Question on Notice No. 1591 Asked on 16 October 2007

MR MALONE ASKED THE MINISTER FOR EMERGENCY SERVICES (MR ROBERTS)

QUESTION:

Will he provide details (from 1 January 2004 to 30 September 2007) of all interstate travel for Queensland Ambulance Service (QAS) managers (M6, M7, M8 and SO levels) and executives (Commissioner, Deputy Commissioner and Assistant Commissioners) specifying the (a) dates of travel, (b) person's name and/or role in QAS, (c) destination of travel, (d) purpose of travel, (e) who approved the travel and (f) the benefit that this travel has had for the people of Queensland and the QAS?

ANSWER:

- (a) (d) Attached is a table outlining details of travel from 1 July 2004 to 30 September 2007. Prior to 1 July 2004 a manual system existed. I understand data has not been included due to the labour intensive effort that would be required by the Department of Emergency Services to collate the information.
- (e) Interstate air travel is approved for official purposes only. I am advised that all proposed official travel is approved in accordance with the Department of Emergency Services' Instrument of Delegations.
- (f) See attached table.

I have asked the Director General to further ensure that travel expenditure is closely monitored to guarantee the best value for Queenslanders in the provision of services by the Queensland Ambulance Service.

	DATE RETURN	NAME	DESTINATION OF TRAVEL	REASON FOR TRAVEL	What is the benefit to the QLD community
			2004-2005		
1/07/2004	4/07/2004	Jim Higgins	Adelaide	Council of Ambulance Authorities National Ambulance Education Symposium	Joint information sharing, research and projects and review our procedures and equipment. Board of Directors Meeting - Council of Ambulance Authorities
1/07/2004	2/07/2004	Arthur O'Brien	Adelaide	Council of Ambulance Authorities National Ambulance Education Symposium	Joint information sharing, research and projects and review our procedures and equipment
1/07/2004	2/07/2004	Helen Keen	Adelaide	Council of Ambulance Authorities Working Group - Education and Training Sub Committee	Direct provision of first aid training to Queensland community
26/07/2004	30/07/2004	Gerard Rabelink	Adelaide	South Australia Ambulance Service, Rescue Paramedics Selections	Inter-service cooperation
9/08/2004	10/08/2004	Arthur O'Brien	Adelaide	Council of Ambulance Authorities National Ambulance Education Symposium	Joint information sharing, research and projects and review our procedures and equipment
15/08/2004	17/08/2004	Neil Kirby	Adelaide	Strategic Business Advisory Committee Meeting	Queensland Ambulance Service (QAS) representative on Council of Ambulance Authorities Strategic Business Group, meets nationally twice yearly. Establishment of operational performance benchmarks and contemporary operational issues
15/08/2004	17/08/2004	Arthur O'Brien	Adelaide	Strategic Business Advisory Committee Meeting	QAS Representative on Council of Ambulance Authorities Strategic Business Group, meets nationally twice yearly. Establishment of operational performance benchmarks and contemporary operational issues
27/08/2004	29/08/2004	Jim Higgins	Melbourne/Perth	Council of Ambulance Authorities Clinical Committee Meeting	Joint information sharing and obtained additional clinical knowledge for enhancement of service delivery and processes
7/09/2004	12/09/2004	Peter Chatman	Alice Springs	Attendance at Australian College of Ambulance Professionals	National conference for Paramedics to keep abreast of contemporary operational ambulance issues
7/09/2004	12/09/2004	Helen Keen	Alice Springs	Convention of Ambulance Authorities Working Group - Education and Training Sub Committee meeting and Australian College of Ambulance Professionals in Alice Springs	Direct provision of first aid training to Queensland community
8/09/2004	11/09/2004	Gerard Lawler	Alice Springs	Attendance at Australian College of Ambulance Professionals	National conference for Paramedics to keep abreast of contemporary operational ambulance issues
9/09/2004	11/09/2004	Jim Higgins	Alice Springs	Attendance at Australian College of Ambulance Professionals	National conference for Paramedics to keep abreast of contemporary operational ambulance issues
9/09/2004	11/09/2004	Ron Sapir	Alice Springs	Attendance at Australian College of Ambulance Professionals	National conference for Paramedics to keep abreast of contemporary operational ambulance issues
9/09/2004	11/09/2004	Vivian Tippett	Alice Springs	Attendance at Australian College of Ambulance Professionals	Progress research agenda
21/09/2004	16/10/2004	Trevor Tighe	Perth	Attend International Society of Aeromedical Services Conference, Department of Health Visit & St Johns Ambulance Visit	Development of improved Clinical Governance and assisted with setting up Aeromedical service within QAS
14/10/2004	14/10/2004	Gerard Rabelink	Melbourne	Triage Working Group Meeting (Standards Australia)	Delivery of latest systems in triage tagging
15/10/2004	17/10/2004	Tony Hucker	Sydney	Australian Trauma Conference in Sydney	Education of QAS Officers/Improving knowledge and skills in training
18/10/2004	22/10/2004	Neil Kirby	Sydney	Strategic Staffing Conference	Roster Reform Project - Management of staff welfare
18/10/2004	19/10/2004	Arthur O'Brien	Adelaide	Council of Ambulance Authorities Ambulance Education Council	Joint information sharing, research and projects, and the ability to learn from a National organisation and review our procedures and equipment
25/10/2004	26/10/2004	Colin Nash	Melbourne	Meeting with Victorian Ambulance Clinical Information System as part of the QAS Strategic Information Management Initative Project Team	Establishment of data set for electronic Ambulance Report Form Project establishing a uniform pre-hospital data set
30/10/2004	31/10/2004	Jim Higgins	Melbourne	Council of Ambulance Authorities Clinical Committee Meeting	Joint information sharing and obtained additional clinical knowledge for enhancement of service delivery and processes
5/11/2004	7/11/2004	Jim Higgins	Melbourne	Australia & New Zealand School of Government Executive Fellows Program	Professional Development/Information Sharing - Attendance at Australia New Zealand School of Government Executive Fellows Program as part a professional leadership program

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7/11/2004	9/11/2004	Richard Bonham	Melbourne	Australian & New Zealand Ambulance Calltaking Managers and Clinical Meeting	Joint information sharing from a national committee to ensure standards within delivery of ambulance services
7/11/2004	9/11/2004	Colin Nash	Melbourne	Australian & New Zealand Ambulance Calltaking Managers and Clinical Meeting	Joint information sharing from a national committee to ensure standards within delivery of ambulance services
7/11/2004	9/11/2004	Roy Waterhouse	Melbourne	Australian & New Zealand Ambulance Calltaking Managers and Clinical Meeting	Joint information sharing from a national committee to ensure standards within delivery of ambulance services
14/11/2004	19/11/2004	Gerard Rabelink	Melbourne	Emergency Management Australia Graduate Certificate in Emergency Management Module 2 - Melbourne	Improved knowledge for delivery of mass casualty management
15/11/2004	19/11/2004	Russell Bowles	Melbourne/Sydney	Australian Service Leadership Study Tour	Enhance the service and business profile by reviewing other service delivery profiles in other states
15/11/2004	16/11/2004	Arthur O'Brien	Adelaide	Strategic Business Advisory Committee Product Costing Workshop - QAS rep on Council of Ambulance Authorities Strategic Business Group, meets nationally twice yearly	Establishment of operational performance benchmarks and contemporary operational issues
21/11/2004	24/11/2004	Richard Bonham	Adelaide	Australasian College for Emergency Medicine Conference	Professional development and Information sharing with national peers in relation to emergency medicine
29/11/2004	30/11/2004	Jim Higgins	Sydney	Emergency Management World 2004 Conference	Invited speaker at this international conference on emergency management
30/11/2004	30/11/2004	Gerard Rabelink	Adelaide/Brisbane	Scenario based workshop on the National Response Plan for Mass Casualty Incidents involving Australians Overseas	Improved knowledge for delivery of mass casualty management relating to Australians in overseas locations
3/02/2005	4/02/2005	Jim Higgins	Adelaide	Council of Ambulance Authorities Strategic Meeting	Joint information sharing, research and projects and review our procedures and equipment. Board of Directors Meeting - Council of Ambulance Authorities
10/03/2005	14/03/2005	Leo McNamara	Alice Springs	Attend 8th National Rural Health Conference	Assistant Commissioner Sponsor for Remote & Rural Service Delivery. Joint information sharing at national conference to improve knowledge of current emerging issues in remote and rural practice including out of hospital health care
12/03/2005	15/03/2005	Jim Higgins	Melbourne/Adelaide	Clinical Standards Committee Meeting	Joint information sharing and obtained additional clinical knowledge for enhancement of service delivery and processes
13/03/2005	15/03/2005	Richard Bonham	Adelaide	Clinical Advisory Committee in Adelaide	Joint information sharing and obtained additional clinical knowledge for enhancement of service delivery and processes
13/03/2005	15/03/2005	Neil Kirby	Adelaide	Council of Ambulance Authorities Strategic Business Advisory Committee- QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally twice yearly	Estimation of operational performance benchmarks and contemporary operational issues
13/03/2005	15/03/2005	Colin Nash	Adelaide	Clinical Advisory Committee in Adelaide	Joint information sharing from a national committee to ensure standards within delivery of ambulance services
13/03/2005	15/03/2005	Richard Bonham	Adelaide	Clinical Advisory Committee in Adelaide	Joint information sharing from a national committee to ensure standards within delivery of ambulance services
15/03/2005	16/03/2005	Arthur O'Brien	Adelaide	Council of Ambulance Authorities Strategic Business Advisory Committee- QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally twice yearly	Establishment of operational performance benchmarks and contemporary operational issues
15/03/2005	18/03/2005	Gerard Rabelink	Adelaide	Ambulance Emergency Management Forum	Joint information sharing related to ambulance emergency mangement to improve community outcomes
21/03/2005	23/03/2005	Barry Malone	Darwin	Indigenous Service Delivery Outcomes Workshop	Improvements to Indigenous consultation and service delivery models
21/03/2005	23/03/2005	Paul Elliott	Darwin	Indigenous Service Delivery Outcomes Workshop	Improvements to Indigenous consultation and service delivery models
5/04/2005	7/04/2005	Gary Gillies	Sydney	Site visit to NSW Ambulance Service	Joint information sharing and obtained additional knowledge and enhancement of service delivery and processes for QAS
5/04/2005	6/04/2005	Neil Kirby	Melbourne	Police Academy Streetscape	Planning meeting for design of Queensland Combined Emergeny Services Academy training facility. Facilitation of visit requested by Director General
14/04/2005	16/04/2005	Richard Bonham	Adelaide	Fifth 'Spark of Life Resuscitation Conference	Obtain additional clinical knowledge for distribution to peers for enhancement of service delivery
14/04/2005	19/04/2005	Des Kurz	Adelaide	Attendance Spark of Life Conference	Obtain additional clinical knowledge for distribution within community services unit for enhancement of service delivery

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14/04/2005	17/04/2005	Paul Everett	Adelaide	Australian Resuscitation Council - Spark of life conference	As a clinical eductor for the intensive care program this conference provided an opportunity to network with equivalent positions from other states and provide new insights into the latest clinical thinking for resuscitation
17/04/2005	18/04/2005	Anthony Folliott	Melbourne	Dataset Strategic Information Management Initative meeting with Victorian Ambulance Clinical Information System	Development of Electronic Ambulance Report Form project
17/04/2005	18/04/2005	Colin Nash	Melbourne	Dataset Strategic Information Management Initative Meeting with Victorian Ambulance Clinical Information System	Development of Electronic Ambulance Report Form project
20/04/2005	22/04/2005	Lyn Pearson	Adelaide/Brisbane/Adelaide	Attend Senior Executive Management Meeting	Gain knowledge of QAS, Brisbane Region prior to taking over as Assistant Commissioner Brisbane Region
2/05/2005		Lyn Pearson	Adelaide/Brisbane	To commence contract as Acting Assistant Commissioner Brisbane Region	Move to Brisbane to commence work as Acting Assistant Commissioner Brisbane Region
6/05/2005	8/05/2005	Andrew Evans	Sydney	Attend Conference - guest presentation on distance education methodologies	Information sharing - delivered paper on Distance Education Methodologies applicable to the QAS South Western Region
11/05/2005	12/05/2005	Jim Higgins	Melbourne	Strategic Council Meeting - QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally	Establishment of operational performance benchmarks and contemporary operational issues
11/05/2005	12/05/2005	Neil Kirby	Sydney	2005 Disaster Symposium	QAS representative responsible for Disaster Planning preparedness. Attendance contributed to QAS Disaster Planning and design of Special Operations Unit
18/05/2005	21/05/2005	Carl Willmore	Sydney	Improving the Clinical Management of the Bariatric Patient	Professional development and improved knowledge of clinical management of bariatric patient to improve service delivery
22/05/2005	27/05/2005	Gerard Rabelink	Melbourne	Emergency Management Australia Graduate Certificate in Emergency Management Module 3 - Melbourne	Improved knowledge for delivery of mass casualty processes
24/05/2005	26/05/2005	Neil Kirby	Sydney	Attend Australian Business Excellence Framework 2005 Awards Presentation	Represented Commissioner and QAS where QAS received National Award
25/05/2005	26/05/2005	Arthur O'Brien	Sydney	Australian Business Excellence Framework 2005 Awards Presentation	Represented Commissioner and QAS where QAS received National Award
5/06/2005	16/06/2005	Gerard Rabelink	Sydney	Incident Command System Course - NSW Ambulance Service	Improved community outcomes through knowledge sharing between states
6/06/2005	8/06/2005	Sally White	Sydney	Attend Industry Skills Council's "Making a Difference" Conference	Professional development and improvements to training methods for Cairns Regional Staff Development Unit
6/06/2005	8/06/2005	Tony Wain	Sydney	Attend Industry Skills Council's "Making a Difference" Conference	Training and development for continuous improvement within the training unit. This sharing of information to be utilised with the training of paramedic officers
17/06/2005	19/06/2005	Neil Kirby	Sydney	Strategic Council Meeting - QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally	Representing QAS as Council of Ambulance Authorities Strategic Business Advisory Committee member
18/06/2005	19/06/2005	Jim Higgins	Sydney	Strategic Council Meeting - QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally	Representing QAS as Council of Ambulance Authorities Strategic Business Advisory Committee member
22/06/2005	24/06/2005	Richard Bonham	Melbourne	St John Ambulance 'The Next Step' Conf 2005	Professional development and improved knowledge for ambulance service delivery
	20	05-2006			
5/07/2005	7/07/2005	Craig Emery	Sydney	Fatigue Management and Shiftwork Workshop	Information sharing and improved knowledge regarding shiftwork/fatigue management - incorporated in the redesign of QAS workforce models and industrial arrangements aimed at minimising fatigue for paramedics
5/07/2005	7/07/2005	Michael Metcalfe	Sydney	Fatigue Management and Shiftwork Workshop	Information sharing and improved knowledge regarding shiftwork/fatigue management - incorporated in the redesign of QAS workforce models and industrial arrangements aimed at minimising fatigue for paramedics

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31/07/2005	3/08/2005	Leo McNamara	Hobart	Attend Australian College of Health Service Executives Conference	Information sharing and improved knowledge of Commonwealth and State Health Systems and emerging technologies, impact on delivery of Ambulance Services - particularly for Rural and Remote Aboriginal Health, Recruitment, Retention, and Clinical Success in Outback Communities
2/08/2005	3/08/2005	Jim Higgins	Sydney	CEO Circle Presentation	Promotion of QAS through the delivery of a presentation at request of CEO Circle
10/08/2005	14/08/2005	Jim Higgins	Adelaide/Melbourne	2005 National Congress of Australian College of Health Service Executives	Representing QAS as a developing leader in health management; including improved information sharing and knowledge obtained from other national allied health leaders, and international presenters on health related matters
18/08/2005	24/08/2005	Peter Dennis	Melbourne	Landmark Forum	Professional development and Leadership Development to assist in effectively managing people
18/08/2005	24/08/2005	Gavin Trembath	Melbourne	Landmark Forum	Professional development and Leadership Development to assist in effectively managing people
23/08/2005	25/08/2005	Colin Nash	Melbourne	Council of Ambulance Authorities Clinical Committee Meeting - Melbourne	Joint information sharing from a national committee to ensure standards within delivery of ambulance services
23/08/2005	25/08/2005	Richard Bonham	Melbourne	Council of Ambulance Authorities Clinical Committee Meeting - Melbourne	Joint information sharing from a national committee to ensure standards within delivery of ambulance services
1/09/2005	2/09/2005	Anthony Folliott	Melbourne	Site visit to Metropolitan Ambulance Service	Joint information sharing, research and the increased knowledge used to review QAS procedures and equipment included within eARF project
2/09/2005	Drove to Brisbane	Lyn Pearson	Adelaide	Reunion Flight in accordance with Department of Industrial Relations Directive No. 03/04 - Travelling & Relieving Expenses	Part of contract of services as Assistant Commissioner Brisbane Region
6/09/2005	6/09/2005	Gerard Rabelink	Melbourne	Interstate observer participation - Community Information and Warning System	Improving expertise in disaster management through benchmarking through Community Information and Warning Systems
13/09/2005	16/09/2005	Craig Emery; Stephen Moore	Adelaide	Site visit - South Australian Communications Centre Review	Review and benchmark best practice in communicaton centre operations for improved knowledge to QAS Communication Centres
14/09/2005	14/09/2005	Colin Nash	Melbourne	Interstate collaboration on Victorian Ambulance Clinical Information System with Metropolitan Ambulance Service	The collaboration of East Coast Ambulance Services who come together to develop and create application software for clinical recording and governance - eARF project
18/09/2005	23/09/2005	Anthony Folliott	Melbourne	Interstate collaboration onVictorian Ambulance Clinical Information System with Metropolitan Ambulance Service	The collaboration of East Coast Ambulance Services who come together to develop and create application software for clinical recording and governance - eARF project
21/09/2005	23/09/2005	Andrew McLean	Mildura	Rural and Remote Symposium	Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities
21/09/2005	23/09/2005	Craig Emery	Mildura	Rural and Remote Symposium	Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities
21/09/2005	23/09/2005	Neil Kirby	Mildura	Rural and Remote Symposium	Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities. Member of National Steering Committee for Symposium, presenting papers
21/09/2005	23/09/2005	Leo McNamara	Mildura	Rural and Remote Symposium	Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities
21/09/2005	23/09/2005	Arthur O'Brien	Mildura	Rural and Remote Symposium	Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities
21/09/2005	23/09/2005	Peter Cahill	Mildura	Rural and Remote Symposium	Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities

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21/09/2005	23/09/2005	Neil Reid	Mildura	Rural and Remote Symposium	Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities
21/09/2005	23/09/2005	Leanne Stevens	Mildura	Rural and Remote Symposium	Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities
23/09/2005	26/09/2005	Lyn Pearson	Adelaide	Reunion Flight in accordance with Department of Industrial Relations Directive No. 03/04 - Travelling & Relieving	Part of contract of services as Acting Assistant Commissioner Brisbane Region
10/10/2005	17/10/2005	David Eeles	Melbourne	Attend 2005 National Emergency Services Vehicle Symposium	Information sharing and increased knowledge for continuing improvement in QAS vehicle and equipment design
10/10/2005	17/10/2005	Neil Kirby	Sydney	Council of Ambulance Authorities Annual Meeting and Australian College of Ambulance Professionals Conference	QAS rep at Council of Ambulance Authorities Annual Meeting. Attended Australian College of Ambulance Professionals Conference as QAS representative to keep abreast of contemporary operational ambulance issues and trends
12/10/2005	16/10/2005	Peter Chatman	Canberra	Australian College of Ambulance Professionals Conference	QAS rep at Council of Ambulance Authorities Annual Meeting. Attended Australian College of Ambulance Professionals Conference as QAS representative to keep abreast of contemporary operational ambulance issues and trends
12/10/2005	17/10/2005	Jim Higgins	Canberra	Australian College of Ambulance Professionals and Council of Ambulance Authorities Convention	QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally. Establishment of operational performance benchmarks and contemporary operational issues
12/10/2005	14/10/2005	Leo McNamara	Canberra	Australian College of Ambulance Professionals Conference	Current emerging issues in Rural Practice including out of hospital health care applicable to the South Western Region and to keep abreast of contemporary operational ambulance issues and trends
12/10/2005	15/10/2005	Lyn Pearson	Canberra/Adelaide	Australian College of Ambulance Professionals Conference	Attended Australian College of Ambulance Professionals Conference as QAS representative to keep abreast of contemporary operational ambulance issues and trends
12/10/2005	15/10/2005	Richard Bonham	Canberra	Australian College of Ambulance Professionals Conference - Canberra	Professional Development/Information Sharing
24/10/2005	26/10/2005	Craig Emery; Stephen Moore	Newcastle/Sydney	Communications Centre Review - Newcastle and Sydney	Review and benchmark best practice in communication centre operations for improved knowledge to QAS Communication Centres
28/10/2005	2/11/2005	Anthony Folliott	Melbourne	Electronic Ambulance Report Form (eARF) Facilitator Training	Joint information sharing, research and the increased knowledge used to review QAS procedures and equipment included within eARF project
31/10/2005	2/11/2005	Peter Cahill	Canberra/Sydney	National Rural Health Alliance Conference	Promote QAS Rural Service Delivery Models
1/11/2005	4/11/2005	Andrew Evans	Adelaide	Reframing the Future2 Conference	Information sharing and increased knowledge in current emerging issues in Rural Practice including out of hospital health care applicable to the South Western Region
10/11/2005	10/11/2005	Jim Higgins	Sydney	Interviews for National Training Awards in Sydney	Invited to participate in the interview panel for the Training Awards, and promotion of QAS
15/11/2005	17/11/2005	Craig Emery	Sydney	Symposium/IT Expo	Contribute to and learn from a national discussion relating to the emerging issues
17/11/2005	18/11/2005	Jim Higgins	Perth	Attend Presentation Dinner Australian Training Awards on 17 November 2005	Represented QAS - as finalist in the Australian Training Awards
17/11/2005	18/11/2005	Arthur O'Brien	Perth	Attend Presentation Dinner Australian Training Awards on 17 November 2005	Represented QAS - as finalist in the Australian Training Awards
18/11/2005	24/11/2005	Rodney Walz	Melbourne	Attend Study Tour	Enhance the service and business profile of QAS by reviewing other service delivery profiles in other Australian states
20/11/2005	25/11/2005	Richard Bonham	Melbourne	Australian College of Emergency Medicine (ACEM) 2005 - Melbourne	Professional Development/Information Sharing. Outcomes assist in guiding Clinical practices
23/11/2005	24/11/2005	Murray Excell	Adelaide	National Emergency Communications Working Group (NECWIG) Conference	Professional development of QAS communication strategies and technologies
24/11/2005	25/11/2005	Jim Higgins	Melbourne	Royal Australasian College of Surgeons Trauma Committee 2005 Workshop	Professional Development/Information Sharing. Outcomes assist in guiding Clinical practices

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1/12/2005	5/12/2005	David Eeles	Brisbane/Canberra	Site visit Canberra Ambulance Service	Information sharing and increased knowledge for continuing improvement in QAS vehicle and equipment design
1/12/2005	15/12/2005	David Eeles	Canberra/Melbourne/Brisbane	Attend Statewide Emergency Program Department of Human Services Communications Between Ambulance Services and Emergency Department Workshop	Information sharing and increased knowledge between ambulance services and emergency departments for continuous business improvement
15/12/2005	16/12/2005	Lyn Pearson	Sydney	Emergo Train Pilot Exercise	Information sharing and improved knowledge for delivery of mass casualty processes
15/12/2005	16/12/2005	Gerard Rabelink	Sydney	Emergo Train Pilot Exercise	Information sharing and improved knowledge for delivery of mass casualty processes
21/12/2005	29/12/2005	Lyn Pearson	Melbourne	Reunion Flight in accordance with Department of Industrial Relations Directive No. 03/04 - Travelling & Relieving Expenses	Part of contract of services as Assistant Commissioner Brisbane Region
25/01/2006	29/01/2006	Lyn Pearson	Adelaide	Reunion Flight in accordance with Department of Industrial Relations Directive No. 03/04 - Travelling & Relieving Expenses	Part of contract of services as Assistant Commissioner Brisbane Region
9/02/2006	10/02/2006	Anthony Folliott	Melbourne	Interstate collaboration on Victorian Ambulance Clinical Information System with Metropolitan Ambulance Service	The collaboration of East Coast Ambulance Services who come together to develop and create application software for clinical recording and governance - Electronic Ambulance Reporting Form project
20/02/2006	21/02/2006	Jim Higgins	Canberra	Standard work group on law enforcement and public safety radio communication interoperability	Furthering a national approach across Police, Fire, Ambulance and other emergency services for a strategic approach to interoperability to improve response to counter-terrorism and major incidents
22/02/2006	24/02/2006	Jeff Shelberg	Canberra	Evaluation of National Urban Search and Resuce medical cache tender	Participation in the national evaluation of medical cache tender for Urban Search and Rescue - Commonwealth funded equipment for States to standardise the allocation of equipment and procedures. QAS was projected to order \$215000 worth of Commonwealth funded equipment
22/02/2006	26/02/2006	Neil Kirby	Sydney	Emergency Management Australia Workshop	Responsible for Disaster Planning for QAS. National forum hosted by Emergency Management Australia on lessons learnt from London Bombings. Lessons incorporated into QAS planning
22/02/2006	24/02/2006	Stephen Rashford	Sydney	Austrauma 2007 Conference	Professional Development and information sharing with national peers in relation to emergency medicine - trauma management
22/02/2006	24/02/2006	Neil Kirby	Canberra	Data Centre Meeting	Negotiate extension of existing contract for data entry and microfilming of patient care records given the changes brought about by the Electronic Ambulance Reporting Form
7/03/2006	10/03/2006	Murray Excell	Melbourne	Volunteering Conference	Professional development and information sharing in regard to application to QAS First Responder Groups and Volunteers
21/03/2006	25/03/2006	David Burns	Melbourne	Site visit Metropolitan Ambulance Service and Rural Ambulance Victoria	Staff training and development for the development of new protocols for the use of paramedics
28/03/2006	2/04/2006	Neil Kirby	Perth	Strategic Council Meeting - QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally	Establishment of operational performance benchmarks and contemporary operational issues
29/03/2006	31/03/2006	Arthur O'Brien	Perth	Strategic Council Meeting - QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally	Establishment of operational performance benchmarks and contemporary operational issues
4/04/2006	7/04/2006	Jim Higgins	Adelaide/Sydney	Attend Council of Ambulance Authorities Clinical Committee Meeting (Adelaide) and CEO Circle Meeting (Sydney)	QAS representative on Council of Ambulance Authorities Clinical Committee meeting, meets nationally - Establishment of operational performance benchmarks and clinical standards. CEO Circle - professional development and promotion of QAS
4/04/2006	7/04/2006	Jeff Shelberg	Perth	Council of Ambulance Authorities Sub Committee and Emergency Management Exercise	Joint information sharing, research and the ability to learn from a National exercise and review our procedures and equipment
4/04/2006	7/04/2006	Col Nash	Sydney	Council of Ambulance Authorities Clinical Committee Meeting	Joint information sharing from a national committee to ensure standards within delivery of ambulance services

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7/04/2006	11/04/2006	David Eeles	Melbourne	Attend Fleet Managers Meeting and National Mercedes Launc	h Chair of the QAS Statewide Equipment and Vehicle Committee - Information sharing and increased knowledge for continuing improvement in QAS vehicle and equipment design
9/04/2006	12/04/2006	Gary Gillies	Melbourne	Fleet Mobile Conference	Information sharing and increased knowledge, including case studies on emerging technologies in fleet mobile communications solutions that could be eventually deployed in Queensland
9/04/2006	12/04/2006	Stephen Moore	Melbourne	Fleet Mobile Conference	Information sharing and increased knowledge, including case studies on emerging technologies in fleet mobile communications solutions that could be eventually deployed in Queensland
13/04/2006	17/04/2006	Lyn Pearson	Adelaide	Reunion Flight in accordance with Department of Industrial Relations Directive No. 03/04 - Travelling & Relieving Expenses	Part of contract of services as Acting Assistant Commissioner Brisbane Region
18/04/2006	20/04/2006	Neil Kirby	Melbourne	Rural Health Conference - Ballarat, and site visit with Rural Ambulance Victoria.	Invited Speaker on QAS Rural and Remote Strategies at this Conference. Information sharing and increased knowledge regarding rural and remote strategies, primarily around First Responder Groups to assist in the development of same in Queensland
21/04/2006	1/05/2006	Lyn Pearson	Adelaide	Reuniion Flight in accordance with Department of Industrial Relations Directive No. 03/04 - Travelling & Relieving	Part of contract of services as Acting Assistant Commissioner Brisbane Region
30/04/2006	1/05/2006	Jim Higgins	Melbourne	Meeting in Melbourne regarding metropolitan mobile radio network and VACIS	Review metropolitan mobile radio network and VACIS for implementation in QAS
6/05/2006	27/05/2006	Stephen Zsombok	Sydney	Grad Cert for Executive Leadership Program - 2 week Residential	Professional development. Planning, resource management and continuity planning have been modelled directly out of the principles learned from this education stream
8/05/2006	9/05/2006	Jeff Shelberg and Gerard Rabelink	Sydney/Melbourne	Review of Emergency Vehicles and Major Event Response	Improving operational resources for improved community outcomes based on applied research. Sydney experienced the Olympic games response and Melbourne the Commonwealth Games. Both of these states offered solutions for our need to review emergency support units in Queensland
15/05/2006	15/05/2006	Jim Higgins	Adelaide	Council of Ambulance Authorities Board Meeting	QAS representative on Council of Ambulance Authorities. Establishment of operational performance benchmarks and contemporary operational issues
30/05/2006	31/05/2006	Jim Higgins	Melbourne	Meeting with Metropolitan Ambulance Service and Rural Ambulance Victoria Review Team	Metropolitan Ambulance Service and Rural Ambulance Victoria Audit teams requested QAS assistance with review of governance and effectiveness of Rural Ambulance Vvictoria. Information sharing between interstate ambulance services
8/06/2006	8/06/2006	Col Nash and Evan Lloyd	Melbourne	Strategic Information Management Initative Project	Establishment of Data Set for Electronic Ambulance Report Form Project - establishing a uniform prehospital data set
14/06/2006	14/06/2006	Tony Wain and Chris Broomfield	Sydney	Interviews for Qualified Recruitment Applicants	Part of QAS Qualified Recruitment Process - interviews conducted for qualified paramedic applicants in Sydney
26/06/2006	28/06/2006	David Eeles	Sydney	Optimising Patient Flow Summit 2006	National meeting on information sharing and increased knowledge in optimising QAS patient flow and hospital Emergency Department handover times. Assisted in planning of Queensland strategies
26/06/2006	29/06/2006	Jeff Shelberg	Melbourne/Sydney	Regional Mass Casualty Management Course Delivery	Joint information sharing, research and project management, as well as actioning the 15 items identified by Council of Ambulance Authorities as a national priority. This forum aims to standardise procedures and minimises duplicate project investment by individual states
27/06/2006	29/06/2006	Neil Kirby	Sydney	Optimising Patient Flow Summit 2006	National meeting on information sharing and increased knowledge in optimising QAS patient flow and hospital Emergency Department handover times. Assisted in planning of Queensland strategies
				2007-2008	
7/07/2006	10/07/2006	Lyn Pearson	Adelaide	Reunion Flight in accordance with Department of Endustrial Relations Directive No. 03/04 - Travelling & Relieving	Part of contract of services as Acting Assistant Commissioner Brisbane Region

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16/07/2006	17/07/2006	Jim Higgins	Adelaide	Council of Ambulance Authorities Interview Panel for Director Position	Chair of interview panel for Council of Ambulance Authorities Director Position. Council of Ambulance Authorities meets annually to discuss and share information on the future directions of ambulance activity in Australia, New Zealand and Papua New Guinea
18/07/2006	23/07/2006	Stephen Gough	Brisbane	Attend Senior Executive Management Meeting	Gain knowledge of QAS, North Coast Region prior to taking over as Assistant Commissioner North Coast Region
30/07/2006	31/07/2006	Jim Higgins	Adelaide	Council of Ambulance Authorities Board Meeting	QAS representative on Council of Ambulance Authorities. Establishment of operational performance benchmarks and contemporary operational issues
30/07/2006	1/08/2006	Neil Kirby, David Eeles, Dee Taylor- Dutton	Melbourne/Adelaide	Site visits for QAS Statewide Equipment and Vehicle Committee	Discuss vehicle design and supply issues with key suppliers. Significant in planning for vehicle and equipment design and supply for Queensland
2/08/2006	2/08/2006	Jim Higgins	Adelaide	State Working Group Law Enforcement & Public Safety Radio communication Interoperability meeting	Furthering a national approach across Police, Fire, Ambulance and other emergency services for a strategic approach to interoperability to improve response to counter-terrorism and major incidents
5/08/2006		Lyn Pearson	Adelaide	End of Contract	Return to Adelaide after end of contract as Assistant Commissioner, Brisbane Region
11/08/2006	13/08/2006	Tony Wain	Sydney	At Work & Play - Queensland on Show Careers Expo	Department of Emergency Services had display at this Expo. As QAS rep, attended expo promoting QAS and was part of the recruitment team, with other DES representatives
15/08/2006	18/08/2006	Stephen Moore, Craig Emery	Melbourne	G-Force 2006 Conference	Information sharing and increased knowledge at call centre conference to review best practice and emerging technologies for communications centres to be introduced to Queensland
17/08/2006	-	Stephen Gough	Brisbane	To take up position as Assistant Commissioner North Coast Region	Move to Brisbane to commence work as Acting Assistant Commissioner, Brisbane Region
20/08/2006	22/08/2006	Jim Higgins	Melbourne	Australia & New Zealand School of Government Executive Workshop: Media & Government	Professional leadership program. Nominated previously to participate in Australia & New Zealand School of Government Executive Fellows Program
30/08/2006	31/08/2006	Jeff Shelberg	Melbourne	Regional Mass Casualty Management Course Delivery	Joint information sharing, research and project management, as well as actioning the 15 items identified by Council of Ambulance Authorities as a national priority. This forum aims to standardise procedures and minimises duplicate project investment by individual states
30/08/2006	1/09/2006	Roy Waterhouse	Sydney	To attend Medical Priority Dispatch System Instructors Recertification	Required to ensure continued Medical Priority Dispatch System instruction to all Communications staff in QAS to ensure continued service delivery
10/09/2006	15/09/2006	Jeff Shelberg	Darwin	Represent QAS at ESIAAG meeting - TISM Network (Commonwealth/States)	Trusted information sharing Counter Terrorism network and critical infrastructure protection planning. This group is representative of Emergency Service across all states and contributes and shares information on Homeland Security
15/09/2006	17/09/2006	Gerard Lawler	Sydney	Attend 30 year anniversary Australian College of Ambulance Professionals NSW on behalf of the Commissioner	QAS promotion to national college of ambulance professionals
20/09/2006	22/09/2006	David Eeles	Adelaide	Attend Strategic Business Advisory Council Meeting	Establishment of operational performance benchmarks and contemporary operational issues. QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally
20/09/2006	22/09/2006	Arthur O'Brien	Adelaide	Attend Strategic Business Advisory Council Meeting	Establishment of operational performance benchmarks and contemporary operational issues. QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally
28/09/2006	4/10/2006	Stephen Burns	Melbourne	Landmark Forum	Professional development and Leadership Development to assist in effectively managing people
13/10/2006	13/10/2006	Jim Higgins	Adelaide	Attend Council of Ambulance Authorities Ambulance Education Committee Meeting	QAS representative on Council of Ambulance Authorities. Establishment of operational performance benchmarks and educational standards for ambulance services in Australia and New Zealand

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21/10/2006	21/10/2006	Stephen Gough	Canberra/ Sydney	National Health Alliance	Information sharing and increased information pertaining to National Health Strategies
22/10/2006	24/10/2006	Stephen Moore	Melbourne	National Emergency Call Taking Working Group Conference	QAS representative on National Emergency Call Taking Working Group. This group contributes to the improvements in the triple zero network and emerging technologies, such as voice over internet protocol and the promotion of the 000 service. Provides feedback and advice to national bodies such as the Australian Communications and Media Authority
25/10/2006	27/10/2006	Andrew McLean	Broken Hill	Rural and Remote Symposium	Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities
25/10/2006	27/10/2006	Arthur O'Brien, Neil Kirby, Paul Cahill, Rick Stanger, Stephen Gough	Broken Hill	Rural and Remote Symposium, and Goondiwindi Local Ambulance Committee Conference	Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities
26/10/2006	27/10/2006	Beverley Rey	Adelaide	Attend DOTARS (Department Of Transport And Regional Services) meeting in Adelaide with Royal Flying Doctors Service Queensland	Information sharing and increased knowledge from meeting to discuss implications to emergency aircraft access to airport terminals throughout Australia i.e. set regulations in place for security access at airport terminals after hours to load and unload patients
1/11/2006	5/11/2006	Gerard Lawler	Adelaide	Australian College of Ambulance Professionals Conference	Attended Australian College of Ambulance Professionals Conference as QAS rep to keep abreast of contemporary operational ambulance issues and trends
1/11/2006	7/11/2006	Neil Kirby	Adelaide	Australian College of Ambulance Professionals Conference/Council of Ambulance Authorities Convention	QAS Representative at Council of Ambulance Authorities Annual Meeting. Attended Australian College of Ambulance Professionals Conference as QAS representative to identify key national operational issues and trends
1/11/2006	4/11/2006	Stephen Rashford	Adelaide	Australian College of Ambulance Professionals Conference	Attended Australian College of Ambulance Professionals Conference as QAS representative to keep abreast of contemporary operational ambulance issues and trends
2/11/2006	7/11/2006	Jim Higgins	Adelaide	Australian College of Ambulance Professionals and Council of Ambulance Authorities Meeting	QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally. Establishment of operational performance benchmarks and contemporary operational issues. Attended Australian College of Ambulance Professionals Conference as QAS rep to keep abreast of contemporary operational ambulance issues and trends
12/11/2006	17/11/2006	Mark Hancock	Melbourne	Monash Emergency Medicine Disaster Course	Obtained national qualification in Disaster Medicine to increase QAS capability in this area
16/11/2006		Jim Higgins	Adelaide	Attend Aust. Initiative Training Awards	Represented QAS where QAS received National Award
17/11/2006		Jim Higgins	Adelaide/Sydney	To connect with flight to Hong Kong	Connecting flight for overseas trip
19/11/2006	24/02/2007	Stephen Rashford	Sydney	2006 Annual Scientific Meeting	Professional Development, information sharing and increased knowledge for QAS
29/11/2006	30/11/2006	Neil Kirby	Melbourne	Continuity Forum Conference	In preparation for the development of Business Continuity Plans for QAS Communications Centres
1/12/2006	1/12/2006	Jim Higgins	Sydney	Attend Emergency Call Service Advisary Committee Meeting in Sydney	National Project to raise awareness of the emergency call service - Triple Zero Website, Community Service Announcements and Community Service Announcements for children
5/12/2006	7/12/2006	Stephen Moore, Craig Emery	Newcastle/Sydney	NSW tour of Ambulance and Police Communications at Newcastle and Sydney	Review and benchmark best practice in communication centre operations to bring back to Queensland operations in relation to telephone call management
19/12/2006	21/12/2006	Stephen Moore, Craig Emery	Melbourne	Emergency Services Telecommunications Authority site visits to Melbourne & Ballarat Centres	Review and benchmark best practice in communication centre operations for improved knowledge to QAS Communication Centres
31/01/2007	1/02/2007	Jim Higgins	Melbourne	Council of Ambulance Authorities Meeting	QAS representative on Council of Ambulance Authorities. Establishment of operational performance benchmarks and contemporary operational issues. Meeting of the Board of Directors
3/02/2007	9/02/2007	Craig Emery	Melbourne	Attending Australia & New Zealand School of Government course	Professional development sponsored by DES, to complete the Executive Masters Program

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7/02/2007	9/02/2007	Neil Kirby	Melbourne/Sydney	Conducting site visits with other DES Executives for benchmarking for Queensland Emergency Operations Centre	Member of joint DES party, organised by DES, to develop key learnings for design of Queensland Emergency Operations Centre. Key learnings gained for development of submission
20/02/2007	21/02/2007	Jim Higgins, Arthur O'Brien	Sydney	Award Night - Governance Professional of the Year Awards.	QAS Representatives at Governance Professional of the Year Awards
23/02/2007	24/02/2007	Tony Hucker	Sydney	Australian Trauma Conference in Sydney	Education of QAS Officers / improving knowledge and skills in training
1/03/2007	2/03/2007	Jim Higgins	Sydney	Kayaking and Cycle 4 Kemo Kids (KC4KK) Media Opportunity Sunrise Morning Show	Raising awareness for KC4KK and Queensland community
2/03/2007	3/03/2007	Vivian Tippett	Melbourne	Avian Bird Flu Conference	Information sharing and increased knowledge of progression of QAS research in relation to pandemic preparedness
6/03/2007	11/03/2007	Leo McNamara	Albury	Attend 9th National Rural Health Conference	Presentation of Research Paper - Rural Practice Models across Rural Queensland. Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities
6/03/2007	11/03/2007	Michael Metcalfe	Albury	Attend 9th National Rural Health Conference	Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities
6/03/2007	11/03/2007	Ken Nipperress	Albury	Attend 9th National Rural Health Conference	Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities
6/03/2007	10/03/2007	Stephen Gough	Albury	Attend 9th National Rural Health Conference	Information sharing and increased knowledge from a national discussion relating to the emerging issues of delivery specialist paramedic care in rural and remote communities
8/03/2007	10/03/2007	Dennis Jess	Adelaide	Ambulance Education Committee Meeting	Information sharing and increased knowledge from peers regarding clinical education of ambulance officers
8/03/2007	10/03/2007	Tony Hucker	Melbourne	Monash University	Presentation delivered regarding current clinical education of QAS Officers
12/03/2007	13/03/2007	Jeff Shelberg	Sydney	Council of Ambulance Authorities Emergency Management Working Group	Joint information sharing, research and project management, as well as actioning the 15 items identified by Council of Ambulance Authorities as a national priority. This forum aims to standardise procedures and minimises duplicate project investment by individual states
13/03/2007	19/03/2007	John Tesoriero	Melbourne	Review of Formula One Grand Prix Operations and Ballarat Communications Centre	Information sharing and increased knowledge regarding provision of ambulance services at major events, for inclusion in service delivery at Indy, etc
13/03/2007	16/03/2007	Gavin Trembath	Melbourne	Review of Formula One Grand Prix Operations and Ballarat Communications Centre	Information sharing and increased knowledge regarding provision of ambulance services at major events, for inclusion in service delivery at Indy, etc
13/03/2007	19/03/2007	Paul Young	Melbourne	Review of Formula One Grand Prix Operations and Ballarat Communications Centre	Information sharing and increased knowledge regarding provision of ambulance services at major events, for inclusion in service delivery at Indy, etc
27/03/2007	30/03/2007	David Eeles, Dee Taylor-Dutton, Michael Mahoney	Devonport	Site visits to benchmark ambulance vehicles and equipment.	Information sharing and increased knowledge obtained from benchmarking other ambulance service vehicles and equipment in preparation for new QAS specifications for vehicles and fitout
1/04/2007	4/04/2007	Neil Kirby	Sydney	Strategic Business Advisory Committee Meeting - QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally, twice yearly	Establishment of operational performance benchmarks and contemporary operational issues
2/04/2007	3/04/2007	David Eeles	Sydney	Strategic Business Advisory Committee Meeting - Council of Ambulance Authorities Strategic Business Group, meets nationally, twice yearly	Establishment of operational performance benchmarks and contemporary operational issues
12/04/2007	13/04/2007	David Eeles	Canberra	Attend State Work Group on Law Enforcement & Public Safety Radio Communication Interoperability	Furthering a national approach across Police, Fire, Ambulance and other emergency services for a strategic approach to interoperability to improve response to counter-terrorism and major incidents

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12/04/2007	13/04/2007	Jim Higgins	Canberra	Attend State Working Group on Law Enforcement & Public Safety Radio communication Interoperability	Furthering a national approach across Police, Fire, Ambulance and other emergency services for a strategic approach to interoperability to improve response to counter-terrorism and major incidents
16/04/2007	19/04/2007	Craig Emery Paul Shaw	Melbourne	Regional Communications Conference	Professional development of QAS communication strategies & technologies
16/04/2007	19/04/2007	Stephen Moore, Roy Waterhouse, Ken Nipperess, Robbie Medlin, Graham Sealey, Neil Kirby, Brenda Walker, Beverly Rey, Peter Wood, Paul Young, Tim Irving	Melbourne	Communications Managers' Forum	Delegation of QAS Communication Managers to visit national 000 room and Emergency Services Telecommunications Authority emergency communications rooms in Melbourne and Ballarat to benchmark call answer performance and learn strategies for improvement. Application of learnings in Qld has seen significant improvement in call answer time and changes to work practice and rostering planned
16/04/2007	18/04/2007	Peter Cahill	Sydney	Australian College of Health Service Executives National Health Leadership Program	Professional development program to enhance service delivery through improved health leadership capability and organisational performance
17/04/2007	20/04/2007	Mark Hancock	Canberra	National Counter Terrorism Committee Exercise Management Course	Improved knowledge and application for the delivery of exercises at a national standard
19/04/2007	20/04/2007	Michael Mahoney	Melbourne		Pre-build ride comfort and suspension evaluation prior to new model orders being placed
20/04/2007	20/04/2007	Tony Hucker	Melbourne	Careers Day 2007	Education of QAS Officers
30/04/2007	1/05/2007	Chris Broomfield	Melbourne	Qualified Recruitment Interviews	Part of QAS Qualified Recruitment Process - interviews conducted for qualified paramedic applicants in Sydney
1/05/2007	1/05/2007	Daivid Eeles	Sydney	Inagural Health & Productivity Management Conference - attending on behalf QAS Commissioner	Invited to attend conference by Medibank Private for information sharing and increased knowledge in relation to health and productivity within the QAS
4/05/2007	4/05/2007	Jim Higgins	Adelaide	Council of Ambulance Authorities Board Meeting	Meeting of Council of Ambulance Authorities Board of Directors. Council of Ambulance Authorities was established to determine operational performance benchmarks and contemporary operational issues related to Australian/NZ ambulance services
9/05/2007	12/05/2007	Stephen Moore	Perth	National Emergency Call Taking Working Group Meeting	QAS representative on National Emergency Call Taking Working Group (NECWIG). Contribute to the improvements in the triple zero network and emerging technologies such as VOIP (voice over internet protocol) and the promotion of the 000 service. Provide feedback and advice to national bodies such as the Australian Communications and Media Authority
9/05/2007	11/05/2007	Colin Nash	Sydney	Victorian Ambulance Clinical Information System Collaboration Team meeting	The collaboration of East Coast Ambulance Services who come together to develop and create application software for clinical recording and dovernance
10/05/2007	10/05/2007	David Eeles	Sydney	Victorian Ambulance Clinical Information System Collaboration Team meeting	The collaboration of East Coast Ambulance Services who come together to develop and create application software for clinical recording and governance
14/05/2007	16/05/2007	Michael Mahoney,Anthony King, Steve Bulach	Melbourne	Evaluation of Air-conditioning for new Mercedes Ambulance Vehicles	Evaluation and testing of factory fitted air conditioning versus after market. The factory fitted offers a saving and increased warranty period, but had previously been unavailable and required investigation to ensure it would not affect the final conversion fit out for an ambulance
28/05/2007	30/05/2007	Leo McNamara	Sydney	Attend Workshop 'Making & Sustaining Changes'	Best Practices Methodologies such as Australian Business Excellence Framework to integrate into an overall Business Improvement Model in delivery of service to the community

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10/06/2007	15/06/2007	Craig Emery	Canberra		t Professional development sponsored by Department of Emergency
12/06/2007	12/06/2007	Mick Mahoney	Melbourne	Executive Masters Program Patent Transport Service Vehicle Inspection	Services, to complete the Executive Masters Program Compliance checking for first production run of fitout of Patient Transport
14/06/2007	17/06/2007	Jim Higgins	Melbourne	Attend Emergency Call Service Advisory Committee Meeting in Melbourne	Service vehicles as part of supply contract National Project to raise awareness of the emergency call service - Triple Zero Website, Community Service Announcements and Community Service Announcements for children
19/06/2007	21/06/2007	Jeff Shelberg	Adelaide	Council of Ambulance Authorities Emergency Management Working Group Adelaide	Joint information sharing, research & project management and actioning the 15 items identified by Council of Ambulance Authorities as a national priority. This forum aims to standardise procedures and minimises duplicate project investment by individual states
21/06/2007	21/06/2007	David Eeles	Adelaide	Ambulance Indicator Performance Working Group	QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally. Establishment of operational performance benchmarks and contemporary operational issues
21/06/2007	22/06/2007	Jim Higgins	Sydney	Australian Business Excellence Awards 2007	QAS representative promoting QAS, a finalist in Business Excellence Awards
				2007-2008	
3/07/2007	5/07/2007	Murray Excell	Melbourne	Meeting with the Metropolitan Ambulance Service	Promoting sale of QAS First Aid Course Products to Metropolitan Ambulance Service
4/07/2007	4/07/2007	David Eeles	Melbourne	Attend Emergency Call Service Advisory Committee meeting in Melbourne	National Project to raise awareness of the emergency call service - Triple Zero Website, Community Service Announcements
6/07/2007	10/07/2007	Phil Tobin	Devonport	Evaluation of new Toyota Troop Carrier Specifications	Information sharing and increased knowledge obtained from benchmarking other ambulance service vehicles in preparation for new QAS specifications for vehicles and fitout
8/07/2007	10/07/2007	Mick Mahoney	Devonport	Evaluation of new Toyota Troop Carrier Specifications	Information sharing and increased knowledge obtained from benchmarking other ambulance service vehicles in preparation for new QAS specifications for vehicles and fitout
10/07/2007	13/07/2007	Greg Rochester	Melbourne	Bench test User acceptance testing of Operational Workforce Planning and Management module Resource Planning and Management	Testing and development of the Operational Workforce Planning and Management module to provide knowledge for distribution to peers for enhancement of service delivery
16/07/2007	19/07/2007	Craig Emery	Melbourne	Attend Communications Managers' Forum	Professional development, information sharing of QAS communication strategies and technologies
21/07/2007	24/07/2007	Jim Higgins	Melbourne	Attend Council of Ambulance Authorities Interim Paramedic Education Programs Accreditation Committee & Ambulance Education Committee Meetings	QAS representative on Council of Ambulance Authorities IPEPAC and Ambulance Education Committee meetings. Meets nationally to determine operational performance benchmarks and contemporary operational issues
23/07/2007	23/07/2007	Tony Hucker	Melbourne	Interim Paramedic Education Programs Accreditation Committee	Education of QAS Officers
26/07/2007	27/07/2007	Terry Beitz	Sydney	Visit to Sydney Communications Centre	Operational planning officers from Queensland Fire and Rescue Service, QAS and Emergency Management Queensland visited Police and Fire Communications Centre to benchmark both operational and technical aspects for the planning of the new Queensland Operations Centre
26/07/2007	27/07/2007	Gerard Lawler	Sydney	Visit to Sydney Communications Centre	Operational planning officers from QFRS, QAS and EMQ visited Police and Fire Communications Centre to benchmark both operational and technical aspects for the planning of the new Qld Operations Centre
26/07/2007	29/07/2007	Michael Metcalfe	Sydney	Attend Sydney Western Area Health Network XV Trauma Conference	Development of improved Clinical Governance Framework based on current research and findings presented at SWAN (Sydney Western Area Health Network) XV
26/07/2007	28/07/2007	Jeremy Taylor	Sydney	Attend Sydney Western Area Health Network XV Trauma Conference	Development of improved Clinical Governance Framework based on current research and findings presented at SWAN (Sydney Western Area Health Network) XV

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31/07/2007	5/08/2007	Charles Russell	Sydney	Attend Learnscope Conference	Information sharing and increased knowledge regarding the Australian Flexible Learning Framework. Learnscope is part of a national strategy to increase the capacity of vocational and technical education professionals to use flexible learning approaches and new technologies in the delivery of training to QAS Officers
2/08/2007	2/08/2007	Jim Higgins	Sydney	Attend Council of Ambulance Authorities Board Meeting	Meeting of Council of Ambulance Authorities Board of Directors. Council of Ambulance Authorities was established to determine operational performance benchmarks and contemporary operational issues related to Australian/New Zealand ambulance services
3/08/2007	7/08/2007	Neil Kirby	Sydney to Canberra	Attend CouncilFest in Sydney then on to Canberra to attend National Rural Health Alliance Meeting	Nominated Council of Ambulance Authorities representative at National Rural Health Alliance annual Councilfest meeting. Establishment of key priorities for rural and remote health. Promotion of ambulance related issues such as recruitment and retention
4/08/2007	6/08/2007	Tony Hucker	Melbourne	Laerdal Simulation Workshop	Information sharing and increased knowledge related to provision of prehospital emergency care for inclusion in QAS clinical practices
12/08/2007	14/08/2007	Peter Cahill	Melbourne	Australian College of Health Service Executives National Health Leadership Program	Professional development program to enhance service delivery through improved health leadership capability and organisational performance.
13/08/2007	17/08/2007	Craig Emery	Melbourne	G-Force 2007	Attendance at call centre conference to review best practice and emerging technologies for communications centres to be introduced to Queensland
13/08/2007	17/08/2007	Steve Moore	Melbourne	G-Force 2007	Attendance at call centre conference to review best practice and emerging technologies for communications centres to be introduced to Queensland
14/08/2007	17/08/2007	David Eeles	Adelaide	Demand Management Forum and Strategic Business Advisory Committee Meeting - QAS rep on Council of Ambulance Authorities Strategic Business Group, meets nationally, twice yearly	Information sharing and increased knowledge from national group regarding demand management and delivery of ambulance services. Council of Ambulance Authorities Strategic Business Advisory Committee meeting - Establishment of operational performance benchmarks and contemporary operational issues
14/08/2007	16/08/2007	Neil Kirby	Adelaide	Strategic Business Advisory Committee Meeting - QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally, twice yearly	Establishment of operational performance benchmarks and contemporary operational issues
15/08/2007	16/08/2007	Arthur O'Brien	Adelaide	Strategic Business Advisory Committee Meeting - QAS representative on Council of Ambulance Authorities Strategic Business Group, meets nationally, twice yearly	Establishment of operational performance benchmarks and contemporary operational issues
20/08/2007	26/08/2007	Dennis Jess	Adelaide	Visit South Australian Ambulance Service & Ambulance Education Committee	Education of QAS Officers