

**Question on Notice**  
**No. 1421**  
**Asked on 9 October 2007**

Mr Hayward asked the Minister for Public Works, Housing and Information and Communication Technology (MR SCHWARTEN)—

**QUESTION:**

Who are the recipients of the recently announced Residential Tenancies Authority community education grants and for what purpose were they funded?

**ANSWER:**

Ten community organisations have received funding totalling over \$148,000 from the Residential Tenancies Authority (RTA) for education projects on tenancy law.

Grants have been awarded to projects targeting a range of RTA priority target groups and geographical areas including:

- \$3,700 to Mount Isa Christian Broadcasters Association to educate the Mount Isa community about their rights and responsibilities as tenants, through the production of 10 radio announcements to be aired over nine months.
- \$21,852 to the Tenants' Union of Queensland to improve awareness of tenants' rights and responsibilities for Indigenous people living in Caboolture and inner-city Brisbane through the accredited tenancy training of 20 Indigenous people (10 from Caboolture and 10 from inner-city Brisbane) and the cultural up-skilling of existing tenancy workers in selected Tenant Advice and Advocacy Service (Queensland).
- \$22,820 to the Australian Red Cross to design a training package on the *Residential Tenancies Act 1994* using accelerated learning processes, to be delivered to staff of Indigenous organisations who will then pass this onto their tenants. This package will be designed in a 'train the trainer' format and will specifically meet the needs of Indigenous tenants. It can then be delivered by community housing staff as an ongoing process of learning rather than as one-off training.
- \$14,880 to the Toowoomba Advocacy and Support Service, and the Tenants' Union of Queensland to increase awareness of residents' rights and responsibilities in boarding houses and other accommodation covered by the *Residential Services (Accommodation) Act 2002*. This will be delivered through a number of different engagement processes including the development of peer networks and supports for residents in individual boarding houses.
- \$30,000 to the Ethnic Communities Council of Queensland whose aim is to consolidate the learning of the individuals who participated in the first Community Partners Project in 2006. This will further strengthen the links between culturally and linguistically diverse communities and Tenant Advice and Advocacy Service (Queensland) services in the wider Brisbane area.

- \$7,940 to the Interlink Housing and Support Association Incorporated to consolidate the success of the 2006–07 Tenancy Training Kit project. This will be done through the development of a culturally and linguistically appropriate board game to be used in conjunction with the kit and tenancy information workshops delivered to tenants from emerging communities.
- \$9,270 to the New Farm Neighborhood Centre Inc to develop an independent website for international students focusing on the provision of multilingual information about the *Residential Services (Accommodation) Act 2002* and the *Residential Tenancies Act 1994*. It is proposed that the site will be linked to other student education sites and the RTA, and will complement existing information to address the gap in language-specific information for students from culturally and linguistically diverse backgrounds.
- \$8,495 to the Migrant Resource Centre Townsville – Thuringowa Ltd to educate and empower tenants from local emerging communities about tenancy and residential issues through the tenancy training of community facilitators. This project also aims to raise awareness and understanding of refugee issues among real estate agents and private lessors through the convening of a forum.
- \$15,000 to Student Services Griffith University to inform both domestic and international students about their rights and responsibilities in share houses, through the peer leadership training model in which students will be trained in tenancy law and then employed to deliver information to their peers.
- \$15,000 to the Queensland University of Technology Counselling Services to develop information resources (including a website) for students in share houses, addressing the information gaps which lead to failed and illegal share tenancies. The final product is anticipated to include information about tenancy rights, responsibilities and tips for share house conflict resolution.