegals are the glue holding teams together, especially in maintaining community connection and continuity of service. The DG acknowledged the value of these roles and is keen to continue the conversation. Following your union has been engaging in discussions on the importance of these positions and will have more updates on this in the coming days or weeks.

Third Party Personal  
information

### Magistrates Court Concerns

Members have raised concerns about significant pressure and complexity resulting from decisions being made at the [redacted] Magistrates Court. Union members have asked the DG to provide resourcing and support for CSOs in the region to manage this complexity. The DG has committed to a discussion on resourcing in this district as part of the above Case Support Workers and Paralegal discussion.

### Child Protection Litigation Model

We've asked for clarity on the status of the long-awaited CPLM review. The DG confirmed that work has resumed on the model and a Cabinet submission is underway to begin consultations. We've made it clear: Consultation is essential in shaping a workable model. That we know the red-tape that is created with duplication of services and this needs to be considered.

### UNIFY Implementation

The feedback from members has been resounding (so far): UNIFY is not meeting your needs. Our survey so far has shown an approval rating of just 1.79/10. Staff report that training has been inadequate, and many are still relying on ICMS for day-to-day work.

**Belinda Drew**

Director-General

**Department of Families, Seniors, Disability Services and Child Safety**

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