

The Queensland Plan Annual Progress Report 2018-19

About the report

This report lists the activities and programs undertaken by Queensland governments (state and local), industry, community groups and not-for-profit organisations over the 2018-19 financial year to support achieving the 30-year vision developed by the people of Queensland.

The report is developed in accordance with the *Queensland Plan Act 2014* (the Act) and is available online at www.qld.gov.au/queenslandplan.

The 2018-19 year in review

The main purposes of the Act are to establish a long-term vision for the future growth and prosperity of Queensland that reflects the aspiration of the community, business and industry and to provide for the implementation of that vision.

The Queensland Government continues to meet its requirements under the Act by:

- completing the first periodic review of *The Queensland Plan* (the review);
- providing secretariat services to support the Queensland Plan Ambassadors Council (the Ambassadors Council); and
- completing the Annual Progress Report for 2018-19.

Outcomes of the Queensland Plan Review

The review commenced in 2018 and considered the vision outlined in *The Queensland Plan*, whether the vision accurately reflects the long-term aspirations of Queenslanders, and ways to improve implementation. As with the development of *The Queensland Plan*, the review outcomes were informed by public consultation which was held in late 2018. As part of this process over 300 stakeholders were contacted with an invitation to provide input into the review.

The review found *The Queensland Plan* broadly reflects the aspirations of respondents, there is support for a long-term plan for Queensland and the vision, foundation areas and success measures of *The Queensland Plan* broadly align with the priorities of departments and statutory bodies.

Opportunities to strengthen implementation of *The Queensland Plan* were found, noting adoption outside of government has been limited. The Ambassadors Council will strengthen its purpose as champions of *The Queensland Plan*, focusing on engaging with communities, businesses and industry and pursuing the foundations and targets of *The Queensland Plan* as they align with *Our Future State: Advancing Queensland's Priorities*.

In 2018-19, the Ambassadors Council met four times. The Council's meetings focused on the Review and suicide prevention in regional Queensland. Stakeholders were engaged by the Ambassadors Council and contributed to meeting discussions. The Department of the Premier and Cabinet provides secretariat support to the Council.

The membership of the Ambassadors Council at 30 June 2018 was:

The Honourable Tony McGrady (Chair)	Professor Allan Dale
Mr Mark Henley (Deputy Chair)	Mr Daniel Gschwind
Ms Karen Tully	Ms Erin Faithful
Professor John Cole	Mr Taj Pabari
Mr Leon Yeatman	Ms Shelley Argent
Ms Kate Tully	Ms Patsy-Ann Fox

This report meets the third requirement of government in the implementation of the Plan.

How to read the report

The report lists the programs and activities across Queensland that are aligned to each of the Plan's nine foundation areas. The Plan recognised that the foundation areas are intrinsically interconnected. Where initiatives relate to a number of foundation areas, they have only been included once.

The report also provides examples of partnerships across sectors and local community collaboration that align with the vision of the Plan.

Finally, the report takes a look at the year ahead, and outlines initiatives that will be delivered in 2019-20.

For more information about Queensland Government activities in 2018-19 visit:

<https://www.qld.gov.au/about/staying-informed/reports-publications/annual-reports>.

For information about local governments, refer to individual local government websites.

Figures in the report have been rounded to one decimal place.

Message from the Premier

I am pleased to table the *Queensland Plan Annual Progress Report 2018-19*.

As I always say, Queensland's best days lie ahead of us. The *Queensland Plan* sets out Queenslanders' vision for those best days, for an ideal Queensland in 2044. My Government continues to deliver on commitments outlined in *The Queensland Plan* and *The Queensland Plan Act 2014*.

This annual progress report contains a summary of the outcomes of the first five-year review of *The Queensland Plan*. I am pleased the review has found that *The Queensland Plan* remains a relevant and accurate reflection of the aspirations and priorities of the community today.

The themes that Queenslanders focused on in developing *The Queensland Plan*'s long-term vision reflect my Government's priorities for the community: creating jobs in a strong economy, keeping Queenslanders healthy, giving all children a great start, keeping communities safe, protecting the Great Barrier Reef and ensuring we are a responsive Government.

Shortly, we enter into a new decade. My Government has been working strategically and purposefully over the last four years to ensure our best times are ahead. We are playing a key role in unlocking new opportunities to grow traditional industries while also helping to shape the development of emerging industries. We will leave a better Queensland for future generations.

My Government's \$755 million flagship Advance Queensland initiative is an investment in innovation to drive economic growth and create jobs across Queensland. Advance Queensland's programs and activities are driving innovation, building on Queensland's natural advantages and helping to raise our profile as an attractive investment destination. At the end of 2018-19, we had backed more than 5200 innovation projects which are directly supporting more than 16,400 jobs.

Highlights from 2018-19 include:

- establishing QCN Fibre to improve the quality and speed of internet services for businesses and households in regional Queensland
- hosting the QODE innovation festival which attracted more than 160 exhibitors and 2800 trade visitors
- awarding funding to a diverse range of programs and activities including a further round of the Ignite Ideas Fund, enabling recipients to turn their great ideas into commercial reality
- appointing Ms Leanne Kemp as Queensland's first female Chief Entrepreneur
- securing the Massachusetts Institute of Technology Regional Entrepreneurship Acceleration Program Bootcamp, enabling Queenslanders to collaborate with some of the world's best up-and-coming innovators.

I would like to thank the Queensland Plan Ambassadors Council for its continued advocacy of *The Queensland Plan* and for their input into the review. I would like to acknowledge the valuable contributions of all the Ambassadors for their time and expertise in promoting *The Queensland Plan* and for providing advice on its implementation in a volunteer capacity: The Chair, the Hon. Tony McGrady; the Deputy Chair, Mr Mark Henley; and ambassadors Ms Shelley Argent, Professor John Cole, Professor Allan Dale, Ms Erin Faithful, Mr Daniel Gschwind, Mr Taj Pabari, Ms Karen Tully, Ms Kate Tully, Mr Leon Yeatman and Ms Patsy-Ann Fox.

My Government is committed to working with Queenslanders to build a healthy, prosperous and sustainable Queensland for all. We will advance our State, grow our economy, strengthen our regions, support our communities and protect our environment, towards its best times. Together we will realise our vision for Queensland in 2044.

ANNASTACIA PALASZCZUK MP

PREMIER OF QUEENSLAND

MINISTER FOR TRADE

Message from the Leader of the Opposition

The Queensland Plan is a vibrant and aspirational long-term vision for our state.

It was created by contributions from 80,000 Queenslanders to guide future prosperity of communities across our unique state.

I am proud of what the Opposition has achieved to ensure the Parliament and Government honours the commitments made in *The Queensland Plan*.

It was a 30-year vision, five of which have now passed. The Opposition continues to uphold positive policies reflecting the priorities set by Queenslanders in the Plan.

The Annual Progress Report is an important checkpoint to review targets and the measures in place to reach them.

The Queensland Plan is for everyone and can't be achieved by Government alone. A united Queensland working as one community will accomplish everything we want for the future of our state.

Queenslanders are strong and not afraid of hard work. They simply want better lives for themselves and their kids.

Our economic plan will make that happen by ensuring Queensland families have better health and education services, cheaper electricity, less congestion, more jobs and no new taxes.

Much of our state has been in drought during the life of *The Queensland Plan*.

Reflecting the objective to be a well-planned state with the right infrastructure in the right places, this year my team announced a strategy to drought-proof Queensland with new dams and water projects.

The Opposition's economic plan is a sign of our commitment to *The Queensland Plan* and we readily work together with the Government in the interests of Queenslanders.

My team and I represent all of Queensland and will continue to work hard to ensure the state's best days are ahead of it.

As we move deeper into *The Queensland Plan* timeline, I encourage all to engage with the Government and contribute to the progress of our state.

DEB FRECKLINGTON MP

LEADER OF THE OPPOSITION

SHADOW MINISTER FOR TRADE

Message from the Queensland Plan Ambassadors Council

In 2014, the Ambassadors Council was established to promote awareness, and advocate for the implementation, of *The Queensland Plan* within the community, business and industry. As a group, we serve as champions of the plan, ensuring its visibility and encouraging everyone, from government and large industries to small businesses and individuals, to strive towards its vision and goals. We are also tasked with providing advice to the Premier about the implementation of *The Queensland Plan*.

The Council's strength has always been its diversity, with Ambassadors living and working in regions from the Tropical North to the Darling Downs. During 2018-19 the Council was delighted to welcome the newest Queensland Plan Ambassador – Ms Patsy-Ann Fox. Ms Fox is a councillor for Richmond Shire Council. Ms Fox is a co-owner-operator of Fox Helicopters, which has been operating in North West Queensland since 2001 and is a member of a number of community organisations, including the Richmond State School Chaplaincy Committee and the Richmond Multipurpose Health Centre's Community Advisory Network.

To support and inform us in our work, we bring together representatives from across the community, business and industry, and all levels of government in our regular meetings. In 2018-19 this included the Queensland Mental Health Commission, Department of Aboriginal and Torres Strait Islander Partnerships, Queensland Water and Land Carers and the Queensland Reconstruction Authority. The Chair and Deputy Chair also met with the Premier and Minister for Trade, the Honourable Annastacia Palaszczuk MP. These meetings provide us with valuable insight into activities across the state which are contributing to achieving the goals outlined in the Plan.

The Ambassadors Council fully supports the Premier's endeavours to reduce and prevent suicide. We are all acutely aware of the impact suicide has on our communities, especially regional communities. The Ambassadors welcomed the opportunity to be briefed on the work the Queensland Mental Health Commission, including the development of a whole-of-government strategic plan for mental health and alcohol and other drugs. The importance of community inclusion as a key protective factor in reducing suicide was noted by Ambassadors.

The Ambassadors Council also met with Queensland Water and Land Carers, the state peak for natural resource management volunteers. The focus of this meeting was on the benefits from resource management volunteer programs including building capacity to care for Country, building employable skills in rural and remote regions, and alleviating disadvantage through cultural and natural resource management, as well as the challenges faced in Queensland. Recognising that these benefits aligned closely with the goals under *The Queensland Plan* environment foundation area, we helped facilitate Queensland Water and Land Carers apply for state government funding.

Queensland is a State all-too-familiar with extreme weather and sadly, in this season or the next, another disaster is an inevitability. Under *The Queensland Plan*, natural disasters are identified as a key challenge facing Queensland's regional communities. In the second half of 2018-19, Ambassadors were appraised of the work of departments, the Queensland Reconstruction Authority and Disaster Recovery Funding Arrangements to respond to and rebuild from natural disasters. Queensland is a national leader when it comes to disaster recovery and we acknowledged the importance of hiring local businesses and tradespeople where possible to undertake recovery work, supporting local employment and keeping skills in the regions.

The Ambassadors Council also welcomed the opportunity to provide advice on the review into *The Queensland Plan*. Each Ambassador drew on their existing networks and experience in implementing *The Queensland Plan* to inform our submission and this was the focus of the submission. The submission acknowledged the significant value of using *The Queensland Plan* as a tool to engage with Queenslanders about the things that make Queensland great and the things that can be done better. We also noted arrangements supporting the implementation of policies and programs to achieve longer term goals and targets, such as those under *The Queensland Plan*, are critical to ensuring their ongoing relevance to Queenslanders.

The year ahead

In 2019-20 the Ambassadors Council will focus on a more active role in promoting *The Queensland Plan* and making it meaningful to Queenslanders in their everyday life. Acknowledging the strong reflection of the Plan in *Advancing Queensland's Priorities* the Council will focus on the following themes:

- bright ideas – our biggest ideas have real social and economic benefits
- valuing of education - education is highly valued by all Queenslanders
- mental health - Queensland leads Australia in improving mental health and wellbeing
- liveability and liveable regions – Queensland is the best place to live in Australia and all Queenslanders are highly satisfied with the liveability of their region

- environmental balance - Queensland has the best balance of environmental protection and economic development in Australia
- community governance - Queenslanders are highly satisfied with the ways government deliver for their communities.

The Ambassadors Council would also like to thank the Premier and Minister for Trade, the Honourable Annastacia Palaszczuk MP for her support of the Ambassadors Council and *The Queensland Plan*. Following the first periodic review of *The Queensland Plan*, we encourage all Queenslanders to engage with *The Queensland Plan* as their long-term vision for the state is progressively realised. We look forward to continuing to promote the implementation of the goals of *The Queensland Plan* in active collaboration with all stakeholders over the coming year.

2018-19 Activity Statement

In 2018-19, the Queensland Government progressed significant activities and programs that align with *The Queensland Plan's* vision for 2044. This activity statement lists activities and programs implemented by Queensland Government agencies that demonstrate progress towards the vision for Queensland under each of the foundation areas of *The Queensland Plan*.

Advancing Queensland's Priorities: Our Future State (AQP) outlines the Government's objectives for the community as per the requirements of the *Financial Accountability Act 2009*. AQP sets out the Government's six key priorities and 13 priority targets for the current term of government. AQP focusses on the tough challenges facing the State and those that require complex, collaborative and innovative solutions, and reinforce the Government's 2017 election commitments.

The Queensland Plan was considered in the development of AQP as per the requirements of the *Queensland Plan Act 2014*. AQP broadly aligns with *The Queensland Plan* and the targets in AQP are designed to focus the action of the Government on its current priorities for the Queensland community. The Queensland Government is committed to being responsive and to adopting more contemporary, targeted mechanisms for community engagement.

Education

Access to quality education and training is essential for ensuring the future success and wellbeing of Queenslanders. The Queensland Government is committed to ensuring Queenslanders have the skills needed for the jobs of the future.

This applies at every stage of development, from giving our children a great start, ensuring the next generation of Queenslanders are healthy, resilient and ready to be productive members of society, to enabling all Queenslanders to have access to more affordable training for updating their skills and securing the jobs of the future.

In 2018-19, the Queensland Government:

0-5 years

- continued to partner with autism-specific early childhood providers to develop best practice guidelines to transition children with autism into their Prep year at school
- updated and published autism-specific transition resources to support educators and parents to transition students with autism into school and between school settings
- continued to strengthen parent and school relationships through the provision of advice and support through the Autism Hub Advisory Service and Regional Autism Coaches
- provided \$158.6 million to support the participation of over 95 per cent of kindergarten-age children in an early childhood teacher-led educational program through the Queensland Kindergarten Funding Scheme
- provided access to children living in rural and remote locations across Queensland access to a kindergarten program on 57 state school sites
- delivered greater access to kindergarten for children in remote communities through the Remote Kindergarten program
- increased kindergarten participation for over 200 isolated children (due to distance, medical condition or itinerant lifestyle) through the distance education kindergarten program eKindy, including delivery of pods at local schools in 22 rural and remote locations, to support positive transitions to school
- delivered the Pathways for Early Learning and Development initiative to support the development, health and wellbeing of vulnerable children and their families
- invested in Early Years Places in more than 50 communities across Queensland
- offered free playgroup membership to families with children under one year of age through the delivery of Play Stars, in partnership with Playgroup Queensland
- enhanced the capability of staff in women's refuges to support young children who have been affected by domestic and family violence, through the Every Day Positive Play project
- improved kindergarten participation for over 200 children from refugee and asylum seeker backgrounds by delivering fee subsidies, access to community hub programs, and enhancing the capability of early childhood educators to provide a more culturally responsive and inclusive service
- supported Queensland kindergartens to develop inclusive programs to support children with disability through the Kindergarten Inclusion Support Scheme and Specialised Equipment and Resources for Kindergartens program

- provided children undergoing medical treatment at the Queensland Children's Hospital access to a kindergarten program delivered by qualified early childhood teachers
- released the Early Years Health and Development portal, providing access to quality health and development information, tools and training for professionals working with children aged birth to eight, including regulatory staff in their role as authorised officers
- publicly launched the Regulating for Quality framework to drive voluntary service compliance and promote continuous quality improvement in early childhood education and care
- continued investment in the First 5 Forever program to build strong early literacy foundations for children, delivered in partnership with public libraries and Indigenous Knowledge Centres
- invested more than \$200,000 through the Artists in Residence program to support partnerships between artists and arts organisations and Queensland schools and kindergartens to increase engagement with creative experiences, particularly for students in communities experiencing disadvantage
- continued to support the implementation of the Enhancing K-2 Continuity and Alignment Program, to improve cross-sector cohesion in the early years and enhance the continuity of children's experience of learning from 0–8 years of age.

Schools

- continued to support schools to prepare for and implement the new Queensland Certificate of Education system for senior students
- continued to support regions and schools to use the School Improvement Model as a change strategy for improving students' learning and wellbeing outcomes
- continued to deliver programs for newly appointed and aspiring school leaders through Principal Induction and Take the Lead
- continued to support the delivery of the Queensland Government's commitment to establish a ballet academy through the Building Better Schools initiative at the Kelvin Grove State College
- continued to support the IPS Strategic Directions Steering Committee to respond to the Evaluation of IPS Initiative Report 2018
- continued to deliver the Principal Induction program and collaborate with Rural and Remote Centres of Learning and Wellbeing (CLAWS) to deliver Take the Lead leadership programs
- continued work with educational regions to support Year 12 students to achieve a Queensland Certificate of Education or a Queensland Certificate of Individual Achievement
- distributed approximately \$264 million to Queensland state schools as part of the Investing for Success (I4S) program
- provided schools with information and policy advice around I4S funding and supported regional quality assurance processes for the agreements
- commenced consultation on a revised School Planning, Reviewing and Reporting Framework to support improved strategic planning for Queensland state schools
- commenced design, build and roll-out of an enterprise-wide school data reporting dashboard to replace the current suite of static reports including regional and school data profiles and headline indicator reports within an online and interactive environment
- implemented a Principal Engagement Strategy to ensure a consistent way of engaging with Queensland state school principals and providing school leaders with an opportunity to deepen their knowledge and understanding of system leadership
- commenced consultation on a Data Literacy Framework that will develop capability in teachers and school leaders to engage collaboratively with data in their day-to-day work
- supported regions and schools to implement the eight learning areas of the Prep to Year 10 Australian Curriculum by the end of 2020
- completed publication of the Curriculum into the Classroom core suite of teacher materials. The suite includes more than 1350 current units aligned to Version 8 of the Australian Curriculum Prep to Year 10
- continued to develop and release the P-6 Curriculum Planning Model, a suite of resources and online professional development modules to support principals and teachers implement the Australian Curriculum for Prep to Year 6, ensuring accessibility and equity for all students in diverse school contexts

- implemented Schools of the future: A strategy for Science, Technology, Engineering and Mathematics (STEM) in Queensland state schools to build teacher capability to:
 - transform STEM learning
 - engage more students in STEM learning
 - support students' performance and achievement in STEM.
- established programs to build teacher capability and make STEM learning more active and engaging, including the:
 - four-year \$81.3 million *Advancing STEM in Queensland state primary schools* initiative from 2018
 - Robotics for the future lending library and virtual studio
 - Premier's Coding Challenge
 - Queensland Coding Academy
 - Queensland Virtual STEM Academies.
- promoted female participation in STEM learning and careers pathways through the STEM Girl Power Initiative
- funded regional STEM champions to support schools with strategic planning, industry and university partnerships and professional learning
- continued to implement Global schools through languages plan to develop global competence by expanding the study of languages from Prep to Year 12, and building the intercultural capability of students, teachers and school leaders through:
 - 40,000 more enrolments in P-12 languages, at the end of 2018, compared to previous year
 - 35 community language schools received grants to support the teaching of 18 different languages to 4682 students
 - scholarships awarded to 80 students from 30 schools across five regions to attend the January 2019 language summer schools for five languages at University of Queensland and James Cook University (Cairns and Townsville)
 - teacher upskilling program to provide over 90 more language teachers in state schools
 - international study tours and exchanges of students and teachers
 - expanded the Premier's Reading Challenge to include the booklist in six additional languages
 - recognition of effective school practice through the Showcase Awards for Excellence in Global Engagement.
- continued to provide targeted funding to 21 schools from areas of disadvantage ensuring children have a successful transition to school through the Step up into education initiative
- continued to promote and support teachers to use the Early Start suite of materials across the early years of schooling to identify student literacy and numeracy strengths and challenges within the curriculum
- continued to promote and support schools to utilise the P–10 Literacy continuum to track and monitor student literacy progress from Prep to Year 10 through the development of the OneSchool Marker collection tool and ongoing targeted professional learning
- provided the Teaching reading in Queensland state schools website as a one-stop access to departmental resources on the teaching of reading
- developed and published the Teacher Toolkit: A focus on reading P–2 resource to support the teaching of reading across the Australian Curriculum learning areas in Prep to Year 2. The Teacher Toolkit contains practical ideas, including considerations for Aboriginal students and Torres Strait Islander students to support teachers in effective reading instruction. The resource is available digitally to all Queensland state schools with hard copies printed for regional curriculum officers
- continued to promote the use of the Getting Kids Writing: one sentence at a time resources for primary and secondary students to enhance and increase student participation and success in writing
- continued to support the retention and attainment of students in Years 10–12 who have disengaged, or who are at risk of disengaging from education by allocating \$9.3 million to 159 state high schools through the Youth Support Coordinator Initiative
- continued the Success Coach Initiative at 13 state secondary schools to optimise the wellbeing of junior secondary students at risk of disengagement from school
- launched #endcyberbullying campaign developed by students for students to call out cyberbullying by reporting and blocking online bullying and supporting others being bullied
- continued to promote the Advancing Partnerships – Parent and Community Engagement Framework to strengthen collaboration between schools, families and the community, including through development of additional resources for parents and schools and support for the P&C's Qld 2018 State Conference, which focused on building parent engagement in student learning

- hosted two meetings of the Ministerial Student Advisory Council providing an opportunity for high school students from across Queensland to directly advise the Minister for Education on contemporary education issues affecting school students
- improved goal setting tools for students with autism to access further study and transition to work from high school
- continued to support local research to develop programs for students with autism to increase their engagement and retention in work experience programs
- awarded \$2.6 million under the Queensland Aboriginal and Torres Strait Islanders Foundation (QATSIF) Round 10 scholarship funding in 2018 to support over 1400 Year 10 Aboriginal and Torres Strait Islander students in 271 schools across the state to complete Year 12 with a Queensland Certificate of Education. Over its previous nine rounds of funding, QATSIF has supported over 7300 Aboriginal and Torres Strait Islander students with scholarships valued at over \$16 million to assist them to complete their senior studies
- held a total of 286 school visits during 2018-19 (193 visits July - December 2018 and 93 visits in January – June 2019), delivering targeted information about the Youth Employment Program to Aboriginal and Torres Strait Islander high school students engaging with 830 Year 12 students to support their successful transition into employment, training or higher education following Year 12
- awarded 91 scholarships in 2019 to aspiring and pre-service teachers including a commitment to employment in state schools
- continued four experienced state school teachers as Teaching Queensland Ambassadors to attract high quality candidates to teach in Queensland state schools
- launched workforce planning dashboards and tools to support principals in the management of school workforce in Prep – Year 10 and Prep – Year 12
- met with 220 school leaders to build workforce capability in planning our workforce
- implemented the guaranteed transfer pilot to support the mobility of teachers between rural and urban centres
- enhanced temporary teacher assessments by introducing the exit summary and observation report
- presented State of Schools dashboard to provide statewide visibility of teacher vacancies and areas of need
- introduced a Future Teachers Club to engage and encourage secondary students to undertake teaching as a career
- piloted the Lead4Qld program with 30 state school leaders. Lead4Qld is a professional development program for emerging leaders
- continued six Teacher Education Centres of Excellence, developing classroom-ready teachers for state schools through mentoring and high-quality professional development
- launched four online psychology training modules to empower our staff to be the best they can be
- established two new classifications, Highly Accomplished Teacher and Lead Teacher, with an associated pay structure for eligible teachers
- embedded voluntary national teacher certification for eligible teachers across all Queensland schools
- designed and produced a home safe activity book for teaching kids how to stay safe in boats
- delivered a Regional STEM Pop-up event for National Science Week in August 2018 to 560 students from 14 schools in Longreach and the surrounding areas, where students participated in coding, robotics, entrepreneurship, drone training and a range of the other activities
- delivered the Meet a scientist in schools program during National Science Week in August 2018
- finalised, in partnership with Our Watch, implementation of the Respectful Relationships Education in primary schools pilot, which evaluated taking a whole-school approach to respectful relationships education in 10 primary schools in South East Queensland
- finalised a comprehensive review of the suite of behaviour management policies and guidance documents to respond to recommendations from the 2017 Disability Review
- released *Advancing rural and remote education in Queensland state schools*, a \$100 million strategy to support rural and remote state schools across Queensland
- commenced service delivery in four Rural and Remote Centres for Learning and Wellbeing located in Atherton, Mount Isa, Emerald and Roma to support the professional learning and wellbeing of staff and students in rural and remote communities
- implemented Queensland Ready Reading to train parents and volunteers to support children's reading in schools in Queensland, which is an election commitment with \$1.6 million being invested over three years

- implemented the second phase of the Partners in Learning trial – supporting home tutors of students attending Schools of Distance Education to support reading development (\$1.5 million – 2017–2021)
- continued to provide a program of researching new and emerging assistive and inclusive technologies and how these technologies can be used to enhance student outcomes
- continued to provide a program of support for teachers and schools in implementing inclusive and assistive technologies to enhance student outcomes in literacy and numeracy, as well as all areas of the Australian Curriculum
- established a program of statewide distribution of screen reading and screen magnification software available to all schools to support students with vision impairment
- employed more than 1000 additional extra teacher full-time equivalents and 250 additional extra teacher aides in 2019 across Queensland state schools
- designed and produced a *Home Safe activity book* that's great for teaching kids about how to stay safe in boats
- supported all Queensland state schools with secondary aged students to develop a suicide intervention and response plan, ensuring school leadership teams use a best practice approach to manage suicide risk in their school community
- partnered with headspace Schools to provide advice, support and training to schools around responding appropriately to suicide or attempted suicide events in school communities
- continued to provide eight Mental Health Coach positions across the state, ensuring Queensland state schools have a key point of contact for advice and support around implementing mental health and wellbeing initiatives
- continued to support the development and implementation of a statewide continuum of educational delivery to ensure that students with complex mental health or chronic health conditions receive specialised and appropriate educational support at all stages of their illness
- partnered with I CAN Network to provide a weekly mentoring program aimed at building connections between students with autism and strengthen their sense of identity and self esteem
- continued roll-out of the Step-Up program, part of a student behaviour and bus safety initiative targetting a new generation of school students to promote appropriate behaviour on public transport
- delivered 317 presentations of the Road Attitudes and Action Planning (RAAP) program in high schools and education facilities to approximately 54,000 students. RAAP is a practical lifesaving road safety awareness program for young drivers delivered by operational firefighters.

Vocational Education and Training and Higher Education

- released the 2018-19 Annual Vocational Education and Training (VET) Investment Plan, detailing the Queensland Government's planned \$777.9 million investment in VET
- approved 383 community driven projects, worth \$80 million, to provide nationally recognised training, jobs and skills to more than 11,500 disadvantaged Queenslanders under the Skilling Queenslanders for Work initiative
- allocated \$6 million to 64 local councils, including nine Indigenous Councils and one statutory authority, to employ 400 additional trainees under the First Start Program
- allocated \$1.8 million to 36 community-based organisations to employ 88 additional trainees under the First Start Program
- provided \$1.7 million to 108 private sector employers for employing former Skilling Queenslanders for Work participants as trainees and apprentices
- released the Skills for Queensland discussion paper for public consultation from 17 September 2018 to 19 October 2018 to re-examine how the State's VET investment can better target critical skill needs and emerging opportunities as well as regional and whole-of-economy priorities
- convened the Future of Work - Skills and Industry Summit chaired by the Premier on 28 November 2018 bringing together industry, small business, universities, the training sector, unions and government to discuss how Queensland can ensure it has the skilled workers needed for the jobs of the future
- invested in the next generation of young First Nations performers through continued support to the Aboriginal Centre for the Performing Arts to provide accredited training in dance, music and theatre
- revitalised the QBuild Apprenticeship Program, with 40 new apprentices, and two school-based apprentices employed as part of the Program. The Apprenticeship Program plays a major role in developing a skilled workforce for the future

- improved pathways for young people to enter agribusiness and rural industries through the announced expansion of the Gateway to Industry Schools program. The expansion focuses on general growth of all six existing gateway projects including the Agribusiness Gateway to Industry Schools Program. The expansion also includes new projects in industry and occupational fields that are rapidly growing, including information and communication technology, health and community services, and screen and media
- entered into a partnership with Aviation Australia and successfully identified and engaged three engineering apprentices, including one female mechanical engineering apprentice, in January 2019 – this provided QGAir with the opportunity to engage with, and develop, young Queenslanders in aviation engineering, demonstrating our commitment to the Queensland Government's priority of engaging more young Queenslanders in education, training and work while strengthening the future of Queensland's aviation industry
- delivered 2200 training hours at Minjerribah Ganaba, the education exchange opened on Minjerribah (North Stradbroke Island) on 1 October 2018, a partnership between the Queensland Government and the Quandamooka Yoolooburrabee Aboriginal Corporation
- launched Free TAFE for Year 12 graduates initiative in August 2018 which offers free TAFE in high priority areas, based on skills demand, advice from industry and whether the qualification will lead to employment, to support Year 12 graduates into work. Over 6000 students have started a new qualification or a new subject or module as part of their vocational education. The initiative is currently supporting more than 10,000 young Queenslanders with free training across Queensland
- continued to deliver vocational education and training in correctional centres focused on the acquisition of vocational skills leading to employment on release
- established the Education Justice Initiative to support engagement in education and training for young people in contact with the Youth Justice system
- continued Transition 2 Success in 10 locations across Queensland to assist young people involved in youth justice, or at risk of involvement, to engage in education, training and employment opportunities
- invested \$68.4 million in maintenance and capital works across the state owned training infrastructure portfolio
- progressed major upgrades at Pimlico and Toowoomba TAFE campuses to modernise student amenities and provide training facilities that reflect contemporary industry practice and regional skilling needs
- completed master planning and infrastructure options analysis for the training regions of Gold Coast and Redlands and for Mount Gravatt campus to inform upgrade works in 2019-20
- progressed regional infrastructure planning for vocational, education and training on a statewide basis.

Community education/advice

- established the Just Transition Group to help skill workers and facilitate the creation of new decent jobs, drive economic diversification and encourage new investment in our energy sector
- delivered 'Partner Up Queensland' science communication training to 135 early to mid-career researchers
- opened the *Sparklab* Sciencentre at Queensland Museum, an interactive STEM engagement space to inspire the next generation of Queenslanders to 'be a scientist'
- continued to deliver Project Booyah in nine sites across Queensland, a structured community inclusive program incorporating resilience, social and skills development, adventure-based activities, police mentoring, and vocational scholarships, to support identified disconnected or at risk young people to regain a sense of their own self-worth and obtain skills to enter the workforce. In 2018-19, 83 per cent of the 153 participants graduated from the program and obtained a certificate qualification, and 80 per cent have re-engaged with education
- continued to deliver a range of programs through the 51 School Based Police Officers and over 950 Adopt a Cops in over 1000 Queensland schools. Key partners include the Australian Federal Police (Think U Know cyber safety) and the Daniel Morecombe Foundation (Keeping Kids Safe)
- continued to deliver literacy and numeracy courses to prisoners in conjunction with registered training organisations
- actioned 133 Fight Fire Fascination (FFF) enquiries with 23 related to Restorative Justice Conferencing under a working arrangement with the Department of Child Safety, Youth and Women. The FFF program is a free, confidential and voluntary educational program designed to support parents and guardians with their efforts to educate their children about fire
- provided \$250,000 to PeakCare (Queensland's peak body for child protection), to develop the Hope and Healing Framework of training, which is being delivered to youth workers in residential care facilities across the state

- created the 'If you'd seen what I've seen' child safety awareness campaign to educate parents on online sexual exploitation. This initiative is to be recognised at the 2019 Child Protection Week awards
- conducted the #LiftLegend drink driving campaign (Christmas–New Year 2018, Australia Day, ANZAC and Labour days 2019)
- finalised implementation of *Queensland Road Safety Action Plan 2017-2019*
- engaged with the Safer Roads, Safer Queensland stakeholders to inform development of the next *Queensland Road Safety Action Plan 2020-21*
- held a National Summit on Driver Distraction on 1-3 July 2019 involving over 100 representatives from across the vehicle manufacturing, device manufacturing, insurance, telecommunications, fleet management, peak body, academic, enforcement and regulatory sectors to develop a national roadmap to address driver distraction
- launched the Drive smarter, not faster speed campaign in Easter 2019 (April–June 2019)
- held the Move over, slow down campaign (April–May 2019)
- rolled-out the No go Rideables (e-scooter) campaign throughout Brisbane CBD (April 2019)
- conducted the fourth Co-Lab Youth Road Safety Challenge event (March 2019)
- coordinated National Road Safety Week (Yellow Ribbon) May 2019
- sponsored Fatality Free Friday (May 2019)
- partnered with Queensland Cricket to include StreetSmarts promotion at Big Bash games
- conducted the Tighten your belt campaign (December 2018 and February–March 2019) to raise awareness of the steep cost of not wearing a seatbelt
- held a Pedestrian safety campaign, Cross with care, in the Brisbane CBD campaign (August–September 2018)
- conducted the Let's drive the road toll down to zero Co-Lab Youth Road Safety Challenge winning campaign (September–October 2018)
- held the Let's change the way we look at speed campaign last re-run (September–October school holidays 2018)
- sponsored Queensland Road Safety Week in August 2018
- hosted a Summer Ready Boating Open Day at services which included a free 10-minute check to check readiness for summer and lifejacket demos
- launched PrepL in November 2018, which is an Australian-first online learning and assessment program designed to improve learner driver education by focusing on developing safe behaviours and attitudes. It will ultimately replace the 30 question paper-based written test for a class C learner licence
- effective in December 2018, a new legislative regime providing for a broader range of personal mobility devices, also known as rideables, to be legally used in public spaces across Queensland. The new laws respond to changing travel patterns and the availability of new technologies which offer environmental benefits and a reduction in congestion.

Community

Our vibrant communities shape Queensland's unique character. Queenslanders want to see communities which are open, welcoming and vibrant, where the contribution of people of all ages, backgrounds and abilities, is valued. The Queensland Government is committed to ensuring Queenslanders have safe, inclusive and thriving communities for the future by: creating cohesive communities; focusing on the causes of crime and on crime prevention strategies; addressing drug and alcohol misuse; and eliminating domestic and family violence.

In 2018-19, the Queensland Government:

Arts and multiculturalism

- committed \$600,000 to undertake revitalisation works at the Yarrabah Arts and Cultural Precinct to enable the Yarrabah community to showcase its significant cultural identity to visitors as well as creating opportunities for employment and small businesses
- supported increased economic and social participation for Queenslanders from diverse cultural and religious backgrounds through the Celebrating Multicultural Queensland program which provided \$2 million in 2018-19 towards multicultural events and projects
- continued to support 39 Queensland arts organisations through the Organisations Fund 2017–2020, creating opportunities and strengthening corporate governance for local artists and cultural organisations
- continued to raise awareness and promote volunteering opportunities, provide advice and referral to support volunteer activities, build capacity in the volunteering sector and operate the Emergency Volunteering Community Response during natural disasters through Volunteering Queensland
- supported the arts and cultural sector to develop and present vibrant and accessible arts and cultural experiences and deliver regional tours through the Queensland Arts Showcase Program and the Playing Queensland Fund
- supported a diverse and broad range of programming across the cultural institutions at the Queensland Cultural Centre, attracting more than 6.5 million visitors
- supported the conservation of Queensland's heritage-listed places through the Community Sustainability Action Grants - Heritage Conservation which provided \$0.9 million to 30 projects across Queensland
- supported the annual Open House events in Brisbane, Maryborough, Gold Coast, Sunshine Coast, Toowoomba and Bundaberg to promote heritage awareness
- supported the National Trust of Australia (Queensland) and the Australian Institute for Maritime Archaeology to stage the annual Heritage Awards and the National Trust conference and hold the annual conference for maritime archaeologists respectively
- promoted the Multicultural Queensland Charter through the Multicultural Queensland Charter Speaker Series and through coordination of the Multicultural Queensland Awards
- celebrated Multicultural Queensland Month in August 2018, the State's largest celebration of multiculturalism, with events across Queensland providing an opportunity to showcase and celebrate our unique diversity and its benefits
- developed a Multicultural Affairs Queensland Engagement Strategy 2019-21 to strengthen the way we engage with community, government and corporate stakeholders and ensure our engagement is inclusive, timely, accessible and transparent
- led whole-of-government engagement with, and delivery of, 104 actions as part of the Queensland Multicultural Policy and Action Plan 2016-19 (86 completed and 17 partially completed as at 30 June 2019).

Families and children

- expanded the School Breakfast program to support children's learning by helping them start their school day with a healthy and nutritious breakfast
- invested in the Family and Community Place co-located with Yarrabilba State School to deliver access to a range of government services and support families and the development of children and families
- commenced the Right@home pilot program to provide extra help to mothers of new babies from pregnancy, or just after a baby is born, with home visits from a specially-trained child health nurse
- released the *Supporting Families Changing Futures: 2018 Update*, a progress report of the child protection and family support program. This included a high-level strategic direction for the next five years of Queensland's family support and child protection reforms

- implemented and embedded 23 of the 35 actions from *Changing Tracks: An action plan for Aboriginal and Torres Strait Islander children and families (2017-2019)*. This included continued implementation of the *Child Protection Reform Amendment Act 2017* and new ways of working that further support the rights of Aboriginal and Torres Strait Islander peoples to self-determination and embed the five elements of the Child Placement Principle
- established the Family Participation Program to enhance Aboriginal and Torres Strait Islander family-led decision making across the child protection system
- awarded the most advanced place-based initiative in Australia for Logan Together, in operation since 2015. The *Logan Together Progress Report 2018* noted that Logan Together was 'on track' for a collective impact initiative at the current stage of development and level of resourcing. The report highlighted early instances of positive impact for families, children and the Logan service system
- implemented initiatives to strengthen connections with, and voices of, Aboriginal and Torres Strait Islander children and young people, parents and kin, to support community-controlled sector practice leadership and development, and to develop the cultural capability
- implemented a cross-jurisdictional online professional development course to develop teacher capability in teaching Aboriginal and Torres Strait Islander students who are learning English as an additional language or dialect
- supported Queensland state schools to collaboratively implement traditional language programs aligned to the Australian Curriculum through targeted professional development and a suite of support materials
- expanded the *Every day counts attendance campaign* and developed a series of three readers with Aboriginal and Torres Strait Islander characters and stories reinforcing with students and families the importance of school attendance
- delivered a number of actions under *Our Way, a generational strategy for Aboriginal and Torres Strait Islander children and families*, and continued to build on work to reduce the overrepresentation of Indigenous children in care, strengthen their connections to community and culture, in genuine partnership with Aboriginal and Torres Strait Islander families and communities
- invested \$34.3 million per annum to roll out all 33 *Aboriginal and Torres Strait Islander Family Wellbeing Services* across Queensland
- delivered targeted clinics in Aboriginal and Torres Strait Islander communities to provide assessments and diagnoses to help people with disability to access the National Disability Insurance Scheme (NDIS). Clinics were held in conjunction with the National Disability Insurance Agency (NDIA), councils and local community organisations and enabled people to connect immediately with the NDIA to fast-track their NDIS access requests
- delivered allied health services through the Be well Learn well program to support the developmental and social needs of Aboriginal and Torres Strait Islander students in eight remote state schools
- hosted Queensland's first Youth Fare Evasion Roundtable attended by representatives from the education, police, academic, transport and justice sectors as well as the Daniel Morcombe Foundation to tackle the growing trend in deliberate fare evasion and associated anti-social behaviours by some young persons.

Disaster recovery and preparedness

- led recovery and reconstruction responses to 12 major disaster events with efforts including:
 - approving over \$500 million (from more than 400 submissions) to councils and state agencies from the Natural Disaster Relief and Recovery Arrangements and the Disaster Recovery Funding Arrangements.
 - providing 61 councils activated for assistance with reconstruction and recovery advice
 - finalising 18 event-specific local recovery plans (Central Queensland bushfires (five plans); North and Far North Queensland Monsoon Trough (13 plans)) for impacted councils
 - conducting (in partnership with the Queensland Fire and Emergency Services and other community service providers) 8400 damage assessments within 10 days across nine local government areas and 3826 reconstruction monitoring assessments on properties deemed damaged following the North and Far North Queensland Monsoon Trough.
- developed the:
 - *Resilient Queensland 2018–21 – Delivering the Queensland Strategy for Disaster Resilience*
 - *Queensland Disaster Resilience and Mitigation Investment Framework*
 - *Queensland 2018 Severe Storm, Cyclone and Flood Events Recovery Plan*
 - *Strategic Flood Warning Infrastructure Plan for Queensland*.
- established the \$38 million Queensland Disaster Resilience Fund to be delivered over four years, with Round 1 awarding \$9.5 million for 62 successful projects

- continued ongoing partnership with the Community Services Industry Alliance (CSIA) and provision of funding to deliver additional Business Continuity Planning workshops and commenced two Peer to Peer Network demonstration projects to increase resilience in community based organisations and promote the inclusion of community based organisations in community recovery governance and service delivery
- partnered with the University of Sydney's Centre for Disability Research and Policy, Queenslanders with Disability Network and CSIA to work with people with disability, community and disability organisations and emergency services to co-design a Disaster Inclusive Disaster Risk Reduction framework and toolkit
- provided support to Queenslanders impacted by severe weather and flooding and the effects of tropical cyclone Trevor and the North Queensland Monsoon accessing SES and Community Recovery services by phone, Community Recovery Hubs, social media and online customers accessing information at qld.gov.au/alerts and processing community recovery payments
- continued to grow and develop the Queensland Government Ready Reserve and an Alumni of ex-public servants to support community members following a disaster
- delivered a review of the major bushfires and heatwave that occurred across the state in 2018 and a review of the monsoon trough rainfall and flood event that occurred in northern Queensland in 2019
- completed a review of recovery governance arrangements in support of enhanced community-led recovery
- completed an annual assessment of the effectiveness of local and district disaster management plans against the Standard for Disaster Management in Queensland
- reviewed the strategic and operational delivery of public safety agency fleet in line with customer expectations through the Public Safety Fleet Management Review for Queensland
- delivered two new Agusta Westland 139 helicopters, which replaced two retiring Bell 412 helicopters to service the communities of Far North Queensland
- enhanced QGAir's responsiveness to emergency events by standardising QGAir's rotary wing fleet, which provided significant benefits including the cross utilisation of air crew and training
- organised an aeromedical fit-out on the Sunshine Coast for two new helicopters, supporting regional jobs
- commenced recruitment to increase the number of Senior Network Officers operating on the TransLink network
- improved the social connectedness of culturally diverse individuals, families and community groups through the \$2.3 million invested in the Community Action for a Multicultural Society program
- responded to and supported communities before, during and after the devastating bushfires of November/December 2018 and the severe weather events from December 2018 to February 2019. During these periods, Queensland experienced above average temperatures through to an extreme heatwave, and record rainfalls and major flooding
- conducted Operation Cool Burn, focusing on mitigation of bushfire risk at priority locations across Queensland through hazard reduction burns, upgrades to firelines and targeted community education activities
- undertook a further analysis of bushfire prevention and preparedness activities to inform continuous improvement and increase stakeholder awareness of the current and future state (*Bushfire Prevention & Preparedness Current & future state analysis: January 2019*)
- conducted 52 Queensland Emergency Risk Management Framework (QERMF) assessment workshops around the state to support Disaster Management Groups in developing risk assessments and disaster management plans using the QERMF methodology.

Domestic and family violence and community safety

- undertook significant reforms in youth justice, including the release of the whole-of-government *Youth Justice Strategy 2019-2023 Working together Changing the Story*, creation of a new Department of Youth Justice and approval of record investment of over \$332.5 million over four years to implement new infrastructure and a range of evidence-based initiatives that seek to reduce offending rates and prevent young people ever needing to be placed in detention
- completed the transition of 17-year-olds so that, as at 31 December 2018, 100 per cent of 17-year-olds had transferred from supervision by adult corrections to Youth Justice
- increased the number of sitting days for Childrens Court Magistrates to ensure timely justice proceedings for youth justice matters
- delivered support services to children and young people held temporarily in watchhouses to ensure their health, education and justice needs are met
- implemented measures to reduce detention of children including expanded legal advocacy, bail merit reviews and connecting new bail support services across the state

- announced new and enhanced services, including Family and Child Connect and Intensive Family Support services, for Queensland to help reduce youth crime and contribute to safer communities
- continued a program to address pressures on youth detention centres, including positions (speech and language pathologists) to enhance the management of young people in detention centres and deliver effective rehabilitative interventions to young people in detention. Queensland is the first state in Australia to employ speech and language pathologists in detention centres
- recruited and trained additional youth justice staff, including those focused on intensive case management and conditional bail work
- commenced the review of the *Youth Justice Act 1992* and introduced the *Youth Justice and Other Legislation Amendment Bill 2019* into Parliament to remove legislative barriers that may contribute to bail refusals, breach of bail conditions or remand in custody for long periods
- strengthened the frontline policing response to domestic and family violence through progressing the staged implementation of an additional 24 specialist domestic and family violence coordinators, supported the integrated service response to domestic and family violence and the High-Risk Teams; and continued to support the specialist Domestic and Family Violence Courts in five locations across Queensland
- continued the R U in Control campaign, established to develop awareness and prevention of financial and cyber crime offences, using media organisations and social media as well as partnerships with the banking and retail industries. The campaign holds displays at a number of community events, allowing police to liaise directly with members of the community, and education and awareness sessions are also delivered by school-based police officers, Adopt a Cops and district crime prevention coordinators throughout the State
- delivered Rise Up, Be Yourself, a program to help women who have experienced domestic and family violence to build physical strength and confidence. Female police officers provide advice regarding the court processes and assist women in linking women to other support agencies
- expanded the quantity and quality of rehabilitation services for prisoners and offenders, including additional substance misuse programs and the rollout of Queensland Health's Opioid Substitution Treatment program
- expanded re-entry services through the streamlining and expansion of re-entry services in 2018-19 saw a significant increase in the number of prisoners and offenders receiving re-entry support. The CREST re-entry service for women in North Queensland was further enhanced to remove criteria that limited access and to provide more culturally specific supports for women
- expanded bail support programs to male prisoners remanded in Arthur Gorrie, Brisbane and Woodford correctional centres in partnership with Caxton Legal Service, and continued to deliver the Bail Support Program for prisoners on remand at the Brisbane Women's, Townsville Women's, Southern Queensland and Numinbah correctional centres in partnership with Sisters Inside
- supported prisoners to transition to the NDIS with the implementation of the \$2.86 million Service Delivery Reform Project designed to improve services for people with disability and mental illness in contact with the corrective services system. The Project identified over 1000 prisoners and offenders who may be eligible for the NDIS and supported over 170 to gain access to the scheme, including by helping prisoners to gather evidence of their disability by commissioning specialist assessments. Three research projects were commissioned to build an evidence base to determine the prevalence of certain forms of disability among the Queensland prison population and to identify screening and assessment tools to assist the further identification of prisoners with disability. This evidence base will be used to inform future policy and practice in this area
- contracted the Domestic Violence Prevention Centre to deliver a domestic and family violence program and individualised counselling service in Brisbane Women's and Numinbah correctional centres to support women who have experienced domestic violence. The program is psychoeducational and aims to facilitate discussion and personal reflection that assists women to recognise and understand the dynamics and impact of domestic and family violence on them, their children and their relationships
- continued an integrated response to domestic and family violence (DFV) and explored ways of protecting the community from DFV through rigorous case management practices of perpetrators and victims by Queensland Corrective Services in collaboration with specialist organisations, and the facilitation of effective DFV perpetrator programs
- partnered with community (Clubs Qld, AFL) and the corporate sector (Telstra, Commonwealth Bank) to help embed cultural change to end domestic violence
- allocated \$3.6 million over five years to continue operating Peggy's Place Women's Shelter and Mobile Domestic Violence Support Service
- directly supported 99 FTE jobs through delivery of \$29.9 million of capital building works which included \$17.7 million refurbishing Domestic Family Violence courts in Townsville and Beenleigh and upgrading the Rockhampton Courthouse

- continued work on the construction of two new domestic and family violence shelters, which will bring the numbers of these shelters in Queensland to 54. This means there will be 320 places of safety every night for Queenslanders escaping domestic and family violence
- continued to ensure the rights of people with disability are upheld, to break down barriers to improve safety and quality service responses and hold perpetrators to account. This included involvement at a national level in the development of the Fourth Action Plan for the National Plan to reduce violence against women and their children
- continued to support collaborative High Risk Teams in Cairns, Cherbourg, Mt Isa, Moreton Bay, Mackay, Logan/Beenleigh, Ipswich and Brisbane to coordinate responses to domestic and family violence victims who are at imminent high risk of serious harm or lethality
- allocated \$0.9 million to support six senior project officer positions to provide continued cultural advice to high risk teams in six regional locations working with Aboriginal and Torres Strait Islander people affected by domestic and family violence
- continued to strengthen the parole system through the *Queensland Parole System Review*. As at 30 June 2019, 34 of the 89 accepted recommendations had been completed. To date, the completed recommendations relate to:
 - legislative changes made to the *Corrective Services Act 2006*
 - establishment of the Parole Board Queensland
 - expanded Global Positioning System (GPS) parole monitoring program
 - the establishment of the Queensland Corrective Services (QCS) Research and Evaluation Group
 - establishment of a Housing Taskforce to develop long-term accommodation responses to prisoners and offenders
 - expanded alcohol and other drug programs
 - expansion of re-entry services.
- initiated roll-out of the Security and Counter Terrorism Network (SCTN) across Queensland as part of the Government's commitment of \$53.8 million over 4 years and \$1.3 million in capital for the Security and Counter-Terrorism command. The SCTN, which received an allocation of permanent staff to each of the five police regions across Queensland, is an innovative engagement model which streamlines service delivery by SCTN officers providing security and counter terrorism advice to business, industry and the community
- commenced implementation of recommendations from the Royal Commission into Institutional Responses to Child Sexual Abuse
- commenced a review of the current policing responses to elder abuse and people with a disability to plan for the outcomes and potential future demands resulting from the Royal Commission into Aged Care and Disability
- awarded funding from the International Childhood Foundation to progress the Rosetta Stone Project, providing a translatable categorisation schema for Child Exploitation Material (CEM) images internationally, using artificial intelligence to automatically categorise CEM across jurisdictions
- publicly released *Queensland's plan to respond to domestic and family violence against people with disability* in May 2019
- delivered the Elder Abuse prevention and awareness campaign, helping Queenslanders to recognise the signs of elder abuse, raising awareness and motivating target audiences to access free, confidential advice, referral and support
- supported the Council of Attorney-General's commitment to the development of the National Plan to Respond to the Abuse of Older Australians and its accompanying implementation plan
- implemented actions from *Queensland: an age-friendly community Action Plan* and the Government's response to the Parliamentary Inquiry's recommendations into the adequacy of existing financial protections for seniors
- continued to fund services to deliver a range of programs across Queensland to help reduce older people's risk of isolation, improve their wellbeing and strengthen links with their community
- connected Aboriginal and Torres Strait Islander people to their family histories
- provided funding of \$15.7 million for Public Intoxication Services including Diversionary Centres, Cell Visitor Services, Community Patrol Services, Managing Public Intoxication Services and Reducing Demand Services to support people to change their behaviour and reduce their harmful consumption of alcohol
- developed *Queensland's Framework for Action – Reshaping our Approach to Aboriginal and Torres Strait Islander Domestic and Family Violence*, launched on 1 May 2019, to improve outcomes for Aboriginal and Torres Strait Islander children, families and communities
- established a Redress Unit to support the Queensland Government's participation in the National Redress Scheme

- continued to promote a number of community safety education campaigns including:
 - Operation Knock Knock: on 15 September 2018, Queensland Fire and Emergency Services (QFES) led a multi-agency, statewide community engagement operation, involving more than 1000 staff and volunteers, to help people understand their local risks, know how to prepare for them, and connect with their local community. In partnership with local governments, Australian Red Cross, Surf Life Saving Queensland, Volunteer Marine Rescue Association Queensland, the Queensland Reconstruction Authority and Queensland Police Service, the door knock reached over 7700 people
 - smoke alarm legislation campaign building awareness of the legislative changes introduced in 2017 mandating interconnected photo-electric systems which detect fires earlier and make homes safer
 - Home Fire Safety campaign which guides households through the necessary steps to quickly and safely escape their homes in the event of a fire
 - *If it's flooded, forget it* campaign which highlights the dangers of driving through floodwater.
- Bushfire Safety campaign which helps Queenslanders prepare their home, property and family for bushfire
- delivered a tailored version of the SafeHome program to new migrants and refugees to reduce the occurrence of death, injury and property loss in the home due to fires and accidents
- provided building fire safety and fire engineering advice, including the development of industry policy regarding combustible building cladding, to ensure all buildings are constructed and maintained to required codes and standards, with fire safety installations fit for QFES operational use
- implemented 104 of 121 recommendations from the landmark *Not Now, Not Ever* report, including in May 2019 publicly releasing *the Review to address the impact of domestic and family violence on people with disabilities* (Recommendation 10, *Not Now, Not Ever Report*)
- completed consultation across the state, with community, experts and stakeholders, to inform the development of the Queensland Government Youth Justice Strategy
- conducted joint inspections with local governments to identify buildings operating illegally as Budget Accommodation Buildings, such as boarding houses, backpacker or other hostels, guesthouses and share-houses without adequate fire safety mechanisms, such as fire safety management plans, emergency lighting and early warning systems.

Service delivery and engagement

- supported over 8000 young Queenslanders to develop leadership skills through The Duke of Edinburgh's International Award
- achieved through the Advancing Indigenous Business initiative, the following outcomes:
 - 15 support programs to Aboriginal and Torres Strait Islander businesses across Queensland with 176 Aboriginal and Torres Strait Islander businesses engaged
 - supported programs varied from full TAFE Queensland qualifications to microcredential, non-accredited training, and business planning and workforce development
 - held industry engagement events during Queensland Small Business Week which connected 11 Aboriginal and Torres Strait Islander businesses to 24 Government and industry representatives to increase direct procurement opportunities.
- partnered with the South East Queensland Indigenous Chamber of Commerce to deliver the Meeanjin Markets. The May 2019 Meeanjin Markets had:
 - 19 Aboriginal and Torres Strait Islander performers
 - two workshops run by Aboriginal and Torres Strait Islander businesses
 - 19 Aboriginal and Torres Strait Islander businesses engaged in the development and delivery of the markets
 - total of 22 stallholders and 14 marketplace providers.
- commenced consultation with Indigenous organisations, communities, and fishery working groups on a draft Indigenous commercial fishing industry development policy, which proposes setting aside a separate Indigenous commercial allocation in each fishery harvest strategy to support economic development opportunities
- progressed the Build-to-Rent pilot project to deliver rental accommodation for the community and affordable housing for workers in inner city communities
- worked with government, industry and Traditional Owner groups across the Moreton Bay region to discuss opportunities to support tourism development that delivers broad benefits across the entire region
- allocated \$462 million to regional Queensland electricity consumers to deliver the Queensland Government's Uniform Tariff Policy (UTP). The UTP provides that, wherever possible, customers of the same class should pay no more for their electricity, regardless of their geographic location

- continued implementation of the *Strong and Sustainable Resource Communities Act 2017* to ensure the social impacts of 61 large resource projects (with 271 nearby regional communities) are appropriately assessed to ensure local residents and economies benefit from their construction and operation (i.e. via application of 100 per cent fly-in fly-out prohibition and anti-discrimination provisions)
- awarded 15 Advance Queensland Engaging Science Grants of up to \$10,000 each to support science engagement and communication projects, events and activities that increase the reach and impact of science in Queensland
- delivered a community event titled 'From dinosaurs to drones' for 120 people as part of the Regional STEM Pop-up event in Longreach for National Science Week in August 2018
- presented the fourth annual World Science Festival Brisbane, the only event of its kind in the southern hemisphere, attracting more than 200,000 attendances across six locations
- presented the 9th Asia Pacific Triennial of Contemporary Art, the Queensland Art Gallery | Gallery of Modern Art's flagship art series, attracting close to 720,000 visits and generating \$35 million for Queensland
- delivered Stage 1 of the *Life's Best Moments* campaign strategy to drive day and overnight visits to national parks using digital and social media platforms – the campaign achieved 1.7 million unique Queenslanders reached, 9 million advertisement impressions in market, and 60,000 website visitors
- supported the 30th anniversary of National Volunteer Week through sponsorship of \$40,000 to Volunteering Queensland for the Queensland Volunteer Awards and small grants to 39 successful applicants for volunteer-involving organisations to hold events to raise awareness of volunteering and encourage more people to volunteer
- delivered employment assistance, personal and family counselling, and addressed basic needs including food supplies, clothing, medication, housing and allied health support through the \$3.6 million allocated to the 2018-20 Asylum Seeker and Refugee Assistance program
- continued implementing a series of initiatives under the five-point safety plan detailed in the Queensland Government's Final Response to the Bus Driver Safety Review, that focus on physical safety measures, education and awareness, ensuring policies and procedures improve safety outcomes, encouraging industry to share best practice and building a safety culture based on risk
- implemented the *Queensland Government Reconciliation Action Plan 2018-2021*, demonstrating the Queensland Government's commitment to building stronger relationships between Aboriginal peoples and Torres Strait Islander peoples, and non-Indigenous Queenslanders
- funded Reconciliation Queensland Inc. to promote and build reconciliation in Queensland through practical initiatives
- implemented the second round of the Queensland Government Celebrating Reconciliation Small Grants Program and supported 28 grass roots events held by organisations to encourage all Queenslanders to participate in National Reconciliation Week and to commemorate two significant milestones in our national history - the successful 1967 Referendum and the 1992 High Court Mabo decision
- implemented the inaugural round of the Queensland Indigenous Languages Grants Program 2019 and provided 31 grants for Aboriginal and Torres Strait Islander language preservation revival initiatives
- allocated \$330,000 to working with Aurukun community members to develop the Wik Kath Min Community Values Statement which sets out 11 values to guide action in Aurukun. Intensive community engagement focussed on community strengths and good stories to support positive behaviours and sustain community calm among the five clan groups in Aurukun
- commenced a communication and awareness campaign to embed the 11 values in the Wik Kath Min Community Values Statement into the life of the Aurukun community
- enhanced the online grants portal to improve efficiency and speed of disaster grant payments, allow applicants to apply for more than one grant at any time, removed need to populate personal information more than once and allows applicants to track progress of their grants and receive notifications when approved and paid
- installed a satellite extender for mobile telephony in radio and electronic section vehicles providing voice communications in remote areas of Queensland
- implemented trials of timetabled bus services during scheduled Queensland Rail track maintenance in South East Queensland to make it easier for customers to plan their journey
- invested over \$2 million in public transport service improvements across Queensland including continuing the delivery of Demand Responsive Transport services in Logan, rolling out TransLink services in Townsville to complement the new Townsville Bus Hub, and delivering new bus services to Ripley Valley, Caloundra South and Pimpama
- delivered integrated ticketing and event transport to support events such as New Year's Eve, Riverfire, ANZAC Day, Ekka and major sporting, music and cultural events at venues across South East Queensland

- commenced the design and build for the new Smart Ticketing integrated public transport ticketing solution. The new system will be rolled out in 18 regional urban public transport centres covering one of the largest geographical areas of any ticketing system in the world
- launched a new Customer Experience Survey to measure the opinions and experience of public transport customers. The new survey provides multiple benefits to customers, including functionality to complete on a mobile device, significantly shorter survey, and the option to provide open ended feedback. This allows more customers to participate in the research, increasing the understanding of how customers are experiencing public transport in Queensland
- delivered basic digital literacy training to more than 500 Queenslanders through the GetOnlineQld program and recruited over 400 digital mentor volunteers to support the program. Nominated an additional 19 Community Digital Champions culminating in 82 Champions providing digital capability and awareness activities throughout Queensland
- promoted Disability Action Week 2018 through the Disability Action Week Events Calendar published on the All Abilities web page, which provided information on events held across the state from 9 to 15 September 2018
- funded Disability Action Week events, ranging from a Picnic Day on Thursday Island, to an off-road hand cycling adventure in Toogoolawah
- awarded 21 citizen science projects funding from the Queensland Citizen Science grants scheme to increase the community's awareness of, and participation in citizen science
- launched a Citizen Science strategy and established the Queensland Chapter of the Australian Citizen Science Association to grow the citizen science community
- delivered the second round of Advancing Queensland: an age-friendly community grants program to fund innovative projects across Queensland
- delivered range of activities under *Partnering for the future: advancing Queensland's Community Services Industry 2017-25 strategy* (2018-2019 Action Plan) including: leading development of a nationally applicable place-based evaluation framework and toolkit; applying the place-based evaluation framework to Logan Together to develop independent progress report; releasing Minister's Framework for Place-based Approaches; supporting WorkAbility Queensland's workforce initiatives to expand and diversify the disability workforce in readiness for the NDIS; and delivering Thriving Communities Grants for Neighbourhood Centres
- engaged with carers and carers organisations through the Ministerial Queensland Carers Advisory Council
- convened the Queensland Carers Advisory Council including four carer members and four representatives of carer organisations to provide advice to the Minister on planning and delivery of services relating to carers and the people for whom they care
- convened the Queensland LGBTI Roundtable to consult, engage and share information with the LGBTI community and ensure policy, programs, services and strategies are inclusive of, and responsive to, the needs of these communities, individuals and their families
- partnered with the Commonwealth Government to co-fund and deliver the Stronger Places, Stronger People initiative in Logan, Gladstone and Rockhampton. The 2019-20 State Budget approved \$3.8 million for Logan Together and \$3.9 million for Rockhampton and Gladstone over five years
- supported disaster impacted communities through activations of the jointly funded Commonwealth State Disaster Relief and Funding Arrangements for eight events including Central Queensland Bushfires and Far North and North Queensland Monsoon
- partnered with the Commonwealth Government to fund the implementation of the Monsoon Trough and Central Queensland Bushfires Category C Packages for these events, which included:
 - \$21.5 million Flexible Funding Grants over two years to enable Local Governments and Community Groups to support community-led recovery and resilience programs
 - \$6.3 million over two years to employ twelve Community Development Officers to develop and implement Local Recovery and Resilience Action Plans under the Community Development Program.
- commenced Pathway Planning for customers experiencing domestic and family violence to transition them into safe, secure and sustainable housing that supports their goals, increases their independence and wellbeing to improve their whole of life circumstances.

Regions

Queensland's regions are a critical backbone of the state, driving economic growth and providing a unique competitive advantage. The Queensland Government is committed to boosting economic opportunities, including through diversified, strong regional economies, and driving jobs growth in the regions.

In 2018-19, the Queensland Government:

Businesses and industries

- delivered the Torres Strait and Northern Peninsula Area Building and Construction Industry Business Development Workshop on Thursday Island. The workshop focussed on enabling operators to more competitively tender and sub-contract on local projects and to network with presenters, field experts, other builders and procuring agencies and authorities. There were 28 participants in attendance. Three businesses have reported that their participation in the workshop has resulted in successfully engaging as sub-contractors in contracts worth \$60,000 to \$80,000
- supported a diverse range of agricultural development project initiatives across the state, for example:
 - worked with Tasmanian salmon producer Tassal, which is diversifying into the aquaculture of black tiger prawns in North Queensland
 - worked with the Nursery and Garden Industry Association and Nambour Alliance Incorporated to investigate the feasibility of expanding the intensive horticulture sector on the Sunshine Coast
 - supported the Far North Queensland Food Incubator project to provide a mechanism to support both existing and emerging businesses to convert their ideas into commercial products
 - assisted Qualipac with trade and market opportunities for expansion through the Inglewood vegetable packing facility.
- continued the expanded one-stop service, supporting applicants to pursue new projects or expand business by developing land and water resources in North Queensland
- delivered on-the-ground arts services in regional communities as part of the Regional Arts Services Network with a focus on local priorities for arts investment, boosting local jobs and driving regional development
- launched the Coral Sea Clinical Research Institute in Mackay to undertake clinical trials for coeliac disease and secure a pipeline of further bio-pharmaceutical and commercial clinical trials, building regional capability and boosting the economy in regional Queensland
- supported 25 companies who graduated under the Growing Queensland Companies program with more than 40 CEOs participating in Growth Clinics and more than 50 companies participating in growth workshops in Townsville, the Gold Coast and Toowoomba, reaffirming the strong regional reach of the program
- provided funding support of up to \$75,000 over three years to 20 regional hubs through the Regional Startup Hubs Support program
- supported the delivery of 250 country race meetings across Queensland, through the Government's four-year \$70.4 million Country Racing Program, providing entry points and experience for racing participants and horses and delivering social and economic benefits to local communities
- funded 91 destination events that attract visitors to the regions and promote host destinations through the *Queensland Destination Events Program*, generating local economic activity and development and engaging communities
- Established QCN Fibre, a jointly owned subsidiary company of Powerlink Qld and Energy Qld, charged with providing low cost internet backhaul to telecommunications carriers and internet service providers to improve the quality and speed of internet services in regional Queensland
- supported the delivery of QODE, a leading Asia-Pacific innovation festival which attracted more than 160 exhibitors and 2800 trade visitors over two days, with regional innovation stakeholders represented and mentoring support to 40 people through QODE Mentoring Moments
- Provided free My Innovation Advisor consultations to 77 companies from across Queensland to progress the commercialisation of their ideas and refine strategic growth strategies
- Delivered more than 30 business Innovate Queensland skills workshops and webinars to almost 100 innovation business participants across Queensland regions, with over 1000 webinar viewings on YouTube
- supported nine projects under the Jobs and Regional Growth Fund that will create 327 operational jobs and leverage over \$119 million in private investment. These projects include:
 - NIOA's \$60 million Maryborough projectile forging facility, which will create up to 100 operational jobs
 - Mungalli Creek Dairy's \$3 million upgrade to a biodynamic dairy processing facility in the Atherton Tablelands, creating 24 operational jobs.
- invested \$400,000 over two years to tackle fruit flies in Bundaberg and to trial regional agriculture data collection with Bundaberg Fruit and Vegetable Growers

- continued to fund and support the Rural Economies Centre of Excellence (together with university consortium partners) in seven rural centres—Toowoomba, Gatton, Rockhampton, Emerald, Townsville, Cairns and the Atherton Tableland—as well as in Brisbane. The centre is focused on rural economic performance and improvement, and its priority work program identified five key themes for staged implementation: economic tools, business innovation, value chains, policy development, and translation and engagement
- worked to further develop an ecologically sustainable, diverse and innovative aquaculture industry in Queensland, culminating in the identification of six new land-based aquaculture development areas totalling approximately 7048 hectares in the Townsville, Whitsunday, Mackay, Rockhampton and Gladstone local government areas
- deployed fish attracting structures in Kinchant Dam near Mackay and Cressbrook Dam near Toowoomba, to improve recreational fishing, increase fishing tourism and support regional jobs
- awarded 10 of the 15 Advance Queensland Engaging Science Grants to regional recipients to support science engagement and communication projects, events and activities that increase the reach and impact of science in Queensland
- delivered the Flying Scientists program in partnership with Wonder of Science from the University of Queensland which sent nine flying scientists to schools and communities across regional and remote Queensland - Longreach, Weipa, Cloncurry, Bundaberg, Gladstone, Chinchilla, Cairns and Hervey Bay
- provided \$100,000 each to the Cairns, Mackay and Rockhampton local governments to support recreational fishing in the net-free zones through promotion, signage and infrastructure. Each local government developed a recreational fishing strategy for its region. Outcomes included:
 - attracting fishing-related tourism and business to the local area
 - improved local infrastructure such as fishing platforms and boat ramps
 - improved local stewardship through regional codes of practice
 - anglers reporting a better fishing experience with the number and size of fish caught increasing compared to reports in 2015 and 2016.
- delivered 39 Business Essentials workshops on e-commerce, export capability and cultural awareness to almost 830 regional business representatives
- hosted Queensland Export Week in October 2019, which included a regional program for Queensland Trade and Investment Commissioners to engage with Queensland companies interested in exporting and/or attracting foreign investment.

Community and social wellbeing

- supported the sustainability of rural producers and communities through providing the Queensland Rural and Industry Development Authority's proactive, responsible and reliable financial services and assistance which include the Farm Business Debt Mediation program, farm business analysis assistance, Primary Industry Productivity Enhancement Scheme and the delivery of Natural Disaster Relief and Recovery Arrangement (NDRRA) assistance for primary producers, small businesses and non-profit organisations (jointly funded by the Queensland and Commonwealth Governments)
- launched the First 1000 Days Australia initiative in Townsville and Moreton Bay. This collective impact approach supports Aboriginal and Torres Strait Islander families to give their children the best start in life, through improved health and wellbeing, positive aspirations and cultural connections, with a focus on the critical period from pre-conception through to the child's second birthday
- committed \$150 million over five years to establish Indigenous Family Wellbeing Services (FWS) located across the state. FWS will better support Aboriginal and Torres Strait Islander families who may be experiencing vulnerability
- delivered 58 new employee housing residences across regional and remote Queensland to support critical front-line service delivery resulting in the creation of 118 full time jobs. This includes \$31.8 million in maintenance programs and \$14.2 million in upgrade and improvement programs on employee housing
- continued to deliver the Back to Work Regional program which commenced on 1 July 2016. As at 30 June 2019 over \$150 million in Back to Work payments were made to 6863 employers employing 15,541 jobseekers throughout regional Queensland
- invested more than \$2 million in the Regional Arts Development Fund, a partnership between the Queensland Government and local councils to support arts and cultural experiences across the State
- commenced a drought reform process to improve resilience and assistance for our farmers into the future
- allocated \$300,000 per annum for three years to Regional Partnerships Demonstration projects under the Celebrating Multicultural Queensland program to partner with local councils to strengthen welcome and inclusion in regional communities

- partnered with the Welcoming Cities organisation to work with interested local councils to support their ambitions for inclusion of new arrivals, attracting, growing and retaining diversity in regional areas
- implemented the Government's response to the Domestic and Family Violence Taskforce *Not Now, Not Ever Report* and commenced work to deliver new shelters in Caboolture and Coomera, replaced a shelter in Cherbourg and commenced replacing shelters in Pormpuraaw, Woorabinda and Southport
- continued to work with Aboriginal and Torres Strait Islander communities with alcohol management plans to improve community safety and reduce alcohol misuse and related harm
- opened the \$3.5 million Townsville Police Communications Centre, a purpose-built, self-sufficient, resilient Police Communications Centre with Major Incident Room for managing critical incidents, natural disasters, and protracted search and rescue operations
- delivered the Government's \$20 million Household Resilience Program resulting in over 1700 building improvements aimed at ensuring older homes in cyclone prone regions of Queensland are more resilient. In 2018, approximately 1330 roof replacements or tie-downs, 250 window protections, 80 garage doors and frames and 65 external doors were replaced with assistance of grant funding from this program
- provided a range of financial support services to Queensland Fire and Emergency Services and the Queensland Police Service in response to the significant disaster events between December 2018 and February 2019. Financial support arrangements were activated swiftly and \$6.9 million was cost recovered on behalf of public safety agencies under Disaster Recovery Funding Arrangements
- evaluated the Townsville Community Youth Response (which includes the High-Risk Youth Court) and found it achieved a 25 per cent reduction in re-offending by high-risk young people
- worked collaboratively in place-based initiatives like Cairns Safer Streets, Townsville Stronger Communities Action Group, Brisbane CBD Response and Diversion initiative and Community Connect in Mount Isa to address concerns about youth offending
- commenced a trial of a Youth Transitional Hub in Mount Isa to provide a safe place and assistance for young people at risk of offending, particularly children on the streets at night
- progressed implementation of the *Queensland Strategy for Disaster Resilience 2017* through the Resilient Queensland 2018–21 framework, utilising a regional resilience pilot program. The aim of the program is to deliver and evaluate regional resilience strategies and action plans for defined areas and determine their suitability for statewide rollout. These pilot programs are located in central west Queensland (incorporating the Longreach Disaster District) and the Fitzroy River and Mary River catchments
- enhanced community service arrangements through the Queensland Government's multi-agency Townsville Stronger Communities Action Group
- secured \$988,575 to continue operating the Doomadgee Women's Shelter so access to the shelter will be available 24 hours per day, seven days per week
- provided the Lighthouse in Townsville funding of almost \$7 million through until 2023. The Lighthouse is a safe harbour that provides after-hours emergency accommodation and outreach program for more than 300 young people
- provided \$893,207 in funding over three years for a new Aboriginal and Torres Strait Islander Family Violence Support Service on Palm Island
- provided Yarrabah community ongoing funding of more than \$450,000 a year to continue to provide safe accommodation and support for women and children at serious risk of domestic and family violence
- developed conservation and management advice with expert input by the Queensland terrestrial World Heritage Advisory Committees and provided funding to the Quandamooka Yoolooburrabee Aboriginal Corporation to commence planning for the necessary cultural heritage assessments to support the progression of Quandamooka Country on Australia's World Heritage Tentative List
- continued to lead the design and support delivery of the community development elements of the *Strategic Blueprint for Queensland's North West Minerals Province*
- extended the Local Fare Scheme (LFS) for a further two years until 20 June 2021 for all current ports in Cape York, Gulf of Carpentaria and the Torres Strait. The continued delivery of the LFS provides an airfare subsidy aiming to improve the standard of living of residents in regional and remote Queensland
- continued to review long distance passenger services to ensure subsidised long-distance coach, air and rail services continue to provide accessible travel options for regional Queensland
- assisted Queensland's 16 Indigenous Councils to deliver essential Local Government services through the \$34.5 million allocated under the 2018-19 State Government Financial Aid program
- assisted nine Indigenous Councils that have divested or surrendered profitable general liquor licenses through \$3.5 million funded under the 2018-19 Revenue Replacement Program

- received the report *Townville's Voice: local solutions to address youth crime* from Major General (Retd) Stuart Smith AO, DSC, who consulted with the people of Townsville - including victims of crime, parents, teachers, business owners, Queensland Police Service officers, social and youth workers, members of the judiciary, Elders and young people - about their views on local youth crime
- undertook a targeted education employee housing refurbishment and internet enablement program in remote areas of Queensland
- delivered the Communities in Transition Pilot Program, under the Queensland Climate Transition Strategy, to build local leadership capability, sustainable economic development and climate resilience in six regional communities: Cook Shire, Charters Towers, Rockhampton, Central Highlands, Barcaldine and Goondiwindi.

Infrastructure and the environment

- continued delivery of the Building our Regions regional infrastructure program which has:
 - invested nearly \$295 million in funding to 223 projects across 66 local governments
 - supported over 2419 jobs
 - leveraged almost \$487 million from local governments, the Commonwealth Government and other organisations.
- announced a further \$70 million available under Round 5 for regional infrastructure projects that create flow-on economic development opportunities
- allocated \$200 million to 65 councils outside South East Queensland through the 2019-21 Works for Queensland program to undertake job-creating projects for maintenance and minor infrastructure; local governments estimate this will create, support or sustain more than 4600 jobs, building on the 16,800 jobs created, supported or sustained through the 2016-17 and 2017-19 Works for Queensland funding
- continued work to deliver the Wangetti Trail in Tropical North Queensland which is estimated to inject up to \$300 million into the economy and attract 28,000 visitors per year
- commenced a market process for the Tropical North Global Tourism Hub with the potential to support as many as 2300 jobs and attract 50,000 visitors to the Cairns region per year
- completed the Toowoomba Second Range Crossing (now named the Toowoomba Bypass): An estimated average of 1800 jobs were supported for the life of the project. The Toowoomba Bypass is an alternative crossing of the Toowoomba Range for all classes of heavy and super heavy vehicles to improve freight efficiency and driver safety, relieve pressure on Toowoomba's roads, and enhance liveability for residents of the city and its near neighbour Withcott in the Lockyer Valley. This project was delivered under a Public Private Partnership arrangement, with the Commonwealth Government
- continued to work with the Commonwealth Government to develop a Partnership agreement for the construction of Rookwood Weir
- completed large scale airborne geophysical surveys in the Cloncurry area of the Northwest Minerals Province
- developed and released to industry explorers a Geochemistry Tool Kit to help industry explorers maximise the value of their geochemistry survey works and results
- developed and provided to industry Deposit Atlases of major mineral deposits within the Northwest Minerals Province. The atlases combine and synthesise the vast amount of data developed over many years into a single, digital format
- supported a variety of research initiatives by leading universities and the CSIRO aimed at helping explorers discover new deposits at greater depths and is a member of the recently formed Minerals Exploration Cooperative Research Centre
- issued two rounds of collaborative grants to support 30 exploration projects within the Northwest Minerals Province to industry explorers -the first round was completed in December 2018 and the second remains underway. A key highlight was extension of the highly prospective Walford Creek deposit held by Aeon Metals, a major cobalt and copper deposit in the far northwest of the State
- conducted an active program of promotion and engagement with potential explorers, investors, customers and national resource security agencies during visits to North America and Asia. A key positive result was take up of a large exploration holding, over 11,000 square kilometers by Anglo American to explore for copper in the Northwest Minerals Province
- completed two large scale geoscience programs, comprising development of petroleum basin architecture and depth models, and completion of large 2-dimensional seismic programs over frontier basins in the northwest of the State (the South Nicholson, Isa Super Basin and Georgina Basin)
- advanced modernising Queensland's geoscience data ecosystem, with improvements to the way geoscience data is reported and presented to government by industry, and in the data curation systems that provide for

storage, management and use of that data. The Geological Survey of Queensland is working closely with leading data and digital capability providers including CSIRO Data 61 and Geoscience Australia, and with resources industry participants, to develop a world-class data geoscience repository

- continued implementation of a joint State–Commonwealth funded \$10 million tourism recovery package for the Whitsunday region following Tropical Cyclone Debbie, including a \$7 million Tourism Recovery Fund to support the rebuilding and recovery of tourism infrastructure and the creation of new tourism experiences for the region
- continued implementation of the \$2 million Jobs and Regional Growth-funded Stage 1 of the Museum of Underwater Art located in Townsville, to establish a world class museum on the Great Barrier Reef that provides an exemplary underwater experience and promotes education of the importance of the ocean and reefs, cultural diversity and reconciliation in the natural environment
- continued delivery of the \$12.2 million funding for outback tourism infrastructure, comprising of \$10 million for the Outback Tourism Infrastructure Fund and \$2.2 million for the expansion and refurbishment of the Australian Workers Heritage Centre in Barcaldine
- funded six councils \$580,000 through the Rail Trail Local Government Grants program to undertake feasibility studies on over 380 kilometres of disused rail corridors. The program has been established by the Queensland Government to invest \$14 million over four years to develop, deliver and manage rail trails across Queensland
- funding to support Queensland local governments to address and integrate climate change considerations across their functions and provide leadership within the local community through the Queensland Climate Resilient Councils program
- restored nine radio tower outages, deployed additional staff to affected regions, remediated network issues, provided bandwidth upgrades, delivered communication and technology support, including frontline response activity during the North Queensland Flood
- completed the Queensland Fire and Emergency Services Rockhampton (Central Region) and Kawana (North Coast Region) Fire Communications Centre, resulting in improved frontline communications technology environments
- completed \$42 million of reconstruction works on Lamington National Park Road, Beechmont Road and Gold Coast–Springbrook Road after damage from Severe Tropical Cyclone Debbie. These works were vital to restoring connectivity for mountain communities in the South Coast Hinterland
- announced funding to support projects on 10 island destinations across the Great Barrier Reef through the Great Barrier Reef Island Resorts Rejuvenation program, together with a network of Queensland Government case managers working with island resorts to streamline their engagement across all levels of government
- partnered with Aboriginal and Torres Strait Islander organisations, through the \$12 million per year Queensland Indigenous Land and Sea Ranger Program, to employ more than 100 Indigenous rangers in regional communities and supported the establishment of the Queensland Indigenous Women’s Ranger Network, in partnership with the World Wildlife Fund for Nature and Yuku Baja Muliku Land and Sea rangers
- released a community consultation discussion paper on the review of the Marine Parks (Great Sandy) Zoning Plan 2017
- released water plans for the Border Rivers and Moonie and Condamine and Balonne catchments. The plans provide for sustainable and equitable sharing of available water between environmental requirements, town water and agricultural users. The plans provide for increased trading opportunities that will assist in regional economic growth as well as provide for clarity on water usage and enhance environmental sustainability. The plans also include requirements for regular monitoring and reporting of the implementation and effectiveness of water plans in achieving the stated outcomes. There was extensive engagement with Aboriginal people, resulting in 159 submissions from Aboriginal people for the plans, representing one-third of total submissions received. Queensland has now delivered new water plans for all Queensland Murray Darling Basin catchments
- released or prepared twelve statutory Minister’s reports for assessing the performance of water plans for the Baffle, Barron, Boyne, Burdekin, Burnett, Cooper, Fitzroy, Georgina and Diamantina, Mary, Pioneer, Wet Tropics and Whitsunday water plan areas
- finalised the *Water Amendment Plan (Burdekin Basin) 2019* and associated Water Entitlement Notice and Water Management Procol. The amendments provide new opportunities for economic development in the catchments that flow into the Burdekin Falls Dam by providing for water trading and more flexible water management
- finalised the *Water Plan (Cape York) 2019*. In an Australian first, the responsibility for 485,000 megalitres of water will be handed to Traditional Owners on the Cape York to allocate and manage, protecting the environment while supporting local communities and bringing with it cultural and employment opportunities
- released a draft water plan amendment for the *Water Plan (Moreton) 2007*. Following extensive consultation with stakeholders in response to this release, a new Moreton water plan draft amendment to manage groundwater in the Central Lockyer was released in August 2019. This amendment incorporated the results of consultation of an alternative approach for setting groundwater volumetric limits

- enacted the *Mineral, Water and Other Legislation Amendment Act 2018*. The amendments require consideration of the effects of climate change to water resources as well as values and interests of Aboriginal peoples and Torres Strait Islanders in water planning
- enacted the *Natural Resources and Other Legislative Amendments Act 2019* and introduced the Water (Metering and Compliance) Amendment Regulation 2019. These amendments relating to water metering, compliance and enforcement gives Queenslanders greater confidence that Queensland's water resources are being managed fairly and responsibly
- established the Rural Water Management Program to improve water management across the state and to ensure our valuable water resources are used, measured and monitored effectively
- released the consultation draft of the Underground Water Impact Report for the Surat Cumulative Management Area by the independent Office of Groundwater Impact Assessment on 28 May 2019 – the report provides for ongoing assessment and management of cumulative impacts from coal seam gas development in the Surat and southern Bowen basins
- invested \$16.4 million in managing and mitigating hazards from abandoned mines in 2018-19, including capital expenditure of \$2.3 million which included process dam decommissioning and site assessment at the former Linc Energy site, remediation of the tailings dam at Target Gully near Irvinebank, risk mitigation and site management works at Mount Chalmers and Wolfram Camp, and water infrastructure upgrades at Mount Morgan
- invested \$3 million to complete a safety upgrade of Glen Niven Dam, near Stanthorpe, to meet regulatory requirements and reduce the risk of dam failure for safety of downstream residents, and to ensure the existing water supply reliability is maintained for licence holders
- provided 28 fixed wing and rotary wing flights as support services to agencies responding to the 2019 North Queensland floods
- deployed rotary aircraft and staff to the flood impact area in anticipation of disaster response operational requirements, which enabled four of the five rotary assets (80 per cent) to be available for tasking by the the State Disaster Coordination Centre, Local Disaster Management Group and Retrieval Services Queensland
- exceeded targets with 95 per cent availability of QGAir rotary assets during this period
- transported essential personnel responding to the disaster on QGAir fixed wing aircraft who would not otherwise have been able to be transported to Townsville to provide on the ground support to assist with the response
- opened the new Townsville Bus Hub and rolled out TransLink services to public transport customers in Townsville including journey planning via the MyTransLink app and website and 24/7 support via the TransLink Contact Centre
- delivered public transport services improvements across the State notably at Pimpama, Ripley Valley and Caloundra South
- continued the Logan Demand Responsive Transit trial, which is bringing together new trip booking technology and flexible fleet to enable transport access to community centres and existing public transport routes
- delivered rail services in Queensland through the Rail Transport Service Contract with Queensland Rail, the Queensland Government's largest service contract
- delivered Community Service Obligation arrangements supporting regional Queensland communities through 325 livestock services and approximately 2400 regional freight services annually, under the livestock and regional freight transport services contracts
- released a suite of 11 draft Regional Transport Plans (RTPs) for public consultation throughout Queensland. These strategic plans define transport planning priorities and actions for improving the transport system over a 15-year horizon. Once finalised, the RTPs will play an essential role informing future transport system investment and prioritisation
- continued work on a 10-year action plan for major flood mitigation works in the Bundaberg region
- supported local governments in delivering priority capital infrastructure projects to meet community needs through the \$54.4 million allocated to 53 Councils outside South East Queensland under the 2019-21 Local Government Grants and Subsidies Program
- continued work to implement Queensland's Climate Change Response including delivery of the *Queensland Climate Transition* Strategy and the *Queensland Climate Adaptation* Strategy
- hosted Queensland's first ever Climate Week event, which brought together representatives from countries across the Asia Pacific to discuss climate action and showcase their innovation and leadership, as well as involving the community in the climate conversation through various arts events and discussion forums across Brisbane and the regions

- continued work to deliver the \$1.7 million decarbonisation of the Great Barrier Reef Islands program. 2018-19 saw the successful delivery of sustainability audits and business cases for 25 resorts across 22 islands and the start of a pilot project to work with three whole-of-island communities on Palm Island, Masig Island, and Magnetic Island to develop pathways that will support prosperity in place, resilience, and a low-carbon future
- continued work to build on the Queensland Climate Change Response by delivering a post-2020 policy framework to strategically position Queensland's industries and communities for the transition to a zero net emissions economy by 2050. Throughout 2018-19, the Government has undertaken extensive consultation across government and key industry stakeholders to develop a Climate Policy Options Paper for public consultation in early 2020.

Economy

Queenslanders want a strong performing and diverse economy. This comes from supporting opportunities to build upon Queensland's strengths and using innovation to diversify into emerging industries. The Government's Advance Queensland agenda is working to support Queensland industry and businesses and to support the transition to the economy of the future.

In 2018-19, the Queensland Government:

Skills and training

- announced a commitment to develop a Queensland Social Enterprise Strategy and provide funding of \$1 million in 2019-20 to support the development and growth of social enterprises to create jobs, support inclusive workforce participation and deliver social impact
- funded a \$240,000, two-year agreement with the Queensland Social Enterprise Council, to engage and build connections in Queensland's social enterprise sector and provide advice and feedback on sector issues to government
- leveraged \$60.1 million in funding for a suite of seven projects under the Commonwealth Government's *Small Business Regulatory Reform* initiative, reducing regulatory compliance and making it easier to do business
- released the *Supporting Artisan Producers* plan which sets out a range of actions the Queensland Government is taking to support increased investment, productivity and innovation in the sector. Key actions include a \$200,000 investment in the a new *Artisan Producers Grant* and a regulatory review of licencing and process requirements for small artisan food and non-alcoholic beverage producers
- approved 16 Regional Skills Investment Strategy (RSIS) projects as at 30 June 2019 for a total commitment of \$5.6 million. RSIS projects aim to bridge the gap between existing training opportunities provided through annual VET investment programs and current workforce skill needs
- achieved the following outcomes under the Regional Skills Adjustment Strategy (RSAS), which supports Queensland's regional workforces navigate economic change, including those workers that have been retrenched:
 - 2212 people have accessed jobs pathway planning sessions with either an Industry Liaison Officer at TAFE Queensland or Back to Work Job Seeker Officer
 - 104 people have accessed foundation skills or employability skills
 - 711 people have been referred to training either at TAFE Queensland or another pre-qualified supplier
 - 431 people have completed training
 - 142 have received an employment outcome from the training.
- continued to deliver the Back to Work program in regional Queensland and in parts of South East Queensland continuing to experience significant labour market challenges, with over \$79.3 million Back to Work support payments distributed to 3800 employers employing over 5300 jobseekers throughout Queensland
- supported 446 business with over \$1.5 million which is estimated to lead to the creation of over 590 jobs under the Small Business Entrepreneur Grants Program, which provides newly established businesses with funding to access planning, coaching and training support
- delivered 15 projects as part of the latest round of the Advancing Women in Business - Industry Partnerships program. Non-government organisations, including small businesses and community groups, delivered a range of workshops, events, education and mentoring opportunities to help women succeed in business across a range of industries
 - over 170 events were attended by over 5000 participants.
- delivered 15 support programs to Aboriginal and Torres Strait Islander businesses across Queensland under the Advancing Indigenous Business initiative and engaged 176 Aboriginal and Torres Strait Islander businesses through these programs. These support programs included full TAFE Queensland qualifications, microcredential, non-accredited training, and business planning and workforce development
- held during Queensland Small Business Week in May 2019:
 - three business capability workshops in Logan, Ipswich and Caboolture which engaged 15 Aboriginal and Torres Strait Islander businesses
 - a night with Aboriginal and Torres Strait Islander small business which connected 11 Aboriginal and Torres Strait Islander businesses to 24 Government and industry representatives.
- supported Rheinmetall Defence Australia to establish its Australia-New Zealand Headquarters and Military Vehicle Centre of Excellence CRM to deliver the \$5.2 billion LAND 400 Phase 2 contract. The facility in Ipswich is expected to be completed in mid 2020, and support at least 450 jobs in the first 10 years and contribute more than \$1 billion to Queensland's economy over the life of the project

- continued to implement the Queensland Indigenous (Aboriginal and Torres Strait Islander) Procurement Policy which is a key action of Moving Ahead, increasing Government procurement with Aboriginal and Torres Strait Islander businesses to \$329 million across 421 Aboriginal and Torres Strait Islander businesses
- continued to support the Queensland Government Building and Construction Training Policy, completing 17 selected Indigenous projects valued at over \$179 million:
 - approved over \$100 million of infrastructure projects, with 16 selected Aboriginal and Torres Strait Islander projects under the Queensland Government Building and Construction Training Policy
 - negotiated opportunities for over 578 Aboriginal and Torres Strait Islander employees, apprentices and trainees across 158 completed construction projects
 - provided opportunities for another 711 employees, apprentices and trainees across 79 projects that remain under construction
 - negotiated approximately \$8.3 million of supply opportunities for Aboriginal and Torres Strait Islander businesses from completed and under construction projects
 - continued to develop strong relationships with Queensland's peak industry bodies, businesses and sporting organisations to jointly focus on improved opportunities for Aboriginal and Torres Strait Islander Queenslanders
 - initiatives under the Memorandum of Understanding with the Queensland Resources Council has seen the number of Aboriginal and Torres Strait Islander employees in the resources sector increase by 6.6 per cent during the year
 - first-ever Try'a Trade event on Thursday Island, with 40 Torres Strait high school students as a result of the Memorandum of Understanding with Construction Skills Queensland.
- coordinated infrastructure projects in partnership with remote and discrete Aboriginal and Torres Strait Islander councils, increasing economic outcomes through employment and business opportunities which resulted from a coordinated approach in delivering maintenance, upgrades and capital works and enhancing continuity of work within communities
- continued to deliver the *Enterprise Queensland Indigenous Program* (EQulP). The program supports the development of sustainable, growing and diverse Aboriginal and Torres Strait Islander businesses across Queensland, to engage fully in government and industry procurement supply chains and trade in the broader community marketplace. A total of 65 projects have been funded by EQulP since it began in June 2016 with an estimated 250 businesses receiving assistance
- launched *SparkPlug*, a program to provide Queensland-based startups and small-to-medium enterprises with an opportunity to pitch their innovative new solutions to Queensland Government decision makers
- continued delivery of the Housing Construction Jobs Program in 2018-19 through the commencement of 640 new social housing homes, which is expected to support approximately 655 construction industry jobs.

Innovation and emerging industries

- delivered the Department of Transport and Main Roads' (TMR) 2018 Engineering Technology Forum, themed Transport for the future. The forum covered a range of topics, including transformative technologies, global trends and future opportunities for the transport sector, and brought together departmental specialists, engineering researchers, practitioners and industry from a range of disciplines. The forum saw delegates attending 84 presentations across 31 sessions offering a program of innovative and interactive presentations designed to ignite discussion and build networks
- invested \$5 million in the 2018-19 National Asset Centre of Excellence (NACoE) program. Highlights from NACoE research include:
 - increased use of recycled tyre rubber in road surfacing including Crumbed Rubber Modified bitumen now being used on all resealing work in South Western Queensland, based on its demonstrated advantages
 - use of an alternative to conventional asphalt called EME2 (high modulus asphalt). Based on the success of trials on multiple projects EME2 is rapidly becoming the asphalt of choice for heavy duty pavements.
- demonstrated the Cooperative Intelligent Transport Systems (C-ITS) technology at the Mount Cotton Driver Training Facility in July 2018 showing how vehicles and roadside infrastructure can 'talk' to each other using cutting edge C-ITS technology to share safety related messages for drivers in real time
- released the new TMR Road Safety Policy aimed at embedding Safe System principles in project infrastructure planning and delivery
- successfully trialled lifesaving technology, Hold the Red, an active collision prevention system using radar to detect vehicles that are about to run a red light. When the danger is identified, the opposing traffic lights are held on red to halt drivers waiting for their lights to change to green
- supported arts organisations to innovate, strengthen and build income streams and entrepreneurial capacity through the Arts Business Innovation Fund

- explored and introduced technology for use by the Road Policing Command Forensic Crash Unit, Queensland Police Service (QPS), including motor cycles and drone technology to process accident scenes and clear vehicles from the roadway quickly to significantly reduce delay in opening roads, thereby reducing costs to the Queensland economy
- supported 210 businesses with over \$1 million in funding which is estimated to create over 630 jobs under the Small Business Digital grants program, which supports small businesses to take advantage of the opportunities available in the digital economy
- distributed funding of over \$2.7 million to 62 businesses under the Business Growth Fund which provides targeted assistance for small to medium business that demonstrate high-growth and employment aspirations
- announced a targeted grant for the growing artisan food producer sector. Under the Small Business Artisan Producer Grants, funding was provided for artisan producers of gourmet food to engage business consultants, mentors or digital experts to assist them to establish and grow their businesses
- hosted an advanced bio-manufacturing forum on 12 April 2019 which outlined Queensland's potential developments in fermentation, synthetic biology, and the broader bio-economy. The forum was attended by more than 60 research, industry, and government leaders
- facilitated the AusBiotech 2018 National Conference and Investment Event that profiled Queensland's life sciences internationally and provided an opportunity for local industry to meet global biotechnology leaders and investors
- supported the development of ethical and sustainable Aboriginal and Torres Strait arts industries, providing opportunities for artists and organisations through the Backing Indigenous Arts initiative
- continued the implementation of the *Queensland Ecotourism Plan: 2016-2020*, concentrating on the sustainable development of ecotourism in Queensland's national parks and protected areas
- implemented the 2018 Queensland Exploration Program, which will release 44,300 square kilometres of land for resource exploration by competitive tender over 18 months
- awarded 15 resource companies a total of more than 11,000 square kilometres of land across Queensland, through competitive tender processes, to undertake exploration for base metals, coal, petroleum and gas
- secured three projects under the Advance Queensland Industry Attraction Fund, generating 243 jobs and over \$57 million in private investment. These projects include:
 - Tumbuh's \$10 million advanced bioreactor manufacturing facility on the Sunshine Coast, which will create up to 25 jobs
 - Alliance Airlines' \$12.5 million maintenance and aviation base in Rockhampton and Qantas' \$35 million Pilot Training Academy in Toowoomba, creating up to 218 new aviation jobs in regional Queensland (and supporting the growth of the state's aviation sector).
- delivered matched grants to small-to-medium enterprises under the Made in Queensland program for 75 projects, with approximately 40 per cent located in regional Queensland, to implement leading edge technologies and processes to become more internationally competitive, innovative and productive. The government's investment of \$33.8 million will enable these projects to generate over 900 highly skilled jobs (over the next five years) and approximately \$92 million in private sector investment
- funded 32 film and television screen productions and games through Screen Queensland which will generate an estimated \$262 million in direct Queensland Production Expenditure and more than 2600 employment opportunities for Queenslanders
- continued the roll out of the *Advance Queensland Screen Industry 10-Year Roadmap and Action Plan* outlining the state's vision to be a globally recognised commercial and creative leader in the screen industry, creating jobs of the future, boosting our economy, and enriching the community with diverse content:
 - opened the Screen Queensland Studios in Hemmant providing key infrastructure in South East Queensland to sustain the pipeline of international and domestic screen productions in the state
 - launched the Post, Digital and Visual Effects Incentive offering a 10 per cent uncapped rebate to productions that spend a minimum of \$500,000 on Queensland post-production work. Announced the four projects in this incentive that are estimated to inject approximately \$15.2 million into the local economy and create 110 post-production jobs
 - successfully lobbied the Federal Government to include Streaming Video on Demand content in the Location Offset to continue to attract major screen productions to the country
 - delivered the World Congress of Science and Factual Producers and the TV WEEK Logie Awards.
 - expanded the sqhub to the Gold Coast in a partnership with Bond University providing more opportunities for screen industry creatives to collaborate, develop business skills and create screen content
 - appointed a games industry expert to the Screen Queensland board with the appointment of Morgan Jaffit

- commenced work on the screen industry workforce plan with Jobs Queensland to map the strategic needs of the future workforce in the screen industry.
- continued implementation of the *Buy Queensland* approach to procurement, to ensure that the government's procurement spend supports local jobs and businesses, and advances the government's economic, environmental and social objectives
- provided \$1.3 million over two years from 2017–18 for the Growing Queensland's Food Exports Program which has supported a number of Queensland producers and suppliers access new markets (including Asia and the Middle East), opening up opportunities for mango, strawberry and pork products, to name a few
- issued 8523 plant health certificates and undertook 3273 inspections to provide market access for Queensland commodities
- hosted the AgFutures 2018 Innovation and Investment Forum, providing the opportunity for industry professionals, researchers, investors, innovators, government and other interested stakeholders to come together to collaborate and explore ways to advance agricultural technology and attract investment
- commenced the first year's implementation of the *Queensland Agriculture and Food Research Development and Extension 10-year Roadmap and Action Plan* which has seen a broad portfolio of programs across the government come together to support the development of Queensland's agriculture and food industries
- provided \$1 million over two years for research, development and extension to address knowledge gaps in pulse storage to support the expanding chickpea and pulses industry
- released the *Charter Fishing Action Plan 2018–2021* in August 2018, recognising the charter fishing sector as a fishing sector in its own right and an important economic and jobs contributor. The plan includes actions to increase tourism and employment and support regional economic development
- provided \$16.4 million for freight subsidies and emergency water rebates for 4054 claims by drought affected producers under the Drought Relief Assistance Scheme
- led the development of the Transport and Infrastructure Council's national Low and Zero Emission Vehicle Work Program to enhance the uptake of electric and hydrogen vehicles
- supported Queensland's racing industry and put it on a more competitive footing with racing in other jurisdictions through the \$26 million per year prizemoney boost for TAB thoroughbred racing and \$12 million over three years allocated to harness and greyhound racing
- continued to support growth of Queensland's \$5 billion International Education and Training (IET) sector through implementation of 36 initiatives under the IET Strategy to Advance Queensland 2016-2026
- supported 23 projects worth \$1.1 million including 14 projects in the regions worth \$541,000 and five whole of Queensland initiatives worth \$455,000 (for 2018-19) through the IET Partnership Fund
- supported 30 Queensland based researchers, with a total investment of \$7.2 million, through the Advance Queensland Industry Research Fellowships program to collaborate with industry partners to translate innovative research into practical outcomes
- completed expansion at The Precinct in Fortitude Valley, taking the total floor space to approximately 7900 square metres and providing a base for 27 tenants including local startups, investors and representatives from across the innovation community and Queensland and Commonwealth Government agencies
- supported Queensland University of Technology to host the 2019 Massachusetts Institute of Technology Innovation and Entrepreneurship Bootcamp for budding entrepreneurs. More than 90 participants from throughout Queensland, Australia and globally, visited Brisbane for the one week intensive bootcamp
- launched the Office of the Queensland Chief Entrepreneur's Adopt-a-Chief program to give Queensland startups the chance to leverage Chief Entrepreneur Leanne Kemp's extensive business experience and global connections. The initiative included an Indigenous round to support an Indigenous Queensland entrepreneur
- continued to play a major role in improving reef water quality through agriculture best practice management programs, particularly extension activities, research and development of improved land management practices and economic evaluation of those improved practices:
 - engaged 1277 sugar cane participants in 186 extension activities, representing potential improvements on a total cane land area of approximately 94,651 hectares
 - collaboration with CANEGROWERS, Sugar Research Australia and the broader cane industry to support the cane industry's implementation of the Smartcane Best Management Practice (BMP) program saw 1818 farms covering 289,581 hectares (about 72 per cent of Queensland's sugarcane area) having commenced a BMP process
 - 392 farms covering 93,323 hectares (about 23 per cent of Queensland's sugarcane area) accredited with three core units completed and independently recognised for their management of soil health and nutrients, irrigation and drainage, and weeds, pests and diseases.

- dedicated 12 specialist agricultural development and extension officers to work with growers and the cane industry to increase adoption of improved farming practices in key coastal production areas between Bundaberg and Mossman
- worked with 407 beef producers representing 320 businesses in the Burdekin, Fitzroy, Burnett–Mary and Mackay–Whitsunday regions, to improve grazing and pasture management practices
- provided a \$4 million dollar boost to radar stations, often housed in remote locations or rocky outcrops. These stations feed information through to Vessel Traffic Services (VTS) systems and operators on a 24/7 basis. They combine with information obtained via other sources such as marine radio and ships' Automatic Identification Systems to provide a highly accurate real-time surface picture of exactly where ships are within busy shipping lanes. Radar the silent sentinels safeguarding our Great Barrier Reef, our marine parks, our beaches and our bays from the impacts of a potential shipping incident
- supported innovators to solve complex Queensland Government challenges, specifically the Boosting Coral Abundance on the Great Barrier Reef challenge, in collaboration with the Commonwealth Government
- released the Queensland Small Business Procurement Commitment and On-time Payment Policy to make it easier for small businesses to supply to the Government, and ensure small businesses suppliers are paid fast
- trialled a Digital Licence App, which will allow Queenslanders to have their driver licences available digitally on their mobile devices The Queensland Digital Licence App will better protect privacy and be more secure than the existing physical driver licence and ensure they get access to government services faster
- continued implementation of the *Advancing Trade and Investment: Queensland Trade and Investment Strategy 2017-2022*, released in 2017. Among the initiatives being implemented:
 - new Trade and Investment offices opened in San Francisco and New York to assist Queensland businesses export and attract investment in North America
 - launch of the Queensland-India Trade and Investment Strategy to grow economic ties with Queensland's third-largest merchandise export partner
 - industry-led trade missions to Japan, Taiwan and the United States
 - training of businesspeople across the state to assist them achieve export and investment outcomes
 - delivered targeted program to nine Queensland small and medium enterprises (SMEs) to travel to an overseas market and undertake an export development program
 - launched the International Business Advisory Program Pilot for selected Queensland companies to engage with mentors who are sector experts based in overseas markets, and undergo mentoring sessions to fast track their export plans.

Tourism

- progressed and delivered initiatives through the \$24.8 million Minjerribah Futures program (formerly the North Stradbroke Island Economic Transition Strategy) to establish Minjerribah (North Stradbroke Island) as a globally recognised cultural and eco-tourism destination
- supported the Quandamooka People to launch Australia's first Aboriginal owned and operated ocean-based whale watching tours in Moreton Bay as part of the Minjerribah Futures program
- delivered the world's main business of sport event, SportAccord 2019, in May 2019 with more than 1500 representatives from more than 500 organisations attending annual general assemblies and participating in a two-day international sport convention. The event generated 10,000 visitor nights and contributed more than \$6 million into the economy
- supported the acquisition of new events to Queensland, such as the National Rugby League (NRL) Magic Round, with more than 116,000 fans attending the NRL Magic Round and contributing \$20 million into the economy
- launched a ground-breaking global tourism campaign promoting the Great Barrier Reef—'scUber'. The scUber experience grows positive awareness of the Great Barrier Reef through showcasing the diversity and dimension of the underwater world
- opened the \$38 million Attracting Tourism Fund for applications, attracting game-changing proposals from north and southern Queensland that are currently undergoing assessment
- delivery of the DestinationQ forum in 2018 with over 600 delegates from across the tourism industry convening on the Gold Coast
- strengthening international wine tourism through the provision of \$220,000 to the Queensland Wine Industry Association which enabled a total funding package of \$460,000 towards the development and implementation of an international wine tourism strategy
- facilitated five maiden calls by cruise ships and 28 overnight calls, significantly increasing the economic benefit of the cruise industry to Queensland

- continued delivery of the Young Tourism Leaders program to showcase the endless opportunities a lifelong career in the tourism industry can offer, with 30 leaders currently inspiring Queensland's next generation of workers
- progressed delivery of the \$3 million Tourism Business Capability Development Program, including 105 Digital Capability workshops and 46 Trade Ready activities to support more competitive, adaptive and resilient businesses.

Infrastructure

- implemented a wide range of initiatives announced in the 2018-19 State Budget to support private sector jobs. These include the Government's significant capital works program, as well as additional funding for key existing and new initiatives that attract private investment, promote growth of key and emerging industries, foster innovation and develop the State's workforce capabilities
- provided \$3.3 million in grants to 15 regional agribusiness enterprises to create more than 600 forecast jobs across Queensland under the first round of funding of the Rural Economic Development Grants Program – this 3-year \$10 million program provides grants of up to \$250,000 (matched with co-contributions from the applicants) for economic development projects that are related to primary production and create employment in rural or remote areas
- facilitated, under the *State Development and Public Works Organisation Act 1971*, 30 major projects representing a combined capital expenditure of \$24.1 billion and approximately 15,000 construction jobs and 14,200 operational jobs. Also facilitated assessment of 13 coordinated projects (representing \$11 billion and potential to create 25,700 jobs) and declaration of seven new coordinated projects (representing \$4.4 billion and the potential to create 6900 jobs). Additionally, four prescribed projects were declared (including the Cairns Shipping Development project and Guthalungra Aquaculture project) representing a combined capital expenditure of more than \$2.2 billion and approximately 1315 construction jobs and 2525 operational jobs
- commenced construction on the \$3.6 billion Queen's Wharf Brisbane Integrated Resort Development expected to support 2000 construction jobs and 10,000 once operational
- completed the largest excavation works undertaken in Brisbane's CBD with approximately 400,000 cubic metres removed from the Queen's Wharf Brisbane site and around 28 Olympic-sized swimming pools of fill being recycled and used at the Brisbane Airport
- established a Safer Buildings website to help identify buildings in Queensland that may have potentially combustible cladding
- rolled out new plumbing and drainage laws to promote efficiency and improve regulatory processes while continuing to safeguard public health, safety and the environment, which commenced on 1 July 2019
- provided \$10 million under the joint Commonwealth and Queensland Disaster Recovery Funding Arrangements for business and industry support. The \$3 million Small Business Disaster Recovery grants opened on 10 June 2019 and funding of up to \$10,000 may be provided to eligible businesses to engage business consultants, mentors, coaches or an advisory service to assist with business recovery following the event
 - grants may also be available for building, plant and equipment repairs for small businesses as a flood-proofing measure.
- issued and monitored 1700 commercial fishing licences
- increased the audit program of boatyards and vessel construction facilities and will assess builders' understanding and compliance with Australian Builder Plate standards and facilitate steps that can be taken collectively to ensure the maintenance of safety standards and Queensland's national reputation for building quality vessels. New audit will focus on standards used, methods and tools and evidence of the documentation and processes.

Inclusive workforce participation

- continued to implement *Moving Ahead*, a coordinated, whole-of-government strategy to increase economic participation for Aboriginal and Torres Strait Islander Queenslanders, and drive targeted and sustained change
- supported economic development by generating new employment and business opportunities for Aboriginal and Torres Strait Islander people including coordinating 43 construction projects involving \$134.1 million investment in infrastructure in remote and discrete Aboriginal and Torres Strait Islander communities
- negotiated Indigenous Economic Opportunity Plans for each of these projects with principal contractors reporting \$7.1 million of Aboriginal and Torres Strait Islander business and goods supply to date

- extended until 30 June 2019 the 50 per cent payroll tax rebate on the exempt wages of apprentices and trainees as part of the Government's commitments to address youth unemployment and building Queensland's skills base, particularly in regional Queensland
- maintained the Black Business Finder (BBF) which is Queensland's Indigenous Business directory. As at 30 June 2019, BBF had listed 650 Indigenous owned businesses supporting a total workforce of 10,418 people with 4484 or 43 per cent being Aboriginal and/or Torres Strait Islander workers
- continued to empower 102 corporations, institutions and organisations to embed the Multicultural Queensland Charter principles within their workforce and business practices through the Multicultural Queensland Ambassador program
- launched the Deloitte Access Economics report *Seizing the opportunity: Making the most of the skills and experience of migrants and refugees* in November 2018 which explored the economic and social opportunities that would result from better utilisation of skills and experience of migrants and refugees in Queensland and found that the Queensland economy could benefit from a boost of \$250 million in the next 10 years, if the skills and experience of migrants and refugees were better recognised
- contributed funding towards permanent administration and service delivery positions in Indigenous Councils with an allocation of \$1.4 million to 15 Councils under the 2018-19 *Indigenous Economic Development Grant program*.

Health and wellbeing

Health and wellbeing are building blocks for fulfilling lives. Good health improves life satisfaction and allows people to enjoy a productive and active lifestyle. Queenslanders' vision for health and wellbeing includes maintaining a health system among the best in the world that supports our quality of life and individual and community wellbeing, as well as taking personal responsibility for our health and wellbeing.

The Queensland Government is focused on providing a comprehensive whole-of-government and whole-of-community approach to ensure that services are patient centred, readily accessible and affordable for all sectors of society.

In 2018-19, the Queensland Government:

Delivering frontline services

- delivered on the Queensland Government's commitment to recruit 4000 graduate nurses and midwives across our Hospital and Health Services, achieved in January 2018
- secured recurrent funding for 400 nurse navigator positions across all 16 Hospital and Health Services as part of the Queensland Government's commitment to embed these positions as permanent, ongoing components of the Nurse Navigator program
- continued the process of recruiting an additional 3500 nurses and midwives over four years to help meet safe nurse to patient ratios in public health facilities
- implemented *Immunise to 95* and *Bubba Jabs on Time* to follow up Queensland children identified as being overdue for immunisation on the Australian Immunisation Register
- expanded the *Quit for You...Quit for Baby* program to help women who are planning a pregnancy within the next six months to quit smoking
- supported children in care become up-to-date with their immunisations
- contributed to the priorities to increase childhood immunisation rates, improve wellbeing prior to school and increase the number of babies born healthier. *Supporting Families Changing Futures* provides a unified way for government and non government to work together to achieve these important outcomes for Queensland children and young people
- expanded Queensland Health's Opioid Substitution Treatment (OST) program in correctional centres to eliminate the cravings and withdrawal symptoms associated with opioid dependency, reduce the spread of blood borne viruses and reduce post release mortality. QCS and Queensland Health have successfully partnered to implement the OST program in all women's correctional centres in Queensland and to men at Townsville Correctional Centre and Lotus Glen Correctional Centre. The program has been positively received in the correctional system, with reported improvements in prisoner health, wellbeing and behaviour
- continued implementation of the *Our People Matter* strategy which focuses on the health, safety and wellbeing of all QPS employees (over 15,000) and their families, through initiatives, strategies and events including workplace champions, health expos, mental health training workshops and vaccine programs. The strategy drives activity in four key areas for workplace and individual employee wellbeing: fair and positive workplaces, safer workplaces, healthy minds and healthy bodies
- provided recurrent funding of \$3.5 million for the *Tackling Regional Adversity through Integrated Care* program, which assists people in drought and disaster affected communities through integrated care, promoting mental health literacy, training of frontline staff and improved referral pathways
- delivered a policy to control and gradually eliminate the advertising of unhealthy food and drinks, including alcohol, on over 2000 government owned advertising spaces and mandated the sale, promotion and advertising of only healthier drinks in public healthcare facilities
- continued implementation of priority actions under the *Health and Wellbeing Strategic Framework 2017-2026* and its associated overweight and obesity prevention strategy, smoking prevention strategy, and skin cancer prevention strategy
- piloted the implementation of community-led solutions to improve the supply of and demand for healthy food in targeted remote Aboriginal and Torres Strait Islander communities
- provided additional funding of \$16 million over two years to expand the scope and reach of the *Deadly Choices Healthy Lifestyle Program*, which aims to encourage Aboriginal and Torres Strait Islander Queenslanders to make healthy choices and focusses on risk factors such as physical activity, smoking and substance abuse, and good nutrition

- commenced implementation of the *Queensland Aboriginal and Torres Strait Islander Rheumatic Heart Disease (RHD) Action Plan 2018-2021*, committing an additional \$1.5 million per annum for three years to improve health outcomes for Aboriginal and Torres Strait Islander people with, or at risk of, Acute Rheumatic Fever or RHD
- implemented initiatives under *Connecting Care to Recovery 2016-2021: A plan for Queensland's state funded mental health alcohol and other drug services* with \$75 million additional allocated (of more than \$350 million over five years) to Hospital and Health Services and for services delivered by non-Government organisations to support Queenslanders with the most severe mental illness and problematic substance misuse
- implemented whole-of-government initiatives, including delivering new alcohol and other drug treatment services under *Action on ice: the Queensland Government's plan to address use and harms associated with crystal methamphetamine*
- implemented year three of the four year Suicide Prevention in Health Services Initiative including commencement of a range of new activities under Phase 2 of the Suicide Prevention Health Taskforce and expansion of suicide prevention policy, services and programs supported by the emerging evidence for reform of suicide care in the health service system
- implemented models of care and career pathways across the first 1000 days to provide continuity of carer to meet women's and families' pregnancy, birth and early parenting needs
- delivered the Queensland Government commitment to fund Hospital and Health Services to recruit another 100 midwives and delivered the *Rural Maternity Taskforce Report*, including an overview of current maternity services, and an analysis of the factors that affect access to and safety of services, and outcomes for mothers and babies
- developed the *Rural and Remote Maternity Services Planning Framework*, to assist Hospital and Health Services with Planning, developing and delivering rural and remote maternity services
- opened the Memory Lounge in November 2018, with the facilitated Archive and Dementia program commencing in April 2019. This is a purpose-built dementia-friendly space that aims to value, respect and actively engage older people. As the keeper of the state's memory, QSA engages and helps those living with dementia access their own memories using the State's historical records
- conducted 196 audits or investigations to ensure the safe use of chemicals in food production and to reduce contaminant risks
- issued 11 new licences under the *Drugs Misuse Act 1986* for the commercial production of industrial cannabis (hemp) in Queensland
- conducted 1676 animal welfare investigations to ensure high standards of animal welfare and support the ethical production of food products
- increased use of remotely piloted aircraft systems (also known as drones) to provide efficiency improvements, including reduced costs and mitigated the risk of health and safety to staff during radio communication tower repair and maintenance activities
- provided \$1.2 million investment over five years for Laurel Place to extend support through a range of new services which include the new Sunshine Coast Women's Health and Wellbeing Support Service. The Sunshine Coast initiative was one of 10 Women's Health and Wellbeing Support Service operating state-wide
- funded 30 sexual assault support service outlets. Sexual Assault Services provide immediate and ongoing support to assist adults (incl young people) affected by sexual violence at any time in their lives, assist them (and their family and friends) to improve their personal safety, and ensure they have access to the healing, justice and support they need to rebuild their lives
- continued to protect 86 of Queensland's most popular beaches and removed 557 sharks under the *Queensland Shark Control Program*
- commenced implementation of a five-point plan in response to the unprecedented spate of shark attacks against swimmers in Cid Harbour in the Whitsundays, including:
 - \$250,000 towards scientific research into shark prevalence and behaviour in Cid Harbour
 - maintaining Cid Harbour as a no-swim zone until completion of the assessment
 - a high profile education campaign to educate locals and visitors about shark safety
 - a broader SharkSmart education campaign
 - continuing to meet with industry stakeholders and experts to develop and progress responses.

Promoting wellbeing and preventative health initiatives

- continued rollout of the \$1.6 million *Queensland Biomedical Voucher Program* to strengthen the profile of Queensland's world-class biomedical infrastructure and capabilities in the national and international biomedical industry value chain. Round One of this program leveraged national and international investment of \$4.9 million,

and attracted to Queensland the Montreal-based drug developer, Formation Biologics, by Patheon Biologics Australia Pty Ltd

- led a Queensland delegation of more than 120 life sciences industry representatives to the BIO International Convention in the United States of America to showcase Queensland's capabilities to the world
- funded the Life Sciences Queensland Catalyst program, to provide opportunities for innovators in the life sciences sector to grow ideas and their companies
- established *Health and Wellbeing Queensland* to drive change to help Queenslanders make healthier choices and address high overweight and obesity rates
- ran Queensland's #eatqld campaign and 'Ask for Queensland seafood' and 'Strawesome' targeted campaigns to encourage Queenslanders to eat our state's produce, help demonstrate the resilience of the sector and the breadth of our produce, to support local farmers and to help keep Queenslanders healthier
- allocated \$1 million to restore consumer confidence, safeguard supply chain integrity and support Queensland strawberry industry recovery activities following tampering incidents
- finalised implementation of *Queensland Cycling Action Plan 2017-2019*
- drafted the new *Queensland Cycling Action Plan 2019-2021*
- finalised *Queensland Walking Strategy*
- supported a partnership with Griffith University and Germany's leading research body, the Fraunhofer Institute, to develop solutions for antibiotic resistant drugs
- provided funding support towards Alzheimer's disease treatment, led by the Clem Jones Centre for Ageing and Dementia Research
- supported the 2019 HYPE SPIN Lab program at the University of Queensland, giving startups access to global brands, international clubs and global sportstech mentors within a sports dedicated accelerator program.

Environment

Queensland is home to diverse, pristine environments, including the iconic Great Barrier Reef. Preserving our environment is essential and Queenslanders recognise their role as stewards of our unique natural assets. The Queensland Government is committed to protecting and preserving the state's natural environment and addressing environmental challenges, such as climate change.

In 2018-19, the Queensland Government:

Biosecurity and pest eradication

- effectively managed 60 exotic and established animal and plant pest and disease incidents
- played a lead role in delivering nationally agreed biosecurity response activities to protect the rest of Australia from the significant economic, environmental and social amenity impacts of pests, committing \$16.6 million to the total national funding of \$56 million in 2018-19 and also \$2.2 million to nationally cost-shared programs delivered by other states and territories. In 2018-19, Queensland was party to 16 national cost-sharing agreements and led 7 programs in Queensland:
 - National Red Imported Fire Ant Eradication Program
 - National Electric Ant Eradication Program
 - National Four Tropical Weeds Eradication Program
 - National Red Witchweed Eradication Program
 - Exotic Fruit Flies in Torres Strait Eradication Program
 - National Varroa Mite Eradication Program
 - Browsing ant—Port of Brisbane.
- responded to other significant biosecurity incidents identified during 2018–19 including anthrax in cattle, Panama disease tropical race 4 in bananas, West Indian drywood termite, Asian green mussels, Mozambique tilapia and spotted tilapia
- continued a comprehensive community and industry consultation process on proposed reforms to some of our major fisheries, including the trawl, crab and east coast inshore fisheries and urgent management changes for snapper and pearl perch
- provided over \$2 million in grants for the *Queensland Feral Pest Initiative* for wild dog exclusion cluster fencing in western and southern Queensland in drought affected communities – the first two rounds of the initiative saw almost 7000 kilometres of cluster fencing built on 423 properties in priority sheep-growing areas
- implemented actions in the *Fraser Island Dingo Conservation and Risk Management Strategy* and amended legislation under the *Nature Conservation Act 1992* to increase penalties for feeding and disturbing dingoes on Fraser Island (K'gari) to minimise risks to humans and dingoes
- protected public safety by removing 63 problem estuarine crocodiles from Queensland waterways
- released the 2016–17 and 2017–18 *Statewide Landcover and Tree Study* (SLATS) Reports to detect changes in woody vegetation in Queensland to report annualised total woody vegetation clearing rates in hectares per year, and established the Enhanced SLATS work program for monitoring regrowth and biocondition
- around 300 people participated in *Exercise Torres 2018*, predicated on an oil spill from a ship in the Torres Strait impacting shorelines on Thursday Island, Poruma Island and Warraber Island, was the culmination of ten months of planning and preparation. Oil spill responses require a colossal effort from standing up management groups, establishing forward bases, dispatching personnel and equipment to remote areas in a timely manner as well as providing the community information
- established a dedicated taskforce to investigate and respond to concerns raised by the community about odour, dust and other environmental issues in and around Swanbank, Ipswich
- reprioritised and brought forward funding for the eradication of red imported fire ants to extend the western boundary by five kilometres and implement a more systematic treatment approach working from outer western boundary the infestation, through Ipswich and Logan and ending in Redlands. This approach is based on the latest scientific evidence on these ants and knowledge of treatment efficacy, training for external pest management technicians also commenced.

Sustainability and renewable energy

- continued focus on recruiting Indigenous university graduates and implementation of the Indigenous Pathways traineeship program by employing four Indigenous young people and a further two in Townsville and Cairns
- released the *Queensland Hydrogen Industry Strategy* to support the development of a sustainable and competitive hydrogen industry that creates economic growth, generates opportunities for new export markets, builds the highly skilled jobs of the future, while supporting the transition to a low emission economy. This

includes the \$15 million *Hydrogen Industry Development Fund* (announced 9 July 2019), which will contribute to positioning Queensland at the forefront of renewable hydrogen production in Australia by 2030

- launched the \$5 million *Waste to Biofutures Fund* to support development of waste-to-biofutures projects in Queensland
- continued to advance climate science and engage with Queenslanders to support them to better understand and act on their climate risks and any emerging opportunities. This work is channelled through the Queensland Future Climate online resource. This includes the Queensland Future Climate Dashboard that allows users to explore, visualise and download high-resolution climate projection data to help understand how the future climate of their area of Queensland (at various scales from as small as a 10km by 10km grid-square) is projected to change according to best-practice climate science. The Queensland Government continues to fund this work under its Queensland Climate Change Response
- continued to build the new climate forecasting products and decision-support tools specifically tailored for Queensland under the *Queensland Drought and Climate Adaptation Program*, which improved industry capacity to manage and prepare for weather events such as drought
- delivered almost half of all the actions – 14 out of 33 – in the first two years of the *Queensland sustainable fisheries strategy 2017–2027*, which paves the way for Queensland to have a world-class fisheries management system that also supports thousands of jobs
- removed 317 derelict vessels from Queensland waterways by government agencies or through owners accepting responsibility for removing or rectifying the vessel's unseaworthiness. This activity was funded by the Government's War on Wrecks initiative which is providing \$20 million over a four year period
- continued to implement Infrastructure Sustainability assessments on all \$100 million and over infrastructure projects so that the whole of life costs of an asset are planned and the asset is built in a sustainable manner to ensure value for money investment, better social outcomes for the state and with reduced impact on the environment
- supporting renewable energy and the jobs it generates through driving forward with the establishment of CleanCo as the Government's very own publicly owned renewable energy Government-owned corporation
- released the Queensland Solar Guidelines: Practical guidance for communities, landowners and project proponents. The guidelines establish a best practice approach to engaging with landholders and communities throughout the solar project lifecycle, to facilitate the industry's social licence
- continued policy and direct support of the renewable energy sector including the provision of \$250 million in funding over two years to CleanCo to build, construct, own and maintain new renewable energy generation, adding to the already 4000 Queenslanders employed in the solar, wind and hydro industries
- funded five Quandamooka Land and Sea Rangers to manage national parks on Minjerribah (North Stradbroke Island) in partnership with the Queensland Parks and Wildlife Service, as part of the Minjerribah Futures program, formerly the North Stradbroke Island Economic Transition Strategy
- partnered with the biodiversity and ecosystems sector in Queensland to develop and deliver the *Biodiversity and Ecosystems Climate Adaptation Plan* for Queensland, which facilitates more systematic management of climate risks facing the sector under our changing climate
- partnered with the Chamber of Commerce and Industry Queensland to develop and deliver the *Small and Medium Enterprise Sector Adaptation Plan* for Queensland, which helps to move the sector forward in understanding and managing its climate risks and acting on potential opportunities under a changing climate
- launched the *Emergency Management Sector Adaptation Plan for climate change* (EM-SAP) in September 2018. The plan identifies eight sector-specific priorities and 32 actions, existing climate adaptation activities, and current knowledge gaps and barriers to adaptation for the emergency management sector. It has subsequently been adopted by the State Disaster Coordination Group which is initiating a Climate Change Working Group supported by Queensland Fire and Emergency Services to implement the EM-SAP
- released the *Human Health and Wellbeing Climate Change Adaptation Plan*, developed in partnership with the National Climate Change Adaptation Research Facility and the Climate and Health Alliance
- maintained a network of air quality monitoring sites to inform people about the quality of the air they breathe and to minimise the impacts of industrial activities
- delivered Australia's first bicycle-focused hackathon, *BikeHack19*, that brought together diverse participants from outside government to bring fresh and different thinking to the challenge of making bike riding in Queensland more accessible and appealing. Fostering and potentially investing in innovative solutions that can make a positive impact to people and communities
- prepared for the 2019 bushfire season by conducting Protection Zone planned burns to reduce the risk of bushfires

- provided hydrological monitoring and modelling to inform water security and supply decisions for Queenslanders
- improving water quality in partnership with Australian and local governments, industry, natural resource management groups, research, community and private organisations
- managing the Great Barrier Reef Marine Park jointly with the Commonwealth Government and advocating for Queensland research and its commercialisation
- developed Queensland's *Waste Management and Resource Recovery Strategy* underpinned by a waste levy, which commenced on 1 July 2019 and introduced Queensland's container refund scheme, Containers for Change which commenced 1 November 2018
- delivered enhancements to core components of high performance computing facilities through the *Accelerating Science Delivery Innovation* program to ensure continued delivery of models which inform decisions on climate change, the Reef report card, vegetation management and drought
- launched the \$4 million *Solar for Rentals* program. As part of the trial, around 1000 rebates of up to \$3500 are available for eligible landlords to install a solar system with solar monitoring technology. Rental properties must be located in the following local government areas:
 - Bundaberg Regional Council
 - Gladstone Regional Council
 - Townsville City Council.
- achieved the 2020 target of 3000 megawatts of solar PV in October 2018 - two years ahead of schedule
- operationalised 19 new large-scale renewable energy facilities across Queensland, with a combined generation capacity of nearly 2000 megawatts of clean energy and the potential to reduce annual greenhouse gas emissions by over 4.5 million tonnes per annum (CO₂ equivalent). These projects created over \$3.7 billion in investment and more than 3000 jobs throughout their construction
- installed solar panels at Southport, Ipswich, Pine Rivers, Caboolture, Emerald and Gympie Courthouses, allowing for the tracking of CO₂ emissions while also delivering excess generated electricity back to the grid for the benefit of these local communities
- launched Interest Free Loans for Battery Program. The program was fully subscribed with over 4000 applications. This is helping to establish the battery storage sector and promote industry best practise for installations. Almost 1500 installations with a market value of over \$25 million were funded
- released eight revised accepted development vegetation clearing codes following a scientific review by the Queensland Herbarium and the *Commonwealth Scientific and Industrial Research Organisation* (CSIRO) and public consultation. The revised codes ensure that landholders can still undertake routine property management activities with necessary environmental protections
- released the *QFleet Environmental Strategy* and *QFleet Electric Vehicle Transition Strategy* which will play a major part in reducing the fleet's greenhouse gas emissions and contribute to the government's goal of achieving zero net emissions by 2050
- delivered specialised agricultural extension programs and services to primary producers, resulting in 72 per cent of primary producers in Reef catchments adopting improved management practices after participating in Department of Agriculture and Fisheries' extension programs
- issued 4435 agricultural chemical licences to ensure environmentally responsible production
- assessed key Queensland fish stocks, resulting in 85 per cent of Queensland's key fish stocks being assessed as having no sustainability concerns
- issued 1423 penalty infringement notices and 2076 caution infringement notices under the *Fisheries Act 1994*, to protect fish stocks
- delivered revised technical specifications improving the sustainability and performance of materials used in road infrastructure construction; introduced geopolymer concrete that has the ability to reduce CO₂ emissions by up to 80 per cent, update asphalt and bitumen specifications to facilitate the increased use of reclaimed asphalt pavement (recycled asphalt) in the manufacture of new asphalt
- provided pollution response training for the maritime industry and recreational vessel operators. 171 people trained in line with both Australia's National Plan for Maritime Environmental Emergencies and the Queensland Coastal Contingency Action Plan, was delivered in the ports of Brisbane, Gladstone, Mackay, Townsville, Cairns and Scardon River
- continued to work to develop the *Zero Net Emissions Transport Roadmap* to transition Queensland's transport sector to a low carbon transport future

- leading master planning for the priority Port of Gladstone in accordance with the *Sustainable Ports Development Act 2015* and the *Reef 2050 Long-Term Sustainability Plan*. On 5 November 2018, the final master plan and master planned area for the priority Port of Gladstone was released. Gladstone is the first priority port to have a master plan prepared and finalised
- delivered funding under the *Great Barrier Reef Island Resort Rejuvenation* program, including eight greening initiatives delivering renewable energy infrastructure on Green, Lady Elliot, Bedarra, Wilson, Orpheus and Pelorus Islands, and improved water and waste management systems for Hayman, Hamilton, Green, Bedarra and Wilson Islands
- introduced a new class of protected area, Special Wildlife Reserves, to provide National Park level protections on private land
- implemented reforms for waste environmentally relevant activities, including notifying industry of the reforms and distributing relevant implementation materials
- delivered smarter, faster, trusted and interoperable systems through the *Accelerating Science Delivery Innovation* program to deliver scientific and environmental information that is informative and engaging, providing greater insights to inform proactive environmental policy for Queenslanders
- progressed changes to the *Fisheries Act 1994* to make it more modern and responsive, and to introduce stronger compliance powers and penalties for serious fishing offences such as black-marketing
- agreed with HQPlantations to a staged surrender of the plantation licence to convert Yrol and Ringtail state forests near Noosa to protected area tenure
- passed the *Mineral and Energy Resources (Financial Provisioning) Act 2018* on 18 November 2019 to deliver world standard financial assurance reforms to promote land rehabilitation and minimise risks to the government and the environment
- delivered the *Financial Provisioning Scheme* which commenced on 1 April 2019 and which reduces the risk to the State associated with mines failing to complete their rehabilitation, provides an additional source of funds to rehabilitate existing abandoned mines and provides industry with an improved social license to operate
- generated 266,668 kWh hours of 'green energy' across RoadTek depots with a saving of 213 tonnes of CO₂ emissions and reducing 92 tonnes of coal to be burnt. This equates to 3118 trees (seedlings grown for 10 years). RoadTek used 64,339 litres of alternative E10 fuel in place of standard unleaded petrol. This equates to 5849 litres of biofuel (ethanol) used in place of standard unleaded petrol, reducing CO₂ emissions by 13.9 tonnes (2.38 kilograms/litre). Of the 94,401 tonnes of waste generated by RoadTek, only 11,851 tonnes were sent to landfill, with more than 87 per cent diverted from landfill with the remainder reused, recycled or stored for future use
- updated the *Transport Operations (Marine Pollution) Regulation 2018* and the changes are mainly about tweaking the Regulation – a tightening-up of a provision here, a doffing of the cap to overarching federal or international legislation there, plus clarifications of such things as nil discharge areas for pollutants and even definitions of what are considered pollutants in the first place
- developed conservation and management advice with expert input by the Queensland terrestrial World Heritage Advisory Committees and provided funding to the Quandamooka Yoolooburrabee Aboriginal Corporation to commence planning for the necessary cultural heritage assessments to support the progression of Quandamooka Country on Australia's World Heritage Tentative List.

People

From the Outback to the Coast Queensland offers an enviable lifestyle and opportunities for individuals to grow and succeed. The Queensland Government is committed to working with communities and individuals to support each existing Queenslanders and every future Queenslanders in being able to enjoy the lifestyle they expect and deserve.

In 2018-19, the Queensland Government:

Skills, training and professional development

- representing a VET partnership, the *Capacity Building for Remote Indigenous Communities* project exemplifies an industry-led collaborative approach between employers (Indigenous councils) and trainers, with funding provided through Indigenous VET Partnerships. The project is assisting Indigenous councils to build capacity across their workforce to meet their obligations as a local government authority and increase economic and employment opportunities within their communities. The project has been highly successful in its primary mission of providing 'Local Jobs for Locals', with the percentage of Aboriginal and Torres Strait Islander people employed by these Councils increasing from 58.9 per cent in 2013 to 84.0 per cent in 2018
- supported career and professional development opportunities for artists and practitioners through the Individuals Fund and other arts and cultural awards and fellowships
- worked collaboratively, through *All Abilities Queensland: opportunities for all* (state disability plan 2017-20), to explore the barriers for people with disability obtaining employment in the Queensland Public Sector workforce and developed options and actions for addressing these barriers
- established and filled three Indigenous-identified Queensland Boating and Fisheries Patrol positions which were established to build stronger relationships with Aboriginal and Torres Strait Islander communities
- undertook joint patrols with Indigenous ranger groups and clean-ups of derelict fishing gear to reduce harm to the environment
- assisted WIK Traditional Owners to establish forestry harvesting operations to create economic and employment opportunities (see details working with Traditional Owners)
- continued the *Aboriginal and Torres Strait Islander Youth Employment Program* which delivered 729 job placements exceeding the target of 625, with 72.9 per cent of people remaining employed three months after placement (exceeding the 70 per cent target)
- hosted nine Indigenous trainees aged 17-24 years in Brisbane, Gold Coast, Sunshine Coast and Toowoomba to complete a Certificate II in Civil Construction under the *Indigenous Trainee Program* launched by RoadTek. The program has been a resounding success, with trainees completing their qualification in early 2019, and most continuing to work with RoadTek after graduation, while undertaking their Certificate III. This program provides on the job training and experience for the Indigenous trainees new to the construction industry, with seven participants now joining RoadTek's ranks and continuing their development
- continued the *Women in Construction (WiC)* program which offers training and employment opportunities for women to develop the knowledge and experience to launch a career in civil construction. WiC candidates participate in a seven-week preparatory program, including formal training and practical experience across the state. Of the 15 women who have participated in the program to date, five are now permanent employees, and ten have progressed into labour-hire roles
- undertook a workshop with Quandamooka youth on Minjerribah (North Stradbroke Island) to get an insight into the next generation's vision for the island as part of the Minjerribah Futures program
- awarded funding under the *Advance Queensland Aboriginal and Torres Strait Islander PhD Scholarship* program to successful recipients to undertake research that will benefit Queensland
- conducted a detailed analysis of innovation and business support programs currently available to Aboriginal and Torres Strait Islander peoples, to inform the development of the Deadly Innovation Strategy
- launched a TAFE pathways scholarship program to support Aboriginal and Torres Strait Islander students to participate in adult training and further their study
- awarded close to 20 scholarships through the *Advance Queensland TAFE Queensland Pathways Scholarships Program*
- launched the *Women's Research Assistance Program*, to support female scientists within Queensland-based research organisations maintain their research whilst on maternity or adoption leave
- launched the first phase of the *Female Founders program*, including one-on-one mentoring and advisory board support for female founders to take their business to the next level
- opened a new 50-bed accommodation facility in Townsville to enable young Aboriginal and Torres Strait Islander women from remote communities to access education and employment opportunities

- encouraged women to enter, participate and have greater involvement in sport at the grassroots and elite levels through approved funding of \$15.2 million for 45 infrastructure projects dedicated to improving female facilities at sports clubs
- continued to deliver the financial literacy and resilience workers to support individuals with improved budgeting and financial literacy skills, and respond directly to financial hardship. established the Just Transition Group – within the Department of Employment, Small Business and Training – to help identify ways to skill workers, create new jobs, drive economic diversification and encourage further investment.

Supporting volunteers and the community

- provided \$0.5 million to Volunteering Queensland to promote volunteering, build sector capacity to recruit and manage volunteers, and register volunteers and organisations seeking volunteers for the Emergency Volunteering Community Response to Extreme Weather services
- provided \$40,000 sponsorship to Volunteering Queensland for the 30 year anniversary of National Volunteer Week in May 2019 to run the Queensland Volunteering Awards and a small grants program to recognise the hard work and dedication of volunteers and help build the profile of volunteering
- provided funding for food rescue distribution allowing Foodbank to distribute dried, fresh and frozen food to a wide variety of agencies including: breakfast programs, welfare/homeless shelter kitchens, food vans, and neighbourhood centre food pantries
- continued to support the Cherbourg Heightened Response. The Response is a multi-agency collaborative approach working in partnership with the Cherbourg community to address keeping children in schools, helping families deal with issues that may arise and supporting those in need or at risk of offending to help address underlying social issues
- delivered the *Catch Me if You Can* program which uses sport to foster stronger connections between Indigenous school students and local police with the assistance of key community role models. The program uses sport and mentoring as the foundation to build meaningful and sustainable relationships at community level
- continued to work with the Cherbourg and Yarrabah communities to implement their social reinvestment projects. Cherbourg achieved decreases in property crime and contact with the youth justice system (total amount of funding received is \$222,000 over two years). Yarrabah's project aims to achieve increased rates of volunteering in community clean-up activities (total amount of funding allocated to date is \$82,500)
- launched the QFES *Volunteerism Strategy* in October 2018. The strategy aims to create contemporary volunteer models which reflect best practice, innovation and social trends across volunteerism and embed these in the QFES culture and ethos. Following release of the strategy, QFES developed an implementation plan which establishes actions based on data collected during consultation with volunteers at the Volunteerism Strategy roadshows held across Queensland. The implementation plan details initiatives and actions to create changes
- invested \$1.5 million to fund initiatives addressing impact of domestic and family violence on people with disabilities
- allocated more than \$1.5 million to support Aboriginal and Torres Strait Islander people experiencing domestic and family violence
- completed the third year of transition to the NDIS. The NDIS is now available to all eligible Queenslanders; at 30 June 2019 over 60,000 Queenslanders were in or seeking access to the NDIS
- provided funding for *Time for Grandparents Program* to deliver 11 grand-family camps attended by 111 grandparents and 156 grandchildren, four of which were cultural camps specifically designed for Aboriginal and Torres Strait Islander grand-families
- invested funding of \$17.5 million in Neighbourhood and Community Centres including \$800,000 for *Thriving Communities Grants*
- delivered 12 community connect workers, co-located in Neighbourhood and Community Centres across the state, in high need communities to facilitate advocacy, support and referrals for individuals and families to specialist services
- delivered round 1 of the *Bushfire Flexible Funding Grants*, with 21 organisations receiving funding
- provided funding to over 80 organisations across the state for Emergency Relief, to help support people with food and third party payments such as utility bills
- continued to fund the operation of two Good Money Stores to provide safe alternatives to pay day lenders
- transformed Housing Service Centres' frontline service delivery to be more person-centred with improved customer experiences and outcomes through a Customer Connect service approach in our Housing Services Centres, enhanced engagement with customers and supported by new technology – Front of House tool as committed to in the *Queensland Housing Strategy 2017-2020 Action Plan*

- launched the *Queensland Housing Services Finder* (www.housing.services.qld.gov.au), making it easier for Queenslanders to search for housing options available to them in one transaction
- consultation and engagement on the development of an *Indigenous Languages Policy* and \$100,000 provided through Indigenous Languages Grants to fund 31 organisations and schools across the state for activities that promote and support maintenance of Aboriginal and Torres Strait Islander languages
- invested in the *Indigenous Regional Arts Development Fund*, a partnership with the Torres Strait Regional Authority and Aboriginal councils and host organisations for arts development and cultural maintenance activities
- introduced 50 per cent concession fares for Department of Veteran Affairs (DVA) White Card holders on TransLink and *qconnect* contracted public transport services. In March 2019, operational adjustments were introduced to accommodate the Commonwealth Government's broadening of eligibility for the DVA White Card – increasing the number of veterans that will be able to access passenger transport concessional fares.

Improving accessibility of services

- launched the Queensland Government's two-year *Fuel Price Reporting Trial* in December 2018. The scheme responds to Queensland motorists' concerns about fuel prices by making it easier to shop around and save at the bowser
 - all fuel retailers in Queensland must now report their fuel prices within 30 minutes of a price change at the pump. There are now over 400 fuel retailers reporting prices at more than 1500 service stations around Queensland, with the fuel prices from the Queensland Government's scheme now easily available to motorists through 11 smartphone apps and websites.
- provided easier access to government services for seniors by delivering a redesigned Seniors Concessions Online Service which allows Queenslanders aged 60 and over to apply for a range of concessions like Seniors Cards. Over 5000 Queenslanders have used the Seniors Concessions Online Service application since it went live in January 2019 and of those eligible customers, 33 per cent applied for both a Seniors Card and another concession
- partnered with the Commonwealth Department of Infrastructure in convening the National Accessible Transport Taskforce that will modernise the Disability Standards for Accessible Public Transport
- successfully engaged with the disability sector on the co-design of the \$335.7 million New Generation Rollingstock accessibility upgrades, which will make the fleet one of the most inclusive and accessible in Australia
- released the third *TMR Disability Action Plan* (DAP) for the period 2018 to 2022, demonstrating commitment to improving accessibility of the passenger transport network for people with disability. 41 actions identified within the DAP will continue to be implemented throughout the life of the plan through to 2022
- announced an assistance package to help to replace the aging wheelchair accessible taxi fleet
- committed \$6 million to continue the Taxi Subsidy Scheme for a further year and the continuation of incentive payments for wheelchair accessible taxi drivers to give priority to the scheme's members who are required to travel in a wheelchair
- rollout of new Braille and tactile stop numbers with QR Codes at bus stop blade signs to assist customers more easily identify their bus stop at each boarding point, and to locate online stop information via smart devices
- launched the new Photo Identification Card in April 2019, enabling young people from 15 years of age to get access to a form of photographic identification
- delivered the four-year *Customer Experience Transformation Program* which was co-designed with customers and staff. On 1 April 2019, the program transitioned to a business as usual function as the Customer Experience Branch in TMR. The Customer Experience Branch continues to enable and support, a customer-centric culture; ensuring that the co-design and delivery of products and services, meets and exceeds, evolving customer needs and expectations. TMR was awarded Service Champion of the Customer Service Project of the Year – Service Transformation award, for the Customer Experience Transformation Program at the Customer Service Institute of Australia's 2019 Australian Service Excellence Awards
- completed actions to improve customer access to agency information, including:
 - Next Generation Travel and Traffic Information
 - Regional customer service and freeing regional police resources
 - PrepL (new eLearner driver package)
 - Demand Responsive Transport trials.
- continued improvements to customer access to agency information are being progressed by projects still in progress, including:
 - TMR Digital Wallet Pilot program
 - Smart ticketing project.

Infrastructure

Infrastructure drives economic growth and is a key enabler in the digital economy. Queensland's infrastructure includes our energy, transport, communications and water assets, as well as our schools, hospitals and healthcare facilities. Queenslanders' vision for infrastructure is that all Queenslanders will have access to the services they need through world-class infrastructure. The Queensland Government is investing in regions across Queensland to build the critical infrastructure for the future.

In 2018-19, the Queensland Government:

Transport

- completed an extensive program of Early Works on the Cross River Rail, including clearing the vast site at Woolloongabba where three buildings have been demolished, and over 45,000 tonnes of building waste were removed and over 95 per cent of this waste recycled, creating hundreds of jobs from demolition through to engineers and project managers. At Roma Street, a new long-haul Coach Terminal commenced construction on the northern side of the Roma Street train station. The relocation of the Coach Terminal from the Brisbane Transit Centre was necessary, due to the need to demolish Brisbane Transit Centre to make way for the construction of the new underground Roma Street station
- The \$635 million Warrego Highway Upgrade Program comprises 20 projects, funded 80 per cent by the Australian Government and 20 per cent by the Queensland Government. Five projects were added to the original 15 as a result of savings realised from projects completed early in the program. Seven projects are currently in construction or pre-construction with 13 completed to date
 - The Toowoomba to Oakey Duplication Stage 1 (Nugent Pinch Road to Charlton)
 - The Toowoomba to Oakey Duplication Stage 2 (Charlton to Kingsthorpe)
 - The Toowoomba-Oakey Duplication planning of Stage 3 (Kingsthorpe-Oakey)
 - The Brigalow to Chinchilla Upgrade
 - The Jingi Jingi Creek Upgrade
 - The Acland Intersection Upgrade
 - The Oakey to Dalby Overtaking Lanes
 - The Dalby to Miles Overtaking Lanes
 - The Dalby Eastern Access Upgrade
 - The Dalby Western Access Upgrade
 - The Miles Western Access Upgrade
 - The Dalby to Miles Overtaking Lanes
 - The Drillham to Palardo Upgrade.
- delivered \$159 million of infrastructure in the Wide Bay–Burnett district in the 2018-19 financial year more than 300 projects including:
 - completing works to realign and signalise the Pialba–Burrum Heads Road intersections with Scrub Hill Road and Wide Bay Drive
 - completing pavement widening, rehabilitation and intersection upgrades on the Bruce Highway between Carmans Road and Langbeckers Nursery, north of Gin Gin, jointly funded by the Australian and Queensland Governments
 - completing pavement widening and rehabilitation of the Bruce Highway between Hebbards Road and Kevin Livingston Drive and North South Road intersection, west of Apple Tree Creek, jointly funded by the Australian and Queensland Governments
 - completing widening on Burrum Heads Road between Oakes Drive and Raintree Avenue.
- completed planning of major upgrades to the M1 between the Pine River and Gympie as part of the *Bruce Highway Upgrade Program*, to reduce congestion and improve safety, delivering major economic benefits and reducing travel times for all motorists
- completed safety improvements on D'Aguilar Highway between Caboolture and Kilcoy
- delivered safety improvements on Mount Glorious Road and Samford–Mount Glorious Road
- the Targeted Road Safety Program continues to significantly improve safety on the state's road network. During 2018–19, over \$129 million in Targeted Road Safety Program funded safety projects were delivered across Queensland including:
 - \$3.5 million for pavement widening, wide centre line treatment and wider shoulders along the Mareeba-Dimbulah Road, Dimbulah
 - \$2.8 million for curve realignment, road surface friction improvements for the Cunningham Highway, Tarome
 - \$3.5 million for road realignment, installation of protected right turning lane, installation of guardrail and resurfacing at the intersection of Nerang-Murwillumbah Road and Beechmont Road, Advancetown.

- approved funding for eight new projects with a value of \$3.1 million through the School Transport Infrastructure Program (STIP). Projects include:
 - Glenvale State School - \$1.1 million
 - Miallo State School - \$100,000
 - Proserpine State High School, Proserpine State School, St Catherine's Catholic College - \$336,500
 - Birkdale South State School - \$79,000
 - Kuranda State School - \$35,000
 - Pimpama State School - \$195,000
 - St Bernadine's Primary School - \$400,000
 - Walkervale State School - \$526,500
- over \$230 million was also expended on road safety programs that form part of the National Partnership Agreement with funding allocated to target road safety issues on specific highways including the Bruce Highway, Flinders Highway, Landsborough Highway, Warrego Highway, and the Peak Downs Highway
- delivered the Gateway Upgrade North (GUN) project - Nudgee to Bracken Ridge. During the lifetime of the GUN project more than a 1000 direct jobs were supported over the life of the project. The project:
 - increased the Gateway Motorway from four lanes to six lanes between Nudgee to Bracken Ridge
 - reconfigured the Nudgee interchange
 - widened the Deagon Deviation between Depot Road and Bracken Ridge
 - constructed off-road cycle and pedestrian facilities.
- delivered \$5 billion in transport and road infrastructure works across Queensland, as part of the Queensland Transport and Roads Investment Program (QTRIP) 2018-19 to 2021-22. Works were delivered across multiple modes, such as roads, railways, bus infrastructure, cycleways and maritime infrastructure
 - released the QTRIP 2019-20 to 2022-23, which ensures that a pipeline of projects continues into the future, particularly in regional Queensland. The QTRIP 2019-20 to 2022-23 includes \$23 billion of works over the coming four years and will support an estimated 21,500 direct jobs over the life of the program.
- continued to progress work on a 10 Year Rail Network Strategy for South East Queensland. The analysis completed considered the demand forecast for rail in South East Queensland up to and including the opening of Cross River Rail and beyond as customers adjust their travel patterns to take advantage of the new inner-city infrastructure and stations
- commenced construction works for the \$515 million *Haughton River Floodplain Upgrade* project, delivering 3.5 kilometres of highway, five bridges – including a wider, higher level bridge over the Haughton River – two highway overpasses of open-level cane tramway crossings, rural intersection upgrades and wide centre line treatments
- commenced construction works on the \$104.1 million Cairns Southern Access Stage 4 to widen the Bruce Highway from four to six lanes from Kate Street to Aumuller Street
- opened the new Townsville City Bus Hub delivered by Townsville City Council with a \$4 million contribution from the State Government. The new bus infrastructure offers improved customer safety and comfort, and improved access to the central business district including Flinders Street, Ross Creek, and future waterfront redevelopments
- completed construction of Riverway Drive duplicating a three kilometre section between Gollogly Lane and Allambie Lane to four lanes, under the Priority Economic Works and Productivity Program
- completed the \$118.9 million Bruce Highway bridge upgrade at Cattle Creek and Frances Creek south of Ingham to improve flood immunity, safety, freight connectivity and productivity. The upgraded 5.8 kilometre section of the Bruce Highway included construction of a new higher-level bridge and approaches at Cattle Creek and a new, wider bridge at Frances Creek
- completed a \$34.6 million upgrade of Waterford–Tamborine Road, between Logan Village and Yarrabilba funded by developer contributions, to provide safer commutes and improved connectivity for the new Yarrabilba community
- continued to deliver the *Passenger Transport Infrastructure Investment Program*, including:
 - opening of additional park 'n' ride capacity at Mains Road bus stop and at Murarrie train station, improving customer access to passenger transport services
 - continuing design activities on more than 3000 new park 'n' ride spaces in south east Queensland, adding to the 31,500 plus spaces already available to customers across the network
 - progressing design for Northern and Eastern Transitways to improve the reliability of bus services along Gympie and Old Cleveland Roads
 - construction of a new Victoria Point Central bus station to enhance customer amenity and improve service efficiency
 - construction of a new lift at the Queen St Bus Station to ensure this key public transport station meets modern accessibility standards

- providing over \$5 million in grant funding annually to assist local governments across Queensland in upgrading their bus stops to meet accessibility standards
- launch of the new Bus Stop Shelter Program, providing \$20 million of grant funding over four years to assist local governments to enhance shelter at bus stops.
- announced a \$298.2 million commitment to continue to deliver 11 station accessibility upgrades and an additional \$57 million for upgrades at another six stations as part of the Cross River Rail project
- completed rail station upgrades for Graceville, Dinmore, Alderley, Newmarket and Nambour
- completed Mount Isa rail line recovery effort of \$52 million following damage from monsoonal floods in North West Queensland in early 2019
- released the Queensland Freight Strategy in March 2019, a 10-year strategy focusing on the key policies required to ensure that the transport system continues to keep abreast of the changing freight environment
 - nine regional industry/stakeholder workshops for the development of the Queensland Freight Action Plan to implement the Strategy were held from August to November 2019.
- provided \$8.2 million under the Aboriginal and Torres Strait Islander Transport Infrastructure Development Scheme, to local governments for the upgrade of primary access transport infrastructure (roads, air and sea) into Aboriginal and Torres Strait Islander communities.

Tourism, recreation and the Arts

- progressed the Parks Revitalisation Program to support a diverse range of visitor experiences and regional tourism opportunities, including the Mon Repos Turtle Centre redevelopment
- commenced the redevelopment of the Cairns Centre of Contemporary Arts with a focus on Aboriginal and Torres Strait Islander performing arts
- undertook comprehensive redevelopment at the Queensland Museum Southbank campus including development of a 1000 square meter exhibition space to accommodate major international or collection-based exhibitions (for example, Queensland Museum's largest ever visited temporary exhibition, *NASA – A Human Adventure*), opening the Anzac Legacy Gallery and redeveloping the Discovery Centre to incorporate new displays and integrate digital content
- undertook upgrades at the Judith Wright Centre of Contemporary Arts, enabling more opportunities for the small to medium sector and the development and presentation of contemporary Queensland work
- completed the tender process and international design competition for the new performing arts theatre at the Queensland Performing Arts Centre, Brisbane
- completed \$3.1 million Brisbane Valley Rail Trail – The Brisbane Valley Rail Trail, is a recreational trail that follows the disused Brisbane Valley rail corridor from Wulkuraka, west of Ipswich, to Yarraman, west of Kilcoy. At 161 kilometres, the rail trail is Australia's longest and provides walkers, cyclists and horse riders with a unique opportunity to experience the diverse rural landscape of the Brisbane Valley
- opened the new 2.2 kilometre Mount Vane walking track, designed and constructed by Minjerribah's (North Stradbroke Island's) Traditional Owners, the Quandamooka People, supported by the Minjerribah Futures program under the strategy's recreational trails initiative
- progressed the roll out of the \$36 million Growing Tourism Infrastructure Program across the state, awarding funding to 13 new tourism infrastructure projects
- allocated \$10 million under the Outback Tourism Infrastructure Fund for the construction of 15 new tourism infrastructure projects in outback Queensland
- built 43 kilometres of cycling infrastructure
- published expanded *Principal Cycle Network Plans* and accompanying *Priority Route Maps*, identifying more than 10,400 kilometres of network covering 53 local governments and more than 99 per cent of the Queensland population
- completed Phase 1 of the Queensland Electric Super Highway (QESH) the world's longest electric vehicle fast charging network in a single state. Eighteen fast chargers were installed from Coolangatta to Cairns and west from Brisbane to Toowoomba. As at 31 October 2019, there have been over 7000 uses of the QESH saving between 112 – 132 tonnes of carbon compared to a car filling up at a service station
- promoted ecotourism projects and experiences that balance the protection of our natural environment and tourism activities, and provide community benefit through constructing major new tourism infrastructure in the Whitsundays, including walking trails and lookouts
- commenced construction upgrades in the Daintree National Park, including a new boardwalk through the forest, walking tracks and lookouts

- improved public access to Binna Burra Visitor Centre and walking track upgrades in Lamington National Park
- delivered the state-wide capital works program to enhance visitor experiences in Queensland's most popular national parks.

Educational Infrastructure

- opened Spring Mountain State School for the first day of the 2019 school year, under the \$1.5 billion Queensland Schools Public Private Partnership, with state-of-the-art new facilities including 30 modern classrooms, music and science rooms, a resource centre and a multi-purpose hall
- delivered 35 projects at 29 schools under the \$250 million (across two years to 2019–20) 2020 Ready Program to deliver additional classrooms to accommodate greater student secondary school numbers due to the introduction of the Prep year in 2007 – providing more than 350 new learning spaces
- completed master plans for 35 state schools, in conjunction with the schools across inner Brisbane through the Building Future Schools Fund Program, to identify future development opportunities that respond to projected enrolment growth over the next 30 years
- commenced planning and delivered select early works under the \$235 million, Renewing our Schools program over four years from 2018–19, to substantially refurbish and upgrade infrastructure facilities at 26 state schools
- commenced the \$97 million Advancing Clean Energy in Schools program to upgrade and install solar and energy efficiency measures in state schools
- important development and refurbishment projects at Pimlico TAFE (\$35 million) and Toowoomba TAFE (\$7 million) commenced
- finalised the planning for the major refurbishment works at Mt Gravatt TAFE (\$15 million), Gold Coast (Ashmore and Southport) (\$15 million) and Redlands (Alexandra Hills) (\$10 million).

Correctional and emergency services

- continued the expansion of the Capricornia Correctional Centre, spending \$90.1 million in 2018-19 on the \$241 million expansion which will provide an additional 348 cells, 398 beds in 2020-21
- repurposed the Southern Queensland Correctional Centre as a women's facility; for which it was originally designed; in September 2018 in response to the strain, stress and challenges being experienced in overcrowded women's correctional centres to ensure humane treatment and improve rehabilitation opportunities. Women prisoners now receive improved access to health care, education and vocational training and there are also increased opportunities for children less than five years of age to be accommodated with their mothers where it is assessed to be in the child's best interests
- completed the recommissioning of the Borallon Training and Correctional Centre in July 2019 with 320 extra beds commissioned, bringing the total capacity to 736 beds. Recommissioning the centre involved building an on-site TAFE campus, recommissioning all 492 cells, including safe cell modifications to 397 secure cells to meet current safety and security standards, and installing 244 bunk beds. Included in the on-site TAFE campus are upgraded IT facilities to provide high levels of training to prisoners
 - the centre gives more prisoners access to the opportunities that will improve the chances of their safe and successful reintegration into the community.
- continued the correctional centre perimeter security upgrade program spending \$16.9 million in 2018-19 with the program due for completion in 2019-20. The program's primary focus is to upgrade electronic hardware and software systems to ensure perimeter detection systems remain reliable, robust and resilient
- increased resiliency between Queensland's 13 Police Communications Centres to enable remote operation of another region via the Government Wireless Network to better serve the public in times of disaster
- delivered new and ongoing capital initiatives to support the operational capability of QFS and the Queensland Police Service, including:
 - construction of, or upgrades to, police and fire and rescue stations across the state; and
 - new and replacement police, fire and emergency services vehicles.
- progressed or delivered significant capital works initiatives, including:
 - completion of:
 - replacement Gordonvale police station
 - new Woree police facility
 - new police residential accommodation at Aurukun
 - replacement Bowen police station
 - new Upper Ross police facility

- replacement Howard police station; co-located with rural fire station and State Emergency Service (SES) facility
- replacement Kilcoy police station
- refurbishment of heritage buildings at Wacol for police
- replacement Caboolture police station and district headquarters
- replacement Childers auxiliary fire station
- upgrade at Dirranbandi auxiliary fire station
- upgrade of Rockhampton fire station and communication centre
- replacement Richmond auxiliary fire station
- refurbishment of Charleville fire area office
- upgrade of the Horn Island co-located RFS and SES facility
- upgrade of Mount Ommaney fire station
- fit out of premises for police communications centre in Townsville
- fit out of premises for police district office and prosecutions offices in Townsville
- fit out of leased accommodation for Brisbane City Station
- fitout of North Rockhampton fire specialist response and training facility
- continued work on the:
 - replacement of combined Mount Isa area office and rural fire and SES upgrade
 - replacement of Rathdowney auxiliary fire station
 - upgrade of Aurukun police station and watchhouse
 - replacement of Beaudesert police station
 - refurbishment of old Caboolture police station and watchhouse
 - new police station at Highfields
 - replacement Nambour police station
 - replacement police station and watchhouse at Pormpuraaw
 - new Wacol Counter Terrorism and Community Training Centre
 - Wacol warehouse facility for police
 - upgrade of West End police station
- commenced work on the:
 - replacement Bracken Ridge fire station
 - upgrade of the Cairns Communication centre
 - upgrade of Charlton regional headquarters upgrade and firecom and new fire station
 - replacement El Arish auxiliary fire station
 - replacement Esk auxiliary fire station
 - replacement Gracemere auxiliary fire station
 - replacement Kilkivan auxiliary fire station
 - upgrade of Loganlea fire station
 - replacement Maleny emergency services facility
 - new Pimpama fire station
 - Weipa emergency and disaster centre
 - upgrade of West Logan fire station
 - upgrade of Yarrabilba rural fire station
 - replacement Yarraman auxiliary fire station
 - new Arundel police facility
 - replacement Coolum police station
 - upgrade of Logan Village neighbourhood police beat
- delivered 16 new beds for the Cleveland Youth Detention Centre and commenced work for an additional 16 beds at the Brisbane Youth Detention Centre.

State and local development

- established two new State Development Areas (Cairns South and Tropical North), and approved 24 applications/requests for State Development Areas across Queensland representing (if all projects proceed) \$1.1 billion in capital investment, 1253 construction jobs and 489 operational jobs
- progressed significant projects including the North Queensland Stadium, Cairns Convention Centre and Youth Justice Construction Program in line with *Buy Queensland* approach
- provided \$250 million over two years to CleanCo to build, construct, own and maintain new renewable energy generation, adding to the already 4000 Queenslanders employed in the solar, wind and hydro industries, as we head towards a renewable future

- continued engagement with the Commonwealth Government on delivering the Rookwood Weir to enhance agricultural and industrial development opportunities supplement urban water supplies and in the Fitzroy Basin and Gladstone region. The allocation of \$66 million in 2018-19 of the total of \$352 million for Rookwood Weir construction costs allowed Sunwater to progress preparatory works
- supported the delivery of priority capital infrastructure project with \$59 million approved for 59 Local Government projects under the 2019-21 Local Government Grants and Subsidies Program
- approved 17 Local Government borrowing applications under the Local Government Borrowing Program 2018-19, totalling \$664.1 million, to support Local Government investment in capital projects
- released the *Strategy for Social Infrastructure* and accompanying *Best Practice Guide* to support community health, wellbeing and prosperity. This strategy sets Queensland's long-term direction for social infrastructure by encouraging best practice in the way human service agencies plan, design, locate and use the state's social infrastructure, such as our hospitals and schools
- funded upgrades to drinking water infrastructure in the Torres Shire Council as part of the \$12 million 2018-20 program to ensure residents on Thursday, Horn and Hammond Islands have access to safe and reliable drinking water
- finalised the \$26.2 million Stage 1 of the *Torres Strait Seawalls Program* where coastal inundation mitigation works occurred on Saibai, Boigu and Poruma Islands
- invested \$2.3 million in Round 4 of the *Mobile Black Spot Program*, improving mobile connectivity for Queenslanders with 26 new mobile base stations secured
- worked with the Commonwealth to access funding from the *National Water Infrastructure Development Fund* (the NWIDF). The NWIDF funds the assessment and delivery of bulk water infrastructure which can contribute to water security and economic development. A program of funds totalling \$24.8 million in Commonwealth Government funding for feasibility assessments that were all completed in 2017-18 has been administered. In addition the Queensland Government submitted 4 applications to the Commonwealth Government NWIDF for capital funding, and decision on the successful projects has yet to be announced
- provided \$160 million to Townsville City Council for the construction of Stage 1 of the Townsville pipeline to the Burdekin Haughton Water Supply Scheme. Approximately one third of the pipeline has now been constructed
- commenced an analysis of climate risks to critical public infrastructure that will help inform policy and planning decisions.

Governance

Consultation, integrity and accountability are key elements of good governance. A good governance system provides the mechanisms by which Queenslanders can shape and nurture their communities, engaging and empowering Queenslanders. The Queensland Government is committed to being a responsive government and for Queenslanders to feel like it is easy to do business with their government, with responsive services accessible to all.

In 2018-19, the Queensland Government:

Service delivery and accountability

- digitised and streamlined business processes to support public safety agencies, which included benefits such as improved transparency and accountability, as well as time and cost savings, particularly in relation to the management of major events such as Gold Coast 600, Townsville Super Cars and Schoolies Week
- launched the revised *Heavy Vehicle Safety Action Plan 2019–21* in May 2019 identifying 36 heavy vehicle safety interventions for implementation over the next 2 years
- monitoring and reporting of progress under the *Heavy Vehicle Safety Action Plan 2019–21* quarterly through the (industry and inter-agency) Heavy Vehicle Safety Working Group informed by nominated innovation champions and invested partners
- established a dedicated Department of Youth Justice and a Program Management Office to ensure that Queensland receives the expected benefits from the record investments in youth justice
- finalised amendments to Moreton Bay Marine Park whale watching management arrangements to provide the Traditional Owners of the Point Lookout area of Moreton Bay Marine Park, the Quandamooka Peoples, commercial whale watching access to the area, supporting the *North Stradbroke Island Economic Transition Strategy*
- completed external reviews of two *Indigenous Management Agreements*
- completed the *Northern Parks and Forests Indigenous Employment, Recruitment and Retention Strategy* to support joint management arrangements
- developed a strategic framework for third party development and infrastructure on the Queensland Parks and Wildlife Service (QPWS) estate, for electricity supply, telecommunications, mining and coal seam gas industries
- developed a policy framework for resource industry activities that delivers enhanced management of activities on QPWS managed land and addresses compensation as well as terms and conditions relating to industry conduct and authorisation
- delivered the world's first Natural Resources Inventory which collates 200 data sources relating to land, water, vegetation, energy and geological resources into a single, interactive, easy to use platform. This app provides key facts and figures at the state and local government area about quantities of natural resources, how they are managed and who is using them.
- streamlined and improved the planning and development assessment framework that applies to declared priority development areas across Queensland under the *Economic Development and Other Legislation Amendment Act 2019* which amended a number of Acts, including the *Economic Development Act 2012*
- implemented a web-based intelligent virtual assistant that provides a new digital channel for clients to engage with the Office of State Revenue 24/7 on routine enquiries relating to State taxes, duties and royalties
- delivered a new online service (OSR Online) for the Office of State Revenue's land tax clients, that allows taxpayers to receive and pay assessments online, claim exemptions, and have full transparency over taxable landholdings
- introduced personalised taxpayer services that are enhanced by data analytics and machine learning
- introduced an automated approval process for processing Land Tax primary place of residence exemptions. Standard approvals which previously were processed in weeks, can now be provided back to the taxpayer near real time via the new portal, OSR Online
- delivered an enhanced debt management solution that is introducing greater system flexibility to enable targeted actions that address high risk and high value matters more efficiently and effectively. The solution will allow the Office of State Revenue to execute earlier interventions and tailored communications through system automation
- increased internal efficiencies within the Office of State Revenue to remove work backlogs, leading to more efficient and value-adding client services

- introduced new compliance models that improve revenue outcomes for Queensland's essential services
- continued implementing the reforms from *Queensland's Personalised Transport Horizon: Five-year strategic plan for personalised transport services 2016-2021*, including the ongoing review and evaluation of the implemented personalised transport framework and re-established the Personalised Transport Reform Industry Reference Group
- continued use of Go Everywhere, Connect Online (GECO) a mobile solution to digitally capture information on the go. It currently hosts 27 different forms and data capture tools. Since its release, more than 530 mobile users have lodged more than 31,528 forms and 76,146 images. GECO is being used by RoadTek crews to complete a number of what were previously paper-based forms online, the application and use to date includes: safety interactions, safety inspection reports, environmental inspection reports, damaged street light and traffic signals forms, traffic signal operation check, and street lighting LED replacement images and geotag locations
- continued delivery of a strong Passenger Transport Network, evidenced by a record patronage year in SEQ. Total passenger trips of 189.7 million meant an additional 6.9 million trips or an increase of 3.77 per cent compared to the previous financial year. Record patronage at Helensvale station (up 26 per cent), and Mango Hill East (up 32 per cent) are examples of growth being driven by infrastructure investment in previous years (Gold Coast Light Rail and Redcliffe Peninsula line)
- administered the *Bus Driver Wages Adjustment Fund* (Wages Fund). The wages fund sought to uplift the wages of bus drivers employed by Eligible Service Providers to an ordinary time wage rate of \$25.54 per hour as at 1 July 2017 and \$26.21 per hour as at 1 July 2018
- delivered national heavy vehicle legislative reforms through maintenance of the *Heavy Vehicle National Law (Queensland)* amendments passed through the Queensland Parliament, providing benefits and consistency to Queensland's road transport industry
- worked with the National Heavy Vehicle Regulator to implement a number of key National Heavy Vehicle Notices, which will assist industry efficiency and reduce regulatory burden
- removed the requirement for customers to complete a paper application form for various licensing and registration products and services. The move to formless transactions helps streamline interactions with the customer, reduces customer effort and increases customer satisfaction. This initiative has also contributed to an increase in employee satisfaction. Over 50 services are available via digital channels and through continuous improvement using customer insights. Innovations are also being delivered through frontline compliance and road safety teams:
 - compliance staff are empowering the heavy vehicle industry to provide safe transport services through a greater focus on education
 - the mobile compliance system enables transport inspectors to complete roadside checks more efficiently and drivers can get back on the road more quickly
 - road safety people are also leaders in community engagement and education, using tailored workshops, interactive tools and other immersive technologies.
- continued to grow usage of the Queensland Learner Logbook app with over 50 per cent of logbooks now submitted electronically. Usage of the app has increased 20 per cent year-on-year from 2017–18 to 2018–19. Each month:
 - 4500 new learner drivers download the app
 - the app is used by over 35,000 learner drivers
 - learners log over 440,000 trips.
- delivered an online training course on the Code of Conduct for Councillors in Queensland completed by more than 150 councillors and senior council staff
- continued the Queensland Government's ongoing reform agenda for local government to enhance integrity, transparency and accountability with:
 - the commencement of the new councillor complaints system in December 2018 which included the new Office of the Independent Assessor commencing operations and the new Code of Conduct for Councillors taking effect
 - the introduction of the Local Government Electoral (Implementing Stage 2 of Belcarra) and Other Legislation Amendment Bill 2019 on 1 May 2019 which will introduce further reforms including the requirements relating to the disclosure of election gifts and expenditure, mandating training for candidates at Local Government elections, amendments to the Local Government caretaker requirements and aligning the Brisbane City Council Councillor complaints with the process for all other councils.

- reformed the local government legislative framework to improve the transparency, accountability and operational capability of local governments by:
 - amending the threshold for local governments' significant business activities (other than combined water and sewerage businesses) and prescribed business activities to increase the threshold to be in line with the Consumer Price Index
 - introducing a simpler threshold for local governments' significant business activities for combined water and sewerage business activities to 10,000 or more premises connected to water services
 - changing the way local governments calculate the maximum interest rate on overdue rates and charges to provide a fairer, predictable framework for both local governments and ratepayers and
 - commencing a review of the provisions relating to local government rates and charges, financial management and reporting.

Collaboration and engagement

- established and held three meetings of the Agricultural Ministerial Advisory Council involving Queensland Farmers' Federation, AgForce and other industry groups to promote collaboration between industry and government, agricultural industry development and to provide strong leadership on key issues facing the sector, such as protecting agricultural land, managing biosecurity and investigating the feasibility of abolishing stamp duty on agricultural insurance products
- released the Growing for Queensland discussion paper and commenced a series of forums, interviews, online conversations and ideas boards to help the Government develop a strategy to set the direction for, and accelerate the development of, agribusiness and the food industry in Queensland
- continued work under the Memorandum of Understanding with Woorabinda Aboriginal Shire Council and Central Highlands Regional Council to progress a sustainable works program for Woorabinda Aboriginal Shire Council
- brought together successful leaders from across the business, academic, research and education sectors as part of the Advance Queensland Expert Panel to provide broad-based expertise and independent advice to government in the implementation of the Advance Queensland initiative
- provided strategic advice through the Aboriginal and Torres Strait Islander Business and Innovation Reference Group on business and innovation matters which impact Aboriginal and Torres Strait Islander businesses and communities and recommendations to assist in supporting Aboriginal and Torres Strait Islander businesses and innovators across Queensland
- implemented the Principal Engagement Strategy designed to ensure the practical wisdom and expertise of Queensland state school principals shape the department's strategic planning, policy and support for schools
- established the Queensland First Children and Families Board – a national first bringing a strong cultural perspective to oversee, guide and advise on implementation of the *Our Way: A generational strategy for Aboriginal and Torres Strait Islander children and families 2017-2037* and other policies and frameworks impacting Aboriginal and Torres Strait Islander families
- established a Youth Justice Strategy Reference Group to provide critical advice to Government on the development of a Youth Justice Strategy for Queensland
- worked with local governments across the state to ensure and enable SES unit and group capability. At 30 June 2019, 58 out of 75 local governments signed a Memorandum of Understanding that highlights the partnering arrangements between QFES and local governments for the management and support of the SES and details responsibilities for funding and support. This ensures the delivery of an effective emergency service that contributes to a safer more resilient community
- initiated the *Enhanced Extension Coordination* project, aimed at improving collaboration and coordination across the wide range of providers including government agencies, industry organisations, productivity boards, natural resource management bodies, private consultants and agribusinesses to deliver more effective and efficient extension services. The project also provided support to the newly appointed regional extension coordinators (and their extension networks), helping them collaborate effectively in developing and implementing regional extension plans
- refreshed the *Wet Tropics Regional Agreement* with Rainforest Aboriginal People and the Wet Tropics Management Authority
- developed a cooperative management plan with the Thanakwith People for the Pine River Bay declared Fish Habitat Area
- commenced Indigenous Land Use Agreement negotiations with the Tagalaka People and the Ewamian People
- commenced Memorandum of Understanding negotiations with the Djabugay People
- reviewed and updated the Memorandum of Understanding with the Girringun Aboriginal Corporation

- transferred identified state-owned lands and national parks to formal Aboriginal ownership
- continued to remove barriers to home and land ownership in remote and discrete Aboriginal and Torres Strait Islander communities, including making 36 houses available for ownership by Aboriginal and Torres Strait Islander people in targeted communities
- registered three Torres Strait Infrastructure and Housing Indigenous Land Use Agreements for Badu, Saibai and Ugar, including for the Saibai Security and Safety Facility (QPS)
- achieved home ownership and council infrastructure outcomes in Mapoon and Pormpuraaw, using township Indigenous Land Use Agreements, including commencement of splash park construction
- created opportunities through the Thriving Communities Leadership Group, formed in May 2019, for Queensland Government and the community services industry to work together to support communities to thrive
- improved the participation of all stakeholders in place-based approaches through the development of practical resources. A Place-based Evaluation Framework and Toolkit was commissioned and released in June 2019
- continued to collaborate with Reconciliation Australia and Reconciliation Queensland Inc. to implement the *Queensland Government Reconciliation Action 2018-2021* and to support reconciliation activities and events throughout Queensland
- collaborating with the National Transport Commission, interjurisdiction partners and industry to review the *Heavy Vehicle National Law (Queensland)* to provide safety and efficiency benefits to Queensland's community and road transport industry
- working with the National Heavy Vehicle Regulator, road managers and industry to implement extended permit durations which will significantly reduce costs and administrative burden for industry and government
- continued the Roads and Transport Alliance, an innovative partnership between state and local governments to foster a collaborative and coordinated approach to managing Queensland's road and transport network
- held the Queensland Walking Summit on 14 March 2019 involving nearly 100 community representatives from walking, bike riding, health, accessibility, academic, education and recreation organisations from across the state to develop the vision, priorities and potential actions for the *Queensland Walking Strategy*
- carried out extensive stakeholder engagement with local government and industry bodies to develop a new *Grants to Local Government Model and implementation plan* responding to recommendations from the *Review of Grants to Local Government: Current and Future State Assessments and the Grants to Local Government Queensland Government Policy Position* to:
 - streamline administration;
 - provide greater certainty of project timeframes and funding;
 - align funding programs with council budget cycles; and
 - improve early stakeholder engagement and ongoing capacity and capability support.
- delivered face to face workshops to more than 900 local government councillors and staff to improve governance and financial sustainability practices including councillor conduct and complaints, managing conflicts of interest, procurement and contract management, strategic asset management, councillor roles and responsibilities including new councillor induction training and information sessions for people considering standing for election to local government
- opened an Experience Centre (Centre) for Cross River Rail. This Centre is a community engagement and education hub developed in partnership with the Queensland Museum. Information sessions have also been hosted with information booths at 37 events attended by over 850,000 people, in the first eight months of 2019. This included many large-scale events, including most recently the Bridge to Brisbane fun run, the Gold Coast Show and at the Brisbane EKKa, where over 4000 people came to the booth to talk to staff about the project.

Looking ahead 2019-20

Priority activities for the Queensland Government for 2019-20 include:

Education

- implementing initiatives under the *Skills for Queensland - Great training for quality jobs*, following its release on 5 August 2019, which sets out the Queensland Government's plan to secure future prosperity through a skilled and adaptive workforce
- supporting the transition of Queensland businesses to advanced manufacturing through delivery of various programs and services to improve the adoption of innovative technologies, processes and practices and showcasing the opportunities and achievements of the manufacturing industry, including through a *Skills Implementation Plan for Advanced Manufacturing* to drive the development of skills and capabilities to support the ongoing development of Queensland's advanced manufacturing sector
- continuing to support the retention and attainment of students in Years 10–12 who have disengaged, or who are at risk of disengaging from education by allocating \$9.3 million to selected state high schools through the *Youth Support Coordinator Initiative*
- increasing engagement and re-engagement of young people into education, employment or training through initiatives such as *Link & Launch*, *FlexiSpaces*, *Regional Youth Engagement Hubs*, the *Digital Engagement Strategy*, and cross-agency efforts through the *Youth Engagement Alliance*
- integrating the cross-curriculum priority of Aboriginal and Torres Strait Islander Histories and Cultures into classrooms across the whole curriculum, through improved cultural capability of our educators
- developing responsive case management systems for Aboriginal and Torres Strait Islander students in partnership with parents, caregivers and community stakeholders to ensure students attend, engage with and thrive at school
- building the critical and creative thinking skills of high achieving Aboriginal and Torres Strait Islander students to prepare them for tertiary education, and encourage students to pursue STEM pathways
- implementing innovative partnership models that strengthen the quality of support for Aboriginal and Torres Strait Islander early school leavers and school completers to access learning and employment pathways, including engagement programs and Vocational Training Queensland
- piloting an innovative new early intervention program for students in the early years of schooling (Prep to Year 2) demonstrating social, emotional and behavioural patterns that may place them at risk of suspension or exclusion from school
- release of an action plan to address recommendations to the Department of Education from the Queensland Anti-Cyberbullying Taskforce
- partnering with Dolly's Dream and the Alannah & Madeline Foundation to provide selected schools with resources to support a culture of smart, safe and responsible use of information and communications technologies within their school community
- continuing to refresh and update *Smart Choices – Healthy Food and Drink Supply Strategy for Queensland Schools* website and supporting resources to ensure they are easily accessible, fit-for-purpose and current
- collaborating with organisations to promote and support healthy food and drink choices at school through:
 - Funding the Queensland Association of School Tuckshops to help improve the capability and profitability of school tuckshops that supply healthy food options
 - partnering with the Heart Foundation to highlight how schools provide and promote healthy eating.
- implementing the revised suite of behaviour management policies and guidance documents
- implementing the *Department of Education International Strategic Plan 2019–2024* to support Queensland state schools in developing globally competent students
- continuing to support the professional learning and wellbeing of staff and students in rural and remote areas of Queensland through the Rural and Remote Centres for Learning and Wellbeing located in Atherton, Mount Isa, Emerald and Roma
- funding schools to access STEM expertise and resources to build on teacher capability and student engagement through *Advancing STEM in Queensland state primary schools initiative*
- strengthening STEM industry partnerships to connect schools with cutting-edge technologies and build the skills required for students to take on the jobs of the future
- continuing to support schools to implement all eight learning areas of the Australian Curriculum by the end of 2020

- continuing funding to operate Early Childhood Development Programs to support children with disability to get a great start at school
- continuing to ensure all Queensland children have access to kindergarten in the year before school through the *Queensland Kindergarten Funding Scheme*
- continuing to invest in Early Years Places in more than 50 communities across Queensland, providing families with access to multiple services, or referrals to specialist services, for their children and themselves
- providing opportunities for every child to engage in a quality kindergarten program, irrespective of their life circumstances or location, through the provision of *State Delivered Kindergartens; the Refugee and Asylum Seeker Pilot*, and hospital kindy
- continuing investment in additional support services and resources for the early childhood sector, to ensure children with disability have access to high quality learning opportunities, focused on their individual needs
- offering families with children under one year of age free playgroup membership through delivery of *Play Stars*, in partnership with Playgroup Queensland
- launching the Connect 4 Children Strategy with a focus on priority communities in Queensland to develop birth to five plans to improve the wellbeing of children prior to school
- piloting *KindylinQ*, a supported early learning program designed for three-year-old children in priority locations across the State to improve wellbeing prior to school and support positive transitions to kindergarten for children and their families
- implementing targeted transition to school strategies, including the effective use of transition statements, to support each child's individual learning needs as they move from kindergarten into the first year of school
- investing in the *Pathways for Early Learning and Development initiative* to support the development, health and wellbeing of vulnerable children and their families
- providing free online professional development through the Early Years Health and Development portal for early childhood educators to enhance their knowledge and skills in the areas of children's health, development and wellbeing
- developing a joint sector-Government *Queensland Early Childhood Sector Strategy*, commencing in 2020, to ensure Queensland's early childhood workforce has the skills and knowledge to respond to the diverse needs of all children in their care
- investing \$136 million over five years from 2018–19 to implement our *Teaching Queensland's Future Strategy* to ensure we meet the demand for quality teachers across the state
- develop and deliver the commitment of \$8 million from 2019–20 as part of the *Teaching Queensland's Future program* to partner with Professor Phillip Riley to develop a blueprint for the strategy which will be launched in early 2020
- employing more than 1000 teachers in 2019–20 as part of a four-year commitment to employ more than 3700 teachers by 2021–22
- investing \$2.6 million in 2019–20 to continue the four-year program to employ up to 45 additional instrumental music teachers
- supporting state school students' mental health and wellbeing through the provision of mental health coaches and additional specialist guidance officer positions
- introducing a new classification structure to recognise the complexity and work value of school leader roles, a new classification for our experienced teachers and a sign-on payment of \$1250 for each teacher employed in an eligible location
- launching the *Principal Health and Wellbeing Strategy* and a *Mental Health Strategy* to support our workforce
- increasing capability of school leaders by providing additional support through a partnership with headspace schools and preventative strategies, such as building individual capacity to manage daily stress, as well as individual support and coaching following critical or traumatic incidents
- developing workforce planning dashboards and tools to support principals in the management of the school workforce in primary schools and special schools
- establishing Teacher Learning Centres across Queensland to provide streamlined support for early career teachers
- supporting teachers and school leaders through creating a Workload Advisory Council and establishing Principles of Good Workload Management
- reshaping vocational education and training in the state's central west by implementing modern, cost-effective training provision and implementing the plan for the future use of the Queensland Agricultural Training Colleges assets

- announced funding of \$4.5 million over three years to *Former Origin Greats* to expand its schools based *Achieving Results Through Indigenous Education* program into 20 additional state primary schools
- implementing the *Youth Employment Program* to support Aboriginal and Torres Strait Islander secondary school students in obtaining their educational aspirations
- maintaining Queensland Aboriginal and Torres Strait Islander Foundation scholarship funding to continue supporting Queensland's Aboriginal and Torres Strait Islander secondary high school students
- continuing investment in public transport services to support new schools, changes in student intake and growing demands for school bus services
- investment in more services, in partnership with The University of Queensland, to further improve the level of public transport access to the St Lucia Campus
- continuing to deliver specialist school transport (SST) as an in-kind contribution to the NDIS to 31 December 2023 to allow sufficient time to develop a consistent national model
 - in Queensland, the SST program for students with disability provides allowances for families with private travel arrangements and fully funded travel in a bus or taxi for around 5000 students with disability with the majority travelling by bus
 - to support continuity of SST during the extended in-kind period, more than \$7.2 million in capital grant funding will be provided to SST operators to replace buses reaching maximum age between now and 31 December 2023. Service contracts and funding arrangements will also be extended through to 31 December 2023.
- expanding the successful *Transition 2 Success* program to a further five new locations, which will provide jobs, education and training opportunities for young people involved, or at risk of involvement in youth justice
- continuing implementation of the *Young Tourism Leaders* program, with a new round of leaders to be appointed in late 2019.

Community

- championing citizen science in Queensland through the *Citizen Science strategy* and grants to enable Queenslanders to participate in science projects
- continue to implement the *Strong and Sustainable Resource Communities Act 2017* by keeping the list of large resource projects and nearby regional communities to which the Act applies up to date. This includes monitoring compliance with the 100 per cent fly-in-fly-out prohibition and anti-discrimination provisions to ensure the residents of regional areas benefit from the mines nearby. A post-implementation review of the *Strong and Sustainable Resource Communities Act 2017* will examine its implementation and how it has supported resource communities
- deliver a comprehensive, all-hazards approach to disaster resilience in Queensland, including evaluating regional resilience pilots for broader rollout across the state. Continue to fund and support human and social recovery in disaster impacted communities to build the disaster resilience of individuals, communities and service providers and provide support to local governments and disaster management groups to respond to natural and man-made events
- implementing reforms of the Crime and Corruption Commission's *Taskforce Flaxton an examination of corruption risks and corruption in Queensland prisons*, including:
 - implementing a new organisational structure;
 - centralising key functions;
 - establishing a robust Integrity and Professional Services Command;
 - amending the *Corrective Services Act 2006* to assist QCS to execute its duties to address corruption within the organisation; and
 - continuing to work on the establishment of an independent inspectorate for places of detention.
- continuing to implement the Queensland Parole System Reform including:
 - improving end-to-end case management in the correctional system, including rollout of Parole and Assessment Units in correctional centres
 - expanding rehabilitation programs and re-entry services for prisoners and offenders under supervision in the community
 - providing housing support for newly released prisoners at risk of homelessness
 - developing new training for corrective services officers who supervise offenders in the community.
- continuing to enhance service delivery for prisoners with a disability or mental illness
- continuing the successful Aurukun Prisoner Reintegration Project to provide support to Aboriginal prisoners following their release from the Lotus Glen Correctional Centre and to offenders living in Aurukun that are on community-based orders

- continuing the supervised community service projects implemented as part of the Government's *Tackling Alcohol Fuelled Violence Program*
- expanding delivery of the domestic and family violence program and individualised counselling service already in place in the Brisbane Women's and Numinbah correctional centres, to the Southern Queensland Correctional Centre
 - The program is psychoeducational and aims to facilitate discussion and personal reflection that assists women to recognise and understand the dynamics and impact of domestic and family violence on them, their children and their relationships.
- continuing the Queensland Government partnering with the Commonwealth Government to invest and deliver place-based collective impact initiatives in Rockhampton, Gladstone and Logan
- transitioning Queensland Community Care to the new *Queensland Community Support Scheme*
- reviewing Community Transport Services across Queensland
- implementing three new education programs integrated with mental health services, as part of the new adolescent mental health facilities
- delivering *Partnering for Impact* to reduce homelessness in Queensland and the *Queensland Homelessness Compact* and implementing a shared vision and work plan through partnership with the homelessness sector to achieve better outcomes for vulnerable Queenslanders
- continuing to support human and social recovery in disaster-affected communities, including those impacted by severe weather events, enabling access to SES and Community Recovery services by phone and online customers through qld.gov.au/alerts
- continuing ongoing customer research and engagement into Queenslanders' expectations of and satisfaction with government service delivery, and using this research to inform further improvements in customer experience of government service delivery
- improving swimmer safety through continuing the *Shark Control Program*; undertaking research and trialling the application of new technologies (including drones) to mitigate risk; and delivering education and awareness programs
- reviewing the *Fisheries Regulation 2008* to create a legislative framework for recreational fishers that is contemporary, simple to understand and reflective of community expectations
- implementing the Government's response to the recommendations of the Animal Welfare Advisory Board's review into companion animal welfare
- continuing to build strong partnerships to grow the effectiveness of the *Drought and Climate Adaptation Program*
- implementing the *Intergovernmental Agreement on National Drought Program Reform*, in line with the *Drought Management Framework 2019-2024*
- progressing the Queensland Government's commitment to reframing the relationship with Aboriginal and Torres Strait Islander Queenslanders following the launch of the *Tracks to Treaty: Reframing the relationship with Aboriginal and Torres Strait Islanders* and the signing of the historic 'Statement of Commitment' by the Queensland Government and Mr Mick Gooda, former Chair of the Reparations Taskforce
- progressing the Queensland Government's commitment to reconciliation through statewide consultation on the Path to Treaty led by an Eminent Panel
- preparing the publication of the first Reconciliation Action Plan 2018-2021 Annual Report
- implementing the third round of the *Celebrating Reconciliation Small Grants Program*
- progressing the Queensland Government's commitment to recognise traditional languages, to support measures to preserve and reinvigorate languages, and to promote Queensland as a state that values and embraces Aboriginal and Torres Strait Islander cultures and languages through the development of an Indigenous Languages Policy
- working with Torres Strait Islander people and across government to develop new laws to recognise the outcomes achieved by Torres Strait Islander families continued use of their traditional Torres Strait Islander child rearing practices
- implementing *Queensland's Framework for Action – Reshaping our Approach to Aboriginal and Torres Strait Islander Domestic and Family Violence*, which will recognise and build on cultural strengths and local solutions to improve outcomes for Aboriginal and Torres Strait Islander children, families and communities
- continuing to fund six senior project officers and two new positions to provide cultural advice for high risk teams across the state, providing support to Aboriginal and Torres Strait Islander people experiencing domestic and family violence, bringing the annual allocation for 2019-2020 to \$1.3 million

- developing a long-term strategy for public safety communications to provide an agreed position from which future investment and prioritisation can be based. The strategy will be founded on the strategic objectives of public safety agencies and will look to address changing community expectations. The strategy is being developed with input from:
 - public safety agencies (Queensland Ambulance Service, Queensland Fire and Emergency Service, Queensland Police Service)
 - Public Safety Business Agency
 - Department of the Premier and Cabinet
 - Queensland Treasury
 - Department of Housing and Public Works
 - Queensland Government Chief Information Office
- improving the emergency sector's capability to better capture and implement asset management to support public safety agencies' service delivery and improve decision-making through access to quality asset related data
- refreshing the uninterruptible power supply (UPS) to improve efficient investment in fit-for-purpose servers and storage for all public safety agencies
- upgrading the Queensland Police Service QPRIME database system which is used for police operations
- progressing the public safety agencies' transition of infrastructure and applications to cloud-based managed services in alignment with the Queensland Government Cloud Computing Strategy
- undertaking the Australian Criminal Intelligence Commission (ACIC) ICT Program of Work to advance ACIC requirements to enable the Queensland Police Service to integrate with other jurisdictions and leverage national information systems to enhance outcomes and community safety
- optimising public safety agencies' data storage solutions, underpinned by a common understanding of data sets held across public safety agencies, their type and classification
- completing the procurement of the Build-to-Rent pilot projects to deliver rental accommodation for the community and affordable housing for key workers in inner city communities
- completing \$20 million in road safety improvements on the Mount Lindesay Highway at North Maclean, jointly funded by the Australian and Queensland Governments
- continuing to implement a series of initiatives under the five-point safety plan detailed in the *Queensland Government's Final Response to the Bus Driver Safety Review*, that focus on physical safety measures, education and awareness, ensuring policies and procedures improve safety outcomes, encouraging industry to share best practice and building a safety culture based on risk
- commencing an urban bus service to the Yarrabilba priority development area. Currently Yarrabilba is home to over 7500 residents. Feedback from a recent community consultation has been overwhelmingly positive with the existing residents supportive of a TransLink service to assist them to get to work and school
- facilitating new partnerships and actions to support Queenslanders from diverse backgrounds via tailored activities under the *Multicultural Queensland Ambassador program*
- continuing funding for 19 organisations to deliver activities under the *Community Action for a Multicultural Society program* to strengthen social connectedness
- continuing to promote water safety messages to migrants and refugees, international students and international visitors to Queensland
- continuing to support social and economic participation for vulnerable refugees and asylum seekers
- developing and implementing additional activities to support promotion of the Multicultural Queensland Charter
- delivering Multicultural Queensland Month activities in August 2019
- Release and implement the Multicultural Action Plan 2019-2022 to progress the priorities of the Queensland Multicultural Policy: *Our story, our future*
- working with Queensland Government agencies and other stakeholders to address the findings of the Deloitte Access Economics' *Seizing the Opportunity: Making the most of the skills and experience of migrants and refugees*
- continuing to fund events and projects under the *Celebrating Multicultural Queensland program*
- releasing a *Youth Justice Strategy Action Plan 2019-21* to detail practical steps across government to implement the Youth Justice Strategy over the next two years
- inviting contributions from the broader community to add to the *Youth Justice Strategy Action Plan* to further reduce youth crime and create safer communities

- commencing initiatives funded within the \$332.5 million over four years for new infrastructure and evidence-based initiatives to reduce youth offending and prevent remand in custody of young people. Investment will continue court-ordered Restorative Justice Conferencing, Transition 2 Success, Conditional Bail and the Townsville Community Youth Response and High Risk Youth Court. New activities include Specialist Multi-Agency Response Teams and a Risk and Dynamic Assessment Register to provide evidence-based assessments for youth justice court and bail assessments, and delivering innovative police-led community supervision for youth justice young people on bail
- commencing initiatives to address the disproportionate over-representation of Aboriginal and Torres Strait Islander young people in the justice system. This includes enhancing of Aboriginal and Torres Strait Islander Family Wellbeing Services with extra case workers to improve outcomes for youth justice in 11 priority locations; and trialling family-led decision making in Youth Justice to determine its effectiveness in reducing the reoffending rates of young people committing a first offence
- continuing support to ensure the wellbeing of children and young people while they are temporarily held in watchhouses
- delivering \$3.4 million over the next two years to support *Indigenous Tourism Development and Growth*, which includes implementation of an Indigenous Tourism Development Service, a grant fund to develop new Indigenous Tourism Products and Experiences and providing strategic industry development support
- continuing Brisbane's largest ever Aboriginal and Torres Strait Islander cultural markets, the Meeanjin Markets, as part of a Commonwealth Games legacy
- continuing to showcase Queensland's inspiring and interactive Indigenous tourism experiences and build on the growing number of international and domestic visitors choosing Queensland for a wide variety of city, coastal, sea-country and outback Indigenous experiences
- recruiting additional frontline firefighters and fire communications officers to ensure capability to respond to more intense and frequent weather and disaster events, and the needs of an ageing and geographically dispersed population. The appointment of additional firefighters and fire communications officers is in accordance with the government's commitment to provide an additional 100 firefighters and 12 fire communications officers over the four-year period 2018-19 to 2021-22
- continuing to provide support to local governments and disaster management groups to respond to natural and human-induced events
- continuing to enhance the capability of disaster management stakeholders through the ongoing delivery of training in accordance with the Queensland Disaster Management Training Framework to support the effective performance of their disaster management role
- developing an implementation approach to the recommendations from Queensland's volunteer marine rescue organisations review to enhance the efficiency and effectiveness of the marine rescue environment
- supporting Queenslanders by providing them with the relevant skills and knowledge to understand and respond to climate-related disaster risks
- continuing to provide the FFF program which supports parents to educate their children about the dangers of playing with fire and teaches them the necessary skills to prevent harm to property or lives
- continuing to deliver the RAAP program in high schools and education facilities. RAAP is a practical lifesaving road safety awareness program for young drivers, facilitated by operational firefighters
- continuing to promote a number of community safety education campaigns including:
 - smoke alarm legislation campaign building awareness of the legislative changes introduced in 2017 mandating interconnected photo-electric systems which detect fires earlier and make homes safer
 - Home fire safety campaign which guide households through the necessary steps to quickly and safely escape their homes in the event of a fire
 - *If it's flooded, forget it* campaign which highlights the dangers of driving through floodwater
 - Bushfire Safety campaign which helps Queenslanders prepare their home, property and family for bushfire.
- investing close to \$1.5 billion in 2019-20 to prevent and respond to child abuse and neglect, help end domestic, family and sexual violence in Queensland communities and address the disproportionate representation of Aboriginal and Torres Strait Islander children and young people in the child protection system
- implementing the *Supporting Families Changing Futures* reforms, with 2019-20 being the sixth year of the 10 year reform program. Together with sector and community stakeholders, the department has built a family support system that provides support for families earlier and helps prevent escalation to the child protection system
- continuing to expand domestic and family violence support services, women's health and wellbeing services and sexual violence services with \$111.6 million allocated

- The Queensland Government will lead and facilitate efforts to prevent and respond to domestic and family violence, including engaging community and corporate stakeholders
- The Queensland Government will continue to implement the *Queensland Domestic and Family Violence Prevention Strategy*, *Queensland's Framework for Action - Reshaping our approach to Aboriginal and Torres Strait Islander domestic and family violence*, and the *Action Plan for Queenslanders with disability who experience domestic and family violence*
- continuing to provide \$12 million over four years to fund new and expanded services to prevent and respond to youth sexual violence. This includes community education activities and place-based trials to respond to young people who have experienced sexual violence or are engaging in early sexual offending behaviour and evaluation, research and monitoring activities
- releasing *Prevent. Support. Believe. Queensland's Framework to address Sexual Violence*, which sets out a whole-of-government vision and objectives to address sexual violence, brings together existing efforts, and sets priorities for action. An action plan to support the Framework will be developed for release in mid-2020
- completing the 12 remaining actions from the first *Changing Tracks 2017-19 action plan*, and releasing the second *Changing Tracks 2020-22 Action Plan* that will consolidate and build on what has been achieved to date. It will prioritise actions that enable continued transformational change
- funding the Aboriginal and Torres Strait Islander Family Participation Program to provide support to Aboriginal and Torres Strait Islander families to participate in child protection decisions that affect their lives. Investment included as action underway in *Changing Tracks Action Plan for Aboriginal and Torres Strait Islander children and families 2017-19*
- funding \$1.2 million over two years will be used to build upon and expand the current ReNew trial which works with adolescent boys who have experienced domestic violence and who are perpetrating abusive behaviour towards their mothers. A co-design activity will further develop the existing model to explore interventions with younger siblings and include a component of working with the adult perpetrator of violence (father) where it's safe to do so
- funding \$6.4 million over two years for Indigenous Youth and Family Workers in Aboriginal and Torres Strait Islander Family Wellbeing Services (FWS). These new case workers are funded in 11 FWS locations (Cairns, Brisbane, Logan, Ipswich, Cherbourg, Townsville, Moreton Bay, Mount Isa, Gold Coast, Toowoomba, and Rockhampton)
- funding \$2.1 million over 3.5 years for five new specialist domestic and family violence (DFV) workers in Aboriginal and Torres Strait Islander FWS. Funds allocated to trial employment of a DFV specialist in five FWS with service delivery to commence from 1 January 2020. They will be an advisory role for family support workers assisting affected family members with safety planning and active referral to specialist DFV services.

Regions

- continue to deliver the Queensland Government's Back to Work program supporting employers with payments of up to \$20,000 for employing previously unemployed jobseekers
- announcing successful projects for Round 5 of the Building our Regions program and continuing the roll out of the program in partnership with local governments
- continued rollout of the \$175 million (comprising an additional \$25 million in the 2019-20 State Budget) *Jobs and Regional Growth Fund* to advance Queensland's priorities by creating long-term operational jobs and capital investment in regional Queensland
- deliver a strategy (released 12 August 2019) to support and grow a sustainable beef processing industry that will boost the Queensland economy, protect and create manufacturing jobs, and support regional communities
- release the North West Queensland Economic Diversification Strategy, which represents a key action of *A Strategic Blueprint for Queensland's North West Minerals Province*
- delivering Mental Health Disaster Recovery in Bushfire affected Hospital and Health Services in Wide Bay, Central Queensland and Mackay and Monsoon Flood affected Hospital and Health Services in Townsville, North West and Central West
- delivering the Tackling Regional Adversity through Integrated Care program in drought and disaster affected regions
- providing the Drought Wellbeing Service through the Royal Flying Doctor Services in drought affected rural and remote regions in Queensland
- continuing to trial the installation of solar panels on public housing in a remote location (Lockhart River) and regional locations (Cairns and Rockhampton) and leading the implementation of the solar trial in a metropolitan location (Logan)

- providing grants of up to \$250,000, matched with co-contributions from grant applicants, for projects under the Rural Economic Development Grants program, to promote industry development and jobs in rural communities (final year of funding in 2019-20)
- ensuring the continuous supply of safe and fresh food and improved wellbeing of drought affected communities through the provision of the multi-agency *Drought Assistance Package and Queensland Drought Reform* with up to \$74.6 million held centrally and available over the next four years and the *Queensland Drought and Climate Adaptation Program* which has \$11.8 million available over the remaining three years of the program to 2021–22
- developing a Drought Severity Index to transition future drought declarations to a more scientific basis
- supporting the rebuilding of rural communities and industries in northern and western Queensland affected by 2019 monsoonal event by providing assistance to recovery operations, including assistance available under the joint Commonwealth Government – State Disaster Recovery Funding Arrangements
- providing \$1 million to roll out fish aggregating devices along the Sunshine and Gold Coasts and in Moreton Bay to attract species such as mahi mahi, cobia and mackerel to improve the recreational fishing experience and remove pressure on stocks such as snapper and pearl perch which are currently very low
- committing increased funding of \$12.1 million over five years from 2019-20 to control and contain the Panama disease tropical race 4 to protect Queensland's banana industry
- continuing the concerted effort to fight to eradicate Red Imported Fire Ants in South East Queensland
- leveraging the benefits for Queensland from the Commonwealth Government's Northern Australia Development agenda and the Northern Australia Infrastructure Facility
- delivering new domestic and family violence shelter in Roma and Charters Towers
- replacing or upgrading aged radio communications towers to simplify and accelerate communications between public safety agencies and the public through improved communication centres and non-Government Wireless Network radio tower assets for each Public Safety Agency, thereby enabling responsive and adaptive service delivery and improving decision-making
- implementing a series of Smart Ticketing regional trials in four locations across Queensland, progressing the design and delivery of the Smart Ticketing project by 2022
- constructing a new bus station at Raintrees Shopping Centre in Cairns to improve customer amenity and service efficiency
- completing delivery of 20 new bus stops across Mackay, improving customer access to the bus network
- undertake reviews of long distance passenger services to ensure subsidised long-distance coach, air and rail services continue to provide accessible travel options for regional Queensland
- focusing on high risk areas for boating compliance along with a strategy and campaign to improve marine incident reporting including defining and simplifying incident reporting requirements
- announcing a \$351 million commitment to get the next stage of the Gold Coast Light Rail on track with more than 42 million tram trips on the Gold Coast light rail system taken to date
- provided a \$70 million targeted investment in local government transport infrastructure each year, through the Transport Infrastructure Development Scheme
- finalise 11 Regional Transport Plans (RTPs) following public consultation and engagement with key stakeholders, including local government, on the draft plans during 2018-19. (Note – release of final RTPs for the South West, Central West and North West Queensland regions occurred in November 2019)
- continuing to partner with the organisation Welcoming Cities, to support councils to plan for, build and sustain communities that welcome and support new migrants and refugees
- expanding the Townsville Community Youth Response with an after-hours diversion response for the Upper Ross and a new community-based Board to shape community-led responses
- commencing new Community Youth Responses and Diversion Initiatives for Brisbane, Ipswich and Cairns to address community concerns about youth crime
- commencing delivery of a \$5 million Tourism Recovery Package in response to the North and North West Queensland Monsoon Event in February 2019
- continuing to provide the regional tourism network the same level of funding over the next three years to 2021-22 to maximise tourism outcomes in the regions
- continuing to build Queensland's events calendar by investing in events that drive visitation and expenditure in the regions, as well as enhance the profile of Queensland and foster community pride
- implementing the Queensland Ecotourism Plan 2016-2020 and creating iconic ecotourism experiences across the State through the Queensland Ecotourism Trails program, including:

- delivering the new Wangetti Trail in Tropical North Queensland and working collaboratively with Traditional Owners and the private sector to identify additional ecotourism experiences
- progressing the new ecotourism experiences at the Cooloolo Great Walk by awarding a contract to the successful ecotourism operator
- continuing the market process for new ecotourism experiences at the Thorsborne Trail and Whitsunday Island Trail by working with Traditional Owners to prepare for a Request for Detailed proposal phase
- continuing to explore adventure and nature-based tourism opportunities that will deliver environmental, economic and social benefits to Traditional Owners, regional communities and Queensland
- improving the quality and speed of internet services in regional Queensland through QCN Fibre
- implementing the 'Building Innovation in the Regions Program' through the Office of the Queensland Chief Entrepreneur which is a series of regional engagement opportunities with the Chief Entrepreneur travelling to key regional towns and cities to promote innovation and entrepreneurialism and understand the issues and challenges that are unique to each region
- piloting new regional approaches to encourage entrepreneurship and localised solutions to job creation by delivering pilot projects in Toowoomba, Gladstone and Mackay using the Massachusetts Institute of Technology Regional Entrepreneurship Acceleration Program framework
- improving access to Innovate Queensland My Innovation Advisory Services by regional businesses through targeted promotion of the program
- work with Aboriginal and Torres Strait Islander communities with alcohol management plans to improve community safety and reduce alcohol misuse and related harm informed by the review of alcohol management plans
- engage with 19 Aboriginal and Torres Strait Islander discrete and remote communities to co-design and deliver the Local Thriving Communities reform to bring decision making closer to the communities and explore the establishing decision-making bodies. Also establish the Local Thriving Communities Joint Coordinating Committee to guide the finalisation of the design and implementation of the Local Thriving Communities reform agenda
- engaging with remote Aboriginal and Torres Strait Islander communities on how delivery of services to families should be reshaped. This includes reshaping investment and services in remote Indigenous communities for domestic and family violence, sexual violence, men's and women's initiatives, and youth and family wellbeing and participation. Initiatives are currently underway in Mornington Island, Yarrabah, Doomadgee, Aurukun, Cherbourg, the Northern Peninsula Area and Torres Strait
- providing \$55 million to address long term water security needs in Townsville in the 2019-20, as part of an overall \$215 million commitment to fund the Stage 1 of the Townsville pipeline
- collaborating with the proponent of the Granite Belt Irrigation Project to advance the project with the \$13.6 million conditional funding commitment by the Queensland Government
- benefitting regional employers through a 1 per cent discount off the payroll tax rate for four years, ending 30 June 2023, where they have an Australian Business Number registered business address outside of South-East Queensland and at least 85 per cent of their Queensland taxable wages are paid to employees living outside South East Queensland
- supporting the Genex Kidston pumped storage hydroelectric project transmission connection as part of clean energy hub infrastructure package at Kidston with up to \$132 million supporting 500 construction jobs subject to an agreement with Genex demonstrating value for Queensland tax payers and the timely commencement of the project
- investing \$1.2 million for further feasibility and regulatory investigations work on the Copperstring proposal for a privately-owned electricity transmission line connecting Mount Isa and the North West Minerals Province's process and mining projects to the grid
- progressing the establishment of CleanCo in preparation for it to be transferred to the State's renewable and low emission energy generation assets including the Wivenhoe pumped storage hydro plant and Swanbank E power stations near Ipswich and three Queensland hydro power stations (Barron Gorge, Kareeya and Koombooloomba) in the Far North of Queensland
- continuing to deliver quarterly meetings of the Trade and Investment Groups (TIGs) across eight regional office locations, comprising key local, state and Commonwealth government representatives from trade, investment and economic development organisations in the region. TIGs enable collaboration to promote stronger trade and investment activity locally
- delivering targeted capacity-building workshops for SMEs across regional Queensland. The workshops will focus on challenges faced by businesses in attracting investment, developing new markets and getting a first international sale

- delivering a series of interactive Export Connections forums that focus on stimulating collaboration amongst exporters or export ready participants
- hosting Queensland Export Week, which will incorporate a regional program for Queensland Trade and Investment Commissioners to engage with Queensland companies interested in exporting and/or attracting foreign investment.

Economy

- supporting the growth and development of the social enterprise sector in Queensland to create jobs, support inclusive workforce participation and deliver social impact through the release of the new Queensland Social Enterprise Strategy, which is supported by \$1 million in funding in 2019-20
- investing in the preservation and maintenance of the heritage listed, state-owned Thomas Dixon Centre, with \$14 million to provide enhanced performance facilities for Queensland Ballet. Of the \$14 million committed, \$5.5 million will be allocated to preserve and maintain the heritage listed building. The redevelopment will create approximately 151 jobs during construction
- employing 300 tradespeople and apprentices over the next three years in Cairns, Rockhampton, Bundaberg and Caboolture as part of a program to rebuild QBuild
- managing the successful delivery of the \$176 million refurbishment and expansion of the Cairns Convention Centre. The expansion will deliver more space to cater for multiple functions, helping the city to attract new conferences and events to the region. It is expected that the expansion will support up to 570 jobs over the life of the project with further direct and indirect employment opportunities across the convention centre's operation
- developing a strategy for agribusiness and food industry development to promote Queensland agriculture products and innovations internationally, attract private sector investment and encourage employment and export growth
- continuing to implement the Queensland agriculture and food research, development and extension 10-year roadmap and action plan to drive innovation in Queensland's agricultural and food industries
- growing Queensland's aquaculture industry by promoting the six aquaculture development areas
- working with industry to investigate the feasibility of abolishing stamp duty on agricultural insurance products and removing the reliance of primary producers on government assistance during natural disaster
- investigating the reconfiguration of the Primary Industry Productivity Enhancement Scheme to make loans and lending facilities more accessible and relevant to farming families
- increasing economic participation outcomes for Aboriginal and Torres Strait Islander peoples through the implementation of the whole-of-Government *Moving Ahead* strategy to increase participation in training and employment; and business ownership and development
- increasing the growth and development of a diverse and sustainable Aboriginal and Torres Strait Islander business sector through the implementation of the Queensland Indigenous (Aboriginal and Torres Strait Islander) Procurement Policy
- evaluating return on investment of programs designed and delivered to secure increased economic participation of Aboriginal and Torres Strait Islander peoples
- continuing to deliver the Youth Employment Program to support Aboriginal and Torres Strait Islander young people into sustainable employment, training or further education
- facilitating the successful delivery of Queen's Wharf Brisbane, a \$3.6 billion Integrated Resort Development
- investing in even more high growth Queensland businesses and jobs of the future through the Advance Queensland Business Development Fund — the Fund was boosted by \$40 million in the 2018-19 Budget, taking total investment funds available to \$80 million
- backing Queensland jobs by committing \$885 million over four years in targeted payroll tax measures to support small and medium-sized businesses as they grow, to drive employment and to boost the Queensland economy. The measures include a higher payroll tax exemption threshold, reduced payroll tax rates for regional employers for four years until 30 June 2023, a two-year extension to the 50 per cent apprentice and trainee rebate and a payroll tax rebate of up to \$20,000 per year to eligible employers that can demonstrate over a full financial year a net increase in full time employees in the 2019-20 and 2020-21 financial years. The rebate is payable in the 2020-21 and 2021-22 financial years
- investing \$250 million in new funding for CleanCo over 2 years from 2019-20 to build, construct, own and maintain new renewable energy generation supporting regional jobs and investment
- progressing design activities for widening the Pacific Motorway between Eight Mile Plains and Daisy Hill in the north, and between Varsity Lakes and Tugun in the south. These upgrades are jointly funded by the

Commonwealth and Queensland Governments and will provide improved road freight access between New South Wales and South East Queensland

- working with Queensland's racing industry to implement reforms that drive modernisation and achieve a more sustainable racing industry in Queensland
- launching the three year *Far North Queensland Screen Production Strategic Plan* that will deliver targeted initiatives and actions to develop a stronger screen industry in the region (note this was launched in August 2019)
- continuing implementation of the *Advancing Tourism Strategy 2016-2020*, to drive tourism growth in partnership with industry, with all actions on track for delivery
- continuing to progress the \$24.8 million Minjerribah Futures program to establish Minjerribah (North Stradbroke Island) as a globally recognised cultural and eco-tourism destination with a strong, sustainable economy supported by expanded research and education activities
- begin construction on the Quandamooka Art, Museum and Performance Institute; Yalingbila Bibula (Whale on the Hill); Minjerribah Ganaba refurbishment; and expanded Nareeba Moopi Moopi Pa aged care hostel
- continuing delivery of the \$180.6 million Growing Tourism, Growing Tourism Jobs initiative:
 - \$48.6 million Attracting Tourism Fund, including \$10 million allocation for attracting aviation
 - \$36 million Growing Tourism Infrastructure Program
 - \$36 million to secure new major events for Queensland
 - \$25 million Great Barrier Reef Island Resorts Rejuvenation Program
 - \$25 million Great Keppel Island Rejuvenation Pilot
 - \$10 million for Outback Tourism Infrastructure.
- declaring 2020 as the Year of Indigenous Tourism to position the state as the nation's leader in Indigenous tourism
- continue to deliver the Government's \$755 million Advance Queensland initiative to build our innovation economy, build on Queensland's strengths, back our regions to compete globally, scaleup local solutions for new markets and invest in science and technology to create jobs through innovation
- launch the \$1.5 million Defence and Aerospace Industry Development Fund, supporting Queensland SMEs in the defence, aerospace, and related C4ISREW sectors to pursue industry-specific, internationally recognised certification of their business operations, goods or services
- establish the Defence Industry Hubs in Townsville and Ipswich, a one stop shop, working with businesses to develop their understanding of the defence market, enabling the development of capability and supply chains
- accelerate the development of transformational technology projects through the IndustryTech Fund
- support innovative, practical and applied research through the Industry Research Fellowships program
- continue to deliver a further two funding rounds of the Advance Queensland Ignite Ideas Fund to support Queensland-based small to medium enterprises to commercialise innovative ideas and expand into new markets
- continue to deliver further rounds of the Office of the Queensland Chief Entrepreneur's Adopt-a-Chief program to give Queensland startups the chance to leverage Chief Entrepreneur Leanne Kemp's business experience and global connections
- following its release on 5 August 2019, implementing initiatives under the Skills for Queensland - Great training for quality jobs, which sets out the Queensland Government's plan to secure future prosperity through a skilled and adaptive workforce
- continuing to support the Business and Skilled Migration program, which has the ongoing goal and commitment to attract the best and brightest skilled and business migrants to Queensland to fill targeted skilled shortages, grow the economy through business investment and to create local jobs through migrants' businesses
- following its release on 11 September 2019, *Works with Small Business* provides good practice guidance that will assist Queensland Government agencies to proactively engage with small businesses when undertaking capital works projects. *Works with Small Business* recognises that working with small businesses to manage periods of change during important capital works projects is essential to continue creating the environment where Queensland is the best place for small businesses to start, grow and employ
- promoting the 139 fee-free apprenticeships and/or traineeships under the Free apprenticeships for under 21s initiative. The Free apprenticeships for under 21s initiative is an extension of the successful Free tafe for Year 12 graduates initiative for apprentices and trainees. From July 2019, young people up to 21 years of age, will be able to undertake one of 139 fee-free apprenticeships and/or traineeships under the initiative. Fee-free training will also be available to young people who commenced in a high priority apprenticeship or traineeship in previous years, where they are under 21 years on 1 July 2019 and are still in training

- designing and implementing the new Skills Assure approach to quality for vocational education and training
- launching a micro-credentialing pilot, with \$5.5 million over the next three years to support industry led skills development designed to address emerging workforce skills requirements
- commencing a Higher Level Apprenticeships pilot, with \$300,000 invested over two years that will develop new pathways that layer specialised skills and knowledge with the traditional apprenticeship model
- launch the Youth Justice Training Initiative from 1 July 2019, to specifically assist those that have had contact with the youth justice system change their life, by supporting them on their pathway to training, skills and ultimately employment opportunities
- deliver the Creating your Future Job Initiative which provides targeted support, specialist business advice and mentoring to Queenslanders who want to explore, develop and create their own future job
- promoting Link and Launch which will assist disengaged Year 12 completers up to age of 24 years to navigate their work back into education, training or employment by providing support services to young people
- extend the Regional Skills Adjustment Strategy for one-year with an investment of \$5 million for 2019-20
- continue to support small business under the Advancing Small Business Queensland Strategy 2016-20, with \$4 million to help small businesses further their entrepreneurial skills, improve their digital capabilities and achieve their high-growth aspirations in 2019-20
 - under the joint Federal and Queensland Government funding arrangements for the Small Business Disaster Recovery Grants, \$3 million in funding will be available for up to two years or until funding is exhausted.
 - as at 27 August 2019, total funding of \$470,050 was allocated to 49 small businesses that successfully secured the Small Business Disaster Recovery Grants.
- continue to implement the Advancing Indigenous Business initiative by:
 - running Aboriginal and Torres Strait Islander business capability support programs
 - supporting Aboriginal and Torres Strait Islander businesses through mentoring, and
 - identifying and leveraging collaboration opportunities with industry and other stakeholders.
- preparing CleanCo to start trading as the third publicly-owned electricity generator on 31 October 2019, to improve competition in the wholesale electricity market and put downward pressure on electricity prices and support investments and jobs in the growing renewable energy sector. Preliminary analysis forecasts CleanCo should save \$70 per year off the average Queensland household power bill, through a \$7 per megawatt hour reduction in wholesale electricity prices
- continue rollout of the \$150 million Advance Queensland Industry Attraction Fund (comprising an additional \$45 million in the 2019-20 State Budget) to advance Queensland's priorities for increasing private sector investment and creating jobs in a strong economy
- develop a space strategy to support the Queensland Government's focus on this emerging and knowledge-based industry
- continue to support Rheinmetall Defence Australia's LAND 400 Phase 3 bid to the Department of Defence for the manufacture of 383 infantry fighting vehicles and 17 manoeuvre support vehicles that would be manufactured at the Military Vehicle Centre of Excellence in Ipswich
- deliver a rail manufacturing strategy to position Queensland's rail manufacturing sector as a sustainable, leading provider of rail manufacturing products and services with the capacity to capture a significant portion of the national rail market
- establish a network of international investment specialists to attract more foreign investment into Queensland
- continue to deliver the Exporter Market Engagement Program for up to 20 SMEs to undertake export development activities in an overseas market.

Health and wellbeing

- delivering the Queensland Government commitment to expand safe nurse-to-patient ratios to acute adult public mental health wards with legislative amendments to the Hospital and Health Boards Regulation
- delivering the Queensland Government commitment to introduce staffing requirements in public residential aged care facilities (RACFs) with the introduction of legislative requirements for public RACFs to comply with minimum nurse and registered nurse percentages and minimum of 3.65 hours of average daily resident care
- continue implementation of the *Queensland Health Immunisation Strategy 2017-2022* and delivering *Immunise to 95 and Bubba Jabs on Time* to follow up Queensland children identified as being overdue for immunisation on the Australian Immunisation Register

- delivering initiatives under the *Health and Wellbeing Strategic Framework 2017–2026* to encourage and support more Queenslanders to achieve and maintain a healthy weight, reduce smoking and practice sun safe behaviours
- expanding implementation of community-led initiatives to improve the accessibility, affordability and acceptability of healthy food in remote Aboriginal and Torres Strait Islander communities
- implementing actions under the the Frail Older Persons Collaborative including proven geriatric models of care aimed at improving the quality of care through clinician knowledge, increasing patient choices on care options and partnering with primary care providers to improve confidence and capability to provide care for patients closer to home
- implementing the first year of the four year cross agency *Shifting Minds: Taking action to reduce suicides in Queensland* including the establishment of the first tranche of Way Back Support Services to provide follow-up support after a suicide attempt
- enhancing health service delivery for people at risk of suicide through improving the knowledge, skills, attitudes and confidence of health service providers
- delivering the Interoperability Project that will replace legacy integration systems to improve reliability, reduce complexity and make information exchange between Queensland Health systems easier and simpler to change and maintain
- delivering the Future of Healthcare in Queensland project, a strategic foresight research study in partnership with CSIRO that will present potential scenarios for Queensland's future healthcare sector to 2040
- developing the Digital Strategy for the Rural and Remote Healthcare that supports care delivery in all locations
- delivering over 10 targeted clinics in remote and discrete Aboriginal and Torres Strait Islander communities to assist people with disability to receive assessments to assist access to the NDIS
- continuing to fund eight Mental Health Coach positions across the state, ensuring Queensland state schools have a key point of contact for advice and support around implementing mental health and wellbeing initiatives
- establishing eight specialist Guidance Officer positions across the state to provide additional support to students with complex mental health needs and students returning to school following specialist mental health treatment
- providing \$169,100 to headspace Schools to deliver suicide prevention and postvention training to new guidance officers across the state, building their capability to identify and support students who may be suicidal, and to support schools in the event of a suicide
- continuing to partner with headspace Schools to provide advice, support and training to schools around responding appropriately to suicide or attempted suicide events in school communities
- implementing the *Connect 4 Children Strategy* to provide place-based approaches for communities to develop a unique Birth–Five plan that is responsive to the needs of the community's children through local solutions
- expanding the Birthing in our Community hub to include early childhood education services for Aboriginal and Torres Strait Islander families
- expanding the Right@home program to provide extra support to mothers of new babies from pregnancy, or just after a baby is born, with home visits from a specially-trained child health nurse
- implementing *Activate! Queensland, the Queensland Sport and Active Recreation Strategy* targeting government investment to drive improvement in the delivery of sport and active recreation opportunities for all Queenslanders and promote healthier, more active lifestyles, and continuing to deliver committed funding that supports:
 - partnerships with industry, cultural diversity and social cohesion and grassroots sport and recreation and community use of schools
 - purpose built facilities to support female participation in sport and active recreation
 - development of Underwood Park, Zillmere Sports Centre and the University of the Sunshine Coast Stadium.
- expand research into farm financial matters and provide financial assistance, disaster recovery assistance and farm debt restructuring services through the Queensland Rural Industry Development Authority to help rural producers and affected communities manage through difficult situations
- supporting initiatives to increase the number of babies born healthier, including the First 1000 Days Australia initiative, which aims to give Aboriginal and Torres Strait Islander children the best possible start in life by addressing health needs from pre-conception to two years
- continue to build the capability of school staff to respond to students who show early signs of mental health difficulties or are at risk of suicide by implementing timely and appropriate support

- improving active transport facilities by completing the installation of on-road bike lanes along Logan Road between Levington Road and Kingston Road at Underwood, as part of the Veloway 1 Cycleway
- launching the Queensland Walking Strategy and implementing the associated action plan
- launching and implementing the new *Queensland Cycling Action Plan 2019-2021*
- progressing the upgrade of water treatment infrastructure assets in Indigenous Council areas to ensure continuing access to a safe supply of water in remote Indigenous communities
- extending the Navigate Your Health project so the health needs of young people in the justice system can be addressed
- funding of \$840,000 over two years has been allocated to the expansion of Child Safety's Brisbane-based Navigate your Health initiative to three new locations and to children and young people on community-based orders, providing health and development screening, assessment and coordination of health and support needs and development of a personalised health plan
- delivering the *Our Way Strategy and Changing Tracks Action Plan* to improve wellbeing and reduce disproportionate representation of Aboriginal and Torres Strait Islander children in the child protection system.

Environment

- releasing a Queensland Protected Area Strategy to provide strategic direction for sustainable expansion and effective management of Queensland's terrestrial protected areas, both public and private
- undertaking an independent review of the Fraser Island Dingo Conservation and Risk Management Strategy Implementation Plan to ensure a best practice approach
- finalising and implementing the Gurra Gurra Integrated First Nations Framework to transform the way the department considers and performs its business in partnership with First Nations peoples, and developing a model for co-stewardship with First Nations partners of Queensland's protected area estate
- supporting the Quandamooka Yoolooburrabee Aboriginal Corporation to complete the necessary activities, including cultural heritage assessments, to support the progression of Quandamooka Country on Australia's World Heritage Tentative List
- implementing reforms for waste environmentally relevant activities and support implementation of the Queensland Waste Levy with compliance activities and working with industry and local councils to manage the implementation of the Queensland Waste Levy from 1 July 2019
- continuing to implement the financial assurance and rehabilitation reforms for the resources sector
- implementing the Local Government Illegal Dumping Partnership Program providing \$2 million in grants, available to local councils, over two years, for additional on-ground illegal dumping compliance officers
- delivering the Enhanced Fire Management Program to improve capability for bushfire management in Queensland, and to reduce the risk to life and community assets
- implementing strengthened Reef regulations, by supporting key agricultural sectors to improve practice standards leading to an enhanced targeted compliance program
- continuing to implement Queensland's Climate Change Response including delivery of the *Queensland Climate Transition Strategy* and the *Queensland Climate Adaptation Strategy*
- continuing work to deliver the \$1.7 million decarbonisation of the Great Barrier Reef Islands program through the whole-of-island community pilot project on Palm Island, Masig Island, and Magnetic Island, which will see the development pathways to support prosperity in place, resilience, and a low-carbon future
- continuing work to build on the Queensland Climate Change Response by delivering a post-2020 policy framework to strategically position Queensland's industries and communities for the transition to a zero net emissions economy by 2050. In 2019-20, this will include public consultation on a Climate Policy Options Paper and development of a White Paper for Government consideration in 2020
- commence delivering the \$3.6 million Decarbonising Remote Communities solutions. Four indigenous communities in Queensland's far north - Doomadgee, Mappoon, Pormpuraaw and the northern Peninsula area will have new renewable energy systems installed
- begin construction on a 304 kilowatt extension of Ergon Energy's existing solar farm in Doomadgee. This will use innovative pre-fabricated solar technology to allow ground-mounted solar panels to be deployed faster and cheaper than traditional solar installations. Another 105 kilowatts of rooftop solar is planned and it is estimated rooftop solar will save Doomadgee council \$30,000 to \$40,000 per year on power costs over 20 years
- install rooftop solar this year in Mapoon Aboriginal Shire Council with more battery energy storage planned for mid-next year. The Indigenous Consumer Assistance network will work with the community to help families save money on power by using energy more efficiently at home

- ongoing delivery of Interest Free Loans for Solar and Storage, installations to be completed 6 months after approval
- ongoing delivery of Solar for Rentals, installations to be completed by 30 June 2020
- complete the Government's *Renewables 400* reverse auction, bringing up to another 400 megawatts of solar and wind energy and battery storage into the market. CleanCo continues to seek bids from 10 proponents to supply renewable energy and will recommend projects to government in early 2020
- continue delivery of the three-year \$100 million Resource Recovery Industry Development Program
- continue rolling out the *Queensland Hydrogen Industry Strategy 2019-24*, including implementation of a \$15 million Hydrogen Industry Development Fund for to assist privately led projects that will drive job creation, regional growth and export opportunities for this sector
- implementing the Queensland biosecurity strategy: our next five years 2018–2023 and develop action plans in collaboration with key stakeholders for each of the themes
- continuing to position Queensland as a leader in preparedness and enhancing Queensland's biosecurity prevention and response capability through the Queensland Biosecurity Capability Implementation Program
- delivering Queensland's obligations under the national biosecurity system (including strengthening of Australia's fruit fly system)
- continuing eradication programs including red imported fire ants, electric ants, exotic fruit flies in the Torres Strait, varroa mite and four tropical weeds
- continuing support agricultural industries in Great Barrier Reef catchments to improve Reef water quality outcomes through practice change
- providing grant funding through the Queensland Feral Pest Initiative to assist producers to construct wild dog exclusion fencing – targeted in drought-affected sheep and wool producing areas with the ultimate goal of bringing large numbers of sheep back to these areas
- continuing to implement the *Queensland Sustainable Fisheries Strategy 2017–2022* to support fisheries reform
- upgrading the fisheries compliance system to improve intelligence available to target areas at risk of non-compliance
- developing a Queensland Government policy on the future of timber production in State-owned native forests
- prosecuting allegations of serious environmental harm and continuation of rehabilitation of land affected by underground coal gasification contamination
- boosting the evidence base for measuring the effectiveness of vegetation management by establishing an enhanced scientific program for Statewide Landcover and Trees Study
- supporting CleanCo in its mandate to support an additional 1000MW of new renewable energy generation by 2025, through providing \$250 million in funding to build, own and operate new renewable energy generation projects and through CleanCo trading the electricity output of new renewable projects initiated by others
- supporting CleanCo through its completion of the *Renewables 400* reverse auction, adding up to 400MW of solar and wind energy generation or battery storage in the market
- delivered the War on Wrecks Taskforce recommendations to the Government, including identification and management of derelict vessels to reduce the number of vessels classified as derelict. Identifying potential derelict vessels early and implementing a management strategy
- establish Reef VTS split - working group to define provision of solution report
- develop boating action plans for particularly high risk designated areas of Queensland to establish a framework for operations and maritime infrastructure prioritisation
- developing the Zero Net Emissions Transport Roadmap to transition Queensland's transport sector to a low carbon transport future
- target research funding on identified priorities, including water and energy sustainability, healthcare, climate change and the Great Barrier Reef
- continue to work with industry to support implementation of actions under the Queensland Tourism Sector Adaptation Plan, providing a roadmap for the tourism sector to understand and respond to climate change
- streamlined the *Liquid Fuel supply Regulation 2016* to give biofuels producers greater flexibility to demonstrate the sustainability of their biofuels.

People

- supporting programs and projects across Queensland to provide opportunities for Queenslanders to engage in arts and culture

- participating in, and responding to, the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability to achieve better outcomes, enhanced quality of life, greater inclusion and accessibility, and strengthened protections for people with disability
- continuing to assist the Commonwealth Government to transition Queenslanders to the NDIS and advocating for Queenslanders to get high quality support from the NDIS
- promoting, through Disability Action Week 2019, that everybody has a role to play in creating employment opportunities, supported by a website, new stories, the calendar of events and collateral for event organisers and others that will be freely available to all
- continuing to fund the Elder Abuse Prevention Unit and seniors legal and support services, including expanded services in six regional locations: Gladstone, Rockhampton, Gold Coast, Sunshine Coast Mackay and Bundaberg and further investment to improve access for seniors to financial advice
- delivering the Elder Abuse Prevention campaign to raise community awareness
- working with state and territory representatives on the Council of Attorneys-General Working Group on Protecting the Rights of Older Australians to develop the National Plan to Respond to the Abuse of Older Australians
- providing subsidies to community organisations across Queensland to hold their events during Queensland Seniors Week
- implementing the Queensland: an age-friendly community Action Plan
- delivering the Advancing Queensland: an age-friendly community grants program for 2019-20
- developing in partnership with key stakeholders a new strategy and investment plan for Neighbourhood and Community services
- progressing an expanded school breakfast program grants round for up to 70 additional schools
- promoting seniors card and concessions at pop up stalls across Queensland
- progressing opportunities to re-design government service delivery to Queenslanders across key life events, joining up services across government
- designing fresh video and static content to share inspiring stories about advances by people with disability in the priority action areas of communities for all, lifelong learning, employment, everyday services, and leadership and participation
- transitioning to the NDIS through the third year of implementation, which will continue until 30 June 2019
- continuing support to maintain White Ribbon accreditation through workplace initiatives that demonstrate zero tolerance to domestic and family violence
- continuing the indigenous apprenticeship scheme to appoint apprentices to the Radio and Electronics Section to ensure a succession plan is established for staff in this highly technical area
- launching a further round of business support grants for taxi and limousine licence holders in partnership with Queensland Rural and Industry Development Authority which was launched in August 2019
- launching the Wheelchair Accessible Taxi grant program
- development and delivery of new help phones for the Queen Street bus station which will include enhanced features and consistent design to ensure easy access to all customers in the need of emergency or disability assistance
- pilot the use of inclusive mapping methods to enhance information for people with mobility impairments to access footpaths and assess potential for further roll out
- continuing to co-design, develop and deliver coordinated, collaborative support for cross-divisional customer-centric initiatives that leverage customer focused innovation, human-centred design and usability capabilities for significant priority programs. This ensures ongoing alignment with the Advancing Queensland priority of Responsive Government
- building opportunities for Aboriginal and Torres Strait Islander innovators and businesses through the Deadly Innovation Strategy
- fostering diversity in innovation by encouraging the success of female founders and researchers
- continuing to enhance volunteer operational capability through the QFES *Volunteerism Strategy*, launched in October 2018, by ensuring alignment with community needs and development of sustainable policies and programs to support fire, rescue and disaster management services across the state
- supporting business leaders, employees and volunteers to continue to deliver Skilling Queenslanders for Work, which will support up to 54,000 Queenslanders into work over six years (2015-16 to 2020-21) through a suite of targeted skills and training programs

- redesigning the Next Step After Care service to ensure young people aged 15-24 who are leaving care receive the support they need to successfully transition to adulthood. An additional \$2.5 million over three years has been allocated to the redesigned service, Next Step Plus, which is expected to commence in early 2020
- providing \$22 million over four years for additional resources to lead and coordinate the Queensland Government's participation in the National Redress Scheme
- providing additional funding of \$2.2 million over five years to support the Truth, Healing and Reconciliation Taskforce. This Taskforce will guide the implementation of activities and reform initiatives as part of the Queensland Government's response to the Royal Commission into Institutional Responses to Child Sexual Abuse and help raise public awareness of the impact of institutional child sexual abuse
- partnering with Queensland Aboriginal and Torres Strait Islander Child Protection Peak, to develop an Aboriginal and Torres Strait Islander Kinship Care program to enable Aboriginal and Torres Strait Island community-controlled organisations, families and Child Safety to work together to support kin to care for Aboriginal and Torres Strait Islander children who cannot live with their parents. Part of this process is to progressively shift investment from mainstream foster and kinship services to the community-controlled sector
- implementing reform activities in the child protection system, funded through the Government's total funding package of \$517.5 million (\$401.6 million new funding and \$115.9 million funded internally) over four years to continue Queensland's family support and child protection reforms
- delivering services and support to Aboriginal and Torres Strait Islander children and young people aged 15 to 21 years in or leaving care to learn and earn, and stay safe and well as outlined in the *Our Way Strategy* and *Changing Tracks Action Plan*
- progressing tenancy law reforms to create a modern legislative framework that better protects tenants and property owners and improves housing stability in the rental market.

Infrastructure

- commence early works on the \$150 million new performing arts theatre at the Queensland Performing Arts Centre, Brisbane
- delivering the Revitalising National Parks program to upgrade infrastructure in popular national parks
- rolling out the Research Infrastructure Co-investment Fund to leverage Commonwealth Government and industry funds and deliver a more coordinated and strategic approach to investment in research infrastructure
- revitalising the *State Infrastructure Plan – Part A (Strategy)* with a 25-year outlook to tackle emerging local and global challenges, identify exciting new opportunities, attracting private sector investment and creating more jobs
- facilitate new private sector investment and projects across Queensland's 12 State Development Areas to provide increased job opportunities
- progress the building of the Counter-Terrorism and Community Safety Centre at Wacol. This centralised training facility for police will soon move from design to construction phase
- supporting approximately 1211 full time equivalent jobs for the 2019-20 financial year through the Queensland Health 2019-20 capital investment program
- opening eight new state schools in priority growth areas across Queensland for the 2020 school year including seven new schools as part of the \$1.3 billion Building Future Schools Fund and one state high school funded through the growth program:
 - a state primary school at Ripley Valley
 - state secondary schools in Calliope, Coomera, Fortitude Valley, Mango Hill, Ripley Valley, Yarrabilba
 - a new special school in Caboolture.
- commencing the construction of five new schools also funded under the Building Future Schools Fund for the 2021 school year including:
 - a state primary school in Palmview
 - a state primary school in Pimpama
 - a state secondary school in Baringa (Caloundra South)
 - a state secondary college in Dutton Park
 - a new special school in Palmview.
- delivering other significant infrastructure projects to support growing communities across the state as part of the \$1.3 billion Building Future Schools Fund including:
 - West End State School expansion
 - Queensland Academy for Science, Mathematics and Technology expansion
 - Kelvin Grove State College Ballet Academy expansion

- strategic land acquisitions.
- building additional classrooms and learning centres for the remaining projects in the \$250 million (over two years to 2019–20) 2020 Ready Program
- continuing to invest up to \$235 million over four years from 2018–19 to modernise educational infrastructure under the Renewing Our Schools program, which includes refurbishment and renewal across identified regional and metropolitan state schools
- continuing to deliver the \$97 million Advancing Clean Energy in Schools program to upgrade and install solar and energy efficiency measures in Queensland state schools
- conducting upgrades and renewal works at 31 state schools as part of the \$15.1 million School Renewal Fund in 2019–20
- investing \$225.7 million in 2019–20 in school maintenance to ensure it remains at one per cent of state school asset replacement value
- providing an additional \$100 million over four years from 2019–20 for priority state school air-conditioning projects, including urgent replacement of units in the Cooler Schools Zone and other priority air-conditioning projects
- commencing restoration of the heritage listed Jimna Fire Tower outside Kilcoy
- providing \$500,000 to the Queensland Country Women's Association for the preservation of heritage halls in rural and regional Queensland
- rolling out the \$40 million Growth Area and Regional Infrastructure Fund to improve the prosperity and liveability of outer urban and regional communities
- continuing to monitor and report on delivery and completion of the \$180 million Significant Regional Infrastructure Projects Program, to fund significant infrastructure projects in key regional centres that respond to a community need or provide increased economic opportunities
- continue engagement with the Commonwealth Government on delivering the Rookwood Weir to enhance agricultural and industrial development opportunities and supplement urban water supplies in the Fitzroy Basin and Gladstone region. On top of the \$66 million allocated in 2018-19, the 2019-20 State Budget allocated a further \$83 million toward the total of \$352 million for Rookwood Weir construction costs shared equally between the State and Commonwealth Government. Sunwater has progressed preparatory works and has sought expressions of interest for the weir construction and will select a major contractor by mid 2020
- delivering One-Month Registration Terms
- launching *Queensland Road Safety Action Plan 2020-21*
- release updated *Queensland Level Crossing Safety Strategy 2012-2021*
- deliver the Toowoomba Second Range Crossing project, which opened fully to traffic on Sunday 8 September 2019. A weekend of community celebrations was held with approximately 10,000 participating in the opening celebrations. Events including community stalls, a marathon and charity cycling event were held on both Saturday 7 and Sunday 8 September 2019
- New England Highway Safety Package Upgrade (Warwick to Wallangarra) a \$11.6 million project aimed at improving the road safety and freight efficiency on the Warwick to Wallangarra link of the New England Highway. The project includes construction of a new southbound overtaking lane, a minor intersection upgrade at Mount Stirling Road intersection, wide centreline treatments, hazard zone vegetation removal and other line-marking works. Construction commenced in January 2018 and was completed in late July 2018
- complete construction to replace the Lochaber Creek timber bridge on the Burnett Highway, with a new wider concrete structure, jointly funded by the Australian and Queensland Governments
- Commence procurement activities of the final stage of the Bruce Highway (Cooroy – Curra) (Section D) upgrade between Woondum and Curra, jointly funded by the Australian and Queensland Governments.
- complete intersection upgrades and widening on the Bruce Highway between the Maryborough Showgrounds and Howard Heights Road, jointly funded by the Australian and Queensland Governments
- commencing construction to replace the Coondoo Creek Bridge on Tin Can Bay Road, near Gympie, jointly funded by the Commonwealth and Queensland Governments
- commence construction works on the \$1.1 million new floating walkway at Uhlmann Road, Burpengary.
- complete the \$31.9 million installation of barriers on various sections of the Bruce Highway (Brisbane - Gympie)
- continue the \$9.9 million public transport enhancements around major urban developments across the district
- continue planning to widen the Bruce Highway, from four to six lanes, between the Pine River and the Caloundra Road interchange

- continue widening the Bruce Highway, from four to six lanes, between Caloundra Road and the Sunshine Motorway, and upgrading interchanges at Caloundra Road and Sunshine Motorway
- commence the \$10.4 million intersection signalisation on Caboolture–Bribie Island Road at Old Toorbul Point Road
- continue the \$28.8 million intersection improvements on Burpengary–Caboolture Road and Beerburum Road
- commence \$30 million preconstruction activities for an upgrade of the Petrie roundabout intersection on Redcliffe Road
- continue the \$8 million intersection improvements as part of the Caboolture Connection Road Route Safety Strategy accelerated works
- commencing construction works on Cairns Southern Access to duplicate the Bruce Highway between Edmonton and Gordonvale
- completing the business case for the \$180 million Townsville Ring Road Stage 5, that will duplicate a two lane section of the existing Townsville Ring Road, completing 36 km of the Bruce Highway route through Townsville to a four lane standard, delivering improved efficiency, reliability and safety for freight and passenger vehicles
- completing construction of the \$195 million upgrade of the Pacific Motorway at Eight Mile Plains and Rochedale. This project is jointly funded by the Australian and Queensland Governments and will provide additional southbound lanes
- completing construction of the \$197 million Pacific Motorway upgrade between Mudgeeraba and Varsity Lakes. The project is jointly funded by the Australian and Queensland Governments, and will widen the motorway from four to six lanes
- commencing the \$25 million safety and capacity upgrade at Exit 57 interchange on the Pacific Motorway at Oxenford
- commencing construction on two \$20 million four-lane upgrades on Mount Lindesay Highway, between Rosia Road and Stoney Camp Road, and between Camp Cable Road and Johanna Street in Jimboomba
- continue construction of the Ipswich Motorway Upgrade, Rocklea to Darra Stage 1 project. When complete, the project will deliver improved traffic flow, flood immunity, sight distances and safer access to and from the motorway:
 - reduce congestion creating more reliable, consistent travel times
 - enhance local connectivity for all road users, pedestrians and cyclists with new service road connectors.
- upgrading public transport ticketing equipment, as part of the phased delivery of the Queensland Government's \$371.1 million Smart Ticketing project
- opening of key passenger transport infrastructure projects including the new lift at Queen St Bus Station, Victoria Point Central bus station and Eight Mile Plains park 'n' ride expansion
- progress design for the upgrade of the Southern Moreton Bay Islands ferry terminal upgrades
- progress delivery of bus priority improvements on Gympie Road and Old Cleveland Road in Brisbane, and Nicklin Way on the Sunshine Coast
- progress delivery of park 'n' ride expansion at key sites, including at the Greenbank bus facility and at Geebung, Virginia, Lawnton, Springfield Central, Salisbury, Darra, Cannon Hill, Ebbw Vale, Ormeau and Varsity Lakes rail stations
- deliver accessibility upgrades as part of the Queensland Rail Station Upgrade Program, by:
 - progressing planning for Auchenflower, Albion, Cannon Hill, Loganlea, Buranda and East Ipswich
 - commencing construction at Dakabin and Southbank
 - progressing construction works at Strathpine, Boondall and Morayfield.
- deliver the New Generation Rollingstock accessibility upgrades at the Downer rail plant in Maryborough, which will sustain existing jobs as well as creating new positions, with up to 100 people working on the upgrades at their peak
- complete rail track and tunnel upgrades between Brisbane and Toowoomba to cater for growing demand with the agricultural sector and rail operators to provide additional capacity for the movement of freight by rail, through the \$77.3 million Toowoomba Range Clearance Upgrade Project
- complete the \$5 million Yepoon Rail Line Upgrade to deliver supply chain improvements for the Central Queensland beef industry, involving remediating four rail bridges, replacing and resurfacing track and upgrading an existing siding to facilitate longer trains
- provided \$8.2 million under the Aboriginal and Torres Strait Islander Transport Infrastructure Development Scheme, to local governments for the upgrade of primary access transport infrastructure (roads, air and sea) into Aboriginal and Torres Strait Islander communities

- investing over \$73.8 million in 2019–20 and more than \$219 million in total over four years for the design, construction and maintenance of cycling infrastructure and into programs to get more people riding throughout Queensland
- complete the \$2.5 million Phase 2 of the Queensland Electric Super Highway (QESH), adding further fast charging stations along the QESH to help low and zero emission vehicle drivers and eco-tourists explore Queensland and reduce emissions from transport
- rolling out the third round of the Works for Queensland program supporting regional Councils by ensuring they have the capacity to undertake job-creating maintenance and minor infrastructure projects
- finalising the implementation plan for the new *Grants to Local Government Model* which will deliver funding through a more practical and efficient process
- supporting Councils through the Local Government Grants and Subsidies Program for 2019-21 focusing on infrastructure and essential services
- completing the additional 16 beds for the Brisbane Youth Detention Centre
- commencing construction of the \$150 million, 32 beds youth detention facility in Wacol
- continuing to upgrade and maintain QFES facilities to ensure the community is delivered an effective and efficient emergency services response
- progressing the next stage of the replacement of the current Integrated Client Management System. The new 'Unify' system will incorporate new and enhanced functionality for Child Safety Services and the Department of Youth Justice, and for integrated multi-agency collaboration and improved sharing and management of child protection information, to better support children and families in the child protection and youth justice systems
- Partnering for Growth with the community housing sector to increase the supply of social housing
- Safely and humanely managing the growth in prisoner and offender numbers by providing additional prison infrastructure, correctional centre enhancements and new offices in the community, including:
 - commencing procurement for the construction of the 1000 bed Stage 2 of the Southern Queensland Correctional Precinct
 - continuing the \$111.4 million transition of Queensland's two privately-run prisons to public operation
 - investing \$143 million over four years (\$43.7 million per annum ongoing) to commission and operate the expanded Capricornia Correctional Centre to provide an additional 398 beds
 - continuing to install 2000 purpose built bunk beds across Queensland correctional centres, with over 1000 already installed, bringing the total additional beds delivered since 2015 to more than 3000 by 2020-21
 - investing \$22.1 million over three years for Woodford Correctional Centre intercoms, refurbishment of the Princess Alexandra Hospital Secure Unit, the lock replacement program in correctional centres and upgrading the Brisbane Correctional Centre commercial laundry
 - investing \$6 million to complete the \$76.6 million state-wide perimeter security upgrade program
 - investing \$20.9 million for other property, plant and equipment, including new or expanded Community Corrections offices for Far Northern and Brisbane Regional offices and new premises for the Inala and Toowoomba District offices to support expanding service delivery.

Governance

- progressing the Resources Safety and Health Queensland Bill 2019 to establish a new statutory body, named Resources Safety and Health Queensland, to regulate safety and health in the Queensland resources sector
- continuing to implement the Principal Engagement Strategy designed to ensure the practical wisdom and expertise of Queensland state school principals shapes the Department of Education's strategic planning, policy and support for schools. The strategy also affords school leaders the opportunity to deepen their knowledge and understanding of system leadership and corporate governance with a view to expanding career pathways and leadership opportunities
- engaging with the Commonwealth Government to support initiatives working towards improving digital capabilities and customer experience across a number of key agreed national priorities and through participation in the work of the Australian Digital and Data Council
- continuing to improve the customer experience when using digital government services delivered through qld.gov.au and delivering consistent customer experience across Queensland Government websites
- partnering with Queensland Government agencies, federal and local governments to provide digital, personalised and proactive services, making it simpler, faster and easier for customers to locate and access government services
- continuing to progress towards delivering digital identity and information sharing infrastructure to simplify and expedite the way Queenslanders choose to interact online - supporting a 'Tell Us Once' experience

- rebuilding QBuild to support improved efficiencies in the delivery of the Queensland Government's pipeline of capital works and maintenance services. Expect to enhance government's ability to respond quickly and effectively to rebuild and repair our schools, hospitals and social housing impacted by natural disasters
- implementing actions to address identified barriers to engagement of commercial fisheries with the reforms outlined in the Queensland sustainable fisheries strategy 2017-27
- implementing the DAF information security management system to ensure all information assets, relative to importance in relation to confidentiality, availability and integrity, are adequately protected
- contributing to the delivery of reform directions that improve government participation in place-based approaches and mechanisms for sharing best-practice learnings
- advising and training councillors and staff on the new and strengthened legislative requirements for managing conflicts of interest and material personal interest, bans on political donations by property developers, and suspension and dismissal of councillors and councils
- progressing work to increase awareness of the impact, limitations and protections relating to the legal status of brigades including engaging with brigades and reporting review findings
- progressing the *Queensland Government Air Future Strategic Direction*, a customer-centric organisational review driven by strategic and operational expectations
- aligning with the endorsement that was received from the Cabinet Budget Review Committee in May 2019 to retain QGAir in Government and improving QGAir operations, including a new fixed wing fleet (owned or leased) with a focus on achieving operational efficiencies
- collaborating with all key stakeholders to develop a business case that explores opportunities across agencies to increase utilisation and manage services more efficiently
- using technology to enhance operational processes including customising QGAir's cloud-based aviation software, Air Maestro, and using mobile-enabled services, such as Electronic Flight Bags (EFBs), to maximise the use of resources and enhance service delivery
- customising Air Maestro to allow QGAir to demonstrate compliance with legislative requirements and business continuity, improved efficiency, employee productivity and capability measurement in a continual improvement process
- integrating Air Maestro with EFBs is providing a platform to support employee capabilities and initiative business practices
- enhancing personnel, assets and systems requirements within QGAir's fixed wing operations to acquire an Air Operator's Certificate, an authorisation granted by the Civil Aviation Safety Authority to conduct commercial activities
- extend the Office of State Revenue's new online service (OSR Online) across all revenue lines (State taxes, duties and royalties), introducing more pre-filled forms, enhancing automation, and delivering greater transparency to taxpayers about their obligations and entitlements
- continue to introduce personalised taxpayer services that are enhanced by data analytics and machine learning
- continue to introduced new compliance models that improve revenue outcomes for Queensland's essential services
- continuing to implement Stage 3 monitoring and evaluation activities including ongoing industry engagement as outlined in the *Queensland's Personalised Transport Horizon: Five-year strategic plan for personalised transport services 2016-2021*
- continuing the Transport Academic Partnership (TAP) agreement between TMR, Motor Accident Insurance Commission and three university partners – Griffith University, Queensland University of Technology and the University of Queensland
 - the purpose of TAP is to build transport research excellence, innovation and capability in Queensland, as well as foster a collaborative partnership between government, industry and the academic sector.
- continued working under the Memorandum of Understanding with Woorabinda Aboriginal Shire Council and Central Highlands Regional Council to progress a sustainable works program for Woorabinda Aboriginal Shire Council
- renewing the Partners in Government Agreement with the Local Government Association of Queensland
- continuing the Queensland Government's ongoing reform agenda for Local Government to enhance integrity, transparency and accountability including the requirements relating to:
 - Councillor conflicts of interests and Councillor register of interests and alignment with requirements for Cabinet Ministers
 - a regime for political advisors for Councillors and the provision of administrative support to Councillors;

- Council meeting procedures, agendas and minutes
- mandatory training for candidates and Councillors
- strengthening the requirements on the use of Council controlled-entities.
- implementing the Grants to Local Government Model for new Local Government grant programs to:
 - deliver greater certainty and consistency across Local Government grant programs
 - enable Councils to apply for and utilise funding with greater efficiency
 - partner with Council to provide more cost-effective benefits Queensland's communities.
- delivering training and resources to Councils on a range of topics including legislation amendments, roles and responsibilities, election protocols, governance and financial management to reinforce importance of integrity, minimise the risk of corruption and promote increased transparency and accountability in Local Government
- undertake an independent review of the SES to identify issues and opportunities and provide options on the best model for future funding and management of the SES. This will include assessing partnering arrangements to develop an enhanced operating model where primary responsibility for funding and management resides with the state.

Local government activities

Message from the President of the Local Government Association of Queensland

Queensland councils are big business. We employ 40,000 people and look after more than \$150 billion worth of public assets. In many places around Queensland, the council is also the biggest employer in town. Not only that – nowadays, councils are so much more than rates, roads and rubbish. We drive major projects to reshape and strengthen our economy; we are an integral provider of invaluable community services; and councils are at the forefront in local environmental conservation and sustainability measures.

The State Government's partnering with local councils to produce great outcomes is the essence of The Queensland Plan. The regional networks, the local intelligence, and the sheer geographical reach when it comes to service delivery – these are the qualities only councils have.

MAYOR MARK JAMIESON

PRESIDENT

LOCAL GOVERNMENT ASSOCIATION OF QUEENSLAND

Local Government Case Studies

QCOAST₂₁₀₀ makes headway

The Qcoast₂₁₀₀ Program – a joint initiative between the LGAQ and the Queensland Department of Environment and Science, provides funding, tools and technical support to enable all Queensland coastal councils to develop Coastal Hazard Adaptation Strategies (CHAS) to address climate change-related coastal hazard risks over the long term.

The Qcoast₂₁₀₀ Program was officially launched in June 2016 by the former Minister for Environment and Heritage Protection, the Honourable Dr Steven Miles MP. The program (delivered by the LGAQ in partnership with the State Government) and was recently awarded the 2019 Australian Coastal Award for Climate Adaption at the 2019 Australian Coastal Awards.

A CHAS allows councils to get on the front foot in adaptation planning and to implement cost-effective mitigation measures, plan for development and growth, collaborate regionally and seek investment opportunities.

The program recently reached some significant milestones:

- 31 of Queensland's 41 coastal councils awarded with grant funding to progress with various phases of their CHAS.
- Current funding covers all 'at risk' major urban centres and more than 90 per cent of 'at risk' population along the Queensland coast.

QCoast₂₁₀₀ is designed to be accessible to coastal local governments irrespective of their current level of planning, capability and resourcing.

Councils join forces to build tourism

Six south-west Queensland councils joined forces this year to further boost regional tourism and reap the rewards of the growing traveller numbers discovering the hidden gems in the Queensland Outback as part of a program funded to the value of \$150,000 Department of State Development and developed in partnership with the South West Regional Economic Development (SWRED) and Planning Remote Area Boards.

The program is the second stage of the partnership with the goal of growing visitor numbers and bringing tourist dollars to south-western Queensland communities.

This project will provide SWRED members with a plan to guide tourist growth in the region for the next five years and will also build the region's capacity for digital promotion.

The six councils will work together to cross-promote experiences for those heading to the outback and will enable councils to focus on strategic planning for tourism within the south west which will be aligned with Tourism and Events Queensland.

Douglas Shire Council's water security strategy on track

Douglas Shire Council's strategy to tackle water security issues in Mossman and Port Douglas is heading in the right direction according to Department of Natural Resources, Mines and Energy's regional water supply security assessment.

Douglas Shire Council is currently in the planning stage of securing an additional raw water extraction site in the Mossman catchment – a key conclusion in the Regional Water Supply Security Assessment (RWSSA) adopted by the council.

The Department of Natural Resources, Mines and Energy (DNRME) partnered with council to establish a shared understanding of the existing water security and the capacity to support future growth.

The RWSSA indicated that, based on current average water use and projected population growth, the demand for water by the Mossman-Port Douglas communities will reach the annual volumetric limit of council's water licence from Rex Creek in seven years.

It provides an overview of the capability of the existing water sources during different rainfall events for projected population growth and water demands.

Hydrologic modelling was used to assess the performance of the bulk water supply in meeting forecast demands. Significant investment in water security, through projects such as the 20ML Port Douglas Reservoir, will strengthen the region's future water supply capabilities.

Douglas Shire Council is also continuing to work with the community by supplying recycled water to resorts for their golf courses and explore other reuse opportunities that support sustainable, resilient water delivery.

The Council is also looking at replacing aging retail meter fleet with smart meters, continuing leak detection programs and replacing old pipes where water loss is an issue.

Councils at the forefront of reef management - The Reef Guardian Councils

The Reef Guardian Councils work with the Great Barrier Reef Marine Park Authority under its 'Reef Guardians' Stewardship Program to build knowledge, foster leadership, networks and partnerships and encourage and support action within their communities for the care and respect of the Reef. There are currently 17 participating Queensland councils, representing a 300,000 square kilometre area and a population of more than one million people between Cape York in the north and Bundaberg in the south. These councils have been working hard together to protect and conserve the values of the Marine Park through activities that improve the health and resilience of the reef.

While councils in the Reef catchment have been working to reduce their impact on the Reef through a range of actions, a new approach has been developed by reef catchment councils and the LGAQ that will leverage, and value add to current council Reef activities – the Reef Councils' Rescue Plan – Cleaner Water for the Reef.

The Reef Councils' Rescue Plan – Cleaner Water for the Reef initiative is an exciting, fully costed prospectus that we believe will help the LGAQ and councils secure co-investment by those interested in delivering a better long-term future for the Great Barrier Reef.

The Plan proposes to deliver new, proven, definitions of excellence for achieving positive water quality and ecosystem outcomes across three strategic areas of local government operations: wastewater treatment – cleaner waste water; stormwater and ecosystem management – Fish Friendly Councils; and erosion and sediment run-off from unsealed roads – Best Practice for Unsealed Reef Roads.

The Reef Councils' Rescue Plan is a \$74 million project. The LGAQ is seeking \$57 million over seven years, with a contribution of \$17 million from the Reef councils. The request acknowledges the \$331,000 grant from the Queensland Government for Phase 1 of the Cleaner Waste Water Initiative.

The Torres Cape Indigenous Council Alliance (TCICA) gains momentum

The Torres Cape Indigenous Council Alliance (TCICA) Inc held its first meeting for 2019 in Cairns on Thursday 28 and Friday 29 March to progress regional priorities and other common interests centred on progressing economic and social reform in Indigenous and remote communities.

TCICA's priorities include working in partnership with the Queensland and Australian Governments to co-design programs and policies to improve health and education, provide real employment opportunities for local people, support businesses, and diversify the regional economy.

During the meeting, Mayors also discussed proposed reforms to Queensland local government legislation, community responses to natural disaster events, road and infrastructure funding, and Queensland's Local Thriving Communities service delivery reforms.

Queenslanders working together

Queensland industries, small businesses, universities, community groups and not-for-profit organisations continued to work together in 2018-19.

Queenslanders led by example in achieving outcomes for their local communities. Selected examples of community collaboration that aligned to the goals of the Plan include:

Working with traditional owners

- partnering with Traditional Owners to progress joint management arrangements in our national parks. A total of 2,171,852 hectares have been transferred to Aboriginal ownership with 28 national parks (Cape York Peninsula Aboriginal land) dedicated. The Department of Environment and Science worked in partnership with First Nations peoples to manage and conserve the natural and cultural values through joint decision making and budgeting; sharing knowledge and experience; incorporating Traditional Ecological Knowledge and Science in park management; working together to deliver jointly agreed park projects; and offering opportunities for employment, training and contractual services
- establishing an advisory group including Traditional Owners (Yindinji and Yirrganydji), which informed and expanded the design and final plans for the Centre of Contemporary Arts Cairns
- continuing the Look to the Stars artwork project with collaboration between Elders, community and partner stakeholders, to represent the past, present and future relationships between Queensland police, Aboriginal people and Torres Strait Islander people. The project is a world first policing context, by telling the QPS story of history with first Australians and working towards an inclusive future. Phase 1 was completed with artwork installed in police establishments statewide, and Phase 2 will see commissioned artwork company Gilimbaa attend Aurukun to engage local artists and envisage the next message for QPS and Indigenous Australians
- commencing a project called 'Singing Together', acknowledging Indigenous languages spoken throughout the world, the United Nations have declared 2019 the International Year of Indigenous Languages. The project involves an activity to enhance community engagement between local police and their respective Indigenous communities throughout Queensland to recognise and acknowledge the importance of retaining the Indigenous language and culture within Queensland communities. Considerable consultation with the Police Indigenous Reference Group, Department of Aboriginal and Torres Strait Islander Partnerships, 2019 Aboriginal and Torres Strait Islander Languages Forum (Cairns), First Languages Australia, Queensland Indigenous Languages Advisory Committee, Pama Language Centre and the North Queensland Regional Languages Centre occurred early in 2019
- implementing traditional language programs and increased awareness of contemporary languages in schools in partnership with community, valuing the traditions and cultural identity of our Aboriginal and Torres Strait Islander students
- harvesting the first barge of hardwood timbers, after several years of planning and negotiation, containing 1150 tonnes of mostly Darwin stringbark sawlogs, by WIK Timber Holdings departed Hey Point, Weipa, in November 2018 which was sent to Cairns for processing. This was followed by further barge loads during the year. WIK Timber is owned by the local Traditional Owners, providing economic benefits and employment for the local community. WIK Timber's harvesting operations are authorised by Department of Agriculture and Fisheries (DAF) Forestry and are undertaken on bauxite mining leases located south of the Embley River on western Cape York. DAF works with WIK Timber to supervise harvesting operations and assist with required training and support to appropriately select trees for harvesting
- developing a Torres Strait and Northern Peninsula Area Biosecurity Strategy in collaboration with regional stakeholders to provide a framework for how all stakeholders including government, traditional owners, local residents and visitors to the region can manage biosecurity threats
- supporting the Northern Biosecurity Initiative to address biosecurity issues relevant to the Torres Strait and Northern Peninsula Area, \$1.7 million over three years has been allocated and a Biosecurity Director for the northern region appointed
- consulting with traditional owners across the state on the review of the Cultural Heritage Acts
- continuing to partner with the Quandamooka Yoolooburrabee Aboriginal Corporation (QYAC) to support its delivery of 11 key projects in the Minjerribah Futures program, formerly the North Stradbroke Island Economic Transition Strategy. Working closely with the QYAC to launch the Gudjundabu Marumba Gubiyiyanya: Tourism for a Glad Tomorrow, a five-year strategy for sustainable tourism on Quandamooka Country
- Traditional Owner groups, facilitated by the Department of Innovation and Tourism Industry Development, forming a South East Queensland Indigenous Tourism Working Group covering the region from Fraser Island to the southern end of the Gold Coast and inland to the Lockyer Valley. The Working Group will come together to identify gaps and opportunities to support tourism industry development opportunities across the entire region

- working towards securing sustainable long-term job and business opportunities for Traditional Owners. This is a key objective of the Queensland Ecotourism Trails program and the Tourism Development Projects Division (TPDP) within the Department of Innovation and Tourism Industry Development is working towards this objective through authentic, respectful and patient engagement with each Traditional Owner group. Specific examples of this engagement include:
 - Cooloolo Great Walk: TDPD facilitated workshops with the Kabi Kabi People to identify aspirations for the new opportunities at the Cooloolo Great Walk. As a result, the Traditional Owners have identified an opportunity for a guided walk, that could allow the Kabi Kabi People to share their stories with visitors to the region, as their first tourism business. TDPD, working closely with the Department of Aboriginal and Torres Strait Islander Partnership, is supporting the Kabi Kabi People and has engaged Indigenous Business Australia and Middle Star Pty Ltd to advise and support the Kabi Kabi to turn their aspiration into a viable opportunity
 - Wangetti Trail: The Yirrganydji People are one of the Traditional Owner groups TDPD is engaging with in relation to the Wangetti Trail. The Yirrganydji People are in the process of being returned land located near Wangetti Beach. These Traditional Owners have expressed aspirations to turn the land into a trail-head facility with ranger sheds. The Queensland Government and Indigenous Business Australia have been assisting the Yirrganydji People turn their aspirations into viable opportunities.
- delivering new public spaces for the Brisbane CBD under the Queen's Wharf Brisbane project. The Mangrove Walk will provide a path between the Botanic Gardens and Queen's Wharf Plaza and has been designed with input from both the Jagera and Turrbal People Traditional Owners
- the Aboriginal and Torres Strait Islander Business and Innovation Reference Group providing strategic advice on business and innovation matters which impact Aboriginal and Torres Strait Islander businesses and communities. Recommendations were provided to assist the Queensland Government to support the development of existing, emerging and new Aboriginal and Torres Strait Islander businesses and innovators across Queensland
- conducting a detailed analysis of innovation and business support programs currently available to Aboriginal and Torres Strait Islander peoples, to inform the development of the Deadly Innovation Strategy
- QFES continued its partnership with the Carpentaria Land Council to support the accreditation and certification of the Jigija Indigenous Fire Training Program, which is a wholly Indigenous owned business providing wildfire management and mitigation training on the traditional country of the Gangalidda people in the Gulf of Carpentaria. The training program has been very successful and has incorporated teams from other Australian jurisdictions
- launching the *Aboriginal and Torres Strait Islander Housing Action Plan 2019-2023* and committed \$67.1 million to support a better housing future for Aboriginal and Torres Strait Islander Queenslanders by putting local communities at the centre of decision-making through partnerships between communities, the housing sector and government.

Collaborating in the regions

- celebrating National Science Week by delivering a Regional STEM Pop-up in Longreach to 560 students from Prep to Year 12 through a partnership with Central West Queensland Remote Area Planning and Development Board and Longreach State High School to deliver this event
- Biosecurity Queensland worked with Animal Health Australia, Maranoa Regional Council's Roma saleyards to develop and exercise a biosecurity plan and a livestock standstill action plan to enhance the saleyards emergency animal disease preparedness. The exercise at the saleyards explored the impact of a national livestock standstill invoked during an 8000-head livestock sale. Participants included 37 members of the livestock marketing, saleyards and transport industries, as well as representatives from peak bodies including the Australian Livestock Markets Association and the Australian Livestock and Property Agents Association. These stakeholders worked with counter-disaster management personnel from the Queensland Police Service, Queensland Fire and Emergency Services, Biosecurity Queensland and Maranoa Regional Council. This enabled all participants to clarify their roles and responsibilities in the event of outbreak of an animal disease response
- BUSHkids is a non-government, not for profit community organisation which offers a range of free allied health services to children and families living in rural Queensland. The Queensland Government is working with BUSHkids to facilitate the delivery of eKindy to small groups of children in 23 rural and remote communities in the Far North Queensland, North Queensland, Central Queensland, North Coast and Darling Downs South West regions
- Queensland Music Festival, in partnership with Isaac Regional Council, presented The Power Within in Moranbah, attracting 5500 people and the participation of over 250 locals including choirs and schools from Central Queensland mining communities including Clermont, Dysart, Middledmount, Moranbah, Glenden and Nebo

- TMR's Accessibility Reference Group (ARG) provides a forum for government, industry, public transport operators and the disability sector to discuss issues and share best practice information to help improve the accessibility of the passenger transport network. The TMR ARG meetings were held on a quarterly basis on 6 August 2018, 31 October 2018, 27 February 2019 and 23 May 2019
- collaboration between Government and regional Local Governments outside South East Queensland under the Works for Queensland funding program has led to many minor infrastructure and maintenance projects in the last year in 65 Councils, creating jobs, improving the condition of local roads and delivering upgrades community assets such as water and sewerage infrastructure
- holding roundtable meetings, as part of a review of Advance Queensland in 2018, in the regions to gain insight into the opportunities available to create jobs through innovation. The draft *Building our Innovation Economy: Advance Queensland Strategy* was released for public consultation in April 2018, inspiring submissions from across the state. Consultation highlighted the specific capabilities of Queensland's regions and unique opportunities for growth. Working with regional communities to harness these opportunities is a key focus of the *Building our Innovation Economy: Advance Queensland Strategy* released in Rockhampton on 28 October 2019
- supporting the development of regional innovation ecosystems through the Advancing Regional Innovation Program (ARIP). Across 12 Queensland ARIP regions, more than 120 partners are collaborating to support new opportunities for local economies. These partners include businesses and industry bodies, councils, universities and regional startup hubs. This network of regional innovation partners is supporting the roll-out of Advance Queensland programs
- QFES is collaborating with Multicultural Development Australia Ltd (MDA) and volunteers from Toowoomba Refugee and Migrant Support to develop a multi-agency approach to welcoming refugees to Toowoomba from many places including Afghanistan, Syria, Iraq, Rwanda and Sudan. Initiatives are targeted at building and maintaining relationships between emergency services, multicultural and family support agencies, and multicultural community members. Including regular visits to QPS and QFES Fire and Rescue Stations in Toowoomba via a shared approach and QFES' Safe Home Program to assess and educate home safety measures to ensure the safety of their homes and families
- opened the Toowoomba Housing Hub with Lifeline Darling Downs and South West Queensland as the Community Connections Partner, and in collaboration with the local Housing Service Centre and over 25 community support partners as committed to within the *Queensland Housing Strategy 2017-20 Action Plan*.

Community

- Arts Queensland undertook extensive consultation across Queensland to inform the development of the whole-of-government 10 year roadmap and action plan for arts, culture and creativity. Feedback was received from a diverse range of stakeholders and community members across a variety of methods including 46 public, sector and First Nation forums attended by more than 1000 people; 89 written submissions; and over 2,300 online responses to surveys
- The Intergovernmental Housing Taskforce delivered a report to the QPSR Implementation Committee in October 2018 detailing options for suitable long-term accommodation responses for prisoners and offenders. A range of housing initiatives have been launched to assist prisoners including:
 - Next Step Home women on parole program, a prison to home initiative providing 12 months supported accommodation to women in South East Queensland;
 - Trial of streamlined housing application processes for prisoners in priority locations, and
 - Post release housing program for male prisoners at risk of homelessness.
- continued and expanded partnerships between QCS and alcohol and other drug agencies that are experienced in the delivery of substance misuse programs and services to improve rehabilitation opportunities for prisoners and offenders
- QCS continued to work with Aboriginal and Torres Strait Islander people and groups including Elder groups, Community Justice Groups, First People's Chaplaincy Services and Aboriginal and Torres Strait Islander organisations to provide a range of Aboriginal and Torres Strait Islander specific services and programs that are delivered both in custody and in the community
- continued to implement the Aurukun Prisoner Reintegration Project to provide intensive case management support to adults and youth from entry to police custody, during incarceration, and after their release and return to Aurukun. The Project is part of the Aurukun Four Point Plan to improve community outcomes and achieve sustained calm in Aurukun
- bringing together the community, private sector and all levels of government through Health and Wellbeing Queensland to work in partnership to reduce chronic disease risk factors such as poor nutrition and low physical activity

- implementing the *Growing Deadly Families: An Aboriginal and Torres Strait Islander Maternity Services Strategy 2019-2025*, investing in the health of Aboriginal and Torres Strait Islander babies, their mothers and families to improve health outcomes throughout life and across the continuum of maternity care services
- the Advancing Queensland: an age-friendly community grants program provides funding for local projects and initiatives to enhance the age-friendliness of communities across Queensland. Over three years from 2017-18, \$1 million per annum is available through open funding rounds to seed fund community projects involving partnerships between local government, community and other organisations to co-develop, implement and promote innovative age-friendly projects. Successful applications receive one-off grant funding between \$25,000 and \$100,000. These projects will help to support seniors through the development of an age-friendly Queensland
- an additional six seniors legal and support services throughout Queensland, on the Gold Coast, Sunshine Coast, Bundaberg, Gladstone, Mackay and Rockhampton. These new services compliment the existing five services in Brisbane, Toowoomba, Hervey Bay, Townsville and Cairns. Together, these services deliver social support and free legal services for seniors who are victims of elder abuse. The seniors legal and support services also provide financial information through the new seniors financial protection service, which was launched in May 2019
- the Ready Together resource was co-designed by the Department of Education with staff from four remote Early Years Places in Doomadgee, Mornington Island, Mount Isa and Palm Island as part of a project funded by the Commonwealth Government. The resource is a guide for staff on child and brain development from pregnancy through to five years. The inclusion of case studies and experiences from each of the four communities has contributed to the overwhelming positive response to the Ready Together resource
- developed the *Queensland Sport and Active Recreation Strategy 2019-29* and *Activate! Queensland* three year action plan, in consultation with Queensland Government agencies, sport and active recreation industry stakeholders, local governments and the broader community
- implementation of two key actions of the *Queensland sustainable fisheries strategy 2017–2022* focussed on Aboriginal and Torres Strait Islander communities are well underway to:
 - better understand and address issues around fisheries compliance through the integration of a cultural liaison function into the roles of five Queensland Boating and Fisheries Patrol (QBFP) officers; establishing and filling three Indigenous-identified QBFP positions in 2018–19 to build stronger relationships with Indigenous communities; and joint patrols by QBFP and Indigenous ranger groups and clean-ups of derelict fishing gear have reduced harm to the environment
 - consult with Indigenous organisations, communities, and fishery working groups on a draft Indigenous commercial fishing industry development policy. The policy proposes setting aside a separate Indigenous commercial allocation in each fishery harvest strategy to support economic development opportunities.
- GIVIT and the Queensland Government are partnering to register and match donations with community need as a result of disaster events. GIVIT is a not-for-profit organisation that connects those who have with those who need, in a private and safe way
- the Community Justice Group Domestic and Family Violence Enhancement Project worked with nine discrete Aboriginal and Torres Strait Islander communities to co-design domestic and family violence responses. The project develops capacity for communities to deal with domestic and family violence at a local level
- the New Generation Rollingstock (NGR) project undertook a co-design process with the disability sector to assist in the design of the NGR accessibility upgrades, which will make the trains one of the most accessible fleets in Australia. The upgrades will provide two accessible toilets on all 75 New Generation Rollingstock six-car trains, increase the size of toilet modules by 10 per cent, add more priority seats and provide new functional improvements for passengers with disabilities
- undertook community and stakeholder consultation on the Draft Queensland Transport Strategy (QTS). Held over a 10 week period from 29 March to 10 June 2019, the Draft QTS received over 1900 visits to the dedicated external consultation website and 37 formal submissions from stakeholders
- the Queensland Youth Partnerships Initiative will see the Department of Youth Justice partner with retailers, shopping centre managers and non-government services to create crime prevention and youth engagement activities in the community
- Transition 2 Success is a program where the Department of Youth Justice partners locally with education and training organisations such as flexi schools, non-government service providers and employers to form programs that connect young people in the justice system with education and training pathways
- the Emergency Services Cadets Program, delivered in partnership with the Police Citizens Youth Welfare Association (commonly known as PCYC), endeavours to build community resilience through the fostering of the next generation of emergency services personnel. The program is aimed at people aged between 12 to 17 years who want to volunteer, help their community and learn emergency response and leadership skills. Participating emergency services include QFES, Queensland Ambulance Service and Queensland Police

Service. Three further groups were launched in 2018–19 in Charters Towers, Hinchinbrook (Lucinda) and South Burnett (Nanango) and QFES and PCYC signed a new three-year service agreement from 1 July 2018 to 30 June 2021 for the provision of the program. The service agreement will see expansion of the number of cadet units to 25 by 2021 and QFES will increase its in-kind support to cadet units with the provision of training and participation in youth development activities with an emergency services focus

- providing \$2.3 million for Queensland Youth Partnership initiative targeting young people engaging in anti-social behaviour in busy Queensland shopping centres
- calling on leaders from the community and corporate sector to take greater ownership and leadership to help embed cultural change needed to end domestic violence, including using their unique skills and capacity to reach into their networks and communities. In September 2019, Queensland hosted the first *Domestic and Family Violence Prevention Community and Corporate Forum: safe at home, work and play*
- collaborating with the Pyjama Foundation and its team of volunteers who work so hard with vulnerable children in our communities, sharing their love of learning and reading with children in care. Volunteers give up their own time to help children with reading, literacy and other skills and by doing this they are really fostering a love of learning.

Monitoring and reporting

The implementation of the Plan is to be achieved over a 30-year period with incremental progress expected. As required under the Queensland Plan Act 2014, the Queensland Plan Annual Progress Report 2018-19 presents the progress made towards implementing the Plan by the Queensland Government, local governments and in collaboration with industry, small business, universities, community groups and not-for-profit organisations.

The first periodic review of the Queensland Plan was due to be completed by 29 October 2019. As per requirements under the Act, the Ambassadors Council, community, business and industry were consulted in conducting the review.

Public consultation was conducted through an online questionnaire, with a supporting Consultation Paper, from 10 October to 7 November 2018. Over 300 key stakeholder groups and peak bodies, including local governments, not-for-profits and community organisations, were also invited by email to provide feedback through a questionnaire. Responses were received from 80 organisations or individuals to inform the review.

The Queensland Plan Ambassadors Council met four times throughout the year to inform advice to the Government on matters relating to the implementation of the Plan.