

Royal Brisbane and Women's Hospital Metro North Health Service District

Local Service Unavailable (Patient)



## Queensland Health

## REF:

Enquiries to: Royal Brisbane and Women's Hospital Ophthalmology Department Telephone: 07 3636 7823 Outer Metro: 1800 236 823 Fax: 07 3636 5433 email: rbwh-confirmationcentre@health.qld.gov.at

Dear

We have received a referral from your doctor requesting an outpatient appointment for you to see a specialist. Unfortunately, the service is currently not available at this hospital.

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Your referral has been returned to your doctor who will contact you to discuss other arrangements.

Please talk to your doctor if you have any concerns about your condition.

Yours sincerely,

for Executive Director Royal Brisbane and Women's Hospital 18 October 2011

OPD-18P: 0811

Royal Brisbane and Women's Hospital - we don't smoke here anymore

Office Royal Brisbane and Women's Hospital Butterfield Street Postal Post Office Herston 4029 Phone (07) 3636 8111 Fax (07) 3636 4240 LETTER TO OPTOMETRIST



WIDE BAY HEALTH SERVICE DISTRICT MEDICAL SERVICES

Telephone: Facsimile:

File Ref:

Enquiries to:

07 4325 6859 07 4325 6799

Dr Tim Smart

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Dear Colleague

Re: Ophthalmology Services Fraser Coast Health Service

For a considerable period of time the Fraser Coast Health Service has not been able to provide Ophthalmology Services at Hervey Bay Hospital. Regrettably the hospital continues to be unable to provide any Ophthalmology services.

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In order to ensure that your patients receive the assistance they need in a timely fashion it is recommended that they are referred to public hospitals in districts that are able to provide ophthalmology services, or should they elect to, to private ophthalmologists. Whilst I appreciate the inconvenience that this may present for your patients, given our inability to provide this service at this time, this would be the best option for your patients.

We will be unable to accept any further ophthalmology referrals until such time as we are able to provide this public service in the Fraser Coast. I am happy to discuss this with you and to provide such advice as I can to assist you with these referrals.

Yours sincerely

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Dr Tim Smart Executive Director of Medical Services Wide Bay Health Service District

01 September 2011

Office Hervey Bay Hospital Cnr Nissen and Urraween Road HERVEY BAY QLD 4655 Postal Hervey Bay Hospital P.O Box 592 HERVEY BAY QLD 4655 Phone 07 43256859 Fax 07 43256109