



# Jann STUCKEY MP

Member for Currumbin

Damien Walker  
Director General

The Department of Innovation, Tourism Industry Development and the Commonwealth Games  
PO Box 15168  
City East QLD 4002

Queensland Legislative Assembly	
Number: 56181278	
 07 MAR 2018	Tabled <input checked="" type="checkbox"/> By Leave <input type="checkbox"/>
MP: <i>Jann Stuckey</i>	
Clerk's Signature: <i>[Signature]</i>	

Dear Damien

I write to express my deep disappointment at the lack of communication and consultation with my office in relation to the Commonwealth Games. My staff and I feel that we are being deliberately left out of discussions to the detriment of people we are supposed to represent.

As a resident of Currumbin for thirty years and local member since 2004, surely I deserve some degree of respect and inclusion regarding matters as important as the 2018 Commonwealth Games. For over 12 months I have been reaching out to GOLDOC offering input and assistance with their planning and communication around this major event— but my offer has been totally ignored.

In September 2017 I was advised that Pat Vidgen, General Manager Strategic Engagement would be my office's primary point of contact for all Games related issues because my office was being inundated with complaints and concerns about the impact local Games events would have on residents and businesses in Currumbin and the lack of information being made available.

However, despite repeated attempts my office has been treated with disregard which is causing my staff to become defensive as they try to manage justifiably angry residents because of GOLDOC's refusal to engage with us.

On Monday 12 February Mark Peters, CEO GOLDOC and Pat Vidgen, met with me in my office in what I thought was a positive and constructive meeting, to discuss the above issues and ways to address them. I gave them a copy of the survey we had conducted with over 250 comments and a list of questions from constituents and received a commitment from Mark and Pat that questions would be answered in a timely manner. I am still waiting for a response.

I also offered GOLDOC the opportunity to place an insert or some copy into my 'Eye on The Electorate' Newsletter which will be direct mailed to all Currumbin residents in March. Both Pat and Mark expressed an interest in doing so and said they would advise my office of what they wanted to include in time for our deadline of Monday 20 February.

I held off publication and have delayed distribution of the newsletter for a week to allow GOLDOC content to be included. It was only on Wednesday, after repeated attempts to contact Pat, that my office was advised that no insert would be produced and it was suggested that we advise GOLDOC of what content we would like from them.

A Currumbin Strategic Engagement Committee was discussed but I was advised that this was open to community representatives only. I indicated, once again, that I would like to be able to add suggestions to this committee as I understood the needs of the Currumbin electorate better than anyone. Both men welcomed my input and said a copy of the draft Community Engagement plan for Currumbin would be sent by 19<sup>th</sup> February so I could comment but this has not happened.

There was also talk of a Pop Up Shop at the Pines Shopping Centre during trading hours but no information has been provided to my office about this either.

Whilst I personally am genuinely excited about the Games, I share the growing frustration of many residents who are getting really angry due to lack of communication, consultation and the availability of information.

I'd also like to express concern at the difficulty of finding information – particularly on the various Games websites. Cranky residents contact my office when they go to the Get Set for the Games website as they are told but fails to provide useful information or it times out.

My office has been under siege because of the refusal to engage and we are spending a great deal of time being defensive rather than positive and proactive.

I also have concerns about the new Journey Planner website which does not include icons under the Events 'tab' for the Cycling Road Race, Cycling Time Trial and Race Walk events. How will people wishing to attend those events be able to plan their journeys?

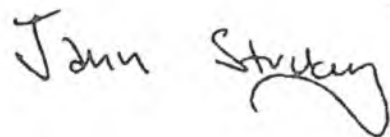
Finally I refer to letters dated 25 October, from Pat and yourself in relation to concerns that I had about the Cycling Australia Masters Road National Championships, cyclist safety and behaviours. I did not receive any reply to these issues despite saying they were a matter of urgency.

You also stated the following in your response to me *"I understand GOLDOC has and continues to engage extensively with the local community, residents and businesses ahead of the Gold Coast 2018 Commonwealth Games."*

The above has not occurred and I hope that in the final few weeks in the lead up to the Games that GOLDOC staff will be able to engage proactively and constructively with me, my office and the Currumbin electorate to ensure that the Games are an enjoyable and memorable experience for everyone.

I look forward to your response.

Kind regards

A handwritten signature in black ink that reads "Jann Stuckey". The signature is written in a cursive, flowing style with a large loop at the end of the last name.

Jann Stuckey

JS:JO 230218