



# **Health and Community Services Committee**

**Estimates 2014**

**VOLUME OF ADDITIONAL INFORMATION**

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# Health and Community Services Committee

2014

## Volume of Additional Information

<b>Minutes of Meetings</b>
21 May 2014
4 June 2014
15 July 2014
29 July 2014

<b>Correspondence relating to attendance of non-committee members and replacement committee members</b>
Letters (2) from Leader of the Opposition regarding appointment
Letters (2) from Leader of the Opposition regarding attendance

<b>Minister for Health</b>
<b>Answers to Questions on Notice</b>
<b>Questions taken on Notice at Hearing and Responses</b>
<b>Documents tabled at the hearing</b>
- Resolution 77 of the Liberal National Party Convention (By Mrs Jo-Ann Miller MP)
- Photos of birthing pools (By Mrs Jo-Ann Miller MP)
- Photos of Ambulance Ramping at Royal Brisbane and Women's Hospital - 14 July 2014 (By Mrs Jo-Ann Miller MP)
- List of job losses identified in Right to Information requests by the Queensland Nurses' Union (By Mrs Jo-Ann Miller MP)
- Letter to Mrs Miller, dated 9 July 2014 (By Mrs Jo-Ann Miller MP)
- Payroll Self Service information report (By Hon Lawrence Springborg MP, Minister for Health)
<b>Correspondence</b>
- Letter from Minister for Health

<b>Minister for National Parks, Recreation, Sport and Racing</b>
<b>Answers to Questions on Notice</b>
<b>Question taken on Notice at Hearing and Response</b>
<b>Documents tabled at the hearing</b>
- Correction to Response to Question on Notice 4 (By Hon. Steve Dickson MP, Minister for National Parks, Recreation, Sport and Racing)
- Photos - feral pig impact on turtle hatcheries (By Hon Steve Dickson MP, Minister for National Parks, Recreation, Sport and Racing)
- Article, dated 14 July 2014, from The Courier-Mail (By Hon Steve Dickson MP, Minister for National Parks, Recreation, Sport and Racing)
<b>Correspondence</b>
- Letter from Director-General, Department of National Parks, Recreation, Sport and Racing

<b>Minister for Aboriginal and Torres Strait Islander and Multicultural Affairs</b>
<b>Answers to Questions on Notice</b>
<b>Documents tabled at the hearing</b>
- Queensland Aboriginal and Torres Strait Islander Economic Participation Action Plan (By Hon Glen Elmes MP, Minister for Aboriginal and Torres Strait Islander and Multicultural Affairs)
- Queensland Cultural Diversity Action Plan (By Hon Glen Elmes MP, Minister for Aboriginal and Torres Strait Islander and Multicultural Affairs)
- Queensland Government's Status Report: January-June 2014, On the Logan: City of Choice Two-Year Action Plan 2013-2015 (By Hon Glen Elmes MP, Minister for Aboriginal and Torres Strait Islander and Multicultural Affairs)

<b>Minister for Community Services, Child Safety and Disability Services</b>
<b>Answers to Questions on Notice</b>
<b>Questions taken on Notice at Hearing and Responses</b>

# Minutes of Meetings

21 May 2014

# Minutes



## Health and Community Services Committee

### Estimates Meeting

Wednesday 21 May 2014 at 8.37am

Room 5.05, Level 5, Parliamentary Annexe

**Members present:** Mr Trevor Ruthenberg MP *Chair*  
Mrs Jo-Ann Miller MP *Deputy chair*  
Ms Ros Bates MP  
Dr Alex Douglas MP  
Mr John Hathaway MP  
Mr John Krause MP  
Mr Dale Shuttleworth MP

**In attendance:** Ms Sue Cawcutt (Research Director)  
Ms Kath Dalladay (Principal Research Officer)

#### 1 Order setting dates for hearing and reporting

A briefing paper had been circulated, summarising decisions of the Legislative Assembly on 2 April 2014 about estimates sitting dates for portfolio committees.

#### 2 Draft estimates hearing schedule

The briefing paper included a draft hearing program for 15 and 17 July 2014 for consideration. The chair noted that, with the change from one long day to two, it was proposed that the committee spend all of the first day on the health portfolio, and the second day on the other three portfolios.

The chair also noted that there is to be an effort to stagger break times on both days across the portfolio committees. The research director briefed the committee on what is proposed and how it might affect the proposed program. It was proposed that the committee's afternoon tea break, which was originally scheduled for 3.30-4.00 pm, be rescheduled to 3.00-3.30 pm.

The committee considered the proposed hearing schedule.

***Resolved:** That the proposed schedule for estimates hearings on 15 July and 17 July 2014 is endorsed unanimously, subject to amendments to the time of breaks.*

Moved: Mr Krause

Seconded: Mr Shuttleworth

**Meeting closed: 8.44am**

Trevor Ruthenberg MP  
Chair

Certified correct on this

29<sup>th</sup> day of July 2014

4 June 2014

# Minutes



## Health and Community Services Committee

### Estimates Meeting

Wednesday 4 June 2014 at 10.07am

Room 2, Level 6, Parliamentary Annexe

**Members present:** Mr Trevor Ruthenberg MP *Chair*  
Mrs Jo-Ann Miller MP *Deputy chair*  
Ms Ros Bates MP  
Dr Alex Douglas MP  
Mr John Hathaway MP  
Mr Dale Shuttleworth MP

**By teleconference:** Mr John Krause MP

**In attendance:** Ms Sue Cawcutt (Research Director)  
Ms Kath Dalladay (Principal Research Officer)

#### 1 Previous minutes

The minutes of the meetings of 21 May 2014 had been circulated.

Resolved: *That the minutes of the meetings held on 21 May 2014 are confirmed.*

Moved: Dr Douglas  
Seconded: Ms Bates

#### 2 Draft estimates timetable

A briefing paper proposing a draft timetable for the 2014 Estimates process, procedural matters and possible draft resolutions to assist with the Estimates process had been circulated.

The committee considered these matters and made the following resolution.

Resolved: *That*

1. *The draft timetable for the 2014 Estimates is endorsed.*
2. *The committee grant leave to Members who are not committee members to ask questions at the estimates hearings on 15 July and 17 July 2014.*
3. *The committee allow Ministers to make an opening statement of up to 5 minutes at the estimates hearings on 15 July and 17 July 2014.*
4. *The committee allow witnesses to use ancillary materials at the public hearing, subject to the following:*
  - *the materials should not be used as a prop, or be of a size or nature which could create safety or security issues*
  - *information depicted in the materials should also be presented in documentary or other acceptable form that can be tabled, and*
  - *advice about the type of ancillary material to be used must be provided no later than the deadline for responses to pre-hearing questions on notice.*

5. *The Conditions for Broadcasters of Proceedings and Guidelines for Camera Operators previously adopted by the committee are endorsed for the estimates hearings on 15 July and 17 July 2014.*
6. *The committee authorises publication of answers to questions on notice as soon as they are received, subject to any requests for confidentiality.*
7. *The committee authorises the chair to make corrections to the transcript of the estimates hearings on 15 July and 17 July 2014.*
8. *The committee authorises the research director to certify the minutes of committee meetings held after the estimates hearing on 15 July and 17 July 2014, if the chair is not available to do so.*
9. *The committee table, together with its report:*
  - *meeting minutes*
  - *correspondence*
  - *questions on notice*
  - *answers to questions on notice*
  - *documents tabled at the hearing, and*
  - *answers to questions taken on notice at the hearing.*

Moved: Ms Bates  
 Seconded: Dr Douglas

Meeting closed: 10.10 am



Trevor Ruthenberg MP  
 Chair

Certified correct on this

29<sup>th</sup> day of July 2014

15 July 2014

# Minutes



## Health and Community Services Committee

### Estimates Meeting

Tuesday 15 July 2014 at 8.47am

Undumbi Room, Level 5, Parliamentary Annexe

**Members present:** Mr Trevor Ruthenberg MP *Chair*  
Mrs Jo-Ann Miller MP *Deputy chair*  
Ms Ros Bates MP  
Dr Alex Douglas MP (from 8.53am)  
Mr John Hathaway MP  
Mr John Krause MP  
Mr Dale Shuttleworth MP

**In attendance:** Ms Sue Cawcutt (Research Director)  
Ms Liz Sbeghen (Principal Research Officer)

#### 1 Previous minutes

The minutes of the meeting of 4 June 2014 had been circulated.

*Resolved:* That the minutes of the meeting held on 4 June 2014 are confirmed.

Moved: Mr Shuttleworth  
Seconded: Mr Krause

#### 2 Correspondence

The committee noted that the Leader of the Opposition wrote on 14 July 2014 to seek leave to attend the committee estimate hearings on 15 and 17 July 2014 and ask questions of the Minister for Health, the Minister for National Parks, Sport, Recreation and Racing, the Minister for Aboriginal and Torres Strait Islander and Multicultural Affairs, and the Minister for Communities, Child Safety and Disability Services.

#### 3 Procedural issues

The Chair advised that he had discussed with the Deputy Chair that he would allow approximately 15 minutes of questioning by Government and 15 minutes of non-Government questioning.

#### 4 Next meeting

4.00-4.30pm, Tuesday 29 July 2014, to consider the draft estimates report, in the Finance/Travel Conference room, Level 3, Parliamentary Annexe and by teleconference.

Meeting closed: 8.55am

Trevor Ruthenberg MP  
Chair

Certified correct on this

29<sup>th</sup> day of July 2014

29 July 2014

# Minutes



## Health and Community Services Committee

### Estimates Meeting

Tuesday 29 July 2014 at 4.35 pm,

Finance Conference Room, Level 3, Parliamentary Annexe

**Members present:** Mr Trevor Ruthenberg MP *Chair*  
Mr John Krause MP  
Mr Dale Shuttleworth MP  
Mr Tim Mulherin MP

**By teleconference:** Ms Ros Bates MP  
Dr Alex Douglas MP  
Mr John Hathaway MP

**Apology:** Mrs Jo-Ann Miller MP *Deputy Chair*

**In attendance:** Ms Sue Cawcutt (Research Director)  
Ms Kathleen Dalladay (Principal Research Officer)

#### 1 Previous minutes

The minutes of the meeting of 15 July 2014 had been circulated.

**Resolved:** *That the minutes of the meeting held on 15 July 2014 are confirmed.*

Moved: Mr Hathaway  
Seconded: Ms Bates

#### 2 Correspondence

The committee noted a letter from the Leader of the Opposition, dated 29 July 2014, to appoint the Member for Mackay as a substitute member for the meeting under Standing Order 202.

#### 3 Draft report

The Chair's draft report on 2014-15 Budget Estimates had been circulated.

**Resolved:** *That the Chair's draft report on 2014-15 Budget Estimates, dated 23 July 2014, is adopted as the report of the committee.*

Moved: Mr Krause  
Seconded: Ms Bates  
Adopted unanimously.

#### 4 Statement of reservation and/or dissenting report

The committee noted that any statement of reservation or dissenting report must be provided to the research director within 24 hours after the committee's report is adopted, that is by 5.00 pm Wednesday, 30 July 2014.

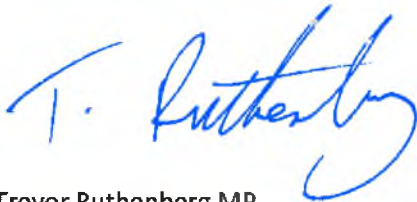
**5 Additional material to be tabled with the committee's report on the Budget Estimates**

The committee considered a list of additional material proposed to be tabled with the draft report on the Budget Estimates.

Resolved: *That the documents listed as additional material be tabled as a volume of additional information when the 2014-15 Budget Estimates Report is tabled.*

Moved: Mr Shuttleworth  
Seconded: Mr Krause

**Meeting closed: 4.45 pm**



Trevor Ruthenberg MP  
Chair

Certified correct on this 31 day of July 2014

# Correspondence relating to attendance of non-committee members and replacement committee members

**HON. ANNASTACIA PALASZCZUK MP**

**LEADER OF THE OPPOSITION**

**MEMBER FOR INALA**

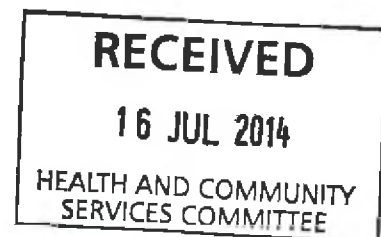
**PO Box 15057, City East QLD 4002**

**[reception@opposition.qld.gov.au](mailto:reception@opposition.qld.gov.au) (07) 3838 6767**



16 July 2014

Mr Trevor Ruthenberg MP  
Chair  
Health and Community Services Committee  
Parliament House  
Cnr George and Alice Streets Brisbane Qld 4000



Dear Mr Ruthenberg

I write regarding the estimates hearings for the Health and Community Services Committee on 17 July 2014.

In accordance with Standing Order 202 I advise of the inability to attend the committee hearing on 17 July 2014 by the Member for Bundamba. I have appointed the Member for Woodridge to substitute for the member in accordance with the Standing Order for the committee's meetings on that day.

Yours sincerely

A handwritten signature in black ink, appearing to be "A. Palaszczuk", followed by a horizontal line.

**Annastacia Palaszczuk MP**  
**Leader of the Opposition**

**ANNASTACIA PALASZCZUK MP**

**LEADER OF THE OPPOSITION**

**MEMBER FOR INALA**



**28 July 2014**

**Mr Trevor Ruthenberg MP**  
**Member for Kallangur**  
**Chair**  
**Health and Community Services Committee**  
**Parliament House**  
**Cnr George and Alice Streets**  
**Brisbane QLD 4000**

**RECEIVED**

**29 JUL 2014**

**HEALTH AND COMMUNITY  
SERVICES COMMITTEE**

**Dear Mr Ruthenberg,**

**In accordance with Standing Order 202 I advise of the inability to attend the private meeting on 29 July 2014 by the Member for Bundamba. I appoint the Member for Mackay to substitute for the member in accordance with the Standing Order for the meeting.**

A handwritten signature in blue ink, appearing to read "Anastacia Palaszcuk".

**Anastacia Palaszcuk MP**  
**Leader of the Opposition**

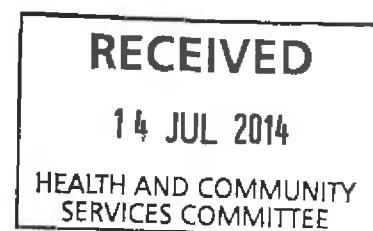
**HON. ANNASTACIA PALASZCZUK MP**  
**LEADER OF THE OPPOSITION**  
**MEMBER FOR INALA**  
PO Box 15057, City East QLD 4002  
[reception@opposition.qld.gov.au](mailto:reception@opposition.qld.gov.au) (07) 3838 6767

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14 July 2014

Mr Trevor Ruthenberg MP  
Chair  
Health and Community Services Committee  
Parliament House  
Cnr George and Alice Streets Brisbane Qld 4000



Dear Mr Ruthenberg

I write regarding the estimates hearings for the Health and Community Services Committee on 15 and 17 July 2014.

Pursuant to Standing Order 181 (e) I seek leave from the committee to attend the committee hearing and ask questions of the Minister for Health, the Minister for National Parks, Sport, Recreation and Racing, the Minister for Aboriginal and Torres Strait Islander and Multicultural Affairs, and the Minister for Communities, Child Safety and Disability Services.

Yours sincerely

A handwritten signature in black ink, appearing to be "Annastacia Palaszczuk".

**Annastacia Palaszczuk MP**  
**Leader of the Opposition**

**HON. ANNASTACIA PALASZCZUK MP**

**LEADER OF THE OPPOSITION**

**MEMBER FOR INALA**

**PO Box 15057, City East QLD 4002**

**[reception@opposition.qld.gov.au](mailto:reception@opposition.qld.gov.au) (07) 3838 6767**



16 July 2014

Mr Trevor Ruthenberg MP  
Chair  
Health and Community Services Committee  
Parliament House  
Cnr George and Alice Streets Brisbane Qld 4000

**RECEIVED**

**16 JUL 2014**

HEALTH AND COMMUNITY  
SERVICES COMMITTEE

Dear Mr Ruthenberg

I write regarding the estimates hearings for the Health and Community Services Committee on 17 July 2014.

In accordance with Standing Order 209, I advise that the Member for Mackay will be attending the committee hearing on 17 July 2014 between 9.00am and 10.30am to participate in its public hearing and question witnesses.

Yours sincerely

A handwritten signature in black ink, consisting of a stylized 'A' followed by a horizontal line.

**Annastacia Palaszczuk MP**  
**Leader of the Opposition**

# Answers to Questions on Notice

**HEALTH AND COMMUNITY SERVICES COMMITTEE**  
**2014 ESTIMATES PRE-HEARING**  
**QUESTION ON NOTICE**  
**No. 1**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**With reference to page 6 of the SDS, could the Minister please detail outcomes achieved through the Deadly Ears, Deadly Kids, Deadly Communities Program to date?**

ANSWER:

The “Deadly Ears, Deadly Kids, Deadly Communities” relates to the comprehensive interagency strategic framework outlined in the document “Deadly Ears, Deadly Kids, Deadly Communities: 2009-2013”.

The Deadly Ears Program is the Queensland Government’s response to the fact that Aboriginal and Torres Strait Islander children have the highest recorded rates of middle ear disease in the world. Conductive hearing loss attributable to otitis media can not only affect a child's health, development and educational outcomes but can impact on a child’s relationship with their family, friends and community.

Funding for the Deadly Ears Program in 2013-14 was \$4,867,122. This was fully expended. The funding for 2014-15 is \$4,872,105.

Deadly Ears consists of four interlinking programs:

- health promotion, to provide members of each community with information about middle ear disease, the impact of this disease as well as the steps that can be taken to minimise or prevent the incidence of middle ear disease within their community;
- workforce development, to train and support local health providers to regularly check the ears and hearing of young Indigenous children presenting at their health facilities as well as to assist local communities to deliver services focussed on long term improvement of ear health outcomes for children and their families;
- allied health, to limit the impact of ear disease on child development through the work of audiologists, occupational therapists, speech pathologists and allied health assistants; and
- Ear Nose and Throat (ENT) clinical and surgical outreach, through which specialists, nurses and audiologists work with each community’s local health workers, health centres and hospitals to temporarily set up fully-equipped clinics and, where possible, operating theatres.

There is no program comparable to the Deadly Ears Program in the rest of Australia. Working with elders, parents, families, councils, local health providers, community organisations, early childhood services and schools within 12 rural and remote communities, the Program aims to manage and reduce the incidence of conductive hearing loss attributable to otitis media in Aboriginal and Torres Strait Islander communities.

As part of the work undertaken to realise this aim, the Program has delivered the following outcomes:

- over 9,600 Aboriginal and Torres Strait Islander children have been seen at ENT clinics across Queensland;
- over 1,900 surgical procedures provided to Aboriginal and Torres Strait Islander children with ear disease and hearing loss;
- training in ear and hearing screening to over 500 staff from over 70 health facilities and providers across Queensland, including staff from over 20 Indigenous communities;
- supporting research into ear disease as well as the services required to support Indigenous children with associated hearing loss;
- development of a number of national and state-wide clinical and health promotion resources;
- working closely with communities to develop messages and support systems that assist individual communities to address the ear health needs of their children, for example by working with high school students to enable them to be key message providers within their community;
- working collaboratively with education and childcare staff to address ear health needs of children as well as providing them with support through initiatives such as “Deadly Kids can Listen and Learn” on-line teacher training course, “One Channel Sound Classrooms” training on classroom acoustics and an EdStudio module on conductive hearing loss and otitis media; and
- working with the university sector in relation to curriculum development and the provision of opportunities for allied health students to experience working with Aboriginal and Torres Strait Islander communities.

By the end of 2014, the Deadly Ears Program will have enabled 10,000 Queensland Aboriginal and Torres Strait Islander children to access an ENT clinic. As detailed in the *Blueprint for better healthcare in Queensland*, the Government is committed to closing the gap to improve health outcomes in Aboriginal and Torres Strait Islander communities. It is clear that the Deadly Ears Program has not only enhanced the health of individual children but by working with local communities, is embedding changes that will have longer term benefits for Indigenous child health and education.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

#### No. 2

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**With reference to page 7 of the SDS, can the Minister provide further details, including a breakdown by station, around the roll-out of the additional 100 ambulance offices and 155 vehicles as well as the programmed roll-out of the Low Acuity Response Unit (LARU) initiative?**

ANSWER:

The 2014-15 Queensland Ambulance Service (QAS) will support the recruitment of an additional 100 front-line officers to provide enhanced roster coverage, and implement initiatives such as the lower acuity patient service. As well as these additional front-line officers, the QAS will commission 155 new and replacement ambulance vehicles.

The breakdown of the additional front-line officers, by location, are:

Local Ambulance Service Network (LASN)	Location	New Staff
Cape York and Torres Strait	Cooktown	2
North West	Mt Isa	2
Townsville	Ingham	4
	Townsville	5
Mackay	Bowen	4
	South Mackay	4
	Mackay Patient Transport Service	2
Darling Downs	Highfields	8
	Chinchilla	1
Sunshine Coast	Beerwah	2.5
	Cooroy	2.5
	Cooloola Coast	1.5
	Rainbow Beach	2.5
West Moreton	Lowood	5

Local Ambulance Service Network (LASN)	Location	New Staff
Metro North	Mitchelton	3
	Chermside	3
Metro South	Beenleigh	3
	Durack	3
	Cleveland	4
Gold Coast	Runaway Bay	9
	Burleigh Heads	5
	Southport	4
	Coral Gardens	5
Operations Centres	Southport	8
	Townsville	7
<b>Total</b>		<b>100</b>

During 2014-15, the QAS will see the programmed rollout of the Low Acuity Response Unit (LARU) initiative. This initiative will support more appropriate and efficient models of care to meet patient's needs. LARU utilises a 'single paramedic and sedan' service model. This response option allows for alternative treatment pathways for those patients not requiring stretcher transport in an emergency ambulance. Following the successful piloting of this model in 2013-14, the QAS will expand this service into the Townsville, Metro North, Metro South and Gold Coast Local Ambulance Service Network (LASN).

In 2014-15, the recruitment of additional front-line officers will enable this service to be expanded from 14 shifts per week to 126 shifts per week, during the course of the financial year.

The breakdown of the 155 new and replacement vehicles by LASN are:

2014-15 QAS Vehicle Allocation by LASN	Number
Cape York and Torres Strait	7
Cairns and Hinterland	6
North West	4
Townsville	12
Mackay	11
Central West	4
Central Queensland	9

<b>2014-15 QAS Vehicle Allocation by LASN</b>	<b>Number</b>
Wide Bay	7
South West	3
Darling Downs	9
Sunshine Coast	6
West Moreton	14
Metro North	23
Metro South	25
Gold Coast	15
<b>TOTAL</b>	<b>155</b>

The above allocation by LASN may be subject to minor changes depending on operational contingencies, which may arise throughout the financial year. The allocation builds on the 155 new and replacement vehicles delivered in 2013-14. The QAS operates a two year rolling vehicle replacement plan and vehicles are replaced based on a rigorous assessment regime, which considers the overall mechanical condition, age, kilometres travelled and other associated factors of the vehicles.

HEALTH AND COMMUNITY SERVICES COMMITTEE

2014 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 3

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**I refer to Maintenance Backlog Program, as referenced on page 7 of the SDS and note the amount of \$81.8M is earmarked as a third tranche of maintenance funding to address Labor's maintenance backlog. Is this amount sufficient to clear the backlog, or are we at the end of the \$327M program, only at the point we should have been in March 2012 when we were elected?**

ANSWER:

The Queensland Commission of Audit Interim Report in June 2012 noted Queensland Health had a backlog maintenance liability of \$324M for building and infrastructure which would be addressed within four years.

As at December 2012, the net backlog maintenance liability increased to \$327M.

On 1 July 2013, the \$327M Backlog Maintenance Remediation Program (BMRP) commenced to address high priority critical operational maintenance, life-cycle replacements and upgrades, with the first tranche of \$81.8M allocated.

For year two of the program, a second tranche of \$81.8M has been earmarked for the program. It is anticipated 50 per cent of the BMRP items will be addressed by the end of the 2014-15 financial year.

The delivery of the BMRP is the responsibility of the Hospital and Health Services in addition to routine maintenance.

It is intended that the total \$327M BMRP liability will be addressed by 30 June 2017.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 4

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**With reference to the community dividends referred to on page 32 of the SDS, could the Minister please outline any community dividends achieved by the respective HHS's from last year's operating Budgets, and what benefits will be delivered to communities across Queensland as a result?**

ANSWER:

Queensland Health's estimated budget outcome for 2013-14 is indicative of the effort and commitment of the Hospital and Health Services (HHSs) to deliver on the Government's reform agenda.

At the time of publishing the Service Delivery Statement, HHSs estimated their combined 2013-14 surplus would be \$77.7 million.

Reinvestment of the 2013-14 surpluses will be based on local priorities and needs as approved by the individual Hospital and Health Boards. Details of HHS surpluses for 2013-14 and their proposed allocation for community benefit in 2014-15 (where currently determined) are outlined in Table 1. They include several initiatives to improve elective surgery, emergency department and outpatient service access and additional investment in a range of capital projects.

While the final 2013-14 surplus will not be known until audited Financial Statements are signed at the end of August 2014, the actual surplus of the HHSs could exceed \$110 million. This is the second consecutive year that HHSs have run a surplus. The HHS 2012-13 surplus was used to fund the \$100 million Better Healthcare Bonus, delivered during the 2013-14 financial year.

**Table 1**

<b>HHS</b>	<b>2013-14 Surplus (\$,000)</b> [as recorded in the published SDS]	<b>Community Dividend Initiatives planned for 2014-15</b> [as advised by the relevant HHS]
Central Queensland	7,753	Allocation of the surplus has not yet been determined.
Children's Health Queensland	1,246	Support the achievement of national emergency and elective surgery service targets, the achievement of the Outpatient waiting time target and support the transition and merger of two children's hospitals to the Lady Cilento Children's Hospital in late 2014-15.
Darling Downs	17,500	\$1M to construct a second endoscopy suite at Toowoomba Hospital \$2.7M to perform an extra 1,700 endoscopies \$7M for implementation of computerised medical records across the HHS \$2.2M for cataract surgery \$2.3M to further reduce the Toowoomba specialist outpatient waiting list Capital works under consideration include \$1.4M for student accommodation with Griffith University at Dalby Hospital and a similar amount at Kingaroy for a Griffith University teaching dental clinic
Metro South	29,255	\$20.5M towards additional elective services and minimising long waits Surplus will also be reinvested in information technology and hospital avoidance.
South West	2,365	It is proposed that the surplus will be reinvested across the following areas (subject to Board approval): <ul style="list-style-type: none"> <li>• Upgrade of on-site staff accommodation which will help the HHS attract and retain staff</li> <li>• Upgrade public areas of our ageing Hospital Infrastructure</li> <li>• Support Telehealth and ICT planning</li> <li>• Improved local access to services.</li> </ul>
Sunshine Coast	3,693	It is proposed that prior year surpluses will be reinvested across the following areas (subject to Board approval): <ul style="list-style-type: none"> <li>• Delivery of additional services, specifically those that must be ramped up prior to the commissioning of the Sunshine Coast Public University Hospital (SCPUH)</li> <li>• Investment in equipment, ICT and business improvement measures which provide efficiency gains and/or improved service delivery across the HHS</li> <li>• One off non recurrent priority areas according to the Health Service Plan and emergent needs</li> <li>• Transition to commissioning of the SCPUH</li> </ul>

<b>HHS</b>	<b>2013-14 Surplus (\$,000)</b> [as recorded in the published SDS]	<b>Community Dividend Initiatives planned for 2014-15</b> [as advised by the relevant HHS]
Torres and Cape	1,513	Allocation of the surplus has not yet been determined.
Townsville	8,219	Support for additional activity to ensure there are no long wait outpatients in the most urgent category and reductions in the less urgent categories Continued reductions for surgery waits Further investment for health gain on Palm island Spending on 'invest to save 'schemes for future sustainability for quality and efficiency Capital investments to further improve quality and productivity.
West Moreton	9,900	Eliminate outpatient long waiting list and improvements to emergency department capability and capacity.

**HEALTH AND COMMUNITY SERVICES COMMITTEE**  
**2014 ESTIMATES PRE-HEARING**  
**QUESTION ON NOTICE**  
**No. 5**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**I note on page 17 of the SDS while Vaccination Rates are currently at around 92%, the Government's target for the year ahead is 92.5%, what measures are being taken to improve our vaccination rates among children?**

ANSWER:

Immunisation is one of the most significant achievements in public health. It has saved millions of lives and continues to do so. The Queensland Government is committed to immunisation as it offers the most cost-effective way to prevent outbreaks, illness, hospitalisations and deaths from vaccine preventable diseases.

On 9 July 2014, Queensland Health released the *Queensland Immunisation Strategy 2014-2017* (the Strategy) that provides a roadmap for Queensland to work toward the highest immunisation rates in Australia.

The Strategy acknowledges that maintaining immunity against serious and life threatening diseases is a life-long commitment, with vaccinations not only required in childhood but also in adolescence and throughout adulthood. The Strategy reflects these requirements with focus on improving childhood and adolescent immunisation rates, as well as improving access to appropriate vaccines for adults.

Queensland's state-wide vaccination rates are among the best in the nation, however, the Strategy aims to lift childhood immunisation rates even further by:

- implementing a comprehensive marketing campaign that promotes on-time vaccination;
- establishing an immunisation target of 95% for children at one year, two years and five years of age;
- launching an immunisation App (for Android and Apple devices) to improve parent access to reliable program and reminder information; and

- supporting research that improves immunisation rates and informs program decision-making and implementation.

In addition, the Strategy includes a \$3M incentive package to encourage the development of local strategies to boost immunisation rates. From 1 July 2014, Hospital and Health Services that improve vaccination rates will be eligible to receive additional funding from the \$3M incentive package. It is envisaged that supporting Hospital and Health Services to improve childhood vaccination rates within their local communities will increase the number of children who are appropriately vaccinated for their age across the State.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 6

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**Given the success of the Mums and Bubs program, as referred to on page 8 of the SDS, is the program extending beyond the initial commitment of the LNP Government and is it being expanded in terms of service offering, particularly in the MNHHS?**

ANSWER:

The State Government committed \$28.9 million over four years from 2012–2013 to establish an enhanced Maternal and Child Health Service (the Mums and Bubs initiative). The initiative provides two home visits in the first month of a baby's life. These visits can be followed up with consultations at community centres at key developmental stages, namely, two, four, six to eight and 12 months of age.

Home visits are provided by a midwife or a child health nurse giving parents an opportunity to discuss a range of early parenting and child development issues in the comfort of their own homes. These visits include an assessment of the growth and development of the child, and the health of the mother following birth. It is also an opportunity to provide accurate information and advice on subjects such as immunisation, sleep, safe environments to prevent injuries, the importance of reading to young children, breastfeeding and nutrition, and anticipatory guidance for child growth and development.

Funding for the Mums and Bubs initiative is being rolled out over four years from January 2013. The funding will grow from \$3.5 million in 2012–2013 (six months) to \$11.7 million in 2015–2016. The number of home visits delivered by Hospital and Health Services (HHSs) is increasing each year over that time.

In relation to home visits being delivered in Metro North Hospital and Health Service (MNHHS), prior to the commencement of the Mums and Bubs initiative, in 2011–2012, 6,004 home visits were delivered as part of the Universal Post Natal Contact Service. In 2013–2014, under the Mums and Bubs initiative 9,934 home visits will be delivered in MNHHS. In 2014–2015 it is expected that 16,181 home visits will be provided in MNHHS,

representing a significant increase in services delivered to mothers and babies living in the MNHHS catchment area.

From a statewide perspective, prior to the commencement of the Mums and Bubs initiative, in 2011–2012, 37,465 home visits were delivered statewide as part of the Universal Post Natal Contact Service. In 2013–2014, under the Mums and Bubs initiative almost 70,000 home visits will be delivered statewide, almost double the number provided in 2011–2012. In 2014–15 it is expected that 87,924 home visits will be provided statewide representing a further 26% growth from 2013–2014.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 7

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**On page 8 of the SDS we are advised of a significant reduction in Queensland's dental long waiting list from February 2013 through a program of out-sourcing dental care services. Can the Minister advise if the Government is looking to undertake a similar model of delivery to address any other areas of health care?**

ANSWER:

Queensland Health is committed to improving health service delivery through alternative models of care and partnerships to support programs such as out of hospital care, chronic disease management and the reduction of waiting lists.

As outlined in the *Blueprint for better healthcare in Queensland* the Government is committed to examining how health services are best delivered to the public, and who is the most appropriate provider of these services.

Queensland Health already works in partnership with the Australian Government, the not-for-profit sector and the private sector. However, there is potential for these relationships to be further enhanced in order to deliver cost effective, quality healthcare to Queenslanders.

The Government has been able to eliminate or reduce long waiting lists across the State for people waiting for dental treatment and cochlear implants. In February 2013, there were 62,513 Queenslanders who had been waiting on public dental lists for more than two years as of 30 June 2014, this has been reduced by 100% to zero. Furthermore, all adults and adolescents waiting for cochlear implants at the start of the financial year were cleared from the waiting list by the end of June 2014, compared with 119 at June 2013.

In 2014 – 15 it is proposed that consideration be given to potential alternate models of care to clear the long wait list for those persons who have waited longer than clinically recommended for an initial ophthalmology outpatient appointment as at 1 June 2014. By partnering with suitably qualified private healthcare providers it is proposed that more than 11,000 Queenslanders on this waiting list would be seen by 30 June 2015.

Another way the Government has been addressing long waiting lists is through the Surgery Connect Program, which aims to provide alternative treatments options for 'long wait' elective surgery patients in the private sector. Private providers enter into a Service Agreement with the Department which clearly outlines provision of services, accountabilities and is supported by Business Rules to ensure patient-centred outcomes.

Through the Election Commitment an additional 8000 procedures will be provided over four years commencing in 2012-2013 at a total cost of \$55 million. This includes, \$13.75 million allocated from the state budget in each year for the delivery of 2,000 procedures each year.

Surgery Connect is also the vehicle for responding to Government and Department priorities by targeting high areas of demand (especially in regional and rural areas where services are scarce) and 'long wait' elective surgery patients across a range of surgical specialties including orthopaedics, urology, ENT and vascular surgery.

HEALTH AND COMMUNITY SERVICES COMMITTEE

2014 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 8

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**Pages 81 to 92 of the SDS outlines the proposed integration of the Royal Children's Hospital and Mater Children's Hospital by the Children's Health Queensland HHS over the coming year. Minister, can you provide to the Committee any business cases or economic modelling used to support the Memorandum of Understanding between Queensland Health and the Mater, entered into by the former Government, which will result in the planned outsourcing of services as well as the eventual full privatisation of the hospital for the sum of \$1?**

ANSWER:

The Memorandum of Understanding (MoU) between Queensland Health and the Mater relates to the development of the Lady Cilento Children's Hospital (LCCH) and associated facilities.

A search of the Department's archives reveals there is no business case or modelling associated with the MoU. The MoU deals with many aspects of the Mater Health Services, Queensland Health's relationship regarding the establishment of the LCCH and the merger of the two Children's Hospitals' workforces.

Under the LNP Government, the Children's Health Queensland Hospital and Health Service has gone through a full contestability process for the provision of select hard and soft facilities management services. There are no plans to outsource clinical services.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

No. 9

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**Could the Minister please outline by reporting hospital how Queensland has performed in meeting the National Emergency Access Target (NEAT) performance targets, as referred to on page 8 of the SDS?**

ANSWER:

NEAT or the National Emergency Access Target is a national performance benchmark for public hospitals across Australia that has been in place since January 2012, set under the National Partnership Agreement on Improving Public Hospital Services.

NEAT is reported as a percentage of all patients presenting to an emergency department who are discharged home, admitted to hospital or transferred to another facility within four hours of arrival. It should be noted that the NEAT is reported as a cumulative performance target in each calendar year. Queensland's baseline performance at commencement was 63.8%.

In 2013, Queensland achieved a NEAT of 75.9% against a target of 77%. This is an 11.8% improvement since commencement. In 2013, Queensland was the second highest performing state in Australia.

Currently Queensland's NEAT performance for 2014 YTD (Jan 2014 to March 2014), is 78% which is an ongoing improvement from 2013.

Queensland Health is committed to striving to achieve the NEAT in order to improve the patient journey and experience, reduce delays and increase access to services, and to ensure best clinical practice.

Reducing the duration of patient Emergency Department episodes improves the hospital experience for patients and their families, and can also increase patient safety and improve the quality of care patients receive.

There are 27 reporting emergency department hospitals in Queensland. Fifteen reporting hospitals achieved the NEAT target of 77% in 2013.

The largest improvements in NEAT performance since 2013 have been achieved by Caboolture Hospital (9.3%) and Redcliffe Hospital (8.1%). Currently Gladstone, Gympie, Mater Adult, Mater Children's, Royal Children's and Mt Isa Hospitals are achieving the 2014 target of 83%.

In addition, Bundaberg, Ipswich, Mackay, Maryborough, QEII, Robina and Toowoomba Hospitals are all currently performing above 80% for the NEAT.

Performance for individual reporting hospitals is provided in the table below.

**National Emergency Access Target (NEAT): Performance for March Quarters in 2012 calendar year, 2013 calendar year and 2014 calendar; percentage of patients who departed the ED within 4 hours**

<b>FACILITY</b>	<b>2012 March (target 70%)</b>	<b>2013 March (target 77%)</b>	<b>2014 March (target 83%)</b>
Bundaberg Hospital	84.3%	81.1%	79.5%
Caboolture Hospital	61.4%	62.2%	74.0%
Cairns Base Hospital	54.8%	71.4%	75.6%
Caloundra Hospital	75.4%	85.5%	76.2%
Gladstone Hospital	84.1%	89.9%	87.2%
Gold Coast University Hospital	52.6%	72.3%	68.9%
Gympie Hospital	89.6%	91.4%	89.2%
Hervey Bay Hospital	70.9%	70.2%	72.0%
Ipswich Hospital	63.4%	74.7%	83.0%
Logan Hospital	53.8%	68.3%	68.9%
Mackay Base Hospital	77.3%	77.1%	81.4%
Maryborough Hospital	82.9%	84.2%	82.1%
Mater Adult Public Hospital	66.4%	79.8%	88.7%
Mater Children's Public Hospital	70.8%	77.7%	86.1%
Mount Isa Hospital	88.9%	90.0%	91.0%
Nambour Hospital	49.0%	63.4%	67.7%
Princess Alexandra Hospital	31.6%	61.7%	71.6%
Queen Elizabeth II Jubilee Hospital	68.2%	79.7%	81.2%
Redcliffe Hospital	54.5%	65.7%	75.3%
Redland Hospital	72.0%	77.7%	75.9%
Robina Hospital	72.4%	87.3%	83.2%
Rockhampton Base Hospital	70.6%	74.3%	74.6%
Royal Brisbane and Women's Hospital	56.5%	69.1%	75.3%
Royal Children's Hospital	81.0%	88.1%	87.1%
The Prince Charles Hospital	60.5%	74.5%	75.1%
Toowoomba Hospital	65.1%	76.6%	82.9%
Townsville Hospital	62.4%	73.7%	77.7%
<b>Queensland</b>	<b>66%</b>	<b>75%</b>	<b>78%</b>

Source: Queensland Health Emergency Data Collection

Notes: Data is preliminary and subject to change

HEALTH AND COMMUNITY SERVICES COMMITTEE

2014 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 10

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**Could the Minister please provide the Committee with a more comprehensive breakdown of capital works projects as outlined on pp. 54 - 63 of the Budget document 3. CAPITAL OUTLAYS BY ENTITY, with such a breakdown to include details such as:**

- a) The name of the facility in which the project is being delivered**
- b) The HHS in which the facility is based**
- c) A brief description of the project**
- d) The amount allocated to the project for the 2014/15 financial year**
- e) Whether this is a new or ongoing project?**

ANSWER:

The \$1.559 billion capital investment in 2014-15 includes the continuation of two new tertiary hospitals. The Department of Health's capital works portfolio includes in excess of 100 projects, from delivering new tertiary hospitals on greenfield sites, to expansion and refurbishment of smaller regional hospitals and community based facilities across the State. Attached is a comprehensive breakdown of the 2014-15 program as requested in the question asked by the Committee.

BP3 Reference	Project	Facility	Brief Description	2014-15 Cost ('000)	Sub-total Program Lines ('000)	Hospital and Health Service	New or Ongoing Project
Hospitals and Health Services	Area Health Demand Program (Program Line)				34,723	See individual projects	See individual projects
Hospitals and Health Services	Area Health Demand Program	Bundaberg Oral Health	New 13 chair oral health clinic on the Pony Club site of the Bundaberg Hospital campus.	7,500		Wide Bay	Ongoing
Hospitals and Health Services	Area Health Demand Program	Hervey Bay Oral Health	New 16 chair oral health clinic in Hervey Bay.	6,400		Wide Bay	Ongoing
Hospitals and Health Services	Area Health Demand Program	Various locations.	Various projects awaiting allocation and approval.	20,823		Statewide	Ongoing
Hospitals and Health Services	Building access to emergency care through improved bed management practices	Various locations.	Election commitment to build access to emergency care through improved bed management practices. Statewide Program.	683		Statewide	Ongoing
Hospitals and Health Services	Building Works Capital Project Management	N/A	Funding allocation to support management of capital program (given the nature of this allocation it cannot be broken down any further).	850		N/A	Ongoing
Hospitals and Health Services	Cairns Base Hospital Redevelopment	Cairns Base Hospital	Multiple stage major redevelopment which includes the construction of Cairns North Facility, Block E Car Park and Pathology, Block D including a Planned Procedures Centre and refurbishments of Blocks A, B, C and E.	81,411		Cairns and Hinterland	Ongoing
Hospitals and Health Services	Faster Emergency Care in our Hospitals (including Expanded Rehabilitation facilities (Program Line)				6,198	See individual projects	See individual projects
Hospitals and Health Services	Townsville Subacute (formally Parklands Townsville Rehabilitation Beds)	Townsville Hospital	Project funding for Improving Public Hospital Services and Faster Emergency Care in our Hospitals has been consolidated to deliver a 45-bed facility on the Townsville Hospital's Eastern Campus.	465		Townsville	Ongoing
Hospitals and Health Services	Logan Hospital Emergency Department (Faster Emergency Care in our Hospitals - C'wealth)	Logan Hospital	Part of larger hospital redevelopment - see Logan Hospital Expansion.	5,733		Metro South	Ongoing
Hospitals and Health Services	Gold Coast University Hospital	Gold Coast University Hospital	The new 750 bed Gold Coast University Hospital opened in September 2013. Remaining expenditure relates to finalisation of procurement for Furniture, Fittings and Equipment, completion of Information and Communication Technology and Health Precinct fit out.	57,805		Gold Coast	Ongoing
Hospitals and Health Services	Health and Hospital Fund Regional Priority Round (Program Line)				26,570	See individual projects	See individual projects
Hospitals and Health Services	Toowoomba Community Care Unit	Toowoomba Community Care Unit	New Community Care Unit to be constructed on a greenfield site within the community.	5,437		Darling Downs	Ongoing
Hospitals and Health Services	Rockhampton Community Care Unit	Rockhampton Community Care Unit	New Community Care Unit to be constructed on a greenfield site within the community.	5,790		Central Queensland	Ongoing
Hospitals and Health Services	Sunshine Coast Community Care Unit	Sunshine Coast Community Care Unit	New Community Care Unit to be constructed on a an existing Queensland Health site within the community.	6,393		Sunshine Coast	Ongoing
Hospitals and Health Services	Bundaberg Community Care Unit	Bundaberg Community Care Unit	New Community Care Unit to be constructed on a greenfield site within the community.	4,799		Wide Bay	Ongoing
Hospitals and Health Services	Townsville Hospital Planned Procedures Centre	Townsville Hospital	Part of major hospital redevelopment - See Townsville Hospital Expansion.	4,151		Townsville	Ongoing
Hospitals and Health Services	Ipswich Hospital additional beds	Ipswich Hospital	Expansion providing 84 new beds.	6,973		West Moreton	Ongoing
Hospitals and Health Services	Mackay Base Hospital Redevelopment	Mackay Base Hospital	Multiple stage major redevelopment which includes new education precinct, car parking, new support services buildings, upgrade to helipad, new acute care building, two new inpatient buildings and new ambulatory care building. The redevelopment also includes the refurbishment of the dental building, Allied Health and Women's and Children's Building and the new Education and Research Centre.	29,391		Mackay	Ongoing

BP3 Reference	Project	Facility	Brief Description	2014-15 Cost ('000)	Sub-total Program Lines ('000)	Hospital and Health Service	New or Ongoing Project
Hospitals and Health Services	Master Planning Studies	Various locations.	The Master Planning allocation is an annual allocation to progress planning studies. The development of priority areas for investigation in 2014-15 is progressing and as such, a confirmed list of locations cannot currently be provided. In 2013-14 HIB worked together with Torres, Cape York, Cairns and Hinterland, Central Queensland, Central West, Sunshine Coast, Darling Downs and South West HHS to progress planning studies. It is anticipated that HIB will work with most remaining HHSs during the 2014-15 financial year.	1,166		Statewide	Ongoing
Hospitals and Health Services	Mount Isa Health Campus Redevelopment	Mount Isa Hospital	Multiple stage major redevelopment includes emergency department, outpatients department, mental health services and oral health services.	7,710		North West	Ongoing
Hospitals and Health Services	<b>National Partnership Agreement - Improving Public Hospital Services (Program Line)</b>				<b>25,585</b>	See individual projects	See individual projects
Hospitals and Health Services	Provision of new subacute beds - Cairns	Cairns Base Hospital	New community care unit in Cairns to be constructed on a greenfield site within the community.	6,978		Cairns and Hinterland	Ongoing
Hospitals and Health Services	Logan Hospital Expansion	Logan Hospital	The expansion includes Emergency Department expansion, new rehabilitation ward and infrastructure, 23 hour day ward and day surgery area, Cardiac Catheter Laboratory, new paediatric ward and outpatient facilities.	9,000		Metro South	Ongoing
Hospitals and Health Services	Logan Emergency Department	Logan Hospital	Part of larger hospital redevelopment - see Logan Hospital Expansion.	5,166		Metro South	Ongoing
Hospitals and Health Services	Logan Elective Surgery	Logan Hospital	Part of larger hospital redevelopment - see Logan Hospital Expansion.	1,398		Metro South	Ongoing
Hospitals and Health Services	QEII Emergency Department	QEII Hospital	The QEII Expansion includes upgrades to the Emergency Department, new Endoscopy Suites and new palliative care beds. The QEII Expansion was completed in 2013. Budget for 2014-15 relates to continuation of the project within the overall project scope.	1,200		Metro South	Ongoing
Hospitals and Health Services	Townsville Hospital Subacute	Townsville Hospital	Project funding for Improving Public Hospital Services and Faster Emergency Care in our Hospitals has been consolidated to deliver a 45-bed facility on The Townsville Hospital's Eastern Campus.	1,843		Townsville	Ongoing
Hospitals and Health Services	<b>Priority Capital Program (Program Line)</b>				<b>84,000</b>	See individual projects	See individual projects
Hospitals and Health Services	Priority Capital Program	Various locations.	Fire safety improvements in existing residential care buildings - Category 1.	2,703		Statewide	Ongoing
Hospitals and Health Services	Priority Capital Program	Various locations.	Fire safety improvements in existing residential care buildings - Category 2.	30,245		Statewide	Ongoing
Hospitals and Health Services	Priority Capital Program	Various locations.	Upgrade/replace fire safety infrastructure at nineteen sites to address water based fire safety compliance issues.	5,365		Statewide	Ongoing
Hospitals and Health Services	Priority Capital Program	Herberton Hospital	Replace the main switchboard, distribution boards and electrical cabling (where required) and integrate with Building Management System.	386		Cairns and Hinterland	Ongoing
Hospitals and Health Services	Priority Capital Program	Innisfail Hospital	Replacement of major mechanical systems at the Innisfail Hospital.	1,835		Cairns and Hinterland	Ongoing
Hospitals and Health Services	Priority Capital Program	Mareeba Hospital	Replacement of major mechanical systems at the Mareeba Hospital.	1,565		Cairns and Hinterland	Ongoing
Hospitals and Health Services	Priority Capital Program	Mareeba Hospital	Fire isolation and compartmentation works, hydrant and hose reel installation, smoke/thermal detection, emergency warning identification systems and fire rating of medical records areas.	260		Cairns and Hinterland	Ongoing
Hospitals and Health Services	Priority Capital Program	Mossman Multi-Purpose Health Service	Kitchen upgrade to meet food safety standards.	568		Cairns and Hinterland	Ongoing
Hospitals and Health Services	Priority Capital Program	Tully Hospital	Central energy and mechanical plant upgrade (excluding generators).	2,154		Cairns and Hinterland	Ongoing
Hospitals and Health Services	Priority Capital Program	Toowoomba Hospital	A new purpose built kitchen at Toowoomba Hospital.	5,394		Darling Downs	Ongoing
Hospitals and Health Services	Priority Capital Program	Toowoomba Hospital	Replace the existing fire detection system to the Emma Webb building and ancillary buildings.	342		Darling Downs	Ongoing

BP3 Reference	Project	Facility	Brief Description	2014-15 Cost ('000)	Sub-total Program Lines ('000)	Hospital and Health Service	New or Ongoing Project
Hospitals and Health Services	Priority Capital Program	Wondai Hospital	Electrical upgrade.	108		Darling Downs	Ongoing
Hospitals and Health Services	Priority Capital Program	Sarina Hospital and Primary Health Care Centre	Air conditioning, mechanical ductwork replacement, fire compartmentation work, asbestos stabilisation and removal, replacement and repair of building foundations, roof replacement, electrical, water and sewer upgrades.	100		Mackay	Ongoing
Hospitals and Health Services	Priority Capital Program	Caboolture Hospital	Chiller and electrical switchboard replacement.	2,871		Metro North	Ongoing
Hospitals and Health Services	Priority Capital Program	Redcliffe Hospital	Redesign and refurbish Central Sterilising Department and pathology to improve work flow and improve equipment standards.	1,675		Metro North	Ongoing
Hospitals and Health Services	Priority Capital Program	Royal Brisbane and Women's Hospital, Rosemount Campus	Replace existing chiller at GARU House, Rosemount Campus.	290		Metro North	Ongoing
Hospitals and Health Services	Priority Capital Program	Charleville Hospital	Replacement of pipework at the Charleville Hospital - stage 1.	636		South West	Ongoing
Hospitals and Health Services	Priority Capital Program	Charleville Hospital	Replacement of pipework at the Charleville Hospital - stage 2.	2,080		South West	Ongoing
Hospitals and Health Services	Priority Capital Program	Charleville Hospital	Fire hydrant and booster assembly, fire hose reels, exit lighting, emergency lighting and fire compartmentation works.	562		South West	Ongoing
Hospitals and Health Services	Priority Capital Program	Thursday Island Hospital	Fire compartmentation, smoke/thermal detectors, fire rating of medical records, compliant isolation ward, new ceiling to the pharmacy, operating theatre floor and structural rectification work.	29		Torres and Cape	Ongoing
Hospitals and Health Services	Priority Capital Program	Ayr Hospital	New storage shed to enable the HHS to vacate a non-compliant building.	60		Townsville	Ongoing
Hospitals and Health Services	Priority Capital Program	Charters Towers Health Centre	Address circulation conflicts, replace ramps and improve after hours building access.	86		Townsville	Ongoing
Hospitals and Health Services	Priority Capital Program	Ipswich Hospital	Upgrade electrical services in patient areas to include cardiac protection as required by the Australian Standards.	1,602		West Moreton	Ongoing
Hospitals and Health Services	Priority Capital Program	Ipswich Hospital	Improve access to the new East Street Entry and provide secure doors with access controls to create a secure perimeter around the Outpatients Department.	500		West Moreton	Ongoing
Hospitals and Health Services	Priority Capital Program	The Park Centre for Mental Health	Upgrade and resize mains water supply to improve hydrant supply and address legionella issues.	2,594		West Moreton	Ongoing
Hospitals and Health Services	Priority Capital Program	Forensic and Scientific Services - Coopers Plains	Replace existing chillers at Health Service Support Agency's (HSSA) Forensic and Scientific Services Building at Coopers Plains.	510		N/A HSSA project.	Ongoing
Hospitals and Health Services	Priority Capital Program	Various locations.	Projects awaiting final assessment and approval.	19,000		Statewide	New
Hospitals and Health Services	Priority Capital Program	N/A	Priority Capital Program Management.	480		N/A	Ongoing
Hospitals and Health Services	Lady Cilento Children's Hospital (previously Queensland Children's Hospital)	Lady Cilento Children's Hospital	A new 359 bed specialist children's hospital to provide specialist paediatric care for Queensland children in a purpose built facility adjacent to the Mater Hospital site.	224,520		Children's Health Queensland	Ongoing
Hospitals and Health Services	Centre for Children's Health Research (previously Queensland Children's Hospital Academic and Research Centre)	Centre for Children's Health Research	The Centre for Children's Health Research will provide generic research space for children's health researchers, pathology services for Lady Cilento Children's Hospital university tenancies and a retail precinct. The refurbishment of the Old Bank Building on the corner of Vulture and Stanley Streets for the purposes of housing the Children's Hospital Foundation is also included.	30,692		Children's Health Queensland	Ongoing
Hospitals and Health Services	Regional Cancer Centres (Program Line)				33,179	See individual projects	See individual projects
Hospitals and Health Services	Rockhampton Regional Cancer Centre	Rockhampton Hospital	Part of major hospital redevelopment - see Rockhampton Hospital Expansion.	3,122		Central Queensland	Ongoing
Hospitals and Health Services	Bundaberg Regional Cancer Centre	Bundaberg Hospital	A new facility that will provide chemotherapy chairs, isolation beds, a multidisciplinary cancer specialist consultation suite, allied health facilities and offices, clinical education, teaching and research facilities and external carpark spaces.	6,325		Wide Bay	Ongoing

BP3 Reference	Project	Facility	Brief Description	2014-15 Cost ('000)	Sub-total Program Lines ('000)	Hospital and Health Service	New or Ongoing Project
Hospitals and Health Services	Hervey Bay Regional Cancer Centre	Hervey Bay Hospital	A new facility that will provide chemotherapy chairs, isolation beds, a multidisciplinary and cancer care specialist consultation suite and new external carpark spaces.	7,418		Wide Bay	Ongoing
Hospitals and Health Services	Townsville Hospital Regional Cancer Centre	Townsville Hospital	Part of major hospital redevelopment - See Townsville Hospital.	16,314		Townsville	Ongoing
Hospitals and Health Services	Rockhampton Hospital Expansion	Rockhampton Hospital	Multiple stage redevelopment which includes new building to accommodate expanded emergency department, renal dialysis and paediatric ward, refurbish medical imaging, new rehabilitation building, kitchen redevelopment, new operating theatres and Central Sterilising Department upgrade, new ward block and Regional Cancer Centre.	13,553		Central Queensland	Ongoing
Hospitals and Health Services	<b>Rural and Remote Infrastructure Renewal Program (Program Line)</b>				<b>9,479</b>	See individual projects	See individual projects
Hospitals and Health Services	Atherton Hospital	Atherton Hospital	Rectification of critical maintenance and repair due to aging infrastructure.	4,076		Cairns and Hinterland	Ongoing
Hospitals and Health Services	Emerald Hospital (construction complete)	Emerald Hospital	Rectification of critical maintenance and repair due to aging infrastructure.	1,680		Central Queensland	Ongoing
Hospitals and Health Services	Longreach Hospital	Longreach Hospital	Rectification of critical maintenance and repair due to aging infrastructure.	811		Central West	Ongoing
Hospitals and Health Services	Biloela Hospital	Biloela Hospital	Rectification of critical maintenance and repair due to aging infrastructure.	1,726		Central Queensland	Ongoing
Hospitals and Health Services	Charleville Hospital	Charleville Hospital	Rectification of critical maintenance and repair due to aging infrastructure.	1,107		South West	Ongoing
Hospitals and Health Services	Kingaroy Hospital (construction complete)	Kingaroy Hospital	Rectification of critical maintenance and repair due to aging infrastructure.	79		Darling Downs	Ongoing
Hospitals and Health Services	Saibai Island Primary Health Care Centre (PHCC)	Saibai Island PHCC	A new Primary Health Care Centre including a range of ambulatory services and staff accommodation. Practical completion achieved in 2013. Budget for 2014-15 relates to continuation of the project within the overall project scope.	326		Torres and Cape	Ongoing
Hospitals and Health Services	Southern Queensland Centre of Excellence in Indigenous Primary Health Care	Southern Queensland Centre of Excellence - Inala	Stage 2 of the Centre of Excellence includes oral health including two dental chairs, physiotherapy including gym, dietetics, psychology, podiatry, social work, associated clinical support facilities, including sterilising and storage, research offices and facilities.	5,000		Metro South	New
Hospitals and Health Services	Sunshine Coast Public University Hospital	Sunshine Coast Public University Hospital	New public tertiary teaching hospital on greenfield site opening with 450 beds in 2016 growing to 738 beds by 2021 incorporating a Skills, Academic and Research Centre and a co-located private hospital.	369,768		Sunshine Coast	Ongoing
Hospitals and Health Services	Townsville Hospital Expansion	Townsville Hospital	Multiple stage major redevelopment which includes new North Block to accommodate expansions to Emergency Department and acute clinical services; expansions to Neonatal Intensive Care Unit and Intensive Care Unit; new Central Energy Facility, new Clinical Support Services Building, new South Block and new Pathology Building; expanded Regional Cancer Care Centre and new Planned Procedure Centre.	41,245		Townsville	Ongoing
Health Technology Replacement	Health Technology Equipment Replacement	Various locations.	Health Technology and Equipment is a funding allocation to address the replacement of existing Health Technology Equipment for the Department of Health which includes Pathology Queensland.	3,519		Statewide	Ongoing
Mental Health Services	<b>Community Mental Health Program (Program Line)</b>				<b>5,250</b>	See individual projects	See individual projects
Mental Health Services	Consumer Operated Service (Peer Support)	Nicklin Way, Warana	Provision of accommodation to support outreach services delivered by the Sunshine Coast Consumer Operated Service (FSG Australia). Works include refurbishment to an existing dwelling.	300		Sunshine Coast	Ongoing
Mental Health Services	Consumer Operated Service (Peer Support)	Hervey Bay (location yet to be determined)	Provision of accommodation to support outreach services delivered by the Hervey Bay Consumer Operated Service. Works include purchase of accommodation to meet the needs of the service and may include some refurbishment.	500		Wide Bay	Ongoing

BP3 Reference	Project	Facility	Brief Description	2014-15 Cost ('000)	Sub-total Program Lines ('000)	Hospital and Health Service	New or Ongoing Project
Mental Health Services	Transitional Recovery	Various locations (sites to be provided by Department of Housing)	Provision of residential rehabilitation accommodation. Works include the refurbishment of a number of existing Department of Housing owned dwellings.	450		Metro South	Ongoing
Mental Health Services	Transitional Recovery	Garraway Street, West Mackay Bridge Road, Mackay	Provision of residential rehabilitation accommodation. Works include the refurbishment of a number of existing Department of Housing owned dwellings.	500		Mackay	Ongoing
Mental Health Services	Transitional Recovery	Various locations	Acquisition of social housing through Department of Housing and Public Works (as per the NPA Supporting National Mental Health Reform), to support additional Housing and Support Program Consumers.	3,500		Statewide	New (subject to MOU between Department of Housing and Department of Health).
Mental Health Services	Queensland Plan for Mental health (Program Line)				22,415	See individual projects	See individual projects
Mental Health Services	Rockhampton Older Persons Unit	Rockhampton Hospital	Rockhampton older persons inpatient four bed unit to be constructed in the Mental Health Unit on the Hospital site.	633		Central Queensland	Ongoing
Mental Health Services	Townsville Adolescent Mental Health Unit and Day Centre	Kirwan Health Campus	A new eight bed adolescent unit and day centre constructed at the Kirwan Health Campus.	203		Townsville	Ongoing
Mental Health Services	Townsville Medium Secure Rehabilitation Unit	Townsville Medium Secure Rehabilitation Unit	Redevelopment of the existing Townsville Hospital Secure Mental Health Rehabilitation Unit.	11,312		Townsville	Ongoing
Mental Health Services	West Moreton Community Care Unit	West Moreton Community Care Unit	A new 18 bed Community Care Unit at Gables.	7,621		West Moreton	Ongoing
Mental Health Services	Bayside Community Care Unit	Bayside Community Care Unit	A new 20 bed Community Care Unit to be built at Redland Bay.	80		Metro South	Ongoing
Mental Health Services	Caboolture Medium Secure	Caboolture Hospital	A new 23 bed Medium Mental Health Unit on the Caboolture Hospital campus.	95		Metro South	Ongoing
Mental Health Services	Logan Acute Care Unit	Logan Hospital	A new 25 bed acute mental health unit adjoining the existing mental health unit at Logan Hospital.	616		Metro South	Ongoing
Mental Health Services	Logan Community Care Unit	Logan Community Care Unit	A new 16 bed Community Care Unit located in Logan.	102		Metro South	Ongoing
Mental Health Services	Program Management	N/A	Queensland Plan for Mental Health program management.	1,753		N/A	Ongoing
Pathology and Scientific Services	Translational Research Institute	Translational Research Institute	A new Translational Research Institute building including the fit-out of two floors of "R" Wing at the Princess Alexandra Hospital including the fit-out of space at the Lady Cilento Children's Hospital Centre of Children's Research and the BioPharmaceuticals Australia building. Completed in 2013. Budget for 2014-15 relates to continuation of the project within the overall project scope.	1,867		Metro South	Ongoing
Staff Accommodation Program	Housing Stock Upgrades	Various locations	Housing Stock Upgrades is a rolling program to address upgrade requirements for staff accommodation. Funding is not provided for new builds and only available for the upgrade requirements/refurbishments of existing housing stock. Funding is only provided after application from the HHS is received (given the nature of this allocation it cannot be broken down any further).	1,000		Statewide	Ongoing
Other Acquisitions of Property, Plant and Equipment	Telehealth (Revitalisation of Regional, Rural and Remote Health Services)	Various locations	Telehealth (Revitalisation of Regional, Rural and Remote Health Services) is a capital funding pool which supports procurement of telehealth technologies required to enable implementation of new telehealth service delivery models. It is only after the need for new equipment is identified that the equipment is purchased and installed on behalf of the HHS by the Department of Health. Given the nature of this allocation it cannot be identified where equipment will be allocated in 2014-15.	1,000		Statewide	Ongoing
Other Acquisitions of Property, Plant and Equipment	Capital Program Land Acquisition	Various locations	Funding to meet property acquisition needs.	10,000		Statewide	Ongoing
Other Acquisitions of Property, Plant and Equipment	Emergent Works Program	Various locations	Emergent Works Program is a baseline funding allocation to manage financial risk to the State. Key elements are project finalisation, tender overruns, latent conditions and urgent infrastructure needs.	45,000		Statewide	Ongoing

BP3 Reference	Project	Facility	Brief Description	2014-15 Cost ('000)	Sub-total Program Lines ('000)	Hospital and Health Service	New or Ongoing Project
Other Acquisitions of Property, Plant and Equipment	Minor Capital Projects and Acquisitions	Various locations	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	16,666		Statewide	Ongoing
Information Technology Equipment	eHealth Clinical Systems (Program line)				6,364		
Information Technology Equipment	<a href="#">Integrated Electronic Medical Record Program (ieMR)</a>		Statewide single source of Patient Records and Access.	2,401		Statewide	Ongoing
Information Technology Equipment	<a href="#">Consumer Integrated Mental Health Application (CIMHA) Phase 2</a>		Supports ongoing needs for Mental Health.	412		Statewide	Ongoing
Information Technology Equipment	Cardiac Information Solution		Resolves information management barriers.	1,213		Statewide	Ongoing
Information Technology Equipment	Intensive Care Unit Information Systems		Implementing intensive care medical records.	152		Statewide	Ongoing
Information Technology Equipment	Endoscopy Services Information Systems		Standardise the collection of clinical database relating to endoscopy.	144		Statewide	Ongoing
Information Technology Equipment	<a href="#">Business Clinical System (BCS) Program and eHealth (eH) Programs Emergent Works</a>		<a href="#">Emergent works for Business Clinical System Program and eHealth Program.</a>	2,042		Statewide	Ongoing
Information Technology Equipment	IT Infrastructure Programs * (Program Line)				118,869		
Information Technology Equipment	Asset Replacement Scope 14_15						
Information Technology Equipment	Paging and Messaging Assets	Various locations	Asset Replacement	865		Statewide	Ongoing
Information Technology Equipment	Server Assets	Various locations	Asset Replacement	1,735		Statewide	Ongoing
Information Technology Equipment	Capacity assets	Various locations	Asset Replacement	1,122		Statewide	Ongoing
Information Technology Equipment	Video conferencing assets	Various locations	Asset Replacement	2,078		Statewide	Ongoing
Information Technology Equipment	Storage and backup assets	Various locations	Asset Replacement	450		Statewide	Ongoing
Information Technology Equipment	<a href="#">Uninterruptible Power Supply (UPS) Non-Enterprise Data Centre (EDC) Assets</a>	Various locations	Asset Replacement	1,585		Statewide	Ongoing
Information Technology Equipment	Net work Assets	Various locations	Asset Replacement	6,771		Statewide	Ongoing
Information Technology Equipment	Voice Assets	Various locations	Asset Replacement	14,557		Statewide	Ongoing
Information Technology Equipment	<a href="#">Novell Common Operating Environment (COE) Stabilisation Project</a>	Various locations	Asset Replacement	2,700		Statewide	Ongoing
Information Technology Equipment	Citrix Replacement	Various locations	Asset Replacement	515		Statewide	Ongoing
Information Technology Equipment	Unix Hardware Replacement	Various locations	Asset Replacement	45		Statewide	Ongoing
Information Technology Equipment	vSphere v5 Upgrade	Various locations	Asset Replacement	632		Statewide	Ongoing
Information Technology Equipment	QH Commercial Enterprise Data Centre Expansion	Various locations	Asset Replacement	1,000		Statewide	Ongoing
Information Technology Equipment	Authentication and Authorisation Project	Various locations	Asset Replacement	2,727		Statewide	Ongoing
Information Technology Equipment	Windows 7 Standard Operating Environment	Various locations	Asset Replacement	1,380		Statewide	Ongoing
Information Technology Equipment	Windows 7 Statewide Deployment	Various locations	Asset Replacement	11,000		Statewide	New
Information Technology Equipment	<a href="#">Service Delivery Management Office (SDMO)</a>	Various locations	Asset Replacement	4,700		Statewide	Ongoing

BP3 Reference	Project	Facility	Brief Description	2014-15 Cost ('000)	Sub-total Program Lines ('000)	Hospital and Health Service	New or Ongoing Project
Information Technology Equipment	Mater Asset Replacement	Various locations	Asset Replacement	420		Statewide	Ongoing
Information Technology Equipment	Pipeline Initiatives (requiring endorsement)	Various locations	Asset Replacement	16,853		Statewide	New
Information Technology Equipment	Coprtech Technical Environment	Various locations	Fammis Infrastructure	8,550		Statewide	Ongoing
Information Technology Equipment	<a href="#">Breastscreen Queensland (BSQR3)</a>	Various locations	Replacing Film Mammography	1,000		Statewide	Ongoing
Information Technology Equipment	Asset Replacement Scope 15_16	Various locations	Asset Replacement	38,184		Statewide	Ongoing
Information Technology Equipment	Other Health Systems (Program Line)				330		
Information Technology Equipment	<a href="#">Health Statistic Branch (HSC) Core Systems</a>	Various locations	<a href="#">Upgrade of HSC core systems to Oracle.</a>	48		Statewide	Closed
Information Technology Equipment	Population Health Information & Clinical Service Solution	Various locations	<a href="#">Procure and implement a clinical information system to 16 public HIV/AIDS, Hepatitis C and sexual health clinics.</a>	282		Statewide	Closed
Information and Communication Technology Equipment	eHealth Clinical Systems (Program line)				42,300		
Information and Communication Technology Equipment	<a href="#">Integrated Electronic Medical Record Program (ieMR)</a>	Various locations	Statewide single source of patient records and access.	42,300		Statewide	Ongoing
Information and Communication Technology Equipment	Other Health Systems (Program Line)				1,112		
Information and Communication Technology Equipment	<a href="#">Metadata and Standards Information Assets (MaSIA)</a>	Various locations	<a href="#">An integrated and upgraded governance process and IT system for corporate data standards development, registration and reporting.</a>	88		Statewide	Ongoing
Information and Communication Technology Equipment	Medical Aids Information System	Various locations	<a href="#">An initiative to decrease the amount of time the patient needs to wait (by approx. 50%) for the service and improve the collection of accurate data for planning purposes.</a>	520		Statewide	Ongoing
Information and Communication Technology Equipment	Population Health Information and Clinical Service Solution	Various locations	<a href="#">Procure and implement a clinical information system to 16 public HIV/AIDS, Hepatitis C and sexual health clinics.</a>	228		Statewide	Closed
Information and Communication Technology Equipment	Online Licensing and Renewals (Maple)	Various locations	Manages Licensing and regulatory information	276		Statewide	Ongoing
Information and Communication Technology Equipment	IT contingency and emergent needs (Program Line)				14,347		
Information and Communication Technology Equipment	Asset Replacement Scope 15_16	Various locations	Asset Replacement	8,942		Statewide	Ongoing
Information and Communication Technology Equipment	Emergent Works	Various locations	<a href="#">Emergent works</a>	5,405		Statewide	Ongoing
Information and Communication Technology Equipment	Business Solution Delivery (Program Line)				16,478		
Information and Communication Technology Equipment	<a href="#">SAP Assets, Procurement and Finance Information Resource project (SAPFIR) **</a>	Various locations	Fammis Upgrade Project	16,478		Statewide	Closed
Queensland Ambulance Service - Building and General Works	Birtinya New Station	Sunshine Coast Public University Hospital	Construction of a new ambulance station.	500		Sunshine Coast	New
Queensland Ambulance Service - Building and General Works	Bundaberg New Station	Greenfield site	Construction of a new ambulance station.	500		Wide Bay	Ongoing

BP3 Reference	Project	Facility	Brief Description	2014-15 Cost ('000)	Sub-total Program Lines ('000)	Hospital and Health Service	New or Ongoing Project
Queensland Ambulance Service - Building and General Works	Collinsville Replacement Station	Collinsville Hospital (TBC)	Construction of a replacement ambulance station and relief quarters.	1,190		Mackay	
Queensland Ambulance Service - Building and General Works	Gladstone Station Refurbishment	Existing Gladstone Ambulance Station	Refurbish the Gladstone ambulance station to re-life the facility and improve functionality.	854		Central Queensland	Ongoing
Queensland Ambulance Service - Building and General Works	Injune Rural Ambulance Service	Existing Injune Ambulance station	Refurbish the Injune ambulance station to re-life the facility and improve functionality.	1,200		South West	Ongoing
Queensland Ambulance Service - Building and General Works	Miriam Vale Replacement Station	Existing Miriam Vale Ambulance Station	Construction of a replacement ambulance station.	100		Wide Bay	New
Queensland Ambulance Service - Building and General Works	Pittsworth Replacement Station & Relief Quarters	Greenfield site	Construction of a replacement ambulance station and relief quarters.	2,488		Darling Downs	Ongoing
Queensland Ambulance Service - Building and General Works	Rainbow Beach New Station	Greenfield site	Construction of a new ambulance station to meet local service demand on a greenfield site.	100		Sunshine Coast	New
Queensland Ambulance Service - Building and General Works	Russell Island Rural Ambulance Service	Greenfield site	Construction of a replacement ambulance station and relief quarters on a greenfield site.	1,885		Metro South	Ongoing
Queensland Ambulance Service - Building and General Works	Spring Hill Complex and Station Redevelopment (Joint Project)	Existing Spring Hill Complex	<a href="#">Redevelop the Spring Hill complex and ambulance station to re-life the facility and accommodate Metro Nth Local Ambulance Service Network office and Queensland Combined Emergency Services Academy training cell.</a>	2,936		Metro North	Ongoing
Queensland Ambulance Service - Building and General Works	Thursday Island Station and relief accommodation	Existing TI Ambulance station or TI Hospital site (TBC)	Replacement of the existing ambulance station and relief accommodation unit.	100		Torres and Cape	New
Queensland Ambulance Service - Building and General Works	Minor works	Various	Various modifications to ambulance stations to re-life and/or improve operational functionality.	3,175		Statewide	Ongoing
Queensland Ambulance Service - Land	Strategic Land Acquisitions	Various	An allocation to enable purchase of suitable land to meet forward capital program objectives.	1,000		Statewide	Ongoing
Queensland Ambulance Service - Other Plant and Equipment	Ambulance Vehicle Purchases	Various	Purchase of 155 new ambulance vehicles	22,000		Statewide	Ongoing
Queensland Ambulance Service - Other Plant and Equipment	Operational Equipment	Various	Purchase of various operational equipment to meet service delivery requirements	3,325		Statewide	Ongoing
Cairns and Hinterland	Minor Capital Projects and Acquisitions	Various locations	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further)	3,096		Cairns and Hinterland	Ongoing
Cairns and Hinterland	Health Technology Equipment	Various locations.	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further)	2,219		Cairns and Hinterland	Ongoing
Central Queensland	Minor Capital Projects and Acquisitions	Various locations.	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further)	3,143		Central Queensland	Ongoing

BP3 Reference	Project	Facility	Brief Description	2014-15 Cost ('000)	Sub-total Program Lines ('000)	Hospital and Health Service	New or Ongoing Project
Central Queensland	Health Technology Equipment	Various locations.	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	1,790		Central Queensland	Ongoing
Central Queensland	Rockhampton Hospital Helipad	Rockhampton Hospital	Provision of a Helipad at Rockhampton Hospital.	4,857		Central Queensland	Ongoing
Central Queensland	Rockhampton Hospital Intensive Care Unit	Rockhampton Hospital	Intensive Care Unit fitout.	12,490		Central Queensland	Ongoing
Central West	Minor Capital Projects and Acquisitions	Various locations.	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	760		Central West	Ongoing
Central West	Health Technology Equipment	Various locations.	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	279		Central West	Ongoing
Children's Health Queensland	Minor Capital Projects and Acquisitions	Various locations.	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	1,572		Children's Health Queensland	Ongoing
Children's Health Queensland	Health Technology Equipment	Various locations.	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	1,319		Children's Health Queensland	Ongoing
Darling Downs	Minor Capital Projects and Acquisitions	Various locations.	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	3,523		Darling Downs	Ongoing
Darling Downs	Health Technology Equipment	Various locations.	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	1,926		Darling Downs	Ongoing
Gold Coast	Minor Capital Projects and Acquisitions	Various locations.	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	3,543		Gold Coast	Ongoing
Gold Coast	Health Technology Equipment	Various locations.	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion. Given the nature of this allocation it cannot be broken down any further.	2,596		Gold Coast	Ongoing
Mackay	Minor Capital Projects and Acquisitions	Various locations.	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	1,489		Mackay	Ongoing

BP3 Reference	Project	Facility	Brief Description	2014-15 Cost ('000)	Sub-total Program Lines ('000)	Hospital and Health Service	New or Ongoing Project
<b>Mackay</b>	Health Technology Equipment	Various locations.	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	1,178		Mackay	Ongoing
<b>Metro North</b>	Minor Capital Projects and Acquisitions	Various locations.	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	14,091		Metro North	Ongoing
<b>Metro North</b>	Health Technology Equipment	Various locations.	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	8,526		Metro North	Ongoing
<b>Metro South</b>	Minor Capital Projects and Acquisitions	Various locations.	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	10,998		Metro South	Ongoing
<b>Metro South</b>	Health Technology Equipment	Various locations.	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	6,802		Metro South	Ongoing
<b>North West</b>	Minor Capital Projects and Acquisitions	Various locations	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	869		North West	Ongoing
<b>North West</b>	Health Technology Equipment	Various locations	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	314		North West	Ongoing
<b>South West</b>	Minor Capital Projects and Acquisitions	Various locations	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	833		South West	Ongoing
<b>South West</b>	Health Technology Equipment	Various locations	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	528		South West	Ongoing
<b>Sunshine Coast</b>	Minor Capital Projects and Acquisitions	Various locations	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	7,384		Sunshine Coast	Ongoing

BP3 Reference	Project	Facility	Brief Description	2014-15 Cost ('000)	Sub-total Program Lines ('000)	Hospital and Health Service	New or Ongoing Project
Sunshine Coast	Health Technology Equipment	Various locations	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	1,406		Sunshine Coast	Ongoing
Torres and Cape	Minor Capital Projects and Acquisitions	Various locations	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	1,434		Torres and Cape	Ongoing
Torres and Cape	Health Technology Equipment	Various locations	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	470		Torres and Cape	Ongoing
Townsville	Minor Capital Projects and Acquisitions	Various locations	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	4,763		Townsville	Ongoing
Townsville	Health Technology Equipment	Various locations	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	2,848		Townsville	Ongoing
West Moreton	Minor Capital Projects and Acquisitions	Various locations	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	2,533		West Moreton	Ongoing
West Moreton	Health Technology Equipment	Various locations	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	1,030		West Moreton	Ongoing
Wide Bay	Minor Capital Projects and Acquisitions	Various locations	Minor Capital Projects and Acquisitions is a capital funding allocation provided to each Hospital and Health Service (HHS). The minor capital allocation can be used at the HHSs discretion however is predominately for unplanned purchases i.e. equipment and urgent and unavoidable capital requirements (given the nature of this allocation it cannot be broken down any further).	2,125		Wide Bay	Ongoing
Wide Bay	Health Technology Equipment	Various locations	Health Technology and Equipment is a funding allocation provided to each HHS to address the replacement of existing health technology capital items. The Health Technology and Equipment funding allocation can be used at the HHSs discretion (given the nature of this allocation it cannot be broken down any further).	1,475		Wide Bay	Ongoing

Notes

The above figures do not include the Backlog Maintenance Remediation Program as it is not capital works and does not comprise the Queensland Health Capital Statement.

\* Infrastructure Program including the Asset Replacement Program of work is pending review and approval from Queensland Health Renewal Taskforce (QHRT).

\*\* SAPFIR project is closed pending further discussions with Queensland Health Renewal Taskforce (QHRT).

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 11

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**I refer to page 5 of the SDS and ask the Minister, in the context of the joint federal/state funding of public hospitals, what was the anticipated annual funding each year from the Commonwealth to Queensland under the National Health Reform Agreement and other national partnership agreements and what changes to this level of funding will arise from the 2014-15 federal budget?**

ANSWER:

A summary of the health funding impact to Queensland of the 2014-15 Commonwealth Budget, relative to the last Commonwealth Government update contained in the 2013-14 Mid-Year Economic and Fiscal Outlook (MYEFO), is given in Table 1.

The key changes to National Health Reform Funding in the Commonwealth Budget for 2014–2015 were as follows:

- A reduction in base funding for 2013–2014 of \$28.7 million, offset by a one-off payment for 2013–2014 but flowing into decreased base funding for 2014–2015 and subsequent years.
- Cessation of funding guarantees where growth funding is below certain thresholds. The exact funding impact of this decision will depend on actual activity in coming years.
- Cessation of ‘efficient growth’ funding from 2017–2018 and replacement by a formula linking growth in funding to growth in population and the Consumer Price Index. The new arrangements will lead to lower increases in Commonwealth Government health funding than might otherwise have been expected.

The key changes to National Partnership Agreements (NPAs) in the Commonwealth Budget for 2014–2015 were as follows:

- Cessation of the NPA on Preventive Health, worth an estimated \$48.8M between 2014-15 and 2016-17. Due to changes in the timing of the Preventive Health Program, \$14.2M is available to continue this activity in 2014-15.

- Deferral by one year of the start of the NPA on Adult Public Dental Services.
- Reward funding under the NPA on Improving Public Hospital Services will cease from 1 July 2015. This was potentially worth up to approximately \$84M between 2013-14 and 2016-17.
- Changes to the cash-flowing of payments across financial years under the NPA on Health Infrastructure have been made to accommodate project planning and implementation.

Table 1

	2013-14	2014-15	2015-16	2016-17	2017-18	Cumulative (2013-14 to 2016-17)
<b>Commonwealth MYEFO 2013-14</b>						
National Health Reform Funding - Hospitals #*	2,766.2	3,047.9	3,371.3	3,725.0	NA	12,910.4
National Health Reform Funding - Public health	65.4	69.3	73.3	77.6	NA	285.6
Total National Health Reform Funding #*	2,831.7	3,117.1	3,444.6	3,802.5	NA	13,195.9
Total National Partnership Payments	401.3	251.0	178.9	192.2	NA	1,023.4
<b>Total Commonwealth Funding</b>	<b>3,233.0</b>	<b>3,368.1</b>	<b>3,623.5</b>	<b>3,994.7</b>	<b>NA</b>	<b>14,219.3</b>
<b>Commonwealth Budget 2014-15</b>						
National Health Reform Funding - Hospitals*	2,738.2	3,094.0	3,398.5	3,727.1	3,829.5	12,957.8
National Health Reform Funding - Public health*	64.8	68.6	72.6	76.8	NA	282.8
Total National Health Reform Funding*	2,803.0	3,162.6	3,471.1	3,803.9	3,829.5	13,240.6
Total National Partnership Payments	344.1	212.6	132.5	129.7	134.6	818.9
<b>Total Commonwealth Funding</b>	<b>3,147.1</b>	<b>3,375.2</b>	<b>3,603.6</b>	<b>3,933.6</b>	<b>3,964.1</b>	<b>14,059.5</b>
<b>Difference MYEFO 2013-14 to Budget 2014-15</b>						
Total National Health Reform Funding*	-28.7~	45.5	26.5	1.4	NA	44.7
Total National Partnership Payments	-57.2	-38.4	-46.4	-62.5	NA	-204.5
<b>Total Commonwealth Funding</b>	<b>-85.8</b>	<b>7.0</b>	<b>-19.9</b>	<b>-61.1</b>	<b>NA</b>	<b>-159.8</b>

Notes:

# An adjustment of \$15.6M per annum for cross-border flows has been made to the MYEFO data to enable comparability to 2014-15 budget

\* 'Public hospitals funding' from 2017-18

~ The Commonwealth will make a one-off payment of \$28.7M to cover the 2013-14 shortfall in NHR funding

**HEALTH AND COMMUNITY SERVICES COMMITTEE**

**2014 ESTIMATES PRE-HEARING**

**QUESTION ON NOTICE**

**No. 12**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**I refer to page 5 of the SDS and ask the Minister from where in the 2014-15 budget was the \$14.2 million re-allocated to meet next financial year's funding shortfall that has resulted from the recent Federal Budget announcement to cease the National Partnership Agreement on Preventive Health, and will the Minister commit to fund these programs and other programs funded under this broken agreement in future years?**

ANSWER:

While the State was hesitant to spread its health resources even further, it was necessary to provide some relief for Queenslanders reliant on programs affected by the sudden changes as a result of the Federal Budget announcement.

The Queensland Government has committed to funding existing contract with providers who were engaged under the National Partnership Agreement on Preventive Health.

Due to changes in the timing of the Preventive Health Program, \$14.2M is available to continue this activity in 2014-15.

For future years, the Government is campaigning strongly for the Commonwealth to reinstate its support for programs listed under the National Partnership Agreement on Preventive Health.

The draft Queensland Plan target for "Queensland to have the lowest incidence of preventable diseases in Australia" remains a key commitment.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

#### No. 13

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**I refer to page 5 of the SDS and ask the Minister to please list all breaches of activity thresholds in Hospital Service Agreements in 2012-13 and 2013-14 for the following service types: Inpatients; Sub and Non-Acute; Mental Health; Interventions and procedures; Outpatients; and Non-ABF block funded services.**

ANSWER:

A Queensland Weighted Activity Unit (QWAU) is a single unit of measure for patient care activity across Queensland hospitals which reflects the complexity of the care and the expected cost to deliver the care.

The *Hospital and Health Service Performance Management Framework* includes thresholds for activity: +/- 1% for Metro North and Metro South Hospital and Health Services (HHSs) and +/- 2% for all other HHSs. Thresholds are breached when activity exceeds or is below these tolerances.

Results for metro and regional HHSs in 2012–2013:

<i>Stream type</i>	<i>% variance</i>	<i>QWAU</i>
Inpatients	1.1%	8,559
Sub and non-acute	2.1%	2,066
Mental health	-2.1%	-1,846
Outpatients	3.7%	8,513
Emergency department	3.8%	6,840
Critical care	-5.8%	-5,029
Total activity	1.3%	19,104

In both 2012-2013 and 2013-2014 (year to date), HHSs have overall produced more activity than has been purchased. At the service stream level, activity in the inpatients, outpatients and emergency department streams was higher than purchased activity in both years. Where total activity is higher than purchased, this means the HHSs have increased efficiency as they have produced more activity with no additional funding.

Year to date results for metro and regional HHSs in 2013–2014:

<i>Stream type</i>	<i>% variance</i>	<i>QWAU</i>
Inpatients	2.5%	16,246
Sub and non-acute	-11.7%	-9,510
Mental health	3.9%	3,392
Interventions and procedures	-7.9%	-9,883
Outpatients	7.5%	10,291
Emergency department	8.8%	12,902
Total activity	1.9%	23,438

In assessing activity thresholds, it is appropriate to group inpatient, outpatient and interventions, and procedures (or critical care in 2012–2013), as collectively these services generally form the bulk of a patient’s experience e.g. outpatients requiring treatment will fall under inpatient or interventions and procedures streams.

The nature of the services delivered by block funded rural and remote HHSs, coupled with the smaller volumes in some service streams, means that QWAU cannot provide a clear picture of service efficiency. Reliance on block funding reflects the limited relevance of QWAU to such HHSs.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 14

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

#### QUESTION:

**I refer to page 5 of the SDS and ask the Minister in the context of “value and quality in health services” to please list all Hospital and Health Service performance reports for which Tier 1 KPIs have been flagged as “Performance is unfavourable to target and is outside the tolerance levels”?**

#### ANSWER:

Hospital and Health Service (HHS) Performance reports are produced on a monthly basis and detail performance against a range of Tier 1 and Tier 2 Key Performance Indicators (KPIs).

Tier 1 KPIs are the agreed set of measures by which the Department of Health monitors HHS progress towards the most important strategic objectives, while Tier 2 KPIs are used as supporting indicators.

If a HHS is operating outside agreed tolerances for a Tier 1 KPI, it triggers immediate attention by both the Department of Health and the HHS to identify the cause and work collaboratively on solutions to address the underlying issue. In some cases these actions have immediate impact, whereas in others it can be several months until improvement is seen.

There have been some occasions in 2013-14 when Tier 1 KPIs have been flagged as “Performance is unfavourable to target and is outside the tolerance levels” for one or more HHSs.

#### **National Emergency Access Target (NEAT)**

NEAT is a national target and is assessed on a calendar year basis. The target was 77% in 2013 and has increased to 83% in 2014. Overall, the State improved its performance significantly to 76% for 2013 and this trend has continued in 2014, where for the first five months performance has been 77%.

The following HHSs reported NEAT KPIs below the target in this period: Cairns and Hinterland; Gold Coast; Metro North; Metro South; Sunshine Coast; and Townsville. The reasons for these variances typically relate to specific local factors including increased Emergency Department presentations, delays in nursing home placements etc.

Locally derived action plans have been or are being put in place to deliver significant improvements in the coming year and continue the State's overall strong performance. These actions include better management of chronic conditions in the community sector, more effective processes to place patients in residential nursing homes where appropriate, increased overall bed stock etc.

### **National Elective Surgery Target (NEST)**

NEST measures a suite of performance parameters based on the proportions of elective surgery patients who were treated within the clinically recommended period (30 days for category 1, 90 days for category 2 and 365 days for category 3).

At the start of 2013-14 there were 5,864 patients who had waited longer than the clinically recommended time frames and had not yet been treated. As such, the Department of Health, in conjunction with the HHSs, made the decision to focus on treating this cohort of long wait patients. Significant additional funding has been invested in 2013-14 which will increase further in 2014-15. As at the end of June 2014, there were fewer than 1,000 remaining long wait patients and the Department of Health is currently working with HHSs to derive detailed plans to enable those patients to be treated by the end of December 2014.

During 2013-14, NEST KPIs below the target level were reported (for one or more specific categories) during 2013-14 by Cairns and Hinterland, Central Queensland, Gold Coast, Metro North, Metro South, Sunshine Coast and Wide Bay. These HHSs have improved during the year in terms of reducing the number of long wait patients. It is anticipated that, in parallel with a continued focus on long waits in the coming six months, there should also be continued improvements in NEST performance.

### **Surgical activity**

Some HHSs have not met their activity KPI volume targets, namely Cairns and Hinterland, Central Queensland, Children's Health Queensland, Mackay, Metro North, Metro South, Sunshine Coast, Townsville and West Moreton.

Significant additional funding has been invested in elective surgery during 2013-14 and this will increase further in 2014-15. This targeted investment is leading to increased elective surgery volumes across many HHSs and it is anticipated that this improving trend will continue throughout 2014-15.

### **Other variances to Tier 1 KPIs**

- North West HHS - Financial Position: Unlike most other HHSs, the HHS is forecasting a year end deficit in 2013-14. This has arisen due to a number of non-recurrent issues. It is anticipated North West HHS will deliver a balanced financial position in 2014-15.

- South West HHS and the newly established Torres and Cape HHS - Activity variances: The activity targets for 2014-15 have been reset (having been maintained for a number of years) and it is anticipated that these HHSs will deliver their purchased activity volumes in the coming year.
- West Moreton HHS - Activity variances: The key driver for the activity variance is a reduced level of discharges in 2013-14 from 'The Park' Mental Health facility. This will be monitored during 2014-15.

Information about Tier 1 KPIs is available publicly at:

- The Department's Hospital Performance website ([www.health.qld.gov.au/hospitalperformance](http://www.health.qld.gov.au/hospitalperformance))
- The Commonwealth My Hospitals website ([www.myhospitals.gov.au](http://www.myhospitals.gov.au))

HEALTH AND COMMUNITY SERVICES COMMITTEE

2014 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 15

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**I refer to page 8 of the SDS and ask the Minister, in reference to the purchase of medical and surgical services from the Mater Private Hospital at Springfield by the West Moreton and Metro South Hospital and Health Services, is the Queensland Efficient Price used to purchase these services and where is the pricing mechanism used for all medical and surgical services purchased by Queensland Health made available for public scrutiny?**

ANSWER:

Yes – services will be purchased from Mater Springfield at the Queensland Efficient Price (QEP).

The QEP is the National Efficient Price (NEP), as determined by the Independent Hospital Pricing Authority, adjusted to reflect differences between the Queensland and National Activity-Based Funding (ABF) model. The National Efficient Price determination is published annually on the Independent Hospital Pricing Authority website. There is also considerable information on the Queensland Health website, which explains how health services are funded and purchased. For example, the document, Health Funding Principles and Guidelines 2013-2014, explains the funding policies and principles underlying the Queensland healthcare funding model, including information about the QEP. This document can be accessed by the public using the following link <http://www.health.qld.gov.au/hhsserviceagreement/docs/documents/sd3-fund-prin-guide.pdf>

HEALTH AND COMMUNITY SERVICES COMMITTEE

2014 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 16

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**I refer to page 5 of the SDS and ask the Minister, how many staff of which classifications and in which HHS are to be moved on to individual work contracts?**

ANSWER:

The Queensland Commission of Audit Final Report found that the State's public sector had a complicated industrial framework that needed to be simplified, to save both time and money as well as supporting a modern, flexible and responsive public sector.

Moving senior staff onto performance-based contracts was a whole-of-government agenda, led by Queensland Health given its high numbers of eligible staff along with its need for urgent reform.

Senior Medical Officers (SMOs) and Visiting Medical Officers (VMOs) were the first Queensland Health employment group to be moved onto individual contracts, to coincide with a reformed private practice arrangement.

Other categories of employees to be offered contracts are currently being considered after consultation with the Hospital and Health Services, staff and representatives, prior to a final decision being made.

HEALTH AND COMMUNITY SERVICES COMMITTEE

2014 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 17

---

THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**I refer to page 19 of the SDS and ask the Minister, is clinically recommended waiting time for a specialist outpatient appointment measured from the receipt of a General Practitioner's referral and which specialties have the longest waiting time for category 2 and category 3 outpatients by reporting hospital?**

ANSWER:

The Queensland Government is committed to improving access to specialist services in Queensland public hospitals.

During 2013-14 it is estimated over 411,000 specialist outpatient initial service events (an initial service event is the record of the first time the patient is seen in the clinic they were referred to) were provided. This is an increase of 27% from 2012-13, when 324,755 initial service events were provided.

Patients with the greatest need (Category 1) are given priority access to specialist outpatient services. Category 1 patients are clinically recommended to be seen within 30 days. An improvement of 4% was noted in the percentage of Category 1 patients waiting within the clinically recommended time during 2013-14 (39%) compared to 2012-13 (35%).

The waiting time for patients waiting for a specialist outpatient appointment is measured from the date the referral is received by the treating hospital to the time the patient has their appointment.

The demand for specialist outpatient services is increasing due to a number of factors including population growth, ageing and a growing burden of chronic disease.

A number of strategies have been implemented to support ongoing improvement of access including:

- key projects to improve two high volume areas of endoscopy and ophthalmology
- \$2M allocated for the employment of General Practice Liaison Officers (GPLOs) at 20 of the state's largest hospitals
- \$1.2M to employ Business Practice Improvement Officers (BPIO) at 20 hospitals
- \$1.3M from the Health Innovation Fund to support the development of models of care with a specific focus on outpatient referrals.

A range of shorter term improvement strategies are currently being undertaken by the Department of Health to assist the delivery of specialist outpatient services including:

- implementation of enhancements to scheduling and reporting systems
- commencement of an audit of 'long wait' referrals to ensure accuracy of waiting lists
- development of a 'long wait' patient action plan for individual HHSs
- commencement of a detailed outpatient data quality audit.

Queensland Health publishes specialist outpatient waiting times information online to inform the public of the performance of their local hospital.

**HEALTH AND COMMUNITY SERVICES COMMITTEE**

**2014 ESTIMATES PRE-HEARING**

**QUESTION ON NOTICE**

**No. 18**

---

THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**I refer to page 143 of the SDS and ask the Minister;**

- (a) How many breast screens was the Metro South Hospital and Health Service contracted to provide in 2012-13 and 2013-14,**
- (b) What was the contract price allocated,**
- (c) How many breast screens were actually provided?**

ANSWER:

BreastScreen Queensland (BSQ) services are funded through an output-based funding model with individual activity targets identified to be met through a service agreement for each Hospital and Health Service (HHS) in the State. BSQ services continue to be delivered locally by HHSs.

In the 2013-14 to 2015-16 Service Agreements, BSQ screening activity has been included as a Key Performance Indicator with a 98% target for the proportion of the annual breastscreen activity level achieved.

The 2012-13 service agreement with the Metro South HHS outlined a contracted activity target of 46,136 breast screens to be performed at a contract price of \$125 per screen. 44,159 breast screens were provided by this service which was 96% of the target for this period.

The 2013-14 service agreement with the Metro South Hospital and Health Service outlined a contracted activity target of 46,200 breast screens at a contract price of \$128 per screen. As at 30 June 2014, 46,340 breast screens had actually been provided, which is 140 above the contracted number of breast screens for the financial year.

The statewide activity target for 2013-14 was 241,600. As at 30 June 2014, 244,700 breast screens had been delivered, which is 3,100 above the contracted number of breast screens for the financial year.

Meeting these performance targets will contribute to reducing mortality and morbidity from breast cancer in Queensland.

**HEALTH AND COMMUNITY SERVICES COMMITTEE**

**2014 ESTIMATES PRE-HEARING**

**QUESTION ON NOTICE**

**No. 19**

---

THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**With regards to stated improvement in our patient numbers across the State:**

**Can the Minister please state the number of patients in absolute and relative terms who were removed from the waiting lists by virtue of:**

- 1. New requirements for being admitted to waiting lists and what are those requirements**
- 2. By failing to respond to one or two letters sent**
- 3. Any other reason that has been applied since 2012**

ANSWER:

Elective surgery is surgery that is needed but can be delayed for at least 24 hours. Patients who need elective surgery are placed on a register so that their surgery can be planned. When a person is placed on the register they are assessed by a surgeon and prioritised depending on the urgency of their condition and a category is assigned. There are three urgency categories, where 1 is most urgent and 3 is least urgent.

The requirements for being admitted to elective surgery waiting lists have not changed since 2012, nor have the reasons why a patient may be removed from an elective surgery waiting list.

Queensland Health uses three types of removal codes that relate to reasons why a patient may be removed following failure to respond to letters sent regarding their surgery. These reasons include:

- Patient could not be located / contacted;
- Patient deceased; and
- Patient not compliant with audit measures governing management of waiting lists as outlined in the Queensland Health Management of Elective Surgery Services Implementation Standard. This includes patients who fail to respond to two audit letters, but also includes patients who decline an offer of surgery on two occasions, patients who exceed their deferred 'not ready for care' threshold for their assigned category, and patients not fit for surgery due to co-morbidities requiring management (e.g. significant weight loss, stabilisation of chronic medical conditions).

Other reasons why a patient may be removed from the elective surgery waiting list without treatment include:

- Patient no longer requires surgery for which they are listed;
- Patient treated elsewhere (i.e. patient elected to have their surgery elsewhere);
- Patient requests to be removed;
- Medical officer requests removal of patient;
- Patient fails to attend pre-admission appointment / on day of surgery on two occasions.

Comparing the 9 months preceding March 2012 and March 2014, the total number of patients removed from the elective surgery waiting list without treatment has decreased, from 23,606 to 22,922.

There has been significant progress in reducing the number of 'long wait' patients from 6,689 at 1 March 2012 to 3,516 at 1 March 2014, and more recently to 1,068 at 30 June 2014. This represents a 84% reduction from 1 March 2012.

Comparing the 9 months preceding March 2012 and March 2014, the total number of patients treated from the elective surgery waiting list has remained stable, 142,567 and 143,981, respectively. Reduction in 'long wait' patients can therefore be attributed to the steps this Government has taken to revitalise frontline services, and a higher proportion of patients being transferred to the private sector and other public hospital waiting lists for treatment, as a result of targeted demand and capacity strategies and private outsourcing through the Surgery Connect program.

Comparing the 9 months preceding March 2012 (therefore, July 2011 to March 2012, inclusive) and March 2014 (therefore, July 2013 to March 2014, inclusive):

- The number of patients transferred to an elective surgery waiting list for treatment at another Queensland Health facility has increased from 4,785 to 6,696;
- The number of patients transferred to an elective surgery waiting list for treatment at a non-Queensland Health facility has increased from 223 to 4,022.

HEALTH AND COMMUNITY SERVICES COMMITTEE

2014 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 20

---

THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

**In relation to entry to Eventide Aged Care facility, Charters Towers:**

**Will the Minister explain how pensioners will manage financially after selling their house to fund the refundable accommodation deposit (RAD) only to find their pension drops proportionately, rendering them unable to pay accommodation charges from their reduced pension?**

**Or will the accommodation charges be deducted from the refundable entry fee to make up the difference?**

ANSWER:

The funding and regulation of residential aged care services, including the allocation of funded residential aged care places, is the responsibility of the Commonwealth Government.

Eventide Aged Care Facility is subject to the *Aged Care (Living Longer Living Better) Act 2013*, which is federal legislation that applies to public and private aged care facilities across Australia.

This Commonwealth Government introduced changes to the funding for residential aged care from 1 July 2014. These changes apply to new residents who enter aged care facilities on or after 1 July 2014.

The treatment of the family home does not change under this federal legislation. It continues to be exempt from the aged care assets test if it is occupied by a spouse or other protected person.

From 1 July 2014, an aged care provider may ask a new resident, who has been assessed as having the financial means to do so, to contribute towards their accommodation costs. That payment may, at the resident's discretion, be made by means of a Daily Accommodation Payment, a Refundable Accommodation Deposit, or a combination of both. Any Refundable

Accommodation Deposit component is fully refundable and is paid back to the resident or their estate when he or she leaves the facility.

There are safeguards in place should a resident be unable to contribute to the cost of their accommodation or care. In these instances, the Commonwealth Government will continue to pay a supplement to providers for residents who are assessed as being eligible for the accommodation supplement. Eligibility for residents entering care after 1 July 2014 will be determined under new means testing arrangements involving a combined income and asset test. The Government will either pay the maximum accommodation supplement or a part accommodation supplement, depending on the resident's assessed financial circumstances.

The Commonwealth Government, through its My Aged Care website, provides information on the cost of aged care as well as government services and resources that can be accessed to assist individuals to explore what options may work best for them in light of their individual circumstances.

# Questions taken on Notice at Hearing and Responses

# HEALTH AND COMMUNITY SERVICES COMMITTEE

## 2014 ESTIMATES

### HEARING QUESTION ON NOTICE

#### No. 1

Hansard Ref: Pages 16-18

DR DOUGLAS ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

#### QUESTION:

The current labour % cost for Queensland Health is 54% excluding capital is 54%. It is growing.

- a) What is the % growth of this in this year compared to 2012-13 and proposed 2015-16.
- b) What is the correct figure in absolute and relative % of total superannuation and other superannumery costs within this - table this.
- c) What is the % matching of return from the Commonwealth in grants to Queensland Health after a 31% return to the Commonwealth of payments by way of income tax and super (efficiency of expenditure).
- d) What is the impact on the % labour cost of the doctor contract dispute and its resolution to the % labour cost and what is that amount in absolute amount?

#### ANSWER:

- a) The following table provides actual employee related costs and percentages for 2011-12 and 2012-13 and estimates for 2013-14 and 2014-15, as per 2014-15 Service Delivery Statement (SDS). The 2015-16 estimate is consistent with Queensland Health's forward estimates reported to Queensland Treasury and Trade.

Queensland Ambulance Service joined Queensland Health on 1 October 2013 and is represented in the 2013-14, 2014-15 and 2015-16 estimates.

From 1 July 2014, payroll tax has been abolished by the State Government, and as such excluded from the figures published in the 2014-15 SDS and 2015-16 forward estimates.

	2011-12	2012-13	2013-14	2014-15	2015-16
	<i>Actuals</i>	<i>Actuals</i>	<i>Estimated actuals</i>	<i>Budget</i>	<i>Estimate</i>
Total Expenses	11,248,246	11,520,308	12,707,922	13,621,951	14,132,076
Employee Costs	7,297,934	7,516,177	7,839,473	8,208,161	8,519,393
Employee Cost Growth %		2.99%	4.30%	4.70%	3.79%
Employee Cost as % of Total Expenses	64.88%	65.24%	61.69%	60.26%	60.28%

- b) The following table provides a breakdown of the employee related expenses from the above table.

As indicated in a) above it should be noted, Queensland Ambulance Service joined Queensland Health on 1 October 2013 and is represented in the 2013-14, 2014-15 and 2015-16 estimates; and from 1 July 2014, payroll tax has been abolished by the State Government, and as such excluded from the figures published in the 2014-15 SDS and 2015-16 forward estimate.

Superannuation and other on-costs include workers compensation and employee related taxes as applicable, for example, Fringe Benefits Tax.

	2011-12	2012-13	2013-14	2014-15	2015-16
<b>Employee Expenses Detail</b>	<i>Actuals</i>	<i>Actuals</i>	<i>Estimated actuals</i>	<i>Budget</i>	<i>Estimate</i>
Base	6,576,791	6,800,824	7,105,209	7,420,151	7,691,773
Superannuation	595,765	597,049	637,141	673,441	696,870
Other on-costs	125,378	118,304	97,123	114,569	130,750
<b>Total Employee Expenses</b>	<b>7,297,934</b>	<b>7,516,177</b>	<b>7,839,473</b>	<b>8,208,161</b>	<b>8,519,393</b>

- c) The Department of Health does not pay income tax. As an employer, it does withhold Pay as You Go (PAYG) tax from each employee's fortnight's pay. These amounts are remitted to the Australian Taxation Office under the *Taxation Administration Act 1953*. The absolute amount of tax that each employee pays will vary, depending on the employees personal circumstances and is a matter for each individual. On collection, the Australian Government, through the Commonwealth Department of Finance will make allocations to States and Territories for services such as Health, through the Commonwealth budget process each year.
- d) The employment framework has been designed to translate the existing remuneration value for senior doctors on to contracts assuming that work patterns do not change.

Gross payments to SMOs and VMOs in FY12-13 and FY13-14 are detailed below:

<b>Financial year</b>	<b>Count of SMOs</b>	<b>Count of VMOs</b>	<b>\$ paid to SMOs</b>	<b>\$ paid to VMOs</b>
SAP 2012-13 Gross payments *	3,741	885	\$854,522,847.55	\$79,196,429.81
SAP 2013-14 Gross payments *	3,915	831	\$867,574,726.65	\$71,922,880.55
ESTIMATE for 2014-15 **			\$889 million	\$74 million

\* Gross payments only. Excludes superannuation subsidy. Excludes payments to casuals where employees have been casual for entire financial year. Where employees have been employed as both SMOs and VMOs during the financial year, they have been included in the SMO figures. Where employees have been non-SMO or non-VMO for part of a fortnight, the entire fortnight has been excluded.

\*\* Estimate for 2014-15 incorporates enterprise bargaining increases and assumes translation of existing remuneration value and that work patterns do not change.

**HEALTH AND COMMUNITY SERVICES COMMITTEE**

**2014 ESTIMATES**

**HEARING QUESTION ON NOTICE**

**No. 2**

**Hansard Ref: Page 48**

MRS MILLER ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

Is the outpatient wait list equally bad in Metro South and is this the real reason the PA Hospital does not report its performance data in the same manner as other reporting hospitals?

ANSWER:

I am advised that the challenge of outpatient wait lists is similar in Metro South Hospital and Health Service (MSHHS) to Metro North Hospital and Health Service.

As advised at the Estimates hearing on 15 July 2014 by the Chief Executive of the MSHHS, Princess Alexandra Hospital (PAH) data on outpatients is readily available but needs to be obtained from the hospital as the PAH has a different outpatient data information system to that used by the large majority of Queensland Hospitals. PAH uses the Outpatient Services Information Management (OSIM) system to capture and report outpatient data.

**HEALTH AND COMMUNITY SERVICES COMMITTEE**

**2014 ESTIMATES**

**HEARING QUESTION ON NOTICE**

**No. 3**

**Hansard Ref: Page 57**

MRS MILLER ASKED THE MINISTER FOR HEALTH (MR SPRINGBORG)—

QUESTION:

How many positions in the last financial year were backfilled on higher duties?

ANSWER:

The Department of Health (which includes Health Support Queensland and Health Services Information Agency but excludes the Hospital and Health Services and the Queensland Ambulance Service) has reviewed data from the last pay cycle of each month and advises between 5.3% and 8.1% positions were filled by higher duties across the 2013-14 financial year. These are point in time figures, not aggregate figures. An aggregate figure would require a number of weeks to produce due to the manual calculations that would need to be completed for a twelve month period.

# Documents Tabled at the Hearing

Tabled 15/7/14  
Jo-An Miller

**NUMBER 73**

**STREAMLINE BUILDING APPROVALS**

That this Convention of the LNP calls on the Queensland Government to streamline building approval processes for extensions of existing dwellings

*SUPPORTING DOCUMENTATION AVAILABLE*

**MOVED:**

**SECONDED:**

**CARRIED/LOSS**

**NUMBER 74**

**LNP WOMEN**

**DEAMALAGAMATION**

That this Convention of the LNP recommends that the Queensland Government retract its current approach with regard to demerger and boundary change of forcibly amalgamated councils and allow those communities that want it, to have a properly conducted referendum to determine whether they want boundary changes or demerger and boundary changes.

*SUPPORTING DOCUMENTATION AVAILABLE*

**MOVED:**

**SECONDED:**

**CARRIED/LOSS**

**NUMBER 75**

**NOOSA SEC**

**NORTHERN DEVELOPMENT POLICY**

That this Convention of the LNP supports the LNP Northern Development Policy Committee submission to the Australian Government but requests that it be accompanied by progressive staging for implementation based on 2 to 5 year time frames.

**NUMBER 76**

**LNP WOMEN**

**INQUIRY INTO COUNCIL AMALGAMATIONS**

That this Convention of the LNP urges the Queensland Government to commission a proper independent inquiry into council (local government) amalgamations carried out since 1990 (1994 and 2007/08) to determine the financial, economic and social implications of those amalgamations in terms of feasibility, effective service delivery and effective community representation.

*SUPPORTING DOCUMENTATION AVAILABLE*

**MOVED:**

**SECONDED:**

**CARRIED/LOSS**

**NUMBER 77**

**BRISBANE CENTRAL SEC**

**Sub-Acute Care**

That this Convention of the LNP recommend that:

- The Queensland Government support and recognise the importance and cost effectiveness of Sub-Acute Care in the public health system;
- And that a Sub – Acute Care facility, plus associated Public/Private Services for patients at the Royal Brisbane & Women's Hospital be implemented by the calling of Expressions of Interests/Tenders on vacant land owned by the Queensland Government located on the corner of Bowen Bridge Rd and O'Connell Tce, Bowen Hills [71—77 O'Connell Tce].

**MOVED:**

**SECONDED:**

**CARRIED/LOSS**

Tabled Mrs Miller 15/7/14 12.27.

Mackay:





[Stetson](#)



Gold Coast:



Toowoomba:



Townsville:



Rockhampton





Todd Hs Miller # 1-40  
15/7/14

Talked Mrs Muller 1-41  
15/7/14



Tabbed. Mrs Miller  
15/7/14 3.54



## HANDS OFF OUR PUBLIC HEALTH SERVICES!

As at 8 July 2014

Right to Information (RTI) responses have been received by all Hospital and Health Services (HHS) apart from North West HHS. The QNU is in the process of updating the below jobs loss figures with recently received data. As such, the following information is incomplete at this point.

The QNU expects to identify more job losses once all data is analysed.

HOSPITAL AND HEALTH SERVICE	Stream	Job loss figures before RTI	Job loss figures after RTI
<b>State totals</b>	Admin	588.78	911.94
	Building/Engineering	11.84	24.84
	Dental	1.00	7.00
	Executive	29.00	49.00
	Health Professional	513.38	664.38
	Medical	43.84	73.72
	Nursing and midwifery	1101.11	1651.54
	Operational	652.37	977.23
	Professional	11.32	19.12
	Technical	1.00	1.00
	<b>Total</b>	<b>2953.64</b>	<b>4379.77</b>
<b>Cairns and Hinterland</b>	Admin	10.76	145.92
Cairns, Innisfail, Mossman, Chillagoe, Croydon	Building/Engineering	0	1.00
	Dental	0	3.00
	Executive	0	9.00
	Health Professional	8.34	35.87
	Nursing and midwifery	47.38	48.38
	Operational	51.72	61.56
	Professional	0.79	1.59
	<b>Total</b>	<b>118.99</b>	<b>306.32</b>
<b>Cape York</b>	Admin	36.00	36.00
Cooktown, Kowanyama, Weipa, Mapoon, Coen	Executive	1.00	1.00
Lockhart River	Health Professional	13.00	13.00
	Nursing and midwifery	22.00	22.00
	Operational	24.00	24.00
	<b>Total</b>	<b>96.00</b>	<b>96.00</b>

<b>HOSPITAL AND HEALTH SERVICE</b>	<b>Stream</b>	<b>Job loss figures before RTI</b>	<b>Job loss figures after RTI</b>
<b>Central Queensland</b> Rockhampton, Gladstone, Moura, Emerald, Gemfields, Blackwater	Admin	15.56	50.37
	Building/Engineering	0	1.00
	Dental	0	1.00
	Health Professional	15.80	26.76
	Medical	0.00	0.30
	Nursing and midwifery	16.52	40.52
	Operational	39.15	75.13
	Professional	0	2.00
	<b>Total</b>	<b>87.03</b>	<b>197.08</b>
<b>Chief Health Officer</b>	Admin	87.51	87.51
	Executive	7.00	7.00
	Health Professional	196.30	196.30
	Medical	6.40	6.40
	Nursing and midwifery	5.53	5.53
	Operational	1.84	1.84
	<b>Total</b>	<b>304.58</b>	<b>304.58</b>
<b>Children's Health Qld</b>	Admin	26.00	26.00
	Executive	7.00	7.00
	Health Professional	10.00	10.00
	Medical	6.00	6.00
	Nursing and midwifery	27.00	27.00
	Operational	6.00	6.00
	Professional	2.00	2.00
	<b>Total</b>	<b>84.00</b>	<b>84.00</b>
<b>Clinical Skills Development Service</b>	Admin	11.50	11.50
	Executive	1.00	1.00
	Health Professional	3.00	3.00
	Medical	1.00	1.00
	Nursing and midwifery	3.80	3.80
	Operational	1.00	1.00
	<b>Total</b>	<b>21.30</b>	<b>21.30</b>
<b>CPAL (Palliative Care)</b>	Admin	10.00	10.00
	<b>Total</b>	<b>10.00</b>	<b>10.00</b>
<b>Darling Downs</b> Toowoomba, Warwick, Kingaroy, Cherbourg, Chinchilla, Goondiwindi	Admin	4.00	7.50
	Health Professional	1.00	2.60
	Nursing and midwifery	53.30	66.45
	Operational	0.84	37.31
	<b>Total</b>	<b>59.14</b>	<b>113.86</b>

<b>HOSPITAL AND HEALTH SERVICE</b>	<b>Stream</b>	<b>Job loss figures before RTI</b>	<b>Job loss figures after RTI</b>
<b>Gold Coast</b>	Admin	2.00	2.00
Gold Coast, Robina	Health Professional	1.60	1.60
	Nursing and midwifery	44.15	53.62
	<b>Total</b>	<b>47.75</b>	<b>57.22</b>
<b>Health Services Purchasing &amp; Logistics</b>	Admin	22.50	22.50
	Executive	1.00	1.00
	Nursing and midwifery	1.00	1.00
	Operational	9.53	9.53
	<b>Total</b>	<b>34.03</b>	<b>34.03</b>
<b>Health Statistics Unit</b>	Admin	27.60	27.60
	Professional	1.00	1.00
	<b>Total</b>	<b>28.60</b>	<b>28.60</b>
<b>Mackay</b>	Admin	8.66	10.16
Mackay, Dysart, Clemont,	Building/Engineering	1.84	1.84
Moranbah, Bowen,	Health Professional	4.39	4.39
Proserpine	Nursing and midwifery	2.50	11.50
	Operational	2.51	2.51
	Professional	1.00	1.00
	Technical	1.00	1.00
	<b>Total</b>	<b>21.90</b>	<b>32.40</b>
<b>Metro North</b>	Admin	114.34	160.97
RBWH, Prince Charles,	Building/Engineering	6.00	15.00
Redcliffe, Caboolture,	Executive	1.00	7.00
Kilcoy	Health Professional	136.43	195.87
	Medical	14.24	20.83
	Nursing and midwifery	496.08	731.30
	Operational	215.47	296.72
	Professional	2.00	4.00
	<b>Total</b>	<b>985.56</b>	<b>1431.69</b>
<b>Metro South</b>	Admin	16.30	61.33
Mater, Princess Alexandra,	Building/Engineering	0	1.00
Queen Elizabeth II,	Executive	0	1.00
Wynnum,	Health Professional	13.30	31.03
Logan, Beaudesert,	Medical	0	13.34
Redland	Nursing and midwifery	143.72	205.85
	Operational	179.81	227.71
	Professional	0	3.00
	<b>Total</b>	<b>353.13</b>	<b>544.26</b>

<b>HOSPITAL AND HEALTH SERVICE</b>	<b>Stream</b>	<b>Job loss figures before RTI</b>	<b>Job loss figures after RTI</b>
<b>Mental Health, Alcohol, and Other Drug Branch</b>	Admin	1.00	1.00
	Executive	2.00	2.00
	<b>Total</b>	<b>3.00</b>	<b>3.00</b>
<b>North West</b> Mount Isa, Dajarra, Camooweal, Normanton, Burketown, Mornington Is.	Admin	1.59	1.59
	Nursing and midwifery	1.00	1.00
	Operational	3.00	3.00
	<b>Total</b>	<b>5.59</b>	<b>5.59</b>
<b>Nursing and midwifery office</b>	Admin	7.00	7.00
	Nursing and midwifery	3.00	3.00
	<b>Total</b>	<b>10.00</b>	<b>10.00</b>
<b>Office of the Deputy Director General</b>	Admin	11.00	11.00
	Health Professional	2.00	2.00
	<b>Total</b>	<b>13.00</b>	<b>13.00</b>
<b>Office of the Chief Dental Officer</b>	Admin	3.00	3.00
	Dental	1.00	1.00
	<b>Total</b>	<b>4.00</b>	<b>4.00</b>
<b>Office of the Principal Medical Officer</b>	Admin	5.00	5.00
	Professional	2.00	2.00
	<b>Total</b>	<b>7.00</b>	<b>7.00</b>
<b>Pathology Queensland</b>	Admin	2.80	2.80
	Health Professional	46.00	46.00
	Medical	0.60	0.60
	Operational	19.49	19.49
	<b>Total</b>	<b>68.89</b>	<b>68.89</b>
<b>PSQ (Clinical Pathways and Systems Design Team)</b>	Admin	10.00	10.00
	Executive	3.00	3.00
	Medical	2.00	2.00
	<b>Total</b>	<b>15.00</b>	<b>15.00</b>

<b>HOSPITAL AND HEALTH SERVICE</b>	<b>Stream</b>	<b>Job loss figures before RTI</b>	<b>Job loss figures after RTI</b>
<b>South West</b>	Admin	2.56	2.56
St George, Roma, Quilpie,	Nursing and midwifery	32.50	32.50
Charleville, Cunnamulla,	Operational	19.19	19.19
Thargomindah	Professional	1.00	1.00
	<b>Total</b>	<b>55.25</b>	<b>55.25</b>
<b>Sunshine Coast</b>	Admin	6.49	6.49
Caloundra, Maleny,	Health Professional	5.90	5.90
Nambour, Gympie	Medical	2.00	2.00
	Nursing and midwifery	60.34	64.34
	Operational	1.82	1.82
	<b>Total</b>	<b>76.55</b>	<b>80.55</b>
<b>Torres Strait and Northern Peninsula</b>	Admin	10.00	10.00
Bamaga, Thursday Island	Health Professional	1.00	1.00
	Nursing and midwifery	13.00	13.00
	Operational	13.00	13.00
	<b>Total</b>	<b>37.00</b>	<b>37.00</b>
<b>Townsville</b>	Admin	72.11	112.84
Townsville, Ayr, Ingham,	Building/Engineering	0.00	1.00
Charters Towers,	Executive	5.00	9.00
Richmond, Magnetic Island	Health Professional	24.62	46.86
	Medical	9.50	19.15
	Nursing and midwifery	64.46	156.32
	Operational	28.00	51.70
	Professional	1.00	1.00
	<b>Total</b>	<b>204.69</b>	<b>397.87</b>
<b>West Moreton</b>	Admin	9.80	9.80
Ipswich, Esk, Gatton	Executive	1.00	1.00
	Health Professional	17.50	17.50
	Medical	2.10	2.10
	Nursing and midwifery	44.03	44.03
	Operational	1.00	1.00
	Professional	0.53	0.53
	<b>Total</b>	<b>75.96</b>	<b>75.96</b>

<b>HOSPITAL AND HEALTH SERVICE</b>	<b>Stream</b>	<b>Job loss figures before RTI</b>	<b>Job loss figures after RTI</b>
<b>Wide Bay</b>	Admin	53.70	69.50
Bundaberg, Maryborough,	Building/Engineering	4.00	4.00
Hervey Bay, Gayndah,	Dental	2.00	2.00
Mundubbera, Eidsvold,	Health Professional	13.20	24.70
Monto, Biggenden	Nursing and midwifery	19.80	120.40
	Operational	35.00	124.72
	<b>Total</b>	<b>125.70</b>	<b>345.32</b>

Tabbed by Mrs Miller  
15/7/14

9 July 2014

Mrs Jo-Ann Miller  
Shadow Minister for Health; Natural Resources & Mines  
Minister for Bundamba  
PO Box 122  
GOODNA QLD 4300

**COPY**

Dear Mrs Miller

Thank you for your letter dated 7 July 2014 regarding my daughter [REDACTED]

Attached is the signed permission for you to question in Parliament the Health Minister Lawrence Springborg about the circumstances surrounding the closure of the Barrett Centre and about [REDACTED] transfer to the Pine Rivers Community Care Centre and ask the Attorney General to instruct the Coroner to conduct an inquest into Talieha's death.

My family and I would like to sincerely thank you for supporting our family in getting answers about our beautiful [REDACTED] death. We are determined to fight for answers, not just for our family and [REDACTED] but for all the young people of Queensland who suffer from Mental Health illnesses.

I would be more than happy to provide you with any additional information you require about Talieha's care in Barrett and Pine River CCU and would also be happy to meet with you to discuss [REDACTED] should you wish.

I have previously sent a letter to the Coroner about

• [REDACTED] care in Barrett & Pine Rivers CCU and also about her death in the care of Pine Rivers CCU. I sent this letter as I want to ensure all aspects of this are thoroughly investigated. Our family would like to see an inquest held. Please advise if you would like a copy.

Would it be possible to be advised when you will raise this in Parliament?

Once again thank you for your care & support.

Yours sincerely

[REDACTED]

[REDACTED]

Tabbed Minister Health  
15/7/14  
1:52pm

# Payroll Self Service

## Self Initiated Repayments

Current as at 6 am on Wednesday 9 July 2014

### Total repayment amount committed to

Value of loans/overpayments employees have committed to repay on Payroll Self Service (PSS)

**\$9,309,858**

### New vs. existing repayment agreement

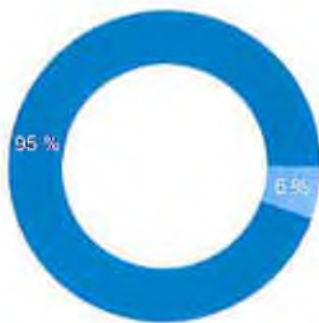
	Committed repayment
New repayment - debts not previously under repayment agreement	\$8,804,786
Repayment increase for existing agreement	\$505,072

### Repayment plans

Repayment plans created on PSS

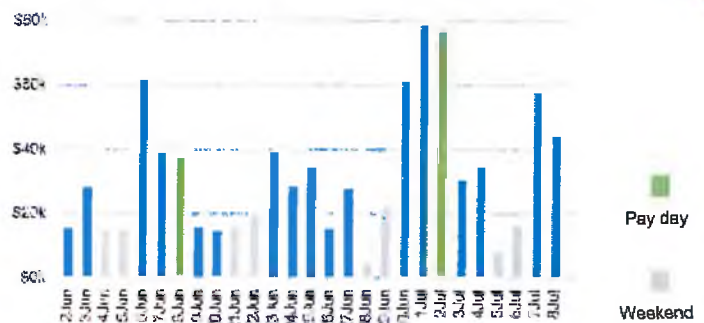
7,787	by	5,907
repayment plans		employees

### Daily committed repayment past four weeks



**\$3,055,866**

Actual repayments received



**\$14,058**

Largest single repayment committed to

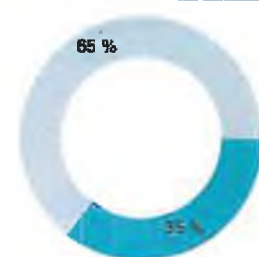
**\$48,671**

Largest overpayment committed for repayment

### Repayment methods

	No. of repayment plans	Committed repayment
Pay deduction	6980	\$8,408,204
Internet/Phone banking—BPAY	517	\$514,956
MasterCard/Visa—BPOINT	277	\$372,637
Cash/Cheque at Australia Post	13	\$14,061

### Overpayments vs. Loans



### Repayment options

	No. of repayment plans	Committed repayment
Fortnightly instalments	4969	\$8,235,865
Single lump sums	2818	\$1,073,993

	Committed repayment
Overpayments	\$3,304,054
Pay date change loans	\$6,005,804

Figures above should be taken as estimates only, and may differ from other reports.

This report is to demonstrate the use of PSS by employees to repay their debts. Refer to relevant payroll reporting for information on overpayments recovery.

Committed repayment refers to the value of debts employees have committed to repay on PSS - not the actual repayments made.

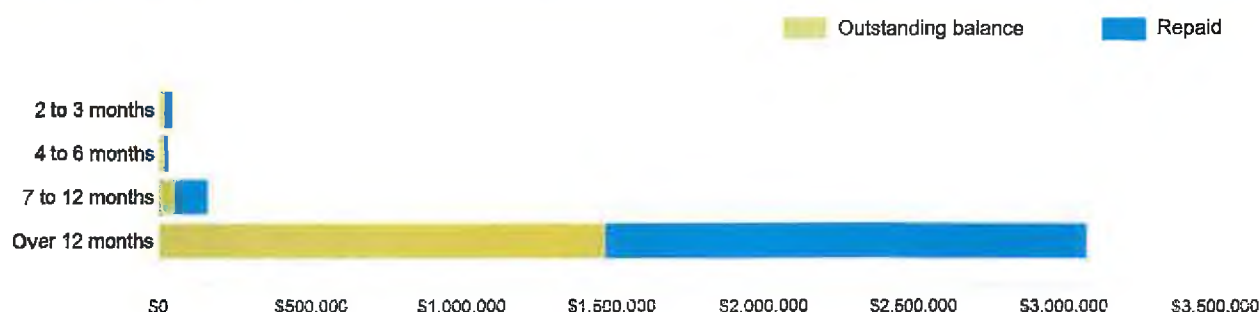
## Payroll Self Service

## Self Initiated Repayments

Current as at 6 am on Wednesday 9 July 2014

## Age of overpayments

Age of overpayments employees have committed to repay on Payroll Self Service (PSS)



Age of overpayments	Overpayment amount	Amount repaid	Outstanding balance	Number of overpayments
<b>2 to 3 months ago</b>	<b>\$40,919</b> 1.2%	<b>\$23,613</b> 58%	<b>\$17,306</b> 42%	25
<b>4 to 6 months ago</b>	<b>\$27,680</b> 0.8%	<b>\$11,954</b> 43%	<b>\$15,726</b> 57%	52
<b>7 to 12 months ago</b>	<b>\$159,098</b> 4.8%	<b>\$108,994</b> 68%	<b>\$50,104</b> 31%	605
<b>Over 12 months ago</b>	<b>\$3,076,357</b> 93.1%	<b>\$1,597,024</b> 52%	<b>\$1,479,333</b> 48%	8,239
<b>TOTAL</b>	<b>\$3,304,054</b> 100%	<b>\$1,741,585</b> 53%	<b>\$1,562,469</b> 47%	8,921

Figures above should be taken as **estimates only**, and may differ from other reports.

This report is to demonstrate the use of PSS by employees to repay their debts. Refer to relevant payroll reporting for information on overpayments recovery.

Committed repayment refers to the value of debts employees have committed to repay on PSS - not the actual repayments made.

# Correspondence



Hon Lawrence Springborg MP  
Minister for Health

18 JUL 2014

Mr Trevor Ruthenberg MP  
Chairman  
Health and Community Services Committee  
Parliament House, George Street  
BRISBANE QLD 4000

Level 19  
147-163 Charlotte Street Brisbane 4000  
GPO Box 48 Brisbane  
Queensland 4001 Australia  
**Telephone +61 7 3234 1191**  
**Facsimile +61 7 3229 0444**  
**Email [health@ministerial.qld.gov.au](mailto:health@ministerial.qld.gov.au)**

Dear Mr Ruthenberg

I am writing to you as a follow-up to the estimates hearing on 15 July 2014 to provide further information that I undertook to provide to the Committee in relation to a couple of matters.


Firstly, I was asked by the Member for Mudgeeraba for details on the headcount figures of doctors employed by Queensland Health. For the benefit of the Committee, I can advise that between June 2011 and June 2014 the number of doctors (headcount) has increased from 7,686 to 8,487 which represents an additional 801 doctors under this Government compared to the previous Labor Government.

Secondly, I also undertook to provide to the Committee further figures on the number of employees that had sought assistance from the Employee Assistance Program (EAP). I have been advised that over the past three years, approximately 3% of the total workforce, annually, have accessed the EAP. Of the employees who accessed the EAP in 2013-14, approximately 32% identified work-related reasons and 68% identified personal reasons. Queensland Health EAP utilisation data for the last three years is set out in the table below:

Type	2011-12	2012-13	2013-14
Employees (new)	2740	2598	2569
Family (new)	278	269	282
Continuing (employee and family)	444	535	609
<b>Total</b>	<b>3462</b>	<b>3402</b>	<b>3460</b>

I trust this information is of assistance to the Committee.

Yours sincerely



**LAWRENCE SPRINGBORG MP**  
**Minister for Health**

# Answers to Questions on Notice

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### ESTIMATES PRE-HEARING QUESTION ON NOTICE

No. 1

asked on Monday, 23 June 2014

---

THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

Can the Minister please outline the positive steps the Government is taking to opening up our parks to all Queenslanders and visitors and making our state a world-leading ecotourism destination?

ANSWER:

I thank the Committee for the Question.

The Department of National Parks, Recreation, Sport and Racing is making significant progress towards returning Queensland to Australia's number one ecotourism destination.

Recent changes to the *Nature Conservation Act 1992* have, for the first time, enabled the granting of leases for commercially viable ecotourism facilities on national parks. State-wide and site specific expressions of interest for the development of ecotourism facilities have been released. There has been a positive response from the market and the department is progressing a number of commercial-in-confidence proposals, in conjunction with partner agencies and commercial proponents, to open up our parks and showcase Queensland as a world leader in ecotourism. I am confident that other states will soon look to Queensland as a model example of how to promote and facilitate ecotourism investment.

The department is also working closely with Tourism and Events Queensland and stakeholders to grow Queensland's profile as a world class ecotourism destination and boost the economy through enhanced promotion of visitor experiences in Queensland's parks and forests. This includes development of a unique consumer brand for Queensland National Parks as a global ecotourism destination. Initiatives include a new Parks Discovery internet "microsite", launching the Queensland National Parks Facebook page, photo and video shoots, brochures and events kits.

In addition to these initiatives, the department is also committed to improving recreation access opportunities in Queensland's national parks.

Legislative amendments have now been made which allow horse riding in national parks when permitted by a regulatory notice under the *Nature Conservation Act 1992*. This will greatly increase the opportunities for horse riding access to Queensland's protected areas, where appropriate.

The department has improved opportunities for mountain bike riding by opening several new trails and supporting high-profile mountain biking riding events across the state. In August 2013, the department opened 14 kilometres of trails to mountain biking on South Molle Island offering outstanding views across the Whitsunday's famous islands and fringing reefs. The project has created a point of difference for the area offering mountain biking on a Great Barrier Reef island and has benefitted existing tourism operators including nearby resorts and camping transfer companies.

The fourth round of Cycling Australia's Cross Country Marathon was held at the Atherton Forest Mountain Bike Park on Anzac Day 2014 and the Union Cycliste Internationale (UCI) Mountain Bike World Cup was held at the Smithfield Regional Park on the weekend of 26 and 27 April 2014. Both events showcased iconic natural experiences in protected areas and were the result of successful collaborations between departmental staff, local councils, cycle clubs and professional track builders. These preferred events attracted thousands of people to the region providing a huge boost to the regional economy and showcased Queensland as a world class ecotourism destination.

Tourism is one of the four pillars of the Queensland economy and these initiatives are part of the Newman Government's strong plan for a bright future.

## **HEALTH AND COMMUNITY SERVICES COMMITTEE**

### **ESTIMATES PRE-HEARING QUESTION ON NOTICE**

**No. 2**

**asked on Monday, 23 June 2014**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

I refer to the service standards regarding prescribed burn targets. Can the Minister please outline the Queensland Government's approach to fire management on protected area estate?

ANSWER:

I thank the Committee for the Question.

Planned burning is undertaken by the Department of National Parks, Recreation, Sport and Racing to assist with the maintenance of biodiversity and ecological processes and to reduce the extent and intensity of wildfires to mitigate risk to life and property. The extent of planned burning undertaken annually by the department varies due to a range of climatic and operational factors.

As part of a comprehensive planning process, the department annually identifies sections of its park and forest estate in a rolling program of planned burning. Where conditions are favourable, priority is given to burns that achieve community protection outcomes, for example hazard reduction burns in protection zones adjacent to the urban interface and high use visitor nodes.

In carrying out planned burns, the department targets weather conditions optimal to the burn objectives that minimise risks and impacts on surrounding communities. The final decision on proceeding with a burn is made on the day of the proposed burn to ensure that weather conditions are favourable; pre-burn preparations are satisfactory; and that operational tactics have been refined to the required standard.

The annual planned burn program deliberately identifies more planned burns than will be conducted to provide flexibility for operational staff to review, adapt and prioritise their burn programs in consideration of: variable seasonal conditions; localised vegetation growth rates, fuel loads, curing rates, and weather conditions; fire danger rating; fire programs by neighbouring land holders; recent wildfire history; and other factors. Planned burns not undertaken are rolled over to the following year's program.

Planned burning is only one element of the department's fire season preparedness activities. Other aspects include maintaining an extensive network of fire lines;

ensuring a skilled and well-equipped workforce; and developing systems that support fire management, wildfire response and reporting.

In addition, the department strives to build on its good track record of proactively managing fire on its estate by delivering on protection and environmental obligations while contributing to a whole of government approach in managing fire across the rural landscape.

Planned burns help to protect lives, property, and infrastructure, as well as the environment and our wildlife. Planned burns are part of a \$7 million State wide program to improve fire management; delivering on the Newman Government's strong plan to revitalise frontline services.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### ESTIMATES PRE-HEARING QUESTION ON NOTICE

No. 3

asked on Monday, 23 June 2014

---

THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

Can the Minister please outline the Queensland Government's commitment to pest management on protected area estate?

ANSWER:

I thank the Committee for the Question.

The Department of National Parks, Recreation, Sport and Racing is committed to being a good neighbour and places a high priority on controlling pests, including wild dogs, feral pigs and weeds, on the parks and forests that it manages.

The eradication of pests is a vital part of the management of parks and forests as they cause serious environmental, economic and social impacts. In particular pests pose significant threats to biodiversity and cultural values on parks and forests.

The department also has legislative obligations to control pests on parks and forests to conserve their natural values, including a clear responsibility under the *Land Protection (Pest and Stock Route Management) Act 2002* to control declared pests.

The department, through the Queensland Parks and Wildlife Service (QPWS), undertakes cooperative programs with neighbours, wild dog syndicates, the broader community, local governments and other state government agencies to manage pests across the landscape.

QPWS has developed and adopted a state-wide pest management system to meet these obligations. The system guides planning and on-ground activities and encourages an integrated approach to managing all pests.

Departmental representatives are also active on several pest management committees, including the Queensland Dog Offensive Group, Weeds of National Significance Management Groups, the Invasive Plant and Animals Committee and the State Land Pest Management Committee.

Ongoing pest management projects include rangers removing more than 3,000 feral cats from Astrebla Downs National Park, since May 2012, to protect bilbies and other rare and threatened animals on the park.

In 2014-15 the department is committing approximately \$5.6 million of operational funds to pest management activities.

Some of the high value environmental assets that will be protected through this pest management investment will include:

- the golden shouldered parrot populations at Staaten River National Park;
- the vulnerable marine turtle nests and hatchlings along Bundaberg district beaches; and
- the endangered bridled nailtail wallaby populations at Taunton National Park and Idalia National Park near Blackall.

In addition to the \$5.6 million of operating funds, the Queensland Government has allocated \$2 million of new funding in 2014-15 as part of leading the delivery of a \$7 million, four year program to reduce the impact of feral pigs and other predators on turtle nesting sites in Queensland. This project is jointly funded by the Commonwealth Department of the Environment.

The project will be a collaborative partnership between government and the community to achieve active predator control and nest protection measures.

These projects are part of the Newman Government's strong plan to revitalise frontline services and better manage our protected area estate.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### ESTIMATES PRE-HEARING QUESTION ON NOTICE

No. 4

asked on Monday, 23 June 2014

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

Can the Minister please outline how the *Friends of Parks* initiative has improved and expanded volunteering and voluntourism opportunities across park and forest estate?

ANSWER:

I thank the Committee for the Question.

The Friends of Parks program is a \$1.5 million LNP Government commitment to support and expand the role of volunteering and voluntourism services in our national parks and forests. This program will open up some of Queensland's most iconic places to an exciting range of new uses and experiences for our park visitors, within a framework of long-term sustainability. Projects under this program will greatly assist the Department of National Parks, Recreation, Sport and Racing with the management of these areas and extensive consultation has taken place with all regional centres to ensure the outcomes of each project align with operational priorities and community expectations.

Stage 1 of the program provided grants of between \$5,000 and \$25,000 to 32 community-based volunteer groups to undertake a range of projects around the state in the 2014 calendar year. Projects that have already been completed under Stage 1 of the program include: seabird research and monitoring on the Great Barrier Reef; beach clean ups on the Cape York Peninsula; mountain bike trail maintenance on the Sunshine Coast; and restoration of historically important sites in Lamington National Park.

As part of Stage 2 of the program, almost \$880,000 in contracts was provided to four experienced and well-respected volunteer organisations. These were: Conservation Volunteers Australia; Australia Nature Tours; ECOllaboration; and Wild Mob. This funding allowed for the employment of the equivalent of five full-time Friends of Parks coordinators across the state. Almost 70,000 volunteer hours in around 50 of the state's parks and forests will have been delivered by the conclusion of the program in June 2015. Projects under Stage 2 of the program include the delivery of up to 11 new campground hosting opportunities in areas such as Carnarvon Gorge, Fraser Island and the Atherton Tablelands. Volunteers are currently being actively recruited through these organisation's web sites and other promotional opportunities.

These initiatives are in addition to the thousands of volunteers across the state that already assists with the management of our national parks. The Friends of Parks program will significantly support and build upon this important work, and help provide an ongoing legacy of community stewardship for the conservation of our protected areas and forests.

The Friends of Parks program is part of the Newman Government's strong plan to improve access to our National Parks so that Queenslanders and visitors alike can appreciate all that our National Parks have to offer.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### ESTIMATES PRE-HEARING QUESTION ON NOTICE

No. 5

asked on Monday, 23 June 2014

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

Can the Minister please outline the performance of the *Get in the Game* program and how this program contributes to growing a four pillar economy and cutting the cost of living for families?

ANSWER:

I thank the Committee for the Question.

Queensland families that participate in sport and recreation clubs across the state continue to experience the benefits from the *Get in the Game* initiative. The overwhelming success of *Get in the Game* saw the original budget commitment nearly tripled in 2012 to \$47.8 million over three years.

The objectives of the *Get in the Game* initiative are to support grassroots sport and recreation, encourage children and young people to become members of sport and recreation clubs, and help to reduce costs for families and clubs alike.

All three programs under the *Get in the Game* initiative are in high demand with funding approved (as at 1 July 2014) under these programs, as follows:

- \$6.87 million was approved for 961 projects under *Get Going*;
- \$17.91 million was approved for 220 projects under *Get Playing*; and
- \$6.28 million has been approved for vouchers under *Get Started*.

Since the introduction of the *Get in the Game* initiative, almost 54,000 *Get Started* vouchers of up to \$150 have been issued statewide to help families with the cost of membership and participation fees for their children to join a sport or recreation club. It is pleasing to know that under the first three rounds of *Get Started*, 26 percent of vouchers were issued to children who had not played club sport before. Round 4 of *Get Started* opened on 15 July 2014 and Round 5 will open on 2 February 2015.

*Get Going* and *Get Playing* Round 3 opened for applications on 1 July 2014, and will close on 1 September 2014. Successful projects will be delivered from January 2015.

*Get Going* provides clubs with up to \$10,000 for initiatives such as promotional activities, equipment purchases and membership drives to encourage new members. Successful *Get Playing* applicants can receive up to \$100,000 to develop and upgrade club facilities to meet the current and future needs of their members and local communities.

These initiatives are part of the Newman Government's strong plan to build a four pillar economy for a bright future for Queenslanders. The construction of new and improved infrastructure at sport and recreation clubs supports local jobs and provides the clubs with opportunities to attract new events and get more people using their facilities.

The Queensland Government is helping to ease the cost of living for Queensland families, and ensure Queenslanders have access to sport and recreation opportunities and facilities wherever they live. It's about encouraging Queenslanders, especially children and young people, to spend more time being active and less time in front of a computer.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### ESTIMATES PRE-HEARING QUESTION ON NOTICE

No. 6

asked on Monday, 23 June 2014

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

Can the Minister please outline the Queensland Government's plan to increase and enhance sport and recreation opportunities for women and girls?

ANSWER:

I thank the Committee for the question.

The Queensland Government is committed to initiatives being implemented across the state to increase and enhance sport and recreation opportunities for women and girls.

I established the Ministerial Advisory Committee on Women and Girls in Sport and Recreation (the Committee) to provide advice and develop evidence-based and practical recommendations to guide the government on actions to improve women and girls' participation in sport and recreation activities.

In November 2013, the Committee provided its recommendations to the Government in the report *Start Playing, Stay Playing: A plan to increase and enhance sport and active recreation opportunities for women and girls*. The Committee's recommendations focus on the five themes of: funding programs, places and spaces, skills and knowledge, partnerships, and marketing.

Under my direction, the Department of National Parks, Recreation, Sport and Racing is working towards implementing initiatives in response to the Committee's recommendations.

For example, in January this year the Government awarded \$600,000 in funding, under the Queensland Sport and Recreation Industry Development Program 2014-2016, specifically for programs and initiatives to improve women and girls' participation in sport and recreation. Seven organisations will share in this funding over three years.

In addition, I recently announced the *Get Out, Get Active* program. This program provides \$200,000 towards creating partnerships with local councils on programs that deliver activities that are less structured than traditional team and individual sports – a key need identified in the Committee's report.

The Government is also engaging directly with regional communities to further the *Start Playing, Stay Playing* message, and to influence positive changes to women and girls' participation in sport and recreation. For example, the department, in collaboration with the Committee, held regional roundtables at the Sunshine Coast, Toowoomba, the Torres Strait and Cairns in May and early June 2014. These sessions were very successful in engaging the sport and recreation industry and women and girls in regional Queensland with the *Start Playing, Stay Playing* message.

In addition to these initiatives, I have also had the pleasure of hosting the Committee's networking function in mid May 2014. This function proved to be very popular, and was attended by almost 250 deliverers and supporters of women and girls in sport and recreation.

A range of initiatives are planned for the future. These include: using the government's flagship *Get in the Game* funding programs to foster women and girls' participation; working with other government departments to open up and improve our places and spaces to implement our women and girls' strategies; and promote female-friendly sport and active recreation places and spaces owned and/or managed by clubs, local government and other sport and recreation providers.

I am looking forward to delivering further on the implementation of *Start Playing, Stay Playing* throughout 2014 and beyond as part of the Newman Government's strong plan to boost participation in recreation and sport, for a brighter and healthier future for all Queenslanders.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### ESTIMATES PRE-HEARING QUESTION ON NOTICE

No. 7

asked on Monday, 23 June 2014

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

Can the Minister please detail the successful uptake of the *Nature Play* initiative in Queensland and how this will assist young Queenslanders to lead active and healthy lifestyles?

ANSWER:

I thank the Committee for the Question.

Nature Play QLD's mission is to increase the time Queensland kids spend in unstructured play outdoors and in nature. It is founded on the understanding that unstructured play outdoors — nature play — is fundamental to a full and healthy childhood. Nature play promotes health benefits, including cognitive, social and emotional development, and it builds resilience and creativity as well. These skills are essential in instilling lifelong behaviours of health and physical fitness awareness.

Nature Play QLD has been very well received by Queensland families, carers and children with over 15,000 passports distributed across the state as at 30 June 2014. The program also has 2,834 registered online to gain access to over 200 Nature Play mission and resources (for example family nature clubs information and subject specific blogs) that are available.

Nature Play QLD are also partnered with [brisbanekids.com.au](http://brisbanekids.com.au), the Playgroup Association of Queensland, Townsville Kids, the Queensland Children's Activities Network, Mylestones Printing and the Queensland Association of State School Principals to help spread the word of this valuable program.

Nature Play is part of the Newman Government's strong plan for a full and healthy childhood for Queensland's children and building the foundations for lifelong health and fitness as well as a sense of environmental responsibility.

## **HEALTH AND COMMUNITY SERVICES COMMITTEE**

### **ESTIMATES PRE-HEARING QUESTION ON NOTICE**

**No. 8**

**asked on Monday, 23 June 2014**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

Can the Minister please outline how continuing to fund major racing industry infrastructure projects to meet future industry requirement will contribute to the rejuvenation of racing in Queensland?

ANSWER:

I thank the Committee for the Question.

This Government made a commitment to make available \$110 million for racing industry infrastructure upgrades under the Racing Industry Capital Development Scheme. The commitment to invest in vital infrastructure upgrades forms part of the Government's wider commitment to rejuvenate the Queensland racing industry.

On 21 December 2012, I released the Industry Infrastructure Strategy which acts as a roadmap for infrastructure investment across Queensland's racing sector. The Strategy is funded by Government appropriation until 2015.

The Industry Infrastructure Strategy has already successfully funded major racing industry infrastructure projects, including vital upgrades to training facilities in the Beaudesert area, renovation of the Cairns Jockey Club track, returning the Toowoomba Turf Club to grass racing and the commencement of the Government's election commitment to upgrade the Gold Coast Turf Club.

The Strategy also recognised the new governance arrangements for the racing industry, and the key role which the code-specific boards have in developing five-year rolling infrastructure plans for their respective codes.

The redevelopment of the Gold Coast Turf Club is being undertaken in stages as the Club must remain operational for major racing events, such as the Magic Millions and the Winter Racing Carnival. Stage 1 of the redevelopment was completed and operational by Melbourne Cup day last year.

On 27 September 2013, Racing Queensland announced initial Phase 2 projects for the Strategy. The projects include the development of a new \$12 million greyhound racing facility at Cronulla Park in Logan and a commitment to canvas new site options for the Gold Coast Harness Racing Club.

On 7 June 2014, the Treasurer and I announced a \$22 million investment to upgrade the racing and training tracks at Eagle Farm racecourse, along with tunnel and car parking works associated with the Brisbane Racing Club Master Plan.

Additionally, under the new wagering agreement recently negotiated with Tatts Group, \$97 million has been committed to infrastructure development across the state.

Investment in racing infrastructure is part of the LNP Government's strong plan to grow the Queensland economy and provide a bright future for the 30,000 strong Queensland racing industry.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### ESTIMATES PRE-HEARING QUESTION ON NOTICE

No. 9

asked on Monday, 23 June 2014

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

Can the Minister please outline the Queensland Government's vision for National Park Gateway Visitor Centres?

ANSWER:

I thank the Committee for the Question.

On 27 June 2014, the Queensland Government released master plans for three National Park Gateway Visitor Centres - Walkabout Creek near Brisbane, the David Fleay Wildlife Park on the Gold Coast and the Mon Repos Turtle Centre near Bundaberg.

Each one of these distinctive centres play a key role in delivering on the Queensland Government's *Queensland Ecotourism Plan 2013-2020* commitment to improving access to national parks for sustainable outdoor recreation and to support growing the Queensland's tourism industry.

At Walkabout Creek, the Department of National Parks, Recreation, Sport and Racing will work with private partners, the tourism industry, stakeholders and the community to develop a destination for adventure, recreation and wildlife experiences and a visitor 'gateway' into the D'Aguilar National Park, encouraging visitors to get active and explore the trail network. The plan includes new access for swimming and canoeing, family friendly trails adjoining the wildlife centre and a zipline/ropes course.

The Mon Repos Turtle Centre vision is to become a world leading ecotourism experience and turtle conservation partnership that inspires our domestic and international visitors through new and improved turtle encounter programs and facilities. Mon Repos is ideally placed to be the 'gateway' centre to the Great Barrier Reef and surrounding National Parks. The new Visitor Centre proposal includes research partnership opportunities to encourage year-round visitation and support for the centre's vital conservation role.

The David Fleay Wildlife Park (DFWP) will be revitalised to become a treasured destination for wildlife experiences that attracts and inspires a new generation of visitors, young and old. DFWP will provide a 'gateway' experience to the Gold Coast Hinterland and the Gondwana Rainforests of Australia World Heritage area. The environmental education focus of the park will be strengthened with the new amphitheatre, a new canoe landing facility which will encourage groups to 'paddle to the park', and new educational and interactive opportunities.

The department is committing a total of \$3.6 million to the three centres to implement priority actions identified in the master plans in the 2014-15 financial year.

Tourism is one of the four pillars of the Queensland economy and the revitalisation of these three Queensland nature based visitor centres is part of the Newman Government's strong plan to grow this State's tourism industry.

## **HEALTH AND COMMUNITY SERVICES COMMITTEE**

### **ESTIMATES PRE-HEARING QUESTION ON NOTICE**

**No. 10**

**asked on Monday, 23 June 2014**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

Can the Minister please outline how the Government is supporting the development of elite athletes in Queensland in preparation for the 2018 Commonwealth Games?

ANSWER:

I thank the Committee for the Question.

The Queensland Government is proud of the support it provides to Queensland's elite athletes through the Queensland Academy of Sport (QAS).

Since 1991, the QAS has been focussed on preparing its athletes for Olympic, Paralympic and Commonwealth Games with the next Commonwealth Games to be held this year in Glasgow.

A few weeks ago, I was proud to be able to farewell the Queensland members of the 2014 Commonwealth Games team with the presentation of a \$2,700 Bonus Grant to each athlete. The Queensland Government is the only State Government to award such a grant.

After the 2014 Commonwealth Games have concluded, the focus will switch to the 2016 Olympic and Paralympic Games and beyond to the 2018 Commonwealth Games on the Gold Coast.

Athlete preparation is based on the provision of a daily training environment for elite athletes, including coaching and support services in the lead up to competitions.

Services in sport science (such as biomechanics, physiology, skill acquisition) and strength and conditioning are also provided to those athletes assessed as having the greatest potential to achieve on the world stage.

Athletes are also supported in the area of sports medicine with services available in physiotherapy, sports medicine, nutrition, psychology and massage.

The facilities provided at the QAS are used heavily by athletes during their preparation. These include a weight training facility, recovery centre, nutrition training centre and sport science laboratory.

The Queensland Government's investment in elite athlete development also extends to supporting infrastructure where these athletes train and prepare for events such as the Commonwealth and Olympic Games. The Sleeman Sports Complex and Queensland Sports and Athletics Centre (the home of the QAS) are two examples of where Government investment in facilities provides high quality, state of the art sports infrastructure designed to support the requirements of elite athlete development.

The QAS continually delivers on average 25 percent of the athletes selected on to national teams. This is a reflection of the level of support provided to elite athletes in this state by the Queensland Government through the QAS.

At the 2010 Commonwealth Games in Melbourne, QAS athletes brought home 40 medals (21 gold, 10 silver and nine bronze) in 11 sports (athletics, cycling, diving, gymnastics, hockey, lawn bowls, netball, rugby 7's, swimming, triathlon and weightlifting).

Sports currently supported by the QAS for the 2014 Commonwealth Games include swimming, athletics, cycling, hockey, netball, gymnastics, diving, weightlifting, judo, shooting and rugby union.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### ESTIMATES PRE-HEARING QUESTION ON NOTICE

No. 11

asked on Monday, 23 June 2014

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

I refer to the Department of National Parks, Recreation, Sport and Racing SDS page 13 and ask will the Minister provide the amount of money allocated to each sporting code separated by grassroots and elite level, the funding allocated to each stadium operated by Stadiums Queensland and the official crowd numbers for each elite level sporting event held listed by date, code or sport and stadium?

ANSWER:

I thank the Committee for the Question.

Supporting Queenslanders leading healthy and active lifestyles by encouraging participation in sport and active recreation is part of this Government's strong plan for a brighter future.

The Queensland Government supports grassroots sport and recreation participation through the Get in the Game initiative, which has a three year budget allocation of \$47.8 million to support its three programs – *Get Started*, *Get Going* and *Get Playing*.

The budget allocation in 2014-15 for the Get in the Game initiative is \$21.5 million, which includes 2014-15 allocations for the latest release of the program rounds and deferrals of committed funding from 2013-14.

The Queensland Government supports 78 state level organisations under the Queensland Sport and Recreation Industry Development Program 2014-2016 (QSRIDP) to deliver and develop sport and active recreation through the coordination of state-wide activities, programs services and events. The primary objective of QSRIDP is to increase grassroots participation, through focussing on improving the capability of community sport and recreation clubs and associations; and improving service delivery to clubs/affiliates and stakeholders.

QSRIDP has a three year budget commitment of \$28.2 million from January 2014 to December 2016. The budget allocation to the 78 state level organisations in 2014-15 is almost \$9.4 million, which includes \$200,000 allocated across seven organisations to deliver women and girls initiatives. Details of this allocation are provided at Attachment 1.

The Queensland Academy of Sport (QAS) is an initiative of the Queensland Government aimed at supporting the state's elite and identified developing athletes.

The QAS provides assistance to Queensland's talented athletes and coaches as they strive for excellence within their sport following a philosophy of being 'athlete centred, coach driven and service supported'.

Athletes have access to world-class coaching and support services including sport science, strength and conditioning, medical and career and education in addition to financial support, for competition and training costs.

The table at Attachment 2 indicates budget allocations against each of the sports supported by the QAS for operational resources, however, is not reflective of the costs of sport scientist, strength and conditioners, Athlete Career and Development Program (ACE) providers, coaches and general administrative costs incurred by the QAS.

The Queensland Government funding to Stadiums Queensland (SQ) is provided by the Department of National Parks, Recreation, Sport and Racing through an administered grant, which is not tied to specific venues. SQ uses this funding to supplement its own-source revenues received from its commercial arrangements, creating an aggregate pool of funds to finance capital works.

As with the capital works funding, SQ uses an operating grant from the Queensland Government to supplement its own-source revenues received from its commercial arrangements, creating an aggregate pool of funds to meet venue maintenance costs and insurance and property costs, as well as the costs of operating the Sleeman Sports Complex and Queensland Sport and Athletics Centre. These two venues are used extensively for school carnivals, elite athlete training and community participation in sport.

The official crowd numbers are available online in the Stadiums Queensland Annual Report.

**Estimates Pre-Hearing Question on Notice No. 11****asked on Monday, 23 June 2014****Queensland Sport and Recreation Industry Development Program 2014-2016 — Budget Allocation for 2014-15**

\*(special initiative) — allocated to organisations to deliver women and girls initiatives.

<b>Organisation</b>	<b>2014-15 Budget Allocation (\$)</b>
AFL Queensland Limited	200,000
AFL Queensland Limited*(special initiative)	25,000
Archery Queensland Inc.	15,000
Australian Outrigger Canoe Racing Association - Queensland State Centre Incorporated	35,500
Australian Trail Horse Riders Association	26,900
Australian Underwater Federation - Qld Inc.	35,500
Baseball Queensland Inc.	200,000
Basketball Queensland Limited	277,700
Bicycle Moto Cross Queensland Inc.	98,300
Bowls Queensland	245,400
Boxing Queensland Inc.	34,900
Confederation of Australian Motor Sport Ltd	43,000
Croquet Association Queensland Inc.	33,000
Dancesport Australia Limited	18,300
Deaf Sports & Recreation Queensland Inc.	93,600
Equestrian Queensland Inc.	200,000
Football Queensland Ltd	300,000
Golf Queensland Limited	300,000
Golf Queensland Limited*(special initiative)	25,000
Gridiron Queensland Inc.	26,900
Hockey Queensland Inc.	300,000
Ice Hockey Queensland Inc.	15,000
Ice Skating Queensland Inc.	23,200
Judo Federation of Australia (Queensland) Inc.	35,500
Life Stream Services Inc.	161,300
Motorcycling Queensland	170,300
Orienteering Queensland Inc.	75,300
Pistol Shooting Queensland	53,800
Q Squash Ltd	10,800
Queensland Athletic Association Limited	195,000
Queensland Billiards and Snooker Association Incorporated	10,800
Queensland Canoeing Incorporated	100,000
Queensland Clay Target Association Inc.	29,600
Queensland Cricket Association Ltd	200,000
Queensland Cricket Association Ltd*(special initiative)	36,400
Queensland Cyclists' Association Inc.	140,200
Queensland Diving Association Incorporated	35,500
Queensland Dragon Boat Federation Inc.	33,300
Queensland Endurance Riders Association Inc.	17,800

<b>Organisation</b>	<b>2014-15 Budget Allocation (\$)</b>
Queensland Fencing Association Incorporated	25,800
Queensland Gymnastic Association Inc.	300,000
Queensland Ice Racing Association Inc.	13,300
Queensland Indoor Bowling Association Incorporated	17,200
Queensland Lacrosse Association Incorporated	9,200
Queensland Little Athletics Association Inc.	105,000
Queensland Marching Association (Inc.)	11,900
Queensland Netball Association Incorporated	300,000
Queensland Parachuting Association Incorporated	35,500
Queensland Polocrosse Association Inc.	95,000
Queensland Rifle Association Incorporated	89,800
Queensland Rugby Football League Limited	200,000
Queensland Rugby Football League Limited*(special initiative)	40,000
Queensland Rugby Union Ltd	200,000
Queensland Sporting Clays Association Inc.	23,700
Queensland Swimming Association Inc.	300,000
Queensland Synchronized Swimming Inc.	17,200
Queensland Target Sports Inc.	23,700
Queensland Touch Association Incorporated	277,700
Queensland Ultimate Disc Association Inc.	26,900
Queensland Volleyball Association Inc.	231,100
Queensland Water Polo Inc.	125,800
Queensland Water Ski & Wakeboarding Federation Inc.	15,000
Queensland Weightlifting Association Inc.	89,800
Riding for Disabled Association of Queensland Inc.	86,000
Rowing Queensland Inc.	200,000
Royal Life Saving Society Queensland Incorporated	80,000
Royal Queensland Lawn Tennis Association Ltd	300,000
Royal Queensland Lawn Tennis Association Ltd*(special initiative)	10,000
Skate Queensland Association Inc.	40,000
Softball Queensland Inc.	242,200
Softball Queensland Inc.*(special initiative)	28,600
Special Olympics Australia	25,000
Surf Life Saving Queensland	277,700
Surfing Queensland Inc.	250,800
Surfing Queensland Inc.*(special initiative)	35,000
Table Tennis Queensland Inc.	129,800
Taekwondo Queensland Inc.	89,800
Tenpin Bowling Association of Queensland Inc.	202,300
The Pony Club Association of Queensland Inc.	134,800
The Queensland Badminton Association Inc.	97,800
The Queensland Team Handball Association Inc.	23,300
The Sporting Wheelies and Disabled, Sport and Recreation Association of Queensland Inc.	241,500
Triathlon Queensland Ltd	202,300
Wrestling Queensland Inc.	6,300
Yachting Queensland Limited	236,000
<b>TOTAL</b>	<b>9,390,600</b>

**Estimates Pre-Hearing Question on Notice No. 11****asked on Monday, 23 June 2014****Queensland Academy of Sport — Budget Allocation for 2014-15**

NOTE: funding allocations indicates the operational resources provided to sports and is not reflective of the costs of sport scientist, strength and conditioners, ACE providers, coaches and general administrative costs incurred by the QAS.

<b>Sport</b>	<b>Amount 2013-14 (\$)</b>	<b>Amount 2014-15 (\$)</b>
Athletics	180,000	265,000
Athletics Jumps	60,000	60,000
Baseball	50,000	50,000
Basketball	150,000	150,000
Canoe	400,000	400,000
Cricket	100,000	100,000
Cycling	180,000	180,000
Diving	125,000	125,000
Football	100,000	100,000
Golf	100,000	100,000
Gymnastics	150,000	125,000
Hockey	240,000	240,000
Netball	100,000	100,000
Rugby League	100,000	100,000
Rugby Union	125,000	125,000
Rowing	175,000	225,000
Sailing	200,000	200,000
Softball	100,000	100,000
Sporting Wheelies (Wheelchair Rugby, Powerlifting, Goalball, Paralympic athletes that don't belong to a state sporting organisation)	75,000 (Half year payment)	150,000
Swimming	870,000	1,070,000
Tennis	100,000	100,000
Triathlon	150,000	150,000
Volleyball	125,000	125,000
Water Polo	260,000	325,000
<b>TOTAL</b>	<b>4,215,000</b>	<b>4,665,000</b>

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### ESTIMATES PRE-HEARING QUESTION ON NOTICE

No. 12

**asked on Monday, 23 June 2014**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

With reference to the Department of National Parks, Recreation, Sport and Racing SDS page 24, will the Minister list by project or grant any expenditure within the Ministers portfolio that had funding deferred from 2013-14 to 2014-15?

ANSWER:

I thank the Committee for the Question.

Projects within the National Parks, Recreation, Sport and Racing portfolio with funding deferred from 2013-14 to 2014-15 are listed below:

- Racing Industry Capital Development Scheme;
- Get in the Game;
- Major Facilities;
- North Stradbroke Island;
- Mooloolah Logging Area;
- Bundaberg Netball Association;
- Marine Infrastructure Fund;
- Community Use of Schools;
- Sport and Recreation Infrastructure Program;
- Departmental Training Initiative;
- Friends of Parks Program; and
- Seqwater Infrastructure Fund

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### ESTIMATES PRE-HEARING QUESTION ON NOTICE

No. 13

asked on Monday, 23 June 2014

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

#### QUESTION:

With reference to page 78 of the Capital Statement and the allocation of \$750,000 towards the Green Mountains campground redevelopment; will the Minister

- (a) Confirm whether this money has been allocated as part of a government contribution to a private ecotourism facility as suggested in his 28 August 2013 press release.
- (b) Detail the result of the Expression of Interest program including how many EOIs were received and from what entities.
- (c) Confirm whether the EOI process has progressed to an invitation to offer?

#### ANSWER:

I thank the Committee for the Question.

The Government has offered to invest up to \$750,000 to attract an operator to establish an eco-tourism venture at the World Heritage listed Green Mountains in Lamington National Park as part of the Newman Government's strong plan to grow tourism as one of the four pillars of the Queensland economy. This Government recognises the importance of creating and maintaining positive public private partnerships in order to return Queensland to a world leader in ecotourism. As stated in the tender guidelines which are available on the Department's website, the Government's investment would be in site infrastructure to a maximum of \$750,000 to attract the right proposal and the Government will factor its investment into the final negotiated lease arrangements. This may include ownership of improvements or return to the State over the term of the lease.

It is important to note that this Government is determined to not repeat the past mistakes of the previous Labor Government where an expression of interest was issued for this site and despite industry interest no venture could be delivered because of excessive red tape, unfavourable conditions that business could not work with and a lack of understanding of how to deliver successful ecotourism.

The Department released an expression of interest (EOI) calling for proposals for the redevelopment of the Green Mountains campground and nearby facilities in Lamington National Park. Following the closure of the EOI on 29 November 2013, submissions were assessed by an interdepartmental evaluation panel. This panel has shortlisted one proponent who has accepted the opportunity to progress to the

next stage via the submission of a detailed proposal. All details of the proposals including the name of the preferred proponent remain commercial-in-confidence.

## **HEALTH AND COMMUNITY SERVICES COMMITTEE**

### **ESTIMATES PRE-HEARING QUESTION ON NOTICE**

**No. 14**

**asked on Monday, 23 June 2014**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

I refer to page 3 of the SDS and ask; will the Minister please list, by area, all controlled burn-offs planned for land managed by the Department for this fire season and detail whether each of these burn-offs has been completed, partially completed or cancelled?

ANSWER:

I thank the Committee for the Question.

As of 30 June 2014, the Queensland Parks and Wildlife Service of the Department of National Parks, Recreation, Sport and Racing, has carried out some 103 planned burns over an area of about 278,000 hectares of its parks and forests estate for the 2014 calendar year.

The planned burn program is a multi-year process which identifies those proposed burns that have been peer group reviewed and that are available to be carried out subject to the range of conditions necessary to achieve the burns objectives, as identified in the burn proposal.

As a multi-year program, more planned burns are deliberately listed than will be carried out in any one year to provide flexibility to respond to local weather and fuel load conditions in a timely manner. In addition, if conditions for burning particular land parcels are suboptimal, the relevant plans are rolled forward to the next year. The planned burn program aims to achieve five percent of the department's parks and forests estate annually. Achievement against this target is reported in the department's annual service delivery statement.

This year's planned burn program is well underway and much of the smoke haze in recent weeks is as consequence of the department's pro-active efforts to prepare for the upcoming fire season.

Due to the extensive nature of the department's planned burn program, a regional summary of proposed planned burns for the 2014 program (Programmed) and burns already carried out this year (Implemented) is provided in the table below.

Region		Programmed		Implemented	
		Number	Hectares	Number	Hectares
Regional Operations West	Northern	120	1,058,275	20	210,192
	Central	70	93,816	18	40,274
	South West	73	52,056	13	19,331
Regional Operations East	Great Barrier Reef	18	2,767	6	178
	Sunshine and Fraser Coast	96	63,327	19	4,993
	South East	59	8,055	27	3,207
<b>Total</b>		<b>436</b>	<b>1,278,296</b>	<b>103</b>	<b>278,175</b>

Planned burns help to protect lives, property, and infrastructure, as well as the environment and our wildlife. Planned burns are part of a \$7 million state wide program to improve fire management; delivering on the Newman Government's strong plan to revitalise frontline services.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### ESTIMATES PRE-HEARING QUESTION ON NOTICE

No. 15

asked on Monday, 23 June 2014

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

With reference to page 10 of the SDS and the \$24.835 million expected through user charges and fees, will the Minister provide a detailed breakdown of user charges for the 2013-14 financial year itemised by type of charge and an expected breakdown for the 2014-15 financial year?

ANSWER:

I thank the Committee for the Question.

A breakdown of user charges and fees for 2013-14 and expected user charges and fees for 2014-15 is provided in the table below:

Category	2014-15 (\$'000)	2013-14 (\$'000)
Camping	8,435	6,340
Vehicle	4,640	4,215
Commercial	4,567	4,373
Rental/ lease	6,323	5,470
Admissions/ sales	809	808
Other	61	46
Total	24,835	21,252

All revenue received through user fees and charges is reinvested into improving access for recreation opportunities as well as increasing and enhancing park facilities. It's all part of the Newman Government's strong plan to improve access to our National Parks so that Queenslanders and visitors alike can appreciate all that our spectacular National Parks have to offer.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### ESTIMATES PRE-HEARING QUESTION ON NOTICE

No. 16

**asked on Monday, 23 June 2014**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

#### QUESTION:

Will the Minister confirm whether his department is making any contribution towards the Government's \$175 million commitment to the Reef Water Quality Protection Plan 2013 (SDS pages 2,3 and 9) and if so detail;

- (a) Detail the amount of funding expended by his department in the 2012-13 and 2013-14 financial years under the Government's \$175 million contribution to the Reef Water Quality Protection Plan 2009.
- (b) List all projects funded under the plan in the 2012-13 and 2013-14 financial years and the individual cost of each project.
- (c) Provide the number of staff working on projects under the plan in each of the 2012-13 and 2013-14 financial years.
- (d) Detail the amount of funding expected to be expended by his department in 2014-15, 2015-16, 2016-17 and 2017-18 under the Government's \$175 million contribution to the Reef Water Quality Protection Plan 2013.
- (e) List all projects expected to be funded under the plan and the projected individual cost of each project.
- (f) Provide the number of staff projected to be working on projects under the plan in each of the 2014-15, 2015-16, 2016-17 and 2017-18?

#### ANSWER:

I thank the Committee for the Question.

The Department of National Parks, Recreation, Sport and Racing does not provide any financial contribution towards the Queensland Government's \$175 million commitment to the Reef Water Quality Protection Plan 2013 (Reef Plan).

The Reef Water Quality Protection Secretariat of the Queensland Department of the Premier and Cabinet is the central coordination and contact point for the Reef Plan. I refer the Committee to the Honourable Campbell Newman MP, Premier of Queensland.

## **HEALTH AND COMMUNITY SERVICES COMMITTEE**

### **ESTIMATES PRE-HEARING QUESTION ON NOTICE**

**No. 17**

**asked on Monday, 23 June 2014**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

What is the status of legal action for the recovery of the product fee overcharge by Tattersalls of \$126 million that the Minister has previously advised that the Government/Queensland Racing would be recovering?

ANSWER:

I thank the Committee for the Question.

On 27 June 2014, it was announced that Racing Queensland and TattsBet have entered into a new funding agreement which is expected to provide over \$4.5 billion over 30 years to the Queensland racing industry. As part of the new funding agreement, Racing Queensland and TattsBet agreed to end the legal action in the Supreme Court to provide certainty on the issue and allow all parties to focus on implementing the terms of the new agreement.

The Newman Government has a strong plan to grow the Queensland economy. The new wagering agreement provides an extra \$850 million in funding in addition to the \$130 million per year under the existing arrangements, as the Newman Government continues to deliver on its commitment to build a brighter future for the racing industry in Queensland.

## **HEALTH AND COMMUNITY SERVICES COMMITTEE**

### **ESTIMATES PRE-HEARING QUESTION ON NOTICE**

**No. 18**

**asked on Monday, 23 June 2014**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

Can the Minister please advise the outcome from the \$3 million enquiry into Racing Queensland? Why has the government not adopted the recommendations of the enquiry, specifically replacing the Board of Racing Queensland?

ANSWER:

I thank the Committee for the Question.

The Newman Government is committed to ensuring the integrity of the racing industry in Queensland as part of the Government's strong plan for a brighter future for the racing industry in Queensland. On 6 May 2013, the Attorney-General and Minister for Justice and I appointed the Queensland Racing Commission of Inquiry into the racing industry's activities between 2007 and 2012.

On 7 February 2014, the Commissioner, the Honourable Margaret White AO provided her 488 page report to the Government which contained a total of 16 recommendations.

Ten of the 16 recommendations suggested the referral of several board members and executive officers of the former corporate control body, Racing Queensland Limited (RQL) to the Australian Securities and Investments Commission for further examination. These recommendations were implemented on 1 March 2014. The Commission also recommended that the former Corporate Counsel and Company Secretary of RQL be referred to the Legal Services Commission.

The Government is carefully considering recommendations 12 to 16 as each recommendation is complex and requires full and appropriate consideration before the Government's response is provided.

The Commission's Report did not refer to the replacement of the Board of Racing Queensland.

**HEALTH AND COMMUNITY SERVICES COMMITTEE**

**ESTIMATES PRE-HEARING  
QUESTION ON NOTICE**

**No. 19**

**asked on Monday, 23 June 2014**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

Can the Minister please advise the current status of the wagering agreement, given that the last agreement expired 30th June 2014. When will the agreement be finalised and details released for public information?

ANSWER:

I thank the Committee for the Question.

On 27 June 2014, the Honourable Tim Nicholls MP, Treasurer and Minister for Trade and I announced that the Government would grant an exclusive 30-year retail race wagering licence to the Tatts Group and that Racing Queensland and the Tatts Group will enter into a new detailed funding agreement.

The new agreement is expected to provide over \$4.5 billion to the Queensland racing industry over its life. The Newman Government has a strong plan to grow the Queensland economy and this agreement provides an extra \$850 million funding in addition to the \$130 million per year under the existing arrangements.

The new agreement will also include \$97 million for infrastructure development and \$5 million over the next five years for country and regional racing. Tatts Group has also committed to invest more than \$74 million in the racing industry by increasing Queensland marketing activities and expanding its retail network across various hotels, clubs and pubs.

The new agreement marks the start of a great new era for the State's racing industry as the Newman Government continues to deliver on its commitment to build a brighter future for racing in Queensland.

## **HEALTH AND COMMUNITY SERVICES COMMITTEE**

### **ESTIMATES PRE-HEARING QUESTION ON NOTICE**

**No. 20**

**asked on Monday, 23 June 2014**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—

QUESTION:

Minister, with the new provision of non-TAB minimum requirements of six (6) horses accepted after four (4) races up from five (5), will the Minister investigate this decision and its implications on country racing?

ANSWER:

I thank the Committee for the Question.

The Board of Racing Queensland (RQ) implemented a new Race and Fields Policy effective from 1 June 2014.

For Non-TAB meetings, the policy is only enforced if there are more than four races programmed. In these circumstances, the fifth race must meet the minimum of six acceptors otherwise the race is cancelled.

RQ still allows for discretion in the event that more than one race falls below the required standard. To this end, if three races meet the standard, but the fourth race only has four acceptors and the fifth race has three acceptors, then the race with four acceptors proceeds (even though it does not have six acceptors), but the race with three acceptors is cancelled.

RQ believes that the new policy allows for better alignment of demand for certain races at different times during the year, as in some instances some races will fail, but at other times higher demand will see a race divided into two divisions.

Advice from RQ indicates that the amount of budgeted prizemoney to be paid will not change, but the policy ensures the prizemoney is redistributed to races where the industry receives the best return.

As the control body, RQ is responsible for managing the operations of the industry to ensure the best outcomes for stakeholders at all levels throughout the state as part of the Newman's Government's strong plan for a brighter future for the racing industry in Queensland.

# Question taken on Notice at Hearing and Response

# HEALTH AND COMMUNITY SERVICES COMMITTEE

## ESTIMATES QUESTION TAKEN ON NOTICE AT THE HEARING

No. 1

asked on Thursday, 17 July 2014

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MR MULHERIN ASKED THE DIRECTOR-GENERAL OF THE DEPARTMENT OF NATIONAL PARKS, RECREATION, SPORT AND RACING (DR GLAISTER)—

QUESTION:

I refer to the death of a registered race horse in the pool at the Toowoomba Turf Club on 10 April 2014 and ask — as the accountable officer responsible for ensuring the welfare of racing animals under the *Racing Act 2002*, did you have the incident investigated by an integrity officer from your department and if so how long after the death did the departmental investigation commence?

When was the matter reported to your department; on the day the animal's death occurred. If not, why not — or was it not reported to you until it was reported in the media?

ANSWER:

I thank the Member for the question.

The incident the Member refers to is currently being investigated by the Department of National Parks, Recreation Sport and Racing.

Racing Queensland was notified of the incident on 14 April 2014 and immediately commenced gathering statements and evidence to determine whether a full investigation was warranted.

The department was notified on 30 April 2014, and commenced the investigation on the same day, once it was established by Racing Queensland's Integrity Regulatory Unit that it may be an animal welfare issue.

# Documents Tabled at the Hearing

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### ESTIMATES PRE-HEARING QUESTION ON NOTICE

No. 4

asked on Monday, 23 June 2014

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR NATIONAL PARKS, RECREATION, SPORT AND RACING (MR DICKSON)—  
QUESTION:

Can the Minister please outline how the Friends of Parks initiative has improved and expanded volunteering and voluntourism opportunities across park and forest estate?

ANSWER:

I thank the Committee for the Question.

The Friends of Parks program is a \$1.5 million LNP Government commitment to support and expand the role of volunteering and voluntourism services in our national parks and forests. This program will open up some of Queensland's most iconic places to an exciting range of new uses and experiences for our park visitors, within a framework of long-term sustainability. Projects under this program will greatly assist the Department of National Parks, Recreation, Sport and Racing with the management of these areas and extensive consultation has taken place with all regional centres to ensure the outcomes of each project align with operational priorities and community expectations.

Stage 1 of the program provided grants of between \$5,000 and \$25,000 to 31 community-based volunteer groups to undertake a range of projects around the state in the 2014 calendar year. Projects that have already been completed under Stage 1 of the program include: seabird research and monitoring on the Great Barrier Reef; beach clean ups on the Cape York Peninsula; mountain bike trail maintenance on the Sunshine Coast; and restoration of historically important sites in Lamington National Park.

As part of Stage 2 of the program, almost \$880,000 in contracts was provided to four experienced and well-respected volunteer organisations. These were: Conservation Volunteers Australia; Australia Nature Tours; ECOllaboration; and Wild Mob. This funding allowed for the employment of the equivalent of five full-time Friends of Parks coordinators across the state. Almost 70,000 volunteer hours in around 50 of the state's parks and forests will have been delivered by the conclusion of the program in June 2015. Projects under Stage 2 of the program include the delivery of up to 11 new campground hosting opportunities in areas such as Carnarvon Gorge, Fraser Island and the Atherton Tablelands. Volunteers are currently being actively recruited through these organisation's web sites and other promotional opportunities.

Tabled 17/7/14 by Hunter for  
Natural Parks, Recreation, Sport &  
Racing &







*Added 17/7/14 by Minister for Natural  
Parks, Recreation, Sport & Racing.*

back

# GOLDEN AMBITION

## \$4.5b agreement puts growth back in racing's stable



**NATHAN EXELBY**  
COMMENT

MUCH has been said of the Product Agreement deal since its announcement late last month.

The immediate reaction from the vast majority in the industry was that the \$4.5 billion 30-year agreement was a good one for racing.

There have been others who have hammered the deal and with details of how the money will be spent yet to be released, speculation and angst has gone into overdrive.

The likelihood is that some sectors will receive a windfall and others less than they had hoped.

My take is that it provides racing in Queensland with a platform to build a future.

Will it deliver immediate rivers of gold? No. Will every-

one be happy? This is racing. Of course not.

Does it give the industry the opportunity to grow and prosper? Absolutely.

Racing NSW Chief Executive Peter V'landys, who is lobbying the NSW Government to secure a similar tax deal to the one Queensland was gifted, said negotiators did "an extraordinarily good job".

"They exceeded what I thought they would get," V'landys said. "You have to remember, you have very little to

bargain with. There's not much competition in the market-

place.

"It's easy to sit on the sidelines taking cheap shots, but until you sit down at the table you don't realise how difficult it is. Queensland racing was absolutely gone and this deal changes that.

"They have secured Queensland racing's future and anyone who can't see that is very unreasonable."

At a time when the TAB has lost market share to corporate bookmakers, a deal has been secured that encompasses the previous agreement, plus a \$15 million annual fixed fee, a \$97.4 million licence payment, real dollars spent on marketing, potentially lucrative joint ventures and a genuine part-

nership between the industry and Tatts Group.

That's a long way from the day incoming Minister Steve Dickson was told categorically by insiders that "if you get a deal \$5 million less than the existing one, you've done well".

There's upwards of \$20 million in additional annual funds available immediately and

speculation on the proposed joint ventures has them, in time, returning eight-figure sums to racing annually.

The other key is a commitment to pour in \$4 million each year for the promotion of racing. Marketing the sport, outside feature carnival days,

has been sadly lacking.

The real success though will come down to growing the revenue from wagering, of which racing gets 39 per cent.

Tatts boss Robbie Cooke has outlined ambitions of achieving 7 per cent growth within three years.

Grow the wagering revenue pie and grow returns to racing.

Working in unison with the wagering giant, as this deal facilitates, is surely the best way to achieve that goal.



**TOP DEAL: Peter V'landys.**

# Correspondence



Queensland  
Government

Office of the  
Director-General

Department of  
National Parks, Recreation,  
Sport and Racing

25 JUL 2014

Mr Trevor Ruthenberg MP  
Chair  
Health and Community Services Committee  
Parliament House  
George Street  
BRISBANE QLD 4000

RECEIVED

28 JUL 2014

HEALTH AND COMMUNITY  
SERVICES COMMITTEE

Dear Mr Ruthenberg

I write to you regarding the Estimates Hearing for the portfolio of National Parks, Recreation, Sport and Racing on 17 July 2014, by the Health and Community Services Committee. I understand the Office of the Honourable Steve Dickson MP, Minister for National Parks, Recreation, Sport and Racing has already submitted a number of minor corrections to the Hansard Proof. However, I would like to bring the following clarification to the Committee's attention.

**Page 7 — paragraph 1 — replace "judicial review" with "Commission of Inquiry"**

'I think they really do not like the racing industry. I do not think that they like the idea of 30,000 people having their job secured for the next 30 years. Unlike those opposite and the gentleman who asked the question who used to be the minister for racing, I would love to know what happened under his watch. That is why we had a judicial review and there is lots going on in that area. But I am sure we might get asked about that a bit later on.'

In the Minister's response to a Question asked by the Member for Mackay, the Minister made reference to a judicial review. I would like to clarify to the Committee that the executive government established a Commission of Inquiry, not a judicial review.

I provide this clarification for consideration of the Committee. Should you have any further enquiries, please contact Mr Peter Tones, Manager, Cabinet and Parliamentary Services and Cabinet, Legislation and Liaison Officer on telephone (07) 3338 9322 or via email [cllo@npsr.qld.gov.au](mailto:cllo@npsr.qld.gov.au).

Yours sincerely

  
John Glaister  
Director-General

25/7/14

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# Answers to Questions on Notice

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 1

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

#### QUESTION:

Within the SDS, there is a further \$8M outlined for the extension of the CYWRT through to 31 December 2015. Can the Minister outline how the program's success will be measured and whether there is any change of administration of the program?

#### ANSWER:

Cape York Welfare Reform (CYWR) has operated as a Trial in the communities of Aurukun, Hope Vale, Mossman Gorge and Coen since 2008. Evidence from the Trial Evaluation, published in March 2013, and Queensland Government service mapping indicated that CYWR has achieved better outcomes than the approach taken in other communities, both in Queensland and other jurisdictions.

Welfare reform is implemented in communities where there are low levels of school attendance, low levels of economic participation, high rates of harm, and community leaders with a desire to create a better future for their people.

The major outcome from investing in welfare reform is the reduction of welfare dependency and the long-term benefits this will bring to a community, including increased economic participation.

There have been statistically significant improvements in school attendance in the welfare reform communities of Aurukun and Mossman Gorge, while Coen and Hope Vale maintained their relatively high attendance rates.

Additionally, as the centrepiece of Welfare Reform, the Family Responsibilities Commission (FRC) operates to restore local authority and build stronger and more resilient communities through attaching behavioural obligations to the receipt of welfare payments in welfare reform communities.

The FRC prepares a comprehensive annual report that includes comparative information across the welfare reform communities in regard to matters such as school attendance, income management orders and conferencing outcomes as well as longitudinal data for each community. This information is vital to measuring the success of the program.

In addition, as part of administrative changes now being considered, the number of formal FRC board meetings would be reduced in favour of annual community specific meetings in each Welfare Reform community. This will allow each community to provide qualitative

input about the operations of the FRC and Welfare reform in each location and facilitate equity in decision making for all FRC communities.

Administration changes, currently under consideration by the government, for the extension of welfare reform to additional communities will be focussed on spreading the benefits of better services and greater social cohesion.

I expect to bring a Bill before Parliament within the next couple of months which will give effect to the Government's planned changes to the operation of the FRC, and continue the great work the group has been doing.

# HEALTH AND COMMUNITY SERVICES COMMITTEE

## 2014 ESTIMATES PRE-HEARING

### QUESTION ON NOTICE

#### No. 2

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

QUESTION:

Can the Minister outline what are the likely benefits of the Home Ownership program?

ANSWER:

Home ownership creates a secure and stable environment to raise families, avoids the uncertainty of renting and creates a source of financial security and potential wealth creation for current and future generations.

The Home Ownership Program will move dwellings from social housing in which the majority of residents in the remote Indigenous communities currently reside to private ownership. This will assist in providing a positive improvement in the social fabric of these communities with people being able to take pride in their own homes.

This is why the Queensland Government is actively removing bureaucratic roadblocks and barriers to home ownership on Indigenous land. We are providing the same land and home ownership opportunities for Aboriginal people and Torres Strait Islanders that other Queenslanders already enjoy.

The Home Ownership program is an integral part in the resolution of long standing tenure issues that have impeded the ability of residents of remote Indigenous communities to purchase property assets. The road blocks are being cleared through the delivery of all-of-community surveys, Indigenous Land Use Agreements and Development Approvals via the Remote Indigenous Land and Infrastructure Program Office.

In May 2014, the Government introduced a landmark Bill into the Queensland Parliament delivering to Indigenous Queenslanders the opportunity to own their own home in their local community in freehold for the first time. The option to obtain ordinary freehold land will remove barriers to home ownership and economic development in Indigenous communities.

The Queensland Government supports Indigenous home ownership and has commitments under the National Partnership Agreement on Remote Indigenous Housing and the Cape York Welfare Reform Trial. Enabling home ownership is a key objective under the housing stream of the trial.

The Queensland Government's Housing 2020 Strategy includes a target of 200 additional households entering home ownership on Indigenous land by 2020.

Home Ownership is also being enabled through the resolution of outstanding perpetual land leases through the *Land Holding Act 2013*.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 3

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

#### QUESTION:

Can the Minister outline where the major reductions have been found in terms of regulatory compliance or other red-tape reductions?

#### ANSWER:

The Department of Aboriginal and Torres Strait Islander and Multicultural Affairs (DATSIMA) provides whole-of-government leadership, coordination and monitoring in policy, program and service delivery, with a focus on improving economic and social participation outcomes for Aboriginal and Torres Strait Islander Queenslanders and culturally diverse communities. It operates primarily in an 'enabling' capacity rather than as a regulatory agency. DATSIMA administers very few regulations that impose compliance or transactional requirements on external stakeholders and/or its customers.

Although there is limited scope to realise major reductions in regulatory compliance, my department has implemented several key initiatives that will reduce red tape, and result in efficiency gains and better outcomes for the people and communities we serve. These initiatives include:

- Leading negotiations with relevant Indigenous parties in the Torres Strait for the development of a regional Indigenous Land Use Agreement (ILUA). The regional ILUA will streamline Native Title and Cultural Heritage compliance for infrastructure projects being undertaken in the region by all state agencies. It will also enable a process for home ownership and commercial leasing by private proponents. This will make a significant contribution to red tape reduction by avoiding the need for potentially complex and costly Native Title and Cultural Heritage processes for individual projects. ILUAs, even for small projects have very high transaction costs, in the order of \$200,000 or more. This ILUA will significantly reduce the transaction costs (and timeframes) for Native Title and cultural heritage compliance in the Torres Strait.
- Redesigning internal processes within the department's Community and Personal Histories (CPH) unit to streamline and fast-track access to records for use in high priority native title claims. This change will reduce the waiting period for native title claimants to

receive information and assist claimant groups meet federal court timeframes. In addition, the unit is digitising archival records to make them publicly available. This project will allow members of the public to access copies of original records without the need to visit Queensland State Archives. It will also reduce the number of clients requiring assistance from the CPH unit.

My department continues to actively investigate opportunities to improve service delivery and contribute to the government's commitment to reduce red tape and support positive regulatory reform throughout the public service.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 4

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

#### QUESTION:

Could the Minister please advise how this Government is strengthening the Opportunities available to Queensland's Indigenous and multicultural communities?

#### ANSWER:

The Queensland Government has set the way for future actions and opportunities to increase the economic independence of Aboriginal and Torres Strait Islander Queenslanders and people from culturally diverse backgrounds.

#### **Multicultural communities**

Full participation of people from culturally diverse backgrounds in the economy and community provides benefits both for Queensland and Queenslanders. For some culturally diverse Queenslanders there are barriers to this full participation, such as in employment and in accessing frontline services.

The Queensland Cultural Diversity Policy, which was released in December 2013, outlines the Government's vision of equality of opportunity for all Queenslanders so that each and every person can participate in a strong economy and enjoy Queensland's vibrant society, no matter what their cultural background or circumstances.

The Queensland Cultural Diversity Action Plan, which I expect to release in the near future, outlines the steps the Queensland Government will take to achieve the Policy outcomes of language independence, education participation and attainment, economic independence and participation and community participation.

The Action Plan has a strong focus on making the best use of Queensland's diversity and reducing the barriers to economic and community participation through actions to:

- build English language proficiency delivered where people live;
- improve access to translated material and interpreters;
- support students and families from culturally diverse backgrounds to participate and achieve in education;
- promote pathways to employment and business; and
- participate fully in communities including in leadership roles.

The Action Plan provides opportunities for culturally diverse communities to fully participate in and contribute to Queensland's economy and society, whether born in or having migrated to our state.

### **Aboriginal and Torres Strait Islander communities**

In December 2013 I launched the *Queensland Aboriginal and Torres Strait Islander Economic Participation Framework* (the Framework), which sets the basis for individuals, families and communities, all levels of government, industry and business, and the non-government sector to work together to enable Indigenous people throughout Queensland to actively participate in our state's economy to the same level as non-Indigenous Queenslanders. The Framework focuses on increasing Aboriginal and Torres Strait Islander employment and business ownership.

Earlier this month I launched the *Queensland Aboriginal and Torres Strait Islander Economic Participation Action Plan* (the Economic Participation Action Plan), which identifies actions across 12 agencies to be implemented by the Queensland Government in partnership with other stakeholders.

A key initiative of the Economic Participation Action Plan is developing strategic partnerships and alliances with industry bodies and employers to maximise Indigenous employment and business participation with a continuing focus on growing the four pillar industries.

The Economic Participation Action Plan complements existing State Government education and training initiatives, including the Certificate 3 Guarantee, *Solid partners. Solid futures* and *Great Skills Real Opportunities*.

The centrepiece of the Economic Participation Action Plan is the new Indigenous Vocational Educational Partnership that provides \$4 million over four years. The Partnership will provide a dedicated source of funding for strategic interventions that assist Indigenous people to take up existing employment and training opportunities.

The Government will continue to engage with communities, education and training providers, government agencies, service providers and industry, to enable Aboriginal and Torres Strait Islander job seekers to connect with employers and take up opportunities in the workforce.

The strategies under the Framework and the Economic Participation Action Plan are an essential step towards improving life outcomes and breaking an intergenerational cycle of unemployment for Aboriginal and Torres Strait Islander peoples, families and communities.

**HEALTH AND COMMUNITY SERVICES COMMITTEE**

**2014 ESTIMATES PRE-HEARING**

**QUESTION ON NOTICE**

**No. 5**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR  
ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

**QUESTION:**

Could the Minister please outline how the Government is promoting economic participation and business development for people from culturally diverse backgrounds?

**ANSWER:**

Under the Queensland Plan, the Queensland Government is committed to building thriving regional communities, ensuring regions are strong, prosperous and where people want to live, work and raise families.

The Queensland Cultural Diversity Policy (the Policy), which was released in December 2013, outlines the Government's vision of equality of opportunity for all Queenslanders so that each and every person can participate in our strong economy and enjoy our vibrant society.

The Policy recognises that our state's cultural diversity is one of the Queensland economy's greatest strengths and makes a commitment to forging new partnerships and developing pathways to create improved opportunities for economic independence and participation.

The Queensland Cultural Diversity Action Plan, which I expect to release shortly, outlines the steps the Queensland Government will take to achieve the Policy outcomes of language independence, education participation and attainment, economic independence and participation and community participation.

Supporting improved employment outcomes and business development is a particular focus of the action plan.

Generations of migrants have been instrumental in developing our economy. Today's migrants are similarly a valuable asset to our continued economic development especially in regional Queensland.

The whole-of-government Action Plan includes actions to:

- promote pathways to employment and financial independence
- collaborate with the private sector to generate employment opportunities
- provide best practice in the recognition of overseas skills and qualifications
- support the growth of culturally diverse business
- support the families of skilled migrants and international students, and
- promote pathways into the workforce for international students.

### **Economic participation partnerships**

The Queensland Government is committed to supporting cultural diversity in workplaces across Queensland and to practically support this, my office and/or my department has brokered new and innovative partnerships to help create new opportunities for the private and non-government sectors, as well as for culturally diverse Queenslanders.

#### *Stanbroke Pty Ltd*

A Memorandum of Understanding between the Queensland Government and beef producer-exporter, Stanbroke Pty Ltd was signed in February this year.

Stanbroke is working with a specialist job service provider to supply and support 50 new recruits from culturally diverse backgrounds at Stanbroke's Lockyer Valley facilities.

#### *JBS Australia Pty Ltd*

On 14 May 2014, the Queensland Government signed a Memorandum of Understanding with JBS Australia which will see the company provide employment for 30 migrants and refugees in the Rockhampton region.

#### *TMR and Access Community Services*

The lack of a driver's licence is a significant barrier to economic and community participation by Queenslanders from culturally diverse backgrounds.

A partnership between the Department of Transport and Main Roads (TMR) and Access Community Services was facilitated by my department to support Logan's culturally diverse community with attaining learner licences through facilitator led training.

#### *Rail Skills Australasia*

Significant investment in rail industry projects in Queensland will increase worker demand over the next five years.

The Queensland Government is entering into a Memorandum of Understanding with Rail Skills Australasia Ltd, which will see the development of programs aimed at increasing the participation of culturally diverse Queenslanders within the rail industry.

### **Economic participation grants**

In the past year I have also been pleased to introduce the inaugural Economic Participation Grants Program. This funding program has been designed to build economic independence and business ventures for culturally diverse Queenslanders, particularly newly arrived immigrants and humanitarian entrants.

I have approved \$288,677 in funding to support 14 employment pathway and business development projects across Queensland. These projects commenced on 1 July 2014.

I expect the support the Government is giving these projects will promote economic independence, encouraging the full participation of culturally diverse Queenslanders in building thriving communities.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 6

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

#### QUESTION:

Can the minister provide details of any plans in regard to the Family Responsibilities Commission and their ongoing roll in the CYWRT.

#### ANSWER:

The Cape York Welfare Reform Trial has achieved improvements in the four communities where it commenced. The government is currently considering options to transition Cape York Welfare reform to the *Responsible Communities* initiative, a flexible and responsive welfare reform model for all of Queensland's Aboriginal and Torres Strait Islander communities. This initiative would continue to address disadvantage in discrete communities and would extend beyond Cape York. Other communities will be assessed to see if they could benefit significantly from the introduction of income management as well as a coordinated social support system and may be considered as a new candidate for similar assistance.

According to the Trial's Evaluation findings, it takes about five years to restore social norms to the point where there is a platform from which people can take advantage of further education and economic participation opportunities.

The Family Responsibilities Commission, an independent body established under the *Family Responsibilities Commission Act 2008*, is a key feature of the welfare reform initiative and will continue to be used as a streamlined income management tool to achieve behavioural change.

The Family Responsibilities Commission aims to:

- support the restoration of socially responsible standards of behaviour and local authority in welfare reform communities; and

- help people to resume primary responsibility for the wellbeing of their community and the individuals and families of the community.

This is achieved by holding conferences with community residents and by attaching behavioural obligations to the receipt of welfare benefits. The Bill seeks to add new justice triggers to the Act to ensure consistent consequences for offending

Community members in welfare reform communities are 'notified' to the Family Responsibilities Commission by relevant agencies if they:

- fail to enrol their children in or send them to school;
- come to the attention of the Department of Communities, Child Safety and Disability Services for a child safety matter;
- are convicted of an offence in the Magistrates Court; or
- fail to remedy a breach of a tenancy agreement or use premises for an illegal purpose.

Consultation regarding extending welfare reform and the FRC's operations beyond 2015 were conducted with the CYWR communities and key stakeholders in May-June 2014. This involved seeking the views of: the CYWR partners; State Government agencies; local councils; Community Justice Groups; community members; service providers; FRC Local Commissioners; unions; and community groups. There was general agreement to continuing the welfare reform as a longer-term response to disadvantage.

In order to meet the 'special measures' condition of welfare reform, it will continue to be important to consult extensively with affected communities when major changes to administration are proposed, including adding more communities, transitioning communities to a new phase or if establishing new triggers for FRC notifications.

I expect to bring a Bill to Parliament later this year to extend the operations of the Family responsibilities Commission beyond the end of this year.

## **HEALTH AND COMMUNITY SERVICES COMMITTEE**

### **2014 ESTIMATES PRE-HEARING**

#### **QUESTION ON NOTICE**

##### **No. 7**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

#### **QUESTION:**

What is the Ministers main focus for the people of the Torres Strait over the next 12 months?

#### **ANSWER:**

The negotiation of Social Housing Indigenous Land Use Agreements is underway and once completed, will trigger commencement of the new house constructions and refurbishments under the National Partnership Agreement on Remote Indigenous Housing. DATSIMA's Remote Indigenous Land and Infrastructure Program Office will ensure that the benefits arising from the roll-out of the social housing program for local people are maximised. These benefits will include opportunities for employment and training as well as business development like running food service operations for construction workers.

Under Queensland's Community Survey Program, all community lots are being surveyed in Queensland's remote Indigenous communities including the 15 island communities in the Torres Strait. This will facilitate future home ownership and private business development opportunities and ultimately provide better land administration outcomes for each community. This project will also reduce the future survey cost in these communities by providing a comprehensive survey framework which in turn will have a future development benefit.

DATSIMA has been working closely with the Torres Strait Island Regional Council and 15 Native Title groups to finalise a regional ILUA. This ILUA will replace the need for multiple ILUAs and will provide a means by which Native Title consent can be obtained for social housing, home ownership and freehold (fee simple) land grants. The ILUA will also enable the State and the local council to deliver its infrastructure. The Regional ILUA will mean that one ILUA will do the work of many and fast track construction on the islands. This is part of the government's commitment to normalise tenure in discrete communities to lay the groundwork for economic participation and development.

DATSIMA is arranging meetings with the representatives of the numerous Torres Strait Island communities and native title holders to discuss cultural heritage management issues in the Torres Strait. Meetings are planned to take place in Cairns in August and any outcomes or recommendations arising from these meetings will be considered.

DATSIMA's Cultural Heritage Unit continues to support the State's repatriation administered by Queensland Museum to return ancestral human remains and secret and sacred objects to the appropriate communities in the Torres Strait.

The Newman Government through DATSIMA is leading a whole-of-government Aboriginal and Torres Strait Islander Economic Participation Framework which is committed to Aboriginal and Torres Strait Islander people having the same level of participation in the Queensland economy as non-indigenous people- in workforce participation, employment, careers and business ownership.

DATSIMA is also strengthening business and procurement by providing advice to the businesses in the Torres Strait Region. Our offices provide advice of opportunities and processes to tender for government contracts through the ETender website.

Businesses throughout the Torres Strait are also being encouraged to register on the Department of Education, Training and Employment (DETE) "Black Business Finder" as this assists in identifying suitable businesses within an area and increase economic development opportunities and linkages to contracts and successful tenderers.

DATSIMA continues to engage with local communities, local government and other key stakeholders around the progression of key initiatives and maintaining our strong links and engagement with these communities. (eg: Northern Australia Policy, TSRA ISD Action Plan).

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

#### No. 8

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

#### QUESTION:

I refer to page 16 of the SDS and ask the Minister to please outline the programs and services that received funding from the department to constitute the nearly \$14 million in grants from the department, broken down by Aboriginal and Torres Strait Islander Services and Multicultural Affairs?

#### ANSWER:

Grant programs funded by the Department of Aboriginal and Torres Strait Islander and Multicultural Affairs total \$7.957 million in 2013-14. The \$14 million in grants in the Cash Flow Statement on page 16 of the SDS includes a \$6 million reduction in accounts payable balance at the end of 30 June 2013. This relates to prior year grant expense for the Remote Indigenous land and infrastructure development paid out during 2013-14.

Details of programs are as follows:

<b>Program</b>	<b>13-14 Estimated Actual</b>
<b>ATSIS</b>	
Cape York Welfare Reform	4,755,689
Australian Government contribution to the Family Responsibilities Commission (FRC)	1,700,000
Cape York Institute	400,000
Cherbourg Volatile Substance Misuse	42,967
Local Indigenous Partnership Agreement (LIPA)	26,000
Community Safety Plans	55,000
Queensland Reconciliation Awards	30,000
National Aboriginal and Islander Day Observance Committee (NAIDOC)	76,521

Education to Employment Sponsorships	12,175
<b>Multicultural Affairs/Cultural Diversity</b>	
Valuing Diversity Grants Program	547,500
Economic Participation Grants Program	18,677
Out-of-Round Funding	61,000
Ethnic Communities Council of Queensland (ECCQ)	90,722
Australia & South Sea Islanders scholarships	10,000
On the Same Wave	34,000
National Accreditation Authority for Translators and Interpreters (NAATI)	96,926
<b>Total Programs</b>	<b>7,957,177</b>
Accounting adjustment impacting the cash flow statement, for 2012-13 accrued expenditure for NPARIH related infrastructure development works previously classified as grants expenditure, paid out during 2013-14.	6,000,000
<b>Grant Amount in Cash Flow Statement</b>	<b>13,957,177</b>

# HEALTH AND COMMUNITY SERVICES COMMITTEE

## 2014 ESTIMATES PRE-HEARING

### QUESTION ON NOTICE

No. 9

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

QUESTION:

I refer to page 1 of the SDS and ask the Minister to provide a breakdown of the number of events the Minister and his two Assistant Ministers have attended in the past financial year, broken down by MP, portfolio and whether the event was on a weekend or weekday?

ANSWER:

For the purpose of this answer, 'events' has been interpreted as formal organised functions, and not including community and organisation visits, stakeholder and formal meetings and other ministerial duties such as receiving visiting dignitaries. Information regarding my two Assistant Ministers was provided by their respective offices.

During the period identified, I attended 90 events, 24 for Aboriginal and Torres Strait Islander and 66 for Multicultural Affairs. Of these 90 events, 68 were on a weekday and 22 on a weekend.

The Assistant Minister for Aboriginal and Torres Strait Islander Affairs attends some events in his capacity as both Assistant Minister and Member for Cook because of the significant proportion of Indigenous people in his electorate. Other events, he attends just as the Member for Cook.

Similarly, the Assistant Minister for Multicultural Affairs attends events in both of his official capacities because within his electorate boundaries are many cultural venues and the offices of multicultural organisations. Other events, he attends just as the Member for Brisbane Central. His electorate is also home to a great variety of ethnic and cultural groups.

Information provided by the Assistant Minister for Aboriginal and Torres Strait Islander Affairs shows he attended 31 Indigenous-related events, 30 of which were on a weekday and 1 of which was on a weekend.

Information provided by the Assistant Minister for Multicultural Affairs shows he attended 85 events related to cultural diversity, 60 of which were on a weekday and 25 of which were on a weekend.

**HEALTH AND COMMUNITY SERVICES COMMITTEE**

**2014 ESTIMATES PRE-HEARING**

**QUESTION ON NOTICE**

**No. 10**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR  
ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

**QUESTION:**

I refer to pages 13 and 20 of the SDS and ask the Minister what services have and will be outsourced in his department under the guise of “Outsourced Service Delivery”?

**ANSWER:**

There have been no changes to how services have been delivered by the Department of Aboriginal and Torres Strait Islander and Multicultural Affairs.

The outsourced service delivery expense outlined on pages 13 and 20 of the SDS reflects the change in the accounting treatment for programs previously classified as grants expenditure, in line with Queensland Treasury and Trade guidelines issued in January 2014.

The main item in the amounts under Outsourced service delivery relates to the remote indigenous land and infrastructure development program delivered by the department primarily under the National Partnership Agreement for Remote Indigenous Housing, previously reported as grants expense.

These accounting changes are explained in notes on page 20 of the SDS.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 11

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

#### QUESTION:

I refer to page 2 of the SDS which outlines the departments strategic direction, and information sourced by the Governments own Open Data website, which indicates an increase in the number of Indigenous people in incarceration at 1/6/2014, (2294) compared to 1/6/2013, (1890). What is the Minister and his department doing to ensure that Indigenous incarceration levels fall instead of increase?

#### ANSWER:

I can find no reference on page 2 of the DATSIMA SDS to the number of Indigenous people in incarceration, whether for the dates specified in the question or any other timeframe. Criminal justice issues and incarceration come within the portfolio of the Attorney-General and Minister for Justice.

However, as the Minister for Aboriginal and Torres Strait Islander and Multicultural Affairs, I obviously have an interest in the welfare of Indigenous people, and can provide the following advice to the Committee.

Despite attempts to address this issue by successive governments at all levels, Aboriginal and Torres Strait Islander people continue to be imprisoned at greater rates than non-Indigenous people.

Research has shown Indigenous incarceration rates are primarily the result of Aboriginal and Torres Strait Islander people offending at younger ages, re-offending in high numbers, offending more seriously, and being more likely to breach their non-custodial sanctions.

Over-representation in the criminal justice system has a profound impact on the well-being of Aboriginal and Torres Strait Islander peoples and their communities.

The causes of Indigenous offending and re-offending are complex and interrelated and can include poverty, alcohol and substance misuse, homelessness, high unemployment levels, low education levels, mental health issues and the impact of past government policies such as the removal of children from families resulting in loss of cultural identity.

In the face of these significant challenges, the Queensland Government remains steadfast in its efforts to reduce Aboriginal and Torres Strait Islander over-representation in Queensland's criminal justice system as victims and offenders, as well as in correctional centres and youth detention centres.

Education and employment can significantly contribute towards strengthening families and communities and reducing crime.

Jobs are key to addressing this complex issue. The Queensland Government is committed to increasing Aboriginal and Torres Strait Islander educational attainment and employment throughout Queensland.

In December 2013, the Government released its Queensland Aboriginal and Torres Strait Islander Economic Participation Framework. In NAIDOC week I launched the Queensland Aboriginal and Torres Strait Islander Economic Participation Action Plan, which identifies 34 actions to be implemented by the Queensland Government in partnership with other stakeholders.

The government will engage with communities, education and training providers, government agencies, service providers and industry, to enable Aboriginal and Torres Strait Islander job seekers to connect with employers and take up opportunities in the workforce.

The strategies under the Framework and the Action Plan are an essential step towards improving life outcomes and breaking an intergenerational cycle of unemployment for Aboriginal and Torres Strait Islander people, families and communities.

As well as supporting economic participation, the Queensland Government is working with Aboriginal and Torres Strait Islander families to strengthen protective factors that help reduce youth offending, such as getting children to school.

Participation in education is critical to a young person's social inclusion and success in overcoming barriers at home and in their community. The Queensland Government is actively supporting parents and teachers to improve school attendance and engagement in learning, and support each child's transition at key points in their education.

We have introduced *Solid partners Solid futures*, a partnership approach for excellence in Aboriginal and Torres Strait Islander early childhood, education, training and employment. It is working to ensure Aboriginal and Torres Strait Islander children have the support they need to enjoy success throughout their educational journey from crayon to career.

The Queensland Government is committed to unlocking educational and economic opportunities to ensure Aboriginal and Torres Strait Islander people and communities can improve outcomes on all measures of social and economic disadvantage, including incarceration rates and juvenile detention.

HEALTH AND COMMUNITY SERVICES COMMITTEE

2014 ESTIMATES PRE-HEARING

QUESTION ON NOTICE

No. 12

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

QUESTION:

I refer to page 9 of the SDS, will the Minister;

- (a) explain why the performance measures used in 2013-14 have disappeared from the 2014-15 performance statement; and
- (b) outline the results of the previous performance measures for the recent period, as outlined on page 9 of the 2013-14 SDS?

ANSWER:

- (a) The previous performance measures in the department's 2013-14 Service Delivery Statement were related to the satisfaction of other government agencies with the Aboriginal and Torres Strait Islander and Multicultural Affairs services provided by the department. These measures have been removed and replaced with improved performance measures which reflect the department's new strategic direction to increase the economic participation and community participation of its client groups.

The department's previous performance measures are able to be accessed on Queensland Treasury and Trade's website along with the 2014-15 Budget papers.

- (b) The results of the previous performance measures in the 2013-14 Service Delivery Statements were:

- **72.7%** of stakeholders were satisfied with the advice provided to improve access to services by Aboriginal and Torres Strait Islander Queenslanders compared with 66.1% in 2012-13
- **76.6%** of stakeholders were satisfied with DATSIMA's promotion of cultural diversity and advice provided to improve access to services by people from culturally and linguistically diverse backgrounds compared with 70% in 2012-13.

For each of these measures, the department met the 70% target in 2013-14. The results will be reported in the department's 2013-14 Annual Report.

**HEALTH AND COMMUNITY SERVICES COMMITTEE**

**2014 ESTIMATES PRE-HEARING**

**QUESTION ON NOTICE**

**No. 13**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

**QUESTION:**

I refer to page 2 of the SDS which outlines the department's strategic direction and ask the Minister;

(a) has he and/or his department undertaken any analysis on how the recent Federal Budget cuts to Indigenous Affairs will impact on Queensland; and

(b) has the Minister made alternative arrangements to fill the void made by these cuts?

**ANSWER:**

My department has noted the changes announced in the May Federal Budget. My understanding is that most of the proposed changes referred to relate to savings over five years through efficiencies resulting from the rationalisation of Indigenous programs, grants and activities.

The Australian Government has announced it is addressing bureaucratic issues by transferring a multitude of programs from eight different agencies to the Department of the Prime Minister and Cabinet.

It will replace more than 150 programs and services with five streamlined broad-based programs under an Indigenous Advancement Strategy with the purpose of achieving real results in priority areas. These structural changes are intended to produce significant cost savings as a result of a reduction in red tape and duplication.

I'm advised that the Australian Government is honouring all current funding agreements and many organisations with long-term funding arrangements which are to expire in the near term, will receive an extension of six to 12 months to allow for a smooth transition under the new arrangements. This gives my department more time to properly assess any potential impacts from these changes.

In line with its commitment to transforming delivery of services to Indigenous Australians, the Australian Government also announced that it will establish a new Remote Community

Advancement Network designed to deliver demonstrable improvements in school attendance, employment and community safety.

The Committee will be aware that Commonwealth-funded programs for Indigenous people in Queensland are delivered through many Queensland Government agencies. I am not aware of any reduction in Commonwealth funding for programs delivered through my department.

The Australian Government also announced that National Partnership Agreements will be reformed, with a greater focus on bilateral arrangements with each state and territory. To work through these changes, and particularly to ensure that program implementation and service delivery to remote communities continues on a “business as usual basis”, it is proposed that a new Joint Queensland and Australian Government Indigenous Implementation Committee be established to replace the Queensland Overarching Bilateral Indigenous Plan Board of Management and Remote Service Delivery Board of Management.

This new committee will ensure that Australian and Queensland Government policy development and program investment is aligned and promotes opportunities for all Aboriginal and Torres Strait Islander Queenslanders.

**HEALTH AND COMMUNITY SERVICES COMMITTEE**

**2014 ESTIMATES PRE-HEARING**

**QUESTION ON NOTICE**

**No. 14**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

**QUESTION:**

I refer to page 11 of the SDS and ask the Minister to please outline what anticipated capital purchases were not made in the 2013-14 financial year that had been budgeted for, to justify the \$1.39 million underspend in capital purchases, broken down by department and electorate?

**ANSWER:**

There were no anticipated capital purchases for 2013-14 not made in the year that were budgeted for.

The 2013-14 Adjusted Budget included unspent capital budget from prior years including funding transferred from the former Department of Communities at the machinery of government change. The Retail Stores have a scheduled capital replacement program with the rest of the department undertaking plant and equipment replacement and building refurbishment works as required.

Savings will be used to contribute to the upgrade of the Kowanyama Retail store in 2014-15 and for any future major asset replacement requirements.

**HEALTH AND COMMUNITY SERVICES COMMITTEE**

**2014 ESTIMATES PRE-HEARING**

**QUESTION ON NOTICE**

**No. 15**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

**QUESTION:**

I refer to page 5 of the SDS, and ask the Minister to please outline the programs, services and grants that were cut or reduced to constitute the difference of over \$3.5 million between the budgeted expenditure for the 2013-14 financial year and the estimated actual expenditure for that year, divided between Aboriginal and Torres Strait Islander Services and Multicultural Affairs?

**ANSWER:**

No programs, services or grants were cut or reduced during 2013-14.

The decrease from 2013-14 Budget of \$108.4 million to the 2013-14 Estimated Actual of \$104.9 million mainly reflects the re-timing of expenditure to 2014-15 for the National Partnership Agreement on Remote Indigenous Housing (NPARIH) infrastructure development program managed by DATSIMA's Remote Indigenous Land and Infrastructure Program Office in Cairns.

The changes relate to Aboriginal and Torres Strait Islander Services.

**HEALTH AND COMMUNITY SERVICES COMMITTEE**

**2014 ESTIMATES PRE-HEARING**

**QUESTION ON NOTICE**

**No. 16**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

QUESTION:

I refer to page 11 of the SDS and ask the Minister to please outline what capital programs were previously provided and are no longer being provided to constitute the difference between budgeted expenditure for the 2013-14 financial year and the estimated actual expenditure for that year?

ANSWER:

No capital programs have been reduced or cut.

The 2013-14 Adjusted Budget included unspent capital budget from prior years including funding transferred from the former Department of Communities at the machinery of government change. Other than for the Retail Stores which have a scheduled capital replacement program in line with capital funds available each year, the rest of the department undertakes plant and equipment replacement and building refurbishment works as required.

Unspent funds will be used to contribute to the upgrade of the Kowanyama Retail Store in 2014-15 and for any future major asset replacement requirements.

**HEALTH AND COMMUNITY SERVICES COMMITTEE**

**2014 ESTIMATES PRE-HEARING**

**QUESTION ON NOTICE**

**No. 17**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AND MULTICULTURAL AFFAIRS (MR ELMES)—

**QUESTION:**

I refer to page 13 of the SDS and ask the Minister to please outline what supplies and services were previously provided and are no longer being provided to constitute the difference of nearly \$28 million between the budgeted expenditure for the 2013-14 financial year and the estimated actual expenditure for that year, divided between Aboriginal and Torres Strait Islander Services and Multicultural Affairs?

**ANSWER:**

No supplies and services were cut or reduced during 2013-14.

The difference of \$28 million includes \$21 million relating to a reclassification of expenditure from other supplies and services to outsourced service delivery, following Queensland Treasury and Trade guidelines regarding the classification of grant and service procurement expenditure issued in January 2014.

The difference also includes the re-timing of expenditure for the Remote Indigenous Land and Infrastructure program office core operations and the Cape York Peninsula Tenure Resolution program.

These programs relate to Aboriginal and Torres Strait Islander Services.

# Documents Tabled at the Hearing

Talked by Minister for Aboriginal  
and Torres Strait Islander and  
Multicultural Affairs

17/7/14

SC



Queensland Aboriginal and Torres Strait Islander  
**Economic Participation Action Plan**

July 2014

# Foreword

The Newman Government wants to see better life outcomes and a better lifestyle for Queensland's Aboriginal people and Torres Strait Islander people.

**We are committed to enabling sustainable economic development that generates real jobs and supports prosperity in Indigenous communities. We also want to ensure that the majority of Indigenous Queenslanders who live in an urban environment have access to employment and business ownership opportunities.**

Under this Government, economic participation is at the centre of Aboriginal and Torres Strait Islander policy development and program delivery.

This Action Plan sets out a range of initiatives in partnership with the State Government and other stakeholders to support Aboriginal and Torres Strait Islanders to participate in employment and business ownership.

Increasing Aboriginal and Torres Strait Islander employment is everyone's business, and I'm pleased that companies large and small are taking up the challenge to increase Indigenous employment. The greatest opportunities to increase Aboriginal and Torres Strait Islander employment are within the private sector.

One of the best ways for people to improve their economic circumstances is to secure long-term, meaningful employment. Creating employment creates opportunities and wealth to give people the choice of pursuing other aspirations such as home ownership.

The Newman Government's Indigenous agenda is focussed on ensuring that State Government programs and funding are directed towards improving the stability and sustainability of Indigenous communities and improving the life outcomes for Aboriginal and Torres Strait Islander Queenslanders.

A prosperous economy in which all Queenslanders can participate is to everyone's benefit, and that's what the Newman Government is providing.

**The Honourable  
Glen Elmes, MP**

Minister for Aboriginal and Torres Strait  
Islander and Multicultural Affairs and  
Minister Assisting the Premier

.....



*“...We will be the greatest state to live, work and play with a natural environment that inspires an active lifestyle and healthy communities. We will have a community spirit that embraces our diversity and will give everyone the opportunity to shine—we will not leave anyone behind.”*

*Source: The Queensland Plan: a 30-year vision for Queensland—our working draft.*

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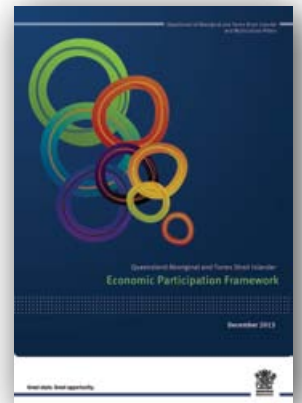
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# The Framework

The Queensland Government released the *Queensland Aboriginal and Torres Strait Islander Economic Participation Framework* (the Framework) in December 2013. It sets a clear goal—the economic independence of Aboriginal and Torres Strait Islander Queenslanders through increased employment and business ownership.

The Framework seeks to enable Aboriginal and Torres Strait Islander Queenslanders to participate in, and benefit from, Queensland's growing economy through increased employment, labour force participation, career development, and home and business ownership.

The Framework was designed to focus Queensland Government resources and harness other inputs from the Australian Government and local governments, business, industry and non-government organisations (NGOs) towards the increased participation of Aboriginal and Torres Strait Islanders in the Queensland economy.



## The Framework sets three priorities:

- 1. Individual responsibility and opportunity:** Enable Aboriginal and Torres Strait Islander people to build their capabilities, including through educational attainment, taking up and retaining employment and running businesses successfully.
- 2. Unlocking economic potential:** Enable economic opportunities by removing barriers to economic development and by supporting business growth.
- 3. Contributing to the economy:** Facilitate Aboriginal and Torres Strait Islander people contributing to the four pillar industries and the broader Queensland economy, through partnerships, employment and business growth.

## The Queensland Plan

In 2013, all Queenslanders including Aboriginal and Torres Strait Islander peoples were asked about their 30 year vision for Queensland. Their views and aspirations have been compiled by the Queensland Government, on behalf of the people of Queensland into *The Queensland Plan: a 30-year vision for Queensland*—our working draft (*The draft Queensland Plan*).

The community said it wanted a Queensland where “no one gets left behind,” that diversity is celebrated, embraced and respected and that education is a lifelong experience.

The actions within *Aboriginal and Torres Strait Islander Economic Participation Action Plan* (the Action Plan) are also an important step towards achieving the draft Queensland Plan outcome that Aboriginal and Torres Strait Islander workforce participation matches that of non-Indigenous Queenslanders.

## Context

The Framework identified that Aboriginal and Torres Strait Islander people have lower levels of educational attainment, employment, and business and home ownership compared to non-Indigenous Australians. The greatest opportunity to improve life outcomes for Aboriginal and Torres Strait Islander Queenslanders is to increase their economic participation.

This Action Plan seeks to address barriers and take advantage of opportunities to increase economic participation for Aboriginal and Torres Strait Islander people throughout Queensland. Each of the actions seek to utilise government investment, existing business opportunities and other opportunities that need to be developed to increase employment and business development.

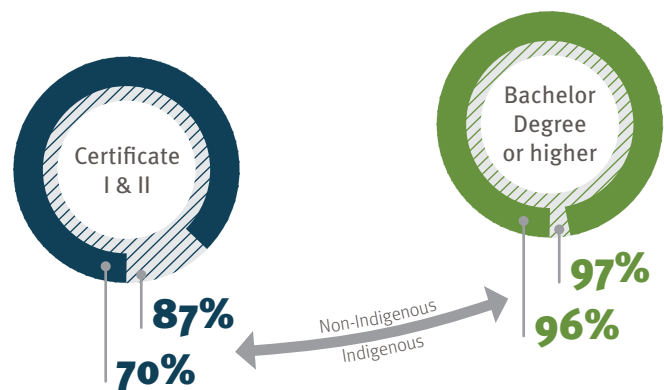
Those living in discrete Indigenous communities face additional barriers to economic participation particular to remote areas where there is minimal or no industry presence or private sector investment, and long-standing land tenure issues which to date have limited business and home ownership. Government investment in infrastructure, housing and service delivery, provides real opportunities for employment and business development in remote communities.

To access employment, training and education opportunities outside of remote communities, assistance may be needed to overcome barriers such as low-levels of drivers licensing, birth certification, and access to employment-related housing.

The majority (81 per cent) of Aboriginal and Torres Strait Islander Queenslanders live in urban and regional areas. Despite being close to hubs of industrial and commercial activity, Aboriginal and Torres Strait Islander employment in urban and regional areas is substantially lower than non-Indigenous people. Poor health, lower skills and education levels, as well as contact with the criminal justice system are identified as factors that reduce an individual's capability to obtain employment.

While there are complex links between various factors of social and economic disadvantage, the Framework identifies that irrespective of urban, regional or remote setting, educational attainment is the single most important factor to gaining employment.

*Higher education  
and employment  
outcomes*



*Source: derived from Census 2011*

# The Action Plan

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This Action Plan outlines how Aboriginal and Torres Strait Islanders will be supported to participate in employment and business ownership in partnership with the Queensland Government and other stakeholders and has been developed in consideration of the three priorities in the Framework.

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It sets out areas where the State Government can work with other levels of government, non-government organisations, the private sector and Aboriginal and Torres Strait Islander Queenslanders to improve economic participation through employment and business opportunities.

The Action Plan is based on four guiding principles:

- respect and cultural recognition
- education enables choice
- working together
- responsibility and opportunity.

The Action Plan sets out four areas of action, based on evidence of what works to increase Aboriginal and Torres Strait Islander participation in the real economy:

- **Action Area 1:** Individual capacity
- **Action Area 2:** Direct employment
- **Action Area 3:** Government infrastructure, services and policy
- **Action Area 4:** Private and other sector business and partnerships.

Consistent with the Framework's underlying principle that education enables choice, the Action Plan contains a number of actions aimed at enhancing opportunities for education and training. This includes the establishment of a new Indigenous Vocational Education Partnership which will provide \$4 million over four years to complement existing education and training services by funding strategic interventions which cannot be met through other programs.

The Indigenous Vocational Education Partnership will draw together and build upon a range of actions under this Action Plan by funding additional accredited training and assessment services that give Aboriginal people and Torres Strait Islander people training connected to real jobs.

## Assessment of outcomes

The State Government invests substantial resources in providing education and training, health, housing, justice, social programs and business opportunities for Aboriginal people and Torres Strait Islander people. To achieve the best outcome from this investment we will continue to identify, assess and qualify the policies and programs we deliver across government to ensure programs, services, policy and funding are:

- appropriate to community needs and priorities
- current and effective
- fit for purpose
- present a return on investment.

This process will involve a continuing review of existing policies, programs and funding across Queensland Government agencies and will become a litmus test for future initiatives.

The importance of this process for the Framework and this Action Plan is to ensure there is engagement, opportunity and continuity in employment and business for Aboriginal and Torres Strait Islanders across the state. The greatest community benefit will only be realised if all parties involved commit to continual review, assessment and improvement.

Actions will also support greater communication and alignment with the Federal Government and other agencies in respect of COAG and other partnership service delivery to ensure alignment with this Action Plan.

## Governance

The Action Plan's implementation will be over sighted by the Minister for Aboriginal and Torres Strait Islander Affairs and Minister Assisting the Premier through the Cabinet Committee on Aboriginal and Torres Strait Islander Affairs.

The Cabinet Committee will be supported by the Senior Officers' Group comprising senior government officers from all State Government agencies. Regional Managers' Coordination Networks and whole-of-government groups will oversee the actions at a local level.

## Action Area 1: Individual capacity

**Increasing educational attainment levels** with an emphasis on motivation and resilience is vital to increasing Aboriginal and Torres Strait Islander employment and business ownership. An individual's employment prospects, including job retention and career success, increase with the acquisition of in-demand skills and by matching an individual's aspirations and capabilities to a career profile.

Comprehensive primary and secondary education sets the foundation for future skills development and pathways into further education and vocational education and training linked to employment opportunities.

Actions in this area will enable Aboriginal and Torres Strait Islander people to take up employment opportunities by providing targeted and relevant education and training that lead to real jobs.

Many Aboriginal and Torres Strait Islander people and stakeholders have identified practical barriers to employment such as drivers' licensing, preparation of job applications, interview techniques and employment strategies.

Actions in this area will address these issues as well as other barriers to employment including housing support to enable Aboriginal and Torres Strait Islander people to take up employment opportunities.

“Education is the key for all Aboriginal and Torres Strait Islander people. Education supports self-determination, the ability to strive to achieve your goals and most importantly make a difference in the community.”

*Matthew Prior | Law student working with Queensland South Native Title Services.*

## Action Area 2: Direct employment

To increase Aboriginal and Torres Strait Islander **employment** there is a need to **link employers and industry** to a largely untapped labour force. Actions will focus on working with employers and industry to identify employment opportunities and link Aboriginal and Torres Strait Islander people to those opportunities.

Services such as health, education and disability services can be undertaken and delivered by more Aboriginal people and Torres Strait Islander people and organisations, leading to more responsive and cost effective services particularly in remote areas.

The rollout of the National Disability Insurance Scheme (NDIS) from 2016 and growth in the delivery of primary health care will offer significant employment opportunities for Aboriginal people and Torres Strait Islander people and service delivery opportunities for Aboriginal and Torres Strait Islander NGOs.

Poor job retention has also had a significant impact on Aboriginal and Torres Strait Islander employment. Mentoring and supportive workplaces are likely to increase participation and job retention for Aboriginal people and Torres Strait Islander people.

“Employment of Aboriginal and Torres Strait Islander people in health and community services is a win-win for everyone. Our communities, organisations and individuals all benefit from not only the direct employment but also through improved services, culturally appropriate delivery and the diversity in our workplaces. As the largest growing industry in Queensland, health and community services has jobs at all levels and in many different roles providing opportunities for new entrants and career pathways.”

Laura Barnes | Executive Director, Health and Community Services Workforce Council.

## Action Area 3: Government infrastructure, services and policy

**The provision of infrastructure and the delivery of services by the Queensland Government to Indigenous communities represent a significant opportunity for Aboriginal and Torres Strait Islander people living in remote, regional and urban areas to participate in the real economy.**

This is especially the case in remote communities which may not be in close proximity to employment opportunities provided by large centres of population or industry.

Given its proportionally large investment in rural and regional Queensland, all levels of government can greatly influence economic participation of Aboriginal and Torres Strait Islander Queenslanders and unlock significant economic potential.

The provision of infrastructure, and the procurement and delivery of services by government offer great employment and business development opportunities for Aboriginal and Torres Strait Islander Queenslanders. This is especially the case in remote areas. Government policy settings can also drive greater levels of economic participation for Aboriginal and Torres Strait Islander Queenslanders.

Infrastructure such as housing, roads, water, power, other utilities and service buildings must be constructed and maintained. Aboriginal and Torres Strait Islander people are making a significant contribution to Queensland through employment in construction and maintenance of government business and infrastructure. E.g: construction of social houses, maintenance of social houses and government buildings. This contribution will be increased significantly under this element enabling Indigenous people to shift from contributors to providers.

Services such as health, education, justice, disability and social services can be undertaken and delivered by Aboriginal and Torres Strait Islander people and organisations, leading to more responsive and cost effective services particularly in remote areas.

Land tenure also underpins economic potential. Actions in this area will develop home and land ownership opportunities resulting from the Queensland Government's commitment to allow remote Aboriginal communities to transition township areas to freehold tenure. Home ownership allows people to establish and grow a capital base from which they can leverage future economic opportunity.

Transfer of some Cape York lands to Aboriginal Freehold and National Park (Cape York Peninsula Aboriginal Land) creates business opportunities currently not available on these lands.

Increased Aboriginal and Torres Strait Islander economic participation can be achieved by changing the way government develops and delivers infrastructure and procures services. By changing government policy, economic value can be unlocked.

## Action Area 4: Private and other sector business and partnerships

There is a growing need and desire for Aboriginal and Torres Strait Islanders to **own and run businesses across Queensland.**

The three keys to success are easy entry by way of red tape reduction, developing business skills and initial support. Simply managing a business that employs Aboriginal people and Torres Strait Islander people does not necessarily develop skills or foster motivation.

This action area will involve building Aboriginal and Torres Strait Islander business ownership and success by providing support for existing businesses, joint venture partnerships and collaboration with larger businesses and NGOs.

“In 2044, Queensland will be the strongest, most diverse economy in Australia, and a key player in the Asian region.

Our regions will be central to our economic prosperity, converting their unique strengths into opportunities that drive and sustain growth.

Greater productivity and prosperity means everyone will enjoy a high standard of living. Unemployment will be at a record low, and our workforce will be inclusive, making the most of what all Queenslanders have to offer.”

Source: *The Queensland Plan: a 30-year vision for Queensland—our working draft.*

# Actions

## Key

The actions are identified by 3 target areas:

State wide



Regional



Remote



## Action Area 1: Individual capacity

### WHAT WE WILL DO

### TARGET AREA LEAD AGENCY

Provide \$1 million per financial year to 2016–17 to support a new Indigenous Vocational Education Partnership.



Department of Education,  
Training and Employment

Launch Solid Pathways pilot – a partnership with the University of Queensland to support high achieving Indigenous students reach their full potential.



Department of Education,  
Training and Employment

Continue the Year 12 Destinations initiative, under *Solid partners Solid futures* which focuses on assisting Year 12 students to transition into further education, training or employment, and expanding the individual case management of students from six months to 12 months post-Year 12. *Solid partners Solid futures* will build a continuous pathway to ensure children and young people are supported and engaged in learning from early childhood education and care through to schooling, training, tertiary education and employment.



Department of Education,  
Training and Employment

Implement *Great skills. Real opportunities.* an action plan for further education and training to support Queenslanders to access and complete the skills training they need to get a job and contribute to the state’s economy and their own prosperity and create an additional 10,000 apprenticeships in six years to assist Queenslanders, including Indigenous Queenslanders into further education, training and employment



Department of Education,  
Training and Employment

Implement strategies that increase Certificate I to Advanced Diploma qualification completions by Aboriginal and Torres Strait Islander students and provide concessional arrangements for qualifications under the new VET Investment Framework including the Certificate 3 Guarantee program.



*Department of Education,  
Training and Employment*

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Pilot a new approach to obtaining a Learner and Provisional drivers' license in Indigenous communities through AustRoads trial by 2015.



*Department of Transport  
and Main Roads*

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Develop and implement a Queensland Aboriginal and Torres Strait Islander NDIS Workforce Strategy that builds the skills of existing and new workers; and attracts, recruits and retains staff, including people with disability.



*Department of  
Communities, Child  
Safety and Disability  
Services*

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Support Indigenous community members to deliver practical driver training programs by developing and implementing initiatives to increase Indigenous community capacity and knowledge of the licensing system.



*Department of Transport  
and Main Roads*

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Deliver, in partnership with Australian Government, professional development activities for Indigenous artists in Indigenous Art Centres (IACs).



*Department of Science,  
Information Technology,  
Innovation and the Arts*

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Increase the birth registrations of Aboriginal and Torres Strait Islander people through community awareness strategies and identifying barriers to registration as part of the review of the *Births, Deaths and Marriages Registration Act 2003*.



*Department of Justice and  
Attorney-General*

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## Action Area 2: Direct employment

### WHAT WE WILL DO

### TARGET AREA LEAD AGENCY

Partner with companies in the four pillar industries and broader economy to increase employment of Aboriginal and Torres Strait Islander peoples.



*Department of Aboriginal and Torres Strait Islander and Multicultural Affairs*

Provide 400 Aboriginal and Torres Strait Islander jobs through the roll out of social housing construction, maintenance and infrastructure development.



*Department of Aboriginal and Torres Strait Islander and Multicultural Affairs*

Employ an additional 40 Indigenous Rangers, bringing the total number to 80 by 2015.



*Department of Environment and Heritage Protection*

Deliver employment focused initiatives such as Backing Indigenous Arts 2014–15 program:

- Building Skills and Opportunities
- Indigenous Art Centres
- Cairns Indigenous Art Fair 2014
- Indigenous Performance (festivals and touring)
- International Arts Partnership Program.



*Department of Science, Information Technology, Innovation and the Arts*

Engage employers in the development and monitoring of student employment programs ensuring the employment opportunities are relevant to the market.



*Department of Education, Training and Employment*

Provide employment related accommodation to remove housing as a barrier for Aboriginal and Torres Strait Islander Queenslanders from remote communities to access employment, education and training opportunities in regional locations experiencing increased economic growth and employment.



*Department of Housing and Public Works*

## WHAT WE WILL DO

## TARGET AREA LEAD AGENCY

Develop the capacity and capability of Aboriginal and Torres Strait Islander businesses and non-government organisations to compete for new business opportunities, by developing tools and resources specifically tailored to the needs of community sector organisations.



*Department of  
Communities, Child  
Safety and Disability  
Services*

Develop a model and work with remote Aboriginal and Torres Strait Islander communities to identify strategies to support sustainable service delivery for people with disability.



*Department of  
Communities, Child  
Safety and Disability  
Services*

Support employment placements through Myuma Pty Ltd to provide accredited, industry based training and employment support in mining and construction to young people from Aurukun, Hope Vale, Mossman Gorge, Coen, Doomadgee and Mornington Island.



*Department of Aboriginal  
and Torres Strait Islander  
and Multicultural Affairs*

## Action Area 3: Government infrastructure, services and policy

### WHAT WE WILL DO

### TARGET AREA LEAD AGENCY

Establish greater continuity in programming construction and infrastructure projects in discrete Aboriginal and Torres Strait Islander communities to increase skills development locally.



*Department of Aboriginal and Torres Strait Islander and Multicultural Affairs*

Implement the Queensland Government Building and Construction Training Policy for construction and civil works projects in discrete communities, to ensure local involvement in employment and training is realised.



*Department of Education, Training and Employment*

Ensure appropriate construction and civil works projects outside of discrete communities are declared Indigenous projects and provide training opportunities for Aboriginal and Torres Strait Islander people.



*Department of Aboriginal and Torres Strait Islander and Multicultural Affairs*

Provide \$75,000 for selected Aboriginal and Torres Strait Islander communities to trial the provision of freehold land in their communities.



*Department of Aboriginal and Torres Strait Islander and Multicultural Affairs*

*Department of Natural Resources and Mines*

Work with discrete Aboriginal communities to assist them in transition of township areas to freehold tenure, to allow for home ownership.



*Department of Aboriginal and Torres Strait Islander and Multicultural Affairs*

Assist individuals and families to access home ownership in discrete Aboriginal communities through the Home Ownership Team.



*Department of Aboriginal and Torres Strait Islander and Multicultural Affairs*

Resolve land tenure issues in Deed of Trust communities by:

- providing the options for ordinary freehold
- transferring land to trustees under the *Aboriginal Land Act 1991* and the *Torres Strait Islander Land Act 1991*
- reducing the regulatory burden by streamlining leasing arrangements and resolving legacy tenure anomalies
- supporting Aboriginal and Torres Strait Islander Councils to produce their first planning schemes.



*Department of Natural  
Resources and Mines*

*Department of  
State Development,  
Infrastructure and  
Planning*

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Leverage Aboriginal and Torres Strait Islander procurement and employment opportunities through government procurement processes.



*Department of Aboriginal  
and Torres Strait Islander  
and Multicultural Affairs*

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## Action Area 4: Private and other sector business and partnerships

### WHAT WE WILL DO

### TARGET AREA LEAD AGENCY

Identify high growth Aboriginal and Torres Strait Islander businesses for the Mentoring for Growth program and also work with potential Aboriginal and Torres Strait Islander mentors who may be able to assist Aboriginal and Torres Strait Islander businesses as part of the program. Mentoring for Growth assists enterprises that are in high or rapid growth mode by providing access to a panel of business mentors who can help to address commercial challenges.



*Department of Tourism,  
Major Events, Small  
Business and the  
Commonwealth Games*

Build the capacity of Aboriginal and Torres Strait Islander local governments to become principal contractors for the roll out of social housing under the National Partnership Agreement on Remote Indigenous Housing (NPARIH) program and other housing programs and government infrastructure.



*Department of Housing  
and Public Works*

Develop industry partnerships to showcase the work of Indigenous artists and offer cultural tourists an authentic experience. This aligns with actions under Destination Success, a 20-year plan for Queensland's tourism industry.



*Department of Science,  
Information Technology,  
Innovation and the Arts*

Investigate the feasibility and desirability of establishing and implementing a planning hub to assist Indigenous Councils and Native Title Prescribed Body Corporates to address land use planning and tenure matters.



*Department of Aboriginal  
and Torres Strait Islander  
and Multicultural Affairs*

Identify opportunities to expand the Indigenous Land and Sea Ranger program, which aims to improve Indigenous participation in managing land and sea country, through partnerships with industry and explore employment and business development opportunities.



*Department of  
Environment and  
Heritage Protection*

## WHAT WE WILL DO

## TARGET AREA LEAD AGENCY

Continue to develop the Black Business finder online web resource and work in partnership with the Department of State Development Infrastructure and Planning to provide business development opportunities to Aboriginal and Torres Strait Islander businesses.



*Department of Education,  
Training and Employment*

Following the transfer (in July 2014) of primary health care services in Yarrabah from the Cairns and Hinterland Hospital and Health Service to the Aboriginal health service Gurriny Yealamucka, work with providers over financial year 2014–15 to extend the community-controlled service delivery model to Cape York, in accordance with the Cape York Regional Health Forum Deed of Commitment, 2006.



*Department of Health*

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The information in this publication is general and does not take into account individual circumstances or situations.

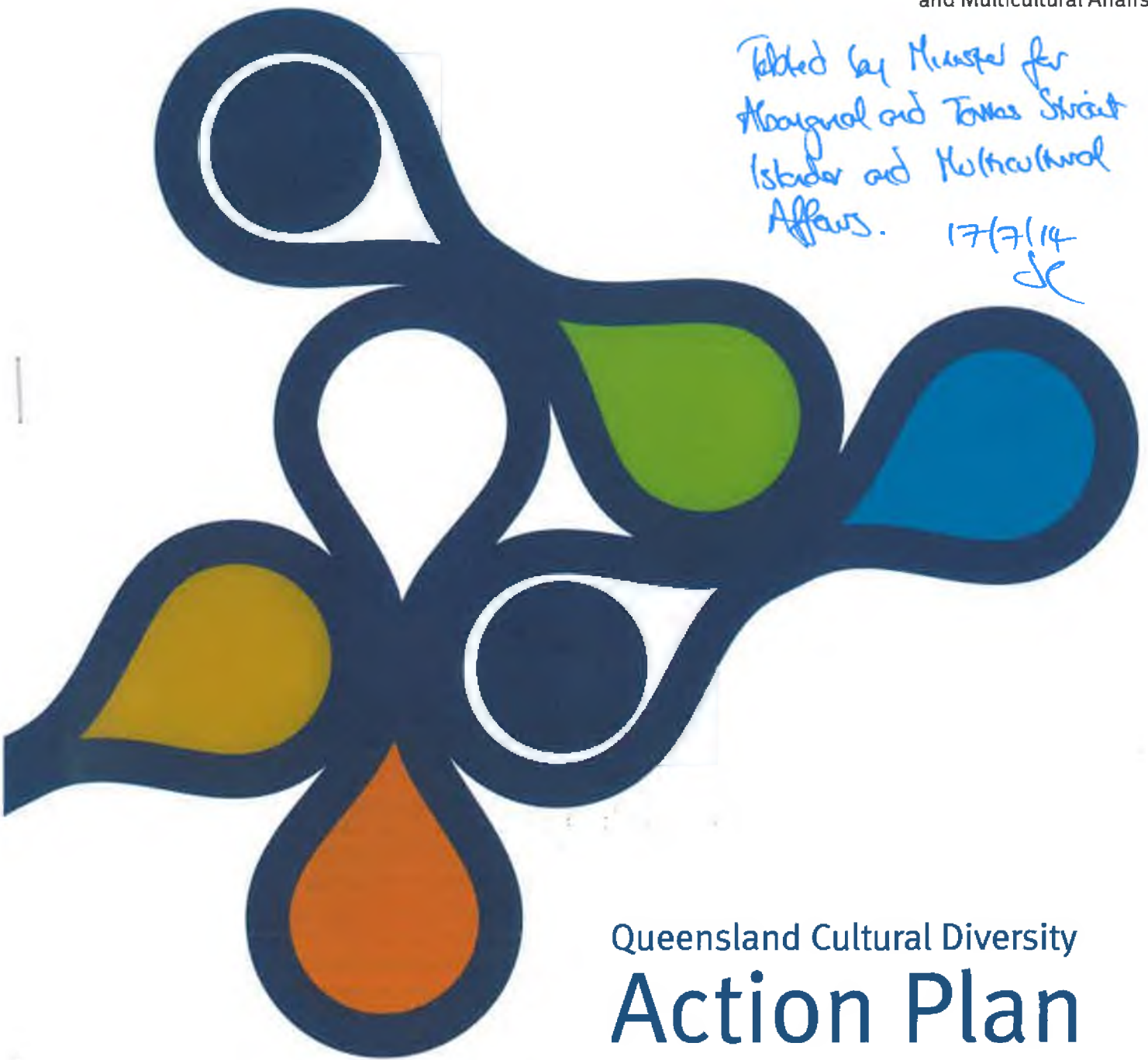
**Respect for deceased people and culture**

While every effort has been made to respect cultural traditions, readers are advised this publication may contain names and images of people who are deceased.

All reasonable measures have been taken to ensure that information contained in this document is accurate, including histories, traditional names and pronunciations.



*Added by Minister for  
Aboriginal and Torres Strait  
Islander and Multicultural  
Affairs. 17/7/14  
de*



## Queensland Cultural Diversity Action Plan

Queensland, rich in our diversity.



*The artwork on this publication was designed by Connie Kotze, Senior Graphic Designer, Department of Aboriginal and Torres Strait Islander and Multicultural Affairs. The design reflects the diversity of Queensland's connected communities.*

## Foreword

Queensland is blessed with a multitude of cultural influences which have shaped who and what we are as modern day Queenslanders.

The Queensland Government recognises the enduring traditions and cultures of the 'First Australians', the Aboriginal people and Torres Strait Islander people, but also acknowledges the rich migrant heritage which is woven through the tapestry of our increasingly diverse society.

The Queensland Cultural Diversity Policy articulates the Queensland Government's vision to provide equality of opportunity for all Queenslanders so that each and every person can participate in our strong economy and enjoy our vibrant society. This Cultural Diversity Action Plan provides a roadmap for how the Queensland Government will achieve that vision.

The Action Plan represents a commitment to ensuring all Queenslanders can fully participate in our economy and society. It includes actions from most departments and a number of statutory authorities. The Plan is a living document that will be updated with new actions over time, so that together we can take great strides forward to achieve strong outcomes for our culturally diverse communities.

Queensland today is more culturally diverse than any other time in history. The Queensland Government recognises this and we are more committed than ever to supporting our vibrant culturally diverse communities.

Queensland is richer culturally and stronger economically for the contribution made by migrants and refugees. The Newman Government is committed to supporting the continued growth and development of strong multicultural communities across our state.

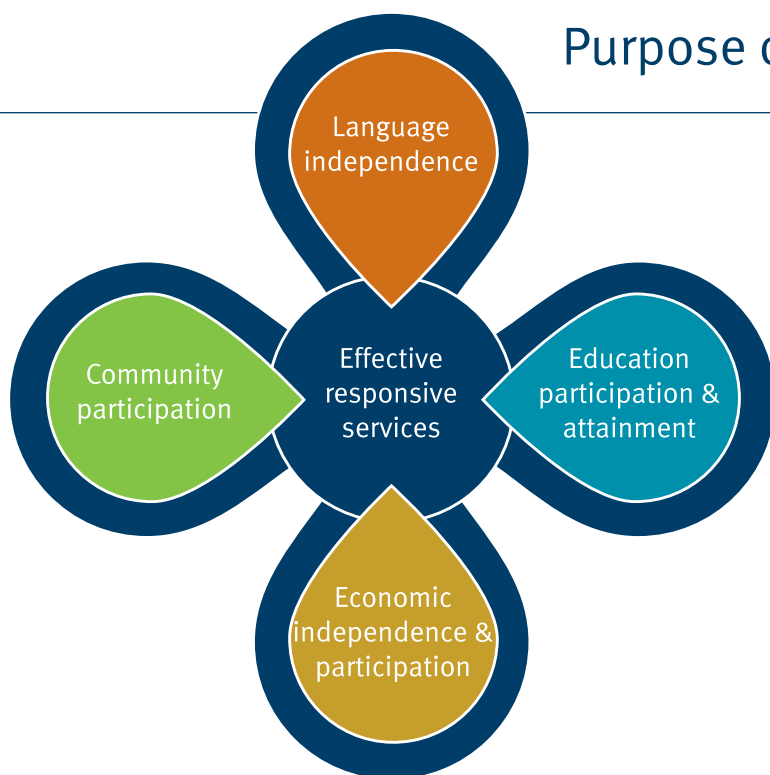
We want to be sure that all Queenslanders – no matter what their cultural background or circumstances – have the opportunity to be their best and to achieve economic prosperity according to their skills, determination and application.



**The Honourable Glen Elmes, MP**

Minister for Aboriginal and Torres Strait Islander  
and Multicultural Affairs

## Purpose of this Action Plan



The Queensland Government's vision is to provide equality of opportunity for all Queenslanders so each and every person can participate in our strong economy and enjoy our vibrant society.

To help achieve this vision the Queensland Government released the *Queensland Cultural Diversity Policy* (the Policy) to drive improvements across four key outcomes:

- language independence
- education participation and attainment
- economic independence and participation, and
- community participation.

Underpinning these outcomes is a commitment to ensuring the Queensland Government delivers culturally responsive services.

*The Queensland Cultural Diversity Action Plan (the Action Plan) outlines the steps the Queensland Government will take to achieve results for Queenslanders from migrant and refugee backgrounds.*

Both the Policy and the Action Plan apply to all Queensland Government agencies and funded organisations.

The Queensland Government will continue to partner with business, industry, the community and the non-government sectors to achieve the best possible outcomes for Queensland and Queenslanders.

# List of agencies

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<b>ADCQ</b>	Anti-Discrimination Commission Queensland
<b>DATSIMA</b>	Department of Aboriginal and Torres Strait Islander and Multicultural Affairs
<b>DAFF</b>	Department of Agriculture, Fisheries and Forestry
<b>DCCSDS</b>	Department of Communities, Child Safety and Disability Services
<b>DETE</b>	Department of Education, Training and Employment
<b>DEWS</b>	Department of Energy and Water Supply
<b>DOH</b>	Department of Health
<b>DHPW</b>	Department of Housing and Public Works
<b>DJAG</b>	Department of Justice and Attorney-General
<b>DNRM</b>	Department of Natural Resources and Mines
<b>DSITIA</b>	Department of Science, Information Technology, Innovation and the Arts
<b>DSDIP</b>	Department of State Development, Infrastructure and Planning
<b>DTESB</b>	Department of Tourism, Major Events, Small Business and the Commonwealth Games
<b>DTMR</b>	Department of Transport and Main Roads
<b>ECQ</b>	Electoral Commission of Queensland
<b>LAQ</b>	Legal Aid Queensland
<b>NAATI</b>	National Accreditation Authority for Translators and Interpreters
<b>OIC</b>	Office of the Information Commissioner
<b>PSBA</b>	Public Safety Business Agency
<b>PSC</b>	Public Service Commission
<b>QFES</b>	Queensland Fire and Emergency Services
<b>QH</b>	Queensland Health
<b>QPS</b>	Queensland Police Service
<b>QTT</b>	Queensland Treasury and Trade
<b>RTA</b>	Residential Tenancies Authority
<b>TIQ</b>	Trade and Investment Queensland

# Outcome 1: Language independence

A key element to ensuring equality of opportunity for every Queenslanders is their ability to communicate effectively in English or to have access to language support when needed.

The Queensland Government recognises the importance of English language proficiency for ensuring that people are best able to participate fully in the economy and in wider society. Being able to communicate in English can improve a person's ability to find work, perform at school, access services and generally participate in the Queensland economy and community.

## ENSURING QUEENSLAND IS CONSIDERED THE BEST PRACTICE STATE FOR THE PROVISION OF LANGUAGE SERVICES AND SUPPORT FOR ENGLISH LANGUAGE LEARNING

### Providing language services in the best possible way:

**TAFE Queensland** will engage with cultural diversity stakeholder networks to inform the development and delivery of **best practice English language programs**.

**TAFE Queensland** will employ **community liaison officers** for new and emerging communities to ensure a responsive workforce in the delivery of best practice English language programs.

**DATSIMA** and **TAFE Queensland** will investigate options to develop an **interpreter training and scholarship program** to support pathways to becoming an accredited interpreter in Queensland.

**DATSIMA** will include information and resources to assist Queensland government agencies with the provision of language services in a future stage of **DATSIMA's Cultural Capability Portal**.

**DATSIMA** will improve access for **interpreter training and accreditation pathways** for interpreters in regional areas including possible technology enabled solutions.

The **Public Trustee** will review the **policy and procedure for the engagement of translators and interpreters** in relation to the Wills and Enduring Power of Attorney service provision.

### Supporting English language learning:

**TAFE Queensland** is delivering the **Adult Migrant English Program** and **Skills for Education and Employment** funded by the Commonwealth Department of Industry in over 35 sites across Queensland in both metropolitan and regional centres.

**TAFE Queensland** is delivering innovative **project based learning** that allows for individualised learning and multi-level classes designed to meet diverse student needs, such as those experienced by people with low literacy, limited or no prior education or who are socially isolated.

## PARTNERING WITH THE NON-GOVERNMENT SECTOR TO BUILD ENGLISH LANGUAGE PROGRAMS THAT ARE DELIVERED WHEREVER PEOPLE LIVE IN QUEENSLAND

**DATSIMA** will lead work to improve **access to community-based English language programs**, expand their reach in regional Queensland and explore online resources that support English language learning.

**ADCQ** will partner with the TAFE English Language and Literacy Service, Career Employment Australia and local regional councils to ensure **equality of access to services in areas of identified need**.

## PROMOTING ALTERNATIVE PATHWAYS FOR IMPROVING ENGLISH SKILLS WITHIN THE COMMUNITY

**TAFE Queensland** will **update and expand Equal Encounters, an online volunteer tutor training resource** for use by community groups offering English language classes.

**DSITIA (State Library of Queensland)** will **support local libraries to develop innovative programs** to improve participation for new and emerging communities requiring additional support with conversational English-language groups and computer literacy skills programs.

**TAFE Queensland** will develop an **online course for TAFE Queensland volunteers** preparing to work in classrooms or one-to-one to teach English, literacy and/or numeracy.

**DATSIMA** is recognising and rewarding **best practice in the delivery of innovative programs** to support English language acquisition, through the annual *Premier's Cultural Diversity Awards*.

## IDENTIFYING INNOVATIVE APPROACHES TO SERVICE DELIVERY THAT IMPROVE ACCESS TO GOVERNMENT SERVICES

Making better use of technology to improve access to services and facilitate language independence:

**DSITIA (One-Stop-Shop Strategy and Implementation Office and Smart Service Queensland)** will use **findings from customer research** to improve access to government services online for culturally diverse communities.

**DJAG** will investigate opportunities to implement **videoconferencing** to allow a remotely located interpreter to participate in court proceedings.

**DHPW** will evaluate and continue to improve the effectiveness of new **online public housing forms and tools**.

**DJAG** will provide **simultaneous interpreter support to multiple defendants** in courtrooms where the necessary technology can be supported.

**TAFE Queensland** will increase the **use of technology** to support English language learning, including the use of iPads in classrooms, and develop literacy skills to access online services for settlement and employment.

**DJAG** will ensure the best possible use of **courtroom technology** to record evidence provided through the assistance of interpreters.

**DCCSDS** will work with non-government organisations to deliver **education and awareness programs to improve digital literacy** and accessibility for disadvantaged Queenslanders.

**DOH** is enhancing the **Interpreter Services Information System (ISIS)** as the statewide interpreter service booking system for the *Queensland Health Interpreter Service*.

#### Improving the accessibility and responsiveness of services:

**DCCSDS** will ensure that the implementation of the **Human Services Quality Framework** sets a foundation for funded service providers to operate culturally accessible, effective and responsive services.

**DATSIMA** will improve the standards of front line service delivery in the Queensland Public Service by **drawing on the talents of bi-lingual/multi-lingual staff**.

**DCCSDS** will build the **capacity of providers to deliver disability services and supports** to people with a disability from culturally diverse communities that support choice and control, in line with preparations for the *National Disability Insurance Scheme*.

**DOH** will **capture and promote examples of best practice** initiatives in the delivery of culturally appropriate health services across regions.

**DCCSDS** will ensure **agreements with service providers** reinforce the requirement for funded services to be accessible and appropriate for customers of culturally diverse backgrounds.

**QH (Metro South Hospital and Health Service)** is delivering **statewide consultation services in mental health** for culturally diverse communities through the *Queensland Transcultural Mental Health Centre*.

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**DCCSDS** will ensure through **transition planning for the *National Disability Insurance Scheme*** that the communication needs of people from culturally diverse backgrounds with a disability, such as access to interpreters, are considered.

**RTA** will foster an understanding of, and provide access to, **Queensland tenancy information** for people from culturally diverse backgrounds including building on existing information channels and investigating options for tenancy videos in other languages.

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**DCCSDS** and **DATSIMA** will work with stakeholders to raise awareness of the **special language needs of culturally diverse older Queenslanders** in the delivery of programs and services.

**DSITIA (Smart Service Queensland)** will increase the **use of plain language and visual imagery** on [www.qld.gov.au](http://www.qld.gov.au) to support access to information for individuals learning English.

## Engaging the community to better understand and respond to client needs:

**QPS** and **QFES** will improve **delivery of information** to diverse communities regarding policing, disaster preparation and recovery initiatives by engaging with a broader range of communities, including newly arrived migrants, and by developing innovative approaches to delivering information.

**DSITIA (State Library of Queensland)** will develop a **multi-year *Multicultural Engagement Framework*** in consultation with culturally diverse community organisations to ensure accessible and responsive library services.

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**QPS, QFES** and **PSBA** will promote **effective engagement with diverse communities** through the appropriate use of language services.

**DSITIA (Queensland State Archives)** will build and **maintain positive relationships with multicultural organisations** to support the management of migrant cultural heritage and access to records in Queensland State Archives.

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**PSBA** will **recruit and train police and fire personnel from a variety of cultural backgrounds** to improve connections between culturally diverse communities, the QPS and QFES.

**DCCSDS** will engage with local communities to understand the diverse needs of vulnerable families from culturally diverse backgrounds through the ***Child Protection Regional Service Committees***.

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**DEWS** will provide **information to connect** with culturally diverse communities using a variety of channels including social media, brochures, site visits and community media.

## PROVIDING ADEQUATE TRANSLATION AND INTERPRETER ACCESS SO INDIVIDUALS LEARNING ENGLISH CAN FULLY UNDERSTAND SERVICES AVAILABLE

### Informing customers of their right to access interpreters:

**DJAG** will promote the *Fundamental Principles of Justice for Victims of Crime* to government and non-government agencies, which state that victims of crime must be given information about support services including access to interpreters.

**DTMR** will **extend the use of the national interpreter symbol** on Transport and Main Roads publications to raise awareness about accessing interpreters.

**DNRM** will **increase awareness** on the use and availability of interpreters amongst staff and culturally diverse clients particularly at service point areas and establish systems to capture use.

**ADCQ** will promote the **availability of accredited interpreters** for use during conciliation conferences and education sessions and the availability of translation services for complaints received in languages other than English.

**DEWS** will **review departmental materials** to ensure reference to interpreter services is included in the department's forms, publications and notices.

**DATSIMA** will review and **update the interpreter kit** and ensure availability at all Queensland Government front line service areas and funded services.

**All Queensland Government departments** will regularly **promote arrangements** for accessing interpreters to non-government organisations funded to deliver services.

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Improving systems and processes for better delivery of translation and interpreter services:

**DJAG** will support **access to interpreters by victims** of crime through *Victims Assist Queensland*.

**DEWS** will promote the **use of interpreter services** and the **availability of resources** to assist departmental staff to work with interpreters.

**DHPW** will improve the effectiveness of interpreter services used to **assist people into social and affordable housing solutions**, including the use of *Rentconnect* services.

**DATSIMA** will work with other departments on establishing a whole-of-government **Standing Offer Arrangement for interpreter and translation services**.

**DCCSDS** will consider **enhancing arrangements for access to interpreters for funded services** to include other language service providers.

**DOH** will advocate with the Australian Government to provide access to **fee-free interpreter services for allied health professionals** providing Medicare-funded services.

Increasing the pool of available interpreters:

**DATSIMA** will work with NAATI, the Commonwealth Department of Social Services and interpreter service providers to consider **options to expand the *New Interpreters Project***.

**DOH** will increase the number of **interpreters in new and emerging languages** in health services in regional Queensland.

**DATSIMA** will explore **assistance and incentive programs for bi-lingual/ multi-lingual public service staff** (and staff of funded services) to become accredited interpreters.

## PROVIDING INFORMATION IN LANGUAGES OTHER THAN ENGLISH

**DTMR** will provide key **public transport information** through the *TransLink Call Centre* and on the *TransLink* website in languages other than English, including information about tickets and fares, contact details and travel information.

**ADCQ** will provide **translated information on discrimination** in a variety of languages on the ADCQ website and in hardcopy by demand.

**DTMR** will conduct a **trial of a suite of translated written driver licencing tests** in a number of South East Queensland Customer Service Centres.

**DETE** will provide translated information on the **benefits and availability of kindergarten programs** in a variety of languages on their website and in hard copy.

**LAQ** will work with migrant communities to develop useful **legal information and resources** on issues that affect those communities and new arrivals to Australia.

**QPS** and **PSBA** will examine the feasibility and value of publishing **culturally responsive public-facing information** on the range of services and programs available to the community through the public safety portfolio.

**DHPW** will tailor communication regarding the **transition of public housing to community housing providers** to meet the needs of culturally diverse communities in Queensland, including ensuring information is available in multiple languages.

**DOH** will develop and promote the availability of **immunisation resources in community languages**.

**DNRM** and **DEWS** will translate **key publications into languages other than English** as required and ensure other information on departmental business is available in plain English.

## Outcome 2: Education participation and attainment

Attaining an education is essential for culturally diverse Queenslanders to maximise their employment opportunities, become economically independent, and contribute to Queensland's economic competitiveness.

Queensland's cultural diversity is reflected in the student profiles of our schools. As Queensland's cultural diversity increases so too does the need to embed the best possible programs to address any barriers to education participation for culturally diverse students.

### ENSURING SCHOOLS WITH HIGH NUMBERS OF CULTURALLY DIVERSE STUDENTS ARE PROVIDED ADEQUATE SUPPORT

#### Supporting improved teacher capability:

**DETE** is delivering **statewide professional learning** to develop teacher capability to meet the needs of *English as an additional language or dialect* learners.

**DETE** will produce an introductory **guide to support use of the Bandscales State Schools (Queensland)** for *English as an additional language or dialect* learners to determine the student's level of proficiency in Standard Australian English.

**DETE** is continuing to promote an **inclusive education policy statement** to ensure schools are supportive and engaging places for all school community members.

**DETE** will upgrade the department website to provide **practical support for teachers** of *English as an additional language or dialect* learners.

**ADCQ** will adapt the current ***Discrimination and Sexual Harassment at Work teacher resource kit*** to suit students from culturally diverse backgrounds.

#### Supporting students who need additional assistance:

**DETE** will investigate the benefits and viability of the Queensland Studies Authority **writing a curriculum** for *English as an additional language or dialect* learners within their first 12 months at an Australian school.

**TAFE Queensland** will develop and deliver an online course for staff working with **vulnerable culturally diverse clients** requiring additional support in consultation with Queensland Program of Assistance to Survivors of Torture and Trauma.

**DETE** will promote the ***Break it down, Build it up*** teaching framework in primary and junior secondary schooling, which allows for explicit and targeted language teaching in whole class settings.

**DETE** will continue to **develop networks with community groups** who provide support to culturally diverse students.

### ENSURING QUEENSLAND IS CONSIDERED THE BEST PRACTICE STATE FOR PROVIDING ENGLISH AS AN ADDITIONAL LANGUAGE OR DIALECT (PREVIOUSLY REFERRED TO AS ENGLISH-AS-A-SECOND-LANGUAGE) PROGRAMS IN SCHOOLS

● Making better use of technology to improve English language outcomes for students:

**DETE** is providing **regular web conferences** to deliver professional development for class teachers, teacher aides and *English as an additional*

*language or dialect* teachers, in state schools, ensuring that learning can be accessed anytime, anywhere.

● Extending program quality:

**DETE** will ensure all state school teachers, including *English as an additional language or dialect* teachers, are performing at their best by introducing a **structured annual performance review** process and by rewarding high performing teachers through professional recognition and career progression.

**DETE** is **utilising web conferencing** to connect with *English as an additional language or dialect* regional contacts to disseminate information and seek feedback regarding *English as an additional language or dialect* policy implementation.

**DETE** will utilise functionality of the information management system **OneSchool** for identifying *English as an additional language or dialect* learners, and documenting their level of language proficiency, the assistance provided and their progress.

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ENSURING STRATEGIES ARE IMPLEMENTED THAT SUPPORT ACCESS TO AND PARTICIPATION OF FAMILIES AND CHILDREN FROM CULTURALLY DIVERSE BACKGROUNDS IN A QUALITY EARLY CHILDHOOD EDUCATION PROGRAM

**DETE** will implement a range of **community-based programs in priority locations** which support families from culturally diverse backgrounds including migrant and refugee families and communities to understand the importance of kindergarten and the pathways to enrolment.

**DETE** will **support early childhood teachers, educators and services** through the *Supporting Diversity in Kindergarten and Family Day Care Grants Programs* to embrace cultural diversity, provide inclusive programs and promote collaborative partnerships with local culturally diverse families and communities.

## Outcome 3: Economic independence and participation

Our cultural diversity is one of the Queensland economy's greatest strengths. The Queensland Government will ensure that we maximise the benefits of our state's diversity and that all Queenslanders have equality of opportunity in employment and in business.

In the Queensland Plan discussions, Queenslanders prioritised the need for our state to have the strongest, most diverse economy in Australia. As a state we want to ensure a diverse, competitive and contemporary business sector and a diverse workforce with increased participation of groups previously underrepresented.

### PROMOTING PATHWAYS TO EMPLOYMENT, BUSINESS START-UPS AND OWNERSHIP, AND FINANCIAL INDEPENDENCE

#### Creating opportunities for new migrants and refugees to gain Australian based work experience:

**DSITIA (State Library of Queensland)** will work with the Multicultural Development Association to develop and implement a **Work and Welcome** program at the State Library of Queensland.

**TAFE Queensland** will assist students to prepare for employment by providing opportunities for **work observation and work experience** linked to English language learning, core skills for work and Australian workplace culture.

**DSITIA (State Library of Queensland)** will develop and implement a **Multicultural Work Experience** program at the State Library of Queensland, in partnership with Southbank Institute of Technology, giving English language students and the State Library of Queensland's current multicultural volunteers the opportunity for Australian project-focussed work experience in their area of expertise.

**TAFE Queensland** will actively **encourage and support employers** to provide opportunities for work observation and work experience for culturally diverse students.

#### Improving training opportunities and resources to support employment outcomes for people from culturally diverse backgrounds:

**DETE** is working with child care providers through the **Pathway Partnership Initiative** to create career pathways for early childhood teachers, including those from culturally diverse backgrounds.

**TAFE Queensland** will develop **Set for Success at Work** online interactive e-learning resources in Food Safety, Hotel Reception, Cleaning, Childcare, Aged Care, Construction Workplace Health and Safety, Fitness, Retail, Horticulture and Warehousing.

**DETE** is providing a **subsidised training place** in priority qualifications to eligible Queenslanders under the *Certificate 3 Guarantee Program* and additional subsidies for language, literacy and numeracy skills and lower level qualifications, which may be required by participants prior to undertaking their Certificate Level III qualification.

**DETE** will lead work to monitor the **involvement in the *Community Learning Initiative*** by disadvantaged learners from culturally diverse backgrounds who participate in and complete vocational training up to a Certificate III qualification.

**TAFE Queensland** will develop **targeted promotional materials** for Centrelink and Employment Service Providers regarding TAFE English Language and Literary Services programs available for culturally diverse clients.

## COLLABORATING WITH THE PRIVATE SECTOR TO GENERATE EMPLOYMENT OPPORTUNITIES FOR QUEENSLAND'S CULTURALLY DIVERSE COMMUNITIES

### Improving employment opportunities and outcomes:

**DAFF** will provide advice and work with culturally diverse people in Queensland to explore the **potential for development of primary industries based employment opportunities**.

**DAFF** will collaborate with agricultural industries, communities and government departments on challenges and opportunities for increasing **workforce participation** of culturally diverse people.

**DATSIMA** will facilitate **strategic partnerships with the private and non-government sector** to deliver meaningful, sustainable employment opportunities to assist people from culturally diverse backgrounds, such as with Rail Skills Australasia Ltd.

**DCCSDS** will support culturally diverse communities to take up opportunities to participate in the **expanded disability workforce required to implement the *National Disability Insurance Scheme* in Queensland**.

**DNRM** will collaboratively develop **partnerships between Queensland Government and the resources sector** to identify pathways and employment opportunities including for culturally diverse Queenslanders.

Developing the capability of the private sector to be a culturally diverse employer:

**ADCQ** will implement a **small business project** designed to provide support and resources to small business operators to embrace the benefits of diverse and inclusive workplaces and to assist employers to understand and fulfil their rights and responsibilities under the *Anti-Discrimination Act 1991*.

**DNRM** will promote the current and future benefits of Queensland's cultural diversity in **workforce planning within the resources sector**.

ENSURING QUEENSLAND IS THE BEST-PRACTICE STATE IN THE RECOGNITION OF OVERSEAS SKILLS AND QUALIFICATIONS TO ENABLE INTEGRATION OF NEW MIGRANTS INTO THE QUEENSLAND LABOUR MARKET

**DETE** is supporting improved employability for Queensland migrants commensurate with their skills and abilities by providing free academic

assessments of overseas qualifications issued by recognised overseas institutions.

SUPPORTING THE GROWTH OF CULTURALLY DIVERSE BUSINESSES AND PROMOTING PATHWAYS FOR CULTURALLY DIVERSE QUEENSLANDERS TO ESTABLISH BUSINESSES

**DATSIMA** will deliver the *Economic Participation Grants Program* to assist organisations to **deliver innovative projects** that support economic independence and participation as well as business development for Queenslanders from culturally diverse backgrounds.

**DTESB** will enhance the **participation of culturally diverse Queenslanders** in the *Mentoring for Growth* program.

## SUPPORTING THE FAMILIES OF SKILLED MIGRANTS AND INTERNATIONAL STUDENTS TO PARTICIPATE IN THE BROADER QUEENSLAND COMMUNITY

**DATSIMA** will further develop and promote a **welcome document for families of skilled migrants and other new arrivals** that provides general information on settling in Queensland and links to key information and services including emergency services, transport, childcare and education, health and wellbeing.

**DATSIMA** will work with the Australian Government to **identify gaps in support for families of skilled migrants** to fully participate in the Queensland economy.

**DATSIMA** will consider the needs of families of skilled migrants and international students when developing the new **Cultural Diversity Queensland service delivery model**.

**TIQ** and **DETE** will ensure the necessary **‘social infrastructure’** is in place for students who are studying in Queensland to have a trouble free experience and to continue to encourage more international students to study in Queensland.

## PROMOTING PATHWAYS INTO THE WORKFORCE OF THE FUTURE FOR INTERNATIONAL STUDENTS STUDYING IN QUEENSLAND

**TIQ** will convene a series of events in Queensland aimed at encouraging and assisting broad based employer groups to provide **internships and full-time and part-time work opportunities** for international students.

**TIQ** will continue to inform international student alumni with science, biotechnology, health and medical postgraduate qualifications of Queensland opportunities through the **Queensland Skilled Occupation List**.

**DETE** will encourage a **global approach to education and future employment** through the participation of international students in Queensland state education.

EXTENDING BEYOND THE POLICY PRIORITIES TO ENSURE WE HAVE  
THE MOST COMPREHENSIVE APPROACH TO DRIVING ECONOMIC  
INDEPENDENCE AND PARTICIPATION

**TIQ** will assist people into the pathways to permanent residency through the Queensland **state nominated migration program for skilled and business migrants**.

**DATSIMA** will improve the profile of culturally diverse businesses, including through a dedicated category within the *Premier's Cultural Diversity Awards*, to **identify, celebrate and promote business success**.

**TIQ** will lead the promotion of **international education and training products** and deliver a program of support services to international education and training providers to further extend the International Student program in Queensland.

**DSDIP** will improve regional economies through the development of a strategy responding to the Queensland Plan foundation area *Regions – Building Thriving Communities* that considers **opportunities to facilitate or encourage migrant settlement in regional Queensland**.

**TIQ** will harness **migrants' international connections, local knowledge and language skills** in developing new trade relationships.

## Outcome 4: Community participation

The Queensland Government values the contribution of every person who has chosen to call Queensland home and wants to ensure that all Queenslanders feel welcome and part of the community.

Community participation, and the sense of belonging it can create, is critical to secure the best possible economic and social outcomes for culturally diverse Queenslanders and in turn for Queensland. People with extensive and supportive networks have a better chance of participating in our economy and being able to create a better life for themselves and their families.

### DEVELOPING CAPABILITY AND LEADERSHIP WITHIN CULTURALLY DIVERSE COMMUNITIES AND ENABLING COMMUNITY ORGANISATIONS TO SUPPORT INDIVIDUAL MEMBERS

**QTT, DCCSDS** and **QH** will **streamline funding programs** across the Queensland government.

**LAQ** will work in partnership with the Brisbane-based Refugee and Immigration Legal Service to provide a **legal assistance and advice clinic** to culturally diverse clients who have difficulties with:

- employment law
- consumer law (banking, housing, mobile phones)
- domestic violence and protection order applications
- child protection

**ADCQ** will work with identified community leaders in South East Queensland to develop **community media strategies** and to build relationships with local media.

**DATSIMA** will support the **development of capability and leadership** within culturally diverse communities.

**DATSIMA** will provide incentives to established culturally diverse organisations in receipt of funding from Cultural Diversity Queensland, to **mentor and build the capacity** of small/emerging culturally diverse groups.

## ENCOURAGING CIVIC AND CULTURAL PARTICIPATION

**DSITIA (Arts Queensland)** is encouraging the active involvement of people from culturally diverse communities in Queensland's arts and cultural life as **artists, participants and audiences**, through funding programs and other initiatives.

**TAFE Queensland** will complete development of and then deliver ***Struggles on Stranger Street Community Law***, a set of resources developed in collaboration with the Refugee and Immigration Legal Service covering a range of topics including laws around renting, credit, driver licenses, buying and selling, marriage and family law.

**ECQ** will increase electors' awareness (including for those from culturally diverse communities) of their responsibilities towards enrolment and voting through the delivery of a **community awareness program**.

**QPS** will develop and implement ***Project Reach***, an initiative to engage existing culturally diverse communities, international students and visitors to Queensland in activities regarding crime prevention.

**ECQ** will support the civic participation of culturally diverse clients by offering a full **telephone and interpreting service for electoral commission information** to members of the public who are not proficient in English.

**DATSIMA** is providing funding to support local and signature events across Queensland that showcase and celebrate diversity through the ***Valuing Diversity Grants Program***.

## IMPROVING ACCEPTANCE AND UNDERSTANDING OF CULTURAL DIVERSITY

### Promoting and celebrating our state's diversity:

**ADCQ** will provide a **range of education and awareness raising services** to improve acceptance and understanding of cultural diversity including through public and private training sessions, presence at community events, media engagement and community development activities.

**DSITIA (Queensland Art Gallery | Gallery of Modern Art)** is **promoting cultural diversity** through collections, exhibitions, publishing, education and public programs.

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**ADCQ** will partner with schools to promote the Australian Human Rights Commission's *Racism. It Stops With Me* **anti-racism campaign** and the *What you say matters* resource in schools.

**All Queensland Government** agencies are acknowledging and valuing our state's diversity by celebrating **days of cultural significance** broadly across government.

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**DATSIMA** is delivering **Queensland Cultural Diversity Week**, a statewide program of events building community cohesion by celebrating and encouraging broader recognition of Queensland's cultural diversity.

### Providing resources and tools that encourage a global sense of community:

**DSITIA (Queensland State Archives)** will investigate development of an **online map** linking identified selected photographic resources within Queensland State Archives to particular settlements and communities.

**DETE** is encouraging international engagement through the **placement of international students** in Queensland state schools.

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**DSITIA (Queensland State Archives)** will ensure the **guide to resources about immigration and family history** is available and updated annually.

**DETE** will promote the **Global Learning Centre**, which provides professional learning in all aspects of global education to support Queensland teachers in educating for justice, peace and sustainability.

### Strengthening the cultural diversity evidence base across government:

**QTT (Queensland Government Statistician's Office)** and **DATSIMA** will identify what **cultural diversity data** is available across government and what more could be collected to strengthen the evidence base and inform future planning and priorities to target investment.

**DATSIMA** will gather and share information on **current and future priorities of Queensland's Australian South Sea Islander community** through a survey to enable governments, non-government organisations, business and the community to build a better understanding of priorities.

## PROMOTING AWARENESS OF SERVICES TO NEW MIGRANTS

### Providing information on services available:

**DSITIA (Queensland State Archives)** will raise awareness of the **collection of public records and services available at Queensland State Archives** to culturally diverse communities and support Harmony Day celebrations by developing displays and events dedicated to culturally diverse Queenslanders.

**DETE** will maintain a **current web based list of Intensive English Centres** and contact details to support ease of access to services for culturally diverse clients.

**DETE** will promote the **Overseas Qualifications Unit's free assessment service** for residents of Queensland who have permission to work or study in Australia.

**DJAG** will provide **information sessions and workshops** about the department's services of interest to people from culturally diverse backgrounds in areas of identified need.

**ADCQ** will attend citizenship ceremonies in Cairns, Townsville, Rockhampton and Brisbane to **provide information on the services of the ADCQ** and raise awareness of the *Anti-Discrimination Act 1991*.

**DATSIMA** will work with Queensland Government departments to increase the use of **community newsletters and other targeted media** to promote Queensland Government programs and services for culturally diverse Queenslanders.

**DATSIMA** will explore options for improving the online **Cultural Diversity Resource Directory** by leveraging off existing resources such as [www.mycommunitydirectory.com.au](http://www.mycommunitydirectory.com.au).

**LAQ** will develop a **community engagement strategy** to assist it to build effective working relationships with organisations providing support to refugees and migrants and identify legal needs.

**DOH** will redevelop the **Queensland Health multicultural health website** to raise awareness of available health services and improve health literacy for people from culturally diverse backgrounds.

## Delivering targeted initiatives to improve access to information and services:

**DHPW** will **streamline funding arrangements** to facilitate better access to state-funded refuges (safe houses), including access to interpreters, for women from culturally diverse backgrounds and their children who are experiencing domestic and family violence.

**DHPW** will increase the **supply of new social and affordable housing dwellings**, including for culturally diverse Queenslanders, through the *National Rental Affordability Scheme* incentives and affordable housing sector revitalisation.

**QPS** will investigate an effective means to provide **safety messages** to international visitors and students prior to and upon their arrival in Queensland.

**QPS** will develop and implement education initiatives for culturally diverse communities that deal with specific **policing issues**.

**QPS** will work in collaboration with education institutions, community groups and other agencies to **promote police contact pathways** and deliver personal and property safety seminars for newly arrived migrants, students and international visitors.

**PSBA** and **QPS** will build the cultural capability of the QPS to **strengthen community confidence in law and order** in Queensland.

The **OIC** will conduct consultations with culturally diverse stakeholders to **develop information and resources that raise awareness** of government information access and privacy rights.

**DATSIMA** and **DTESB** will facilitate **water safety initiatives** for new arrivals to Queensland through the Surf Life Saving Queensland *Water Safety Program*.

**DTMR** will work with ACCESS Community Services Limited to **extend the trial of the AUSTROADS Learning to Drive Kit** to culturally diverse communities in the Logan area.

**DEWS** will ensure **public communication on water and energy issues** includes strategies for reaching culturally diverse communities.

● Focussing on addressing housing issues that face culturally diverse communities:

**DHPW** will increase **temporary supported accommodation and targeted accommodation** options including additional places for families, and women and children escaping domestic and family violence, including people from culturally diverse backgrounds.

**DHPW** will improve accessibility to products including ***Rent Connect, Bond Loans and National Rental Affordability Scheme*** through cultural training for staff, review of connections with key networks, and review and update of written and online information.

**DHPW** will consider innovative models, including public-private partnerships, to **increase access to housing for low income new arrivals** such as rent-to-buy schemes and labour-for-equity exchange schemes.

**DHPW** will conduct **community workshops**, including for culturally diverse clients, to establish new *Homelessness Community Action Plans* and to broaden existing plans.

**DHPW** will **assist low-income households into the private market** by developing new approaches for private market assistance and other self-help approaches to home ownership.

## IMPROVING SUPPORT FOR MIGRANTS TO CONNECT WITH THEIR LOCAL COMMUNITY

**DCCSDS** will identify opportunities to promote **online volunteering resources** aimed at migrants and new arrivals.

**DATSIMA** will ensure local communities are provided opportunities for economic and social participation through a new **Cultural Diversity Queensland service delivery model**.

**DCCSDS** will identify **opportunities to connect new migrants to their local communities**, including through the *Seniors Enquiry Line, Grandparent Line and Women's Infolink*.

**DATSIMA** will identify opportunities, in partnership with relevant government departments and non-government agencies, to support the **regional settlement of new and established migrants and refugees**.

**QH (Metro South Hospital and Health Service)** will deliver the ***Building Resilience in Transcultural Australians (BRiTA) Futures*** program, which supports mental health outcomes amongst people from culturally diverse backgrounds, including promoting resilience to stress associated with acculturation.

# Delivering the best culturally responsive services

The Queensland Government is committed to ensuring equality of opportunity for all Queenslanders, and a key priority for the Government is the delivery of better frontline services. For services to be accessible to all Queenslanders they need to be culturally responsive.

Ensuring the delivery of culturally responsive services will also assist Queenslanders from culturally diverse backgrounds to participate fully in the economy and the community.

The need for culturally responsive services applies not only to direct service delivery by Queensland Government departments but also to the non-government organisations government funds to deliver services on its behalf.

- The **PSC** will **influence and drive diversity and cultural capability** across the public sector.
- The **PSC** will continue to work with agencies to **monitor and report on equal employment opportunity outcomes** across the public sector under the *Public Service Act 2008*.
- **DCCSDS** will **target investment to the people and communities who most need support** and who will receive the greatest benefits from services, including people from culturally diverse backgrounds.
- **DCCSDS** will invest with the Australian Government to implement the **National Disability Insurance Scheme**, which will enable people with a disability from culturally diverse communities to have greater capacity to exercise choice and control over their disability supports.
- **QH** will support the implementation of the **National Framework for Mental Health in Multicultural Australia—towards culturally inclusive service delivery in mental health services** in Queensland.
- **QTT** will work with non-government organisations to develop their leadership to successfully **engage in contestability processes** with a focus on ensuring the needs of culturally diverse communities are met.
- **All Queensland Government departments** will **engage broadly with all community stakeholders** in the development and delivery of policy, programs and services.
- **All Queensland Government departments** will ensure the **best and most holistic system of language services**, including:
  - promoting the range of translated resources and tools available for people who need assistance with English
  - delivering on responsibilities under the *Queensland Language Services Policy*, and ensuring that translated information is current and accurate.
- **All Queensland Government departments** will ensure staff have access to, and attend, **cultural competency training** and pursue other opportunities to build skills and understanding of the needs of refugees and migrants and how to respond.

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The information in this publication is general and does not take into account individual circumstances or situations.



# Queensland Government's Status Report: January – June 2014

On the Logan: City of Choice Two-Year  
Action Plan 2013-2015

17/7/14  
Tabled by Minister for Aboriginal  
and Torres Strait Islander and  
Multicultural Affairs.  
S

Great state. Great opportunity.



## Executive Summary

The Queensland Government is committed to delivering a broad range of initiatives and actions that align with the work being done in Logan by the Logan City Council.

The *Logan: City of Choice Two-Year Action Plan 2013–2015* outlines a comprehensive set of activities covering the key themes of education, employment, housing, safety, social infrastructure and transport. The strong working relationship between Logan City Council and the Queensland Government will continue to be built through cooperative implementation of the *Logan: City of Choice Two-Year Action Plan 2013-2015*.

This status report provides Information against the Queensland Government Responses to the *Logan: City of Choice Action Plan* where the Queensland Government is leading or supporting the implementation of actions. This Status Report is focused on the biannual reporting timeframe of 1 January to 30 June 2014.

Highlights of the Queensland Government's Status Report include:

- The Department of Education, Training and Employment (DETE) investment of \$1.4 million (during 2013–14), to fund seven projects under Community Learning In Logan that will see 453 disadvantaged learners gain skills and qualifications up to Certificate III level in community services; sport and recreation; transport & distribution; business; and hospitality.
- Queensland Police Service (QPS) has continued involvement with the Indigenous Community Police Consultative Group leading to the implementation of local programs of 'Culture in the Park'.
- Delivery of the Community Connect Forum by the Department of Aboriginal and Torres Strait Islander and Multicultural Affairs (DATSIMA) This forum brought leaders together to identify cultural awareness across diverse cultural groups living in Logan.
- Queensland Health (Metro South) has continued to deliver the resource called Healthy Jarjums. This has been disseminated to all state primary schools in Logan. It has been utilised in some of these schools and embedded into teaching modules.
- The Department of Housing and Public Works (DPHW) has undertaken extensive engagement with various stakeholders and developed the Logan Homelessness Community Action Plan (LHCAP).
- The Department of Transport and Main Roads (DTMR) continues their commitment to working with Logan City Council to address identified transport issues and needs.

## THEME: EDUCATION

### Queensland Government Response to the Action Plan

1.1 The Queensland Government supports school attendance by all Queensland children.

The Department of Education, Training and Employment actively promotes the 'Everyday Counts' message in state schools and implements a number of initiatives in state schools to encourage attendance, all of which would have benefit in Logan, including:

- the Parent and Community Engagement (PaCE) program which supports positive school and parent relationships by promoting the importance of attending school every day and working directly with schools
- strategies in schools such as breakfast clubs, intensive collaborative case management for at risk students, walking school bus, individual schools setting public attendance targets with their communities, pre-prep transition programs and early years parent engagement programs
- schools across Logan City implementing the evidence-based School Wide Positive Behaviour Support Program which engages full community participation in developing and supporting clear school community expectations that centre on learning, responsibility, respect and safety. Many schools are actively engaging students in monitoring their individual and class attendance on a daily and weekly basis with celebrations for 100% attendance
- the Learning and Wellbeing School Planning and Evaluation Tool which provides a tool for schools to assess their current practice and priorities, and inform ongoing planning
- the Community Durithunga Aboriginal and Torres Strait Islander Corporation, which is a network of Indigenous Educators that actively promote attendance and community engagement. The group has affiliations with community organisations that support best practice within Logan City schools

1.2 Explore opportunities to reduce barriers to higher education for New Zealand citizens.

This is an issue primarily for the Australian Government.

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- Schools across Logan offer a variety of services to support students and their families. For example Mabel Park State School:
  - offers breakfast for students five days a week sponsored by the YMCA breakfast program. Twice a week it is run on the middle campus and three times a week it is run out of the Murri Club
  - has a Murri Club which includes playgroup on Monday mornings and dance and cultural classes twice a week
  - has a very public attendance target of above 90% for every child. This is discussed on parade in newsletters, school sign and posters in every classroom tracking students daily attendance
  - runs free after school sporting activities for students on Wednesday and Thursday afternoons
  - runs a pre prep program for students and parents during Term 4. This allows for a smooth transition for prep for both students and parents
  - has a student and parent wellness centre which features a "Community Hub", this centre supports parents to ensure that their children experience success at school. It includes helping parents find employment, setting home routines, home visits, budgeting, parent education classes and social get-togethers.
- 74 schools in South East Region (SER) are currently implementing Schoolwide Positive Behaviour Support. The majority of these are schools in Logan City. Implementing Schoolwide Positive Behaviour Support involves family and community participation, to bring about improvements in student learning and social outcomes. Schools are tracking behaviour referrals, attendance and academic outcomes and making decisions based on data.
- Durithunga has arranged sporting events on a regional basis for local Indigenous students. They were also involved in arranging Regional IEW workshops. SER have taken over this role.

This issue continues to be monitored in Queensland

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1.3 Queensland State Schools are committed to promoting cultural diversity and inter-racial harmony. This is done on a daily basis in recognising and celebrating the significant contributions of Aboriginal and Torres Strait Islander people to the Logan community. Other opportunities for recognition and celebration include facilitating events during Harmony Day, Reconciliation Week, NAIDOC Week and Anzac Day.

The Department of Education, Training and Employment supports a number of initiatives that promote cooperation and harmony, including:

- embedding Aboriginal and Torres Strait Islander Perspectives in Schools (EATSIPS) to support schools to develop protocols around recognising the Traditional Owners of the Country on which each school is built, at assembly and other formal occasions
- local Logan-based Elders working cooperatively with schools and supporting cultural and other school events
- offering Indigenous Studies to senior students (i.e. at Woodridge State High School). This course gains QCE and OP points as it is an Authority Registered Subject. It is taken by Indigenous and non-Indigenous students. A cultural advisor supports the program
- developing the “Reconciliation: Myths and Misunderstandings” Community Education Course through the Indigenous Schooling Support Unit. The course is currently going through Queensland Studies Authority approval. A student course has also been submitted for implementation across secondary schools, offering students a 1 point QCE
- Community Education Counsellors (CECs) who promote cultural awareness as well as ensuring culturally appropriate practices are followed within school communities. These officers are a well utilised resource for families
- embedding the Aboriginal and Torres Strait Islander Perspectives in Early Childhood (EATSIPeC) project to support Early Childhood providers to be culturally aware, welcoming and encouraging of pre-prep participation. It is receiving favourable reviews within Logan City
- the Yugambah Language is being taught at Waterford West State School. This program was recognised in 2013 State Reconciliation Awards and was also a 2014 winner in the State Schooling Showcase Awards of Excellence. This program is leading the way for the introduction of Traditional

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DETE continues to support local efforts:

- The SER Indigenous Reference Group (IRG) are revisiting the EATSIPS rubric and have remodelled the elements that they felt needed highlighting further. SER have advertised the EATSIPS Principal Project Officer role and should shortly be filling this role. The majority of our schools are aware of the protocols around acknowledging country etc.
- Schools initiate and work with Elders in the community as the need arises. Members of the IRG are actively undertaking programs to support schools.
- Woodridge State High School currently offers Aboriginal and Torres Strait Islander Studies as an authority subject. There are 22 students enrolled across the senior cohort.
- The “Reconciliation: Myths and Misunderstandings” Community Education Course has been renamed “Reconciliation: Communities working together”. The Course has been finalised, and is currently undergoing QSA assessment. It is expected to be ready for implementation later in 2014.
- SER has Community Education Counsellors (CEC) in Marsden SHS, Woodridge SHS, and Beenleigh SHS in the Logan area. Marsden SHS CEC has well developed connections in the local community as well as further afield and works very hard at getting students to school, keeping them in school and ensuring they are achieving. They are a well utilised resource for families and community in general. Positions have recently been advertised across the state for staff. One of the proposed locations for an officer was Logan.
- Waterford West State School teaches the Yugumbah language to all students from Prep to Year 7 as the school’s LOTE subject. Classes are run each week with either a language or cultural focus, depending on the Year level. The school has a dedicated Yugumbah teacher employed at 1.0FTE.

DATSIMA is supporting local efforts by:

- providing assistance to the implementation of EATSIPS and the school community, through regular attendance at Indigenous Education Reference Group meetings
- recently delivering a Community Connect Forum for leaders of all nations to come together. This was powerful in identifying cultural awareness across diverse cultural groups living in Logan.
- finalising a Logan Community Action Plan which

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<p>Languages in schools. It is supported by the Yugambeh Cultural Museum, Beenleigh.</p> <p>The <b>Department of Aboriginal and Torres Strait Islander and Multicultural Affairs</b> supports and funds a number of initiatives including:</p> <ul style="list-style-type: none"> <li>• continuing to provide assistance to the Department of Education, Training and Employment in implementing EATSIPS and fostering enhanced school community relationships</li> <li>• funding programs (for example, the Community Action for a Multicultural Society and Local Area Multicultural Partnerships) to improve awareness and understanding of cultural diversity</li> <li>• funding events which promote positive community relations and aim to strengthen Queenslanders' understanding of the benefits of cultural diversity to the state</li> </ul> <p><b>Queensland Health (Metro South)</b> has developed a resource called Healthy Jarjums. This has been disseminated to all state primary schools in Logan. It has been utilised in some of these schools and embedded into teaching modules.</p>	<p>includes actions to improve employment, education, social justice, housing, health, and cultural awareness of Aboriginal and Torres Strait Islander people</p> <ul style="list-style-type: none"> <li>• providing, under the Logan Community Action Plan, \$10,000 to continue the Sterritt Project which aims to increase employment and community leadership amongst youth in the Aboriginal and Torres Strait Islander community supporting the upcoming 2014 Logan NAIDOC event on 9 July 2014. Government funding of \$1500 has been provided for the event, which will include a particular focus on Aboriginal and Torres Strait Islander ex-service men and women</li> <li>• funding of the CAMS and LAMP programs</li> <li>• providing funding under the Valuing Diversity Grants Program for cultural events that promote positive community relations, community cohesion and understanding of cultural diversity. Of these events, three have been held in the Logan area since January 2014 – 'Waitangi Multicultural Day', 'Kaleidoscope Multicultural Festival' and 'Chin National Day Celebration'</li> <li>• providing funding of \$5,000 to the Kings and Queens of Pacific Rugby Group to host the 2014 Rugby Tournament to be held in Logan area later in the year.</li> </ul> <p>• As previously reported in the initial Government Response, <b>Queensland Health (Metro South)</b> has developed a resource called Healthy Jarjums. This has been disseminated to all state primary schools in Logan. It has been utilised in some of these schools and embedded into teaching modules. Queensland Metro South has no further information to provide against this action at this time.</p>
<p>1.4 Convene a forum with principals, community service leaders and other key stakeholders to develop a whole of community plan to support children and their families from birth, through school to adulthood.</p> <p>This action is led by the Leadership Team and the Queensland Government will provide support as appropriate.</p> <p>The <b>Department of Education, Training and Employment</b> could assist Logan City Council through participation in a steering group, promoting participation by principals and early childhood centres, distribution of details on the event, assistance with speakers, best practice examples or (if required)</p>	<ul style="list-style-type: none"> <li>• The <b>DETE</b> South East Regional Office will advise staff of relevant forums arranged by the Logan City of Choice Leadership Team in which the participation of regional officers or school-based staff would make a contribution. The Leadership Team may send information about forums in Logan to <a href="mailto:enquiries.SER@dete.qld.gov.au">enquiries.SER@dete.qld.gov.au</a> for consideration and distribution to DETE staff.</li> <li>• <b>DETE</b> has ongoing representation on the Logan Government Coordinators' group.</li> </ul>

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<p>additional venue options.</p> <p>Staff from the <b>Department of Education, Training and Employment</b> currently attend the 'Logan Government Coordinators' group (local, state and federal representation) which provides a regular forum for communication between colleagues from all levels of government and different agencies involved with delivering or developing collaborative initiatives aimed at improving the social and economic capacity of the Logan area.</p> <p><b>Queensland Health</b> (Metro South) would be interested in this action as a participant stakeholder in the process to ensure appropriate links to health services are included as part of any plan.</p>	<ul style="list-style-type: none"> <li>• <b>Queensland Health</b> (Metro South) continues to be interested in this action as a participant stakeholder in the process to ensure appropriate links to health services are included as part of any plan.</li> </ul>
<p>1.5 Work with key stakeholders in planning for the Meadowbrook knowledge precinct, to strategically consider the assets, programs, and economic drivers for TAFEs, Universities and educational services and their links to the urban environment.</p> <p>The <b>Department of Education, Training and Employment</b> will continue to support this process as required. The Metropolitan South Institute of TAFE is actively represented on the working group for the Meadowbrook knowledge precinct.</p>	<ul style="list-style-type: none"> <li>• Management and ownership of TAFE public training assets have been transferred to the Training Assets Management Authority (QTAMA).</li> <li>• TAFE Queensland Brisbane is now subject to a fully contestable VET funding market effective 1 July 2014.</li> <li>• The South East Health Pathways Alliance will be launched on 24 June 2014.</li> <li>• Please note that Metropolitan South TAFE has been subsumed into TAFE Queensland Brisbane.</li> </ul>
<p>1.6 The Queensland Government supports the education of all Queensland children and young people and encourages families and communities to share responsibility for supporting educators.</p> <p>The <b>Department of Education, Training and Employment</b> is:</p> <ul style="list-style-type: none"> <li>• refining a direct-to-schools resourcing model in 2014 allowing schools greater capacity to individualise the use of these resources to meet their unique school community needs</li> <li>• supporting the Youth Support Coordinator initiative which now provides allocations directly to secondary schools to increase support to youth at-risk students.</li> </ul>	<ul style="list-style-type: none"> <li>• A Board has recently been formed within DETE to look at the funding model for Students with Disability. The Board consists of all the Queensland State School Regional Directors, as well as the Deputy Director-General, State schools, Deputy Director-General, Corporate Services and Assistant Director-General, State Schools- Operations. The current 2014 Direct to Schools Model is being discussed. The Board's role is to establish a revised model.</li> <li>• The South East Region of DETE has embraced the introduction of the Youth Support Coordinator (YSC) Initiative within the region. Principals were afforded the opportunity to target their allocation to meet their individual school needs.</li> </ul>
<p>The Queensland Curriculum (P-10) has been developed with Aboriginal and Torres Strait Islander perspectives which all schools have access to. The Indigenous Schooling Support Unit Library, School to Work Team, EATSiPEC project provides resources for schools to maximise participation, connection to culture and</p>	<ul style="list-style-type: none"> <li>• The role of a state school Youth Support Coordinator (YSC) is to provide support to at-risk students in Years 10 to 12 to remain engaged with their education to enhance their opportunities for further education and sustainable future employment. The role of the YSC will reflect the specific needs of the school.</li> </ul>

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engaged learning EATSIPS professional development has been taken up by all Logan City schools over the last three years.

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- A total of 9.9 FTE YSCs operate across all secondary schools in Logan.

## THEME: EMPLOYMENT

#### Queensland Government Response to the Action Plan

2.1 Establish a group of employment service providers and industry to promote and further encourage entry level positions to be filled by people from high unemployment areas.

This action is appropriately led by Logan City Council. In principle, the Queensland Government supports this action.

2.2 Identify holistic programs that work in the area of resolving long term unemployment and seek ways to initiate, grow, and advocate for these programs in Logan City.

This is primarily an issue for the Australian Government.

The **Department of Education, Training and Employment** continues to work with other Queensland Government agencies and the Australian Government on improving educational and training outcomes and labour market participation, with a strong focus on those who are disadvantaged in the labour market. This agenda supports the objectives set out in the *Queensland Aboriginal and Torres Strait Islander Economic Participation Framework* and DETE's *Solid partners. Solid futures* and *Great skills. Real opportunities.* action plans.

While not specific to Logan, under *Great skills. Real opportunities*, the Queensland Government provides additional support and assistance under the new Community Learning initiative to disadvantaged learners who are not accessing income support or Australian Government employment assistance, to participate in and complete vocational training up to a Certificate III qualification.

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- The provision of employment support services is the responsibility of the Australian Government. The Queensland Government one stop web portal provides information about and links to a range of employment related services at the state and national level. See [www.qld.gov.au/jobs](http://www.qld.gov.au/jobs).
- A minimum of nine (9) trainees will be engaged across **DATSIMA** in the 2014-15 year (and for each subsequent year) as part of our commitment to the economic participation agenda. At least one trainee position will be assigned to the South East Queensland (South) region. Strong preference will be given to Aboriginal or Torres Strait Islander trainees in the Logan area.
- **DETE** is continuing to implement the *Great skills. Real opportunities.* reform action plan to enable eligible Queenslanders to access and complete the skills training they need to get a job.
  - Through the Action Plan **DETE** is:
    - improving engagement with industry and employers,
    - making training more accessible, and
    - ensuring quality training is linked to employment
  - From 1 July 2014, a number of new funding programs and policies will be implemented in line with the reforms outlined within *Great skills. Real opportunities*.
  - The Community Learning strategic intervention features a responsive funding model that supports partnerships between community organisations and training providers to develop innovative training projects. Projects assist disadvantaged learners who are not accessing Australian Government income support or employment services, to undertake nationally recognised training up to a certificate III level in a supportive environment in their local communities.
- During 2013-14, **DETE** has invested \$1.4M to fund seven projects under Community Learning in Logan that will see 453 disadvantaged learners gain skills and qualifications up to certificate III level in community

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The Queensland Government also provides a subsidised training place in priority qualifications to eligible Queenslanders under the Certificate 3 Guarantee Program and additional subsidies for language, literacy and numeracy skills and lower level qualifications which may be required by participants prior to undertaking their Certificate III qualification.

The government is also committed to investing an additional \$86 million over six years to create an extra 10 000 apprentice and trainee commencements. *Great skills. Real opportunities.* also announced a number of trade employment initiatives including:

- the \$10 million School to Trade Pathway incentive providing employers with a \$5000 bonus for retaining their school-based apprentice in full-time work after they leave school
- the Registered Trade Skills Pathway which makes trade recognition easier for casual and other employees and complements existing trade pathways.

The **Department of Aboriginal and Torres Strait Islander and Multicultural Affairs** will participate in any joint initiatives to ensure that Aboriginal and Torres Strait Islander people and people from culturally diverse communities have the same opportunities as all Queenslanders.

2.3 Contribute to Logan City's existing and new economic development and planning strategies. This action is appropriately led by Logan City Council. In principle, the Queensland Government supports this action. No further action is possible at this point in terms of relocation of Woodridge State High School.

The **Department of Aboriginal and Torres Strait Islander and Multicultural Affairs** will participate in any joint initiatives to ensure that Aboriginal and Torres Strait Islander people and people from culturally diverse communities have the same opportunities as all Queenslanders:

- the 2014 funding round of the Economic Participation Grants Program 2014-15 offers grants to assist local government and non-government organisations to deliver innovative projects that

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services, sport and recreation, transport & distribution, business, and hospitality.

- **DETE** representatives met with Logan City Council looking at opportunities to work cooperatively with the Council on long term planning
- The **DETE** Facilities Manager attended the community workshop "Logan Central – Life Long Learning Precinct."
- Funding complete for Trade Training Centres. Six sites within Logan are:
  - Kingston College (construction)
  - Loganlea State High School (hospitality)
  - Mabel Park State High School (construction)
  - Beenleigh State High School (hospitality)
  - Windaroo Valley State High School (hospitality)
  - Park Ridge State High School (science)
- **DATSIMA** has provided \$15,000 toward the PCYC Breaking the Cycle program under the Queensland Aboriginal and Torres Strait Islander Economic Participation Framework targeted at those Aboriginal and Torres Strait Islander youth who are not eligible for Community Learning funding
- **DATSIMA** has also developed strong networks with the community to deliver projects, aimed at realising an increase in trainees and apprentices. For example, DATSIMA is working in partnership with other key stakeholders in Logan to deliver an all nation youth forum/expo for school leavers and those at-risk, to provide employment opportunities.

**DATSIMA** continues to support work in this area by:

- finalising the development of a whole-of-government Cultural Diversity Action Plan (Action Plan) which outlines the steps that the Government will take to drive improvements in language independence, education participation and attainment, economic independence and participation and community participation
- finalising a review of the Queensland Government Language Services Policy and the development of a new language service policy to ensure that it continues to enhance access to Government and Government-funded services for people who have difficulty communicating in English
- hosting four targeted stakeholder engagement fora across the state, including one in Logan, to test the then draft Queensland Cultural Diversity Policy Action Plan with stakeholders, and to seek input for the

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<p>support economic independence and participation as well as business development for Queenslanders from culturally diverse backgrounds. The outcomes of the Economic Participation Grants Program will be announced in mid-2014</p> <ul style="list-style-type: none"> <li>the <i>Queensland Aboriginal and Torres Strait Islander Economic Participation Framework</i> was released in December 2013. The framework sets out the three priority areas in economic participation including individual responsibility and opportunity, unlocking economic potential and contributing to the economy. An action plan to support the framework will be publicly released by mid-2014</li> <li>the <i>Queensland Cultural Diversity Policy</i> was also released in December 2013. The policy sets out the Queensland Government's priorities for culturally diverse communities including the themes of language independence, education participation and attainment, economic independence and participation and community participation. An action plan outlining government department responses will be developed in 2014.</li> </ul>	<p>review of the Language Services Policy. Almost 50 stakeholders from the culturally diverse community sector, local government and departmental representatives participated in the forum in Logan on 24 March 2014.</p> <p>The Queensland Cultural Diversity Policy Action Plan and the new Language Services Policy and Guidelines will be released in the second half of 2014.</p>
<p>2.4 Advocate for the exploration of the underlying reasons, issues and facts behind long term unemployment in high impact areas of Logan City</p> <p>This action is led by the Leadership Team.</p> <p>Through the Inter-Agency Group on Queensland Employment and Training, the <b>Department of Education, Training and Employment</b> continues to engage the Australian Government on possible responses to identified gaps in employment service delivery.</p> <p>On 18 February 2014, the Minister for Education, Training and Employment and the Minister for Aboriginal and Torres Strait Islander and Multicultural Affairs and Minister Assisting the Premier announced the Strategic Indigenous VET partnership, a strategic partnership between the <b>Department of Education, Training and Employment</b> and the <b>Department of Aboriginal and Torres Strait Islander and Multicultural Affairs</b> to deliver up to \$1 million a year (commencing 2013/2014) over the next four years for accredited training and assessment services across Queensland.</p>	<ul style="list-style-type: none"> <li>DETE is continuing to coordinate the Inter-Agency Group on Employment and Training. DETE is working with senior State and Australian Government representatives to foster collaboration and minimise duplication of services.</li> <li>The Strategic Indigenous VET Partnership commenced in April 2014. As at 31 May 2014, three projects had been approved to assist 38 participants within the DETE North Coast region. No projects have been approved for Logan to date.</li> <li>From 1 July 2014 a number of new funding programs and policies will be implemented in line with the reforms outlined within <i>Great skills. Real opportunities</i>. The Strategic Indigenous VET Partnership forms an integral component of the 2014–15 VET Investment Plan which was launched on 9 June 2014.</li> <li>DATSIMA continues to meet with the Department of Education, Training and Employment to discuss current and proposed joint projects under the Strategic indigenous VET partnership.</li> </ul>
<p>2.5 Promote and facilitate the provision of infrastructure in rural or growth areas to encourage the establishment of local businesses and create employment opportunities in these areas. For example,</p>	<ul style="list-style-type: none"> <li>DATSIMA is in discussions with the Australian Government around the employment opportunities in Flagstone.</li> </ul>

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<p>Flagstone and Yarrabilba.</p> <p>This action is led by the Leadership Team. In principle, the Queensland Government supports this action.</p> <p>2.6 Develop programs and strategies that encourage social enterprise opportunities.</p> <p>This action is appropriately led by Logan City Council. In principle, the Queensland Government supports this action.</p> <p>While not specific to Logan, the Queensland Aboriginal and Torres Strait Islander Business Directory online web resource (Black Business Finder), has been established to provide business development opportunities for Indigenous business.</p> <p>The Department of Education, Training and Employment works closely with the Department of Aboriginal and Torres Strait Islander and Multicultural Affairs on the development of skills and employment strategies for Aboriginal and Torres Strait Islander people.</p> <p>In addition, the Strategic Indigenous VET Partnership is a strategic partnership to deliver up to \$1 million a year over the next four years for accredited training and assessment services that support the objectives set out in the Department of Aboriginal and Torres Strait Islander and Multicultural Affairs <i>Queensland Aboriginal and Torres Strait Islander Economic Participation Framework</i> and the Department of Education, Training and Employment' <i>Solid partners. Solid futures and Great skills. Real opportunities.</i> action plans. Both these departments are exploring potential investment across the state and priority industries.</p>	<ul style="list-style-type: none"> <li>• The Black Business Finder is a free on-line resource that is continuing to expand to assist employers and project developer's access Indigenous businesses. There are currently over 250 businesses listed on the database that operate in Queensland. DATSIMA regularly promotes the Black Business Finder to Aboriginal and Torres Strait Islander businesses and organisations.</li> <li>• Where possible, DATSIMA identifies potential Aboriginal and Torres Strait Islander businesses that are interested in employing trainees and apprentices under the Strategic Indigenous VET Partnership with Department of Education, Training and Employment.</li> </ul>
<p>2.7 Optimise use of Trade Training Centres at schools to create greater opportunities for access by students and non-students during and outside of normal school hours.</p> <p>In principle, the Queensland Government supports this action.</p> <ul style="list-style-type: none"> <li>• 92 per cent of eligible State High Schools within the Logan City Council catchment area have obtained or are in the process of applying for funding under the Trade Training Centres in Schools program. Three centres (involving six schools), are currently operational, with a further centre (three schools)</li> </ul>	<p>The Government continues to support this action in principle.</p>

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currently under construction. Three schools have recently applied for funding for an additional centre. Logan is a Priority Employment Area. Applications from Logan schools are therefore considered as a priority.

- Once all centres are operational, there may be opportunities for students within the wider catchment area to access facilities that provide training in their interest area. Principals can negotiate on a case by case basis a student's enrolment into the Trade Training Centre.

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## THEME: HOUSING

#### Queensland Government Response to the Action Plan

##### 3.1 Progress the implementation of the Logan Renewal Initiative (LRI)

The **Department of Housing and Public Works** supports in principle this action, as it pertains to the reform direction for social housing and the Logan Renewal Initiative.

A national open tender process is underway to identify a suitable non-government organisation to deliver the Initiative. Broadly, the successful organisation will be required to:

- manage approximately 4900 social housing tenancies and properties
- manage applications, referrals to other services, and deliver private rental products
- renew and develop social and affordable housing in Logan City

Over 20 years under the Logan Renewal Initiative, the State requires the successful organisation to supply 1500 new dwellings of which 500 are social housing dwellings. There is a real concern that without these, homelessness and overcrowding will continue to increase. Consideration will be given to the location of these additional units so that, where possible, they do not contribute to a net increase in the proportion of social housing stock in suburbs that are known to have high concentrations of social housing.

While supportive of the action to accelerate the broader redevelopment process, additional non-government providers are not necessarily a mechanism to achieve this.

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**DHPW** continues to support work in this area:

##### Logan Renewal Initiative

- On 24 March 2014, the State endorsed the preferred proponent and endorsed commencement of contract negotiations to draft a contract that delivers on the State's objectives over the 20 year term of the project.

**DATSIMA** continues membership on the Logan Renewal Board to ensure the interests of Aboriginal and Torres Strait Islander people and those from culturally diverse communities are best represented.

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<p>The <b>Department of Aboriginal and Torres Strait Islander and Multicultural Affairs</b> will continue membership on the Logan Renewal Board to ensure the interests of Aboriginal and Torres Strait Islander people and those from culturally diverse communities are best represented.</p>	
<p>3.2 Work with the State Government to identify and address the challenges faced with the Logan Renewal Initiative to help facilitate changes to Logan's social housing stock.</p> <p>This action is appropriately led by Logan City Council. Through the <b>Department of Housing and Public Works</b> this action is broadly supported.</p> <p>Significant work has informed the development of the Logan Renewal Initiative, including understanding the challenges and benefits of transferring social housing stock. The Logan City Council is represented on the Logan Renewal Board and the Evaluation Panel, and is working with the Queensland Government to address challenges.</p>	<p><b>Logan Renewal Initiative</b></p> <ul style="list-style-type: none"> <li>As above, when the procurement process is completed and contracts are in place, the State will be in a position to provide further information to Logan City Council. In addition, the preferred proponent will be in a position to initiate their own engagement strategy with Council to progress action items that will benefit from close collaboration.</li> </ul>
<p>3.3 Advocate for stronger partnerships between support service and housing providers to address housing and homelessness issues.</p> <p>The Queensland Government is committed to partnership approaches with the non-government sector. Both the Housing 2020 strategy and the Homelessness to Housing 2020 Strategy include actions for strengthening collaboration between support services and housing providers to address housing and any homelessness issues.</p> <p>Current initiatives of the <b>Department of Housing and Public Works</b> include:</p> <ul style="list-style-type: none"> <li>building and maintaining strong and effective relationships with key government and non-government stakeholders in the local community to provide appropriate eligible clients with housing assistance linked with the client's support networks where required</li> <li>supporting Community Housing Organisations (CHOs) to deliver high quality social housing services in the Logan region, maintaining effective relationships with key stakeholders and expanding stakeholder networks where appropriate. CHOs use existing relationships with local support providers and other agencies to link social housing applicants</li> </ul>	<p><b>Logan Renewal Initiative</b></p> <ul style="list-style-type: none"> <li>Subject to successful contract negotiations and endorsement by Government, it is anticipated that detailed implementation planning will occur with the successful proponent for the Logan Renewal Initiative. Implementation plans will ensure that key stakeholders in Logan are identified and briefed in relation to the project and in relation to opportunities to contribute to the Initiative as appropriate.</li> </ul> <p><b>Woodridge Housing Service Centre</b></p> <ul style="list-style-type: none"> <li>Woodridge Housing Service Centre (WHSC) representatives are part of the Logan Combined Network (LCN) and will continue to attend and contribute to the LCN. They also participate on a local network consisting of locally-based representatives of government agencies and community sector partners to deliver the Housing and Support Program and the Joint Action Plan for younger people with a disability transitioning from Queensland public health facilities.</li> <li>WHSC maintains ongoing engagement with the following networks: <ul style="list-style-type: none"> <li>Southern Gateway Regional Managers Co-ordination Network, Logan City Integrated Community Response (ICR), Complex Needs Assessment Panel (CNAP), Care Co-ordination Network, Helping Out Families (HOF) program,</li> </ul> </li> </ul>

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- and tenants to appropriate support services to help them to move in, through and out of the social housing system and to not fall into homelessness
- reviewing and expanding existing Woodridge Housing Service Centre engagement with stakeholders essential to the delivery of high quality social housing services in Logan City
- subject to a suitable non-government organisation being selected through the Logan Renewal Initiative procurement process, the successful organisation will continue and enhance the engagement with stakeholders to ensure the delivery of high quality social housing services in Logan City
- creating new partnerships with local support providers and government and non-government agencies to prevent homelessness and link social housing applicants and tenants to appropriate support services to assist them to move into, through and out of the social housing system
- partnering with the Queensland Council of Social Services to coordinate the development of a Homelessness Action Plan in collaboration with the Logan community, including housing, homelessness and other community services and other levels of government. A Homelessness Action Plan will be developed by June 2014.

#### Queensland Government Status Update (Jan-June 2014)

Logan Housing Interagency Network, Logan Youth Foyer Support Services Panel, Logan and Beenleigh Mental Health Care Co-ordination, Homeless, Health and Outreach Team, Local Disaster Management Group, Joint Action Plan meetings with various Child Safety Services Centres, Housing with Shared Support meetings, The Cultural Housing Initiative, Local Connections to Work, Logan Combined Networks (LCN) and Logan City of Choice – Housing sub-committee.

#### Community Housing Providers

- Contract management staff have conducted teleconferences with all funded community housing providers in the Logan City Council area to ensure providers are managing the delivery of housing services to achieve high quality outcomes for clients.

#### Logan Homelessness Community Action Plan

- From November 2013 a designated officer from DHPW's southern region and a counterpart from the Queensland Council of Social Services (QCOSS) jointly coordinated development of the Logan Homelessness Community Action Plan (LHCAP).
- Extensive engagement and consultation have occurred with numerous stakeholders across Logan's diverse range of community services, within the housing and homelessness sector, allied specialist providers, multiple service organisations and generalist providers such as community neighbourhood centres. Other groups engaged included support and advocacy groups, Indigenous, community and cultural leaders. Local, state and federal government agencies took part in and have contributed to the ongoing development of the plan.
- Through this engagement and consultation, five principle initiatives have been identified for inclusion in the LHCAP. Although not formally endorsed yet, work has commenced on three initiatives identified in the plan. Two of these initiatives have attracted seed funding to commence and pilots are expected to be fully operational within 1-4 months (Logan Street Guide and the Logan Street Library). The third initiative is a research project with Griffith University which is investigating the experiential journey of homeless service users in Logan.
- The remaining two actions focus on improving and expanding case coordination, network integration and informed triage approaches and have reached a crucial stage of development.
- Although well progressed completion of the LHCAP has been impacted by resource constraints. Logan Homelessness Community Action Plan is anticipated to

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### Queensland Government Response to the *Logan: City of Choice Two-Year Action Plan 2013-2015*

Queensland Government Response to the Action Plan	Queensland Government Status Update (Jan-June 2014)
<p><b>Queensland Health</b> (Metro South) is interested in collaborative service models where this may lead to enhanced access to relevant health services, including the development of a homelessness action plan.</p>	<p>be completed by August 2014.</p> <ul style="list-style-type: none"> <li>• A partnership of local providers including Metro South Hospital and Health Services is developing a “Logan street directory” to assist clients and service providers better understand the services available and more successfully have clients be able to link to these services.</li> </ul>
<p><b>3.4 Promote housing diversity in Logan through the Planning Scheme and through coordinating clear direction for future growth patterns.</b></p> <p>This action is appropriately led by Logan City Council.</p>	<ul style="list-style-type: none"> <li>• This action is appropriately led by Logan City Council</li> </ul>
<p><b>3.5 Maintain town planning practices that allow for innovative housing solutions in Greenfield areas.</b></p> <p>This action is appropriately led by Logan City Council.</p>	<ul style="list-style-type: none"> <li>• This action is appropriately led by Logan City Council.</li> </ul>
<p><b>3.6 Evaluate and facilitate redevelopment opportunities of Brownfield sites in Logan.</b></p> <p>This action is appropriately led by Logan City Council. In principle, the Queensland Government supports this action.</p> <p>The <b>Department of Housing and Public Works</b> advises that redevelopment is a key requirement of the Logan Renewal Initiative. It is expected that the Initiative’s service provider will engage council to identify and unlock potential opportunities in the portfolio.</p>	<p><b>Logan Renewal Initiative</b></p> <ul style="list-style-type: none"> <li>• The successful proponent for the Logan Renewal Initiative has been made aware of this expectation and will work closely with Logan City Council and the Government to renew and redevelop the social housing portfolio in Logan.</li> </ul>
<p><b>3.7 Build community pride through enhancing the quality and appearance of outdoor and common spaces of housing through creating social enterprises focussed on employment opportunities.</b></p> <p>This action is appropriately led by Logan City Council. In principle, the Queensland Government supports this action.</p> <p>The <b>Department of Housing and Public Works (DHPW)</b> manages initiatives including a range of project requirements under the Logan Renewal Initiative that contribute towards this action. Examples include:</p> <ul style="list-style-type: none"> <li>• design and implement renewal activities that will contribute to the Logan City community as a whole while also meeting the needs of social housing clients</li> <li>• deliver quality social housing design, location and construction to maximise social and economic benefits for households with complex and ongoing</li> </ul>	<p><b>Logan Renewal Initiative</b></p> <ul style="list-style-type: none"> <li>• <b>DHPW</b> and the preferred proponent have been cognisant of the Logan City of Choice two year action plan, and where appropriate, these strategies have been progressed within the context of contract negotiations.</li> </ul>

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### Queensland Government Response to the *Logan: City of Choice Two-Year Action Plan 2013-2015*

Queensland Government Response to the Action Plan	Queensland Government Status Update (Jan-June 2014)
<p>needs in the context of their local community</p> <ul style="list-style-type: none"> <li>• ensure that development and renewal activities provide opportunities for local industry participation</li> <li>• engage with Logan City Council to ensure that opportunities for uplift in property value are explored and maximised</li> </ul> <p>3.8 Develop an affordable housing and/or an affordable living strategy in Logan for households on low to moderate incomes</p> <p>In principle, the Queensland Government supports this action</p> <p>There is not currently an intention of the <b>Department of Housing and Public Works</b> to develop an affordable housing strategy specifically for Logan. However, the merits of this may be considered by the Logan Renewal Board.</p>	<p><b>Regional Housing Plan</b></p> <ul style="list-style-type: none"> <li>• The Queensland Government has committed to develop regional plans to address local housing priorities under <i>Housing 2020</i> and the <i>Homelessness-to-Housing Strategy 2020</i>. The Regional housing planning process will gather information to shape regional and local initiatives, improve private and social housing supply and affordability, and inform the realignment of specialist homelessness services. Plans for regions across the state will be released progressively in 2014 and 2015.</li> </ul> <p><b>Affordable Housing - general</b></p> <ul style="list-style-type: none"> <li>• In April 2014 the Queensland Government provided a submission to the Inquiry into Affordable Housing in Australia undertaken by the Senate Economics Reference Committee. This submission outlined a range of points for consideration of the Committee that would contribute to positive outcomes for low to moderate income earners seeking affordable housing across the state</li> </ul>
<p>3.9 Provide opportunities to educate and increase communication with property managers, real estate agents, and service providers on housing needs, lifestyle choices, and tenure histories for people from different cultural backgrounds to facilitate opportunities and remove barriers for those households to secure private rental housing. In principle, the Queensland Government supports this action.</p> <p>Initiatives managed by the <b>Department of Housing and Public Works</b> include:</p> <ul style="list-style-type: none"> <li>• The community housing organisation which is selected to develop housing and deliver housing services under the Logan Renewal Initiative is expected to forge "new partnerships with local support providers, government and non-government agencies to prevent homelessness and to link social housing applicants and tenants to appropriate support services to assist them to move into, through and out of the social housing system".</li> <li>• Many people are achieving satisfactory housing outcomes through the private market. It is</li> </ul>	<p><b>Logan Renewal Initiative</b></p> <ul style="list-style-type: none"> <li>• A key aspect of selection and contract negotiations of the Logan Renewal Initiative has been the advancement of a detailed Communication and Engagement Plan which requires the successful proponent to map and work closely with support providers, government and non-government agencies to prevent homelessness and to link social housing applicants and tenants to appropriate support services to assist them to move into, through and out of the social housing system.</li> </ul> <p><b>RentConnect</b></p> <ul style="list-style-type: none"> <li>• The Woodridge Housing Service Centre (WHSC) RentConnect Officers continue to manage relationships with private landlords and real estate agents to increase pathways for clients to access the private rental market.</li> <li>• The WHSC continues to deliver an integrated approach to housing assistance, including RentConnect Officers following up with all clients seeking housing assistance through the WHSC.</li> </ul>

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### Queensland Government Response to the *Logan: City of Choice Two-Year Action Plan 2013-2015*

Queensland Government Response to the Action Plan	Queensland Government Status Update (Jan-June 2014)
therefore anticipated that RentConnect will continue to be offered by the selected community housing organisation delivering on the Logan Renewal Initiative to help people find secure and sustainable private rental housing.	

## THEME: SAFETY

Queensland Government Response	Queensland Government Status Update (Jan-June 2014)
<p>4.1 Identify, support and build on existing community based safety initiatives such as Neighbourhood Watch and Crime Stoppers to build the capacity of both individuals and groups within the community.</p> <p>In principle, the Queensland Government supports this action.</p> <p>The <b>Queensland Police Service</b> manages a number of initiatives including:</p> <ul style="list-style-type: none"> <li>• representation on Logan: City of Choice Leadership Team</li> <li>• 28 Neighbourhood Watch Committees in the Logan Police District. There is also a Neighbourhood Watch Area Coordinator's Group. The Queensland Police Service is often represented on both groups</li> <li>• representation on the Logan Crime Stoppers Committee</li> <li>• Divisional Community Consultative Committee</li> <li>• Better Futures Local Solutions</li> <li>• engagement in <i>Safe City Advisory Committee</i>.</li> </ul> <p>4.2 Create stronger neighbourhood connectivity and relationships through initiatives that promote local pride and generate social networks such as street BBQs, picnics in the park and welcoming kits.</p> <p>This action is appropriately led by Logan City Council.</p> <p>4.3 Develop an overarching safety plan that explores and surveys perceptions of safety and identifies citywide hot spots and suitable local responses to perceptions and realities of safety.</p> <p>This action is appropriately led by Logan City Council. In principle, the Queensland Government supports this action.</p>	<p><b>QPS</b> continues to support work in this area by:</p> <ul style="list-style-type: none"> <li>• maintaining the existing community support to Neighbourhood Watch (NHW) and Crime Stoppers to continue to build groups within the community</li> <li>• launching a new NHW area in Meadowbrook</li> <li>• supporting the Launch of the Web site for NHW encouraging current and new members to have access to information on contemporary crime issues</li> <li>• continuing representation on the different Committees and engagement with the Safe City Advisor/Committee.</li> </ul> <p>• Promoting 'Neighbour Day' as a joint initiative with the <b>QPS</b> and Neighbourhood Watch.</p> <p>• Current Safe City strategies are valid until 2015, supporting the partnership with the <b>QPS</b> and the Logan City Council identifying citywide hot spots and providing local solutions.</p> <p>• Successfully held week of Action in March 2014 in the suburb of Loganlea area involving Logan City Council, Government Services and <b>QPS</b>.</p>

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### Queensland Government Response to the *Logan: City of Choice Two-Year Action Plan 2013-2015*

Queensland Government Response	Queensland Government Status Update (Jan-June 2014)
<p>The <b>Queensland Police Service</b> currently coordinates:</p> <ul style="list-style-type: none"> <li>the Week of Action (held in September 2013 and March 2014), with ongoing 6 month actions targeting identified city-wide hot spots</li> <li>Embrace Police, where all levels of government, non-government and private sectors work to improve safety and visual presentation to improve the overall perception of Logan City</li> <li>provision of updated information on crime preventative strategies and safety issues through local media and myPolice Logan</li> </ul>	<ul style="list-style-type: none"> <li>Planning is in place to hold a further week of action in an identified hot spot in Crestmead during August 2014</li> <li>Continuing with crime prevention strategies through local media and myPolice Logan</li> </ul>
<p>4.4 Develop a rolling program of CPTED, lighting and way finding audits which are undertaken in partnership with Queensland Police Service and the community.</p> <p>This action is appropriately led by Logan City Council. In principle, the Queensland Government supports this action.</p> <p>The <b>Queensland Police Service</b>:</p> <ul style="list-style-type: none"> <li>will provide representation in Crime Prevention through Environmental Design activities</li> <li>is currently undertaking a safety audit and planning of cycle ways in cooperation with Logan City Council</li> <li>will provide an officer to contribute to CPTED planning in future developments, subdivisions and parks including liquor licensing</li> </ul>	<ul style="list-style-type: none"> <li>CPTED audit and proactive audits are being conducted on a monthly basis with at least one local division being identified per month. These audits are conducted in public spaces involving community members and police officers</li> <li>Bikeway audits are being performed in partnership with the Logan city Council and <b>QPS</b></li> <li>CPTED audits are conducted of the Master Plan future development in partnership with <b>QPS</b> and Logan City Council</li> <li>Consultation has been undertaken between the <b>QPS</b> and Logan City Council in identifying suitable locations for installation of additional CCTV cameras to be connected to the Logan City Safe Camera network</li> </ul>
<p>4.5 Prepare a safety report card comprising key safety indicators with a view to using the report to address incorrect perceptions of safety and identify areas where we need to work together on strategies to improve the City's safety performance.</p> <p>This action is appropriately led by Logan City Council. In principle, the Queensland Government supports this action.</p> <p>The <b>Queensland Police Service</b>:</p> <ul style="list-style-type: none"> <li>provides member participation and involvement with ACCESS and Multi-Link Services</li> <li>has ongoing duties in the monitoring and improvement of the Indigenous Community Policing Consultative Group process</li> <li>has appointed Pacific Islander and Aboriginal and Torres Strait Islander Police Liaison Officer positions in the district</li> <li>appointed multicultural Police Officers in Logan City</li> </ul>	<ul style="list-style-type: none"> <li>In financial year 2013 – 2014 Logan City Council conducted a survey of community perceptions. Safety report card to be implemented in the financial year 2014-2015</li> <li><b>QPS</b> continuing to provide member support to ACCESS and Multi-Link Services</li> <li>Continued involvement with Indigenous Community Police Consultative Group leading to the implementation of local programs of 'Culture in the Park'</li> <li>Pacific Islander Police Liaison Officer; Aboriginal and Torres Strait Islander Police Liaison Officer, and Multicultural Police Liaison Officers continue to engage their respective communities while supporting operational police</li> </ul>

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### Queensland Government Response to the *Logan: City of Choice Two-Year Action Plan 2013-2015*

Queensland Government Response	Queensland Government Status Update (Jan-June 2014)
<p><b>4.6</b> Acknowledge the work undertaken to date on the strategic review of Logan's safety programs and safety camera program.</p> <p>This action is appropriately led by Logan City Council.</p>	<ul style="list-style-type: none"> <li>This action is appropriately led by Logan City Council.</li> </ul>
<p><b>4.7</b> Determine opportunities to enhance safety for legitimate users of public spaces including parks, transport nodes, shopping precincts and community facilities.</p> <p>This action is appropriately led by Logan City Council.</p> <p><b>Translink</b> has recently undertaken a number of infrastructure upgrade projects in the Logan area to improve the safety and amenity of public transport facilities for local residents. Projects include:</p> <ul style="list-style-type: none"> <li>Slack's Creek park 'n' ride</li> <li>Logan Central Bus Station</li> <li>a design for upgrades to Browns Plains Bus Station is underway.</li> </ul>	<ul style="list-style-type: none"> <li><b>QPS</b> assists in CPTED audits of public spaces. QPS provides submissions to the 20 year planning scheme involving future growth for the City of Logan.</li> </ul>
<p><b>4.8</b> Acknowledge and promote the positive community outcomes relating to the provision of additional police officers, including police liaison officers.</p> <p>This action will be led by the Leadership Team.</p> <p>The <b>Queensland Police Service</b> has:</p> <ul style="list-style-type: none"> <li>appointed extra policing positions in the district</li> <li>increased numbers of police liaison officers to represent the main cultures in the area.</li> </ul> <p>The <b>Department of Aboriginal and Torres Strait Islander and Multicultural Affairs</b> will continue to support the Logan Indigenous Community Police Consultative Group with the Indigenous Police Liaison officers and community members.</p>	<ul style="list-style-type: none"> <li><b>QPS</b> continues to support work in the area through the allocation of extra police positions to the Logan Police District and Police Liaison Officers representing the main cultures of the area.</li> <li><b>DATSIMA</b> continues to support the Logan Indigenous Community Police Consultative Group with the Indigenous Police Liaison officers and community members. The group has recently looked to update the terms of reference to include high focus on employment and training opportunities which is supportive of the Department's strategic direction.</li> </ul>

## THEME: SOCIAL INFRASTRUCTURE

Queensland Government Response to the Action Plan	Queensland Government Status Update (Jan-June 2014)
<p><b>5.1</b> Explore opportunities to engage with Logan youth.</p> <p>This action is appropriately led by the Logan City Council. In principle, the Queensland Government supports this action.</p>	<ul style="list-style-type: none"> <li>This action is appropriately led by Logan City Council.</li> </ul>
<p><b>5.2</b> Advocate for a collective impact framework for Logan service providers.</p> <p>This action will be led by the Leadership Team. The</p>	<ul style="list-style-type: none"> <li>As outlined in the Response, this action will be led by the Leadership Team. The Queensland Government will work with appropriate stakeholders in any reform and realignment of public funding that may be undertaken.</li> </ul>

## STATUS REPORT January – June 2014

### Queensland Government Response to the *Logan: City of Choice Two-Year Action Plan 2013-2015*

Queensland Government Response to the Action Plan	Queensland Government Status Update (Jan-June 2014)
<p>Queensland Government will work with appropriate stakeholders in any reform and realignment of public funding that may be undertaken.</p> <p>The Treasurer and Minister for Trade and the Minister for Communities, Child Safety and Disability Services have announced the release of a <i>draft Social Services Investment Framework</i> for public consultation (<a href="http://statements.qld.gov.au/Statement/2014/3/10/queenslanders-have-their-say-on-social-services-investment">http://statements.qld.gov.au/Statement/2014/3/10/queenslanders-have-their-say-on-social-services-investment</a>). The draft framework sets out the principles for why and how government will invest in social services and provides the foundation for a program of renewal which will transform the way government manages its investment in social services into the future and also reducing red tape. The draft framework is designed to assist in guiding rigorous, consistent and transparent investment decisions that drive improvements to investment in social services and that deliver positive outcomes for all Queenslanders.</p>	
<p>5.3 Conduct an accessibility audit of sport, recreation and community facilities to improve access to and make better use of facilities to increase participation.</p> <p>This action is appropriately led by the Logan City Council. In principle, the Queensland Government supports this action.</p>	<ul style="list-style-type: none"> <li>• This action is appropriately led by the Logan City Council.</li> </ul>
<p>5.4 Explore issues and review impacts of insurance requirements for community groups and other financial barriers to access sport and community opportunities to provide greater access to these opportunities by the public.</p> <p>This action is appropriately led by the Logan City Council.</p>	<ul style="list-style-type: none"> <li>• This action is appropriately led by the Logan City Council.</li> </ul>
<p>5.5 Explore opportunities through a workshop between the Leadership Team and Logan City Council to identify and attract sporting opportunities in Logan activity centres.</p> <p>This action is appropriately led by the Logan City Council. In principle, the Queensland Government supports this action.</p>	<ul style="list-style-type: none"> <li>• This action is appropriately led by the Logan City Council.</li> </ul>
<p>5.6 Work with Logan City Council to develop programs to welcome new families to the community and provide them with information to familiarise them with their local community and encourage participation in community and sporting opportunities.</p>	<ul style="list-style-type: none"> <li>• This action is appropriately led by the Logan City Council.</li> </ul>

## STATUS REPORT January – June 2014

### Queensland Government Response to the *Logan: City of Choice Two-Year Action Plan 2013-2015*

Queensland Government Response to the Action Plan	Queensland Government Status Update (Jan-June 2014)
<p>This action is appropriately led by the Logan City Council. In principle, the Queensland Government supports this action.</p>	
<p><b>5.7 Develop an inclusive strategy for engagement and participation for those with addiction and mental health issues.</b></p> <p>In principle, <b>Queensland Health</b> (Metro South) supports this action as it pertains to the work and remit of current activities.</p> <ul style="list-style-type: none"> <li>Metro South Health delivers specific, specialised and acute addiction and mental health services and therefore would not lead this more community development activity. Metro South values working in partnership with other organisations in planning and delivery and would participate as a stakeholder, including linking with current Logan interagency and collaborative processes to enable full discussion of this action.</li> </ul>	<p><b>Queensland Health</b> (Metro South) continues to support this action and continues to deliver specific and specialised and acute and mental health services and values working in partnership with other organisations and participating as a stakeholder in regard.</p>

## SUB THEME: COMMUNICATION AND COMMUNITY INVOLVEMENT

Queensland Government Response to the Action Plan	Queensland Government Status Update (Jan-June 2014)
<p><b>6.1 Develop and market a vision of Logan to help improve the City's external image and the community's perception of itself.</b></p> <p>This action is appropriately led by Logan City Council.</p>	<ul style="list-style-type: none"> <li>This action is appropriately led by the Logan City Council.</li> </ul>
<p><b>6.2 Celebrate milestones and share achievements of the City of Choice Initiative (including facts of the City as captured in the State of the City Report).</b></p> <p>This action is appropriately led by Logan City Council.</p>	<ul style="list-style-type: none"> <li>This action is appropriately led by the Logan City Council.</li> </ul>

## SUB THEME: CULTURES

Queensland Government Response to the Action Plan	Queensland Government Status Update (Jan-June 2014)
<p><b>7.1 Explore opportunities to develop a sense of place, connection and ownership to existing places and spaces for Logan's Aboriginal and Torres Strait Islander community. Opportunities could encompass existing Logan City Council facilities, Karawatha Forest development and virtual spaces.</b></p> <p>In principle, the Queensland Government supports this action.</p>	<ul style="list-style-type: none"> <li><b>DATSIMA</b> is investigating with Logan City Council the options for an Aboriginal and Torres Strait Islander youth hub.</li> </ul>

## STATUS REPORT January – June 2014

### Queensland Government Response to the *Logan: City of Choice Two-Year Action Plan 2013-2015*

Queensland Government Response to the Action Plan	Queensland Government Status Update (Jan-June 2014)
<p>The <b>Department of Aboriginal and Torres Strait Islander and Multicultural Affairs</b> will continue membership on the Logan Renewal Board to ensure the interests of Aboriginal and Torres Strait Islander people are best represented and will participate in any joint initiatives to this effect.</p>	
<p><b>7.2 Support for the use of Logan's spaces and places by multicultural communities</b></p> <p>In principle, the Queensland Government supports this action.</p> <p>The <b>Department of Aboriginal and Torres Strait Islander and Multicultural Affairs</b> will continue work with stakeholders to improve access for culturally diverse communities to Logan's spaces and places.</p>	<ul style="list-style-type: none"> <li>Feedback from culturally diverse communities continues to indicate the importance of a multicultural space. <b>DATSIMA</b> will continue to refer individual community requests for accommodation to the Council.</li> </ul>
<p><b>7.3 Logan City Council to work in partnership with existing Aboriginal and Torres Strait Islander community groups to deliver a range of initiatives</b></p> <p>This action is led by the Leadership Team. In principle, the Queensland Government supports this action.</p> <p>The <b>Department of Aboriginal and Torres Strait Islander and Multicultural Affairs</b> will assist Logan City Council with community links to form the representative body and provide cultural protocols and advice where appropriate.</p>	<ul style="list-style-type: none"> <li><b>DATSIMA</b> has assisted where possible to provide appropriate links to community network meetings and continue to provide advice around cultural protocols.</li> </ul>
<p><b>7.4 Build on and strengthen Council's Ethnic Leaders Advisory Group (ELAG)</b></p> <p>This action is appropriately led by Logan City Council.</p> <p>The <b>Department of Aboriginal and Torres Strait Islander and Multicultural Affairs</b> will participate in any joint initiatives to ensure that people from culturally diverse communities have the same opportunities as all Queenslanders.</p>	<ul style="list-style-type: none"> <li><b>DATSIMA</b> has worked closely with the Council to strengthen ELAG by facilitating meetings and providing advice on new Terms of Reference. <b>DATSIMA</b> will continue to work with the Council to ensure ELAG is an effective forum for both the Council and Indigenous and culturally diverse communities.</li> </ul>
<p><b>7.5 Facilitate programs and services to bring people together to share and enjoy cultural diversity, provide opportunities for community arts and cultural expression, build social cohesion and harmony and promote cultural exchange in Logan.</b></p> <p>In principle, the Queensland Government supports this action.</p> <p>The <b>Department of Aboriginal and Torres Strait Islander and Multicultural Affairs</b> supports</p>	<ul style="list-style-type: none"> <li><b>DATSIMA</b> has participated in, and organised a number of events contributing to building social cohesion in the Logan including: <ul style="list-style-type: none"> <li>Facilitating the International Women's Tea organised by Logan Elders and Women's Federation for World Peace in March 2014.</li> <li>Delivering professional development sessions for the Queensland University of Technology (Logan campus) and participating in recruitment for Youth Justice case workers in March 2014.</li> <li>Working collaboratively with the Woodridge State</li> </ul> </li> </ul>

## STATUS REPORT January – June 2014

### Queensland Government Response to the *Logan: City of Choice Two-Year Action Plan 2013-2015*

#### Queensland Government Response to the Action Plan

collaboration and coordination in the delivery of events and projects in Logan:

- In 2014 \$27,000 will be provided to six events to be delivered in Logan through the Valuing Diversity Grants Program including Waitangi Day, and the Kaleidoscope and Pacific Unity Festivals.
- In 2013-14 total funding of \$234,808 was provided to two community organisations and the Logan City Council under the Community Action for a Multicultural Society and the Local Area Multicultural Partnerships programs. These programs are funded to support and build capacity in culturally diverse communities and promote positive intercultural relations in local areas.
- In 2013 two temporary cultural diversity officer positions were created to work with stakeholders in Logan, Gold Coast and the Scenic Rim areas.
- In 2013 \$5,000 was provided for a rugby league tournament involving Pacific Islander, Indigenous and Torres Strait Islander communities.
- In 2014, in partnership with Logan City Council and iCare consultancy, the First Nations, All Nations Logan City Basketball Knockout Tournament that showcased the diversity and talent of Logan City's youth was held to create a positive platform for all cultural groups to interact through sport.
- Continued identification of sports-based programs that enhance relationships between cultures.

#### 7.6 Build support for settlement of new residents.

This action is appropriately led by Logan City Council.

Queensland Health (Metro South) has interest as a participant stakeholder where engagement and education regarding accessing health services are relevant.

#### Queensland Government Status Update (Jan-June 2014)

- High School Community Hub to deliver the 'Cultural Stories' series in June 2014.
- Organising the Cultural Leaders Connect Forum in June 2014, bringing together 16 culturally diverse and Indigenous community leaders to present the work of DATSIMA and build closer relationships between community leaders in Logan.
- Participating on the steering committee on the 'Investigating Pacific Islander Education Issues in South East Queensland' research conducted by Griffith University.
- DATSIMA funds and attends a number of significant events in Logan including the Waitangi Day and the Kaleidoscope festivals. Feedback from culturally diverse communities indicates demand for a signature event in Logan. Feedback from the Aboriginal and Torres Strait Islander community also indicates demand for more social inclusion of the community and having signature events.
- DATSIMA will continue to engage with the Council to explore possible opportunities, including for signature events in Logan, keeping in mind the tight fiscal environment.
- The Logan Refugee Health Service partners with Access Community Services and other local providers to support the settlement of newly arrived refugees.

## SUB THEME: TRANSPORT

#### Queensland Government Response

8.1 Seek confirmation from the Department of Transport and Main Roads on the status of the preservation of Salisbury to Beaudesert Rail Corridor, suitable for a future passenger rail service.

**NOTE:** Logan City Council will lead all actions under the sub theme: Transport.

#### Queensland Government Status Update (Jan-June 2014)

- DTMR is on track to complete the Salisbury to Beaudesert Rail Corridor Study in 2014.

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### Queensland Government Response to the *Logan: City of Choice Two-Year Action Plan 2013-2015*

Queensland Government Response	Queensland Government Status Update (Jan-June 2014)
<p>The <b>Department of Transport and Main Roads</b> is currently undertaking a Salisbury to Beaudesert Rail Corridor Study to identify land required for a future rail corridor to facilitate passenger services. The study is expected to be completed by 2014 and will require Queensland Government endorsement.</p>	
<p><b>8.2</b> Seek State Government commitment for the preservation of the passenger rail corridor and ongoing purchase of properties through the State Government Hardship Policy.</p> <p>Any hardship requests related to a government-endorsed study would be assessed against the <b>Department of Transport and Main Roads Early Acquisition Policy</b>.</p>	<ul style="list-style-type: none"> <li>• No change to previous advice.</li> </ul>
<p><b>8.3</b> Seek State Government commitment to progress studies and investigations identified in the Salisbury to Beaudesert Rail Corridor Study Review of Environmental Factors.</p> <p>As indicated in Action 8.1, the draft Salisbury to Beaudesert Rail Corridor Study is expected to be completed in 2014, subject to Queensland Government endorsement. The draft study will include an Impact Assessment Report, which was a recommendation of the Review of Environmental Factors.</p> <p>It is intended the Impact Assessment Report would include rail alignment drawings (concept design) and preferred station locations. Network and patronage modelling is being considered as part of this project.</p>	<ul style="list-style-type: none"> <li>• <b>DTMR</b> is on track to complete the Salisbury to Beaudesert Rail Corridor Study in 2014. No change to previous advice.</li> </ul>
<p><b>8.4</b> Investigate the feasibility of staging the Salisbury to Beaudesert passenger rail service in order to deliver a first stage from Salisbury to Greenbank prior to 2031.</p> <p>It is intended the Impact Assessment Report would examine staging and implementation of the delivery of the rail line, subject to funding and government priorities.</p>	<ul style="list-style-type: none"> <li>• <b>DTMR</b> is on track to complete the Salisbury to Beaudesert Rail Corridor Study in 2014. No change to previous advice.</li> </ul>
<p><b>8.5</b> Seek clarification from Department of Transport and Main Roads on what interim public transport service is being planned to service communities along the proposed corridor, in particular Flagstone.</p> <p>The <b>Department of Transport and Main Roads</b> is developing a 10-year Passenger Transport Network Plan for South East Queensland. This plan, subject to Queensland Government endorsement, will examine</p>	<ul style="list-style-type: none"> <li>• No change to previous advice. <b>DTMR</b> is developing a 10-year Passenger Transport Network Plan for South East Queensland, which is subject to Queensland Government endorsement.</li> <li>• No change to previous advice. Timing for commencement of the Interim Passenger Transport services will be triggered by the development within Flagstone.</li> </ul>

## STATUS REPORT January – June 2014

### Queensland Government Response to the *Logan: City of Choice Two-Year Action Plan 2013-2015*

Queensland Government Response	Queensland Government Status Update (Jan-June 2014)
<p>the public transport needs across the region.</p> <p>As part of the Flagstone Priority Development Area, developers are required to provide funding for interim passenger transport services for up to five years. These services would link into the existing public transport services (route 540) which was recently upgraded by Translink to an hourly, 12 services a day level of service which connects passengers to Browns Plains bus interchange.</p> <p>Timing for commencement of the interim PT services will be triggered by the development within Flagstone.</p>	
<p>8.6 Advocate for the timely delivery of park-n-ride facilities located along Mt Lindesay Highway between Park Ridge and Flagstone serviced by high frequency express services connecting into Browns Plains.</p> <p>The <b>Department of Transport and Main Roads</b> is committed to work with Logan City Council to identify the location and timing for further Park and Ride (PnR) facilities to support bus services.</p> <p>Due to the significant level of demand for PnR facilities, in addition to the draft South East Queensland Passenger Transport Network Plan, the <b>Department of Transport and Main Roads</b> is also developing a PnR Strategy for south east Queensland. The draft strategy, which is subject to Queensland Government endorsement, will optimise the significant investment by the state in providing and maintaining these facilities. It intends to develop a prioritised list of sites where investment in PnR is likely to provide the best return to the people of South East Queensland.</p>	<ul style="list-style-type: none"> <li>♦ No change to previous advice. <b>DTMR</b> is committed to work with Logan City Council to identify the location and timing for further Park and Ride (PnR) facilities to support bus services.</li> </ul>
<p>8.7 Advocate for the continuation of the South East Busway from Eight Mile Plains to Springwood and Loganholme in affordable and deliverable stages including the consideration of on-road priority bus movements through intersections in the interim. The <b>Department of Transport and Main Roads</b> is continuing to review its plans in line with development pressures and other demands. Busway connectivity will always be an important priority.</p> <p>With regard to funding, the Queensland Government is committed to delivering the Underground Bus and Train</p>	<ul style="list-style-type: none"> <li>♦ No change to previous advice. <b>DTMR</b> has commenced detailed planning of the Pacific Motorway upgrade between Eight Mile Plains and Springwood, as well as reviewing the master plan of the corridor. The department remains committed to working with Logan City Council and bus service providers on these projects.</li> </ul>

## STATUS REPORT January – June 2014

### Queensland Government Response to the *Logan: City of Choice Two-Year Action Plan 2013-2015*

Queensland Government Response	Queensland Government Status Update (Jan-June 2014)
<p>project as a priority in the immediate term in order to deal with the inner city bottlenecks that impact all buses and trains that enter the city precinct. Once this capacity constraint is addressed, investing into the public transport spines such as the South East Busway may be progressed and could provide improved outcomes for residents.</p> <p>The <b>Department of Transport and Main Roads</b> is currently undertaking detailed planning of the Pacific Motorway upgrade between Eight Mile Plains and Springwood, as well as reviewing the master plan of the corridor. The outcome of this planning will inform future public transport infrastructure investment in this corridor, which will be delivered as funding permits. The <b>Department of Transport and Main Roads</b> is committed to work with Logan City Council on these projects and will engage with Logan City Council and bus service providers early in the planning process.</p>	
<p>8.5 investigate the introduction of cross city community based transport services in Logan to link residential, employment, facilities, services and programs where Public Transport services are unviable. This to include a review of legislative changes required to allow this to happen.</p> <p>The <b>Department of Transport and Main Roads</b> currently contracts the Clarks Logan City Bus Service to ensure a value for money outcome in the public interest and mass transit viability and service continuity in the local area.</p> <p>The <b>Department of Transport and Main Roads</b> is supportive of further explorations with stakeholders to enable the appropriate regulatory environment for any complementary services that may increase access to goods and services in the local area. This process will need to be progressed with consideration of impacts to existing service providers and on a net funding basis.</p>	<ul style="list-style-type: none"> <li>• <b>DTMR</b> has commenced research and other review processes about similar community-based models in operation in other Australian jurisdictions. It is anticipated that this will inform stakeholder engagement to investigate an appropriate regulatory environment that considers the challenges and opportunities of delivering a local transport solution. Stakeholder engagement is anticipated to include the contracted bus operator, community transport and taxi providers delivering passenger transport in the Logan City Council area. The department has commenced initial stakeholder engagement and will progress discussions with the Logan City Council in the second half of 2014.</li> </ul>
<p>8.9 Review the status of the green link concept that provides a direct route between Griffith University and the Logan Hyperdome.</p> <p>The <b>Department of Transport and Main Roads</b> is supportive of any measures in Logan City to increase service reliability and make bus services attractive to customers compared to private vehicles.</p> <p>The green link concept will be reviewed as part of the <b>Department of Transport and Main Roads</b> Logan Area Transport Study, which is currently being developed in</p>	<ul style="list-style-type: none"> <li>• No change to previous advice. <b>DTMR</b> is continuing to develop its Logan Area Transport Study, including the green link concept, in consultation with Logan City Council.</li> </ul>

## STATUS REPORT January – June 2014

### Queensland Government Response to the *Logan: City of Choice Two-Year Action Plan 2013-2015*

#### Queensland Government Response

consultation with Logan City Council. This multi-modal study will investigate opportunities to develop the sub-regional road and public transport networks to improve network efficiency and reliability in Logan City.

8.10 Explore orbital public transport options within Logan and to adjacent Local Government areas (Ipswich and Redlands).

As part of the recent South East Queensland Bus Review, TransLink has undertaken several initiatives to try and improve the linkages between the Logan area and adjacent local governments. For example, the introduction of hourly weekday services on the Route 540 between Beaudesert and Browns Plains has provided an improved service for residents of the Scenic Rim Regional Council area to access the facilities at Browns Plains, and provide access to bus services at Browns Plains to access facilities in the Brisbane City Council area.

The development of additional services linking local government areas will be dependent on costs and funding availability to provide these services and the growth in passenger demand to access these areas.

#### Queensland Government Status Update (Jan-June 2014)

- No change to previous advice. DTMR is developing a 10-year Passenger Transport Network Plan for South East Queensland which will be subject to Queensland Government endorsement. Opportunities for improved public transport options are continually explored by the DTMR.



# Answers to Questions on Notice

# HEALTH AND COMMUNITY SERVICES COMMITTEE

## 2014 ESTIMATES PRE-HEARING

### QUESTION ON NOTICE

#### No. 1

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### QUESTION:

- I refer to page 3 of the SDS, specifically the point highlighting the transition from care plans being extended through to 21 years of age. Will the Minister please outline how this will improve the lives of children currently in out of home care?

#### ANSWER:

- Young people leaving care need support to help them take the leap from adolescence to adulthood and from being in care to living independently. This is why the Queensland Government made an election commitment to extend support to young people leaving care up to 21 years of age.
- Young adults leaving care are more likely than other young people to experience disadvantage, e.g. homelessness, unemployment, mental health issues, or have contact with the criminal justice system.
- In the past, assistance has been provided to a small number of young people after 18 years of age called 'support service cases', which were not counted in case load numbers.
- Queensland is the only Australian State or Territory jurisdiction not providing dedicated after care support. New South Wales, Northern Territory, Western Australia, South Australia, Australian Capital Territory and Tasmania provide post care support to young people up to 25 years of age; Victoria to the age of 21 years.
- The Queensland Government has made a commitment to revitalise frontline child safety services, and in this year's budget we announced that \$2.5 million has been allocated to improve support for young people transitioning from out-of-home care to independence, including targeted post care support up to the age of 21 years.
- Approximately 1300 young people will be eligible for after care support in the first year.
- In the next year, we will continue to work closely with partners, including young people and the CREATE Foundation to finalise our new after care services.
- Further recommendations of the Commission of Inquiry into the Child Protection System was Recommendation 9.2 — that young people have priority access to relevant state programs; and Recommendation 9.3 — that the government negotiate priority access to Commonwealth programs; were also accepted.

- We will work with our state partners in the Departments of Health; Housing and Public Works; and Education, Training and Employment to identify possible priority access options for young people leaving care. We will also work with our Commonwealth partners to negotiate priority access to relevant programs and services for these young people.
- Importantly, the department's Transition from Care program assists young people in care from the age of 15 to commence their planning and preparation for life as an adult. The focus is to respond to the young person's needs in the areas of housing, education and employment, health, financial and independent living skills, and family and community connections. This ensures that young people are able to maximise their life outcomes, and overcome the gaps many may face in the future, in the absence of family support.
- Approximately 500 young people aged 15 years and over will leave the custody or guardianship of the Chief Executive this year.
- Since being elected we have:
  - worked closely with the CREATE Foundation and young people to plan and design a new model of after care support
  - trialled a new transition plan with young people and department and agency staff in Central Queensland, North Coast and South East Queensland regions
  - renewed our training program to better equip staff in the department and agencies
  - developed a program description to include planning, preparation and post care support
  - drafted a performance framework.
- In addition, the Life Without Barriers Transition from Care service in the Beenleigh, Logan and Gold Coast areas was funded \$421,196 in 2013–2014 to assist 61 young people (as at 29 May 2014) to access education, training, employment and housing services.
- The department also allocated \$60.578 million in 2013–2014 to fund individual disability support for 483 young adults with a disability who had exited the care of the department on their 18th birthday. Another \$11.1 million has been allocated in 2014–2015 to help support up to 64 young adults with a disability exiting the care of the State. These funds will help these young people move to stable living arrangements as independent young people in their community.
- There have been some great local innovations occurring in supporting young people with their transition from care. The North Coast region developed a strategy for supporting young people to aspire to, and reach their career goals as they move to adulthood. The South Burnett Child Safety Service Centre has a dedicated TranZitions team and developed a Facebook page for communicating with young people.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 2

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### QUESTION:

I refer to page 3 of the SDS regarding the Elderly Parent Carer Innovation Trial. Can the Minister please provide an update of successful projects that have been announced to date?

#### ANSWER:

During the first round in 2013, \$4.7 million in Elderly Parent Carer Innovation Trial funding was awarded to five organisations for projects worth a total of more than \$10.5 million to create up to 39 places for adults with disability who are being cared for by their elderly parent.

I'm pleased to give you an update on how these projects are progressing:

1. In May 2014, I visited the Lutheran Community Care project at Woodridge; the first phase is now complete with four units refurbished and tenants are starting to move in. The construction of the purpose-built share house is the next phase of this project and is scheduled to commence this month, with completion expected mid-January 2015. This project will provide three new accommodation places for adults with disability.
2. Another Round One project is the creation of an Elderly Parent Carer Innovation Loan Fund which is to be established by December 2014 by Foresters Community Finance. Foresters advise that \$405,000 has been raised with a further \$550,000 pledged from private investors. The department will contribute \$1 million to the Fund once \$2 million has been raised from private social investors.  
Loans to non-government organisations will be provided from the fund to build, modify or purchase 15 affordable housing places for the sons and daughters of elderly parent carers.
3. The Endeavour Foundation project at Bundaberg has progressed with the development application lodged with the Bundaberg Shire Council.
4. The Multicap project at Rockhampton is progressing well with the tender released to the market to engage a building contractor. The outcome of the tender process is expected in July 2014. As no building approval is required from council, construction can start following approval. Construction is expected to be completed by mid-January 2015. Up to eight new accommodation places will be created through this project.
5. The Youngcare project at Albany Creek is progressing. The planning phase is underway and construction is scheduled to commence in January 2015. Eight of the 11 units to be built will be tenanted by adults with disability.

I am also pleased to confirm my recent approval of Round Two projects with three organisations sharing more than \$2.4 million to provide 22 sustainable living arrangements for adults with disability with a total project value of more than \$6.7 million.

The successful applicants are:

- Life Without Barriers awarded \$1 million for the purchase and modification of an existing eight unit, two-storey property in Townsville. Four units will be rented to adults with disability. Two units will be tenanted by a combination of carers and caretakers. The remaining two units will be rented at market rates to adults without disabilities
- South Burnett CTC Inc awarded \$488,000 for the construction of six, two bedroom units in a three duplex configuration in Nanango. The tenants will include elderly parent carers, adults with disability and people who are willing to be good neighbours to the tenants with disability
- Uniting Church Property Trust trading as Wesley Mission Brisbane, awarded \$1 million for the construction of 15 units on the organisation's own land in Mitchelton. Of these, 14 units will be tenanted by adults with disability with the extra unit for staff.

From these two rounds, just over \$7.18 million in trial funding has been committed for projects totalling over \$17.2 million, and up to 61 additional places created for adults with disability.

Many innovations will be tested in the trial projects, including:

- leveraging funds from other sources including private social investors
- purchasing additional supports for tenants with disability by using rent from tenants who do not have a disability
- using different models of support, other than rostered staff
- using assistive technologies such as lighting and temperature control activated by smart phones and other remote devices.

# HEALTH AND COMMUNITY SERVICES COMMITTEE

## 2014 ESTIMATES PRE-HEARING

### QUESTION ON NOTICE

#### No. 3

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### QUESTION:

I refer to page 10 of the SDS and ask, can the Minister outline the measures that the Government has undertaken to reduce the red tape burden on community organisations and how that is enabling them to focus on service delivery?

#### ANSWER:

The Department of Communities, Child Safety and Disability Services has already achieved a red tape reduction of 20.6 percent and is on track to meet its 23 percent target in 2018. Red tape reduction has been achieved through a range of important reforms including:

- Implementation of the Human Services Quality Framework, which has streamlined four sets of standards into one single set. This has meant the number of standards has been reduced from 42 to six and the number of pages of regulatory standards reduced from 22 to seven. This has freed-up resources for more than 180 funded service providers to date which can now be directed to frontline service delivery.
- We have introduced a single state-wide licence for non-government organisations providing child safety services operating in multiple locations across the state. This means services now only need to apply for one licence which covers all care services they provide, saving both time and administration costs.

We have reduced and simplified the department's funding laws. Instead of three funding Acts, we now have one — the *Community Services Act 2007*. We have removed all unnecessary red tape, while retaining vital safeguards for vulnerable service users and Government's large investment.

This will enable one contract per organisation and cut red tape by about \$2.6 million per year. It also removes more than 60 pages from the Queensland statute book.

The department has also created an integrated program investment framework which clearly links investment to client outcomes. This investment framework involves a reduced set of three funding domains and no more than 10 funding specifications across Child Safety and Community Services. This is a reduction from more than 100 program and initiative specifications which previously existed.

We have worked in collaboration with other Queensland Government agencies to develop a standard set of service agreement templates. This will improve consistency, reduce duplication and reduce the regulatory burden for organisations funded by the Queensland Government. It will also reduce the page count of an average service agreement by approximately 70 pages to 50 pages. Over a three year period, this will result in a 64 per cent reduction in the number of service agreements the department has with existing funded organisations.

We have implemented a monitoring and compliance framework, beginning with low-risk organisations, which will reduce administrative burden and free up resources for services delivery.

So far, 244 funded organisations with 1240 services have been assessed as low risk which means scheduled administrative contract management visits are no longer required for these services (i.e. visits will only be undertaken if there are identified service issues).

The department will retain a range of less administratively burdensome activities to monitor service agreements for low risk organisations (including structured monitoring of required reports and internal desktop assessments).

The amended *Community Services Act 2007* will result in savings of \$2.6 million for funded organisations because it enables the streamlining of funding contracts for all departmental funding.

Performance based acquittals are being implemented to replace the requirement for funded organisations to submit a periodic financial acquittal for every service. This will allow funded organisations to spend more time delivering services.

For an organisation which receives funding for five services, on average this represents a 64 per cent reduction in the number of reports the organisation has to submit to the department.

# HEALTH AND COMMUNITY SERVICES COMMITTEE

## 2014 ESTIMATES PRE-HEARING

### QUESTION ON NOTICE

#### No. 4

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### **QUESTION:**

Referring page 13 of the SDS in relation to transitioning to the NDIS. Can the Minister please update the committee on the numbers of Queenslanders accessing the Your Life Your Choice and how this initiative will help prepare Queenslanders for the NDIS?

#### **ANSWER:**

As at 30 June 2014, 1104 people have chosen to move to Your Life Your Choice. This is a big increase from the 230 people at the end of June 2013.

Your Life Your Choice is benefiting people across the state. People in regional areas are showing great interest, with 174 people from Central Queensland, 99 from North Queensland and 57 from Far North Queensland.

Previously, funds were allocated on behalf of clients directly to disability service providers to deliver services. Under the NDIS all people with disability will self-direct their supports. They will be able to say what is important to them and then decide about where and from whom they want to get their supports.

Your Life Your Choice is helping people with disability and their families to be ready for the NDIS by providing the opportunity to experience this greater choice and control over their disability supports.

This is fundamental to Queensland getting ready for the NDIS, which will commence in July 2016.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 5

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### QUESTION:

What are the objectives of the new community based intake and referral services and how will this differ from current services?

#### ANSWER:

The objective of a new Community Based Intake and Referral service (CBIR) is to provide and fund effective services to children and young people, and to strengthen services that support vulnerable families and keep their children safely at home.

By supporting families earlier before problems escalate, they can build their capacity to care for and protect their children. The establishment of CBIR services is a fundamental first step to reforming the system to better support families and keep children at home.

In Commissioner Carmody's Final Report, *Taking responsibility: A Roadmap for Queensland Child Protection*, it was recommended that "the Department of Communities, Child Safety and Disability Services establish a dual referral pathway". The dual reporting pathway would enable reports to be made directly to Child Safety or alternatively to a community based intake service. (Recommendation 4.5)

Given the weight of support from submissions, the Commission of Inquiry was persuaded of the merits of introducing a dual reporting pathway as an alternative to Child Safety because it:

- establishes a clear entry point into support services
- offers children and families access to support services without unnecessarily coming into contact with statutory child protection
- retains capacity for concerns to be reported directly to Child Safety when an immediate response to secure a child's safety is required
- enables professionals to discharge their reporting obligations without unnecessarily reporting a family to Child Safety
- provides for an out-posted child protection officer to manage any child protection risks and facilitate the involvement of Child Safety where required.

The Commission of Inquiry noted that reports to Child Safety (known as intakes) have tripled in the last 10 years. The Inquiry examined the issue of intake in detail and concluded that the high volume was one of the main contributing factors to an unsustainable demand on the Queensland statutory child protection system.

The majority of intakes that Child Safety receives actually require a family support response rather than a statutory child protection intervention because they do not meet the threshold established by the definition of 'harm' in the *Child Protection Act 1999*. In fact, only around 20 per cent of all intakes reach the notification stage which triggers further action by Child Safety. The remaining 80 per cent which fall below the statutory threshold are generally assessed as child concern reports.

The new CBIR services will be supported by significant new investment in Intensive Family Support (IFS) services; and Domestic and Family Violence (DFV) services.

CBIR services will have a key role in establishing and maintaining an Alliance of services in their local catchment. These Alliances will include State and Commonwealth funded agencies; actual State and Commonwealth departments; and even unfunded agencies if appropriate. Importantly, these Alliances will include adult services such as Mental Health, Drug and Alcohol, and Disability Services which would take referrals to support adults with children at risk.

Child Protection legislation has been changed to make it easier for mandatory reporters such as Police, Health and Education to support families and refer them to appropriate services. Child Safety is engaged in consultations with these mandatory reporters to ensure training of their staff is undertaken in the new referral processes expected from January 2015 onwards.

The intended outcomes provided through the CBIR service are that more families will be connected to the services they need to safely care for their children at home. This will allow Child Safety to focus resources on those children who have suffered, who are suffering, are at an unacceptable risk of suffering significant harm and are a child in need of protection as defined under the *Child Protection Act 1999*.

# HEALTH AND COMMUNITY SERVICES COMMITTEE

## 2014 ESTIMATES PRE-HEARING

### QUESTION ON NOTICE

#### No. 6

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### **QUESTION:**

As outlined on page 4 of the SDS, can the Minister please provide a list of organisations that have been funded under the *Caring for our Community Grants* including examples of equipment purchased using these funds?

#### **ANSWER:**

The Caring for Our Community initiative rewards our hardworking community and volunteer groups by providing grants towards the purchase of essential equipment that will assist them to support vulnerable Queenslanders.

In the 2013–2014 funding round, over 350 community and volunteer groups were successful in their applications for total grant funding of \$1.563 million. A full list of the 2013–2014 grant recipients and the items approved for purchase is attached. This information is also available publically on the department's web site.

Over the last two years:

- 267 groups have purchased fridges, stoves, washing machines or other whitegoods
- 128 groups have purchased phones, radios, defibrillators or other communication and safety equipment items
- 120 groups have purchased computers, printers, tablets or office equipment
- 120 groups have purchased sporting equipment, marquees or other outdoor equipment
- 130 groups have purchased materials for fixtures, fittings or renovation

In May 2014, I visited Community Radio Mackay – 4CRM, which received a Caring for Our Community grant. This community organisation received funds for an updated digital studio board console, recording equipment and quality microphones that can be used for studio and outside broadcasting such as community events. Many groups in the community participate in the operation of the station, including young people, seniors, unemployed and people with a disability. The station also supports many local groups by promoting events and services.

## **CARING FOR OUR COMMUNITY APPROVED GRANTS IN 2013–2014**

### **Brisbane, Redland and Moreton Bay**

The Brisbane, Redland and Moreton Bay regional organisations to receive grants are:

- Hope Church, Willawong for a portable staging platform
- Kotahi Aroha, Boronia Heights for storage, laptop and tables
- The Leroy Loggins Foundation, Parkinson for basketballs, training packs and coaches boards
- Picabeen Community Association for mobile phones, camera, iPad, shade structure, table and chairs
- Harvest Food Bank, Bald Hills for refrigerators and freezers
- Guide Dogs Association, Bald Hills for ovens and cooktop
- National Dental Association for a portable suction unit, dental hand pieces, mobile phone and dental instruments and products
- Children by Choice, Windsor for communication equipment
- National Heart Foundation for projectors, screens and USB drives
- St John Ambulance for bikes for Bicycle Emergency Response Team
- Suited to Success, Fortitude Valley for refrigerator, dishwasher and kitchen cabinets
- Flying Arts Alliance, Fortitude Valley for touring crates
- Bulimba Uniting Church for outdoor seating and play equipment
- Murrarie Progress Association for a marquee, generator, barbecue, tables, chairs, baines maries, coffee machine and portable refrigerator
- Cannon Hill Catholic Parish for ceiling fans
- Parish Sts Peter and Paul, Bulimba for refrigerator and freezer
- Redland Community Centre for communication equipment
- St Vincent de Paul Society for copier and freezer
- Southern Districts Basketball Association for school and community training equipment
- Nundah Community Support Group for playground equipment and refrigerator
- Nundah Community Enterprises Cooperative for renovation of Espresso Train Café
- Bay View State School P&C for tuckshop air-conditioner and oven
- Special Transport Assistance Redlands Association for six computers and software
- Bayside Community Association for sound equipment
- St John Ambulance – Redland for a defibrillator and trauma kits
- Redlands Employer Placement Service for lighting, security door, shelving and benches
- North Stradbroke Island Historical Museum Association for fire hose and safety equipment, CD player, shelving, concrete slab and telephone system
- Reach Out Community and Family Care, Everton Park to repair food bank roof
- Ferny Grove High School P&C for stainless steel benches and freezer
- Majestic Park Scout Group for oven rangehood and microwave oven
- SIDS and Kids Queensland for Microsoft tablets and dishwasher
- Queensland Narrating Service for a computer and sound equipment
- Inala Youth Care Community for freezer, window security screens and flooring

- Community Action in Carole Park for refrigerator, freezer and tables
- African Women Friendship Group for sewing machine overlocker, exercise equipment and storage cupboard
- Wacol Animal Care Campus for a computer, software and hardware
- St Lucia Bowling Club for ceiling fans
- St John Ambulance – St Lucia for a defibrillator and specialist resuscitation unit
- Staverton Kindergarten Association, Indooroopilly for umbrella and two iPads
- Gnadenfrei Foundation for Trauma and Abuse for chairs, lounge, bar fridge, kettle and children's outdoor equipment
- Wynnum and Districts Chamber of Commerce – Seaside Volunteers for communication equipment
- St John Ambulance, Wynnum for radios and shade shelter
- Wynnum Manly Community Gardens Group for refrigerator, mower and brushcutter
- Coffee Train – Social Enterprise for two freezers
- Rochedale Community Garden for a water tank, solar power battery and solar powered refrigerator
- St John Ambulance, Caboolture for radios
- Rotary Club of Kenmore for communication system
- Rosies Youth Mission, Caboolture for a trolley and iPad
- Hands On Art, Paddington for storage
- Centenary Rowing Club for portable shade structures
- Mimi's House, Rothwell door garage door, stove and refrigerator
- Deception Bay Neighbourhood Centre for eight marquees, books and first aid kit
- Deception Bay Community Youth Programs for barbecue, first aid kits, chairs, children's resources and marquees
- Congregational Christian Church in Samoa, Caboolture for computers, lounge, bookshelves, shade sail, portable audio system and volleyballs
- Y-Care, the Space, North Lakes for projector and outdoor screen
- Special Olympics, Moreton North Region for sports training pack
- Zillmere Community Service for six computers
- St John Ambulance, Nundah for paramedic responder packs
- Family Health and Mother Baby Hub, Strathpine for craft items, toys, books and home wares
- Cerebral Palsy League, Moreton Branch for two laptops and iPad
- Ocean View Rural Fire Brigade for water tank and roadbase
- Caboolture Neighbourhood Centre for two laptops and software
- Bribie Island and District Neighbourhood Centre for sofas, chairs, furnishings and bookcases
- Bribie Island Junior AFL Club for shade cover
- Bribie Island SLSC for a defibrillator and laptop
- Toorbul Rural Fire Brigade for chairs, helmets, binoculars and defibrillator
- Bribie Island Anglican Parish for PA system, projector and trolley
- Caboolture Community Care for desktop and laptop computers, vacuum cleaner and reference books
- Redcliffe Peninsula SLSC for two way radios
- Chameleon Housing, Kippa Ring for white goods

- Meals on Wheels, Redcliffe for computer, software, digital scales and freezer
- The Breakfast Club, Redcliffe for wall fans, microwave, storage and kitchen equipment
- Cerebral Palsy League, Redcliffe for garden tools, tables, chairs and umbrellas
- Annerley Baptist Church for tables, chairs, whiteboard and teaching equipment
- West End Family Care Services for six-burner BBQ, commercial coffee machine and tables
- Sunnybank/Salisbury Meals on Wheels for shelving in the cold room, freezer and administration area
- Acacia Ridge Community Support for foldable marquees to be used at community events
- Happy Seniors Club of Brisbane for audio visual equipment to be used during seniors' activities
- Self Help Queensland for 10 sewing machines, storage cupboards and sewing aids to help teach sewing skills to refugee communities
- St John Ambulance Australia (Runcorn) for a defibrillator to use at large community events and disasters or emergencies
- Sunnybank Uniting Church for a fridge, computers, data projector and whiteboard to assist volunteers
- Australian Myanmar Friendship Association (Calamvale) for a PA system, portable folding marquees and folding tables to use during events like concerts and cultural activities
- Kyabra Community Association (Runcorn) for shade sails to cover parts of the outdoor play area
- Young Parents Program (Kedron) for a dishwasher, fridge and phones to help support young parents and families
- Woolloongabba Senior Citizens for split system air conditioners to cool the hall for the service's volunteers and other groups that use the hall
- Rosies Youth Mission (Woolloongabba) for two iPads, a trailer to transport donations, BBQ and data projector
- Greenslopes State School P&C Association for banner signage, high visibility vests, and loud hailer to assist parent helpers manage the student drop-off and pick up zone
- The Scout Association's Brownsea Water Activities Centre to purchase 36 personal flotation devices and 36 paddles
- Hummingbird's Early Intervention and Education Service Redland Bay for a laptop, sensory garden, fridge, microwave and specialised furniture for young children with a disability
- Russell Island Men's Shed for benches, trailer and tools for isolated and vulnerable local men and the wider community
- Karingal Campsite (Mount Cotton) for a ride on mower for the volunteer camp wardens to carry out essential maintenance
- Macleay Island Lions Club for two fridges and a freezer so the organisation can continue to carry out catering activities, including fundraising BBQs and sausage sizzles
- Redland Bay Men's Shed for a marquee, BBQ and ice box for fundraising activities
- Macleay Island Progress Association for air conditioning of the association's premises

- Lifetec Queensland for lightweight and portable telehealth and videoconsultation technology kits
- Special Olympics Qld – Brisbane North Region for a sports training pack to develop softball as a Special Olympics program and equipment to expand Basketball and Athletics programs in the region
- Brisbane Multiple Birth Association Northside for a PA system
- Bayside Initiatives Group for a BBQ and associated equipment
- Special Olympics Qld – Brisbane East region for a sports training pack to develop softball as a Special Olympics program and equipment to expand Basketball and Athletics programs in the region
- Mater Hill Cricket Club for a ride-on mower
- Mates4Mates for First Aid Kits, Fire Extinguishers and safety equipment
- Bunya Community Environmental Association for roof sheeting and installation
- Arana Sports for an iPad and a whiteboard
- Ferny Grove Bowls Sports and Community Club for a projector, mats, scorecards, LED board, whiteboard, flip charts and first aid kit
- Scout Baden Powell Park for a trailer
- Vineyard Christian Fellowship of Pine Rivers for a computer, iPad and software
- Dakabin Animal Care Centre – RSPCA for a computer and software
- The Scout Murrenbong campsite for hand-held radios and GPS receivers
- Mansfield Oztog Sports Association for a line marker, iPad, electric ball pump and marquees
- Kenmore District Kindergarten and Preschool Association for five new sandpit covers
- Scout Tyamolum campsite for a ride-on mower
- Caboolture U3A for office equipment
- Scout Association of Australia – Qld branch for 12 pull-up banners
- Qld Outdoor Recreation Federation for mobile training event unit
- St Vincent de Paul Society – Our Lady of the Sacred Heart Conference for a refrigerator
- The Anglican Parish of Centenary Suburbs/Forest Lakes for chairs
- Edmund Rice Camps for mobile IT package
- Sandgate Community Centre for kitchen equipment and chairs
- Bramble Bay Pony Club for tools
- Fortitude Valley Rugby League Football Club – Junior Division for three iPads
- Girl Guides – Brisbane North Region for a laptop, digital camera, external hard drive and printer
- South Brisbane Strikers Netball Association for ground equipment

### **Central Queensland**

The Central Queensland organisations to receive grants are:

- Waringa Rural Fire Brigade for firefighting equipment
- Gayndah RSL Sub-branch for a display refrigerator
- Cherbourg Historical Precinct Group for photography equipment
- South Burnett PCYC for a clothes dryer, washing machine and tablets
- Boobyjan Hall and Community Centre Association for ceiling fans, window screens, kitchen equipment and secure storage room

- Covert Creek Development and Social Club for shed and concrete floor
- Graham House, Murgon for washing machines
- South Burnett CTC for a dishwasher
- Moura Junior Rugby League Club for field seating
- Longreach Arts and Craft association for two air-conditioners
- Barcaldine and District Historical Association for two portable shade covers and a leaf blower
- Australian Miners Historic Centre Association, Rubyvale for refrigerator, freezer, notebook computer, hard drive and urn
- Toogoolawah Dairying, Agricultural and Industrial Association for kitchen equipment and UHF radios
- Blackbutt Agricultural Show Society for kitchen equipment
- Boots 'n Bulldust, Nanango for special purpose trailer
- Wesleyan Church Community Café, Nanango for white goods and kitchenware
- Blackbutt and Benarkin Community Council for 3D HD theatre projector
- St John Ambulance, Kingaroy for hand held radios
- Pinelands Hall Committee, Crows Nest for fold up tables, chairs and stainless steel kitchen table
- Cooyar Agricultural Society for a display refrigerator
- Ambassadors of the Brisbane Valley Rail Trail for a ride-on mower, brush cutter and pole saw
- Thornville Hall Association for a stove, urn, fire extinguisher and first aid kit

## **Fraser Coast**

The Fraser Coast organisations to receive grants are:

- Kepnock State High School P&C Bundaberg to buy a fridge, portable stove, safety equipment, laptop and mobile phone
- YMCA Bundaberg for fence and access gate
- Bundaberg Lions club for a freezer and fridges
- Woodgate Men's Shed for a dust extractor, two fire extinguishers, first aid kit and safety face shields
- MV SES Support Group Miriam Vale for laptops and projects training SES groups
- Captain Creek Rural Fire Brigade for two radio chargers and two mobile vehicle chargers
- Rosedale State Emergency Service for heavy duty shelving units
- St John Ambulance Welcome Creek for a defibrillator
- Fraser Coast Rugby Union Club Urangan for a first aid kit, scoop stretcher and defibrillator and a public address system
- West Moreton Migrant Resource Service Hervey Bay for office and computer equipment
- Hervey Bay Neighbourhood Centre for a fridge, freezer and kitchenware
- Hervey Bay Surf Lifesaving Club for a fuel cabinet, laptop and radio batteries
- St John Ambulance Maryborough for a new storage shed
- Maaroom Progress and Ratepayers' Association for a generator
- Gundiah Memorial Hall Association for ceiling fans, tables and kitchen equipment
- Toogoom and District Community Association for a ride-on mower

- Aldershot and District Community Association Maryborough for a fridge, microwave, electric frypan and food saver
- Theebine Rural Fire Brigade (Gympie Region) for water tank and floor coverings for office
- Bidwill Rural Fire Brigade (near Hervey Bay) for a defibrillator

### **Mackay and Whitsunday**

The Mackay and Whitsunday organisations to receive grants are:

- Mackay Regional Community Legal Centre for office furniture and equipment
- Community Radio Association Mackay for upgrading studio equipment
- Mackay Advocacy for a new fridge, whiteboard, banners and chairs
- Mackay-based Townsville Division of General Practice for education and therapeutic toys and equipment for children
- Royal Society for the Prevention of Cruelty to Animals Qld for computer and software
- Alton Downs Voluntary Fire Brigade for radio batteries
- Cliftonville Rural Fire Brigade for communication equipment
- Proserpine Youth Club for a range of gym equipment
- Fauna Rescue Whitsundays Proserpine for hospital and intermediate care facilities
- RSL – Finch Hatton Sub Branch for shade sail and cement pad
- Compass Whitsunday for garden resources and equipment

### **South West Queensland**

The South West Queensland organisations to receive grants are:

- Goondir Health Services for a telephone system in the Oakey Aboriginal Medical service
- Cambooya Ladies Bowling Club for a dishwasher
- Dalby Broadcasting Association for two computers and software
- Laidley and Districts Community Organisation for children's activity area equipment, cooking equipment and computer
- Inglewood Mates Shed for air-conditioner, microwave and scanner/printer
- Gladfield Maryvale Rural Fire Brigade for digital charging station for hand held radios
- Killarney RSL Sub-branch for a food preparation bench and sink
- Texas Men's Shed for furniture, electrical equipment and improved disability access
- Royal Queensland Bush Children's Health Scheme – Warwick Centre for new clinical treatment resources
- Hannaford Club for public address system, table tennis table, folding tables, fire extinguishers and industrial vacuum cleaner
- Chinchilla Family Support Centre for refrigerator/freezer
- Tara Hospital Auxiliary for handheld vein illumination handpiece
- Harrisville State School P&C Association for furniture
- Peak Crossing Public Hall Association for 100 chairs

## **Townsville and North Queensland**

The Townsville and North Queensland organisations to receive grants are:

- Burdekin Community Association for the purchase of fridge/freezers, microwaves and washing machines
- Burdekin PCYC for the purchase of outdoor cinematic equipment and popcorn maker
- Bowen Pastoral Association for a photocopier, public address (PA) system and two-way radio
- Burdekin Men's Shed for new kitchenette whitegoods, new cupboards in the meeting and recreation building and a new PA system
- Burdekin Neighbourhood Centre for a new fridge, community room tables, pressure cleaner, mobile display panels, office chairs and steel trolley
- Special Olympics (Townsville branch) for developing softball as a Special Olympics sport and purchasing basketball and athletics equipment
- Jerona Citizens Association for a portable public address system, hot water system and stackable chairs
- Ingham Community Kindergarten for a herb and vegetable garden and basic cooking equipment for children
- Hinchinbrook Community Support Centre for interactive activity panels and conferencing equipment
- Black River & Districts Rural Fire Brigade for a kitchenette, chairs and trestle tables
- Rotary Club of Mission Beach for a barbecue and 30 plastic chairs
- Mt Fox Rural Fire Brigade for a mobile firefighting slip on unit
- Bluewater Rural Fire Brigade for a self-guided and powered hose reel
- Australian Volunteer Coast Guard Association or a four-stroke outboard motor for an inflatable rescue vessel
- St John Ambulance (Townsville) for hand-held radios
- North Townsville Community Hub for a washing machine, sewing machines and accessories
- Queensland Police Citizens Youth Welfare Association (Upper Ross branch) for six laptops, Microsoft Office packages and carry bags
- Rangewood Rural Fire Brigade for additional road accident and first aid equipment for its medical support vehicle
- The Australian Volunteer Coast Guard (Mount Louisa) for a laptop and projector
- Horseshoe Bay Rural Fire Brigade for a battery maintainer for VHF and UHF radio batteries
- NQ Training and Community Centre for six new laptops, Microsoft Office package and internet security
- Townsville Toy Library to buy new educational toys
- RSL - Magnetic Island branch for a mower and line edger
- Churches of Christ – Townsville for gas cook top and dishwasher
- Independent Advocacy Townsville for iPad keyboards

## **Cairns and Far North Queensland**

The Cairns and Far North Queensland organisations to receive grants are:

- Duchenne Foundation (Smithfield) for a computer server, broadcast microphone and PA systems
- Youth Service Providers (Kuranda) for a kitchen for homeless or 'at risk' young people to access healthy meals
- St John's Community Care (Redlynch) for a PA system and whitegoods
- State Emergency Service Buchan Point Support Group for GPS handheld devices, hydration backpacks and walking sticks for SES volunteers
- Sporting Wheelies and Disabled Sport and Recreation (Westcourt) for goalball equipment and for an adaptive rowing boat
- St John Ambulance Cairns for hand held radios
- Rosies Youth Mission (Cairns) for an iPad and port-a-shade shelter
- Headspace Cairns for a marquee, musical instruments and yoga mats
- Wonga Beach State School P&F Association for inclusive playground equipment, including cosy cocoon swings and tunnels
- Weipa Community Care Association for a photocopier and PA system
- Mount Molloy State School P&C Association for playground equipment
- Ang-Gnarra Aboriginal Corporation (Laura) for workshop safety equipment and training tools
- Out there Kowanyama for outdoor playground and fitness equipment and UHF radio
- Rosies Youth Mission (Mareeba) for an iPad
- Community Services Tablelands (Atherton) for a dust-proof trailer
- Eacham Community Help Organisation (Malanda) for a mower
- Ravenshoe and District Meals on Wheels Association for a commercial eight-burner gas stove with oven and trays
- Ravenshoe Railway Company for a ride on mower
- Dimbulah Bowls Club for bowl steps, bowl lifters and a PA system
- Ravenshoe Community Centre for signage, fridge and outdoor seating
- Tablelands Folk Festival for a marquee, tables, chairs and security lighting
- Police Citizens Youth Welfare Association (Yarrabah) for security lighting
- St Rita's Catholic Primary School (Babinda) for a play garden
- Innisfail Combined Sports Complex Management Committee for a dishwasher, stackable chairs and an ice machine

## Gold Coast

The Gold Coast organisations to receive grants are:

- Tamborine Mountain Community Care for a diesel generator set and hydraulic lifting equipment to use during natural disasters and other emergencies
- Jimboomba Community Garden for large lockable shed on a cement slab to store garden equipment
- Able Australia Services for a refrigerator/freezer for its Food Pantry
- Boonah Show Society for a commercial oven for catering for volunteers at the annual show and other community events
- St Vincent de Paul Society All Saints Conference Boonah for freezer, fridge and microwave to establish a food pantry for disadvantaged people
- Aratula Rural Fire Brigade (near Boonah) for two defibrillators to boost first aid equipment
- Rathdowney Area Development and Historical Association for a PA system for use at community functions
- Special Olympics Queensland Gold Coast for a sports training pack to develop softball as a Special Olympics program and basketball and athletics equipment
- Labrador Oztog Sports Association for sports equipment to run primary school challenge activities for up to 700 students
- Havafeed Community Relief (Miami) for computers and workstations for volunteers
- Anglican Parish of Burleigh Heads for 110 stacking chairs for use by various community groups
- St John Ambulance Eagleby for hand-held radios to boost emergency communications
- Eagleby Community Association for computers, software and office equipment
- Coolangatta Senior Citizens Centre for multi-functional colour printer to provide quality resources
- Coolangatta Surf Lifesaving club for an oxygen-defibrillator backpack for use on beach patrol
- Nerang Community Respite Care Association for a commercial dishwasher for use for day respite programs for people with disability
- Nerang Senior Citizens Club for fridge and dishwasher
- Nerang Men's Shed for kitchen equipment and fittings
- Lions Club of Carrara for equipment for Lions sausage sizzles, replacing equipment stolen in 2013, and gardening equipment for use at working bees
- Surfers Paradise Rugby Union Club for "community rugby equipment" to be used at structured activities by community groups
- Gold Coast Junior Rugby League Mudgeeraba for a barbecue trailer and marquees for fundraising activities
- Trinity Family Support Network Robina for storage equipment, toys and equipment for children and iPad for boosting its services to people with disability and families that are struggling
- Careflight Rescue Robina for two collapsible rescue baskets to extract people injured or stranded in emergency situations
- Youth Health and Education Service Southport for laptops for volunteers and outreach workers helping young people at risk
- Friends of the Gold Coast Regional Botanic Gardens for office equipment and gardening tools

- U3A North Gold Coast for 10 desktop computers to update classroom equipment
- Burleigh Heads Mowbray Park SLSC for resuscitation equipment
- Helensvale Scout Group for barbecues, camping equipment, first aid kits, iPod dock, tarp and pole kits, cooking pots and gas bottles
- Coomera Magpies Australian Football Club for a linemarker, two exercise bikes, witches hats and water bottles
- Palm Beach Currumbin High School Special Education Program for iPads
- Robina City Soccer Club for portable soccer goals
- Gold Coast Project for Homeless Youth for laptop computers and software
- Silver Bridle Youth Connect Gold Coast for desktop computers
- Kokoda Challenge Association for desktop and laptop computers
- Volunteer Marine Rescue Southport for radio communication equipment
- Surfers Paradise SLSC for surf rescue boards

### **Ipswich**

The Ipswich organisations to receive grants are:

- Pacific Rim Just for Kids for two laptop computers
- Goodna Scouts for three marquees
- Ipswich Regional Advocacy Service for a laptop, office equipment and multimedia equipment
- Lions Club of Fernvale for white goods
- UCA – St Ives Congregation for office equipment, fixtures and furniture
- Rosies – Ipswich Branch for iPad
- The Coordinating Organisation for the Disabled in Ipswich for three lightweight folding chairs
- RSL – Lowood Sub Branch for floor coverings and two eskys
- Glamorgan Vale Community Hall Association for a generator

### **Logan**

The Logan organisations to receive grants are:

- Pacific Arts Cultural Heritage for a mobile phone, computer, printer and software
- Logan Village Lions for deep fryer on BBQ trailer
- Volunteering Queensland – Logan branch for tablets and software
- Logan East Community Neighbourhood Association for a computer server
- Logan Women's Health and Wellbeing Centre for IT upgrade of server, two iPads, tables, chairs and marquee
- Parkinson's Queensland for projector, television, DVD recorder, set top box, camera and office equipment
- Logan Residents Care for four computers and printers
- Community Care and Food Bank Association – Beenleigh for a photocopier and refrigerator
- Kingsridge Touch Association for safety equipment
- Florea Productions for cinema camera and accessories
- Mothers Against Drugs Association for a custom-built catering trailer
- Multilink Community Services for tables and chairs

- Crestmead Neighbourhood Watch for marquees, tables, generator and plastic storage containers
- New River of Life City Church for two laptops, two iPads, barbecue and volleyball net
- Studio Village Community Garden for a water tank and pump
- Ormeau Junior Rugby League Football Club for marquees and training equipment
- Logan West Community ArtShare Alliance for a pottery kiln and clay materials

### **Mount Isa**

The Mount Isa organisations to receive grants are:

- Gulf Horizons Foundation for media equipment including a projector, screen and wide screen monitor
- Julia Creek Pony Club Association for computer equipment
- Copper City Cycling Club for road bicycles

### **Rockhampton and Gladstone**

The Rockhampton and Gladstone organisations to receive grants are:

- The Caves Rural Fire Brigade for a new communications base system
- Gladstone Swimming Club for a refrigerator
- Special Olympics Qld – Gladstone for a sports training pack to develop softball as a Special Olympics program and equipment to expand Basketball and Athletics programs in the region
- St John Ambulance – Gladstone Combine Division for a shade shelter
- Emu Park Junior Rugby League Football Club for a mobile barbecue trailer, storage shed, coffee machine, marquees, eskys, fire extinguisher and fire blanket
- Barmoya Rural Fire Brigade for a fire fighting trailer
- Gracemere Croquet Club for building and insulation material
- Rockhampton Brothers Junior Rugby League Club for an ice machine and freezer

### **Sunshine Coast**

The Sunshine Coast organisations to receive grants are:

- Maroochydore State Emergency Service Support Association for equipment to clear debris and material from storm damaged buildings and first aid training equipment
- Landcare Queensland for three computers and software
- Dicky Beach Surf Life Saving Club for rescue boards
- Glasshouse Country Care Association for a table panel saw and a flammable dangerous good cabinet
- Rosies Youth Mission Caloundra for a chest freezer and an iPad
- St John Ambulance Caloundra for an extra scoop stretcher
- Metropolitan Caloundra Surf Life Saving Club for two advanced resuscitation oxygen kits, defibrillation training kits and a spinal injury training kit
- Delaneys Creek Rural Fire Brigade for a fridge, two GPS mapping devices, lockers, and tiles and fittings for bathroom
- Peachester History Committee for 60 new chairs
- Palmwoods Memorial Hall Association for a commercial oven and dishwasher
- Glasshouse Districts Cricket Club for portable shade marquees

- Kandanga Public Hall Association for a commercial fridge
- Gympie Meals on Wheels for 20 new heat pack to keep meals hot during delivery and a new office carpet
- Goomborian Rural Fire Brigade for a portable generator, pressure washers and industrial wet/dry vacuum cleaner and computer equipment
- Mothar Mountain Hall Committee for 80 chairs and a barbecue
- St John Ambulance Gympie for a portable ice maker
- Gympie & District Community Centre Place for safe-fall rubber surfacing for a children's playground
- Pomona and District Community House for crockery and cutlery, foldable tables, booster phone and office equipment
- Australia Volunteer Coast Guard Tin Can Bay for emergency safety and support communication equipment and data storage equipment
- Special Olympics Australia Gympie for a sports training pack to develop softball as a Special Olympics program and basketball and athletics equipment
- Special Olympics Australia Maroochydore for a sports training pack to develop softball as a Special Olympics program and basketball and athletics equipment
- Kawana Waters Surf Life Saving Club for life jackets, weatherproof jackets and digital radios
- Southern Cross Care Caloundra Rise Retirement Village Woodcraft Group for woodcraft equipment
- Shine Community Care at Kawana for a new trailer, whitegoods, food hampers and other items
- ASD Care Marcoola for furniture, household appliances and communication and educational equipment
- Marcoola Surf Life Saving Club for five hand-held digital radios
- IFYS Coolum Community Centre for a table and 45 chairs
- ASD Mt Coolum for specialised communication and educational equipment
- Australian Outrigger Canoe Racing Association Mooloolaba for a beach wheelchair
- Cooroy Family Support Centre for upgraded computer and phone equipment
- Nambour Community Centre for eight tables, microwave and brochure holders
- Peregrine Beach Surf Life Saving club for two new rescue boards
- Sunshine Coast Independent Living Service for five disaster management kits
- Wildlife Rehabilitation Centre (Noosa) for a refrigerator and freezer
- Noosa Branch Little Athletics Centre for computer equipment, UHF radios, software and cash register
- Noosa Outrigger Canoe Club for new paddles

## **Toowoomba**

The Toowoomba organisations to receive grants are:

- Parent to Parent Association for a wheelchair accessible toilet, shower and accessories
- Toowoomba City Care for tables
- Harlaxton Neighbourhood Centre for four computers, ride-on mower and refrigerator
- St John Ambulance – Toowoomba Combined Division for a defibrillator
- Rosies Youth Mission – Toowoomba branch for iPad and port-a-shades
- Nobby Rural Fire Brigade for notebook computers
- East Creek Neighbourhood Centre for reading and teaching resources
- Vera Lacaze Memorial Kindergarten and Preschool for tables and chairs
- Western District Cricket Club for a new mower and training balls
- Gold Park Sporting Club for a public address system

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 7

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### QUESTION:

I refer to counselling and intervention services funded under the Child Safety budget and ask what success the Government has seen from this investment, particularly the Frederick Marsden Centre in the electorate of Kallangur

#### ANSWER:

In 2014–2015 the Department has allocated \$8.313 million to deliver 27 Counselling and Intervention services across Queensland.

The Marsden Families Program is funded to deliver two services from The Frederick Marsden Youth Centre in the electorate of Kallangur.

The program is funded a total of \$918,124 per annum up to 30 June 2015 for the following services:

- \$339,706 per annum to deliver a Family Intervention Service that provides intensive family support for children that require ongoing intervention by the department. The focus of support is on family preservation and reunification; and
- \$578,418 per annum to deliver a Counselling and Intervention Service that provides counselling services for families, children and young people referred by Child Safety, to provide therapeutic assistance to prevent further statutory intervention.

This investment provides services that are aimed at meeting the case plan goals of children and young people who have experienced trauma that requires specialist counselling. The services delivered under this investment are effective in supporting children referred by the department.

Counselling and intervention services are provided to children and young people under 18 years who are subject to statutory intervention and who require support as a therapeutic response arising from a personal experience of physical, emotional or sexual abuse/harm and neglect.

The overall objective of counselling and intervention services is to increase the stability of out-of-home care placements and support to families where ongoing intervention by the department is required.

In relation to the Counselling and Intervention Service, the Frederick Marsden Youth Centre has 5.2 full-time employed staff that provide support to 82 children and young people aged 5–17 years per annum. These children and young people are those who are in need of care and protection, carers, parents and other family members who will benefit from counselling, in the North Coast Region, primarily in the Strathpine, Redcliffe and Caboolture Child Safety Service Centre (CSSC) catchment areas.

# HEALTH AND COMMUNITY SERVICES COMMITTEE

## 2014 ESTIMATES PRE-HEARING

### QUESTION ON NOTICE

#### No. 8

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### QUESTION:

I refer to page 9 of the SDS and ask what measures have been undertaken to increase awareness of domestic and family violence and elder abuse?

#### ANSWER:

Raising public awareness is a significant component of the Government's approach to preventing and responding to domestic and family violence and elder abuse in Queensland. Increasing awareness in the community helps people to recognise the signs of domestic and family violence or elder abuse and assist victims to get the help they need.

In April 2014, I launched the second year of the *Make the call* social marketing campaign. The campaign represents an investment of \$167,000 and targets friends, family members, neighbours and others, urging them to make the call to statewide telephone helplines for advice on how to support the person they are concerned about. The *Make the call* campaign harnesses the powerful medium of social media to spread this important message to new audiences. More than 24,000 people have 'liked' the campaign Facebook page. Posters, helpcards, screensavers, stickers and fact sheets, available online, also help people to share the message that domestic and family violence and elder abuse is unacceptable.

This year, I was pleased to have the support of campaign ambassadors across five sporting codes, including Brisbane Roar, North Queensland Cowboys, Queensland Reds, Mission Queensland Firebirds and Gold Coast SUNS, who all filmed videos of support, promoting the *Make the call* domestic violence prevention message, shared with sports fans across the state.

In May 2014, the *Make the call* campaign supported the annual Domestic and Family Violence Prevention Month, a Queensland initiative which puts the spotlight on domestic and family violence prevention. This year, 25 organisations across the state were allocated a share of \$70,000 for local awareness raising activities and events. Community activities like these send the message that domestic violence is not acceptable, will not be tolerated in the community and that victims of violence and abuse will be supported. The campaign complements the annual investment of over \$23 million for domestic and family violence prevention and support services around the state.

In June 2014, the *Make the call* campaign focused on elder abuse prevention with an additional investment of \$65,000, recognising and supporting World Elder Abuse Awareness Day on 15 June, symbolised by the colour purple. A range of community events around the state, including lighting up Brisbane's bridges and the Treasury Casino in purple, mark this important day, raise awareness and generate community conversations about this often overlooked form of family violence. The Queensland Government provides over \$2.8 million per annum on services focussed on preventing or addressing elder abuse.

The *Make the call* campaign is an excellent example of how government, community services and business can work together to tackle domestic and family violence and elder abuse. I would like to thank the range of organisations that recognise the importance of the *Make the call* campaign and who partner with us, providing additional ways to reach people who may be affected and to help those in need.

Each and every one of us has a role to play in speaking out and sending a loud message that domestic violence and elder abuse will not be tolerated in this state.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 9

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### **QUESTION:**

With respect to page 9 of the SDS, can the Minister please update the Committee on how the disability sector is being assisted to prepare for the NDIS?

#### **ANSWER:**

The Queensland Government has already taken important steps to help people with disability, families and carers, and service providers to get ready for the competitive NDIS market.

##### *For the sector*

On 9 July 2014, I met with Mr David Bowen, CEO of the National Disability Insurance Agency in Townsville to announce that four experienced staff from that Agency will be based in Brisbane and Townsville by the end of August 2014.

The National Disability Insurance Agency Readiness teams will work alongside the department to ensure Queensland is well prepared for the start of the NDIS from July 2016.

On 24 and 25 March 2014, I hosted the Queensland Disability Conference in Brisbane. Over 550 delegates, including people with disability, families, carers, advocates, disability service providers and government attended to hear the latest information about the NDIS and Queensland's plans to implement the scheme from July 2016. We have shared recordings and transcripts from the conference on the department's website.

We will continue to provide the sector with relevant, targeted and timely information on the NDIS and Queensland's preparations for the scheme.

I have also established the Queensland NDIS Planning and Implementation Group to provide advice to me and my department about how best to prepare for the NDIS. This expert group includes representatives of consumer, family, carer and service provider peak groups.

##### *For people with disability*

We have successfully implemented Your Life Your Choice self-directed support in Queensland. It provides people with disability with an opportunity to exercise greater choice and control over their specialist disability supports. This will prepare people well for their move to the NDIS in 2016.

As at 30 June 2014, 1104 people had moved to Your Life Your Choice. We will continue to move people on block-funded support to individual arrangements wherever possible so people can move to Your Life Your Choice if they wish.

*For people with disability and service providers*

We have invested \$1.98 million in the Sector Readiness and Workforce Capacity Initiative. This initiative delivered training and resources for people with disability, families and carers, and disability service providers to help them prepare for the NDIS and for a consumer-driven NDIS market.

More than 170 service providers have downloaded an online organisational development toolkit and resources developed to assist providers to respond to reforms in the disability, child safety and community services sectors.

*For service providers*

We will also use \$500,000 from the National Disability Insurance Agency (NDIA) to develop resources to help service providers to be ready for the NDIS. This funding will provide resources to support providers to respond to the demand for new types of support and more flexible ways of delivering services, and to plan how to operate sustainably in the competitive NDIS market.

NDIA funding will also support the development of resources to enable rural and remote communities and discrete Aboriginal and Torres Strait Islander communities to identify how best to provide disability supports in their communities. This will help make sure people with disability and their families who live in more isolated areas do not miss the benefits of the NDIS, simply because of where they live.

Until the NDIS starts in Queensland in July 2016, my government will continue to support people with disability, families and carers, and service providers to understand the impact of the scheme and to prepare for the changes ahead.

# HEALTH AND COMMUNITY SERVICES COMMITTEE

## 2014 ESTIMATES PRE-HEARING

### QUESTION ON NOTICE

#### No. 10

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### **QUESTION:**

I refer to page 3 of the SDS and the commitment of an additional \$406 million over five years to implement the Queensland Government's response to the Child Protection Commission of Inquiry Final Report and ask; will the Minister please outline the aspects of this funding that will be directed to assisting Indigenous communities?

#### **ANSWER:**

Additional funding of \$406 million over five years has been committed to implement the Queensland Government's response to the Child Protection Commission of Inquiry Final Report.

Given the rate of over-representation and the level of need, Aboriginal and Torres Strait Islanders will be a priority across all initiatives and will benefit from new services. The new Community Based Intake and Referral Services along with the additional Secondary Family Support Services in particular will have a significant focus on Aboriginal and Torres Strait Islander families and children. In addition to these new services, a major focus of the new Child Protection Practice Framework will be to improve the way departmental staff and funded non-government organisation's work with Aboriginal and Torres Strait Islander families.

Specifically targeted funding of \$32.713 million is included to assist Indigenous families to safely care for and raise their children. This includes:

- \$12.378 million over five years for the Aboriginal and Torres Strait Islander Child Protection Reform Project
- \$8.8 million over three years for the Indigenous Family Support and Integrated Service Model
- \$1.569 million over three years for Indigenous Practice Reforms
- \$1.2 million over four years for Recognised Entity training
- \$7.166 million over five years for the establishment of a network of 10 Indigenous practice leaders across the state
- \$1.6 million over five years for Indigenous career progression.

The Government is committed to reforming the Child Protection system that is culturally responsive to the needs of the Aboriginal and Torres Strait Islander families by:

- building the capacity of the family support sector for Aboriginal and Torres Strait Islander families and redesign existing program delivery to increase access to existing services
- providing increased training and support to carers and staff, and streamline our carer assessment processes
- culturally responsive practice to better meet the requirements and needs of Aboriginal and Torres Strait Islander children and families
- working with discrete communities to assist them to develop appropriate services to best suit their needs.

Of the \$12.378 million over five years as stated above, \$1.5 million in 2014–2015 will aid the work of the Child Protection Reform Leaders Group by operationalising the work of the Aboriginal and Torres Strait Islander Child Protection Service Reform Project to assess the adequacy of early intervention, universal and other family support services, with an emphasis on discrete communities.

Importantly the project will identify gaps and inefficiencies that currently exist. The project will also develop service models that enhance accessibility and improve the work between service providers. This includes collaborative case management approaches for high need Aboriginal and Torres Strait Islander families.

The department has established a practice leadership unit to improve the competency and capability of child and family practitioners in working with children and families who are at serious risk of entering the child protection system and to improve the quality of work undertaken with children who enter the child protection system and their families so that they can either safely exit the system or have a permanent care arrangement. This training will be available to both departmental and key partner agency staff.

The development of professional competencies will be further enhanced by the commitment of \$1.4 million in 2014–2015 to establish a network of 10 Indigenous practice leaders across the state who will strengthen culturally responsive practice through all levels of the department, improving the quality of decision-making, casework and engagement with Indigenous children, young people, families and communities.

Other strategies that will assist Aboriginal and Torres Strait Islander families from entering and/or safely exiting the child protection system include:

- providing more culturally appropriate Family Group Meetings through the development and implementation of a pilot project to trial the Aboriginal and Family Decision Making model for family group meetings in Aboriginal and Torres Strait Islander families.
- integrating existing Aboriginal and Torres Strait Islander Services into a more holistic model to assist Aboriginal and Torres Strait Islander families.
- developing and implementing service models that will improve access to services for Aboriginal and Torres Strait Islander families.
- extending the eligibility for the Aboriginal and Torres Strait Islander Family Support Program, currently operating in 11 locations throughout Queensland.
- the community-controlled family support program which will prioritise referrals directly to individual service providers where possible, rather than through Child Safety. This means staff in schools and health services that have important early information about the circumstances and support needs of a family will be able to make a direct referral. The family support program will also encourage families to refer themselves and take the first steps in acknowledging the need to seek help and take greater responsibility for the care and safety of their children.
- delivering a more meaningful role for the Recognised Entity training. This includes training in general court processes, how to prepare evidence, how to present information to a court or tribunal and child protection procedures and processes.
- increasing the number of Aboriginal and Torres Strait Islander staff without professional qualifications to attain the requisite qualifications to become a Child Safety Officer through the Commission of Inquiry's Recommendation 10.5.

# HEALTH AND COMMUNITY SERVICES COMMITTEE

## 2014 ESTIMATES PRE-HEARING

### QUESTION ON NOTICE

#### No. 11

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### **QUESTION:**

I refer to page 5 of the SDS, will the Minister please outline the programs, services and grants that were cut or reduced to constitute the difference of over \$6.77 million between the budgeted expenditure for 2013–14 financial year and the estimated actual for that year?

#### **ANSWER:**

The estimated actual reflects an estimate of the Department of Communities, Child Safety and Disability Services' full year expenditure based on data in April each year when the Service Delivery Statements are prepared.

The reduction of \$6.773 million between the 2013–2014 Adjusted Budget and the 2013–2014 Estimated Actual reflects savings, transfers of programs to other departments, delays and timing differences which have occurred since the original budget was published.

Savings have occurred through good financial management and timing differences in relation to staff recruitment and in information technology projects.

Disability Services grants expenditure of \$5.983 million was deferred during 2013–2014 to 2014–2015 and was subsequently transferred to the Department of Health from 1 July 2014 for the Community Aids, Equipment and Assistive Technology Scheme and the Vehicle Options Subsidy Scheme.

Minor information technology assets were also transferred to the Department of Science, Information Technology, Innovation and the Arts with a minor reduction in the department's operating budget for amortisation expense.

Underspends occur in grants programs as a result of commitments made but not yet expended due to the legislated requirement to have service agreements in place before funding is provided.

Delays in capital grants generally occur due to difficulties in sourcing properties in suitable locations and in milestones being met by contractors which allow progress payments to be made.

Any differences between the Adjusted Budget and the Estimated Actual are reflected in the deferral of expenditure to future years or as a surplus in the department's financial statements at year end.

## **HEALTH AND COMMUNITY SERVICES COMMITTEE**

### **2014 ESTIMATES PRE-HEARING**

#### **QUESTION ON NOTICE**

##### **No. 12**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### **QUESTION:**

I refer to page 7 of the SDS, will the Minister please outline how many staff lost their jobs or had their hours reduced to comprise the difference of 105 full time equivalents between the budgeted FTEs for Disability Services for the 2013–14 financial year and the estimated actual for that year, broken down by role and location?

#### **ANSWER:**

The Department of Communities, Child Safety and Disability Services' approved staffing establishment has increased overall by nine full-time equivalent officers in 2013–2014, and is budgeted to increase by a further 171 full time equivalent officers in 2014–2015.

The change in Disability Services staffing was due to re-adjustments of staffing levels commensurate with client numbers and the reallocation of support roles between service areas to reflect actual activity and staffing structures in place. This was undertaken to better align staffing arrangements with service demands.

The department manages its workforce within the total approved establishment and as a consequence there will be movements of staff across service areas, as well as changes to working hour arrangements for casual staff in order to ensure services are delivered in accordance with service demands.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

No. 13

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

**QUESTION:**

I refer the Minister to page 19 of the SDS, will the Minister please outline what staffing cuts were made to account for the difference of over \$5 million between the budgeted staffing expenses for the 2013–14 financial year and the estimated actual expenses for that year, broken down into *Disability Services*, *Child Safety* and *Community Services* and divided into regions?

**ANSWER:**

The savings of over \$5 million have resulted from reduced WorkCover costs, lower Fringe Benefits Tax, and a focus by management on addressing excess leave and salary on-costs.

The department's approved establishment increased by nine fulltime equivalent officers. This increase was the result of the transfer of the CarePay team of 11 staff into the department from Queensland Shared Services, offset by the transfer of the Duke of Edinburgh Awards and two staff to the Department of Education, Training and Employment.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 14

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### QUESTION:

I refer to page 13 of the SDS, will the Minister please advise how many Queenslanders with disability are currently accessing support services broken down by age and region?

#### ANSWER:

The Department of Communities, Child Safety and Disability Services provides a range of initiatives aimed at strengthening Queensland families and supporting communities.

In 2012–2013, the department funded or delivered specialist disability services to a total of 27,583 Queenslanders.

In addition, the department funded community care services to 37,230 Queenslanders with disability or functional impairment below the age of 65 and below the age of 50 for Aboriginal and Torres Strait Islander people.

In 2012–2013, there were 8796 clients who received both a specialist disability service and a community care service.

The table below shows the breakdown of the 27,583 Queenslanders receiving a specialist disability service by age and region.

The 2012–13 data is the most current data as 2013–14 data is not yet available.

#### 2012–13 Disability Services National Minimum Data Set by age and region

Age Group	Brisbane	South East	South West	North Coast	Central Qld	North Qld	Far North Qld	Interstate
0-4	529	344	247	362	217	151	96	-
5-14	1734	977	692	1024	732	536	284	1
15-24	1747	1236	745	1050	800	540	326	2
25-34	1431	746	489	582	404	373	213	-
35-44	1425	539	462	541	408	373	186	5
45-54	1620	520	569	584	432	331	204	4
55-64	1251	405	481	479	347	262	123	3
65+	560	62	142	121	63	61	36	1
<b>Total</b>	<b>10,297</b>	<b>4829</b>	<b>3827</b>	<b>4743</b>	<b>3403</b>	<b>2627</b>	<b>1468</b>	<b>16</b>

- clients may receive a service in more than one region and therefore may be counted more than once (does not represent a unique client count)
- regions are identified based on service providers' locations. As some providers' head offices are not in Queensland, some clients' regions are identified as 'interstate'
- table includes the 8796 clients who received both a specialist disability service and a community care service. A regional breakdown of the full 37,230 community care clients is not available.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

No. 15

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

**QUESTION:**

I refer to page 12 of the SDS, will the Minister please outline what programs, services or grants were previously provided and are no longer being provided to account for the difference of over \$4 million dollars between the budgeted state contribution to Child Safety Services for the 2013–14 financial year and the estimated actual for that year, broken down by service and region?

**ANSWER:**

The estimated actual reflects an estimate of the department's full year state revenue contribution based on data in April each year when the Service Delivery Statements are prepared.

The reduction of \$4.086 million between the Child Safety Services 2013–2014 financial year budget and the 2013–2014 Estimated Actual reflects underspends which have occurred since the original budget was published.

Underspends have occurred through good financial management, timing differences in relation to staff recruitment and delays in information technology projects.

Delays and timing differences occur in grants programs as a result of commitments made but not yet expended.

Any differences between the Budget and the Estimated Actual are reflected in the deferral of revenue to future years.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

No. 16

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### QUESTION:

I refer to page 13 of the SDS, will the Minister please outline what programs, services and grants were previously provided and are no longer being provided to account for the difference of nearly \$15 million dollars between the budgeted state contribution to *Disability Services* for the 2013–14 financial year and the estimated actual contribution for that year, broken down by service and region?

#### ANSWER:

The estimated actual reflects an estimate of the department's full year state revenue contribution based on data in April each year when the Service Delivery Statements are prepared.

The reduction of \$14.829 million (or just over 1 per cent of the published budget) between the Disability Services 2013–2014 financial year budget and the 2013–2014 Estimated Actual reflects underspends resulting in reduced revenue.

Underspends have occurred through good financial management, timing differences in relation to staff recruitment and delays in information technology projects.

Disability Services grants funding of \$5.983 million was deferred during 2013–2014 to 2014–2015 and was subsequently transferred to Department of Health from 1 July 2014 for the Community Aids, Equipment and Assistive Technology Scheme and the Vehicle Options Subsidy Scheme.

Delays in capital grant funding generally occur due to difficulties in sourcing properties in suitable locations and in milestones being met which allow progress payments to be made.

Any differences between the Budget and the Estimated Actual are reflected in the deferral of revenue to future years.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 17

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### QUESTION:

- I refer to page 16 of the SDS, will the Minister please outline what capital projects were cancelled or have been deferred to account for the difference of over \$17.5 million budgeted for capital purchases in the 2013–14 financial year and the estimated actual expenditure, broken down by project, department and region?

#### ANSWER:

- The 2013–2014 capital purchases for the department achieved an estimated actual expenditure of \$22.801 million, against planned expenditures of \$40.346 million.
- The department has made good progress with delivering capital projects in 2013–2014, however the department continues to experience delays in project completion due to weather events, the remoteness of some projects, project design changes to meet clients' and community needs, and difficulties with constructing in remote Indigenous communities.
- These delays have also provided an opportunity to reprioritise capital funding to meet emerging needs such as providing funding in 2014–2015 to implement the Government's response to the Child Protection Commission of Inquiry and conversion to capital grants in 2014–2015 and 2015–2016 to deliver housing solutions for people with a disability for whom other housing options do not present a sustainable solution.
- Funding deferrals and reprioritisation by project listed in the 2013–2014 Budget Paper No. 3: Capital Statement are as follows:

2013–2014 Budget Paper No. 3 Project	Region	Deferred \$'000	Reallocated \$'000
Safe Havens	Far North Queensland	84	329
Services for Indigenous Communities	Far North Queensland	1,485	457
Residential Care	Various		3,396
Disability Services Infrastructure Program	Various		4,100
Multipurpose & Neighbourhood Centres*	Various	1,803	
Integrated Client Management System – ICMS	Various	1,650	
Disability Information System	Various	250	
Office Accommodation	Various	994	2,899
Other Acquisitions of Property, Plant & Equipment	Various	660	230
Other Information Systems	Various	692	191

\*Multipurpose & Community Centres underspend was offset by a funding contribution from QGC.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 18

---

THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### **QUESTION:**

I refer to page 18 of the SDS, will the Minister please identify what grants and subsidies were previously provided and are no longer being provided to account for the difference of over \$9 million between the amount budgeted for grants and subsidies in the 2013–14 financial year and the estimated actual for that year, broken down by department, service and region?

#### **ANSWER:**

The reduction of \$9.227 million between the 2013–2014 Adjusted Budget and the 2013–2014 Estimated Actual reflects savings, transfers of programs to other departments, delays and timing differences that have occurred since the original budget was published.

Disability Services grants expenditure of \$5.983 million was deferred during 2013–2014 to 2014–2015 and was subsequently transferred to Department of Health from 1 July 2014 for the Community Aids, Equipment and Assistive Technology Scheme and the Vehicle Options Subsidy Scheme.

Delays and timing differences occur in outsourced service delivery and grants programs as a result of commitments made but not yet expended.

Delays in capital grants generally occur due to difficulties in sourcing properties in suitable locations and in milestones being met which allow progress payments to be made.

Any differences between the Adjusted Budget and the Estimated Actual are reflected in the deferral of expenditure to future years or as a surplus in the department's financial statements at year end.

# HEALTH AND COMMUNITY SERVICES COMMITTEE

## 2014 ESTIMATES PRE-HEARING

### QUESTION ON NOTICE

#### No.19

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### QUESTION:

I refer to page 12 of the SDS, can the Minister please advise what the current percentage is of Aboriginal and Torres Strait Islander children placed with kin, other Indigenous carers or Indigenous residential care services broken down by age and region?

#### ANSWER:

The government recognises keeping children connected to family, community and culture is of central importance to the long-term well-being of all children.

As at 31 March 2014, 55.5 per cent of Aboriginal and Torres Strait Islander children in out-of-home care were placed with kin, other Indigenous carers, or an Indigenous Residential Care Service. Across regions, the percentage of Aboriginal and Torres Strait Islander children in out-of-home care placed with kin, other Indigenous carers, or an Indigenous residential care service as at 31 March 2014 is as follows:

- Brisbane region: 60.6 per cent
- Central Queensland region: 52.8 per cent
- Far North Queensland region: 53.6 per cent
- North Coast region: 58.2 per cent
- North Queensland region: 63.9 per cent
- South East Queensland region: 51.7 per cent
- South West Queensland region: 51.1 per cent.

Across age groups, the percentage of Aboriginal and Torres Strait Islander children in out-of-home care placed with kin, other Indigenous carers, or an Indigenous Residential Care Service as at 31 March 2014 is as follows:

- 0 to 4 years of age: 53.8 per cent
- 5 to 9 years of age: 58.7 per cent
- 10 to 14 years of age: 53.6 per cent
- 15 to 17 years of age: 53.2 per cent.

We are committed to making sure the number of kinship carers grows.

We look forward to trialling the Aboriginal and Torres Strait Family Decision Making model aimed at keeping children out of child protection where it is safe to do; or linking them with kin, if they cannot safely remain at home.

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES PRE-HEARING

#### QUESTION ON NOTICE

##### No. 20

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### QUESTION:

I refer the Minister to page 3 of the Service Delivery Statements for the Department of Communities, Child Safety and Disability Services where it states:

*In Child Safety, additional funding of \$24.7 million has been allocated in 2014-15 as part of the additional \$406 million over five years to implement the Queensland Government's response to the Child Protection Commission of Inquiry Final Report.*

I also refer the Minister to The Child Protection Act Section 5B part (h) if a child is removed from the child's family, consideration should be given to placing the child, as a first option, in the care of kin;

And I ask, what measures does your department currently have in place to ensure that children considered at risk are placed in the care of kin, as a first option and what additional resources will be allocated to the State's Child Safety Offices as a result of this budget to ensure that this is happening.

#### ANSWER:

Kinship care provides numerous benefits for children who, for whatever reason, cannot live at home with their parents. Living with kin helps to preserve family connections and can promote stability of care for the child. That is why this important principle forms part of the *Child Protection Act 1999*.

The Department of Communities, Child Safety and Disability Services does all it can to make sure kinship care is considered as a first option for all children who cannot safely remain at home. There are numerous measures in place to ensure child safety officers enact this important principle.

Child Safety Officers are required to consider kinship carer options in the first instance and the process for exploring a child and family's support networks occurs as part of an investigation and assessment to determine what supports and strengths the family has to help them keep their child safe or alternatively identify potential kinship carer options.

There are a number of resources available to officers to promote the importance of exploring a child's kinship networks. The Kinship Care Program description defines Queensland's kinship care program and informs officers about key considerations for successfully identifying kinship carers for the child as early as possible. In addition, the department's procedural manual sets out the key steps required when a child first requires out-of-home care, including considering the child's kinship networks to identify a carer.

Where an Aboriginal or Torres Strait Islander child requires out-of-home care, the exploration of family and kin networks occurs in consultation with the recognised entity or staff of an Indigenous foster and kinship care services to ensure consideration is given to placing the child in accordance with the Aboriginal and Torres Strait Islander Child Placement Principle.

Additionally, the department's family group meeting process is also used to engage the family and identify the strengths and stressors in the extended family network, the family's own resources and a potential kinship care placement for the child.

Dedicated placement teams in each region oversee all out-of-home care placements for children, and ensure all kinship care options have been explored by the child's case worker prior to considering a non-kin placement for a child.

I am also pleased to advise the department has recently been delivering the Kinship Care Practice Skills Development Workshop to departmental and non-government workers. The workshop was developed in consultation with kinship carers, and aims to build the knowledge and skills of workers in relation to the unique benefits and challenges of kinship care.

The family and child reforms arising from the Queensland Child Protection Commission of Inquiry will also promote, where possible, the principle for children to be placed with kin as a first option.

- The new Child Protection Practice Framework project will continue to build on existing initiatives to enhance the department's kinship care program.
- Improvements to the Family Group Meeting process and the trial of a new Aboriginal family decision making model will help family members to take responsibility for developing plans to keep children safe and enhance the identification of potential kinship carers.
- The department is also supporting a research evaluation project for the Winangay Aboriginal Kinship Carer Assessment Tools. The department will consider, as part of the reform agenda, introducing new tools such as Winangay to improve the assessment process for Aboriginal and Torres Strait Islander kinship carer applicants.

The department works closely with Foster Care Queensland and agencies supporting foster and kinship carers.

# Questions taken on Notice at Hearing and Responses

## HEALTH AND COMMUNITY SERVICES COMMITTEE

### 2014 ESTIMATES

#### QUESTION TAKEN ON NOTICE DURING THE HEARING

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### QUESTION:

Can the Minister table data collected on carers in the state of Queensland by region and age groupings:

- these are carers of those with a disability for any reason
- if there is trend data, may I ask that the Minister provide that
- if there are comparable interstate data, I would appreciate that as well
- the matched data, age of disability to age of carer, if available in total number and percentage would be appreciated.

#### ANSWER:

- The Australian Bureau of Statistics' Survey of Disability, Ageing and Carers (SDAC) is a key source of national, state and territories data which provides an estimate of the number of, and information on, people with disability, ageing and carers. Results are based on a survey of a sample population and data is then extrapolated to the wider population.
- The Survey of Disability Ageing and Carers (SDAC) from 2003 to 2012 shows a small downward trend in the proportion of carers, both at a national level and within Queensland.
- In 2003, the total population of Australia was 19.6 million and of these 2.5 million people were carers, representing 13 per cent of the population. The Queensland population was 3.75 million, of whom 535,800 people were carers representing 14.3 per cent of the population.
- In 2009, the Australian population had increased to 21.6 million and of these 2.6 million were carers, while the proportion of the population who were carers had fallen slightly to 12.2 per cent. In Queensland, 494,200 people were carers, representing 11.3 per cent of the total population of 4.35 million.
- By 2012, there were 2.69 million carers in Australia, representing 11.8 per cent of the total population of 22.68 million. In 2012, there were 484,400 Queensland carers, representing 10.5 per cent of the total Queensland population of 4.6 million.
- The SDAC cannot provide data matching the age of the person with a disability to the age of their carer.
- Further data on the percentage of the population in states and territories who are carers is available on the Australian Bureau of Statistics website at the following link: <http://www.abs.gov.au/AUSSTATS/abs@.nsf/DetailsPage/4430.02012>.
- This includes information on carer status by geographic location, age and gender.

## **HEALTH AND COMMUNITY SERVICES COMMITTEE**

### **2014 ESTIMATES**

#### **QUESTION TAKEN ON NOTICE DURING THE HEARING**

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THE HEALTH AND COMMUNITY SERVICES COMMITTEE ASKED THE MINISTER FOR COMMUNITIES, CHILD SAFETY AND DISABILITY SERVICES (MS DAVIS)—

#### **QUESTION:**

With the closure of the Commission for Children and Young People and Child Guardian (CCYPCG), a Child Death register will now be maintained by the newly established Queensland Family and Child Commission (QFCC), which will also undertake research, analysis, and reporting on child deaths in Queensland. Can you advise if the CCYPCG staff previously responsible for undertaking research, analysis, and reporting on child deaths in Queensland have all transferred to the QFCC?

#### **ANSWER:**

On 1 July 2014, the child death functions (the child death register) previously undertaken by the Commission for Children and Young People and Child Guardian (CCYPCG) transitioned to the Queensland Family and Child Commission (QFCC).

Three of the four staff members within the child death review team at the time transitioned to the QFCC. The fourth member (who was in an 'acting' capacity) transitioned to the Public Safety Business Agency in her substantive position.

The four staff in the separate child death case review team have transitioned to the Department of Communities, Child Safety and Disability Services.

FINAL PAGE

